

1. eHealth Kerala - Vital Statistics

| Hospital Type | Live Institutions |
|-----------------------------|-------------------|
| Family Health Centre | 56 |
| Urban Primary Health Centre | 7 |
| Community Health Centre | 3 |
| General Hospital | 1 |
| Medical College Hospital | 1 |
| Taluk Headquarters Hospital | 1 |
| Taluk Hospital | 1 |
| Total | 70 |

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcase the district performance in providing eHealth services through all institutions (except Medical Colleges) based on six different parameters. These parameters include whether the reception module is started or not, UHID Visits, Doctor Consultation, Pharmacy Prescriptions by doctors, Percentage of lab orders through doctors and number of Live Institutions. Based on the ranking, the districts are classified into three broad categories, the best performing districts, the average performing districts and the low performing districts.

The best performing districts should strive to continue to remain in the same position, whereas the average performing as well as the low performing districts should strive to reach to the 'top four' league.

The ranking matrix for the current month March '24 along with previous two months are as given in the table .

| District | January | February | March |
|--------------------|---------|----------|-------|
| WAYANAD | 1 | 1 | 1 |
| IDUKKI | 2 | 2 | 2 |
| PALAKKAD | 2 | 2 | 2 |
| PATHANAMTHITTA | 3 | 3 | 3 |
| THIRUVANANTHAPURAM | 4 | 4 | 4 |
| THRISSUR | 4 | 4 | 4 |
| KOLLAM | 5 | 5 | 5 |
| KOZHIKODE | 5 | 5 | 5 |
| ALAPPUZHA | 6 | 6 | 6 |
| KOTTAYAM | 6 | 6 | 6 |
| MALAPPURAM | 3 | 4 | 6 |
| KANNUR | 5 | 7 | 7 |
| KASARAGOD | 5 | 8 | 7 |
| ERNAKULAM | 7 | 9 | 8 |

- Best performing
- Average performing
- Low performing

3. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital | Rank |
|---|------|
| Family Health Centre Chamakkala | 1 |
| Family Health Centre Edavilangu | 1 |
| Family Health Centre Karalam | 1 |
| Family Health Centre Manaloor | 1 |
| Family Health Centre Nenmanikkara | 1 |
| Family Health Centre Panjal | 1 |
| Family Health Centre Poomangalam | 1 |
| Family Health Centre Thaikkad | 1 |
| Family Health Centre Velookkara | 1 |
| Family Health Centre Venkitangu | 1 |
| Urban Family Health Centre V R Puram | 1 |
| Urban Primary Health Centre Anapuzha | 1 |
| Family Health Centre Arthat | 2 |
| Family Health Centre Desamangalam | 2 |
| Family Health Centre Kaipamangalam | 2 |
| Family Health Centre Koolimuttom | 2 |
| Family Health Centre Kuzhoor | 2 |
| Family Health Centre Meloor | 2 |
| Family Health Centre Methala | 2 |
| Family Health Centre Nattika | 2 |
| Family Health Centre Pariyaram Thrissur | 2 |
| Family Health Centre Pookode | 2 |
| Family Health Centre Poomala | 2 |
| Urban Family Health Centre Gosayikunnu | 2 |
| Family Health Centre Ayyanthole | 3 |
| Family Health Centre Elanad | 3 |
| Family Health Centre Kodakara | 3 |
| Family Health Centre Mambra | 3 |
| Family Health Centre Poyya | 3 |
| Family Health Centre Punnayur | 3 |
| Family Health Centre Thalikulam | 3 |
| Family Health Centre Thekkumkara | 3 |
| Family Health Centre Thrikkur | 3 |
| Family Health Centre Vilvattom | 3 |
| Urban Primary Health Centre Kachery | 3 |
| Family Health Centre Madavana | 4 |

