

### 1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	54
Urban Primary Health Centre	8
Community Health Centre	3
Taluk Headquarters Hospital	3
District Hospital	1
General Hospital	1
Medical College Hospital	1
Public Health Laboratory	1
Specialty Hospital	1
Specialty Hospital - Women Children	1
Taluk Hospital	1
<b>Total</b>	<b>75</b>

## 2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Number of institutions where the reception module is currently using.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2024, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	3	2	1
WAYANAD	1	1	1
PALAKKAD	2	2	2
THRISSUR	4	3	3
MALAPPURAM	4	4	4
ALAPPUZHA	4	5	5
KOLLAM	5	6	6
KOTTAYAM	7	7	6
KOZHIKODE	7	7	6
KANNUR	8	8	7
PATHANAMTHITTA	6	7	7
KASARAGOD	9	9	8
THIRUVANANTHAPURAM	8	8	9
ERNAKULAM	10	10	10

- Best performing
- Average performing
- Low performing

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FHC KADAVOOR	1
FAMILY HEALTH CENTRE EROOR	2
FAMILY HEALTH CENTRE MUNAMBAM	2
FAMILY HEALTH CENTRE CHERUVATTOOR	3
FAMILY HEALTH CENTRE PALAKUZHA	4
FAMILY HEALTH CENTRE PARAKADAVU	4
FAMILY HEALTH CENTRE AYYAMPUZHA	5
FAMILY HEALTH CENTRE ELANJI	6
URBAN PRIMARY HEALTH CENTRE KADAVANTHRA	6
FAMILY HEALTH CENTRE MULAVUKAD	7
COMMUNITY HEALTH CENTRE RAMAMANGALAM	8
FAMILY HEALTH CENTRE KUMARAPURAM	9
URBAN PRIMARY HEALTH CENTRE Tripunithura	10
FAMILY HEALTH CENTRE KAKKANAD	11
FAMILY HEALTH CENTRE UDAYAMPEROOR	11
FAMILY HEALTH CENTRE VAZHAKULAM	11
FAMILY HEALTH CENTRE AVOLY	12
FAMILY HEALTH CENTRE MANEED	12
FAMILY HEALTH CENTRE MANJALLOOR	12
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	12
FAMILY HEALTH CENTRE MUDAKUZHA	13
FAMILY HEALTH CENTRE OKKAL	13
FHC PANANGAD	13
FAMILY HEALTH CENTRE KOTTAPPADY	14
FAMILY HEALTH CENTRE POTHANICAD	14
URBAN PRIMARY HEALTH CENTRE MANGATTUMUKKU	14
URBAN PRIMARY HEALTH CENTRE MOOLAMKUZHY	14
FAMILY HEALTH CENTRE CHOWARA	15
FAMILY HEALTH CENTRE KOONAMMAVU	15
FAMILY HEALTH CENTRE RAYAMANGALAM	15
FAMILY HEALTH CENTRE KODANADU	16
FAMILY HEALTH CENTRE MAZHUVANNOOR	16
URBAN PRIMARY HEALTH CENTRE THAMMANAM	16
FAMILY HEALTH CENTER ELOOR	17
FAMILY HEALTH CENTRE AYYAMPILLY	17
FAMILY HEALTH CENTRE NERIYAMANGALAM	17

