

# e-Health Monthly Performance Report THIRUVANANTHAPURAM

September 2023



| Live Institutions                | 106 |  |
|----------------------------------|-----|--|
| Medical College Hospitals        | 4   |  |
| PHCs/FHCs                        | 63  |  |
| CHCs                             | 17  |  |
| DHs/GHs                          | 4   |  |
| PH Labs                          | 1   |  |
| Other(Inc UPHCs,Taluk Hospitals) | 17  |  |
|                                  |     |  |



#### 2. Highlights





- Reception module is functional in 95 of 102 institutions of the Thiruvananthapuram district.
- The district remains at position 2 in the
   Online Appointment Booking percentage calculated upon OP visits.
- The district remains at position 2 in reach rank which indicates number of UHID registered among the entire population.
- The district is at top position in house survey completion (57%) and member survey completion (3%).

- The Thiruvananthapuram district is at position 7 in overall ranking based on district
- performance in providing eHealth services through all institutions except Medical Colleges.
- The district remains at position 12 in UHID Visits with nearly 18%.
- The district remains at position 13 in OP consultation with nearly 46%.
- The district remains at position 13 in Pharmacy Usage with nearly 25%.



3. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcase the district performance in providing eHealth services through all institutions (except Medical Colleges) based on six different parameters. These parameters include whether the reception module is started or not, UHID Visits, Doctor Consultation, Pharmacy Usage, Lab Usage and number of Live Institutions. Based on the ranking, the districts are classified into three broad categories, the best performing districts, the average performing districts and the low performing districts.

The best performing districts should strive to continue to remain in the same position, whereas the average performing as well as the low performing districts should strive to reach to the 'top four' league.

The ranking matrix for the month of September '23 is given below:

| • | Rank | District                      |
|---|------|-------------------------------|
|   | 1    | WAYANAD                       |
|   | 2    | PATHANAMTHITTA                |
|   | 3    | IDUKKI, PALAKKAD              |
|   | 4    | THRISSUR                      |
|   | 5    | KANNUR, KOLLAM, KOTTAYAM      |
|   | 6    | ALAPPUZHA, MALAPPURAM         |
|   | 7    | KOZHIKODE, THIRUVANANTHAPURAM |
|   | 8    | KASARAGOD                     |
|   | 9    | ERNAKULAM                     |



Best performing
Average performing
Low performing





## 3. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital                                     | Rank |
|--|------|
| Family Health Centre Anakudy                 | 1    |
| Family Health Centre Kallikkad New           | 2    |
| Family Health Centre Kottukal                | 2    |
| Family Health Centre Kuttichal               | 2    |
| Family Health Centre Maranalloor             | 2    |
| Family Health Centre Poozhanad               | 2    |
| Family Health Centre Pulimath                | 2    |
| Family Health Centre Amachal New             | 3    |
| Family Health Centre Chenkal                 | 3    |
| Family Health Centre Edava                   | 3    |
| Family Health Centre Karakulam               | 3    |
| Family Health Centre Kollayil                | 3    |
| Family Health Centre Panavoor                | 3    |
| Family Health Centre Pullampara              | 3    |
| Primary Health Centre Vellayani              | 3    |
| Community Health Centre Venpakal             | 4    |
| Family Health Centre Anad                    | 4    |
| Family Health Centre Aruvikkara              | 4    |
| Family Health Centre Balaramapuram           | 4    |
| Family Health Centre Kadakampally            | 4    |
| Family Health Centre Mukkola                 | 4    |
| Family Health Centre Paraniyam               | 4    |
| Family Health Centre Parasuvaikkal Parasala  | 4    |
| Family Health Centre Perumpazhuthoor         | 4    |
| Family Health Centre Pozhiyoor               | 4    |
| Primary Health Centre Kalliyoor              | 4    |
| Urban Primary Health Centre<br>Mambazhakkara | 4    |
| Family Health Centre Karode                  | 5    |
| Family Health Centre Manickal                | 5    |
| Family Health Centre Vamanapuram             | 5    |
| Family Health Centre Veeranakavu             | 5    |
| Community Health Centre Andoorkonam          | 6    |
| Community Health Centre Pallickal            | 6    |
| Community Health Centre Perumkadavila        | 6    |
| Family Health Centre Amboori                 | 6    |
| Family Health Centre Jagathy                 | 6    |

