

1. eHealth Kerala - Vital Statistics

| Hospital Type                       | Live Institutions |
|-------------------------------------|-------------------|
| Family Health Centre                | 18                |
| Urban Primary Health Centre         | 2                 |
| District Hospital                   | 1                 |
| General Hospital                    | 1                 |
| Specialty Hospital - Women Children | 1                 |
| Total                               | 23                |

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcase the district performance in providing eHealth services through all institutions (except Medical Colleges) based on six different parameters. These parameters include whether the reception module is started or not, UHID Visits, Doctor Consultation, Pharmacy Prescriptions by doctors, Percentage of lab orders through doctors and number of Live Institutions. Based on the ranking, the districts are classified into three broad categories, the best performing districts, the average performing districts and the low performing districts.

The best performing districts should strive to continue to remain in the same position, whereas the average performing as well as the low performing districts should strive to reach to the 'top four' league.

The ranking matrix for the current month March '24 along with previous two months are as given in the table .

| District           | January | February | March |
|--------------------|---------|----------|-------|
| WAYANAD            | 1       | 1        | 1     |
| IDUKKI             | 2       | 2        | 2     |
| PALAKKAD           | 2       | 2        | 2     |
| PATHANAMTHITTA     | 3       | 3        | 3     |
| THIRUVANANTHAPURAM | 4       | 4        | 4     |
| THRISSUR           | 4       | 4        | 4     |
| KOLLAM             | 5       | 5        | 5     |
| KOZHIKODE          | 5       | 5        | 5     |
| ALAPPUZHA          | 6       | 6        | 6     |
| KOTTAYAM           | 6       | 6        | 6     |
| MALAPPURAM         | 3       | 4        | 6     |
| KANNUR             | 5       | 7        | 7     |
| KASARAGOD          | 5       | 8        | 7     |
| ERNAKULAM          | 7       | 9        | 8     |

- Best performing
- Average performing
- Low performing

3. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital  | Rank |
|---|------|
| Family Health Centre Kumbadaje                  | 1    |
| Family Health Centre Madikai                    | 1    |
| Family Health Centre Ennappara                  | 2    |
| Family Health Centre Udumbanthala               | 3    |
| Family Health Centre Valiyaparamaba             | 3    |
| Urban Primary Health Centre Nileshwaram         | 3    |
| Family Health Centre Bellur                     | 4    |
| Family Health Centre Mulleriya                  | 4    |
| Family Health Centre Narkilakkad                | 4    |
| Women And Children Goverment Hospital Kanhangad | 4    |
| Family Health Centre Ajanur                     | 5    |
| Family Health Centre Anandasram                 | 5    |
| Family Health Centre Kayyur                     | 5    |
| Family Health Centre Pallikkare                 | 6    |
| Urban Primary Health Centre Pullikunnu          | 6    |
| Family Health Centre Perla                      | 7    |
| Family Health Centre Chattanchal                | 8    |
| Family Health Centre Mogralputhur               | 8    |
| Family Health Centre Udma                       | 9    |
| General Hospital Kasaragod                      | 10   |

