1. eHealth Kerala - Vital Statistics

Hospital Type ▾	Live Institutions
Family Health Centre	27
Urban Primary Health Centre	2
Medical College Hospital	1
Taluk Headquarters Hospital	1
Total	**31**

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcase the district performance in providing eHealth services through all institutions (except Medical Colleges) based on six different parameters. These parameters include whether the reception module is started or not, UHID Visits, Doctor Consultation, Pharmacy Prescriptions by doctors, Percentage of lab orders through doctors and number of Live Institutions. Based on the ranking, the districts are classified into three broad categories, the best performing districts, the average performing districts and the low performing districts.

The best performing districts should strive to continue to remain in the same position, whereas the average performing as well as the low performing districts should strive to reach to the 'top four' league.

The ranking matrix for the current month January '24 along with previous two months are as given in the table .

District	November	December	January
WAYANAD	1	1	1
IDUKKI	3	3	2
PALAKKAD	3	3	2
MALAPPURAM	4	4	3
PATHANAMTHITTA	2	2	3
THIRUVANANTHAPURAM	6	6	4
THRISSUR	5	5	4
KANNUR	6	5	5
KASARAGOD	7	6	5
KOLLAM	6	6	5
KOZHIKODE	6	6	5
ALAPPUZHA	6	6	6
KOTTAYAM	5	5	6
ERNAKULAM	8	7	7

Best performing
Average performing
Low performing

3. eHealth - Institution Level Ranking (except Medical Colleges)

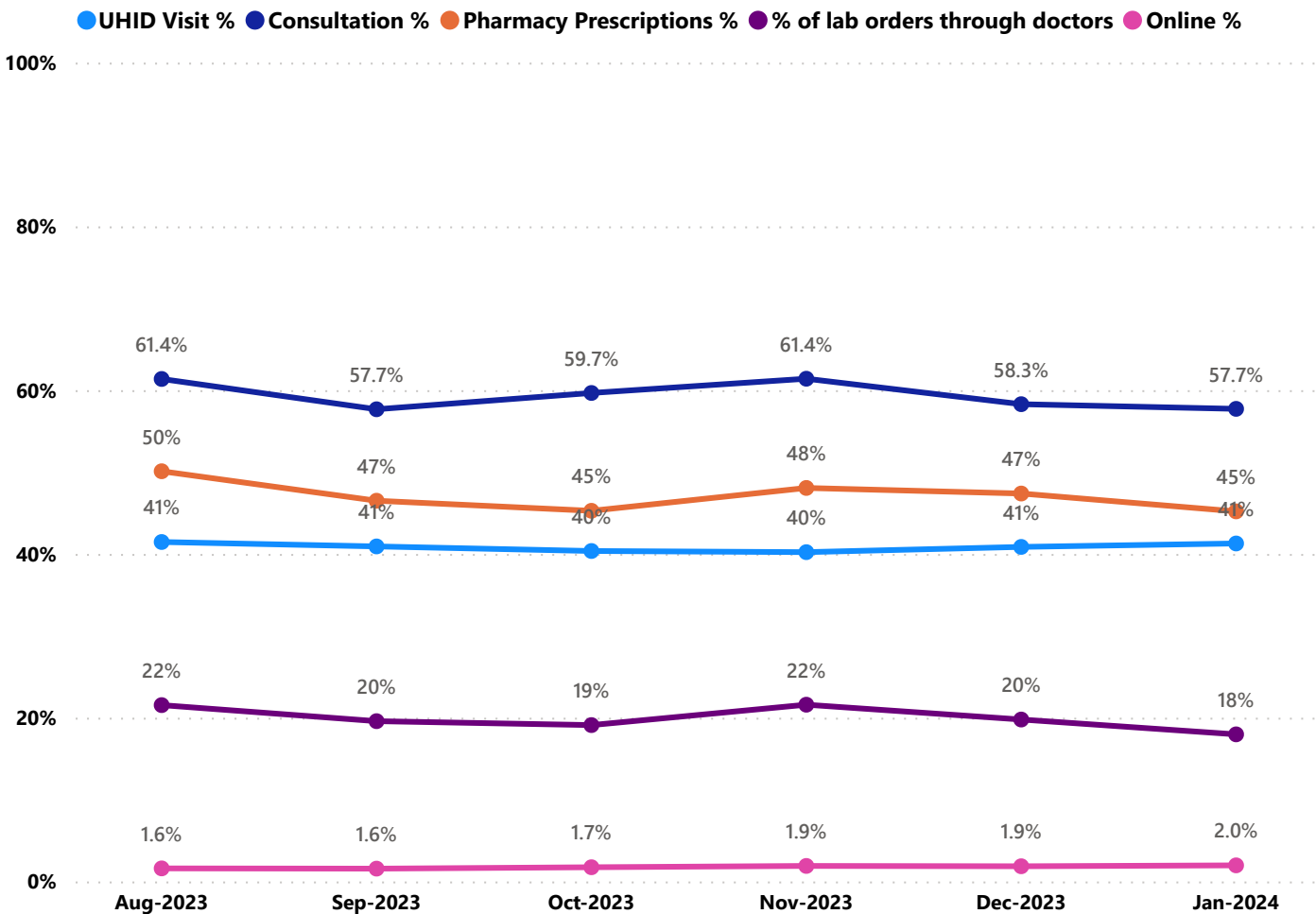| Hospital	Rank
Family Health Centre Ezhukone Pavithreswaram	1
Family Health Centre Perumon	1
Family Health Centre Sreenarayanapuram	1
Family Health Centre Thekkumbhagam	1
Family Health Centre Thenmala	1
Family Health Centre Ummannoor	1
Family Health Centre Veliyam	1
Urban Primary Health Centre Uliyakovil	1
Family Health Centre Chavara	2
Family Health Centre Sakthikulangara	2
Urban Primary Health Centre Mundakkal	2
Family Health Centre Azheekkal	3
Family Health Centre Elampalloor	3
Family Health Centre Kulasekharapuram	3
Family Health Centre Mancode Chithara	3
Family Health Centre Thazhava	3
Family Health Centre Alappad	4
Family Health Centre Chathannoor	5
Family Health Centre Vallikkavu	6
Family Health Centre Vilakkudy	6
C Kesavan Memorial Family Health Centre Mayyanad	7
Taluk Headquarters Hospital Punalur	8
Family Health Centre Karavalur	9