| Hospital  | Rank<br>▼ |
|---|-----------|
| Mental Health Centre Peroorkada                 | 15        |
| Primary Health Centre Bharathannoor             | 15        |
| Community Health Centre Vellanad                | 14        |
| Family Health Centre Uzhamalakkal               | 14        |
| Hds Laboratory Mch Trivandrum                   | 14        |
| Urban Health Centre Mannanthala                 | 14        |
| Family Health Centre Poonthura                  | 13        |
| Integrated Family Health Centre Pangappara      | 13        |
| Secretariat Health Centre<br>Thiruvananthapuram | 13        |
| Taluk Hospital Fort Thiruvananthapuram          | 13        |
| <b>Urban Primary Health Centre Poovathoor</b>   | 13        |
| Urban Primary Health Centre Vattiyoorkavu       | 13        |
| Community Health Centre Manamboor               | 12        |
| Family Health Centre Puthukurichy               | 12        |
| Family Health Centre Madavoor                   | 11        |
| Family Health Centre Vettoor                    | 11        |
| Taluk Hospital Vithura                          | 11        |
| Chest Diseases Hospital Pulayanarkottah         | 10        |
| <b>Coastal Speciality Hospital Valiyathura</b>  | 10        |
| Community Health Centre Anchuthengu             | 10        |
| Community Health Centre Kanyakulangara          | 10        |
| <b>Community Health Centre Puthenthope</b>      | 10        |
| District Hospital Nedumangad                    | 10        |
| District Model Hospital Peroorkada              | 10        |
| District Tb Centre Thiruvananthapuram           | 10        |
| Family Health Centre Cherunniyoor               | 10        |
| Family Health Centre Keezhattingal              | 10        |
| Family Health Centre Thonnakkal                 | 10        |
| Family Health Centre Vilavoorkkal               | 10        |
| General Hospital Thiruvananthapuram             | 10        |
| Primary Health Centre Azhoor                    | 10        |
| State Public Health Clinical Laboratory         | 10        |
| Taluk Headquarters Hospital Chirayinkeezh       | 10        |
| Taluk Headquarters Hospital Varkala             | 10        |
| Taluk Hospital Nemom                            | 10        |
| Women And Children Hospital Thycaud             | 10        |





## 3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District           | Institution Count | Institutions with<br>Reception | % of institutions with Reception |
|--------------------|-------------------|--------------------------------|----------------------------------|
| PALAKKAD           | 44                | 44                             | 100.00%                          |
| WAYANAD            | 17                | 17                             | 100.00%                          |
| ALAPPUZHA          | 31                | 30                             | 96.77%                           |
| KOLLAM             | 30                | 29                             | 96.67%                           |
| IDUKKI             | 20                | 19                             | 95.00%                           |
| PATHANAMTHITTA     | 19                | 18                             | 94.74%                           |
| MALAPPURAM         | 53                | 50                             | 94.34%                           |
| THIRUVANANTHAPURAM | 102               | 95                             | 93.14%                           |
| KANNUR             | 39                | 35                             | 89.74%                           |
| KOTTAYAM           | 31                | 27                             | 87.10%                           |
| THRISSUR           | 69                | 60                             | 86.96%                           |
| KASARAGOD          | 23                | 19                             | 82.61%                           |
| KOZHIKODE          | 54                | 44                             | 81.48%                           |
| ERNAKULAM          | 47                | 38                             | 80.85%                           |

Institutions where the reception module is either not started or not using

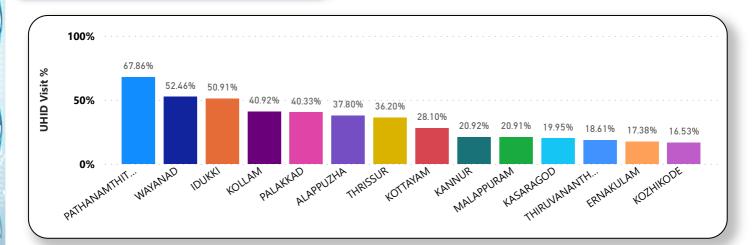
#### **Hospital Name**

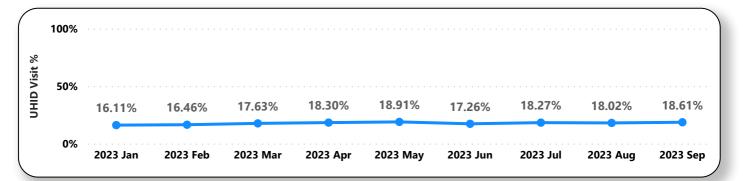
URBAN HEALTH CENTRE MANNANTHALA
PRIMARY HEALTH CENTRE BHARATHANNOOR
MENTAL HEALTH CENTRE PEROORKADA
HDS LABORATORY MCH TRIVANDRUM
FAMILY HEALTH CENTRE VELI
FAMILY HEALTH CENTRE UZHAMALAKKAL
COMMUNITY HEALTH CENTRE VELLANAD



