1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	17
General Hospital	1
Medical College Hospital	1
Urban Primary Health Centre	1
Total	**20**

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcase the district performance in providing eHealth services through all institutions (except Medical Colleges) based on six different parameters. These parameters include whether the reception module is started or not, UHID Visits, Doctor Consultation, Pharmacy Prescriptions by doctors, Percentage of lab orders through doctors and number of Live Institutions. Based on the ranking, the districts are classified into three broad categories, the best performing districts, the average performing districts and the low performing districts.

The best performing districts should strive to continue to remain in the same position, whereas the average performing as well as the low performing districts should strive to reach to the 'top four' league.

The ranking matrix for the current month March '24 along with previous two months are as given in the table .

District	January	February ▲	March
WAYANAD	1	1	1
IDUKKI	2	2	2
PALAKKAD	2	2	2
PATHANAMTHITTA	3	3	3
THIRUVANANTHAPURAM	4	4	4
THRISSUR	4	4	4
KOLLAM	5	5	5
KOZHIKODE	5	5	5
ALAPPUZHA	6	6	6
KOTTAYAM	6	6	6
MALAPPURAM	3	4	6
KANNUR	5	7	7
KASARAGOD	5	8	7
ERNAKULAM	7	9	8

- Best performing
- Average performing
- Low performing

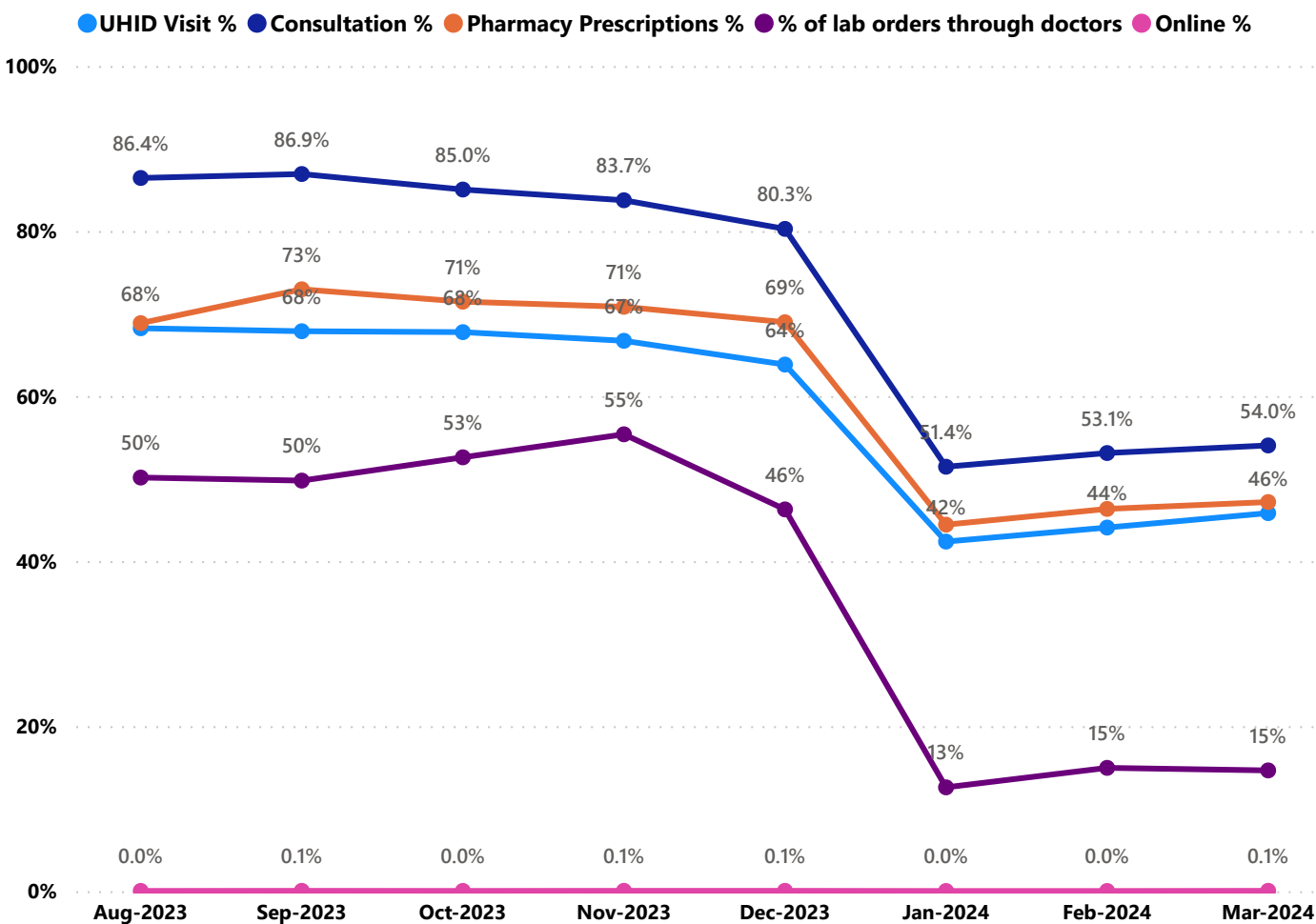## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
Family Health Centre Anicadu	1
Family Health Centre Chandanappally	1
Family Health Centre Chenneerkara	1
Family Health Centre Ezhamkulam	1
Family Health Centre Koipuram	1
Family Health Centre Kottangal	1
Family Health Centre Mezhuveli	1
Family Health Centre Naranammoozhy	1
Family Health Centre Pallickal	1
Family Health Centre Thannithode	1
Urban Family Health Centre Thiruvalla	1
Family Health Centre Othera	2
Family Health Centre Pandalam	2
Family Health Centre Vadasserikkara	3
Family Health Centre Kadammanitta	4
Family Health Centre Chittar	5
Family Health Centre Niranam	6
Family Health Centre Vechoochira	7
General Hospital Pathanamthitta	8