Hospital	Rank
FAMILY HEALTH CENTRE CHELLANAM	34
FAMILY HEALTH CENTRE CHERANELLOORE	33
FAMILY HEALTH CENTRE NAYARAMBALM	33
DISTRICT HOSPITAL ALUVA	32
FAMILY HEALTH CENTRE KUTTAMPUZHA	32
WOMEN AND CHILDREN HOSPITAL MATTANCHERRY	32
FAMILY HEALTH CENTRE BINANIPURAM	31
FAMILY HEALTH CENTRE EDAPPALLY	31
FAMILY HEALTH CENTRE PAIPRA	31
FAMILY HEALTH CENTRE THIRUVANKULAM	31
REGIONAL PUBLIC HEALTH LABORATORY ERNAKULAM	31
TALUK HEADQUARTERS HOSPITAL THRIpunithura	31
COMMUNITY HEALTH CENTRE POOTHOTTA	30
FAMILY HEALTH CENTRE EDAVANAKKAD	30
FAMILY HEALTH CENTRE GOTHURUTH	30
GENERAL HOSPITAL ERNAKULAM	30
URBAN PRIMARY HEALTH CENTRE KALAMASSERY	29
FAMILY HEALTH CENTRE CHITTATTUKARA	28
FAMILY HEALTH CENTRE EDATHALA	28
URBAN PRIMARY HEALTH CENTRE EDAKOCHI	27
FAMILY HEALTH CENTRE PINDIMANA	26
FAMILY HEALTH CENTRE THIRUVANIYOOR	26
FAMILY HEALTH CENTRE KUNNUKARA	25
FAMILY HEALTH CENTRE VALAKOM	25
TALUK HOSPITAL PALLURUTHY	25
FAMILY HEALTH CENTRE MALAYATTOR	24
FAMILY HEALTH CENTRE ALANGAD	23
TALUK HEADQUARTERS HOSPITAL FORT KOCHI	23
COMMUNITY HEALTH CENTRE CHENGAMANAD	22
TALUK HEADQUARTERS HOSPITAL KOTHAMANGALAM	22
FAMILY HEALTH CENTRE KEEZHMAAD	21
FAMILY HEALTH CENTRE MANJAPRA	21
FAMILY HEALTH CENTRE NETTOOR	20
FAMILY HEALTH CENTRE THURAVOOR	19
FAMILY HEALTH CENTRE KARUMALLOR	18

## 3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

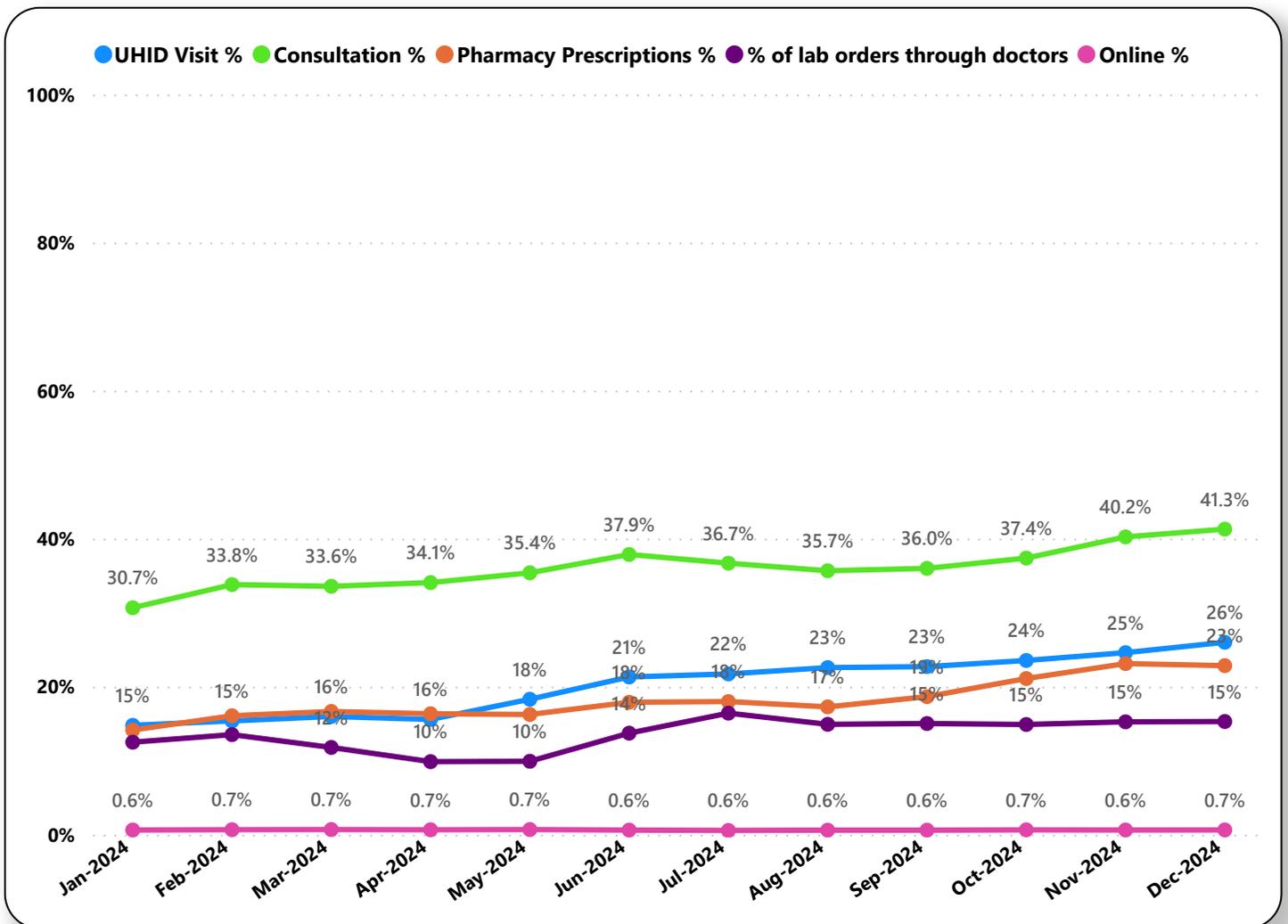
District	Institution Count	Institutions with Reception	% of institutions with Reception
ALAPPUZHA	35	35	100.00%
IDUKKI	23	23	100.00%
KASARAGOD	24	24	100.00%
KOLLAM	31	31	100.00%
THRISSUR	71	71	100.00%
KOZHIKODE	61	59	96.72%
ERNAKULAM	73	70	95.89%
PALAKKAD	45	43	95.56%
KANNUR	44	42	95.45%
MALAPPURAM	58	55	94.83%
THIRUVANANTHAPURAM	101	95	94.06%
WAYANAD	25	23	92.00%
PATHANAMTHITTA	20	18	90.00%
KOTTAYAM	35	31	88.57%