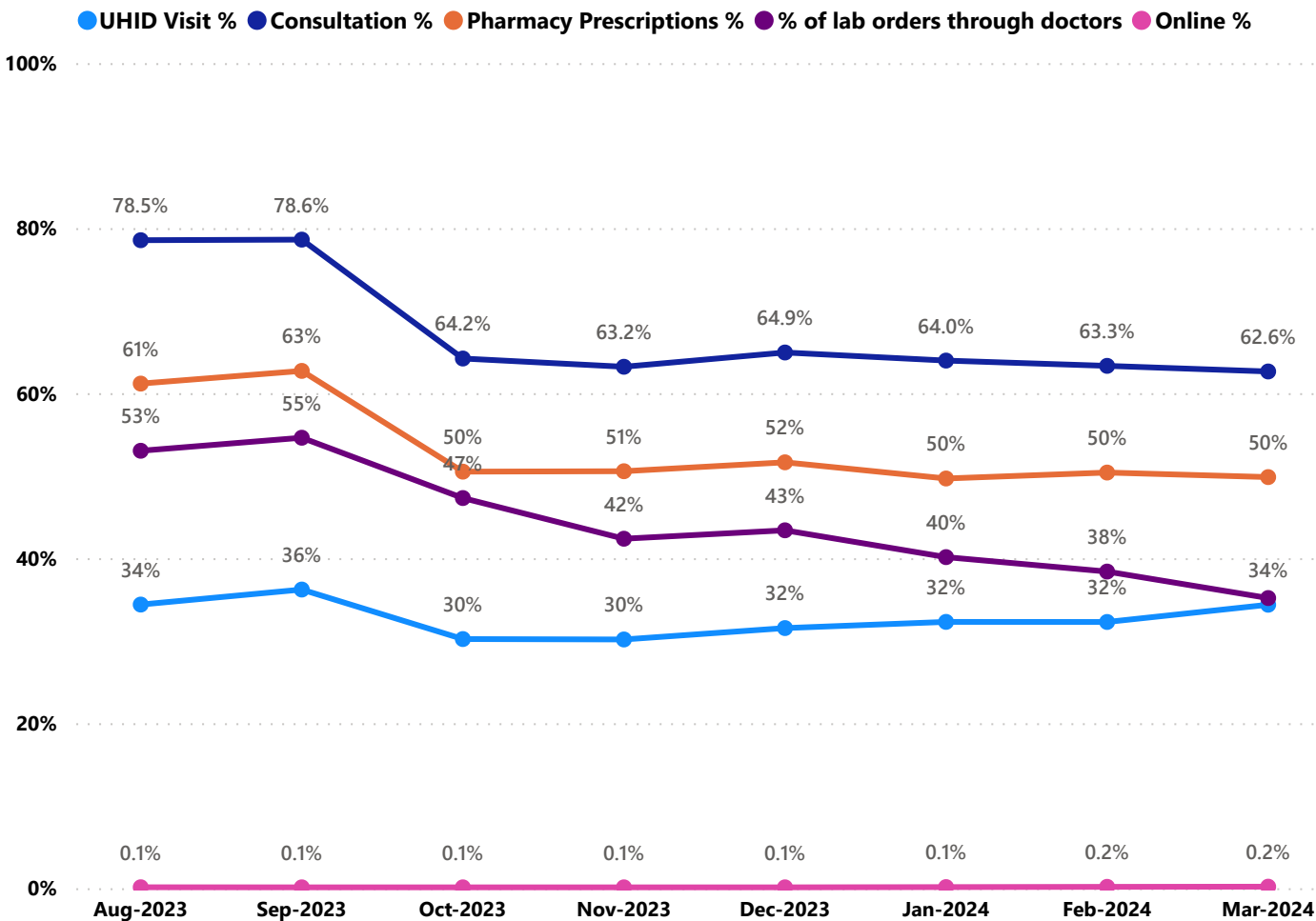
| Hospital | Rank |
|--|------|
| Community Health Centre Cherpu | 10 |
| General Hospital Thrissur | 10 |
| Family Health Centre Mundur | 9 |
| Family Health Centre Pamboor | 9 |
| Urban Family Health Centre Paravattani | 9 |
| Family Health Centre Mullurkara | 8 |
| Family Health Centre P.Vembellur | 8 |
| Family Health Centre Aloor | 7 |
| Family Health Centre Kadangode | 7 |
| Taluk Headquarters Hospital Chavakkad | 7 |
| Family Health Centre Pattikkad | 6 |
| Family Health Centre Porkulam | 6 |
| Taluk Hospital Pudukad | 6 |
| Family Health Centre Adat | 5 |
| Family Health Centre Nadathara | 5 |
| Urban Family Health Centre Guruvayoor | 5 |
| Family Health Centre Madavana | 4 |
| Family Health Centre Paralam | 4 |
| Family Health Centre Vallathol Nagar | 4 |
| Family Health Centre Vaniyamapara | 4 |
| Family Health Centre Velur | 4 |
| Urban Family Health Centre Porkalanged | 4 |
| Family Health Centre Ayyanthole | 3 |
| Family Health Centre Elanad | 3 |
| Family Health Centre Kodakara | 3 |
| Family Health Centre Mambra | 3 |
| Family Health Centre Poyya | 3 |
| Family Health Centre Punnayur | 3 |
| Family Health Centre Thalikulam | 3 |
| Family Health Centre Thekkumkara | 3 |
| Family Health Centre Thrikkur | 3 |
| Family Health Centre Vilvattom | 3 |
| Urban Primary Health Centre Kachery | 3 |
| Family Health Centre Arthat | 2 |
| Family Health Centre Desamangalam | 2 |
| Family Health Centre Kaipamangalam | 2 |