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3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
IDUKKI	20	20	100.00%
PATHANAMTHITTA	19	19	100.00%
WAYANAD	17	17	100.00%
THIRUVANANTHAPURAM	100	95	95.00%
PALAKKAD	44	41	93.18%
MALAPPURAM	53	49	92.45%
KASARAGOD	23	20	86.96%
KOZHIKODE	55	46	83.64%
THRISSUR	69	57	82.61%
KANNUR	40	30	75.00%
KOTTAYAM	31	23	74.19%
KOLLAM	30	22	73.33%
ALAPPUZHA	31	22	70.97%
ERNAKULAM	55	39	70.91%

3.2 e-Health Performance Trend

Chart legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

Month	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of lab orders through doctors	Online %
Aug-2023	68%	86.4%	68%	50%	0.0%
Sep-2023	68%	86.9%	73%	50%	0.1%
Oct-2023	68%	85.0%	71%	53%	0.0%
Nov-2023	67%	83.7%	71%	55%	0.1%
Dec-2023	64%	80.3%	69%	46%	0.1%
Jan-2024	42%	51.4%	42%	13%	0.0%
Feb-2024	44%	53.1%	44%	15%	0.0%
Mar-2024	46%	54.0%	46%	15%	0.1%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**

3.3 e-Health Performance Indicators

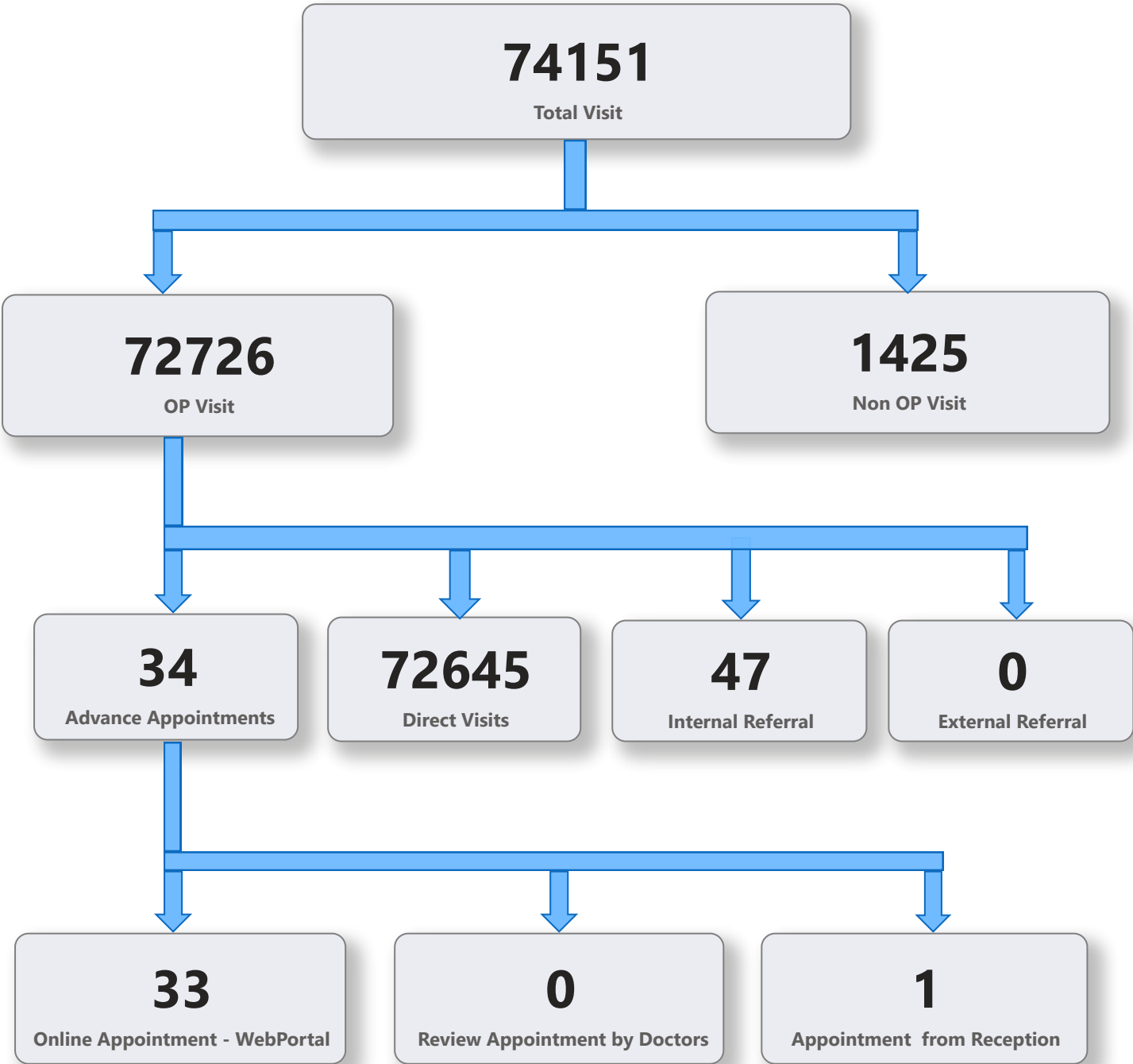Institutions with atleast 100 UHID visits are listed here.

