

e-Health Monthly Performance Report MALAPPURAM

March 2024

1. eHealth Kerala - Vital Statistics

| Hospital Type | Live Institutions |
|-------------------------------------|-------------------|
| Family Health Centre | 44 |
| Urban Primary Health Centre | 5 |
| Taluk Headquarters Hospital | 2 |
| District Hospital | 1 |
| Medical College Hospital | 1 |
| Public Health Laboratory | 1 |
| Specialty Hospital - Women Children | 1 |
| Total | 55 |



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2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcase the district performance in providing eHealth services through all institutions (except Medical Colleges) based on six different parameters. These parameters include whether the reception module is started or not, UHID Visits, Doctor Consultation, Pharmacy Prescriptions by doctors, Percentage of lab orders through doctors and number of Live Institutions. Based on the ranking, the districts are classified into three broad categories, the best performing districts, the average performing districts and the low performing districts.

The best performing districts should strive to continue to remain in the same position, whereas the average performing as well as the low performing districts should strive to reach to the 'top four' league.

The ranking matrix for the current month March '24 along with previous two months are as given in the table .

| District | January | February | March |
|--------------------|---------|----------|-------|
| WAYANAD | 1 | 1 | 1 |
| IDUKKI | 2 | 2 | 2 |
| PALAKKAD | 2 | 2 | 2 |
| PATHANAMTHITTA | 3 | 3 | 3 |
| THIRUVANANTHAPURAM | 4 | 4 | 4 |
| THRISSUR | 4 | 4 | 4 |
| KOLLAM | 5 | 5 | 5 |
| KOZHIKODE | 5 | 5 | 5 |
| ALAPPUZHA | 6 | 6 | 6 |
| KOTTAYAM | 6 | 6 | 6 |
| MALAPPURAM | 3 | 4 | 6 |
| KANNUR | 5 | 7 | 7 |
| KASARAGOD | 5 | 8 | 7 |
| ERNAKULAM | 7 | 9 | 8 |



Best performing
Average performing
Low performing



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3. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital | Rank |
|---|------|
| Family Health Centre Athanikkal | 1 |
| Family Health Centre Chokkad | 1 |
| Family Health Centre Moorkkanad | 1 |
| Family Health Centre Pulikkal | 1 |
| Family Health Centre Thirunavaya | 1 |
| Family Health Centre Chelembra | 2 |
| Family Health Centre Morayur | 2 |
| Family Health Centre A R Nagar | 3 |
| Family Health Centre Elamkulam | 3 |
| Family Health Centre Karulai | 3 |
| Family Health Centre Nannambra | 3 |
| Family Health Centre Ponmala | 3 |
| Family Health Centre Thanalur | 3 |
| Family Health Centre Vazhikkadavu | 3 |
| Family Health Centre Chaliyar | 4 |
| Family Health Centre Koottayi | 4 |
| Family Health Centre Moonniyur | 4 |
| Family Health Centre Parappanangadi | 4 |
| Family Health Centre Thazhekode | 4 |
| Urban Primary Health Centre Biyyam | 4 |
| Urban Primary Health Centre Vettekode | 4 |
| Block Family Health Centre Thiruvali | 5 |
| Family Health Centre Kottakkal | 5 |
| Family Health Centre Porur | 5 |
| Family Health Centre Marakkara | 6 |
| Family Health Centre Ozhur | 6 |
| Family Health Centre Thalakkad | 6 |
| Family Health Centre Thrikkalangode | 6 |
| Urban Primary Health Centre Mangalassery | 6 |
| Urban Primary Health Centre Perinthalmanna | 6 |
| Family Health Centre Chemmalassery | 7 |
| Family Health Centre Kaladi | 7 |
| Family Health Centre Vazhayoor | 7 |

