

e-Health Monthly Performance Report THIRUVANANTHAPURAM

December 2023

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	57
Community Health Centre	17
Urban Primary Health Centre	7
Medical College Hospital	4
Primary Health Centre	4
Taluk Hospital	3
District Hospital	2
General Hospital	2
Taluk Headquarters Hospital	2
District TB Centre	1
Empanelled Diagnostic Centre	1
Government Dispensary	1
Public Health Laboratory	1
Specialty Hospital	1
Specialty Hospital - Mental Health	1
Specialty Hospital - Pulmonary Medicine	1
Specialty Hospital - Women Children	1
Total	106



December 2023

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcase the district performance in providing eHealth services through all institutions (except Medical Colleges) based on six different parameters. These parameters include whether the reception module is started or not, UHID Visits, Doctor Consultation, Pharmacy Prescriptions by doctors, Percentage of lab orders through doctors and number of Live Institutions. Based on the ranking, the districts are classified into three broad categories, the best performing districts, the average performing districts and the low performing districts.

The best performing districts should strive to continue to remain in the same position, whereas the average performing as well as the low performing districts should strive to reach to the 'top four' league.

The ranking matrix for the current month December '23 along with previous two months are as given in the table .

District	October	November	December
WAYANAD	1	1	1
PATHANAMTHITTA	2	2	2
IDUKKI	3	3	3
PALAKKAD	3	3	3
MALAPPURAM	4	4	4
KANNUR	4	6	5
КОТТАУАМ	4	5	5
THRISSUR	5	5	5
ALAPPUZHA	5	6	6
KASARAGOD	6	7	6
KOLLAM	5	6	6
KOZHIKODE	6	6	6
THIRUVANANTHAPURAM	6	6	6
ERNAKULAM	7	8	7



Best performing
Average performing
Low performing



December 2023



Hospital	Rank
Family Health Centre Anakudy	1
Family Health Centre Kottukal	1
Family Health Centre Amachal New	2
Family Health Centre Kallikkad New	2
Family Health Centre Kollayil	2
Family Health Centre Kuttichal	2
Family Health Centre Maranalloor	2
Family Health Centre Poozhanad	2
Family Health Centre Pulimath	2
Family Health Centre Chenkal	3
Family Health Centre Edava	3
Family Health Centre Mukkola	3
Family Health Centre Panavoor	3
Family Health Centre Veeranakavu	3
Primary Health Centre Vellayani	3
Community Health Centre Venpakal	4
Family Health Centre Balaramapuram	4
Family Health Centre Kadakampally	4
Family Health Centre Paraniyam	4
Family Health Centre Parasuvaikkal Parasala	4
Family Health Centre Perumpazhuthoor	4
Family Health Centre Pozhiyoor	4
Primary Health Centre Kalliyoor	4
Urban Primary Health Centre Mambazhakkara	4
Urban Primary Health Centre Muttada	4
Community Health Centre Pallickal	5
Family Health Centre Amboori	5
Family Health Centre Anad	5
Family Health Centre Aruvikkara	5
Family Health Centre Jagathy	5
Family Health Centre Kunnathukal	5
Family Health Centre Manickal	5
Family Health Centre Vembayam	5
Family Health Centre Chemboor	6
Family Health Centre Cherunniyoor	6
Family Health Centre Karavaram	6
Family Health Centre Mudakkal	6