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

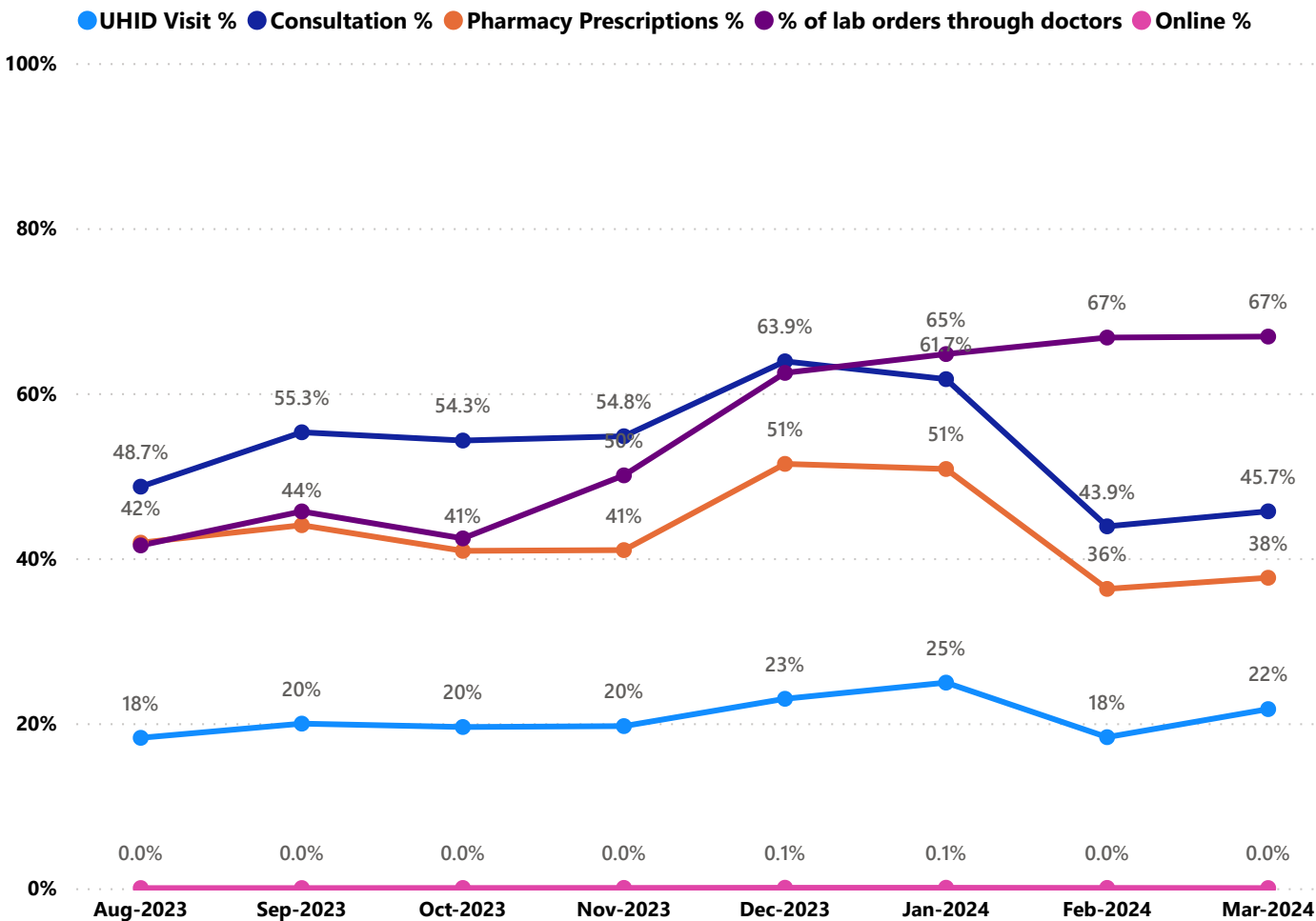
| District           | Institution Count | Institutions with Reception | % of institutions with Reception |
|--------------------|-------------------|-----------------------------|----------------------------------|
| IDUKKI             | 20                | 20                          | 100.00%                          |
| PATHANAMTHITTA     | 19                | 19                          | 100.00%                          |
| WAYANAD            | 17                | 17                          | 100.00%                          |
| THIRUVANANTHAPURAM | 100               | 95                          | 95.00%                           |
| PALAKKAD           | 44                | 41                          | 93.18%                           |
| MALAPPURAM         | 53                | 49                          | 92.45%                           |
| KASARAGOD          | 23                | 20                          | 86.96%                           |
| KOZHIKODE          | 55                | 46                          | 83.64%                           |
| THRISSUR           | 69                | 57                          | 82.61%                           |
| KANNUR             | 40                | 30                          | 75.00%                           |
| KOTTAYAM           | 31                | 23                          | 74.19%                           |
| KOLLAM             | 30                | 22                          | 73.33%                           |
| ALAPPUZHA          | 31                | 22                          | 70.97%                           |
| ERNAKULAM          | 55                | 39                          | 70.91%                           |

| Hospital Name                   |
|---------------------------------|
| FAMILY HEALTH CENTRE PANATHUR   |
| FAMILY HEALTH CENTRE KARINDALAM |
| DISTRICT HOSPITAL KANHANGAD     |

Institutions where the reception module is either not started or not using



3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

3.3 e-Health Performance Indicators

Institutions with atleast 100 UHID visits are listed here.

