

e-Health Monthly Performance Report PALAKKAD

May 2024

1. eHealth Kerala - Vital Statistics

| Hospital Type | Live Institutions |
|------------------------------------|-------------------|
| Family Health Centre | 40 |
| Urban Primary Health Centre | 2 |
| Community Health Centre | 1 |
| Medical College Hospital | 1 |
| Specialty Hospital - Tribal | 1 |
| Total | 45 |
| | |
| | |



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2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

- 1. Number of institutions where the reception module has started.
- 2. Percentage of UHID Visits.
- 3. Percentage of Doctor Consultations.
- 4. Percentage of Pharmacy Prescriptions by doctors.
- 5. Percentage of lab orders through doctors.
- 6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, May 2024, along with the previous two months, is provided in the table

| District | March | April | May |
|--------------------|-------|-------|-----|
| WAYANAD | 1 | 1 | 1 |
| IDUKKI | 2 | 2 | 2 |
| PALAKKAD | 2 | 2 | 2 |
| ALAPPUZHA | 6 | 6 | 3 |
| THRISSUR | 4 | 4 | 3 |
| KOLLAM | 5 | 3 | 4 |
| MALAPPURAM | 6 | 6 | 4 |
| KANNUR | 7 | 6 | 5 |
| KOTTAYAM | 6 | 6 | 5 |
| PATHANAMTHITTA | 3 | 4 | 6 |
| KOZHIKODE | 5 | 6 | 7 |
| THIRUVANANTHAPURAM | 4 | 4 | 8 |
| KASARAGOD | 7 | 5 | 9 |
| ERNAKULAM | 8 | 7 | 10 |



Best performing
Average performing
Low performing



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3. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital | Rank |
|---|------|
| Family Health Centre Kavassery | 1 |
| Family Health Centre Keralassery | 2 |
| Family Health Centre Ozhalapathy | 2 |
| family Health Centre Kuthanur | 3 |
| FAMILY HEALTH CENTRE MANNUR | 3 |
| Family Health Centre Pallippuram | 3 |
| Family Health Centre Vaniyamkulam | 3 |
| Family Health Centre Kunissery | 4 |
| FAMILY HEALTH CENTRE MANKARA | 4 |
| Family Health Centre Kumaranellur | 5 |
| Family Health Centre Peruvemba | 5 |
| Family Health Centre Kanjirapuzha | 6 |
| Family Health Centre Mathur | 6 |
| FAMILY HEALTH CENTRE NELLAYA | 6 |
| Family Health Centre Parali | 6 |
| FAMILY HEALTH CENTRE VANDAZHY | 6 |
| FAMILY HEALTH CENTRE VANNAMADA | 6 |
| Family Health Centre Adakkaputhur | 7 |
| Family Health Centre Kizhakkencherry | 7 |
| Family Health Centre Sreekrishnapuram | 8 |
| Urban Primary Health Centre Diara Street | 8 |
| Community Health Centre Nanniode | 9 |
| Family Health Centre Kappoor | 9 |
| Family Health Centre Pudur | 9 |
| Family Health Centre Puthucode | 9 |
| Urban Primary Health Centre Kulappully | 9 |
| Family Health Centre Chalavara | 10 |
| Family Health Centre Kumbidi | 10 |
| Family Health Centre Anakkatty | 11 |
| Family Health Centre Karakurissi | 11 |
| Family Health Centre Kollengode | 11 |
| Family Health Centre Pookkottukavu | 11 |

| Hospital | Rank ▼ |
|---|-----------|
| Family Health Centre Kottopadam | 21 |
| Family Health Centre Vadavannur | 21 |
| Government Tribal Speciality Hospital Kottathara | 20 |
| FAMILY HEALTH CENTRE MUTHALAMADA | 19 |
| Family Health Centre Elambulassery | 18 |
| Family Health Centre Vellinezhi | 17 |
| Family Health Centre Puduppariyaram | 16 |
| Family Health Centre Pallassana | 15 |
| Family Health Centre Peringottukurissi | 14 |
| Family Health Centre Kalladikode | 13 |
| FAMILY HEALTH CENTRE AYALUR | 12 |
| Family Health Centre Pattithara | 12 |
| Family Health Centre Anakkatty | 11 |
| Family Health Centre Karakurissi | 11 |
| Family Health Centre Kollengode | 11 |
| Family Health Centre Pookkottukavu | 11 |
| Family Health Centre Chalavara | 10 |
| Family Health Centre Kumbidi | 10 |
| Community Health Centre Nanniode | 9 |
| Family Health Centre Kappoor | 9 |
| Family Health Centre Pudur | 9 |
| Family Health Centre Puthucode | 9 |
| Urban Primary Health Centre Kulappully | 9 |
| Family Health Centre Sreekrishnapuram | 8 |
| Urban Primary Health Centre Diara Street | 8 |
| Family Health Centre Adakkaputhur | 7 |
| Family Health Centre Kizhakkencherry | 7 |
| Family Health Centre Kanjirapuzha | 6 |
| Family Health Centre Mathur | 6 |
| FAMILY HEALTH CENTRE NELLAYA | 6 |
| Family Health Centre Parali | 6 |
| FAMILY HEALTH CENTRE VANDAZHY | 6 |