| Hospital | Rank ▼ |
|--|---------------|
| District Hospital Tirur | 13 |
| Taluk Head Quarters Hospital Malappuram | 13 |
| Women And Childrens Hospital Ponnani | 13 |
| Family Health Centre Edayur | 12 |
| Family Health Centre Pandikkad | 12 |
| Family Health Centre Poovathikkal | 12 |
| Family Health Centre Trippanachi | 12 |
| Family Health Centre Kuzhimanna | 11 |
| Family Health Centre Vazhakkad | 11 |
| Family Health Centre Thuvvur | 10 |
| Family Health Centre Triprangode | 10 |
| Taluk Head Quarters Hospital Tirurangadi | 10 |
| Family Health Centre Alamkode | 9 |
| Family Health Centre Pang | 8 |
| Family Health Centre Valavannur | 8 |
| Family Health Centre Chemmalassery | 7 |
| Family Health Centre Kaladi | 7 |
| Family Health Centre Vazhayoor | 7 |
| Urban Primary Health Centre Nilambur | 7 |
| Family Health Centre Marakkara | 6 |
| Family Health Centre Ozhur | 6 |
| Family Health Centre Thalakkad | 6 |
| Family Health Centre Thrikkalangode | 6 |
| Urban Primary Health Centre Mangalassery | 6 |
| Urban Primary Health Centre Perinthalmanna | 6 |
| Block Family Health Centre Thiruvali | 5 |
| Family Health Centre Kottakkal | 5 |
| Family Health Centre Porur | 5 |
| Family Health Centre Chaliyar | 4 |
| Family Health Centre Koottayi | 4 |
| Family Health Centre Moonniyur | 4 |
| Family Health Centre Parappanangadi | 4 |
| Family Health Centre Thazhekode | 4 |



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Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District | Institution Count | Institutions with Reception | % of institutions with Reception |
|--------------------|-------------------|--------------------------------|----------------------------------|
| IDUKKI | 20 | 20 | 100.00% |
| PATHANAMTHITTA | 19 | 19 | 100.00% |
| WAYANAD | 17 | 17 | 100.00% |
| THIRUVANANTHAPURAM | 100 | 95 | 95.00% |
| PALAKKAD | 44 | 41 | 93.18% |
| MALAPPURAM | 53 | 49 | 92.45% |
| KASARAGOD | 23 | 20 | 86.96% |
| KOZHIKODE | 55 | 46 | 83.64% |
| THRISSUR | 69 | 57 | 82.61% |
| KANNUR | 40 | 30 | 75.00% |
| KOTTAYAM | 31 | 23 | 74.19% |
| KOLLAM | 30 | 22 | 73.33% |
| ALAPPUZHA | 31 | 22 | 70.97% |
| ERNAKULAM | 55 | 39 | 70.91% |

Institutions where the reception module is either not started or not using

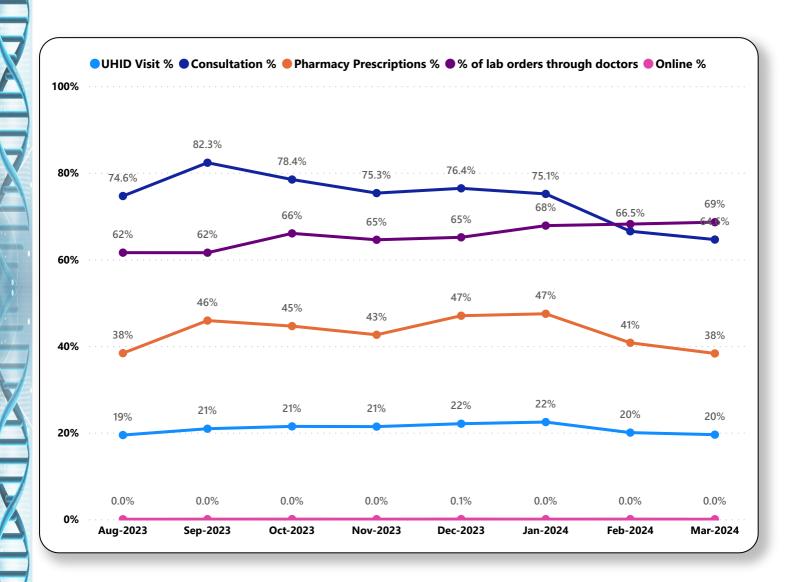
Hospital Name

FAMILY HEALTH CENTRE VELIYANCODE
FAMILY HEALTH CENTRE VATTAMKULAM
FAMILY HEALTH CENTRE PALAPPETTY
FAMILY HEALTH CENTRE CHERUKAVU



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3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) *100
- Consultation % is calculated as (Doctor Consultation / OP Visits) *100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100
- Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100
- Online % is calculated as (Online appointments via web portal/Total OP Visits) *100



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3.3 e-Health Performance Indicators

Institutions with atleast 100 UHID visits are listed here.