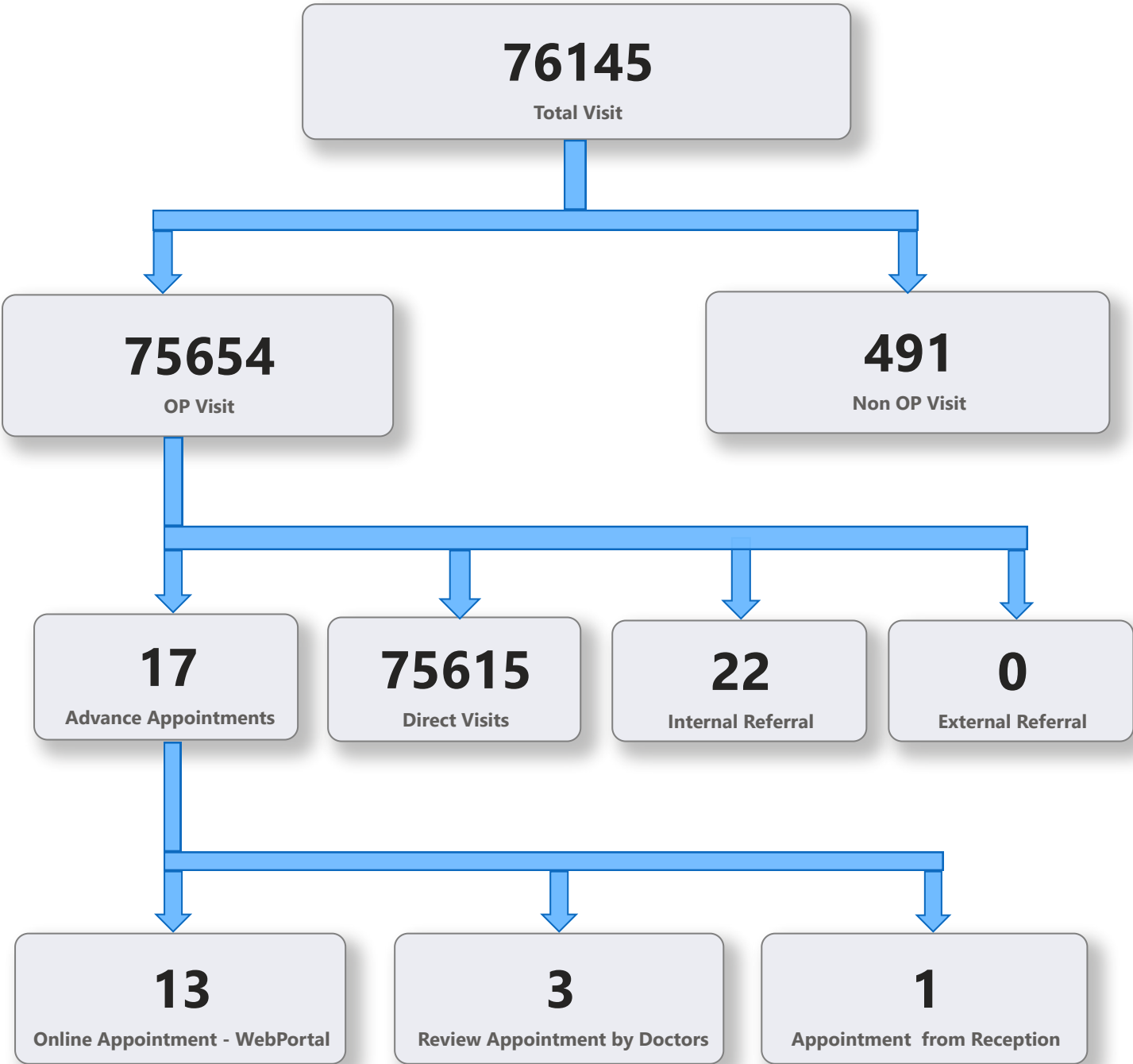
| Hospital  | UHID Visit % | Consultation % | Pharmacy Prescriptions % | % of Lab Orders given by Doctors |
|---|--------------|----------------|--------------------------|----------------------------------|
| Family Health Centre Madikai                    | 80.32%       | 99.16%         | 83.82%                   | 63.51%                           |
| Family Health Centre Ennappara                  | 67.70%       | 86.87%         | 83.35%                   | 89.52%                           |
| Family Health Centre Kumbadaje                  | 61.03%       | 98.82%         | 97.93%                   | 100.00%                          |
| Family Health Centre Narkilakkad                | 53.74%       | 86.31%         | 70.95%                   | 100.00%                          |
| Family Health Centre Kayyur                     | 43.71%       | 83.98%         | 53.28%                   | 41.65%                           |
| Family Health Centre Valiyaparamaba             | 39.86%       | 95.95%         | 91.98%                   | 55.03%                           |
| Family Health Centre Udumbanthala               | 34.44%       | 98.35%         | 85.04%                   | 63.28%                           |
| Family Health Centre Ajanur                     | 33.68%       | 87.91%         | 76.58%                   | 66.51%                           |
| Family Health Centre Perla                      | 33.43%       | 25.16%         | 23.27%                   | 23.19%                           |
| Urban Primary Health Centre Nileshwaram         | 29.13%       | 90.97%         | 94.22%                   | 82.69%                           |
| Family Health Centre Mulleriya                  | 25.57%       | 99.34%         | 69.73%                   | 100.00%                          |
| Family Health Centre Udma                       | 25.03%       | 0.00%          | 0.00%                    |                                  |
| Family Health Centre Bellur                     | 23.49%       | 96.58%         | 78.37%                   | 46.80%                           |
| Family Health Centre Pallikkare                 | 19.02%       | 75.40%         | 67.30%                   | 100.00%                          |
| Women And Children Goverment Hospital Kanhangad | 15.54%       | 97.96%         | 86.05%                   | 78.50%                           |
| Family Health Centre Chattanchal                | 12.24%       | 24.79%         | 16.85%                   | 100.00%                          |
| Family Health Centre Mogralputhur               | 10.96%       | 16.32%         | 11.60%                   | 100.00%                          |
| Family Health Centre Anandasram                 | 8.40%        | 94.78%         | 64.02%                   | 67.04%                           |
| General Hospital Kasaragod                      | 0.91%        | 0.00%          | 0.00%                    | 0.00%                            |