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Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District | Institution Count | Institutions with Reception | % of institutions with Reception ▼ |
|--------------------|-------------------|--------------------------------|---------------------------------------|
| ALAPPUZHA | 31 | 31 | 100.00% |
| IDUKKI | 20 | 20 | 100.00% |
| KOLLAM | 30 | 30 | 100.00% |
| PATHANAMTHITTA | 19 | 19 | 100.00% |
| WAYANAD | 17 | 17 | 100.00% |
| KOTTAYAM | 31 | 30 | 96.77% |
| PALAKKAD | 44 | 42 | 95.45% |
| THIRUVANANTHAPURAM | 100 | 94 | 94.00% |
| KANNUR | 40 | 37 | 92.50% |
| THRISSUR | 69 | 63 | 91.30% |
| KOZHIKODE | 55 | 50 | 90.91% |
| MALAPPURAM | 53 | 48 | 90.57% |
| KASARAGOD | 23 | 20 | 86.96% |
| ERNAKULAM | 56 | 48 | 85.71% |

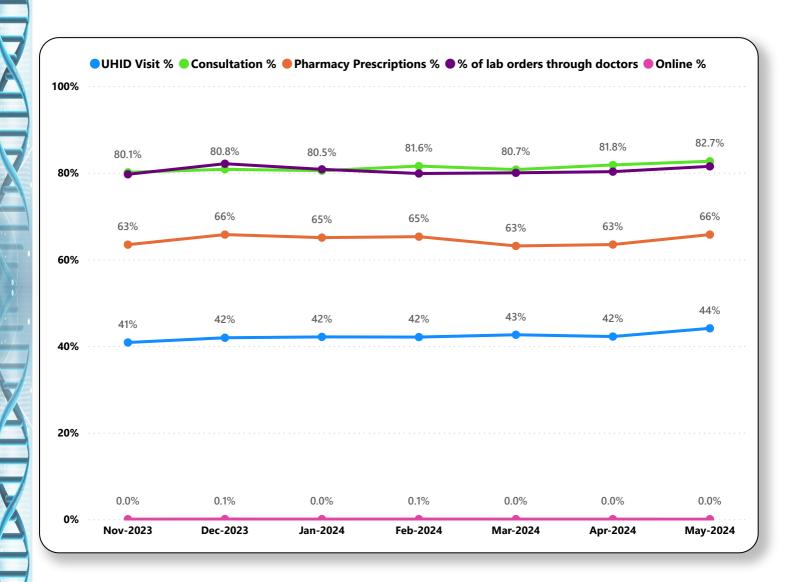
Institutions where the reception module is either not started or not using

Hospital Name

Family Health Centre Vadavannur Family Health Centre Kottopadam

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3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) *100
- Consultation % is calculated as (Doctor Consultation / OP Visits) *100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100
- Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100
- Online % is calculated as (Online appointments via web portal/Total OP Visits) *100