Hospital Name

- FAMILY HEALTH CENTRE NAYARAMBALM
- FAMILY HEALTH CENTRE CHERANELLOORE
- FAMILY HEALTH CENTRE CHELLANAM

Institutions where the reception module is either not started or not using

## 3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FHC KADAVOOR	68.81%	97.79%	95.55%	90.50%
FAMILY HEALTH CENTRE EROOR	63.49%	99.93%	90.91%	87.24%
FAMILY HEALTH CENTRE MUNAMBAM	90.71%	90.34%	83.67%	66.38%
FAMILY HEALTH CENTRE CHERUVATTOOR	42.51%	99.87%	92.91%	98.33%
FAMILY HEALTH CENTRE PALAKUZHA	73.05%	94.71%	87.90%	59.22%
FAMILY HEALTH CENTRE PARAKADAVU	59.74%	93.66%	88.11%	72.48%
FAMILY HEALTH CENTRE AYYAMPUZHA	19.18%	96.35%	97.86%	99.45%
FAMILY HEALTH CENTRE ELANJI	52.86%	83.64%	76.20%	72.10%
URBAN PRIMARY HEALTH CENTRE KADAVANTHRA	55.70%	77.62%	65.06%	100.00%
FAMILY HEALTH CENTRE MULAVUKAD	31.81%	99.42%	92.23%	53.36%
COMMUNITY HEALTH CENTRE RAMAMANGALAM	38.81%	75.96%	62.68%	100.00%
FAMILY HEALTH CENTRE KUMARAPURAM	24.34%	86.45%	55.86%	93.75%
URBAN PRIMARY HEALTH CENTRE Tripunithura	25.01%	83.10%	48.37%	100.00%
FAMILY HEALTH CENTRE KAKKANAD	16.50%	96.22%	82.18%	46.00%
FAMILY HEALTH CENTRE UDAYAMPEROOR	40.72%	69.95%	37.58%	100.00%
FAMILY HEALTH CENTRE VAZHAKULAM	21.21%	69.27%	59.44%	100.00%
FAMILY HEALTH CENTRE AVOLY	75.11%	94.71%	20.29%	33.12%
FAMILY HEALTH CENTRE MANEED	55.52%	75.16%	72.40%	24.79%
FAMILY HEALTH CENTRE MANJALLOOR	22.09%	94.96%	51.86%	56.73%
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	19.39%	66.43%	58.30%	100.00%
FAMILY HEALTH CENTRE MUDAKUZHA	54.92%	59.57%	12.80%	100.00%
FAMILY HEALTH CENTRE OKKAL	8.49%	99.82%	20.39%	100.00%
FHC PANANGAD	21.11%	79.20%	28.15%	100.00%
FAMILY HEALTH CENTRE KOTTAPPADY	29.46%	87.47%	80.98%	17.49%
FAMILY HEALTH CENTRE POTHANICAD	21.53%	85.81%	6.72%	100.00%
URBAN PRIMARY HEALTH CENTRE MANGATTUMUKKU	17.74%	61.24%	32.19%	100.00%
URBAN PRIMARY HEALTH CENTRE MOOLAMKUZHY	22.43%	43.84%	40.27%	100.00%
FAMILY HEALTH CENTRE CHOWARA	3.11%	92.30%	0.00%	100.00%
FAMILY HEALTH CENTRE KOONAMMAVU	9.02%	85.48%	11.59%	96.43%
FAMILY HEALTH CENTRE RAYAMANGALAM	15.25%	48.33%	42.07%	99.57%
FAMILY HEALTH CENTRE KODANADU	9.99%	79.42%	16.49%	96.82%
FAMILY HEALTH CENTRE MAZHUVANNOOR	27.92%	87.68%	73.88%	0.00%
URBAN PRIMARY HEALTH CENTRE THAMMANAM	18.63%	56.95%	25.68%	100.00%
FAMILY HEALTH CENTER ELOOR	53.68%	63.79%	55.67%	0.00%
FAMILY HEALTH CENTRE AYYAMPILLY	43.67%	71.28%	45.10%	12.12%
FAMILY HEALTH CENTRE NERIYAMANGALAM	42.71%	85.81%	47.94%	8.58%
FAMILY HEALTH CENTRE PUNNEKKAD	54.33%	63.01%	51.76%	0.00%
FAMILY HEALTH CENTRE THIRUMARADY	51.35%	99.39%	21.97%	0.00%
FAMILY HEALTH CENTRE KARUMALLOR	6.33%	87.86%	71.45%	0.00%
FAMILY HEALTH CENTRE THURAVOOR	38.48%	23.20%	0.60%	100.00%
FAMILY HEALTH CENTRE NETTOOR	8.23%	32.43%	11.01%	100.00%
FAMILY HEALTH CENTRE KEEZHMAAD	41.49%	73.72%	19.68%	8.09%
FAMILY HEALTH CENTRE MANJAPRA	10.70%	48.48%	27.94%	50.82%
COMMUNITY HEALTH CENTRE CHENGAMANAD	9.33%	21.78%	9.64%	100.00%