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception ▼	% of institutions with Reception
IDUKKI	20	20	100.00%
PATHANAMTHITTA	19	19	100.00%
WAYANAD	17	17	100.00%
PALAKKAD	44	43	97.73%
THIRUVANANTHAPURAM	100	95	95.00%
MALAPPURAM	52	48	92.31%
KOZHIKODE	55	47	85.45%
KASARAGOD	23	19	82.61%
THRISSUR	69	56	81.16%
KANNUR	39	31	79.49%
ALAPPUZHA	31	24	77.42%
ERNAKULAM	53	41	77.36%
KOTTAYAM	31	23	74.19%
KOLLAM	30	22	73.33%

Institutions where the reception module is either not started or not using

Hospital Name ▼
FAMILY HEALTH CENTRE POOYAPPALLY
FAMILY HEALTH CENTRE PIRAVANTHOOR
FAMILY HEALTH CENTRE PERINAD
FAMILY HEALTH CENTRE NEDUVATHOOR
FAMILY HEALTH CENTRE KARAVALUR
FAMILY HEALTH CENTRE KALLADA EAST
FAMILY HEALTH CENTRE EZHUKONE
FAMILY HEALTH CENTRE WEST KALLADA

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3.2 e-Health Performance Trend

Legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

Month	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of lab orders through doctors	Online %
Aug-2023	41%	61.4%	50%	22%	1.6%
Sep-2023	41%	57.7%	47%	20%	1.6%
Oct-2023	40%	59.7%	45%	19%	1.7%
Nov-2023	40%	61.4%	48%	22%	1.9%
Dec-2023	41%	58.3%	47%	20%	1.9%
Jan-2024	41%	57.7%	45%	18%	2.0%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**