#### 3.2 e-Health Performance - UHID Visits

UHID Visit % is calculated as (UHID Visits / Total Visit ) \*100





### **Institutions based on UHID Visits**

| Hospital                                    | UHID Visit % ▼ |
|---|----------------|
| Family Health Centre Anakudy                | 93.57%         |
| <b>Urban Health Centre Mannanthala</b>      | 90.58%         |
| Family Health Centre Kottukal               | 73.46%         |
| Family Health Centre Pullampara             | 66.94%         |
| Family Health Centre Parasuvaikkal Parasala | 65.19%         |
| Family Health Centre Veeranakavu            | 64.02%         |
| Family Health Centre Karavaram              | 57.85%         |
| Family Health Centre Maranalloor            | 57.29%         |
| Family Health Centre Kallikkad New          | 54.40%         |
| Family Health Centre Peringammala           | 54.28%         |

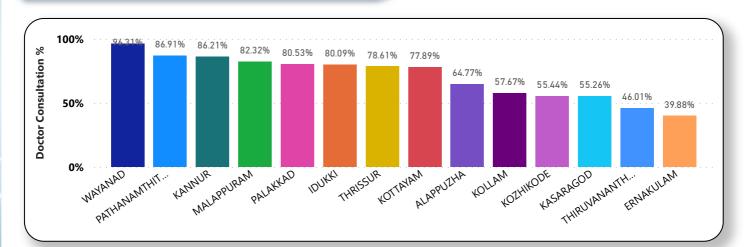
| Hospital                                       | UHID Visit % |
|--|--------------|
| Community Health Centre Vellarada              | 1.74%        |
| District Hospital Nedumangad                   | 1.95%        |
| Taluk Headquarters Hospital Chirayinkeezh      | 2.06%        |
| Taluk Hospital Fort Thiruvananthapuram         | 2.22%        |
| <b>Community Health Centre Perumkadavila</b>   | 2.63%        |
| Coastal Speciality Hospital Valiyathura        | 3.55%        |
| <b>Community Health Centre Puthenthope</b>     | 3.62%        |
| Urban Primary Health Centre<br>Thrikkannapuram | 3.95%        |
| Taluk Hospital Nemom                           | 4.03%        |
| Familia Harlah Camana Jamashan                 | 4.040/       |

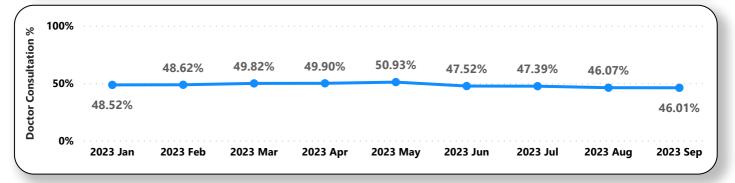




#### 3.3 e-Health Performance - Doctor Consultation

Consultation % is calculated as (Doctor Consultation / OP Visits ) \*100





#### **Doctor Consultation Percentage in all Institutions**

| Hospital                                    | Doctor Consultation % |
|---|-----------------------|
| Family Health Centre Amachal New            | 99.93%                |
| Primary Health Centre Vellayani             | 99.92%                |
| Family Health Centre Parasuvaikkal Parasala | 99.83%                |
| Family Health Centre Paraniyam              | 99.75%                |
| Family Health Centre Kadakampally           | 99.70%                |
| Family Health Centre Kollayil               | 99.49%                |
| Family Health Centre Anakudy                | 99.28%                |
| Family Health Centre Poozhanad              | 98.88%                |
| Family Health Centre Vembayam               | 98.75%                |
| Family Health Centre Chenkal                | 98.59%                |
|   |                       |