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District | Institution Count | Institutions with Reception | % of institutions with Reception |
|--------------------|-------------------|-----------------------------|----------------------------------|
| IDUKKI | 20 | 20 | 100.00% |
| PATHANAMTHITTA | 19 | 19 | 100.00% |
| WAYANAD | 17 | 17 | 100.00% |
| THIRUVANANTHAPURAM | 100 | 95 | 95.00% |
| PALAKKAD | 44 | 41 | 93.18% |
| MALAPPURAM | 53 | 49 | 92.45% |
| KASARAGOD | 23 | 20 | 86.96% |
| KOZHIKODE | 55 | 46 | 83.64% |
| THRISSUR | 69 | 57 | 82.61% |
| KANNUR | 40 | 30 | 75.00% |
| KOTTAYAM | 31 | 23 | 74.19% |
| KOLLAM | 30 | 22 | 73.33% |
| ALAPPUZHA | 31 | 22 | 70.97% |
| ERNAKULAM | 55 | 39 | 70.91% |

3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) *100
- Consultation % is calculated as (Doctor Consultation / OP Visits) *100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100
- Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100
- Online % is calculated as (Online appointments via web portal/Total OP Visits) *100

3.3 e-Health Performance Indicators

Institutions with atleast 100 UHID visits are listed here.