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3.3 e-Health Performance Indicators

| Hospital | UHID Visit % | Consultation % | Pharmacy Prescriptions % | % of Lab Orders given by Doctors |
|--|-----------------|----------------|-----------------------------|-------------------------------------|
| Family Health Centre Kavassery | 91.08% | 99.07% | 91.08% | 86.53% |
| Family Health Centre Keralassery | 85.56% | 98.23% | 90.47% | 89.93% |
| Family Health Centre Ozhalapathy | 72.73% | 99.97% | 90.45% | 95.88% |
| family Health Centre Kuthanur | 78.30% | 98.90% | 89.24% | 92.87% |
| FAMILY HEALTH CENTRE MANNUR | 84.27% | 88.68% | 83.84% | 94.00% |
| Family Health Centre Pallippuram | 76.90% | 96.50% | 91.60% | 87.91% |
| Family Health Centre Vaniyamkulam | 69.70% | 99.94% | 90.49% | 100.00% |
| Family Health Centre Kunissery | 62.81% | 97.63% | 85.33% | 91.35% |
| FAMILY HEALTH CENTRE MANKARA | 62.88% | 97.93% | 93.41% | 84.88% |
| Family Health Centre Kumaranellur | 57.70% | 92.34% | 85.04% | 100.00% |
| Family Health Centre Peruvemba | 55.72% | 98.49% | 89.59% | 97.24% |
| Family Health Centre Kanjirapuzha | 49.10% | 92.92% | 83.82% | 92.84% |
| Family Health Centre Mathur | 53.82% | 98.77% | 74.95% | 100.00% |
| FAMILY HEALTH CENTRE NELLAYA | 50.73% | 97.38% | 87.38% | 87.75% |
| Family Health Centre Parali | 47.54% | 94.23% | 86.23% | 94.40% |
| FAMILY HEALTH CENTRE VANDAZHY | 67.64% | 91.75% | 85.06% | 74.92% |
| FAMILY HEALTH CENTRE VANNAMADA | 52.60% | 98.97% | 88.67% | 88.08% |
| Family Health Centre Adakkaputhur | 28.59% | 100.00% | 93.17% | 98.19% |
| Family Health Centre Kizhakkencherry | 79.26% | 99.56% | 88.41% | 58.82% |
| Family Health Centre Sreekrishnapuram | 27.47% | 99.87% | 85.73% | 96.99% |
| Urban Primary Health Centre Diara Street | 65.94% | 89.65% | 86.07% | 68.97% |
| Community Health Centre Nanniode | 47.88% | 89.45% | 77.42% | 86.38% |
| Family Health Centre Kappoor | 26.89% | 95.03% | 84.76% | 86.24% |
| Family Health Centre Pudur | 20.85% | 98.71% | 82.90% | 89.22% |
| Family Health Centre Puthucode | 54.78% | 88.59% | 78.04% | 78.24% |
| Urban Primary Health Centre Kulappully | 60.25% | 96.81% | 82.29% | 47.41% |
| Family Health Centre Chalavara | 20.54% | 88.79% | 74.55% | 100.00% |
| Family Health Centre Chalavara | 55.20% | 98.57% | 85.16% | 50.00% |
| | 55,2,5,5 | | | |
| Family Health Centre Anakkatty | 45.30% 1.91% | 71.67% | 53.92% | 100.00% |
| Family Health Centre Karakurissi | | 92.71% | 74.87% | 100.00% |
| Family Health Centre Kollengode | 10.62% | 92.62% | 88.17% | 72.47% |
| Family Health Centre Pookkottukavu | 19.43% | 98.87% | 83.19% | 71.31% |
| FAMILY HEALTH CENTRE AYALUR | 65.68% | 97.90% | 0.00% | 100.00% |
| Family Health Centre Pattithara | 17.12% | 98.45% | 89.98% | 65.50% |
| Family Health Centre Kalladikode | 4.71% | 77.17% | 64.57% | 100.00% |
| Family Health Centre Peringottukurissi | 44.64% | 91.45% | 0.30% | 83.33% |
| Family Health Centre Pallassana | 3.52% | 91.07% | 0.00% | 74.06% |
| Family Health Centre Puduppariyaram | 59.12% | 1.91% | 0.00% | 100.00% |
| Family Health Centre Vellinezhi | 35.22% | 95.04% | 0.00% | 0.00% |
| Family Health Centre Elambulassery | 1.50% | 96.69% | 13.22% | 19.52% |
| FAMILY HEALTH CENTRE MUTHALAMADA | 14.95% | 0.00% | 0.00% | 0.00% |
| Government Tribal Speciality Hospital Kottathara | 5.43% | 0.00% | 0.00% | 0.00% |
| Family Health Centre Kottopadam | 0.00% | 0.00% | 0.00% | 0.00% |
| Family Health Centre Vadavannur | 0.00% | 0.00% | 0.00% | 0.00% |



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4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

