1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	32
Urban Primary Health Centre	5
Community Health Centre	1
General Hospital	1
Medical College Hospital	1
Specialty Hospital - Women Children	1
Taluk Hospital	1
Total	**42**

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.
These parameters include:

1. Number of institutions where the reception module has started.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, June 2024, along with the previous two months, is provided in the table below.

District	April	May	June
PALAKKAD	2	2	1
WAYANAD	1	1	1
IDUKKI	2	2	2
ALAPPUZHA	6	3	3
KANNUR	6	5	3
MALAPPURAM	6	4	3
THRISSUR	4	3	3
KOLLAM	3	4	4
PATHANAMTHITTA	4	6	5
KOTTAYAM	6	5	6
KOZHIKODE	6	7	6
KASARAGOD	5	9	7
THIRUVANANTHAPURAM	4	8	8
ERNAKULAM	7	10	9

- Best performing
- Average performing
- Low performing

3. eHealth - Institution Level Ranking (except Medical Colleges)

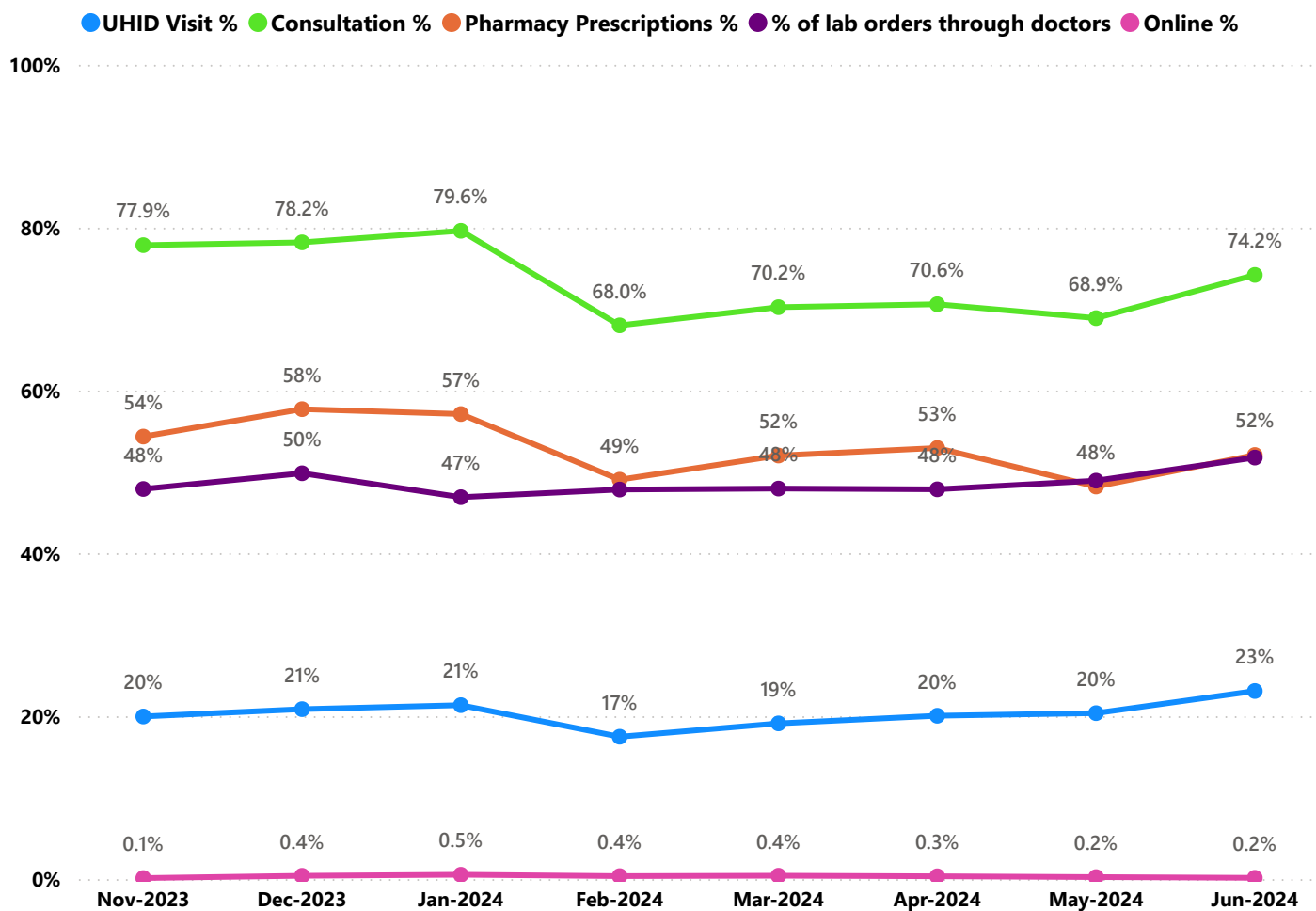| Hospital	Rank
FAMILY HEALTH CENTRE MALAPPATTAM	1
FAMILY HEALTH CENTRE ALAKODE THERTHALLY	2
FAMILY HEALTH CENTRE PARASSINIKADAVU	2
FAMILY HEALTH CENTRE CHIRAKKAL	3
FAMILY HEALTH CENTRE KUNHIMANGALAM	3
FAMILY HEALTH CENTRE UDAYAGIRI	3
FAMILY HEALTH CENTRE MUNDERI	4
FAMILY HEALTH CENTRE NARATH	4