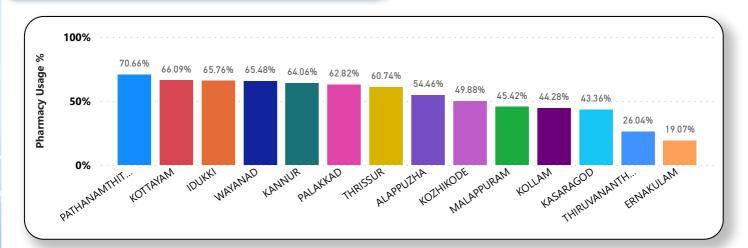
| Hospital  | Doctor Consultation % |  |
|---|-----------------------|--|
| <b>Community Health Centre Kallara</b>          | 0.00%                 |  |
| Secretariat Health Centre<br>Thiruvananthapuram | 3.60%                 |  |
| Taluk Headquarters Hospital Chirayinkeezh       | 3.79%                 |  |
| Taluk Hospital Fort Thiruvananthapuram          | 3.81%                 |  |
| District Hospital Nedumangad                    | 8.08%                 |  |
| Community Health Centre Kanyakulangara          | 8.31%                 |  |
| <b>Community Health Centre Puthenthope</b>      | 9.07%                 |  |
| General Hospital Thiruvananthapuram             | 11.41%                |  |
| Taluk Hospital Nemom                            | 17.57%                |  |
| Taluk Haadauarters Hospital Varkala             | 10 20%                |  |

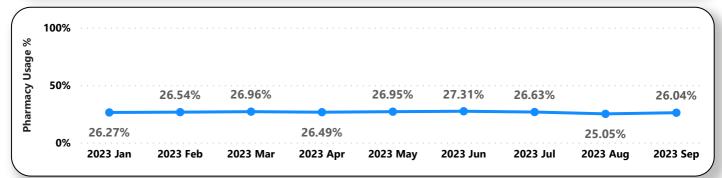




#### 3.4 e-Health Performance - Pharmacy Usage

Pharmacy % is calculated as (Pharmacy Prescriptions/ Total Visits ) \*100





#### **Pharmacy Usage in all Institutions**

| Hospital                                    | Pharmacy<br>Usage % |
|---|---------------------|
| Family Health Centre Panavoor               | 91.49%              |
| Family Health Centre Kallikkad New          | 89.77%              |
| Family Health Centre Parasuvaikkal Parasala | 88.60%              |
| Family Health Centre Pozhiyoor              | 88.37%              |
| Family Health Centre Edava                  | 87.87%              |
| Family Health Centre Anakudy                | 86.51%              |
| Family Health Centre Pulimath               | 85.27%              |
| Family Health Centre Poozhanad              | 85.01%              |
| Family Health Centre Kadakampally           | 84.72%              |
| Family Health Centre Mukkola                | 84.01%              |
|   |                     |

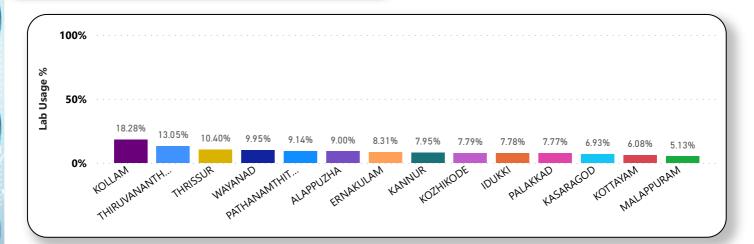
| Hospital                                  | Pharmacy<br>Usage % |
|---|---------------------|
| Community Health Centre Kallara           | 0.00%               |
| District Hospital Nedumangad              | 0.00%               |
| Family Health Centre Mudakkal             | 0.00%               |
| State Public Health Clinical Laboratory   | 0.00%               |
| Taluk Headquarters Hospital Chirayinkeezh | 0.00%               |
| Taluk Headquarters Hospital Varkala       | 0.00%               |
| Taluk Hospital Fort Thiruvananthapuram    | 0.00%               |
| Community Health Centre Vellarada         | 0.03%               |
| Women And Children Hospital Thycaud       | 0.06%               |
| General Hospital Neyyattinkara            | 0.16%               |
|   |                     |