Hospital	▼ Rank
Taluk Headquarters Hospital Attingal	17
Community Health Centre Vellanad	16
Family Health Centre Uzhamalakkal	16
Hds Laboratory Mch Trivandrum	16
Mental Health Centre Peroorkada	16
Family Health Centre Perumathura	15
Urban Health Centre Mannanthala	14
Community Health Centre Kanyakulangara	13
Community Health Centre Puthenthope	13
District Hospital Nedumangad	13
District Model Hospital Peroorkada	13
General Hospital Thiruvananthapuram	13
Primary Health Centre Bharathannoor	13
Secretariat Health Centre Thiruvananthapuram	13
Taluk Headquarters Hospital Chirayinkeezh	13
Taluk Headquarters Hospital Varkala	13
Taluk Hospital Fort Thiruvananthapuram	13
Taluk Hospital Vithura	13
Women And Children Hospital Thycaud	13
Community Health Centre Kallara	12
Community Health Centre Poovar	12
Community Health Centre Vellarada	12
Family Health Centre Kilimanoor	12
General Hospital Neyyattinkara	12
Community Health Centre Aryanad	11
Community Health Centre Vilappil	11
Chest Diseases Hospital Pulayanarkottah	10
Community Health Centre Anchuthengu	10
Community Health Centre Iranimuttom	10
District Tb Centre Thiruvananthapuram	10
Family Health Centre Chemmaruthy	10
Family Health Centre Mangalapuram	10
Family Health Centre Poonthura	10
Family Health Centre Puthukurichy	10
Family Health Centre Thonipara	10
Integrated Family Health Centre Pangappara	10
State Public Health Clinical Laboratory	10



December 2023

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
IDUKKI	20	20	100.00%
PATHANAMTHITTA	19	19	100.00%
WAYANAD	17	17	100.00%
PALAKKAD	44	43	97.73%
MALAPPURAM	53	50	94.34%
THIRUVANANTHAPURAM	102	95	93.14%
KANNUR	39	33	84.62%
KOZHIKODE	55	46	83.64%
KASARAGOD	23	19	82.61%
THRISSUR	69	56	81.16%
ERNAKULAM	53	43	81.13%
ALAPPUZHA	31	25	80.65%
KOLLAM	30	22	73.33%
КОТТАУАМ	31	22	70.97%

Institutions where the reception module is either not started or not using

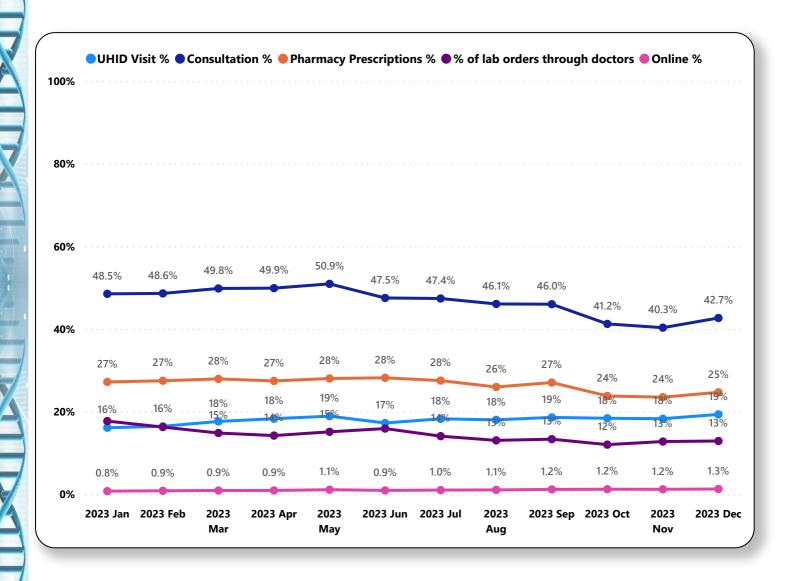
Hospital Name

URBAN HEALTH CENTRE MANNANTHALA
MENTAL HEALTH CENTRE PEROORKADA
HDS LABORATORY MCH TRIVANDRUM
FAMILY HEALTH CENTRE VELI
FAMILY HEALTH CENTRE UZHAMALAKKAL
FAMILY HEALTH CENTRE PERUMATHURA
COMMUNITY HEALTH CENTRE VELLANAD



December 2023

3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) *100
- Consultation % is calculated as (Doctor Consultation / OP Visits) *100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100
- \bullet Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100 $\,$
- Online % is calculated as (Online appointments via web portal/Total OP Visits) *100



December 2023

3.3 e-Health Performance Indicators

Institutions with atleast 100 UHID visits are listed here.

