

### 1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	57
Community Health Centre	17
Urban Primary Health Centre	7
Medical College Hospital	4
Primary Health Centre	4
Taluk Hospital	4
District Hospital	2
General Hospital	2
Taluk Headquarters Hospital	2
District TB Centre	1
Empanelled Diagnostic Centre	1
Government Dispensary	1
Public Health Laboratory	1
Specialty Hospital	1
Specialty Hospital - Mental Health	1
Specialty Hospital - Pulmonary Medicine	1
Specialty Hospital - Women Children	1
<b>Total</b>	<b>107</b>

## 2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Number of institutions where the reception module is currently using.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2024, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	3	2	1
WAYANAD	1	1	1
PALAKKAD	2	2	2
THRISSUR	4	3	3
MALAPPURAM	4	4	4
ALAPPUZHA	4	5	5
KOLLAM	5	6	6
KOTTAYAM	7	7	6
KOZHIKODE	7	7	6
KANNUR	8	8	7
PATHANAMTHITTA	6	7	7
KASARAGOD	9	9	8
THIRUVANANTHAPURAM	8	8	9
ERNAKULAM	10	10	10

- Best performing
- Average performing
- Low performing

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE VEERANAKAVU	1
FAMILY HEALTH CENTRE PULIMATH	2
FAMILY HEALTH CENTRE KALLIKKAD NEW	3
FAMILY HEALTH CENTRE KOLLAYIL	3
FAMILY HEALTH CENTRE POOZHANAD	3
URBAN HEALTH CENTRE MANNANTHALA	3
URBAN PRIMARY HEALTH CENTRE MAMBAZHAKKARA	3
FAMILY HEALTH CENTRE ANAKUDY	4
FAMILY HEALTH CENTRE CHEMBOOR	4
FAMILY HEALTH CENTRE MADAVOOR	4
FAMILY HEALTH CENTRE PERUMPAZHUTHOOR	4
FAMILY HEALTH CENTRE THONIPARA	5
PRIMARY HEALTH CENTRE VELLAYANI	5
FAMILY HEALTH CENTRE KARAKULAM	6
FAMILY HEALTH CENTRE KOTTUKAL	6
FAMILY HEALTH CENTRE MALAYADI	6
FAMILY HEALTH CENTRE MUKKOLA	6
FAMILY HEALTH CENTRE PARANIYAM	6
FAMILY HEALTH CENTRE THOLICODE	6
FAMILY HEALTH CENTRE AMACHAL NEW	7
FAMILY HEALTH CENTRE ANAD	7
FAMILY HEALTH CENTRE KUNNATHUKAL	7
FAMILY HEALTH CENTRE KUTTICHAL	7
FAMILY HEALTH CENTRE PANAHOOR	7
FAMILY HEALTH CENTRE POZHIVOOR	7
URBAN PRIMARY HEALTH CENTRE POOVATHOOR	7
COMMUNITY HEALTH CENTRE VELLARADA	8
FAMILY HEALTH CENTRE ARUVIKKARA	8
URBAN PRIMARY HEALTH CENTRE CHALAI	8
FAMILY HEALTH CENTRE EDAVA	9
FAMILY HEALTH CENTRE KADAKAMPALLY	9
FAMILY HEALTH CENTRE MARANALLOOR	9
FAMILY HEALTH CENTRE PARASUVAIKKAL PARASALA	9
FAMILY HEALTH CENTRE PERUMATHURA	9
PRIMARY HEALTH CENTRE KALLIYOOR	9