FAMILY HEALTH CENTRE KADANNAPPALLY	5
FAMILY HEALTH CENTRE KALLIASSERY	5
FAMILY HEALTH CENTRE KANKOL ALAPPADAMBA	5
FAMILY HEALTH CENTRE RAMANTHALI	5
FAMILY HEALTH CENTRE CHERUKUNNU	6
FAMILY HEALTH CENTRE VALAPATTANAM	6
FAMILY HEALTH CENTRE ERAMAM KUTTUR	7
FAMILY HEALTH CENTRE ETTIKULAM	7
FAMILY HEALTH CENTRE KOODALI	7
FAMILY HEALTH CENTRE MORAZHA FISHERIES	7
URBAN PRIMARY HEALTH CENTRE MAITHANAPPALLY	7
FAMILY HEALTH CENTRE ANJARAKKANDY	8
FAMILY HEALTH CENTRE CHERUTHAZHAM	8
FAMILY HEALTH CENTRE PULINGOME	8
URBAN PRIMARY HEALTH CENTRE KOOVODE	9
FAMILY HEALTH CENTRE CHENGALAYI	10
FAMILY HEALTH CENTRE NEW MAHE	10
URBAN PRIMARY HEALTH CENTRE porora	11
FAMILY HEALTH CENTRE KADIRUR	12
FAMILY HEALTH CENTRE PATTUVAM	12
FAMILY HEALTH CENTRE PUTHIYANGADI FISHERIES	12
URBAN PRIMARY HEALTH CENTRE PANOOR	12
FAMILY HEALTH CENTRE KOTTIYOOR	13
FAMILY HEALTH CENTRE MOKERI	13
FAMILY HEALTH CENTRE THILLENKERRY	13
COMMUNITY HEALTH CENTRE MATTOOL	14
EK NAYANAR MEMORIAL GOVT. WOMEN AND CHILDREN HOSPITAL MANGATTUPARAMBA	15
FAMILY HEALTH CENTRE MUZHAPPILANGAD	16
COMMUNITY HEALTH CENTRE PATTIAM	17
FAMILY HEALTH CENTRE KOTTAYAM MALABAR	18
TALUK HEAD QUARTERS HOSPITAL KUTHUPARAMBA	18
GENERAL HOSPITAL THALASSERY	19
URBAN PRIMARY HEALTH CENTRE KOLASSERY	19