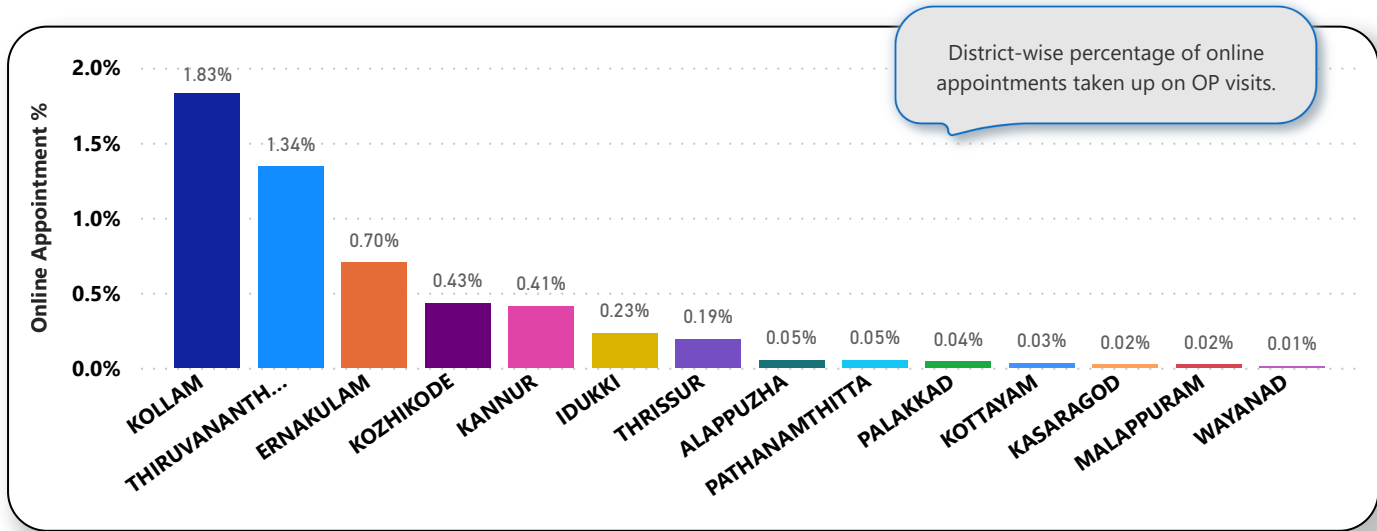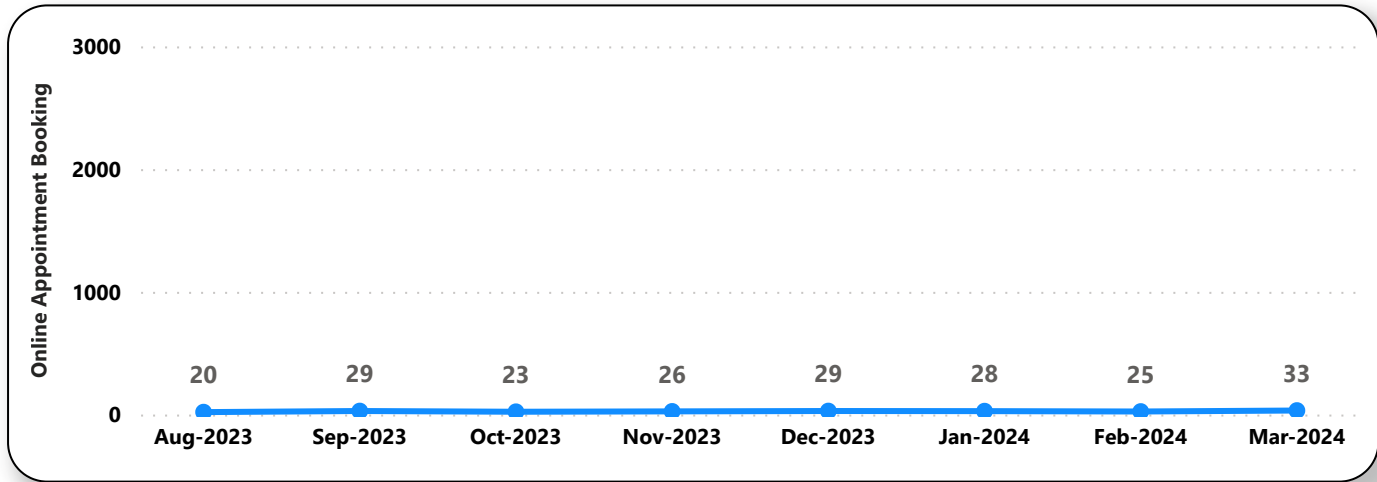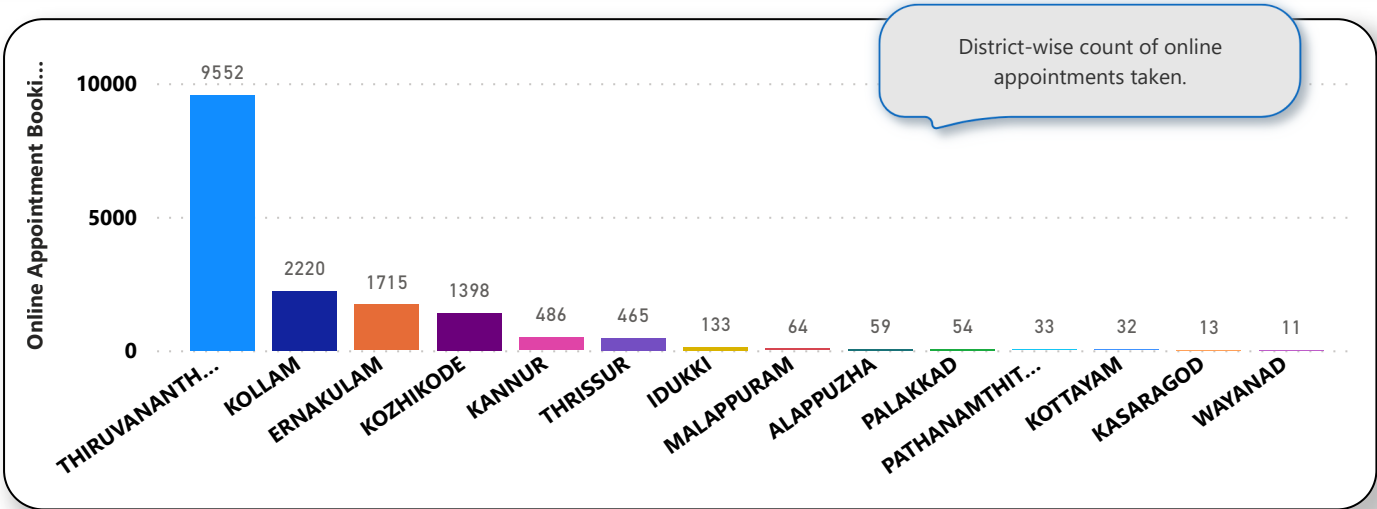| Hospital	UHID Visit % ▾	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
Family Health Centre Naranammoozhy	88.88%	99.78%	94.56%	100.00%
Family Health Centre Anicadu	86.76%	92.37%	81.40%	33.33%
Family Health Centre Kottangal	86.51%	99.66%	90.19%	61.81%
Family Health Centre Thannithode	85.08%	94.78%	90.69%	55.84%
Family Health Centre Pallickal	83.54%	98.71%	90.96%	40.79%
Family Health Centre Vadasserikkara	83.25%	99.66%	92.50%	
Family Health Centre Mezhuveli	81.39%	99.87%	96.39%	67.62%
Family Health Centre Kadammanitta	77.50%	61.41%	53.16%	40.25%
Urban Family Health Centre Thiruvalla	74.62%	98.15%	90.03%	92.72%
Family Health Centre Ezhamkulam	72.80%	93.59%	88.80%	59.93%
Family Health Centre Koipuram	66.93%	99.42%	90.57%	77.78%
Family Health Centre Chenneerkara	64.13%	99.30%	92.67%	28.47%
Family Health Centre Chandanappally	61.37%	97.73%	86.56%	80.43%
Family Health Centre Chittar	60.31%	39.54%	30.47%	20.22%
Family Health Centre Othera	59.07%	99.51%	90.25%	73.11%
Family Health Centre Pandalam	54.52%	95.38%	83.55%	35.42%
Family Health Centre Niranam	47.73%	68.89%	2.41%	2.26%
Family Health Centre Vechoochira	37.69%	0.00%	0.00%	
General Hospital Pathanamthitta	5.86%	0.00%	0.00%	0.00%