Hospital	Rank
COMMUNITY HEALTH CENTRE ANCHUTHENGU	33
COMMUNITY HEALTH CENTRE VELLANAD	33
FAMILY HEALTH CENTRE UZHAMALAKKAL	33
FAMILY HEALTH CENTRE VELI	33
MENTAL HEALTH CENTRE PEROORKADA	33
INTEGRATED FAMILY HEALTH CENTRE PANGAPPARA	32
TALUK HOSPITAL ATTINGAL	31
CHILD DEVELOPMENT CENTRE	30
DISTRICT HOSPITAL NEDUMANGAD	30
TALUK HEADQUARTERS HOSPITAL CHIRAYINKEEZH	30
TALUK HOSPITAL FORT THIRUVANANTHAPURAM	30
COMMUNITY HEALTH CENTRE KANYAKULANGARA	29
COMMUNITY HEALTH CENTRE KALLARA	28
COMMUNITY HEALTH CENTRE POOVAR	28
DISTRICT TB CENTRE THIRUVANANTHAPURAM	28
GENERAL HOSPITAL THIRUVANANTHAPURAM	28
SECRETARIAT HEALTH CENTRE THIRUVANANTHAPURAM	28
WOMEN AND CHILDREN HOSPITAL THYCAUD	28
COMMUNITY HEALTH CENTRE VILAPPIL	27
TALUK HOSPITAL NEMOM	27
TALUK HOSPITAL VITHURA	27
DISTRICT MODEL HOSPITAL PEROORKADA	26
CHEST DISEASES HOSPITAL PULAYANARKOTTAH	25
COMMUNITY HEALTH CENTRE PUTHENTHOPE	25
GENERAL HOSPITAL NEYYATTINKARA	25
TALUK HEADQUARTERS HOSPITAL VARKALA	25
FAMILY HEALTH CENTRE PULLAMPARA	24
FAMILY HEALTH CENTRE MANGALAPURAM	23
COMMUNITY HEALTH CENTRE PALODE	22
FAMILY HEALTH CENTRE KATTAKADA	21
FAMILY HEALTH CENTRE PERINGAMMALA	20
FAMILY HEALTH CENTRE POONTHURA	19
PRIMARY HEALTH CENTRE BHARATHANNOOR	19
COMMUNITY HEALTH CENTRE ARYANAD	18

## 3.1 eHealth Performance - Reception Module

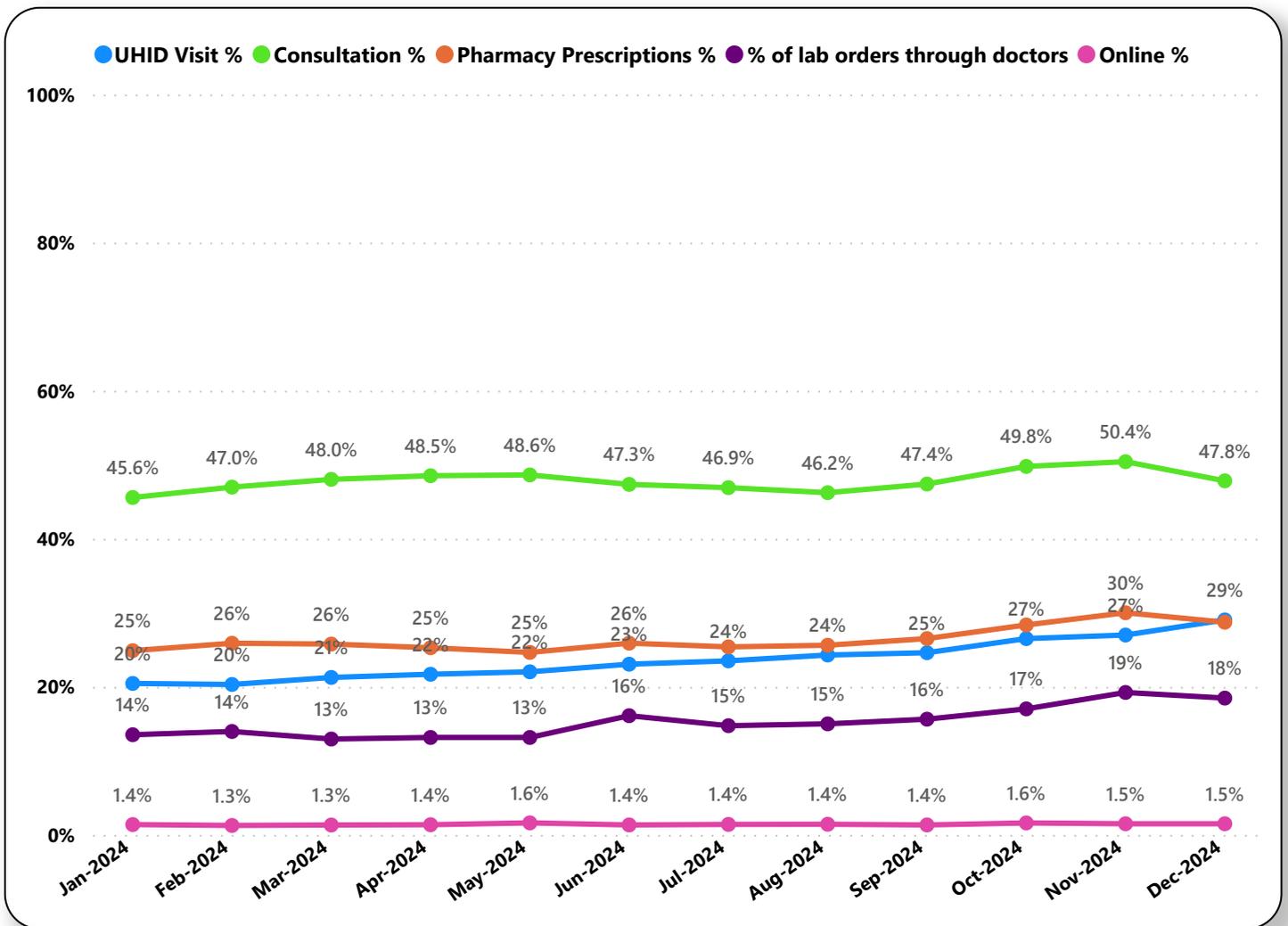
Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
ALAPPUZHA	35	35	100.00%
IDUKKI	23	23	100.00%
KASARAGOD	24	24	100.00%
KOLLAM	31	31	100.00%
THRISSUR	71	71	100.00%
KOZHIKODE	61	59	96.72%
ERNAKULAM	73	70	95.89%
PALAKKAD	45	43	95.56%
KANNUR	44	42	95.45%
MALAPPURAM	58	55	94.83%
THIRUVANANTHAPURAM	101	95	94.06%
WAYANAD	25	23	92.00%
PATHANAMTHITTA	20	18	90.00%
KOTTAYAM	35	31	88.57%