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception ▾
IDUKKI	20	20	100.00%
KOLLAM	30	30	100.00%
PATHANAMTHITTA	19	19	100.00%
WAYANAD	17	17	100.00%
PALAKKAD	44	43	97.73%
THIRUVANANTHAPURAM	100	97	97.00%
KOTTAYAM	31	30	96.77%
MALAPPURAM	53	51	96.23%
KANNUR	41	39	95.12%
ALAPPUZHA	31	29	93.55%
THRISSUR	69	64	92.75%
KOZHIKODE	56	51	91.07%
KASARAGOD	23	20	86.96%
ERNAKULAM	59	48	81.36%

Institutions where the reception module is either not started or not using

Hospital Name ▾
URBAN PRIMARY HEALTH CENTRE KOLASSERY
GENERAL HOSPITAL THALASSERY

3.2 e-Health Performance Trend

Legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024
Consultation %	77.9%	78.2%	79.6%	68.0%	70.2%	70.6%	68.9%	74.2%
Pharmacy Prescriptions %	54%	58%	57%	49%	52%	53%	48%	52%
% of lab orders through doctors	48%	50%	47%	49%	48%	48%	48%	52%
UHID Visit %	20%	21%	21%	17%	19%	20%	20%	23%
Online %	0.1%	0.4%	0.5%	0.4%	0.4%	0.3%	0.2%	0.2%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**
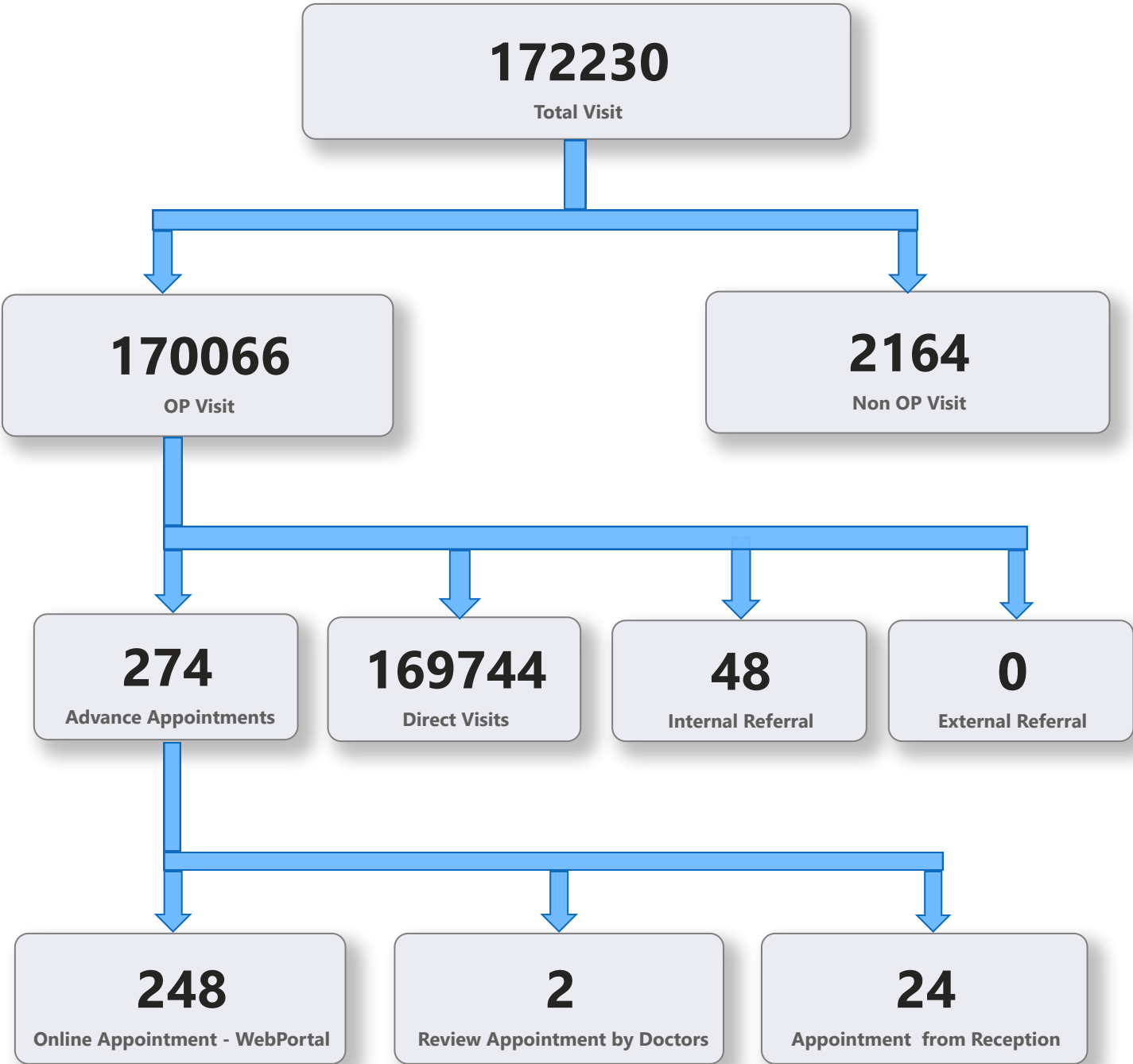
3.3 e-Health Performance Indicators