| Hospital | UHID Visit % ▼ | Consultation % | Pharmacy Prescriptions % | % of Lab Orders given by Doctors |
|--|-----------------|----------------|-----------------------------|----------------------------------|
| Family Health Centre Pulikkal | 77.88% | 94.75% | 89.71% | 100.00% |
| Family Health Centre Moorkkanad | 77.13% | 99.76% | 94.30% | 100.00% |
| Family Health Centre Elamkulam | 76.30% | 92.89% | 52.67% | 57.28% |
| Family Health Centre Porur | 72.13% | 63.09% | 59.23% | 36.94% |
| Family Health Centre Chelembra | 71.24% | 97.21% | 71.98% | 96.42% |
| Family Health Centre Athanikkal | 69.40% | 97.57% | 93.20% | 91.80% |
| Family Health Centre Chokkad | 67.98% | 99.14% | 94.82% | 75.00% |
| Family Health Centre Thirunavaya | 62.15% | 99.20% | 92.76% | 93.31% |
| Family Health Centre Chemmalassery | 61.48% | 97.42% | 20.69% | 0.58% |
| Family Health Centre Morayur | 56.08% | 99.64% | 92.54% | 65.02% |
| Family Health Centre Chaliyar | 52.29% | 79.89% | 67.24% | 65.09% |
| Family Health Centre Koottayi | 41.97% | 96.61% | 51.91% | 23.08% |
| Family Health Centre Ponmala | 39.11% | 99.24% | 84.20% | 57.10% |
| Family Health Centre Thanalur | 38.54% | 99.59% | 91.47% | 90.14% |
| Family Health Centre Edayur | 37.13% | 42.87% | 8.84% | |
| Family Health Centre A R Nagar | 36.65% | 99.71% | 89.49% | 79.63% |
| Family Health Centre Kaladi | 35.79% | 90.13% | 44.01% | 3.80% |
| Family Health Centre Karulai | 32.96% | 98.68% | 90.82% | 97.80% |
| Family Health Centre Moonniyur | 24.94% | 88.90% | 88.00% | 98.85% |
| Family Health Centre Vazhikkadavu | 24.33% | 98.34% | 93.16% | 74.07% |
| Family Health Centre Nannambra | 23.99% | 99.86% | 82.43% | 95.53% |
| Family Health Centre Alamkode | 22.88% | 30.11% | 0.00% | 14.00% |
| Family Health Centre Thazhekode | 19.35% | 95.78% | 86.28% | 47.92% |
| Family Health Centre Parappanangadi | 17.12% | 99.94% | 94.00% | 78.87% |
| Family Health Centre Pang | 14.61% | 67.83% | 46.80% | 45.81% |
| Family Health Centre Kuzhimanna | 13.26% | 89.28% | 0.00% | |
| Urban Primary Health Centre Vettekode | 12.25% | 95.85% | 91.26% | 100.00% |
| Family Health Centre Kottakkal | 11.64% | 98.17% | 66.40% | 99.44% |
| Family Health Centre Valavannur | 10.70% | 86.05% | 12.52% | 68.75% |
| Urban Primary Health Centre Perinthalmanna | 10.69% | 91.95% | 56.83% | 93.57% |
| Family Health Centre Poovathikkal | 10.05% | 69.28% | 1.43% | 2.15% |
| Urban Primary Health Centre Nilambur | 9.67% | 92.46% | 32.43% | 100.00% |
| Family Health Centre Triprangode | 9.26% | 38.41% | 7.06% | 39.39% |
| Family Health Centre Thuvvur | 8.89% | 75.72% | 0.00% | 3.85% |
| Family Health Centre Marakkara | 8.16% | 98.85% | 57.85% | 62.91% |
| Block Family Health Centre Thiruvali | 5.22% | 97.14% | 68.52% | 90.98% |
| Family Health Centre Pandikkad | 2.96% | 71.44% | 0.79% | 0.00% |



