

### 1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	18
General Hospital	1
Medical College Hospital	1
Urban Primary Health Centre	1
<b>Total</b>	<b>21</b>

## 2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Number of institutions where the reception module is currently using.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2024, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	3	2	1
WAYANAD	1	1	1
PALAKKAD	2	2	2
THRISSUR	4	3	3
MALAPPURAM	4	4	4
ALAPPUZHA	4	5	5
KOLLAM	5	6	6
KOTTAYAM	7	7	6
KOZHIKODE	7	7	6
KANNUR	8	8	7
PATHANAMTHITTA	6	7	7
KASARAGOD	9	9	8
THIRUVANANTHAPURAM	8	8	9
ERNAKULAM	10	10	10

- Best performing
- Average performing
- Low performing

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
URBAN FAMILY HEALTH CENTRE THIRUVALLA	1
FAMILY HEALTH CENTRE THANNITHODE	2
FAMILY HEALTH CENTRE KOTTANGAL	3
FAMILY HEALTH CENTRE MEZHUVELI	3
FAMILY HEALTH CENTRE VADASSERIKKARA	3
FAMILY HEALTH CENTRE KOIPURAM	4
FAMILY HEALTH CENTRE EZHAMKULAM	5
FAMILY HEALTH CENTRE PALLICKAL	5
FAMILY HEALTH CENTRE PANDALAM	5
FAMILY HEALTH CENTRE ANICADU	6
FAMILY HEALTH CENTRE CHANDANAPPALLY	6
FAMILY HEALTH CENTRE KADAMMANITTA	6
FAMILY HEALTH CENTRE CHENNEERKARA	7
FAMILY HEALTH CENTRE NIRANAM	7
FAMILY HEALTH CENTRE NARANAMMOOZHY	8
FAMILY HEALTH CENTRE VECHOOCHIRA	8
FAMILY HEALTH CENTRE CHITTAR	9
GENERAL HOSPITAL PATHANAMTHITTA	10
FAMILY HEALTH CENTRE OTHERA	11
Family Health Centre Nedumpuram	12