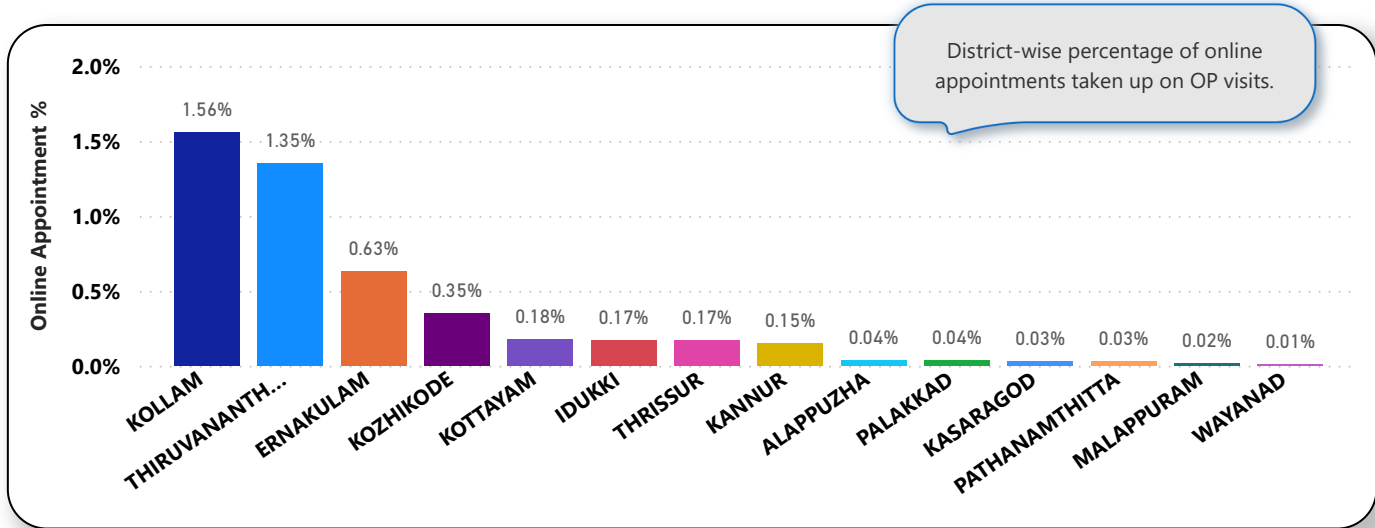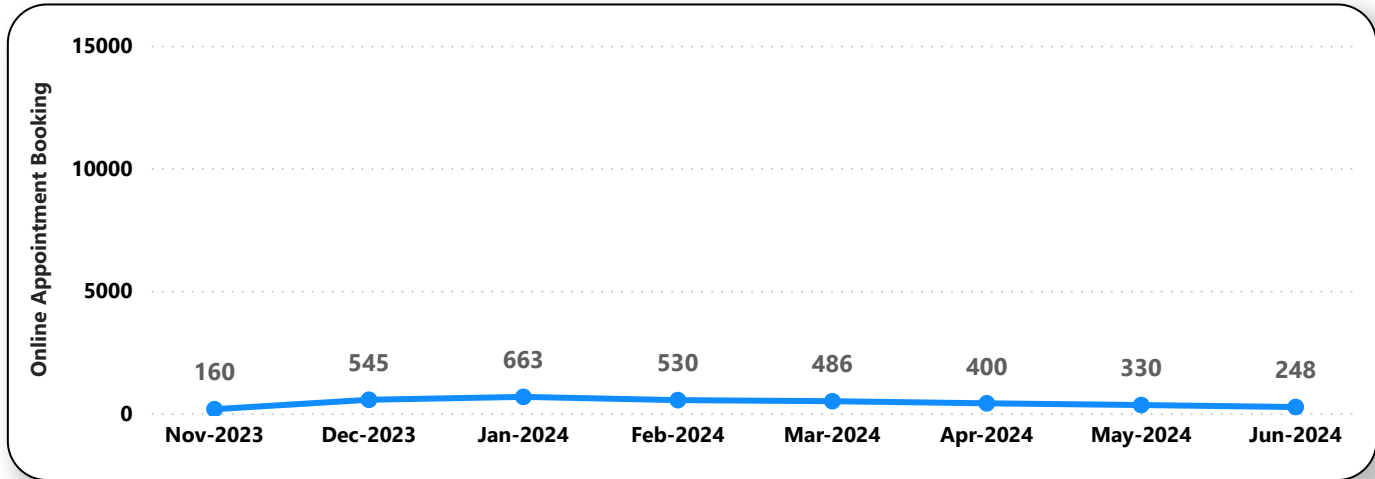| Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE MALAPPATTAM	49.98%	94.17%	92.40%	86.42%
FAMILY HEALTH CENTRE ALAKODE THERTHALLY	42.17%	92.44%	78.07%	91.22%
FAMILY HEALTH CENTRE PARASSINIKADAVU	68.12%	94.51%	84.65%	65.36%
FAMILY HEALTH CENTRE CHIRAKKAL	36.28%	99.01%	84.67%	81.33%
FAMILY HEALTH CENTRE KUNHIMANGALAM	40.80%	97.81%	86.64%	74.65%
FAMILY HEALTH CENTRE UDAYAGIRI	44.36%	96.66%	87.67%	75.19%
FAMILY HEALTH CENTRE MUNDERI	15.20%	99.55%	88.95%	92.42%
FAMILY HEALTH CENTRE NARATH	37.86%	93.38%	89.90%	73.33%
FAMILY HEALTH CENTRE KADANNAPPALLY	26.81%	98.89%	85.90%	78.62%
FAMILY HEALTH CENTRE KALLIASSERY	42.49%	96.45%	79.61%	67.92%
FAMILY HEALTH CENTRE KANKOL ALAPPADAMBA	38.19%	96.30%	89.52%	60.06%
FAMILY HEALTH CENTRE RAMANTHALI	37.44%	98.26%	92.36%	53.43%
FAMILY HEALTH CENTRE CHERUKUNNU	46.98%	93.48%	81.20%	41.04%
FAMILY HEALTH CENTRE VALAPATTANAM	33.68%	92.05%	78.09%	63.10%
FAMILY HEALTH CENTRE ERAMAM KUTTUR	36.58%	93.20%	90.69%	22.73%
FAMILY HEALTH CENTRE ETTIKULAM	23.11%	97.98%	92.36%	35.38%
FAMILY HEALTH CENTRE KOODALI	22.49%	89.44%	65.24%	70.10%
FAMILY HEALTH CENTRE MORAZHA FISHERIES	38.13%	92.16%	86.05%	31.73%
URBAN PRIMARY HEALTH CENTRE MAITHANAPPALLY	12.70%	73.94%	66.08%	93.75%
FAMILY HEALTH CENTRE ANJARAKKANDY	48.73%	90.33%	86.84%	19.53%
FAMILY HEALTH CENTRE CHERUTHAZHAM	23.11%	95.30%	69.77%	58.52%