| Hospital | UHID Visit % | Consultation % | Pharmacy Prescriptions % | % of Lab Orders given by Doctors |
|---|--------------|----------------|--------------------------|----------------------------------|
| Family Health Centre Thaikkad | 87.27% | 99.46% | 91.22% | 60.03% |
| Family Health Centre Edavilangu | 83.16% | 99.26% | 90.98% | 98.21% |
| Family Health Centre Poomangalam | 80.66% | 99.70% | 93.43% | 89.98% |
| Urban Family Health Centre V R Puram | 80.29% | 99.31% | 86.22% | 100.00% |
| Family Health Centre Porkulam | 75.56% | 92.66% | 9.43% | 0.28% |
| Family Health Centre Meloor | 72.01% | 87.71% | 80.07% | 39.96% |
| Urban Primary Health Centre Kachery | 70.37% | 75.12% | 72.75% | 23.84% |
| Family Health Centre Venkitangu | 66.29% | 99.33% | 86.39% | 48.78% |
| Family Health Centre Pookode | 66.22% | 99.45% | 79.50% | 20.31% |
| Urban Primary Health Centre Anapuzha | 65.87% | 99.85% | 87.67% | 95.16% |
| Family Health Centre Karalam | 65.72% | 98.85% | 87.72% | 63.98% |
| Family Health Centre Panjal | 65.59% | 95.00% | 87.92% | 42.96% |
| Family Health Centre Velookkara | 64.50% | 94.51% | 87.93% | 69.39% |
| Family Health Centre Chamakkala | 63.73% | 95.88% | 87.60% | 78.95% |
| Family Health Centre Manaloor | 62.62% | 99.54% | 83.39% | 34.87% |
| Family Health Centre Adat | 62.14% | 59.99% | 48.43% | 30.98% |
| Family Health Centre Nenmanikkara | 60.25% | 99.91% | 88.53% | 27.27% |
| Family Health Centre Kaipamangalam | 60.23% | 99.09% | 76.41% | 40.09% |
| Urban Family Health Centre Guruvayoor | 59.54% | 79.01% | 44.85% | 36.86% |
| Family Health Centre Arthat | 59.26% | 99.07% | 89.19% | 36.62% |
| Urban Family Health Centre Gosayikunnu | 58.28% | 99.03% | 88.61% | 10.97% |
| Family Health Centre Poomala | 57.54% | 97.12% | 83.27% | 44.61% |
| Urban Family Health Centre Porkalangad | 55.47% | 90.93% | 48.62% | 12.20% |
| Family Health Centre Thalikulam | 53.17% | 99.20% | 79.17% | 51.79% |
| Family Health Centre Elanad | 53.12% | 87.00% | 93.76% | 45.11% |
| Family Health Centre Nattika | 52.24% | 98.04% | 86.51% | 37.57% |
| Family Health Centre Ayyanthole | 51.03% | 95.39% | 78.29% | 63.75% |
| Taluk Headquarters Hospital Chavakkad | 48.33% | 31.69% | 3.39% | 49.92% |
| Family Health Centre Desamangalam | 48.22% | 99.88% | 89.55% | 84.15% |
| Family Health Centre Methala | 46.94% | 98.48% | 89.87% | 99.15% |
| Family Health Centre Aloor | 45.34% | 72.38% | 72.10% | 1.97% |
| Family Health Centre Kuzhoor | 45.27% | 98.34% | 92.67% | 100.00% |
| Family Health Centre Madavana | 42.63% | 79.34% | 69.36% | 52.05% |
| Family Health Centre Koolimuttom | 40.49% | 93.31% | 87.95% | 86.49% |
| Family Health Centre Kadangode | 40.38% | 82.10% | 49.14% | |
| Family Health Centre Pariyaram Thrissur | 40.07% | 99.70% | 94.63% | 77.73% |
| Family Health Centre Nadathara | 39.26% | 83.44% | 70.42% | 45.19% |
| Family Health Centre Paralam | 37.71% | 97.47% | 77.33% | 34.35% |
| Family Health Centre Kodakara | 37.07% | 91.64% | 85.93% | 58.46% |

3.3 e-Health Performance Indicators

Institutions with atleast 100 UHID visits are listed here.