Hospital Name
MENTAL HEALTH CENTRE PEROORKADA
INTEGRATED FAMILY HEALTH CENTRE PANGAPPARA
FAMILY HEALTH CENTRE VELI
FAMILY HEALTH CENTRE UZHAMALAKKAL
DISTRICT TB CENTRE THIRUVANANTHAPURAM
COMMUNITY HEALTH CENTRE VELLANAD
COMMUNITY HEALTH CENTRE ANCHUTHENGU

Institutions where the reception module is either not started or not using

## 3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE VEERANAKAVU	72.51%	91.51%	93.16%	90.07%
FAMILY HEALTH CENTRE PULIMATH	83.40%	93.81%	91.17%	50.40%
FAMILY HEALTH CENTRE KALLIKKAD NEW	58.16%	99.30%	88.50%	86.64%
FAMILY HEALTH CENTRE KOLLAYIL	60.39%	99.30%	91.88%	63.19%
FAMILY HEALTH CENTRE POOZHANAD	63.48%	99.83%	89.03%	70.91%
URBAN HEALTH CENTRE MANNANTHALA	73.15%	77.19%	72.12%	100.00%
URBAN PRIMARY HEALTH CENTRE MAMBAZHAKKARA	46.36%	98.80%	84.59%	100.00%
FAMILY HEALTH CENTRE ANAKUDY	95.48%	92.70%	87.04%	33.79%
FAMILY HEALTH CENTRE CHEMBOOR	52.38%	98.21%	82.41%	70.46%
FAMILY HEALTH CENTRE MADAVOOR	44.96%	94.58%	86.54%	84.21%
FAMILY HEALTH CENTRE PERUMPAZHUTHOOR	76.04%	88.77%	76.41%	75.00%
FAMILY HEALTH CENTRE THONIPARA	60.29%	95.49%	86.06%	55.42%
PRIMARY HEALTH CENTRE VELLAYANI	45.84%	99.95%	87.71%	78.30%
FAMILY HEALTH CENTRE KARAKULAM	32.60%	92.49%	61.18%	94.03%
FAMILY HEALTH CENTRE KOTTUKAL	70.28%	99.51%	87.83%	38.87%
FAMILY HEALTH CENTRE MALAYADI	60.18%	81.62%	68.38%	70.85%
FAMILY HEALTH CENTRE MUKKOLA	43.51%	97.60%	89.31%	69.23%
FAMILY HEALTH CENTRE PARANIYAM	32.70%	98.82%	61.07%	96.80%
FAMILY HEALTH CENTRE THOLICODE	57.26%	98.58%	78.54%	64.42%
FAMILY HEALTH CENTRE AMACHAL NEW	56.46%	99.98%	78.75%	55.33%
FAMILY HEALTH CENTRE ANAD	46.04%	93.64%	89.47%	59.25%
FAMILY HEALTH CENTRE KUNNATHUKAL	41.44%	99.47%	90.96%	47.15%
FAMILY HEALTH CENTRE KUTTICAL	47.95%	99.39%	84.27%	58.47%
FAMILY HEALTH CENTRE PANAVOOR	56.51%	89.86%	86.38%	52.47%
FAMILY HEALTH CENTRE POZHIYOOR	26.42%	99.74%	89.04%	74.26%
URBAN PRIMARY HEALTH CENTRE POOVATHOOR	34.84%	77.26%	70.44%	100.00%
COMMUNITY HEALTH CENTRE VELLARADA	43.33%	76.52%	53.32%	90.48%
FAMILY HEALTH CENTRE ARUVIKKARA	51.30%	91.53%	64.69%	57.23%
URBAN PRIMARY HEALTH CENTRE CHALAI	45.67%	86.70%	43.27%	100.00%
FAMILY HEALTH CENTRE EDAVA	42.75%	94.84%	89.06%	33.67%
FAMILY HEALTH CENTRE KADAKAMPALLY	25.41%	98.79%	88.12%	57.19%
FAMILY HEALTH CENTRE MARANALLOOR	59.56%	96.69%	82.27%	23.03%
FAMILY HEALTH CENTRE PARASUVAIKKAL PARASALA	67.08%	98.03%	91.70%	0.00%
FAMILY HEALTH CENTRE PERUMATHURA	23.91%	94.00%	79.88%	68.04%
PRIMARY HEALTH CENTRE KALLIYOOR	47.41%	86.67%	76.52%	57.19%
COMMUNITY HEALTH CENTRE PERUMKADAVILA	29.26%	94.10%	62.26%	60.52%
FAMILY HEALTH CENTRE VATTIYOORKAVU	21.14%	80.27%	75.47%	63.84%
COASTAL SPECIALITY HOSPITAL VALIYATHURA	12.05%	85.94%	44.85%	100.00%
COMMUNITY HEALTH CENTRE ANDOORKONAM	23.01%	95.88%	60.57%	56.71%
COMMUNITY HEALTH CENTRE PALLICKAL	53.64%	83.89%	66.94%	33.81%
FAMILY HEALTH CENTRE CHENKAL	21.26%	95.95%	89.33%	39.60%
FAMILY HEALTH CENTRE JAGATHY	14.84%	94.27%	82.88%	46.50%
FAMILY HEALTH CENTRE KEEZHATTINGAL	30.54%	59.76%	50.61%	100.00%