4. Status of Modules Usage in Hospitals

> District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

District	Live Institutions ▼	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	100	97 (97%)	88 (88%)	76 (76%)	81 (81%)
THRISSUR	69	64 (93%)	62 (90%)	54 (78%)	54 (78%)
ERNAKULAM	58	48 (83%)	34 (59%)	24 (41%)	25 (43%)
KOZHIKODE	56	51 (91%)	40 (71%)	39 (70%)	43 (77%)
MALAPPURAM	53	51 (96%)	50 (94%)	41 (77%)	44 (83%)
PALAKKAD	44	43 (98%)	41 (93%)	36 (82%)	38 (86%)
KANNUR	41	39 (95%)	37 (90%)	33 (80%)	32 (78%)
ALAPPUZHA	31	29 (94%)	29 (94%)	29 (94%)	28 (90%)
KOTTAYAM	31	30 (97%)	30 (97%)	30 (97%)	25 (81%)
KOLLAM	30	30 (100%)	30 (100%)	30 (100%)	28 (93%)
KASARAGOD	23	20 (87%)	19 (83%)	19 (83%)	16 (70%)
IDUKKI	20	20 (100%)	19 (95%)	18 (90%)	16 (80%)
PATHANAMTHITTA	19	19 (100%)	18 (95%)	18 (95%)	17 (89%)
WAYANAD	17	17 (100%)	17 (100%)	17 (100%)	16 (94%)
Total	592	558 (94%)	514 (87%)	464 (78%)	463 (78%)

5. Appointment Booking in Hospitals (except Medical Colleges)

172230
Total Visit

170066
OP Visit

2164
Non OP Visit

274
Advance Appointments

169744
Direct Visits

48
Internal Referral

0
External Referral

248
Online Appointment - WebPortal

2
Review Appointment by Doctors

24
Appointment from Reception

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

Online Appointment Booki...

THIRUVANANTH...	KOLLAM	ERNAKULAM	KOZHIKODE	THRISSUR	KOTTAYAM	KANNUR	IDUKKI	MALAPPURAM	PALAKKAD	ALAPPUZHA	KASARAGOD	PATHANAMTHIT...	WAYANAD
10955	2580	2049	1562	567	380	248	119	67	60	59	30	27	11

Online Appointment Booking

Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024
160	545	663	530	486	400	330	248

District-wise percentage of online appointments taken up on OP visits.

Online Appointment %

KOLLAM	THIRUVANANTH...	ERNAKULAM	KOZHIKODE	KOTTAYAM	IDUKKI	THRISSUR	KANNUR	ALAPPUZHA	PALAKKAD	KASARAGOD	PATHANAMTHITTA	MALAPPURAM	WAYANAD
1.56%	1.35%	0.63%	0.35%	0.18%	0.17%	0.17%	0.15%	0.04%	0.04%	0.03%	0.03%	0.02%	0.01%

6. eHealth Performance - Reach

District	Reach %
WAYANAD	62%
MALAPPURAM	59%
PATHANAMTHITTA	53%
KASARAGOD	51%
KANNUR	49%
THIRUVANANTHAPU...	48%
ALAPPUZHA	48%
PALAKKAD	47%
KOZHIKODE	46%
THRISSUR	43%
KOLLAM	43%
IDUKKI	39%
KOTTAYAM	36%
ERNAKULAM	27%

Reach %

Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is (Number of UHID registered / Population) * 100 %.