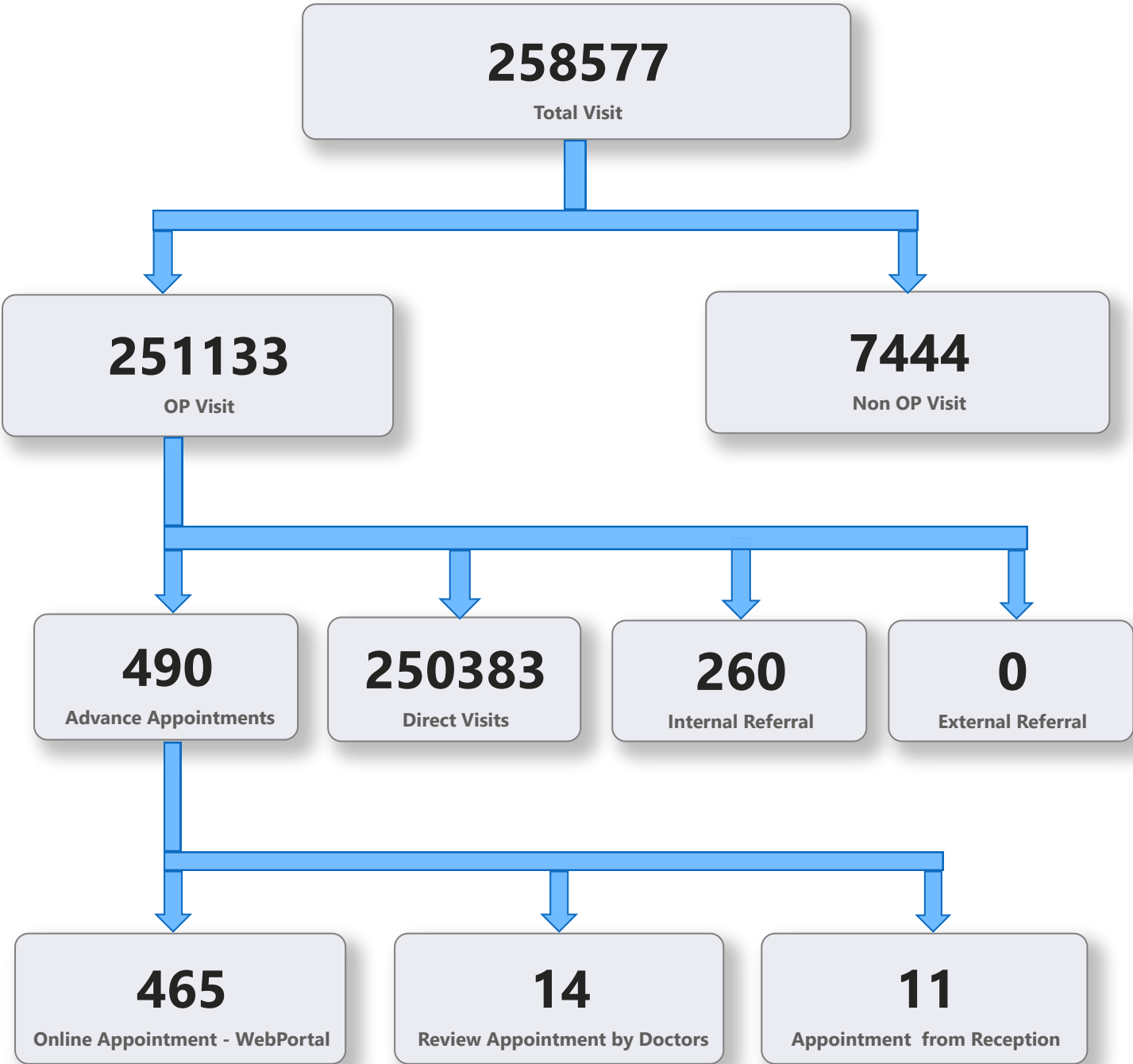
| Hospital | UHID Visit % | Consultation % | Pharmacy Prescriptions % | % of Lab Orders given by Doctors |
|---|--------------|----------------|--------------------------|----------------------------------|
| General Hospital Thrissur | 0.62% | 1.43% | 0.00% | 0.00% |
| Community Health Centre Cherpu | 3.01% | 0.01% | 0.01% | 0.00% |
| Family Health Centre Velur | 5.60% | 99.52% | 91.17% | 89.08% |
| Taluk Hospital Pudukad | 7.10% | 79.62% | 44.56% | 18.02% |
| Family Health Centre Mullurkara | 9.33% | 95.17% | 44.73% | |
| Family Health Centre Mundur | 18.32% | 30.97% | 30.68% | 25.26% |
| Family Health Centre Pamboor | 22.09% | 78.30% | 2.73% | 0.00% |
| Family Health Centre Thrikkur | 25.95% | 99.82% | 83.91% | 66.04% |
| Family Health Centre Pattikkad | 26.56% | 59.51% | 57.53% | 11.24% |
| Family Health Centre Vaniyampara | 28.81% | 92.52% | 63.52% | 100.00% |
| Family Health Centre P.Vembellur | 29.51% | 69.74% | 58.29% | 4.29% |
| Family Health Centre Thekkumkara | 33.85% | 99.25% | 86.34% | 17.95% |
| Family Health Centre Punnayur | 34.81% | 90.44% | 81.12% | 40.00% |
| Family Health Centre Mambra | 35.98% | 99.97% | 89.16% | 51.89% |
| Family Health Centre Vilvattom | 36.42% | 99.24% | 95.08% | 87.22% |
| Family Health Centre Poyya | 36.52% | 97.15% | 88.46% | 80.34% |
| Family Health Centre Vallathol Nagar | 36.72% | 94.54% | 77.33% | 35.75% |
| Family Health Centre Kodakara | 37.07% | 91.64% | 85.93% | 58.46% |
| Family Health Centre Paralam | 37.71% | 97.47% | 77.33% | 34.35% |
| Family Health Centre Nadathara | 39.26% | 83.44% | 70.42% | 45.19% |
| Family Health Centre Pariyaram Thrissur | 40.07% | 99.70% | 94.63% | 77.73% |
| Family Health Centre Kadangode | 40.38% | 82.10% | 49.14% | |
| Family Health Centre Koolimuttom | 40.49% | 93.31% | 87.95% | 86.49% |
| Family Health Centre Madavana | 42.63% | 79.34% | 69.36% | 52.05% |
| Family Health Centre Kuzhoor | 45.27% | 98.34% | 92.67% | 100.00% |
| Family Health Centre Aloor | 45.34% | 72.38% | 72.10% | 1.97% |
| Family Health Centre Methala | 46.94% | 98.48% | 89.87% | 99.15% |
| Family Health Centre Desamangalam | 48.22% | 99.88% | 89.55% | 84.15% |
| Taluk Headquarters Hospital Chavakkad | 48.33% | 31.69% | 3.39% | 49.92% |
| Family Health Centre Ayyanthole | 51.03% | 95.39% | 78.29% | 63.75% |
| Family Health Centre Nattika | 52.24% | 98.04% | 86.51% | 37.57% |
| Family Health Centre Elanad | 53.12% | 87.00% | 93.76% | 45.11% |
| Family Health Centre Thalikulam | 53.17% | 99.20% | 79.17% | 51.79% |
| Urban Family Health Centre Porkalanged | 55.47% | 90.93% | 48.62% | 12.20% |