Hospital	UHID Visit % ▼	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
Family Health Centre Anakudy	96.05%	95.72%	86.45%	39.49%
Family Health Centre Kottukal	74.10%	98.58%	86.15%	32.44%
Family Health Centre Pullampara	67.80%	49.65%	47.11%	33.64%
Urban Health Centre Mannanthala	66.53%	84.38%	9.94%	100.00%
Family Health Centre Veeranakavu	65.32%	77.55%	63.36%	35.35%
Family Health Centre Parasuvaikkal Parasala	60.42%	99.80%	94.64%	
Family Health Centre Peringammala	58.06%	62.42%	14.50%	14.88%
Family Health Centre Karavaram	56.73%	63.31%	56.55%	17.07%
Family Health Centre Maranalloor	55.86%	98.87%	83.86%	28.80%
Family Health Centre Kallikkad New	52.99%	99.62%	89.13%	63.33%
Family Health Centre Malayadi	52.97%	71.55%	52.57%	
Family Health Centre Pulimath	52.33%	93.82%	87.34%	38.24%
Family Health Centre Poozhanad	49.71%	99.49%	89.53%	78.81%
Family Health Centre Perumpazhuthoor	48.79%	83.18%	73.70%	58.99%
Family Health Centre Amachal New	48.21%	99.99%	81.59%	63.45%
Community Health Centre Aryanad	46.71%	8.41%	1.59%	2.96%
Family Health Centre Kollayil	45.91%	95.67%	86.96%	19.20%
Community Health Centre Pallickal	45.72%	78.62%	57.18%	37.79%
Community Health Centre Venpakal	45.40%	86.80%	70.15%	51.92%
Family Health Centre Tholicode	44.58%	73.81%	30.03%	25.62%
Community Health Centre Vilappil	43.50%	31.54%	7.46%	0.84%
Family Health Centre Kuttichal	43.07%	94.93%	81.21%	58.61%
Urban Primary Health Centre Chalai	42.99%	84.09%	25.55%	100.00%
Family Health Centre Aruvikkara	41.24%	82.35%	53.57%	62.55%
Family Health Centre Kilimanoor	39.90%	17.84%	15.96%	0.31%
Family Health Centre Thonipara	38.06%	80.60%	35.38%	0.20%
Family Health Centre Pallichal	37.06%	50.94%	45.50%	39.57%
Family Health Centre Anad	36.31%	81.02%	73.03%	95.71%
Family Health Centre Edava	36.20%	91.30%	87.53%	25.91%
Family Health Centre Amboori	35.13%	77.41%	62.78%	9.52%
Family Health Centre Vamanapuram	35.04%	79.54%	53.68%	72.75%
Primary Health Centre Vellayani	34.54%	99.88%	88.76%	65.17%
Family Health Centre Mukkola	34.33%	92.93%	86.45%	72.57%
Family Health Centre Karode	33.89%	91.52%	56.07%	1.70%
Family Health Centre Paraniyam	33.57%	99.77%	65.50%	84.21%
Family Health Centre Vettoor	32.66%	54.59%	39.56%	44.40%
Family Health Centre Panavoor	32.20%	95.63%	92.09%	61.74%
Primary Health Centre Kalliyoor	31.96%	95.60%	71.82%	64.82%
Family Health Centre Balaramapuram	31.02%	98.12%	69.16%	31.41%
Family Health Centre Keezhattingal	27.57%	68.23%	51.41%	3.18%
General Hospital Neyyattinkara	26.94%	24.93%	1.78%	0.01%
Community Health Centre Poovar	26.82%	22.74%	0.42%	0.00%
Community Health Centre Kallara	26.74%	0.00%	0.00%	0.00%
Community Health Centre Manamhoor	26 37%	57 25%	9 76%	100 00%



December 2023

3.3 e-Health Performance Indicators

Institutions with atleast 100 UHID visits are listed here.

Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
District Hospital Nedumangad	1.63%	7.79%	0.00%	2.11%
Taluk Hospital Fort Thiruvananthapuram	2.13%	1.33%	0.00%	
Community Health Centre Perumkadavila	2.32%	97.81%	38.04%	23.01%
Taluk Headquarters Hospital Chirayinkeezh	2.84%	2.50%	0.00%	0.00%
Coastal Speciality Hospital Valiyathura	3.15%	88.12%	44.17%	100.00%
Urban Primary Health Centre Vattiyoorkavu	3.84%	26.99%	25.87%	100.00%
Community Health Centre Vellarada	3.86%	64.99%	0.01%	0.30%
Primary Health Centre Bharathannoor	4.17%	13.35%	0.00%	
Taluk Hospital Nemom	5.02%	31.23%	19.71%	9.74%
Community Health Centre Anchuthengu	5.09%	7.87%	2.46%	7.14%
Family Health Centre Jagathy	5.09%	85.48%	81.82%	70.45%
Family Health Centre Thonnakkal	6.25%	62.34%	53.93%	9.94%
Family Health Centre Vembayam	6.40%	99.72%	60.79%	23.80%
Community Health Centre Puthenthope	6.97%	24.58%	5.52%	1.18%
Community Health Centre Iranimuttom	7.06%	95.35%	34.36%	2.86%
Taluk Headquarters Hospital Varkala	7.41%	13.26%	0.00%	0.04%
Family Health Centre Madavoor	7.61%	54.22%	32.97%	100.00%
Women And Children Hospital Thycaud	8.00%	17.27%	0.00%	1.75%
Chest Diseases Hospital Pulayanarkottah	10.68%	40.33%	10.15%	6.45%
Primary Health Centre Azhoor	10.70%	45.24%	43.07%	80.71%
Family Health Centre Kadakampally	10.89%	99.01%	88.53%	63.07%
Family Health Centre Manickal	11.74%	95.76%	79.50%	51.67%
Family Health Centre Vattiyoorkavu	11.82%	75.29%	73.70%	80.05%
District Model Hospital Peroorkada	11.90%	19.06%	6.67%	2.14%
Community Health Centre Kesavapuram	12.52%	85.76%	27.31%	11.82%
Family Health Centre Pozhiyoor	12.66%	99.07%	88.33%	78.59%
Community Health Centre Kanyakulangara	13.31%	12.77%	11.72%	1.83%
General Hospital Thiruvananthapuram	13.41%	8.57%	1.19%	0.63%
Family Health Centre Cherunniyoor	14.79%	81.41%	70.52%	100.00%
Taluk Hospital Vithura	15.59%	25.71%	4.79%	0.81%
Family Health Centre Kulathoor	16.37%	87.24%	53.75%	44.67%
Urban Primary Health Centre Poovathoor	17.07%	79.55%	79.38%	100.00%
Secretariat Health Centre Thiruvananthapuram	18.59%	14.65%	9.77%	
Integrated Family Health Centre Pangappara	19.14%	2.08%	0.02%	87.50%
Family Health Centre Karakulam	19.58%	87.20%	41.50%	91.16%
Family Health Centre Mangalapuram	19.79%	29.36%	22.44%	27.04%
Family Health Centre Chenkal	20.18%	99.96%	84.11%	40.02%
Urban Primary Health Centre Muttada	21.19%	97.67%	62.64%	58.86%
Community Health Centre Andoorkonam	21.40%	0.00%	0.00%	8.64%
Family Health Centre Kattakada	21.91%	59.47%	41.73%	21.64%
Community Health Centre Palode	22.53%	60.47%	24.32%	63.74%
Family Health Centre Kunnathukal	24.52%	80.85%	71.26%	58.03%