## 3.3 e-Health Performance Indicators

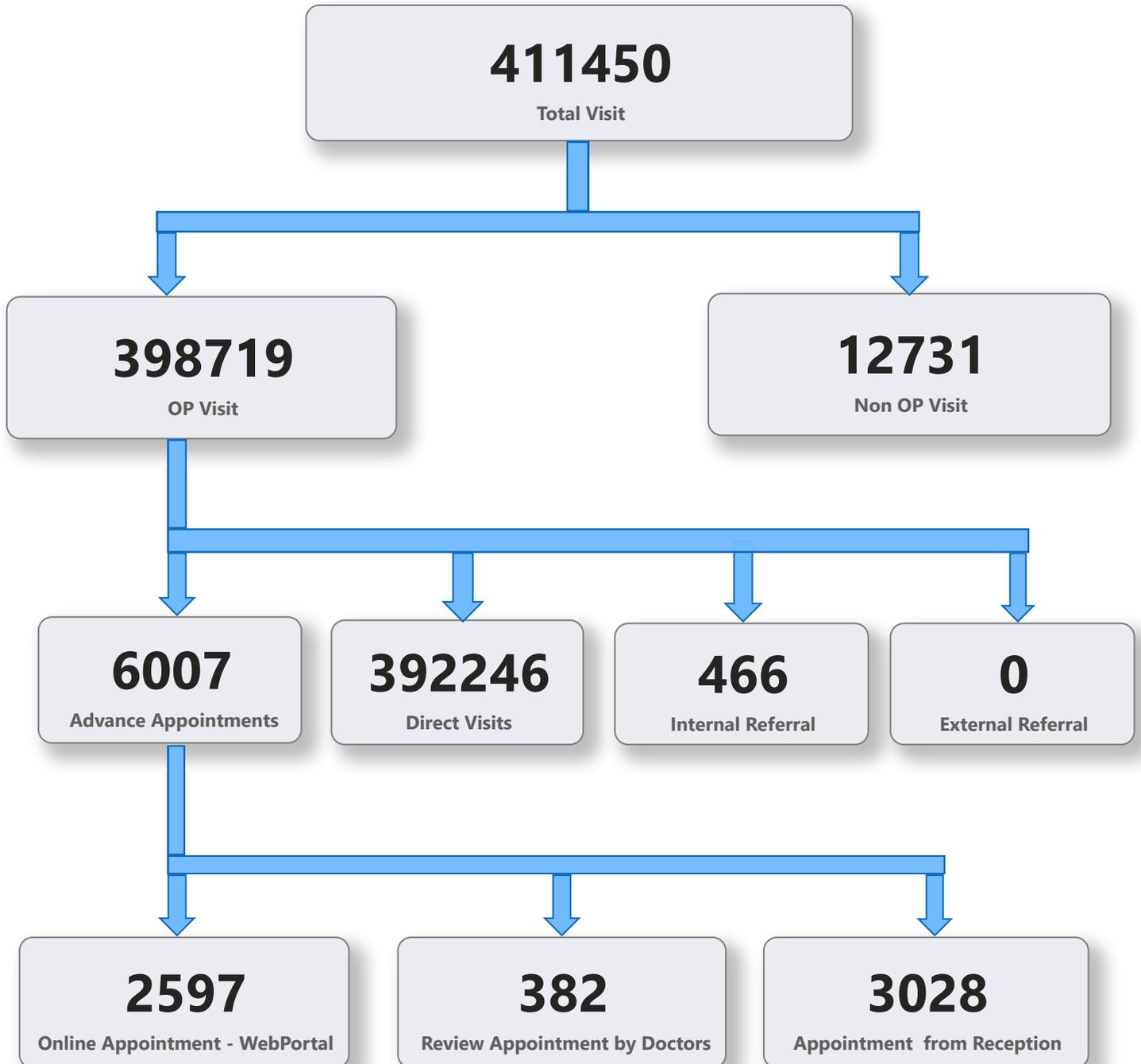
Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE CHELLANAM	0.00%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE KUTTAMPUZHA	1.50%	0.00%	0.00%	0.00%
WOMEN AND CHILDREN HOSPITAL MATTANCHERRY	1.56%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE CHOWARA	3.11%	92.30%	0.00%	100.00%
FAMILY HEALTH CENTRE KARUMALLOR	6.33%	87.86%	71.45%	0.00%
FAMILY HEALTH CENTRE GOTHURUTH	6.78%	22.57%	4.31%	0.00%
FAMILY HEALTH CENTRE ALANGAD	7.53%	16.27%	0.05%	100.00%
TALUK HOSPITAL PALLURUTHY	7.69%	46.05%	29.53%	27.08%
FAMILY HEALTH CENTRE NETTOOR	8.23%	32.43%	11.01%	100.00%
TALUK HEADQUARTERS HOSPITAL FORT KOCHI	8.32%	15.61%	6.22%	100.00%
FAMILY HEALTH CENTRE OKKAL	8.49%	99.82%	20.39%	100.00%
FAMILY HEALTH CENTRE KOONAMMAVU	9.02%	85.48%	11.59%	96.43%
URBAN PRIMARY HEALTH CENTRE EDAKOCHI	9.05%	18.44%	15.17%	50.00%
COMMUNITY HEALTH CENTRE CHENGAMANAD	9.33%	21.78%	9.64%	100.00%
DISTRICT HOSPITAL ALUVA	9.69%	1.91%	1.19%	0.00%
FAMILY HEALTH CENTRE KODANADU	9.99%	79.42%	16.49%	96.82%
FAMILY HEALTH CENTRE MANJAPRA	10.70%	48.48%	27.94%	50.82%
FAMILY HEALTH CENTRE THIRUVANKULAM	12.52%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE PAIPRA	12.55%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE EDATHALA	13.17%	46.08%	0.03%	0.00%
TALUK HEADQUARTERS HOSPITAL THIRUPUNITHURA	13.65%	8.98%	4.31%	0.00%