4. Status of Modules Usage in Hospitals

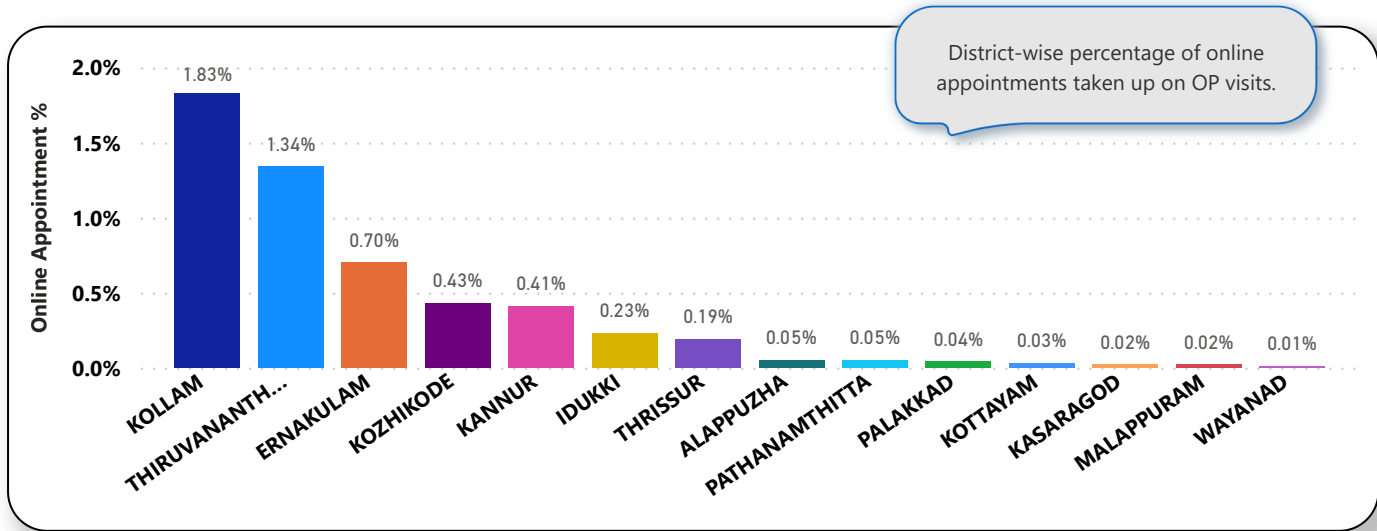
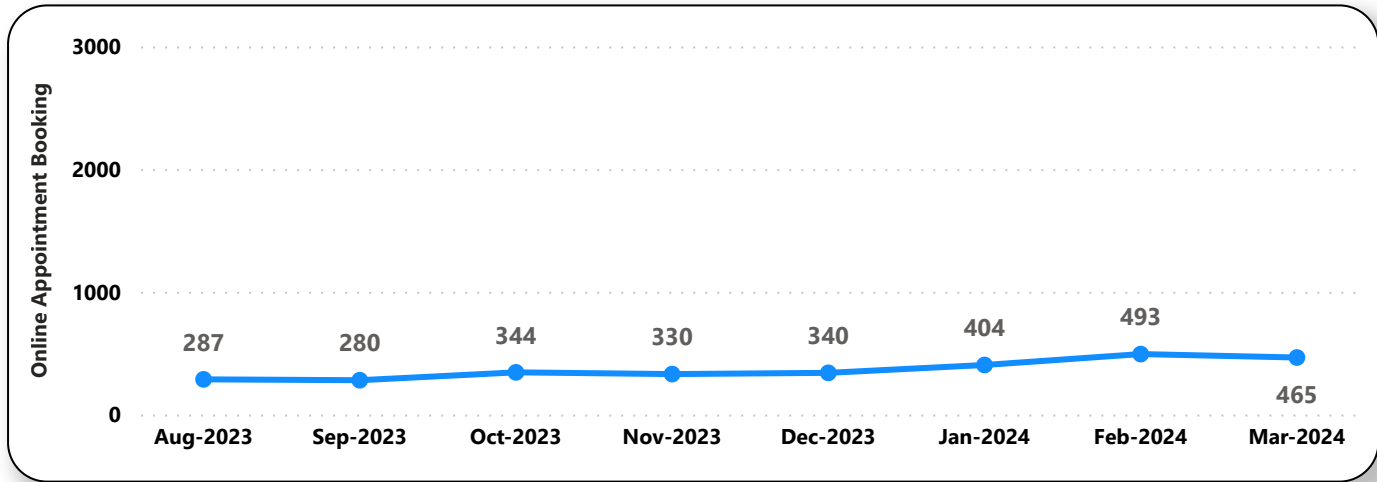
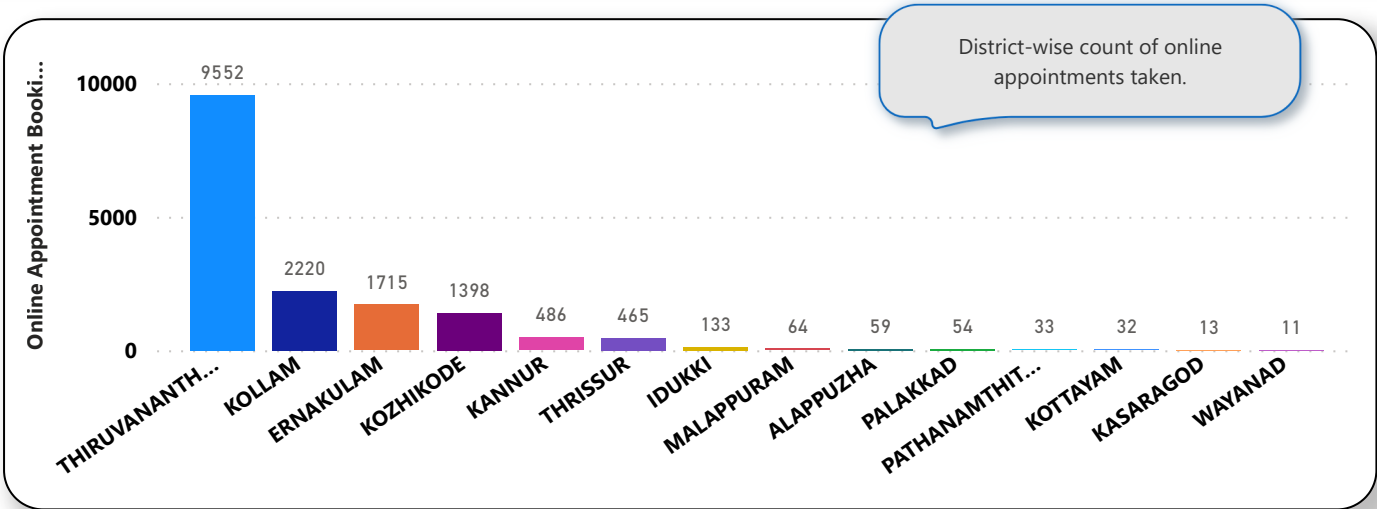
District wise status of live institutions and the count of various modules
[Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District Name | Live Institutions | Reception | Consultation | Lab | Pharmacy |
|--------------------|-------------------|-------------|--------------|-------------|-------------|
| THIRUVANANTHAPURAM | 102 | 96 (94.1%) | 87 (85.3%) | 77 (75.5%) | 71 (69.6%) |
| THRISSUR | 69 | 57 (82.6%) | 56 (81.2%) | 54 (78.3%) | 52 (75.4%) |
| ERNAKULAM | 55 | 39 (70.9%) | 27 (49.1%) | 22 (40.%) | 17 (30.9%) |
| KOZHIKODE | 55 | 44 (80.%) | 33 (60.%) | 35 (63.6%) | 33 (60.%) |