3.3 e-Health Performance Indicators

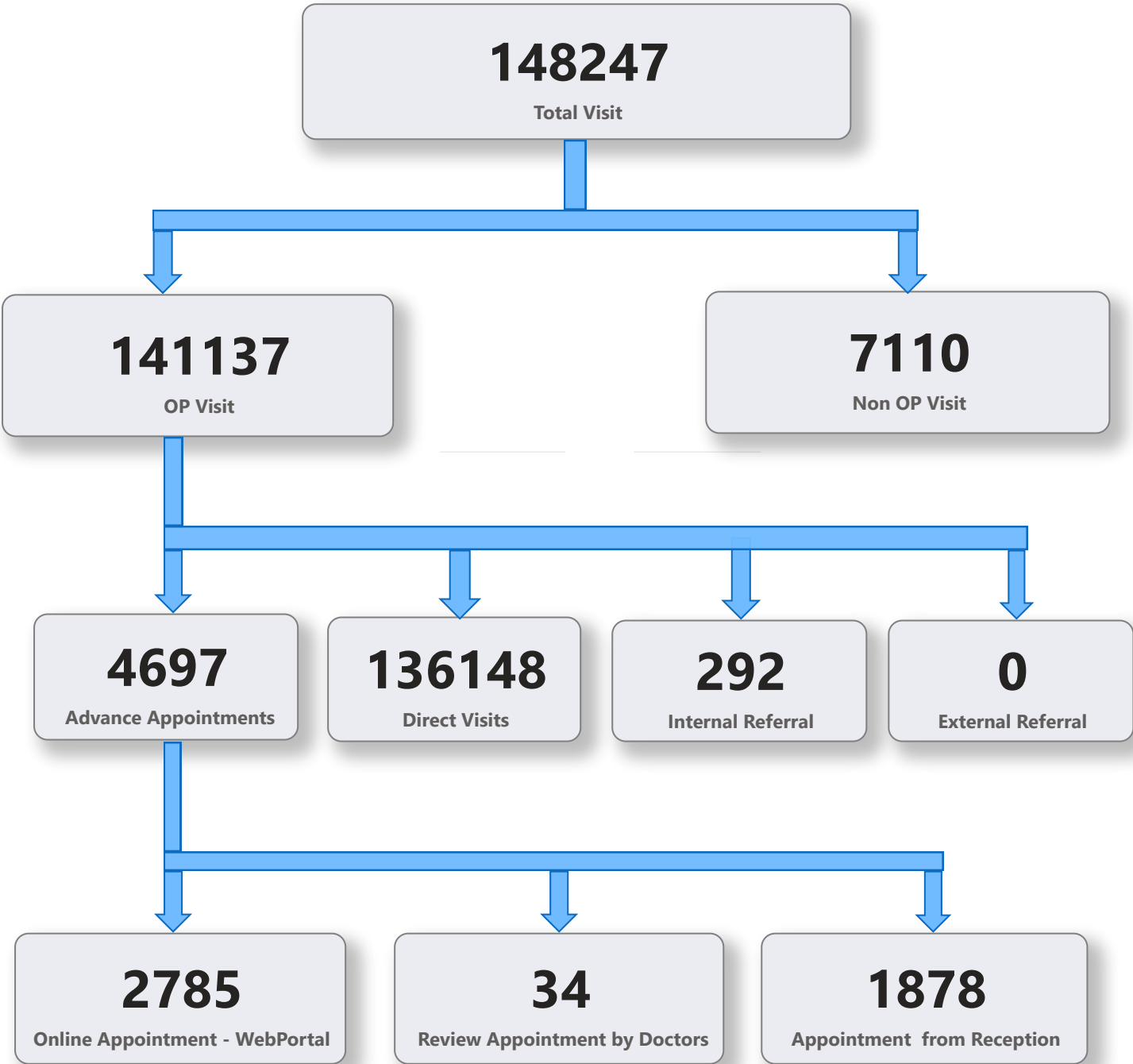Institutions with atleast 100 UHID visits are listed here.