4. Status of Modules Usage in Hospitals

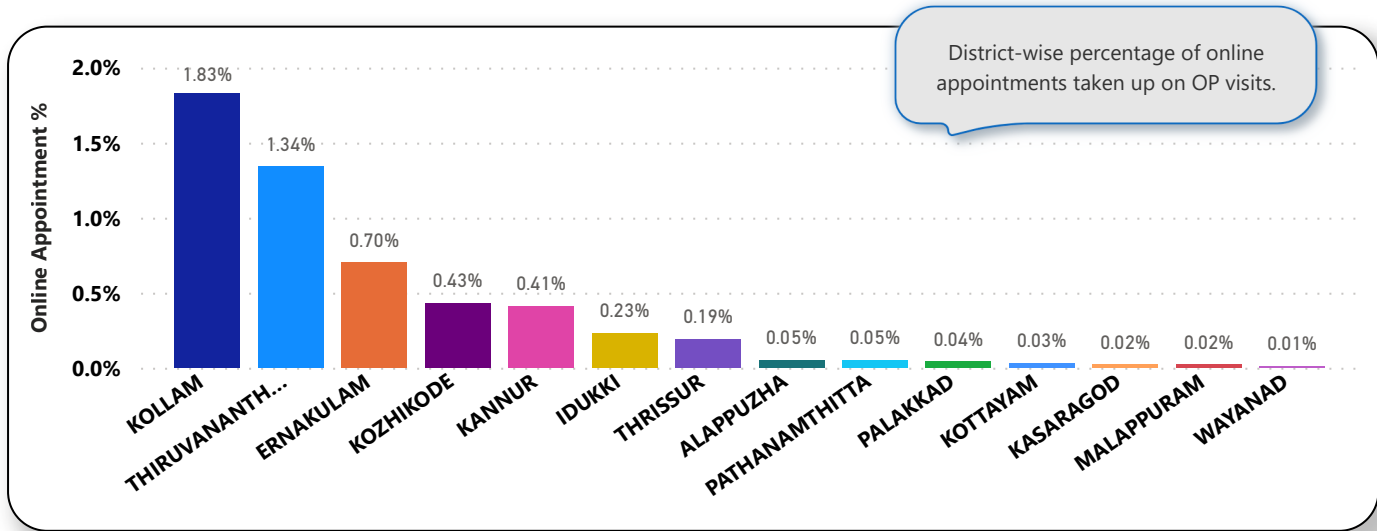
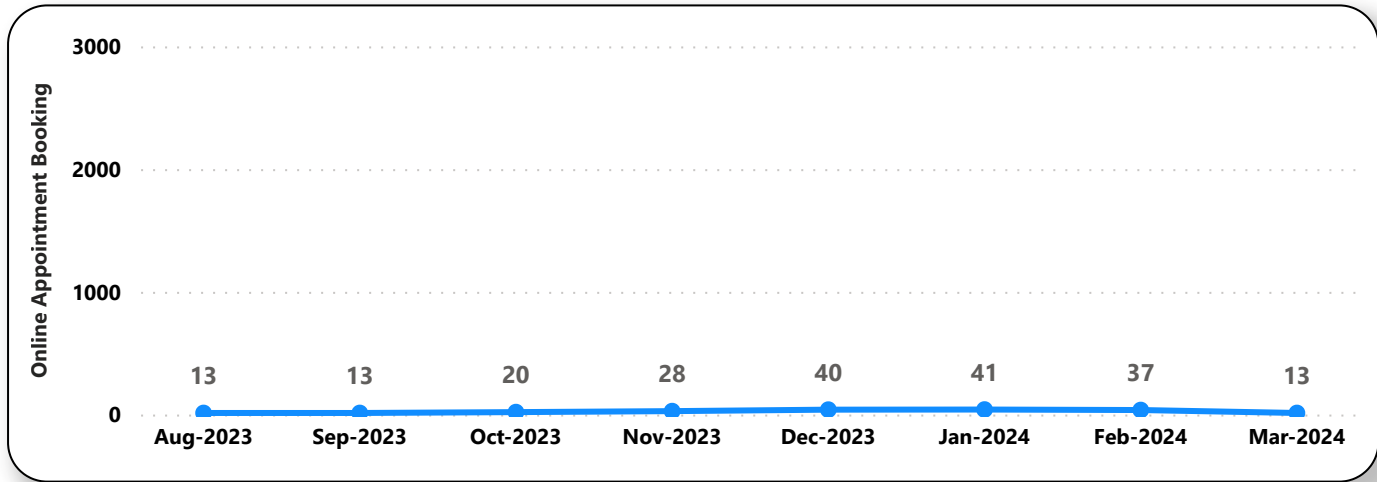
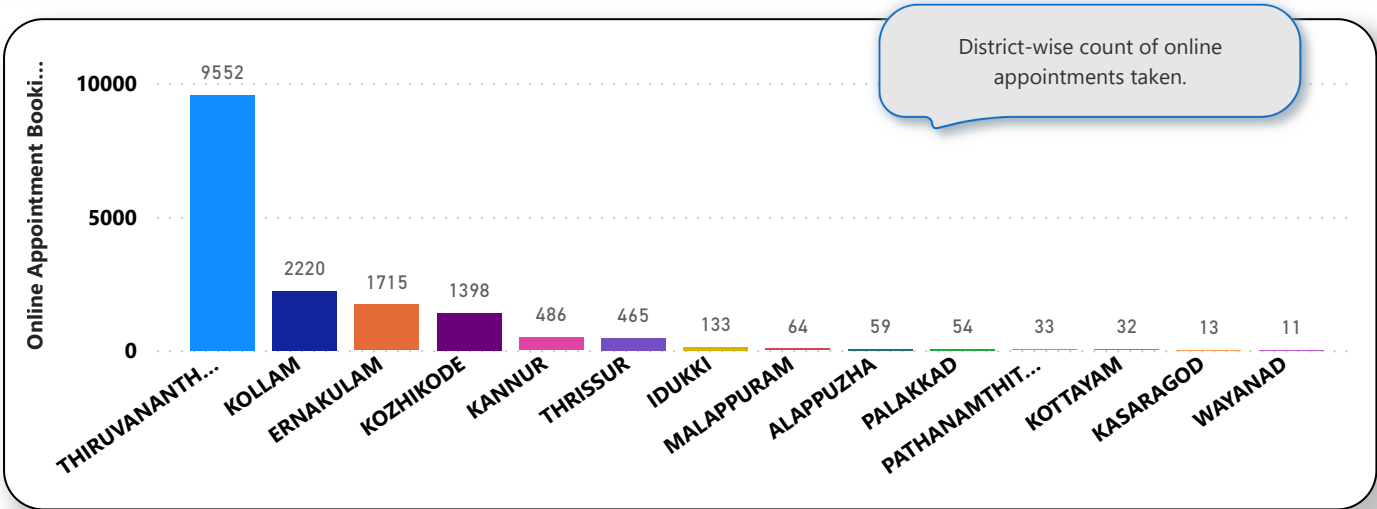
District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District Name      | Live Institutions | Reception   | Consultation | Lab         | Pharmacy    |
|--------------------|-------------------|-------------|--------------|-------------|-------------|
| THIRUVANANTHAPURAM | 102               | 96 (94.1%)  | 87 (85.3%)   | 77 (75.5%)  | 71 (69.6%)  |
| THRISSUR           | 69                | 57 (82.6%)  | 56 (81.2%)   | 54 (78.3%)  | 52 (75.4%)  |
| ERNAKULAM          | 55                | 39 (70.9%)  | 27 (49.1%)   | 22 (40.%)   | 17 (30.9%)  |
| KOZHIKODE          | 55                | 44 (80.%)   | 33 (60.%)    | 35 (63.6%)  | 33 (60.%)   |
| MALAPPURAM         | 54                | 49 (90.7%)  | 48 (88.9%)   | 37 (68.5%)  | 36 (66.7%)  |