FAMILY HEALTH CENTRE EDAPPALLY	14.02%	1.56%	0.74%	2.67%
FAMILY HEALTH CENTRE MALAYATTOR	14.06%	55.96%	4.95%	37.43%
FAMILY HEALTH CENTRE BINANIPURAM	14.48%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE RAYAMANGALAM	15.25%	48.33%	42.07%	99.57%
REGIONAL PUBLIC HEALTH LABORATORY ERNAKULAM	16.24%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE KAKKANAD	16.50%	96.22%	82.18%	46.00%
URBAN PRIMARY HEALTH CENTRE MANGATTUMUKKU	17.74%	61.24%	32.19%	100.00%
URBAN PRIMARY HEALTH CENTRE THAMMANAM	18.63%	56.95%	25.68%	100.00%
FAMILY HEALTH CENTRE AYYAMPUZHA	19.18%	96.35%	97.86%	99.45%
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	19.39%	66.43%	58.30%	100.00%
COMMUNITY HEALTH CENTRE POOTHOTTA	20.65%	1.32%	0.74%	0.00%
FHC PANANGAD	21.11%	79.20%	28.15%	100.00%
FAMILY HEALTH CENTRE VAZHAKULAM	21.21%	69.27%	59.44%	100.00%
FAMILY HEALTH CENTRE POTHANICAD	21.53%	85.81%	6.72%	100.00%
FAMILY HEALTH CENTRE MANJALLOOR	22.09%	94.96%	51.86%	56.73%
URBAN PRIMARY HEALTH CENTRE MOOLAMKUZHY	22.43%	43.84%	40.27%	100.00%
FAMILY HEALTH CENTRE THIRUVANIYOOR	22.79%	28.05%	21.48%	11.70%
FAMILY HEALTH CENTRE KUMARAPURAM	24.34%	86.45%	55.86%	93.75%
URBAN PRIMARY HEALTH CENTRE Tripunithura	25.01%	83.10%	48.37%	100.00%
FAMILY HEALTH CENTRE EDAVANAKKAD	25.89%	6.39%	0.03%	0.00%
GENERAL HOSPITAL ERNAKULAM	26.60%	3.98%	0.48%	1.12%

