

January 2024

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions		
Family Health Centre	26		
Urban Primary Health Centre	2		
District Hospital	1		
Medical College Hospital	1		
Specialty Hospital - Women Children	1		
Taluk Hospital	1		
Total	32		



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The ranking matrix showcase the district performance in providing eHealth services through all institutions (except Medical Colleges) based on six different parameters. These parameters include whether the reception module is started or not, UHID Visits, Doctor Consultation, Pharmacy Prescriptions by doctors, Percentage of lab orders through doctors and number of Live Institutions. Based on the ranking, the districts are classified into three broad categories, the best performing districts, the average performing districts and the low performing districts.

The best performing districts should strive to continue to remain in the same position, whereas the average performing as well as the low performing districts should strive to reach to the 'top four' league.

The ranking matrix for the current month January '24 along with previous two months are as given in the table .

District	November	December	January	
WAYANAD	1	1	1	
IDUKKI	3	3	2	
PALAKKAD	3	3	2	
MALAPPURAM	4	4	3	
PATHANAMTHITTA	2	2	3	
THIRUVANANTHAPURAM	6	6	4	
THRISSUR	5	5	4	
KANNUR	6	5	5	
KASARAGOD	7	6	5	
KOLLAM	6	6	5	
KOZHIKODE	6	6	5	
ALAPPUZHA	6	6	6	
KOTTAYAM	5	5	6	
ERNAKULAM	8	7	7	



Best performing
Average performing
Low performing



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3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank	
Family Health Centre Aroor	1	
Family Health Centre Cheruthana	1	
Family Health Centre Punnapra North	1	
Family Health Centre Purakkad	1	
Family Health Centre Veeyapuram	1	
Family Health Centre Vettakkal	1	
Family Health Centre Palamel	2	
Family Health Centre Pallipuram	2	
Family Health Centre Panavally	2	
Family Health Centre Arattupuzha	3	
Family Health Centre Chettikulangara	3	
Urban Primary Health Centre Mullathu Valappu	3	
Family Health Centre Kalavoor	4	
Family Health Centre Kanjikuzhy	4	
Urban Primary Health Centre Cheravally	4	
Family Health Centre Thamarakulam	5	
Family Health Centre Perumbalam	6	
Taluk Hospital Thuravoor	6	
Family Health Centre Ezhupunna	7	
Women And Children Hospital Alappuzha	8	
Family Health Centre Kandalloor	9	
Family Health Centre Karthikappally	10	
Family Health Centre Cherthala South	11	
District Hospital Mavelikara	12	
Family Health Centre Pallithodu	13	



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3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
IDUKKI	20	20	100.00%
PATHANAMTHITTA	19	19	100.00%
WAYANAD	17	17	100.00%
PALAKKAD	44	43	97.73%
THIRUVANANTHAPURAM	100	95	95.00%
MALAPPURAM	52	48	92.31%
KOZHIKODE	55	47	85.45%
KASARAGOD	23	19	82.61%
THRISSUR	69	56	81.16%
KANNUR	39	31	79.49%
ALAPPUZHA	31	24	77.42%
ERNAKULAM	53	41	77.36%
KOTTAYAM	31	23	74.19%
KOLLAM	30	22	73.33%

Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE VAYALAR

FAMILY HEALTH CENTRE THOTTAPPALLY

FAMILY HEALTH CENTRE PALLITHODU

FAMILY HEALTH CENTRE NOORANAD

FAMILY HEALTH CENTRE MARARIKULAM NORTH

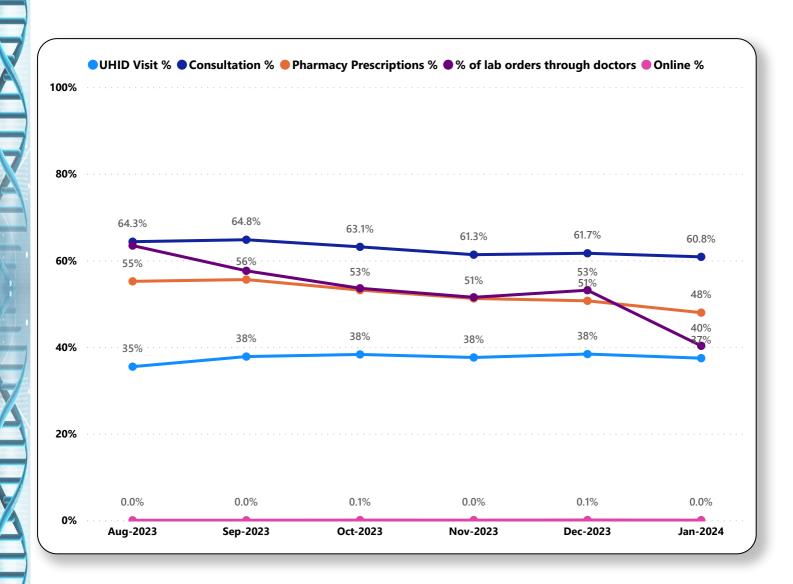
FAMILY HEALTH CENTRE DEVIKULANGARA

FAMILY HEALTH CENTRE BHARANIKAVU



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3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) *100
- Consultation % is calculated as (Doctor Consultation / OP Visits) *100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100
- \bullet Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100 $\,$
- \bullet Online % is calculated as (Online appointments via web portal/Total OP Visits) *100



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3.3 e-Health Performance Indicators

Institutions with atleast 100 UHID visits are listed here.

Hospital	UHID Visit % ▼	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
Family Health Centre Vettakkal	88.22%	94.45%	92.54%	86.41%
Family Health Centre Purakkad	82.40%	93.81%	91.47%	25.65%
Family Health Centre Punnapra North	80.08%	97.64%	93.85%	97.34%
Family Health Centre Perumbalam	73.50%	47.47%	44.23%	83.87%
Family Health Centre Palamel	68.56%	97.69%	78.61%	98.68%
Family Health Centre Aroor	68.10%	91.66%	81.44%	75.42%
Family Health Centre Thamarakulam	65.80%	62.26%	40.31%	30.56%
Family Health Centre Kandalloor	65.42%	0.16%	0.16%	
Family Health Centre Cheruthana	63.40%	96.16%	93.66%	100.00%
Family Health Centre Panavally	60.78%	86.66%	84.54%	13.38%
Family Health Centre Veeyapuram	60.31%	97.60%	93.34%	75.00%
Family Health Centre Chettikulangara	59.35%	91.03%	66.56%	100.00%
Family Health Centre Arattupuzha	58.11%	88.56%	83.28%	100.00%
Urban Primary Health Centre Mullathu Valappu	55.25%	86.32%	86.20%	95.29%
Family Health Centre Pallipuram	54.51%	94.50%	87.57%	55.74%
Family Health Centre Karthikappally	51.08%	0.00%	0.00%	
Family Health Centre Kanjikuzhy	50.52%	79.46%	71.97%	20.44%
Urban Primary Health Centre Cheravally	43.80%	77.60%	71.21%	53.68%
Family Health Centre Ezhupunna	38.59%	84.12%	22.27%	14.81%
Family Health Centre Kalavoor	36.63%	98.17%	69.12%	98.41%
Family Health Centre Cherthala South	34.52%	0.00%	0.00%	
Women And Children Hospital Alappuzha	20.63%	60.19%	18.10%	41.26%
Taluk Hospital Thuravoor	10.28%	75.69%	65.84%	57.27%
District Hospital Mavelikara	4.60%	14.04%	4.54%	1.02%