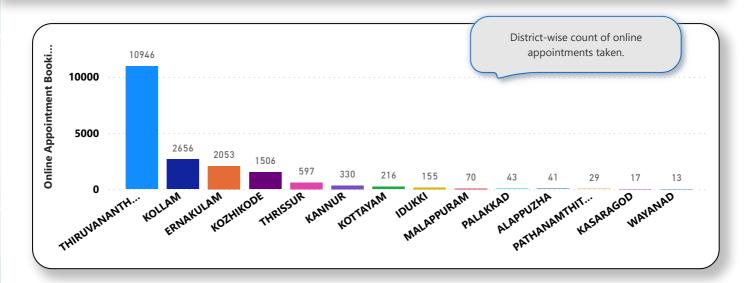
| Distric | t | Live Institutions | Reception | Consultation | Pharmacy | Lab |
|--------------|---------|-------------------|-----------|--------------|-----------|-----------|
| THIRUVANANTH | IAPURAM | 100 | 94 (94%) | 87 (87%) | 73 (73%) | 76 (76%) |
| THRISSUR | | 69 | 63 (91%) | 60 (87%) | 54 (78%) | 54 (78%) |
| ERNAKULAM | | 55 | 48 (87%) | 33 (60%) | 21 (38%) | 22 (40%) |
| KOZHIKODE | | 55 | 50 (91%) | 38 (69%) | 35 (64%) | 40 (73%) |
| MALAPPURAM | | 53 | 48 (91%) | 47 (89%) | 39 (74%) | 42 (79%) |
| PALAKKAD | | 44 | 42 (95%) | 39 (89%) | 33 (75%) | 36 (82%) |
| KANNUR | | 40 | 37 (93%) | 35 (88%) | 29 (73%) | 28 (70%) |
| ALAPPUZHA | | 31 | 31 (100%) | 31 (100%) | 30 (97%) | 28 (90%) |
| КОТТАУАМ | | 31 | 30 (97%) | 27 (87%) | 27 (87%) | 21 (68%) |
| KOLLAM | | 30 | 30 (100%) | 30 (100%) | 29 (97%) | 29 (97%) |
| KASARAGOD | | 23 | 20 (87%) | 17 (74%) | 16 (70%) | 17 (74%) |
| IDUKKI | | 20 | 20 (100%) | 19 (95%) | 19 (95%) | 16 (80%) |
| PATHANAMTHI | ГТА | 19 | 19 (100%) | 18 (95%) | 18 (95%) | 17 (89%) |
| WAYANAD | | 17 | 17 (100%) | 17 (100%) | 17 (100%) | 16 (94%) |
| Total | | 587 | 549 (94%) | 498 (85%) | 440 (75%) | 442 (75%) |
| | | | | | | |

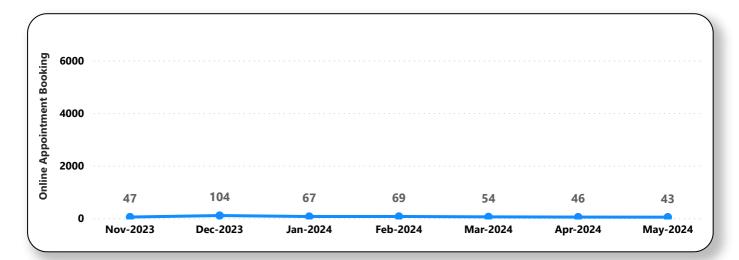
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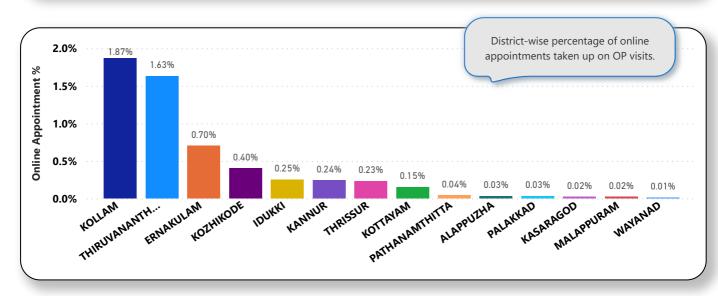
5. Appointment Booking in Hospitals (except Medical Colleges) 130211 **Total Visit** 1877 128334 **OP Visit Non OP Visit** 128291 43 **Advance Appointments Direct Visits Internal Referral External Referral** 43 **Online Appointment - WebPortal Review Appointment by Doctors Appointment from Reception**

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5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)







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6. eHealth Performance - Reach