## 3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

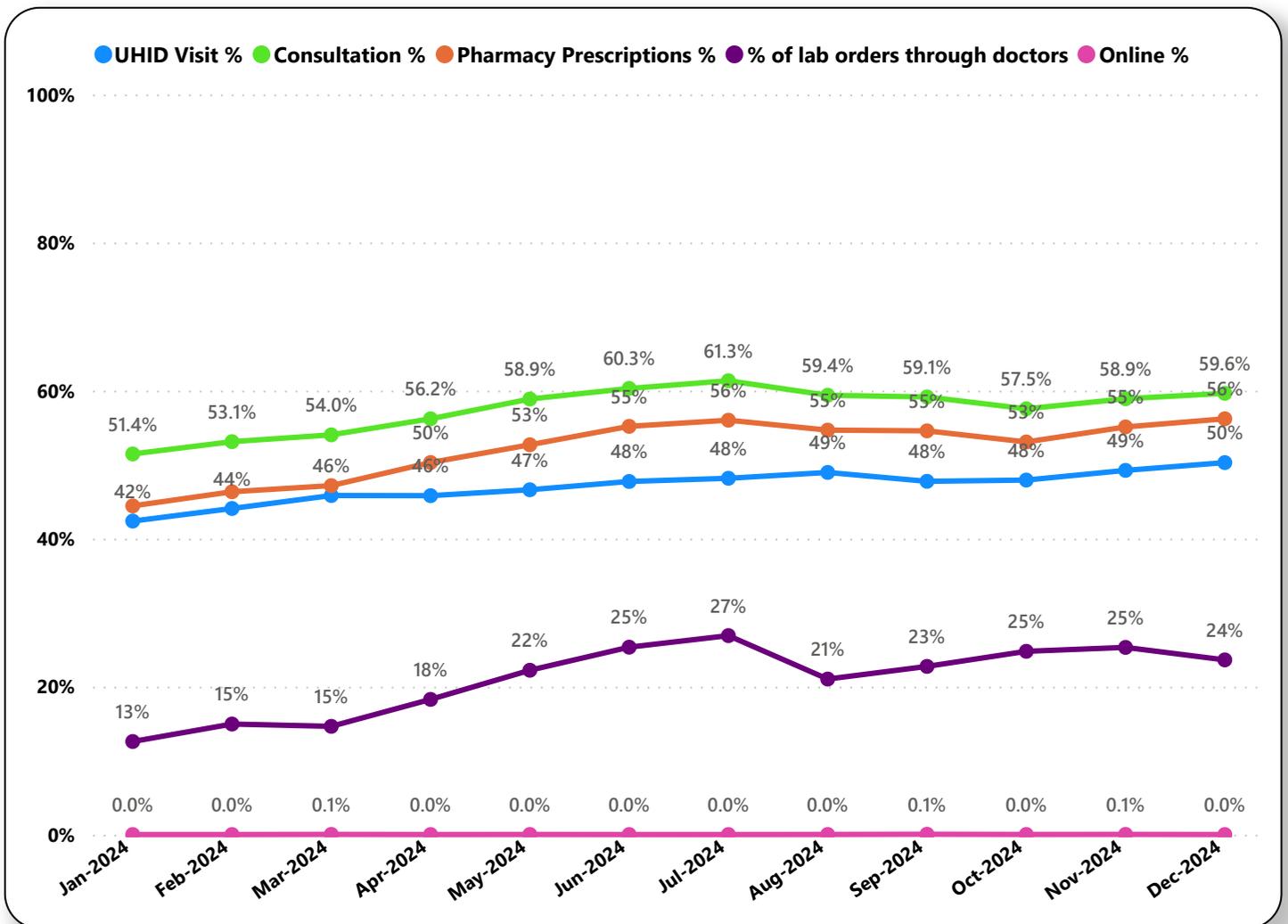
District	Institution Count	Institutions with Reception	% of institutions with Reception
ALAPPUZHA	35	35	100.00%
IDUKKI	23	23	100.00%
KASARAGOD	24	24	100.00%
KOLLAM	31	31	100.00%
THRISSUR	71	71	100.00%
KOZHIKODE	61	59	96.72%
ERNAKULAM	73	70	95.89%
PALAKKAD	45	43	95.56%
KANNUR	44	42	95.45%
MALAPPURAM	58	55	94.83%
THIRUVANANTHAPURAM	101	95	94.06%
WAYANAD	25	23	92.00%
PATHANAMTHITTA	20	18	90.00%
KOTTAYAM	35	31	88.57%