| MALAPPURAM | 54 | 49 (90.7%) | 48 (88.9%) | 37 (68.5%) | 36 (66.7%) |
| PALAKKAD | 44 | 41 (93.2%) | 38 (86.4%) | 29 (65.9%) | 31 (70.5%) |
| KANNUR | 40 | 29 (72.5%) | 27 (67.5%) | 23 (57.5%) | 23 (57.5%) |
| ALAPPUZHA | 31 | 22 (71.%) | 21 (67.7%) | 17 (54.8%) | 19 (61.3%) |
| KOTTAYAM | 31 | 23 (74.2%) | 21 (67.7%) | 16 (51.6%) | 21 (67.7%) |
| KOLLAM | 30 | 22 (73.3%) | 22 (73.3%) | 22 (73.3%) | 22 (73.3%) |
| KASARAGOD | 23 | 20 (87.%) | 16 (69.6%) | 15 (65.2%) | 16 (69.6%) |
| IDUKKI | 20 | 20 (100.%) | 19 (95.%) | 16 (80.%) | 19 (95.%) |
| PATHANAMTHITTA | 19 | 19 (100.%) | 17 (89.5%) | 14 (73.7%) | 16 (84.2%) |
| WAYANAD | 17 | 17 (100.%) | 17 (100.%) | 16 (94.1%) | 17 (100.%) |
| Total | 590 | 498 (84.4%) | 449 (76.1%) | 393 (66.6%) | 393 (66.6%) |

