

# e-Health Monthly Performance Report THIRUVANANTHAPURAM

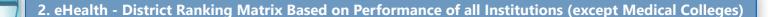
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Hospital Type	Live Institutions
Family Health Centre	57
Community Health Centre	17
<b>Urban Primary Health Centre</b>	7
Medical College Hospital	4
Primary Health Centre	4
Taluk Hospital	3
District Hospital	2
General Hospital	2
Taluk Headquarters Hospital	2
District TB Centre	1
<b>Empanelled Diagnostic Centre</b>	1
<b>Government Dispensary</b>	1
Public Health Laboratory	1
Specialty Hospital	1
Specialty Hospital - Mental Health	1
Specialty Hospital - Pulmonary Medicine	1
Specialty Hospital - Women Children	1
Total	106



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The ranking matrix showcase the district performance in providing eHealth services through all institutions (except Medical Colleges) based on six different parameters. These parameters include whether the reception module is started or not, UHID Visits, Doctor Consultation, Pharmacy Prescriptions by doctors, Percentage of lab orders through doctors and number of Live Institutions. Based on the ranking, the districts are classified into three broad categories, the best performing districts, the average performing districts and the low performing districts.

The best performing districts should strive to continue to remain in the same position, whereas the average performing as well as the low performing districts should strive to reach to the 'top four' league.

The ranking matrix for the current month April '24 along with previous two months are as given in the table .

District	February	March	April
WAYANAD	1	1	1
IDUKKI	2	2	2
PALAKKAD	2	2	2
KOLLAM	5	5	3
PATHANAMTHITTA	3	3	4
THIRUVANANTHAPURAM	4	4	4
THRISSUR	4	4	4
KASARAGOD	8	7	5
ALAPPUZHA	6	6	6
KANNUR	7	7	6
KOTTAYAM	6	6	6
KOZHIKODE	5	5	6
MALAPPURAM	4	6	6
ERNAKULAM	9	8	7



Best performing
Average performing
Low performing



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Hospital	Rank
Family Health Centre Anakudy	1
Family Health Centre Kottukal	1
Family Health Centre Maranalloor	1
Family Health Centre Pulimath	1
Family Health Centre Veeranakavu	1
Family Health Centre Kallikkad New	2
Family Health Centre Kollayil	2
Family Health Centre Kuttichal	2
Family Health Centre Panavoor	2
Family Health Centre Poozhanad	2
Primary Health Centre Vellayani	2
Family Health Centre Anad	3
Family Health Centre Chenkal	3
Family Health Centre Edava	3
Family Health Centre Mukkola	3
Family Health Centre Perumpazhuthoor	3
Family Health Centre Pozhiyoor	3
Primary Health Centre Kalliyoor	3
Community Health Centre Andoorkonam	4
Community Health Centre Pallickal	4
Community Health Centre Venpakal	4
Family Health Centre Aruvikkara	4
Family Health Centre Balaramapuram	4
Family Health Centre Cherunniyoor	4
Family Health Centre Jagathy	4
Family Health Centre Kadakampally	4
Family Health Centre Manickal	4
Family Health Centre Paraniyam	4
Family Health Centre Parasuvaikkal Parasala	4
Family Health Centre Thonipara	4
Family Health Centre Vamanapuram	4
Urban Primary Health Centre Mambazhakkara	4
Coastal Speciality Hospital Valiyathura	5
Family Health Centre Amachal New	5
Family Health Centre Kilimanoor	5
Family Health Centre Kunnathukal	5
Family Health Centre Malayadi	5