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District Name	Live Institutions	Reception	Consultation	Lab	Pharmacy
THIRUVANANTHAPURAM	102	96 (94.1%)	87 (85.3%)	77 (75.5%)	71 (69.6%)
THRISSUR	69	57 (82.6%)	56 (81.2%)	54 (78.3%)	52 (75.4%)
ERNAKULAM	55	39 (70.9%)	27 (49.1%)	22 (40.%)	17 (30.9%)
KOZHIKODE	55	44 (80.%)	33 (60.%)	35 (63.6%)	33 (60.%)
MALAPPURAM	54	49 (90.7%)	48 (88.9%)	37 (68.5%)	36 (66.7%)
PALAKKAD	44	41 (93.2%)	38 (86.4%)	29 (65.9%)	31 (70.5%)
KANNUR	40	29 (72.5%)	27 (67.5%)	23 (57.5%)	23 (57.5%)
ALAPPUZHA	31	22 (71.%)	21 (67.7%)	17 (54.8%)	19 (61.3%)
KOTTAYAM	31	23 (74.2%)	21 (67.7%)	16 (51.6%)	21 (67.7%)
KOLLAM	30	22 (73.3%)	22 (73.3%)	22 (73.3%)	22 (73.3%)
KASARAGOD	23	20 (87.%)	16 (69.6%)	15 (65.2%)	16 (69.6%)
IDUKKI	20	20 (100.%)	19 (95.%)	16 (80.%)	19 (95.%)
PATHANAMTHITTA	19	19 (100.%)	17 (89.5%)	14 (73.7%)	16 (84.2%)
WAYANAD	17	17 (100.%)	17 (100.%)	16 (94.1%)	17 (100.%)
Total	**590**	**498 (84.4%)**	**449 (76.1%)**	**393 (66.6%)**	**393 (66.6%)**