## 4. Status of Modules Usage in Hospitals

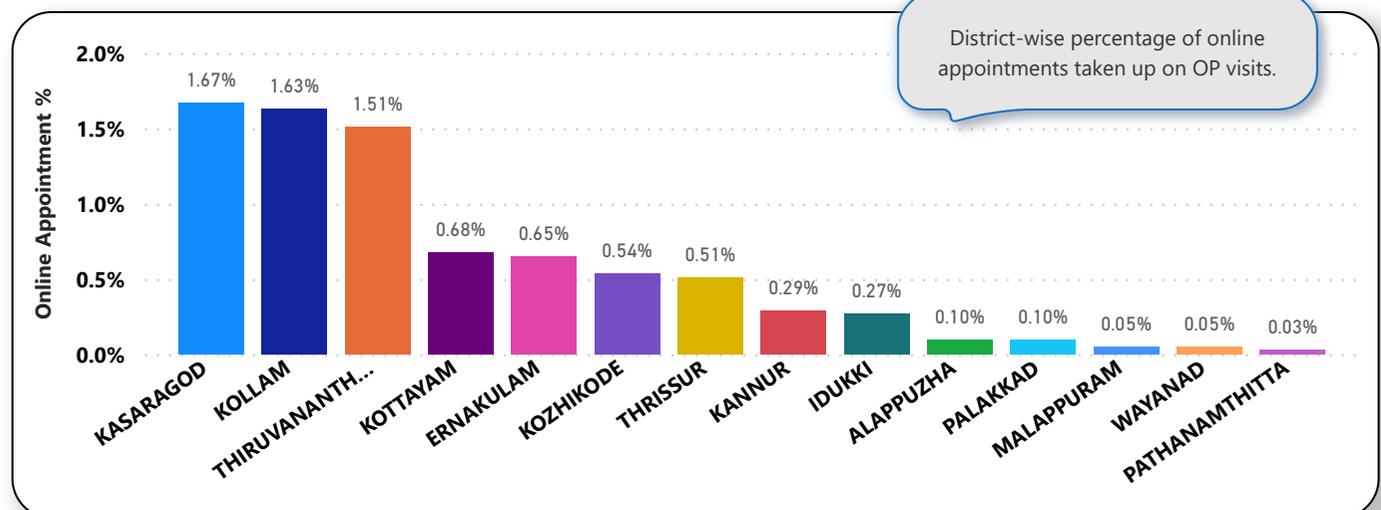
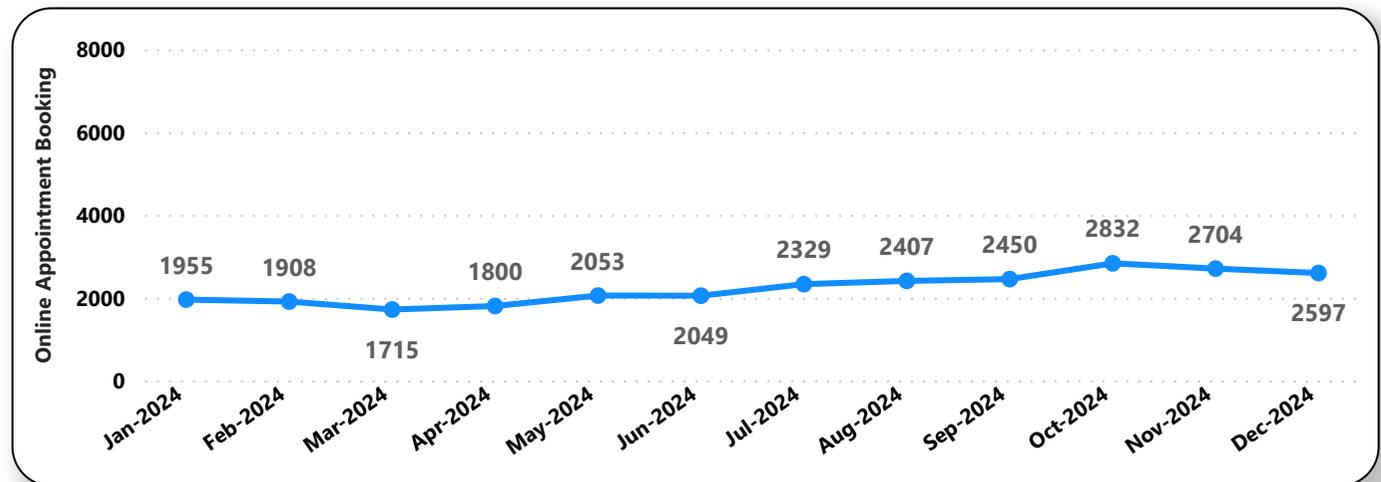