## 3.3 e-Health Performance Indicators

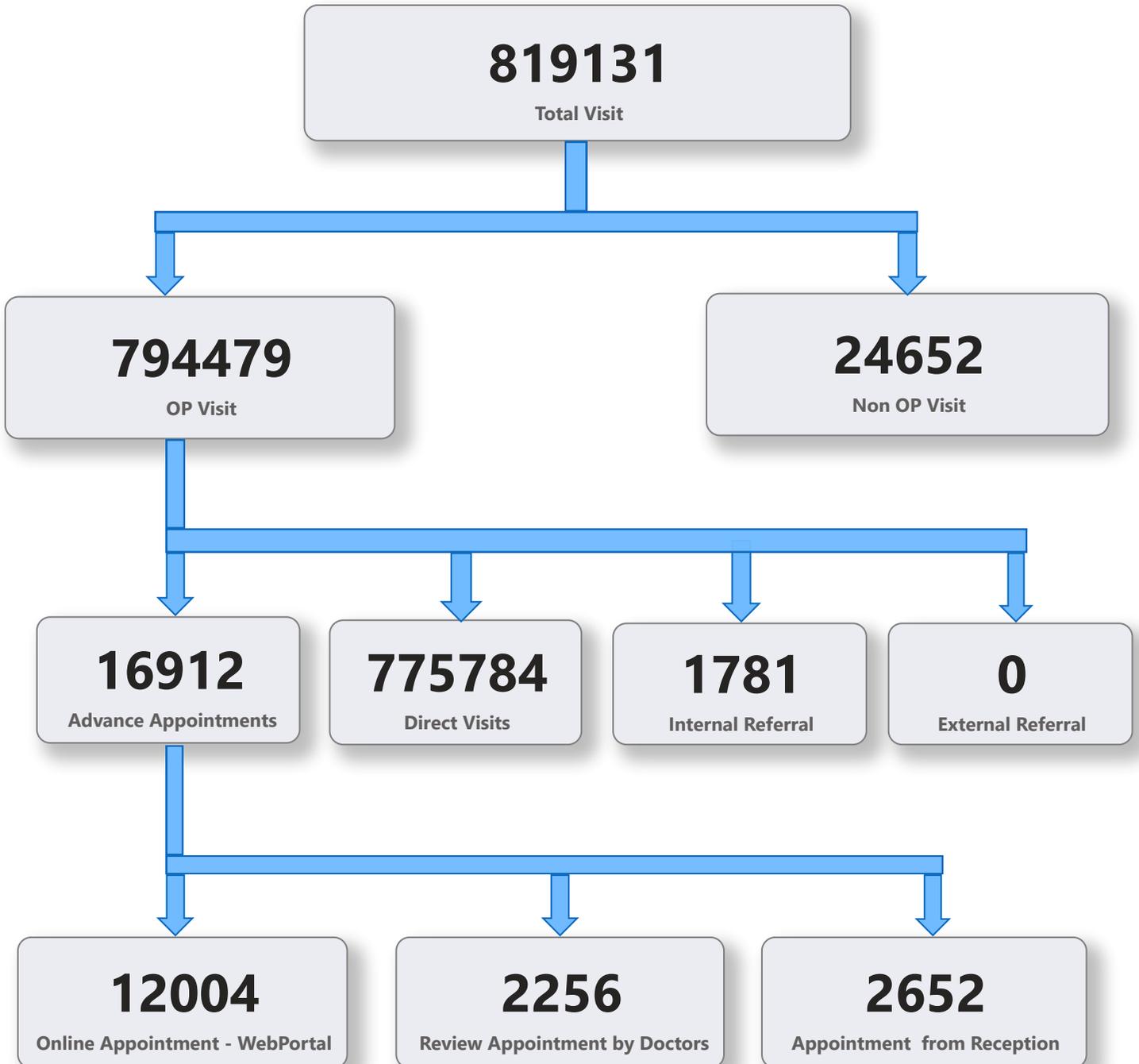
Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
COMMUNITY HEALTH CENTRE ANCHUTHENGU	0.00%	0.00%	0.00%	0.00%
COMMUNITY HEALTH CENTRE VELLANAD	0.00%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE UZHAMALAKKAL	0.00%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE VELI	0.00%	0.00%	0.00%	0.00%
MENTAL HEALTH CENTRE PEROORKADA	0.43%	3.04%	0.00%	0.00%
FAMILY HEALTH CENTRE POONTHURA	0.94%	37.31%	12.10%	100.00%
FAMILY HEALTH CENTRE PUTHUKURICHY	2.42%	80.90%	52.25%	100.00%
FAMILY HEALTH CENTRE VILAVOORKKAL	3.13%	97.67%	46.77%	19.15%
CHILD DEVELOPMENT CENTRE	3.47%	2.21%	0.08%	11.11%
TALUK HOSPITAL ATTINGAL	5.15%	0.00%	0.00%	0.00%
DISTRICT TB CENTRE THIRUVANANTHAPURAM	8.47%	99.13%	47.83%	0.00%
COMMUNITY HEALTH CENTRE PUTHENTHOPE	9.65%	54.64%	16.02%	6.57%
TALUK HOSPITAL FORT THIRUVANANTHAPURAM	10.04%	0.00%	0.00%	0.00%
DISTRICT HOSPITAL NEDUMANGAD	10.85%	5.18%	0.01%	0.14%
TALUK HEADQUARTERS HOSPITAL CHIRAYINKEEZH	11.14%	0.00%	0.00%	0.00%
COASTAL SPECIALITY HOSPITAL VALIYATHURA	12.05%	85.94%	44.85%	100.00%
PRIMARY HEALTH CENTRE BHARATHANNOOR	12.16%	36.51%	0.00%	100.00%
TALUK HOSPITAL NEMOM	14.72%	29.83%	18.13%	2.70%
TALUK HEADQUARTERS HOSPITAL VARKALA	14.81%	52.60%	0.00%	2.76%
FAMILY HEALTH CENTRE JAGATHY	14.84%	94.27%	82.88%	46.50%
WOMEN AND CHILDREN HOSPITAL THYCAUD	15.22%	23.60%	0.00%	0.40%