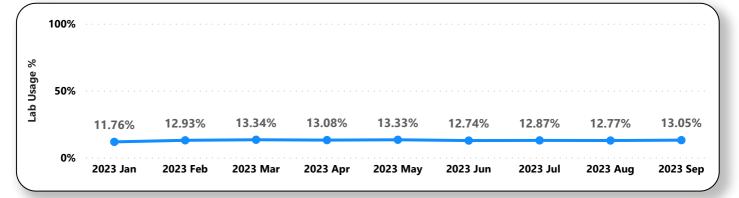




#### 3.5 e-Health Performance - Lab Usage

Lab % is calculated as (Lab Prescriptions/ Total Visits ) \*100





### Lab Usage in all Institutions

| Hospital                                | Lab Usage %<br>▼ |
|---|------------------|
| State Public Health Clinical Laboratory | 103.10%          |
| Family Health Centre Anakudy            | 31.89%           |
| Primary Health Centre Kalliyoor         | 26.78%           |
| <b>Family Health Centre Maranalloor</b> | 26.04%           |
| Family Health Centre Chenkal            | 24.03%           |
| Family Health Centre Vembayam           | 23.30%           |
| Family Health Centre Kilimanoor         | 23.26%           |
| Family Health Centre Edava              | 23.13%           |
| Family Health Centre Jagathy            | 20.13%           |
| Family Health Centre Kuttichal          | 19.30%           |
| Community Health Centre Kallara         | 19.10%           |
|   |                  |

| Hospital  | Lab Usage % |  |
|---|-------------|--|
| Family Health Centre Malayadi                   | 0.00%       |  |
| Secretariat Health Centre<br>Thiruvananthapuram | 0.00%       |  |
| Taluk Hospital Fort Thiruvananthapuram          | 0.00%       |  |
| Urban Health Centre Mannanthala                 | 0.00%       |  |
| Community Health Centre Manamboor               | 0.01%       |  |
| Family Health Centre Keezhattingal              | 0.21%       |  |
| Family Health Centre Parasuvaikkal Parasala     | 0.33%       |  |
| Integrated Family Health Centre Pangappara      | 0.76%       |  |
| Urban Primary Health Centre Chalai              | 0.81%       |  |
| Family Health Centre Madavoor                   | 0.82%       |  |
|   |             |  |





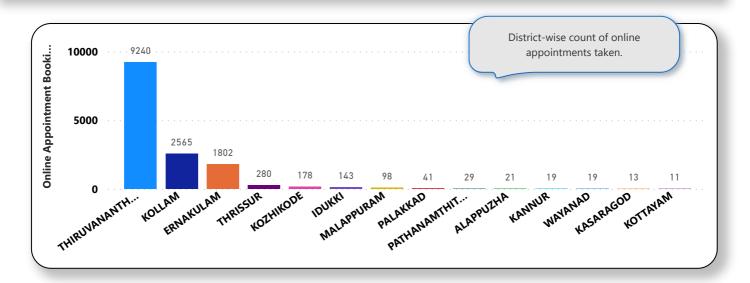
District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