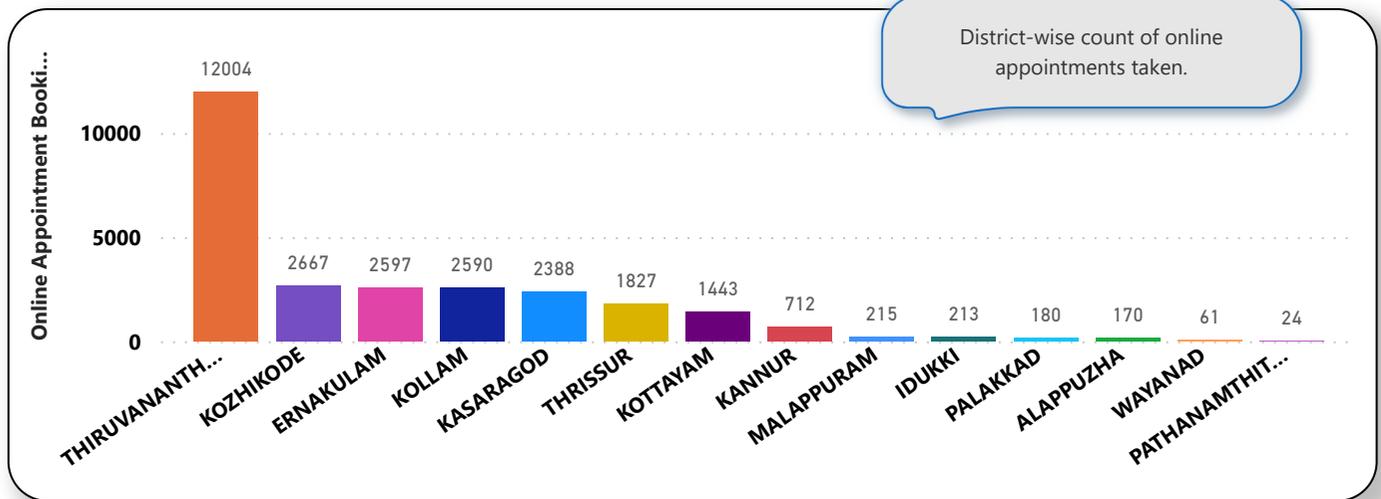
District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