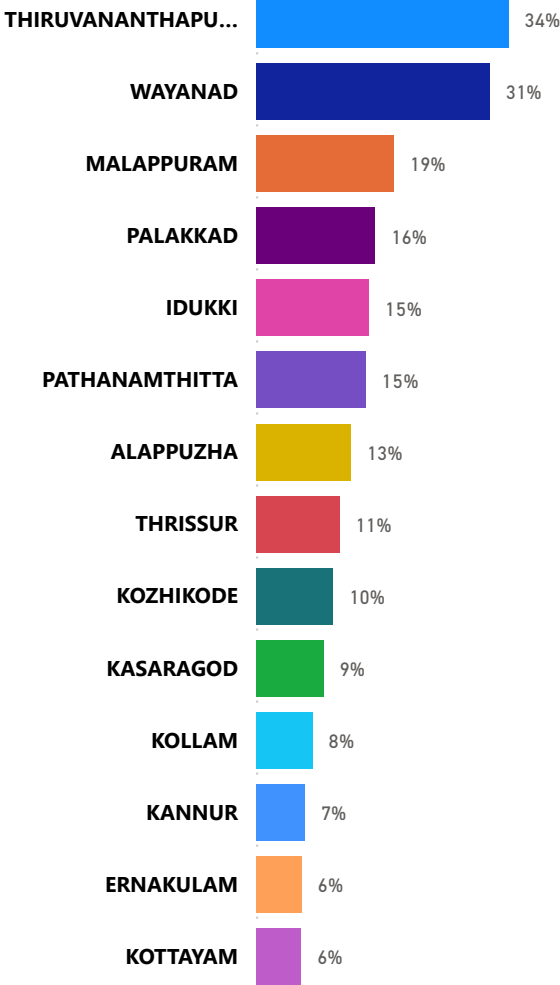
5. Appointment Booking in Hospitals (except Medical Colleges)



5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)



6. eHealth Performance - Reach



Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is (Number of UHID registered / Population) * 100 %.