Hospital Name

- FAMILY HEALTH CENTRE OTHERA
- Family Health Centre Nedumpuram

Institutions where the reception module is either not started or not using

## 3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 3.3 e-Health Performance Indicators

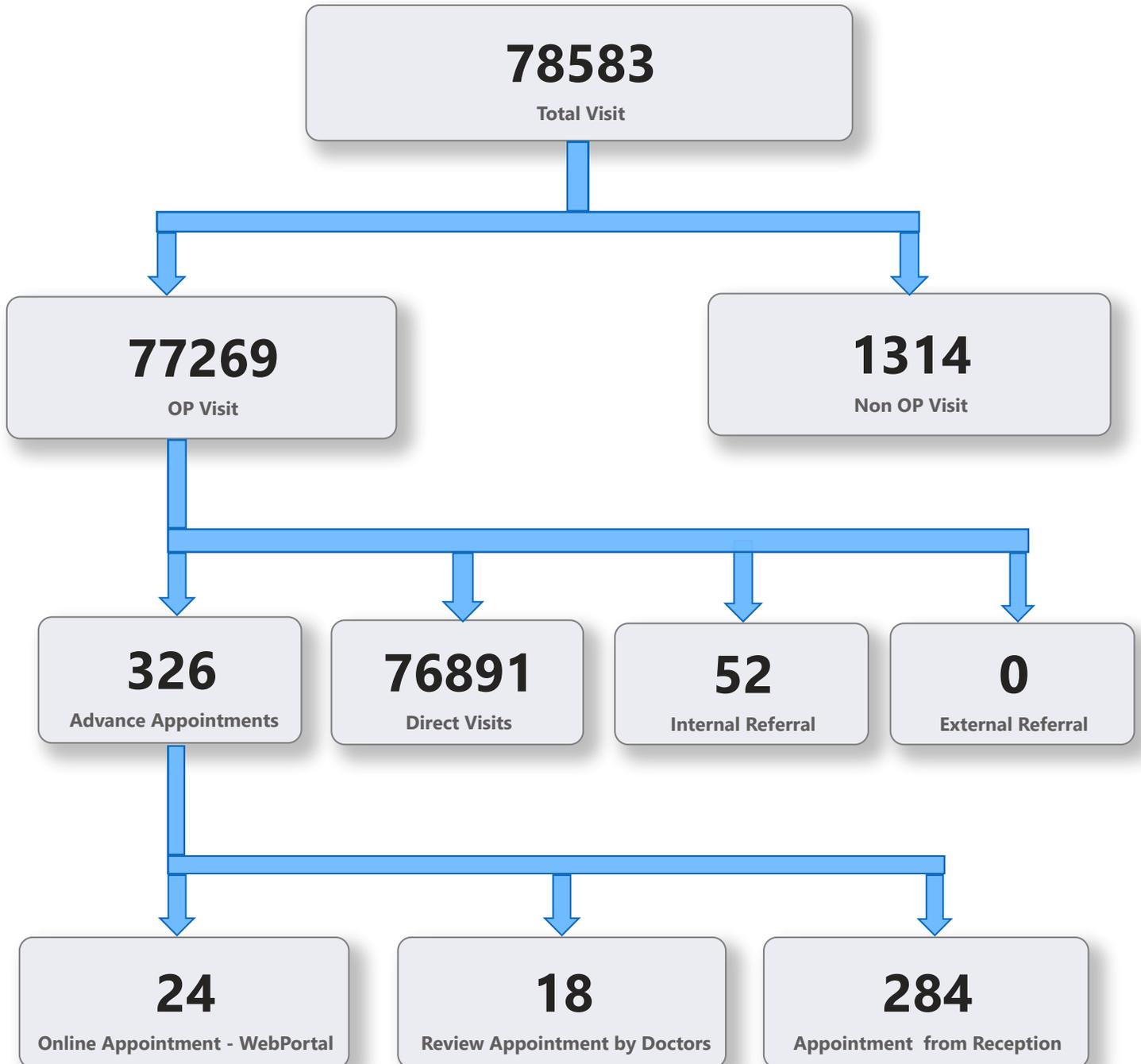
Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
URBAN FAMILY HEALTH CENTRE THIRUVALLA	70.27%	92.30%	93.36%	100.00%
FAMILY HEALTH CENTRE THANNITHODE	84.22%	96.64%	89.87%	85.25%
FAMILY HEALTH CENTRE KOTTANGAL	83.85%	99.90%	93.83%	61.64%
FAMILY HEALTH CENTRE MEZHUVELI	81.07%	96.70%	100.00%	67.19%
FAMILY HEALTH CENTRE VADASSERIKKARA	81.75%	98.90%	94.27%	63.24%
FAMILY HEALTH CENTRE KOIPURAM	65.55%	97.44%	87.84%	80.07%
FAMILY HEALTH CENTRE EZHAMKULAM	75.16%	99.68%	94.05%	57.99%
FAMILY HEALTH CENTRE PALLICKAL	80.49%	99.84%	95.30%	41.41%
FAMILY HEALTH CENTRE PANDALAM	54.64%	99.31%	86.30%	80.76%
FAMILY HEALTH CENTRE ANICADU	89.15%	90.06%	98.73%	26.92%
FAMILY HEALTH CENTRE CHANDANAPPALLY	59.68%	99.73%	91.36%	52.54%
FAMILY HEALTH CENTRE KADAMMANITTA	72.62%	88.55%	83.84%	56.60%
FAMILY HEALTH CENTRE CHENNEERKARA	64.62%	97.54%	90.02%	30.11%
FAMILY HEALTH CENTRE NIRANAM	61.03%	91.23%	80.48%	47.87%
FAMILY HEALTH CENTRE NARANAMMOOZHY	85.56%	99.27%	92.63%	0.00%
FAMILY HEALTH CENTRE VECHOOCHIRA	56.57%	90.45%	87.68%	41.35%
FAMILY HEALTH CENTRE CHITTAR	75.74%	62.80%	61.84%	23.02%
GENERAL HOSPITAL PATHANAMTHITTA	14.05%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE OTHERA	100.00%	0.00%	0.00%	0.00%
Family Health Centre Nedumpuram	0.00%	0.00%	0.00%	0.00%