| PALAKKAD           | 44                | 41 (93.2%)  | 38 (86.4%)   | 29 (65.9%)  | 31 (70.5%)  |
| KANNUR             | 40                | 29 (72.5%)  | 27 (67.5%)   | 23 (57.5%)  | 23 (57.5%)  |
| ALAPPUZHA          | 31                | 22 (71.%)   | 21 (67.7%)   | 17 (54.8%)  | 19 (61.3%)  |
| KOTTAYAM           | 31                | 23 (74.2%)  | 21 (67.7%)   | 16 (51.6%)  | 21 (67.7%)  |
| KOLLAM             | 30                | 22 (73.3%)  | 22 (73.3%)   | 22 (73.3%)  | 22 (73.3%)  |
| KASARAGOD          | 23                | 20 (87.%)   | 16 (69.6%)   | 15 (65.2%)  | 16 (69.6%)  |
| IDUKKI             | 20                | 20 (100.%)  | 19 (95.%)    | 16 (80.%)   | 19 (95.%)   |
| PATHANAMTHITTA     | 19                | 19 (100.%)  | 17 (89.5%)   | 14 (73.7%)  | 16 (84.2%)  |
| WAYANAD            | 17                | 17 (100.%)  | 17 (100.%)   | 16 (94.1%)  | 17 (100.%)  |
| Total              | 590               | 498 (84.4%) | 449 (76.1%)  | 393 (66.6%) | 393 (66.6%) |