FAMILY HEALTH CENTRE THONNAKKAL	16.07%	98.18%	84.37%	29.35%
URBAN PRIMARY HEALTH CENTRE VATTIYOORKAVU	16.17%	31.26%	30.81%	100.00%
FAMILY HEALTH CENTRE VEMBAYAM	17.35%	99.45%	88.82%	40.51%
COMMUNITY HEALTH CENTRE IRANIMUTTOM	17.53%	95.78%	66.90%	58.88%
PRIMARY HEALTH CENTRE AZHOOR	18.98%	55.97%	53.08%	59.39%
URBAN PRIMARY HEALTH CENTRE THRIKKANNAPURAM	19.22%	68.01%	48.43%	46.32%
FAMILY HEALTH CENTRE VATTIYOORKAVU	21.14%	80.27%	75.47%	63.84%
FAMILY HEALTH CENTRE CHENKAL	21.26%	95.95%	89.33%	39.60%
DISTRICT MODEL HOSPITAL PEROORKADA	21.65%	28.79%	12.10%	0.78%
COMMUNITY HEALTH CENTRE ANDOORKONAM	23.01%	95.88%	60.57%	56.71%
FAMILY HEALTH CENTRE MANGALAPURAM	23.61%	43.71%	21.56%	2.70%
FAMILY HEALTH CENTRE MANICKAL	23.79%	88.22%	63.55%	34.93%
FAMILY HEALTH CENTRE PERUMATHURA	23.91%	94.00%	79.88%	68.04%
COMMUNITY HEALTH CENTRE KANYAKULANGARA	24.09%	4.72%	1.80%	0.65%
CHEST DISEASES HOSPITAL PULAYANARKOTTAH	24.62%	47.79%	2.92%	0.08%
FAMILY HEALTH CENTRE KADAKAMPALLY	25.41%	98.79%	88.12%	57.19%
GENERAL HOSPITAL THIRUVANANTHAPURAM	25.47%	14.80%	4.37%	2.88%
FAMILY HEALTH CENTRE POZHIIYOOR	26.42%	99.74%	89.04%	74.26%
COMMUNITY HEALTH CENTRE KESAVAPURAM	28.00%	84.08%	30.43%	45.33%
COMMUNITY HEALTH CENTRE PERUMKADAVILA	29.26%	94.10%	62.26%	60.52%
SECRETARIAT HEALTH CENTRE THIRUVANANTHAPURAM	30.13%	9.10%	7.21%	0.00%
FAMILY HEALTH CENTRE KEEZHATTINGAL	30.54%	59.76%	50.61%	100.00%