## 4. Status of Modules Usage in Hospitals

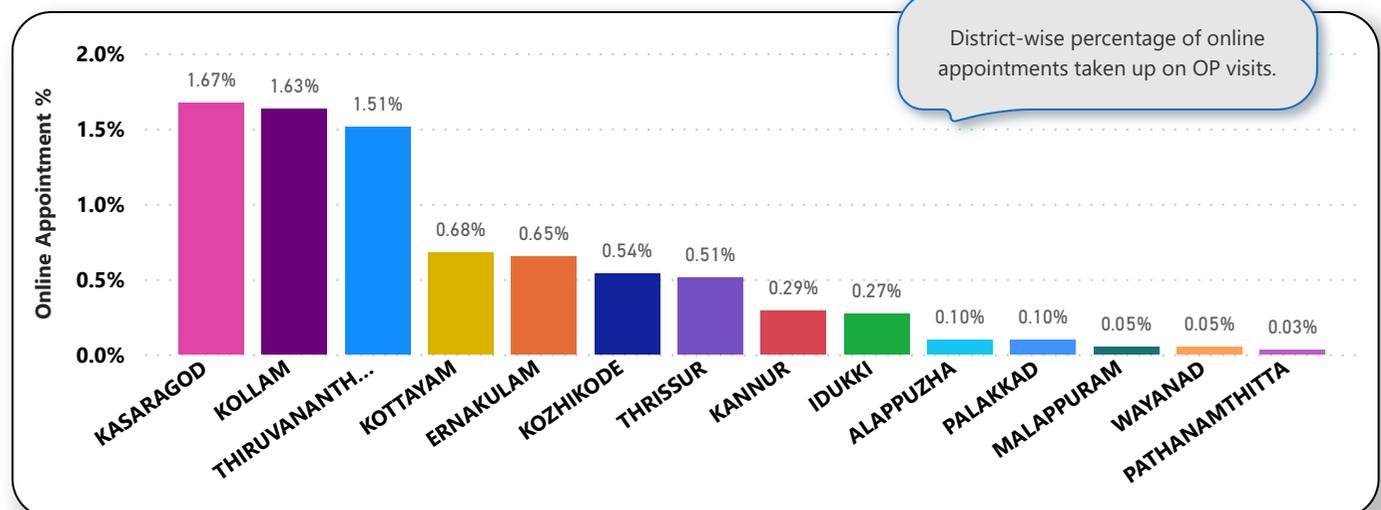
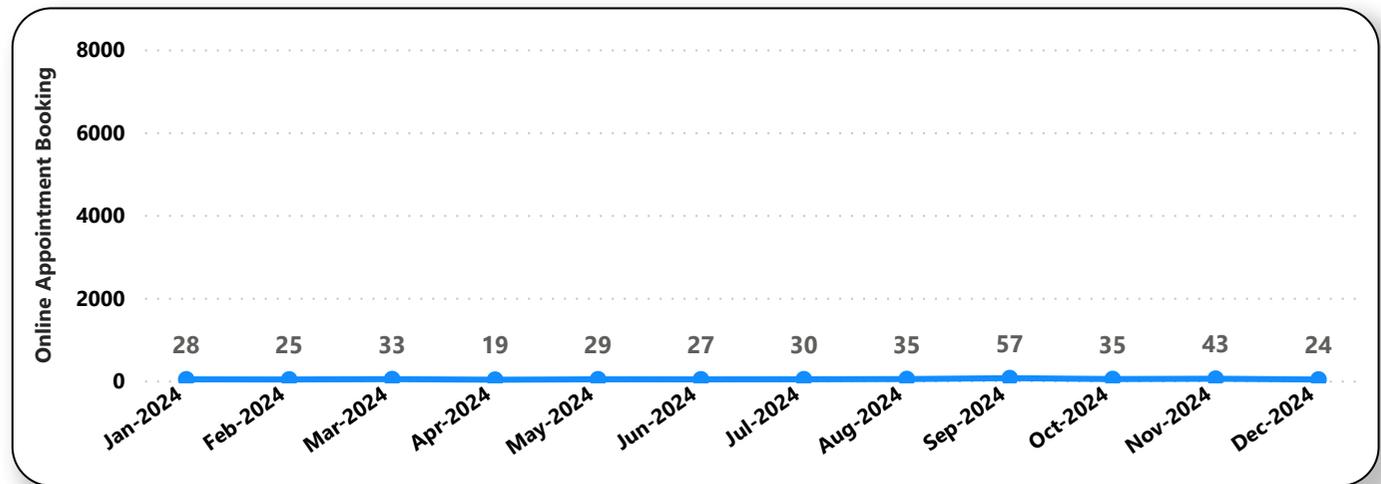
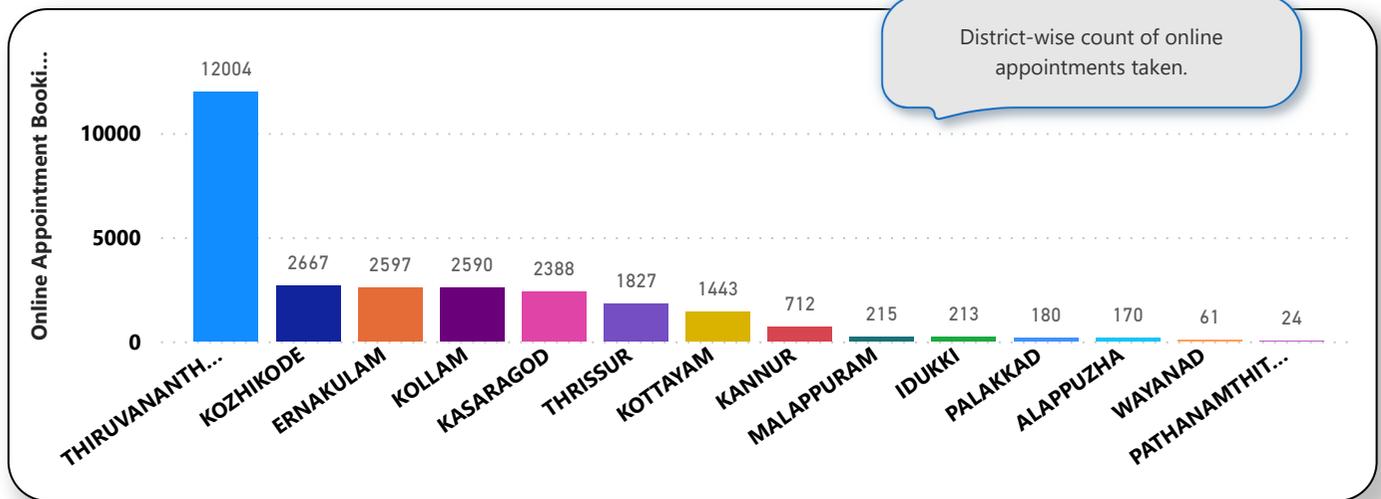
District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