5. Appointment Booking in Hospitals (except Medical Colleges)

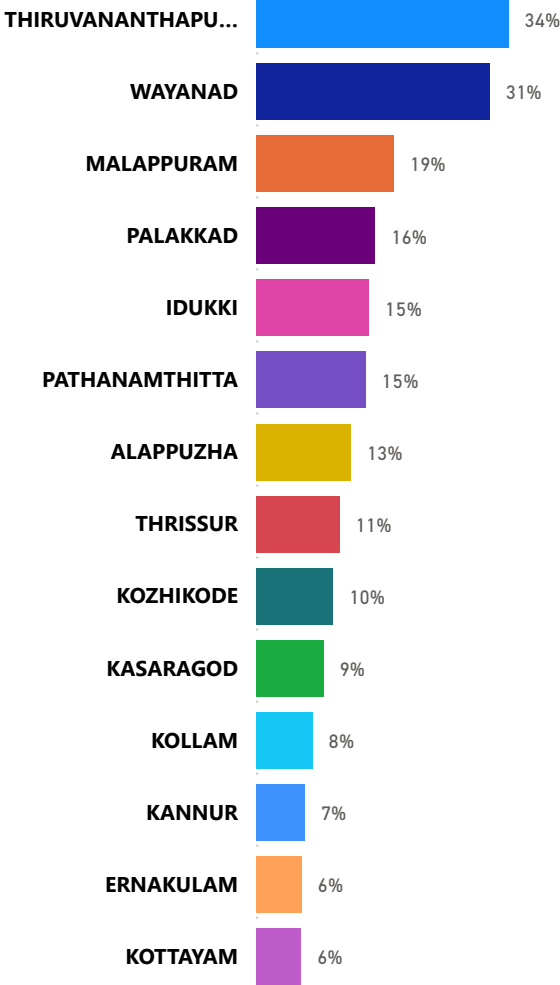


5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)





6. eHealth Performance - Reach



Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is (Number of UHID registered / Population) \* 100 %.