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4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District Name	Live Institutions	Reception	Consultation	Lab	Pharmacy
THIRUVANANTHAPURAM	102	96 (94.1%)	88 (86.3%)	79 (77.5%)	73 (71.6%)
THRISSUR	69	56 (81.2%)	55 (79.7%)	51 (73.9%)	50 (72.5%)
KOZHIKODE	55	47 (85.5%)	34 (61.8%)	38 (69.1%)	34 (61.8%)
ERNAKULAM	53	41 (77.4%)	28 (52.8%)	21 (39.6%)	15 (28.3%)
MALAPPURAM	53	48 (90.6%)	48 (90.6%)	38 (71.7%)	39 (73.6%)
PALAKKAD	44	43 (97.7%)	39 (88.6%)	34 (77.3%)	33 (75.%)
KANNUR	39	31 (79.5%)	29 (74.4%)	21 (53.8%)	25 (64.1%)
ALAPPUZHA	31	24 (77.4%)	21 (67.7%)	21 (67.7%)	21 (67.7%)
KOTTAYAM	31	23 (74.2%)	21 (67.7%)	16 (51.6%)	20 (64.5%)
KOLLAM	30	22 (73.3%)	22 (73.3%)	22 (73.3%)	22 (73.3%)
KASARAGOD	23	19 (82.6%)	15 (65.2%)	14 (60.9%)	15 (65.2%)
IDUKKI	20	20 (100.%)	19 (95.%)	16 (80.%)	18 (90.%)
PATHANAMTHITTA	19	19 (100.%)	16 (84.2%)	12 (63.2%)	15 (78.9%)
WAYANAD	17	17 (100.%)	17 (100.%)	16 (94.1%)	17 (100.%)
Total	586	506 (86.3%)	452 (77.1%)	399 (68.1%)	397 (67.7%)

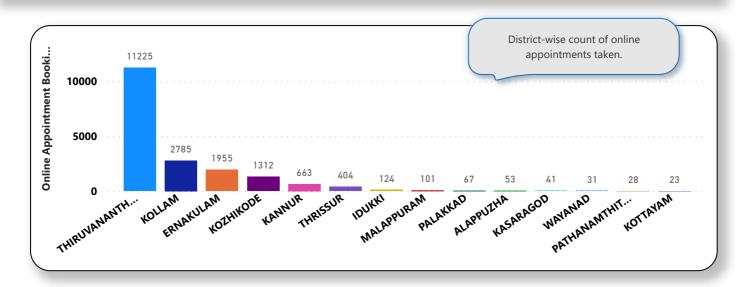
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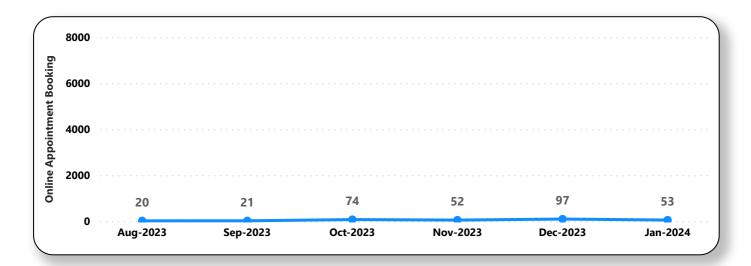
5. Appointment Booking in Hospitals (except Medical Colleges) 142809 **Total Visit** 2666 140143 **Non OP Visit OP Visit** 63 139894 186 **Advance Appointments Direct Visits Internal Referral External Referral** 53 **Online Appointment - WebPortal Review Appointment by Doctors Appointment from Reception**

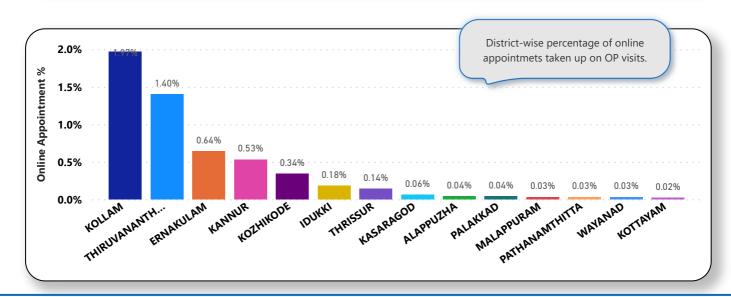


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5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)









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6. eHealth Performance - Reach