Hospital	Rank ▼
Mental Health Centre Peroorkada	15
Urban Health Centre Mannanthala	14
Community Health Centre Kanyakulangara	13
District Hospital Nedumangad	13
District Model Hospital Peroorkada	13
General Hospital Thiruvananthapuram	13
Primary Health Centre Bharathannoor	13
Taluk Headquarters Hospital Chirayinkeezh	13
Taluk Hospital Fort Thiruvananthapuram	13
Women And Children Hospital Thycaud	13
Community Health Centre Kallara	12
Community Health Centre Poovar	12
Community Health Centre Puthenthope	12
Community Health Centre Vellarada	12
Family Health Centre Puthukurichy	12
General Hospital Neyyattinkara	12
Integrated Family Health Centre Pangappara	12
Secretariat Health Centre Thiruvananthapuram	12
Taluk Hospital Vithura	12
Chest Diseases Hospital Pulayanarkottah	11
Community Health Centre Anchuthengu	11
<b>Community Health Centre Vilappil</b>	11
District Tb Centre Thiruvananthapuram	11
Community Health Centre Iranimuttom	10
Family Health Centre Chemmaruthy	10
Family Health Centre Keezhattingal	10
Family Health Centre Madavoor	10
Family Health Centre Peringammala	10
Family Health Centre Poonthura	10
Taluk Headquarters Hospital Varkala	10
Taluk Hospital Nemom	10
Urban Primary Health Centre Vattiyoorkavu	10
Family Health Centre Kattakada	9
Primary Health Centre Azhoor	9
Community Health Centre Aryanad	8
Community Health Centre Manamboor	8
Family Health Centre Chemboor	8



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Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
IDUKKI	20	20	100.00%
PATHANAMTHITTA	19	19	100.00%
WAYANAD	17	17	100.00%
THIRUVANANTHAPURAM	100	95	95.00%
KOLLAM	30	28	93.33%
PALAKKAD	44	41	93.18%
KASARAGOD	23	21	91.30%
MALAPPURAM	53	48	90.57%
THRISSUR	69	59	85.51%
KOZHIKODE	55	47	85.45%
ALAPPUZHA	31	24	77.42%
KOTTAYAM	31	24	77.42%
ERNAKULAM	56	43	76.79%
KANNUR	40	29	72.50%

Institutions where the reception module is either not started or not using

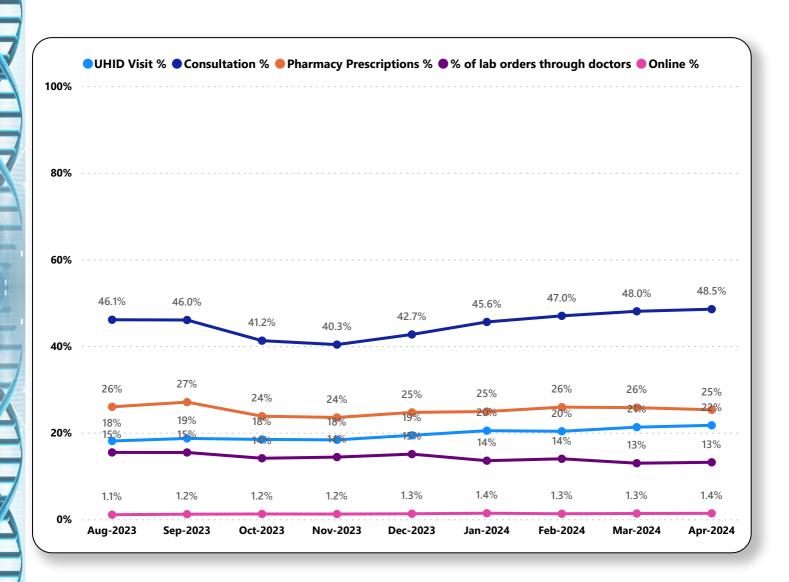
**Hospital Name** 

URBAN HEALTH CENTRE MANNANTHALA
MENTAL HEALTH CENTRE PEROORKADA
FAMILY HEALTH CENTRE VELI
FAMILY HEALTH CENTRE UZHAMALAKKAL
COMMUNITY HEALTH CENTRE VELLANAD



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#### 3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit ) \*100
- Consultation % is calculated as (Doctor Consultation / OP Visits ) \*100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits ) \*100
- $\bullet$  Lab % is calculated as ( Lab orders given by doctors/Total Lab Orders ) \*100  $\,$
- Online % is calculated as ( Online appointments via web portal/Total OP Visits ) \*100



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## 3.3 e-Health Performance Indicators

Institutions with atleast 100 UHID visits are listed here.

Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
Family Health Centre Anakudy	95.29%	94.90%	88.10%	37.72%
Family Health Centre Veeranakavu	74.14%	94.95%	95.33%	42.35%
Family Health Centre Kottukal	73.98%	99.60%	87.89%	39.74%
Urban Health Centre Mannanthala	72.73%	79.03%	71.82%	
Family Health Centre Pullampara	72.52%	74.42%	41.09%	14.69%
Family Health Centre Pulimath	72.30%	94.64%	91.19%	34.65%
Family Health Centre Parasuvaikkal Parasala	64.91%	99.95%	94.11%	
Family Health Centre Maranalloor	60.45%	96.62%	83.10%	20.26%
Family Health Centre Poozhanad	59.00%	99.76%	86.12%	73.49%
Family Health Centre Karavaram	58.85%	62.86%	55.73%	11.15%
Family Health Centre Kallikkad New	58.71%	98.81%	88.39%	55.99%
Family Health Centre Peringammala	58.38%	27.40%	0.99%	4.72%
Family Health Centre Perumpazhuthoor	54.55%	90.32%	75.89%	65.34%
Family Health Centre Amachal New	53.90%	84.38%	54.53%	42.29%
Community Health Centre Aryanad	53.00%	33.82%	12.40%	27.07%
Community Health Centre Venpakal	52.98%	85.86%	71.42%	49.79%
Community Health Centre Pallickal	52.07%	87.23%	60.95%	35.29%
Family Health Centre Malayadi	51.59%	99.67%	84.55%	
Family Health Centre Thonipara	50.25%	90.77%	48.30%	11.07%
Family Health Centre Kollayil	50.03%	99.88%	89.94%	37.26%
Family Health Centre Aruvikkara	47.37%	97.28%	53.23%	36.82%
Family Health Centre Tholicode	46.88%	84.20%	21.52%	27.27%
Urban Primary Health Centre Chalai	46.66%	95.86%	25.83%	100.00%
Family Health Centre Panavoor	46.09%	95.88%	90.92%	49.27%
Family Health Centre Anad	44.15%	89.43%	82.87%	73.70%
Family Health Centre Kuttichal	43.42%	95.21%	81.50%	50.55%
Family Health Centre Edava	41.57%	89.68%	85.37%	27.59%
Primary Health Centre Vellayani	40.91%	99.89%	89.62%	100.00%
Family Health Centre Vettoor	40.82%	77.03%	34.91%	100.00%
Community Health Centre Vilappil	40.52%	26.96%	4.62%	0.00%
Family Health Centre Cherunniyoor	40.33%	87.06%	67.43%	100.00%
Primary Health Centre Kalliyoor	40.30%	99.63%	77.53%	58.36%
Family Health Centre Vamanapuram	39.94%	95.21%	65.41%	76.83%
Family Health Centre Pallichal	39.92%	71.42%	50.87%	25.95%
Family Health Centre Karode	37.54%	98.66%	61.94%	0.00%
Family Health Centre Kilimanoor	36.56%	86.29%	70.67%	8.14%
Family Health Centre Amboori	36.15%	80.03%	55.98%	14.09%
Family Health Centre Mukkola	36.04%	99.22%	88.66%	65.57%
Family Health Centre Paraniyam	34.72%	98.85%	60.90%	86.51%
Family Health Centre Balaramapuram	34.70%	95.37%	66.15%	23.32%
Family Health Centre Mudakkal	33.75%	89.08%	0.00%	34.84%



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## 3.3 e-Health Performance Indicators

Institutions with atleast 100 UHID visits are listed here.

Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
Community Health Centre Perumkadavila	2.15%	96.65%	30.64%	8.85%
District Hospital Nedumangad	2.26%	5.63%	0.01%	0.20%
Taluk Headquarters Hospital Chirayinkeezh	3.12%	3.70%	0.00%	0.00%
Taluk Hospital Fort Thiruvananthapuram	3.43%	0.00%	0.00%	
Community Health Centre Puthenthope	3.55%	57.46%	7.30%	1.62%
Coastal Speciality Hospital Valiyathura	4.25%	96.06%	65.86%	100.00%
Primary Health Centre Bharathannoor	4.98%	0.00%	0.00%	
Community Health Centre Vellarada	5.53%	66.82%	0.01%	0.12%
Taluk Hospital Nemom	5.64%	29.99%	17.85%	7.18%
Family Health Centre Jagathy	5.85%	93.40%	83.52%	64.81%
Family Health Centre Thonnakkal	7.59%	93.05%	78.84%	26.29%
Family Health Centre Vembayam	8.50%	99.73%	53.52%	24.86%
Community Health Centre Anchuthengu	8.57%	8.06%	4.64%	5.44%
Taluk Headquarters Hospital Varkala	8.78%	49.56%	0.01%	8.18%
Community Health Centre Iranimuttom	9.54%	95.86%	38.59%	0.00%
Primary Health Centre Azhoor	10.05%	48.23%	46.14%	79.38%
Women And Children Hospital Thycaud	10.72%	32.27%	0.00%	0.04%
Family Health Centre Kadakampally	10.81%	99.50%	89.52%	25.69%
Family Health Centre Vattiyoorkavu	12.99%	68.89%	65.81%	64.84%
District Model Hospital Peroorkada	14.02%	34.69%	11.56%	1.91%
Chest Diseases Hospital Pulayanarkottah	14.74%	35.27%	6.71%	5.47%
Community Health Centre Kanyakulangara	14.94%	12.40%	8.92%	1.48%
General Hospital Thiruvananthapuram	14.98%	10.61%	1.44%	0.23%
Family Health Centre Madavoor	15.45%	47.44%	31.94%	100.00%
Family Health Centre Manickal	15.50%	95.20%	80.71%	48.13%
Family Health Centre Perumathura	16.94%	88.74%	77.59%	74.24%
Family Health Centre Kulathoor	18.21%	81.49%	44.95%	33.42%
Community Health Centre Kesavapuram	20.17%	84.02%	27.01%	6.49%
Community Health Centre Andoorkonam	20.59%	90.91%	66.98%	61.33%
Family Health Centre Pozhiyoor	20.63%	99.78%	88.89%	67.65%
Integrated Family Health Centre Pangappara	21.09%	2.34%	0.00%	0.00%
Secretariat Health Centre Thiruvananthapuram	21.22%	12.82%	10.31%	
Urban Primary Health Centre Poovathoor	21.31%	69.00%	58.78%	100.00%
Family Health Centre Mangalapuram	21.57%	62.00%	26.57%	14.21%
Family Health Centre Chenkal	21.73%	99.89%	87.26%	37.50%
Family Health Centre Karakulam	22.45%	89.11%	35.24%	93.33%
Family Health Centre Kattakada	25.19%	38.12%	24.02%	8.68%
Urban Primary Health Centre Muttada	25.84%	99.34%	55.86%	57.14%
Community Health Centre Palode	26.11%	76.38%	12.07%	100.00%
General Hospital Neyyattinkara	26.32%	34.98%	1.61%	2.84%
Community Health Centre Poovar	27.20%	24.30%	1.93%	0.00%
Community Health Centre Kallara	27 37%	0.00%	0.00%	0.00%