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4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District Name | Live Institutions | Reception | Consultation | Lab | Pharmacy |
|--------------------|-------------------|-------------|--------------|-------------|-------------|
| THIRUVANANTHAPURAM | 102 | 96 (94.1%) | 87 (85.3%) | 77 (75.5%) | 71 (69.6%) |
| THRISSUR | 69 | 57 (82.6%) | 56 (81.2%) | 54 (78.3%) | 52 (75.4%) |
| ERNAKULAM | 55 | 39 (70.9%) | 27 (49.1%) | 22 (40.%) | 17 (30.9%) |
| KOZHIKODE | 55 | 44 (80.%) | 33 (60.%) | 35 (63.6%) | 33 (60.%) |
| MALAPPURAM | 54 | 49 (90.7%) | 48 (88.9%) | 37 (68.5%) | 36 (66.7%) |
| PALAKKAD | 44 | 41 (93.2%) | 38 (86.4%) | 29 (65.9%) | 31 (70.5%) |
| KANNUR | 40 | 29 (72.5%) | 27 (67.5%) | 23 (57.5%) | 23 (57.5%) |
| ALAPPUZHA | 31 | 22 (71.%) | 21 (67.7%) | 17 (54.8%) | 19 (61.3%) |
| KOTTAYAM | 31 | 23 (74.2%) | 21 (67.7%) | 16 (51.6%) | 21 (67.7%) |
| KOLLAM | 30 | 22 (73.3%) | 22 (73.3%) | 22 (73.3%) | 22 (73.3%) |
| KASARAGOD | 23 | 20 (87.%) | 16 (69.6%) | 15 (65.2%) | 16 (69.6%) |
| IDUKKI | 20 | 20 (100.%) | 19 (95.%) | 16 (80.%) | 19 (95.%) |
| PATHANAMTHITTA | 19 | 19 (100.%) | 17 (89.5%) | 14 (73.7%) | 16 (84.2%) |
| WAYANAD | 17 | 17 (100.%) | 17 (100.%) | 16 (94.1%) | 17 (100.%) |
| Total | 590 | 498 (84.4%) | 449 (76.1%) | 393 (66.6%) | 393 (66.6%) |
| | | | | | |

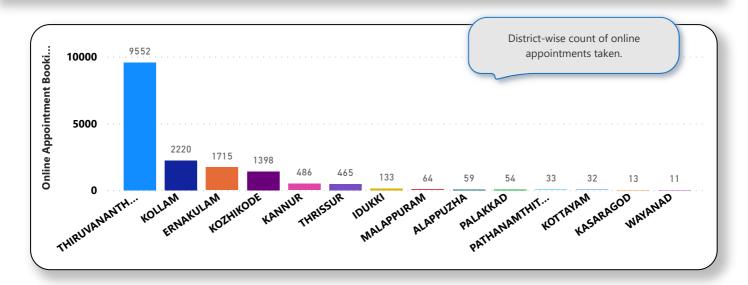
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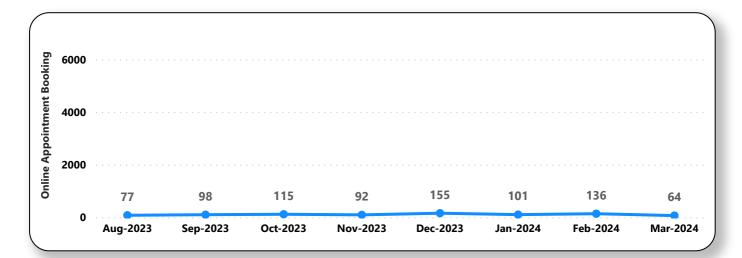
5. Appointment Booking in Hospitals (except Medical Colleges) 312082 **Total Visit** 3558 308524 **OP Visit Non OP Visit** 67 308439 **Advance Appointments Direct Visits Internal Referral External Referral** 64 **Online Appointment - WebPortal Review Appointment by Doctors Appointment from Reception**

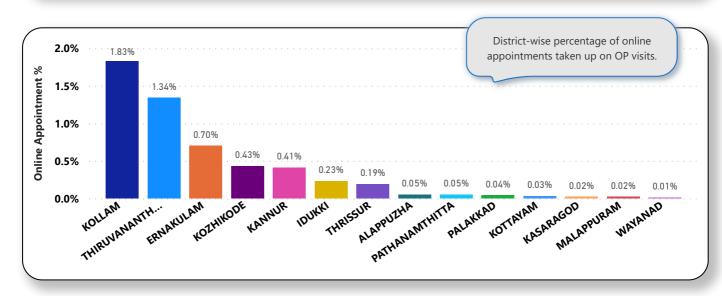


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5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)









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6. eHealth Performance - Reach