District	Live Institutions	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	102	95 (93%)	85 (83%)	75 (74%)	80 (78%)
ERNAKULAM	73	70 (96%)	57 (78%)	45 (62%)	37 (51%)
THRISSUR	71	71 (100%)	68 (96%)	66 (93%)	63 (89%)
KOZHIKODE	61	59 (97%)	57 (93%)	52 (85%)	54 (89%)
MALAPPURAM	58	55 (95%)	53 (91%)	48 (83%)	45 (78%)
PALAKKAD	45	43 (96%)	41 (91%)	38 (84%)	39 (87%)
KANNUR	44	42 (95%)	38 (86%)	35 (80%)	31 (70%)
ALAPPUZHA	35	35 (100%)	34 (97%)	33 (94%)	30 (86%)
KOTTAYAM	35	31 (89%)	29 (83%)	29 (83%)	28 (80%)
KOLLAM	31	31 (100%)	31 (100%)	31 (100%)	29 (94%)
KASARAGOD	24	24 (100%)	24 (100%)	20 (83%)	18 (75%)
WAYANAD	24	23 (96%)	21 (88%)	21 (88%)	19 (79%)
IDUKKI	23	23 (100%)	22 (96%)	22 (96%)	21 (91%)
PATHANAMTHITTA	20	18 (90%)	17 (85%)	17 (85%)	16 (80%)
<b>Total</b>	<b>646</b>	<b>620 (96%)</b>	<b>577 (89%)</b>	<b>532 (82%)</b>	<b>510 (79%)</b>

## 5. Appointment Booking in Hospitals (except Medical Colleges)



## 5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)



## 6. eHealth Performance - Reach