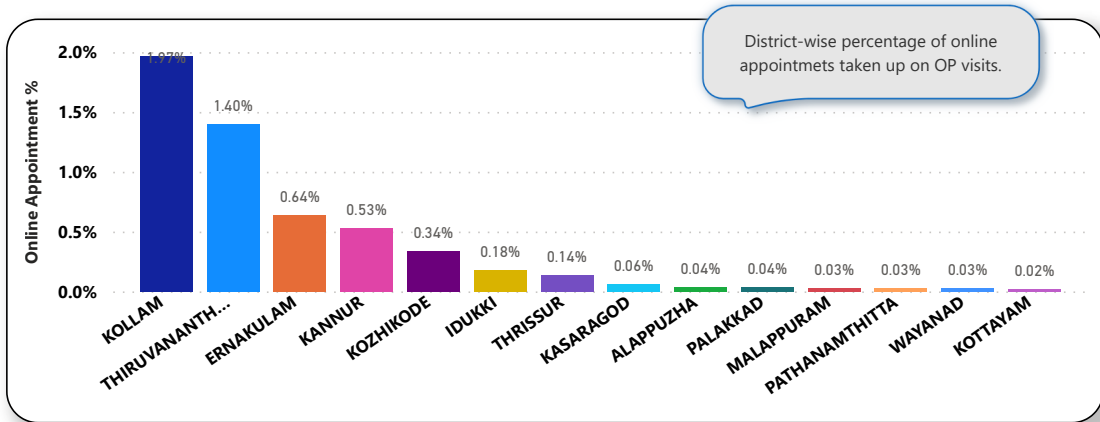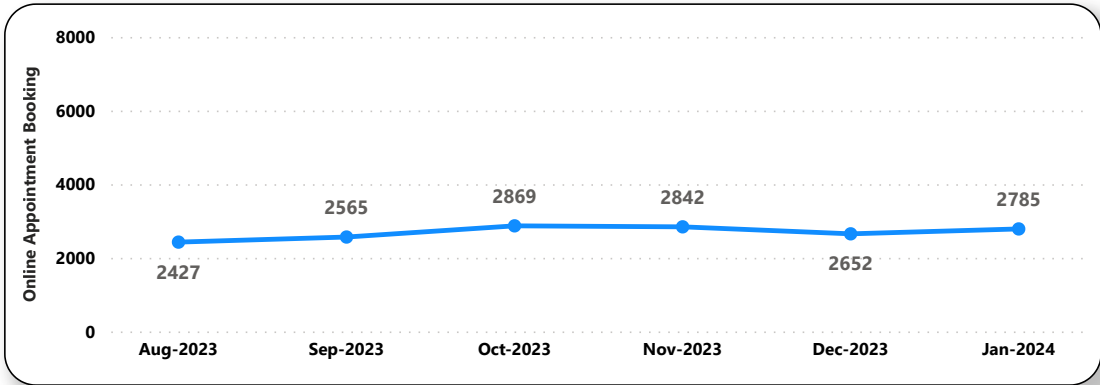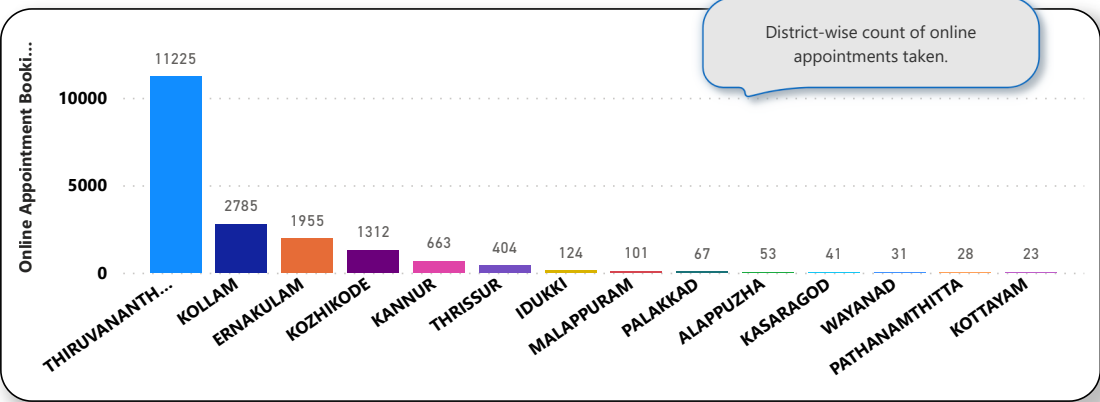| Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
Family Health Centre Ummannoor	87.22%	93.84%	90.86%	36.40%
Family Health Centre Ezhukone Pavithreswaram	78.46%	99.90%	93.09%	83.73%
Urban Primary Health Centre Uliyakovil	77.07%	97.43%	84.82%	82.49%
Family Health Centre Mancode Chithara	74.84%	93.67%	51.87%	57.62%
Family Health Centre Sreenarayanapuram	74.73%	99.54%	91.01%	63.81%
Family Health Centre Veliyam	73.21%	99.36%	91.66%	94.66%
Family Health Centre Thenmala	71.74%	90.91%	87.78%	30.69%
Family Health Centre Perumon	71.21%	99.64%	92.54%	45.98%
Urban Primary Health Centre Mundakkal	63.17%	96.71%	72.52%	52.00%
Family Health Centre Thekkumbhagam	62.90%	92.73%	83.39%	69.20%
Family Health Centre Alappad	61.71%	64.29%	53.07%	41.74%
Family Health Centre Sakthikulangara	59.16%	94.90%	88.04%	40.50%
Family Health Centre Kulasekharapuram	56.33%	88.84%	86.99%	49.00%
Family Health Centre Azheekkal	55.60%	94.61%	74.15%	60.49%
Family Health Centre Chavara	55.15%	95.71%	83.22%	67.27%
Family Health Centre Chathannoor	53.95%	56.54%	48.67%	26.86%
C Kesavan Memorial Family Health Centre Mayyanad	51.50%	35.50%	20.29%	13.32%
Family Health Centre Thazhava	49.57%	99.62%	78.42%	44.27%
Family Health Centre Elampalloor	45.56%	87.09%	85.41%	46.19%
Family Health Centre Vilakkudy	34.74%	70.47%	48.16%	36.22%
Family Health Centre Vallikkavu	31.87%	60.73%	56.01%	15.19%
Taluk Headquarters Hospital Punalur	12.90%	15.00%	2.78%	0.41%