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## 4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District Name	Live Institutions	Reception	Consultation	Lab	Pharmacy
THIRUVANANTHAPURAM	102	96 (94.1%)	88 (86.3%)	78 (76.5%)	74 (72.5%)
THRISSUR	69	59 (85.5%)	57 (82.6%)	53 (76.8%)	54 (78.3%)
ERNAKULAM	56	43 (76.8%)	30 (53.6%)	21 (37.5%)	17 (30.4%)
KOZHIKODE	55	47 (85.5%)	34 (61.8%)	36 (65.5%)	34 (61.8%)
MALAPPURAM	54	48 (88.9%)	45 (83.3%)	39 (72.2%)	36 (66.7%)
PALAKKAD	44	41 (93.2%)	37 (84.1%)	32 (72.7%)	31 (70.5%)
KANNUR	40	29 (72.5%)	28 (70.%)	25 (62.5%)	24 (60.%)
ALAPPUZHA	31	24 (77.4%)	22 (71.%)	19 (61.3%)	21 (67.7%)
KOTTAYAM	31	24 (77.4%)	24 (77.4%)	20 (64.5%)	24 (77.4%)
KOLLAM	30	28 (93.3%)	28 (93.3%)	26 (86.7%)	27 (90.%)
KASARAGOD	23	21 (91.3%)	19 (82.6%)	16 (69.6%)	18 (78.3%)
IDUKKI	20	20 (100.%)	19 (95.%)	18 (90.%)	19 (95.%)
PATHANAMTHITTA	19	19 (100.%)	18 (94.7%)	16 (84.2%)	17 (89.5%)
WAYANAD	17	17 (100.%)	17 (100.%)	16 (94.1%)	17 (100.%)
Total	591	516 (87.3%)	466 (78.8%)	415 (70.2%)	413 (69.9%)
Total	591	516 (87.3%)	466 (78.8%)	415 (70.2%)	413 (69



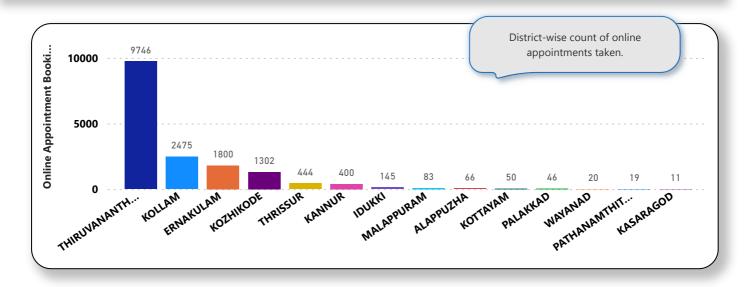
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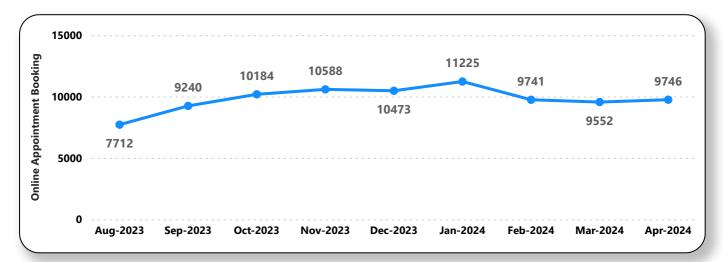
# 5. Appointment Booking in Hospitals (except Medical Colleges) 733931 **Total Visit** 26905 707026 **OP Visit Non OP Visit** 13155 691784 2086 **Advance Appointments External Referral Direct Visits Internal Referral** 9746 1944 1465 **Online Appointment - WebPortal Review Appointment by Doctors Appointment from Reception**

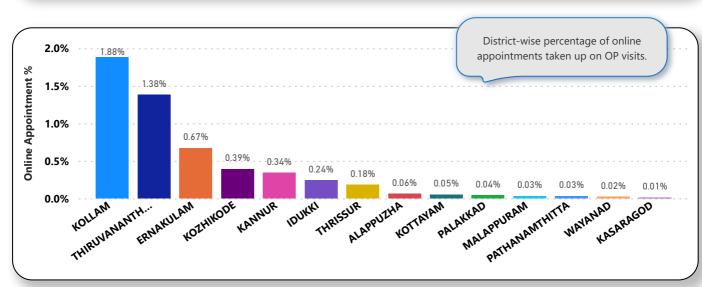


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## 5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)









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#### 6. eHealth Performance - Reach