## 4. Status of Modules Usage in Hospitals

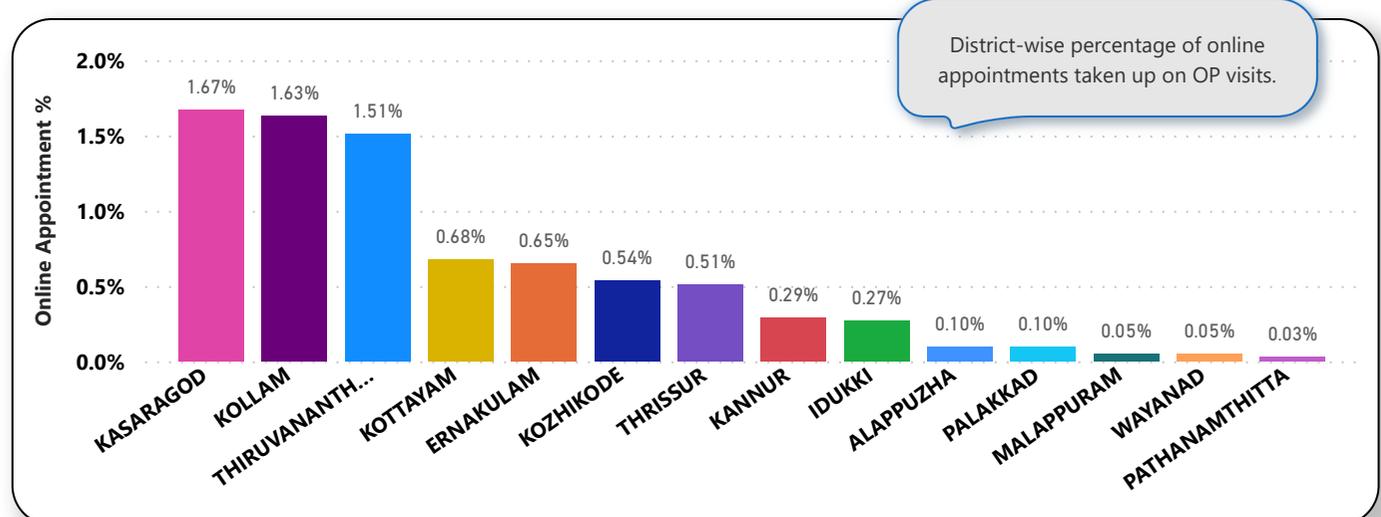
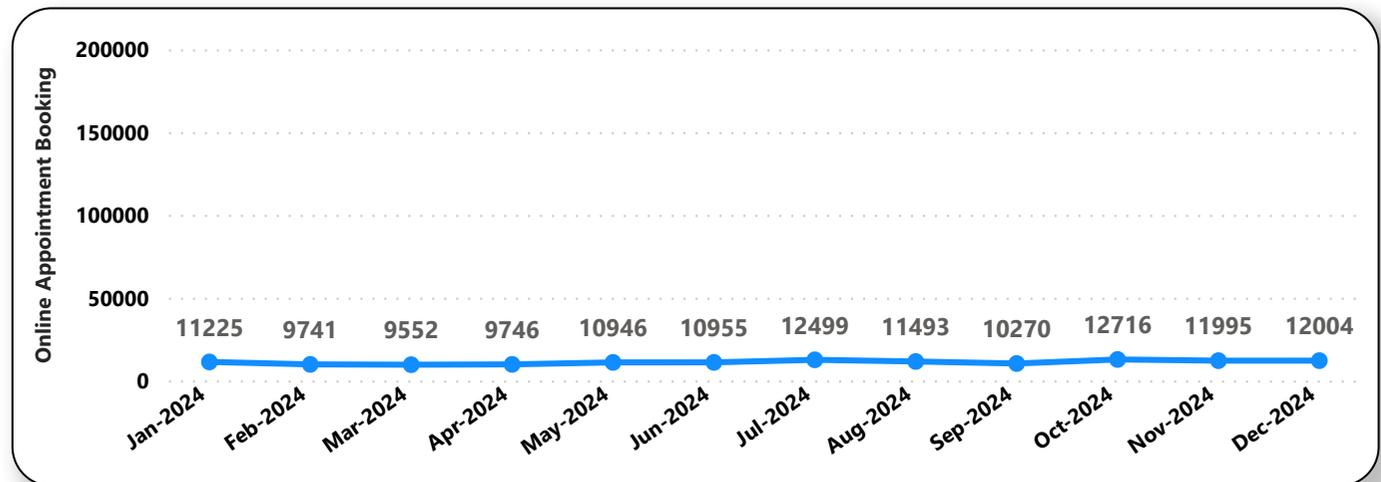