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5. Appointment Booking in Hospitals (except Medical Colleges)

74151
Total Visit

72726
OP Visit

1425
Non OP Visit

34
Advance Appointments

72645
Direct Visits

47
Internal Referral

0
External Referral

33
Online Appointment - WebPortal

0
Review Appointment by Doctors

1
Appointment from Reception

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

District	Online Appointment Booking
THIRUVANANTH...	9552
KOLLAM	2220
ERNAKULAM	1715
KOZHIKODE	1398
KANNUR	486
THRISSUR	465
IDUKKI	133
MALAPPURAM	64
ALAPPUZHA	59
PALAKKAD	54
PATHANAMTHIT...	33
KOTTAYAM	32
KASARAGOD	13
WAYANAD	11

Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024
20	29	23	26	29	28	25	33

District-wise percentage of online appointments taken up on OP visits.

District	Online Appointment %
KOLLAM	1.83%
THIRUVANANTH...	1.34%
ERNAKULAM	0.70%
KOZHIKODE	0.43%
KANNUR	0.41%
IDUKKI	0.23%
THRISSUR	0.19%
ALAPPUZHA	0.05%
PATHANAMTHITTA	0.05%
PALAKKAD	0.04%
KOTTAYAM	0.03%
KASARAGOD	0.02%
MALAPPURAM	0.02%
WAYANAD	0.01%

6. eHealth Performance - Reach

District	Reach %
THIRUVANANTHAPU...	34%
WAYANAD	31%
MALAPPURAM	19%
PALAKKAD	16%
IDUKKI	15%
PATHANAMTHITTA	15%
ALAPPUZHA	13%
THRISSUR	11%
KOZHIKODE	10%
KASARAGOD	9%
KOLLAM	8%
KANNUR	7%
ERNAKULAM	6%
KOTTAYAM	6%

Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is (Number of UHID registered / Population) * 100 %.

Reach %