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District Name	Live Institutions	Reception	Consultation	Lab	Pharmacy
THIRUVANANTHAPURAM	102	96 (94.1%)	88 (86.3%)	79 (77.5%)	73 (71.6%)
THRISSUR	69	56 (81.2%)	55 (79.7%)	51 (73.9%)	50 (72.5%)
KOZHIKODE	55	47 (85.5%)	34 (61.8%)	38 (69.1%)	34 (61.8%)
ERNAKULAM	53	41 (77.4%)	28 (52.8%)	21 (39.6%)	15 (28.3%)
MALAPPURAM	53	48 (90.6%)	48 (90.6%)	38 (71.7%)	39 (73.6%)
PALAKKAD	44	43 (97.7%)	39 (88.6%)	34 (77.3%)	33 (75.%)
KANNUR	39	31 (79.5%)	29 (74.4%)	21 (53.8%)	25 (64.1%)
ALAPPUZHA	31	24 (77.4%)	21 (67.7%)	21 (67.7%)	21 (67.7%)
KOTTAYAM	31	23 (74.2%)	21 (67.7%)	16 (51.6%)	20 (64.5%)
KOLLAM	30	22 (73.3%)	22 (73.3%)	22 (73.3%)	22 (73.3%)
KASARAGOD	23	19 (82.6%)	15 (65.2%)	14 (60.9%)	15 (65.2%)
IDUKKI	20	20 (100.%)	19 (95.%)	16 (80.%)	18 (90.%)
PATHANAMTHITTA	19	19 (100.%)	16 (84.2%)	12 (63.2%)	15 (78.9%)
WAYANAD	17	17 (100.%)	17 (100.%)	16 (94.1%)	17 (100.%)
Total	**586**	**506 (86.3%)**	**452 (77.1%)**	**399 (68.1%)**	**397 (67.7%)**

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5. Appointment Booking in Hospitals (except Medical Colleges)

148247
Total Visit

141137
OP Visit

7110
Non OP Visit

4697
Advance Appointments

136148
Direct Visits

292
Internal Referral

0
External Referral

2785
Online Appointment - WebPortal

34
Review Appointment by Doctors

1878
Appointment from Reception

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

Online Appointment Booking

District	Count
THIRUVANANTH...	11225
KOLLAM	2785
ERNAKULAM	1955
KOZHIKODE	1312
KANNUR	663
THRISSUR	404
IDUKKI	124
MALAPPURAM	101
PALAKKAD	67
ALAPPUZHA	53
KASARAGOD	41
WAYANAD	31
PATHANAMTHITTA	28
KOTTAYAM	23

Online Appointment Booking

Month	Value
Aug-2023	2427
Sep-2023	2565
Oct-2023	2869
Nov-2023	2842
Dec-2023	2652
Jan-2024	2785

District-wise percentage of online appointmets taken up on OP visits.

Online Appointment %

District	Percentage
KOLLAM	1.97%
THIRUVANANTH...	1.40%
ERNAKULAM	0.64%
KANNUR	0.53%
KOZHIKODE	0.34%
IDUKKI	0.18%
THRISSUR	0.14%
KASARAGOD	0.06%
ALAPPUZHA	0.04%
PALAKKAD	0.04%
MALAPPURAM	0.03%
PATHANAMTHITTA	0.03%
WAYANAD	0.03%
KOTTAYAM	0.02%

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6. eHealth Performance - Reach

District	Reach %
THIRUVANANTHAPU...	32%
WAYANAD	30%
MALAPPURAM	18%
PALAKKAD	16%
IDUKKI	15%
PATHANAMTHITTA	15%
ALAPPUZHA	13%
THRISSUR	11%
KOZHIKODE	10%
KASARAGOD	9%
KOLLAM	7%
KANNUR	6%
ERNAKULAM	6%
KOTTAYAM	6%

Reach % — axis from 0% to 100%

Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is (Number of UHID registered / Population) * 100 %.