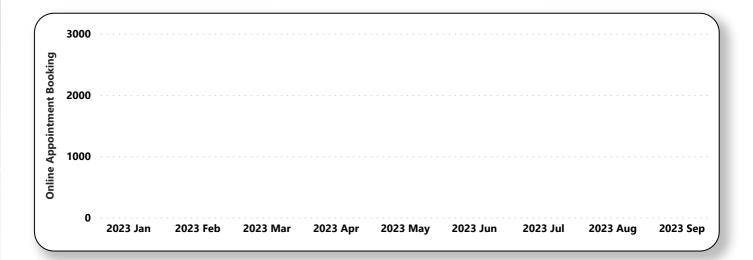
| District Name      | 13                | D4:         | C            | Lab         | DI          |
|--------------------|-------------------|-------------|--------------|-------------|-------------|
| District Name      | Live Institutions | Reception   | Consultation | Lab         | Pharmacy    |
| THIRUVANANTHAPURAM | 102               | 95 (93.1%)  | 91 (89.2%)   | 79 (77.5%)  | 74 (72.5%)  |
| THRISSUR           | 69                | 60 (87.%)   | 57 (82.6%)   | 54 (78.3%)  | 54 (78.3%)  |
| KOZHIKODE          | 54                | 44 (81.5%)  | 35 (64.8%)   | 35 (64.8%)  | 35 (64.8%)  |
| MALAPPURAM         | 53                | 50 (94.3%)  | 49 (92.5%)   | 42 (79.2%)  | 40 (75.5%)  |
| ERNAKULAM          | 47                | 38 (80.9%)  | 33 (70.2%)   | 21 (44.7%)  | 16 (34.%)   |
| PALAKKAD           | 44                | 43 (97.7%)  | 40 (90.9%)   | 33 (75.%)   | 32 (72.7%)  |
| KANNUR             | 39                | 35 (89.7%)  | 33 (84.6%)   | 27 (69.2%)  | 29 (74.4%)  |
| ALAPPUZHA          | 31                | 29 (93.5%)  | 28 (90.3%)   | 26 (83.9%)  | 28 (90.3%)  |
| KOTTAYAM           | 31                | 27 (87.1%)  | 25 (80.6%)   | 19 (61.3%)  | 24 (77.4%)  |
| KOLLAM             | 30                | 29 (96.7%)  | 29 (96.7%)   | 26 (86.7%)  | 27 (90.%)   |
| KASARAGOD          | 23                | 19 (82.6%)  | 17 (73.9%)   | 12 (52.2%)  | 16 (69.6%)  |
| IDUKKI             | 20                | 19 (95.%)   | 18 (90.%)    | 14 (70.%)   | 18 (90.%)   |
| PATHANAMTHITTA     | 19                | 18 (94.7%)  | 17 (89.5%)   | 15 (78.9%)  | 15 (78.9%)  |
| WAYANAD            | 17                | 17 (100.%)  | 17 (100.%)   | 16 (94.1%)  | 17 (100.%)  |
| Total              | 579               | 523 (90.3%) | 489 (84.5%)  | 419 (72.4%) | 425 (73.4%) |
|                    |                   |             |              |             |             |

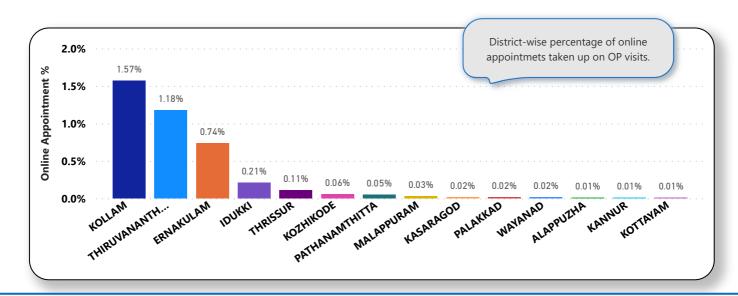
# 5. Appointment Booking in Hospitals (except Medical Colleges) 815136 **Total Visit** 30328 784808 **Non OP Visit OP Visit** 12698 770562 1548 **Advance Appointments Direct Visits Internal Referral External Referral** 9240 1675 1783 **Online Appointment - WebPortal Review Appointment by Doctors Appointment from Reception**



#### 5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

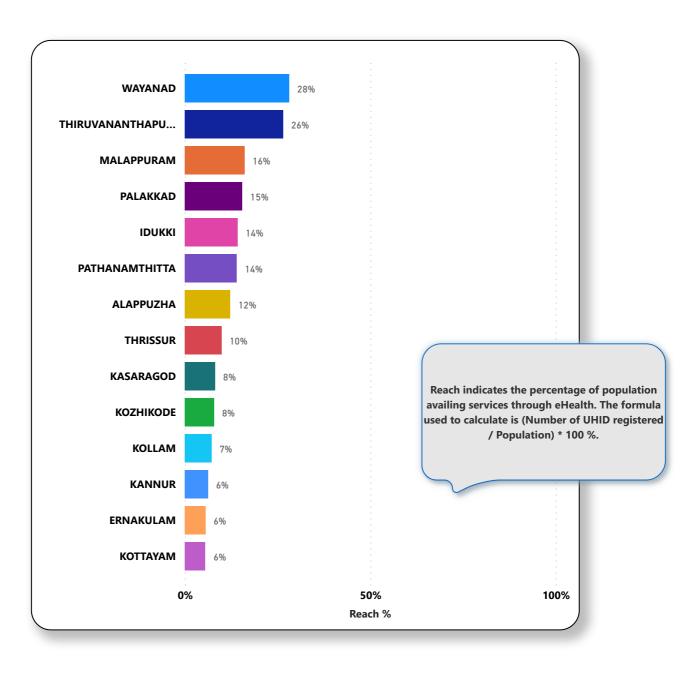








#### 6. eHealth Performance - Reach





#### 7. Public Health Survey Status