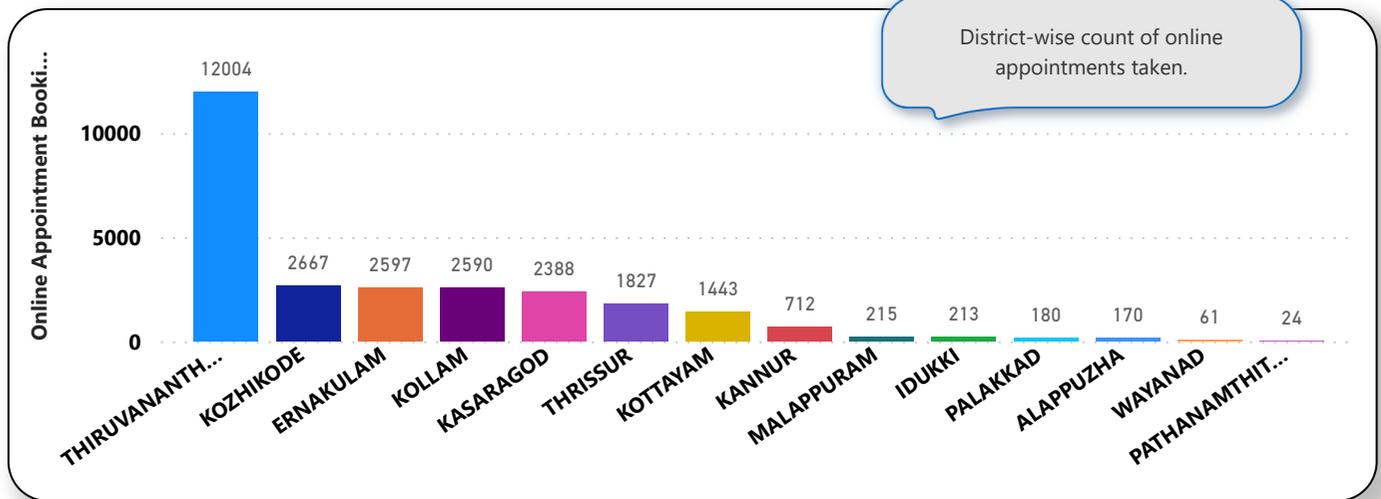
District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