December 2023

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District Name	Live Institutions	Reception	Consultation	Lab	Pharmacy
THIRUVANANTHAPURAM	102	95 (93.1%)	88 (86.3%)	81 (79.4%)	75 (73.5%)
THRISSUR	69	56 (81.2%)	55 (79.7%)	52 (75.4%)	52 (75.4%)
KOZHIKODE	55	46 (83.6%)	34 (61.8%)	36 (65.5%)	34 (61.8%)
ERNAKULAM	53	43 (81.1%)	30 (56.6%)	19 (35.8%)	15 (28.3%)
MALAPPURAM	53	50 (94.3%)	48 (90.6%)	41 (77.4%)	40 (75.5%)
PALAKKAD	44	43 (97.7%)	39 (88.6%)	34 (77.3%)	32 (72.7%)
KANNUR	39	33 (84.6%)	30 (76.9%)	20 (51.3%)	25 (64.1%)
ALAPPUZHA	31	25 (80.6%)	21 (67.7%)	19 (61.3%)	21 (67.7%)
KOTTAYAM	31	22 (71.%)	21 (67.7%)	14 (45.2%)	21 (67.7%)
KOLLAM	30	22 (73.3%)	22 (73.3%)	23 (76.7%)	22 (73.3%)
KASARAGOD	23	19 (82.6%)	17 (73.9%)	14 (60.9%)	17 (73.9%)
IDUKKI	20	20 (100.%)	18 (90.%)	15 (75.%)	18 (90.%)
PATHANAMTHITTA	19	19 (100.%)	16 (84.2%)	15 (78.9%)	15 (78.9%)
WAYANAD	17	17 (100.%)	17 (100.%)	16 (94.1%)	17 (100.%)
Total	586	510 (87.%)	456 (77.8%)	399 (68.1%)	404 (68.9%)

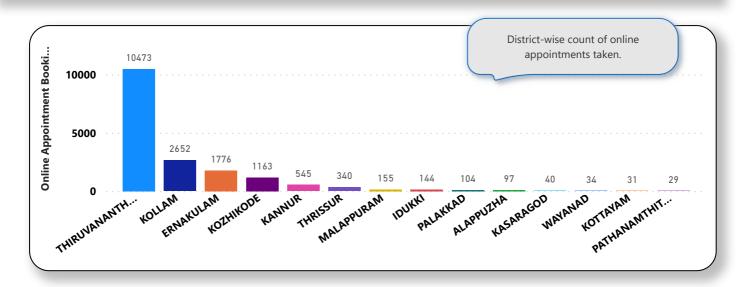
December 2023

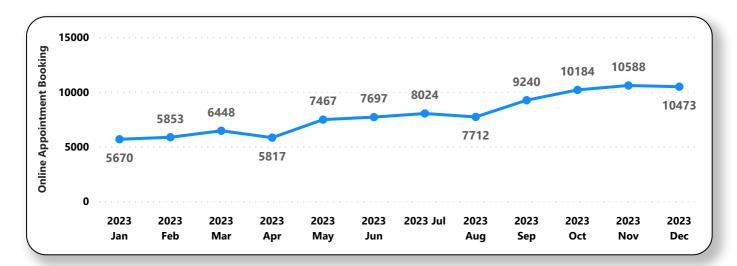
5. Appointment Booking in Hospitals (except Medical Colleges) 843930 **Total Visit** 28409 815521 **OP Visit Non OP Visit** 14274 799877 1370 **Advance Appointments External Referral Direct Visits Internal Referral** 1801 10473 2000 **Online Appointment - WebPortal Review Appointment by Doctors Appointment from Reception**

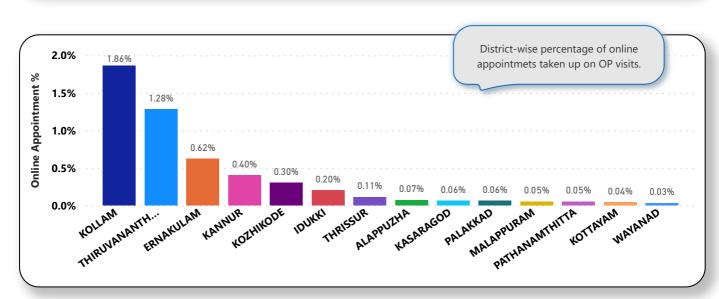


December 2023

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)









December 2023

6. eHealth Performance - Reach