District	Live Institutions	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	102	95 (93%)	85 (83%)	75 (74%)	80 (78%)
ERNAKULAM	73	70 (96%)	57 (78%)	45 (62%)	37 (51%)
THRISSUR	71	71 (100%)	68 (96%)	66 (93%)	63 (89%)
KOZHIKODE	61	59 (97%)	57 (93%)	52 (85%)	54 (89%)
MALAPPURAM	58	55 (95%)	53 (91%)	48 (83%)	45 (78%)
PALAKKAD	45	43 (96%)	41 (91%)	38 (84%)	39 (87%)
KANNUR	44	42 (95%)	38 (86%)	35 (80%)	31 (70%)
ALAPPUZHA	35	35 (100%)	34 (97%)	33 (94%)	30 (86%)
KOTTAYAM	35	31 (89%)	29 (83%)	29 (83%)	28 (80%)
KOLLAM	31	31 (100%)	31 (100%)	31 (100%)	29 (94%)
KASARAGOD	24	24 (100%)	24 (100%)	20 (83%)	18 (75%)
WAYANAD	24	23 (96%)	21 (88%)	21 (88%)	19 (79%)
IDUKKI	23	23 (100%)	22 (96%)	22 (96%)	21 (91%)
PATHANAMTHITTA	20	18 (90%)	17 (85%)	17 (85%)	16 (80%)
<b>Total</b>	<b>646</b>	<b>620 (96%)</b>	<b>577 (89%)</b>	<b>532 (82%)</b>	<b>510 (79%)</b>

## 5. Appointment Booking in Hospitals (except Medical Colleges)



## 5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)



## 6. eHealth Performance - Reach

Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is  $(\text{Number of UHID registered} / \text{Population}) * 100 \%$ .