District	Live Institutions	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	102	95 (93%)	85 (83%)	75 (74%)	80 (78%)
ERNAKULAM	73	70 (96%)	57 (78%)	45 (62%)	37 (51%)
THRISSUR	71	71 (100%)	68 (96%)	66 (93%)	63 (89%)
KOZHIKODE	61	59 (97%)	57 (93%)	52 (85%)	54 (89%)
MALAPPURAM	58	55 (95%)	53 (91%)	48 (83%)	45 (78%)
PALAKKAD	45	43 (96%)	41 (91%)	38 (84%)	39 (87%)
KANNUR	44	42 (95%)	38 (86%)	35 (80%)	31 (70%)
ALAPPUZHA	35	35 (100%)	34 (97%)	33 (94%)	30 (86%)
KOTTAYAM	35	31 (89%)	29 (83%)	29 (83%)	28 (80%)
KOLLAM	31	31 (100%)	31 (100%)	31 (100%)	29 (94%)
KASARAGOD	24	24 (100%)	24 (100%)	20 (83%)	18 (75%)
WAYANAD	24	23 (96%)	21 (88%)	21 (88%)	19 (79%)
IDUKKI	23	23 (100%)	22 (96%)	22 (96%)	21 (91%)
PATHANAMTHITTA	20	18 (90%)	17 (85%)	17 (85%)	16 (80%)
<b>Total</b>	<b>646</b>	<b>620 (96%)</b>	<b>577 (89%)</b>	<b>532 (82%)</b>	<b>510 (79%)</b>

## 5. Appointment Booking in Hospitals (except Medical Colleges)



## 5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)



## 6. eHealth Performance - Reach

Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is  $(\text{Number of UHID registered} / \text{Population}) * 100 \%$ .

