1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	28
General Hospital	3
Community Health Centre	1
Medical College Hospital	1
Primary Health Centre	1
Taluk Headquarters Hospital	1
Urban Primary Health Centre	1
Total	**36**

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.
These parameters include:
1. Number of institutions where the reception module is currently using.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2024, along with the previous two months, is provided in the table below.

District	September	October	November
WAYANAD	2	1	1
IDUKKI	1	3	2
PALAKKAD	3	2	2
THRISSUR	4	4	3
MALAPPURAM	5	4	4
ALAPPUZHA	4	4	5
KOLLAM	6	5	6
KOTTAYAM	6	7	7
KOZHIKODE	7	7	7
PATHANAMTHITTA	8	6	7
KANNUR	9	8	8
THIRUVANANTHAPURAM	10	8	8
KASARAGOD	11	9	9
ERNAKULAM	12	10	10

Best performing
Average performing
Low performing

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE KALLARA	1
FAMILY HEALTH CENTRE VAZHOOR	1
FAMILY HEALTH CENTRE MOONNILAVU	2
FAMILY HEALTH CENTRE MUTHOLY	3
FAMILY HEALTH CENTRE KURUPPANTHARA	4
FAMILY HEALTH CENTRE MEENACHIL	4
FAMILY HEALTH CENTRE UDAYANAPURAM	4
FAMILY HEALTH CENTRE VELLAVOOR	4
FAMILY HEALTH CENTRE BRAHMAMANGALAM	5
FAMILY HEALTH CENTRE MANARCAD	5
FAMILY HEALTH CENTRE MARAVANTHURUTHU	5
FAMILY HEALTH CENTRE PAIPPAD	6
FAMILY HEALTH CENTRE PARAMPUZHA	6
FAMILY HEALTH CENTRE KADUTHURUTHY	7
FAMILY HEALTH CENTRE MADAPPALLY	7
FAMILY HEALTH CENTRE MARANGATTUPALLY	7
FAMILY HEALTH CENTRE NATTAKOM	7
FAMILY HEALTH CENTRE POONJAR	7
FAMILY HEALTH CENTRE VELIYANNOOR	8
FAMILY HEALTH CENTRE PANACHIKKADU	9
FAMILY HEALTH CENTRE THOTTACKAD	10
FAMILY HEALTH CENTRE ERATTUPETTA	11
FAMILY HEALTH CENTRE VELLOOR	11
URBAN PRIMARY HEALTH CENTRE PERUNNA	12
COMMUNITY HEALTH CENTRE RAMAPURAM	13
FAMILY HEALTH CENTRE MEENADOM	14
KM MANI MEMORIAL GOVT GENERAL HOSPITAL PALA	15
COMMUNITY HEALTH CENTRE MUNDAKAYAM	16
TALUK HEADQUARTERS HOSPITAL PAMPADY	17
GENERAL HOSPITAL KOTTAYAM	18
GENERAL HOSPITAL KANJIRAPALLY	19
COMMUNITY HEALTH CENTRE KUMARAKOM	20
FAMILY HEALTH CENTRE MUNDANKUNNU	21
PRIMARY HEALTH CENTRE KOZHUVANAL	22
FAMILY HEALTH CENTRE KARUKACHAL	23

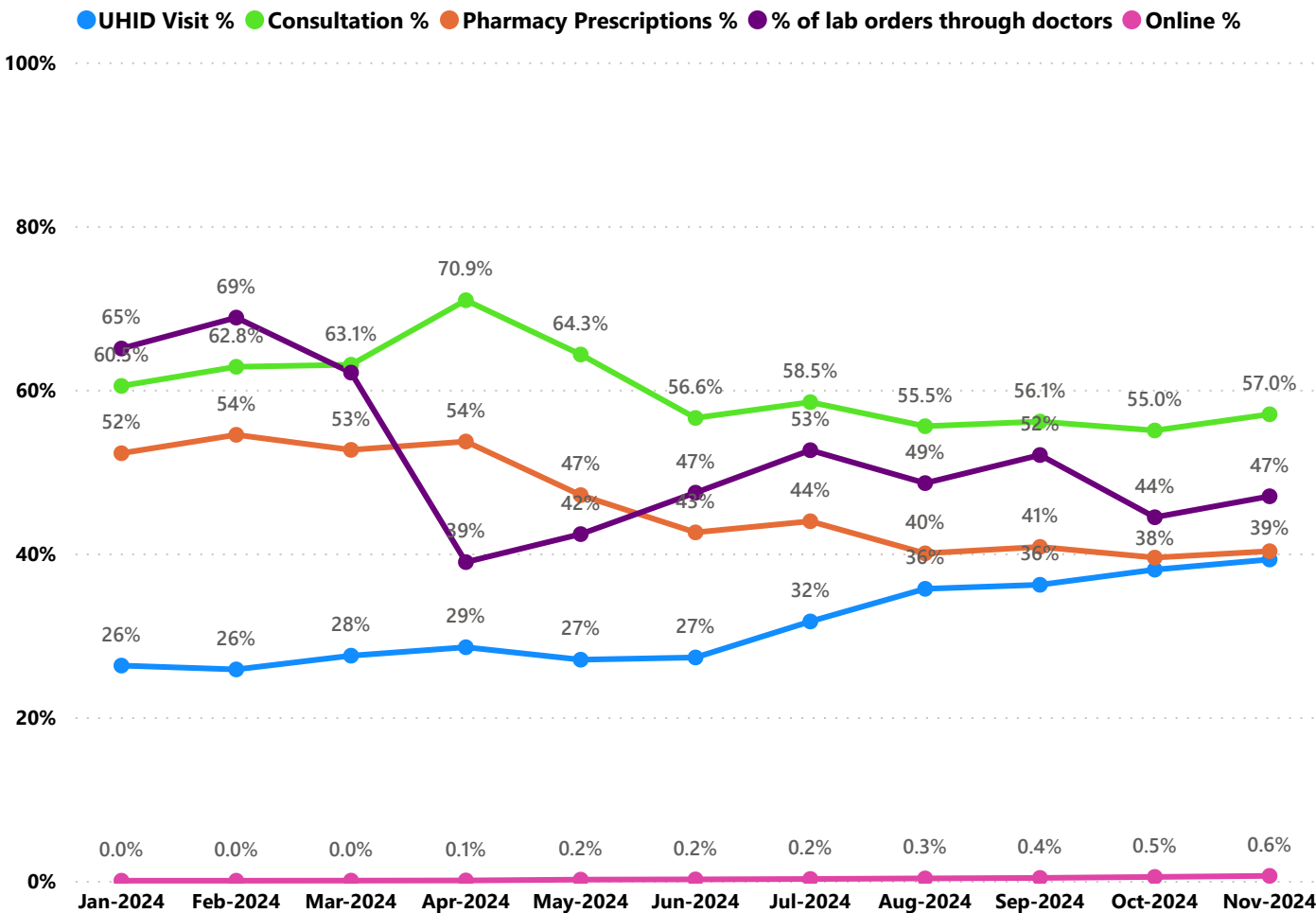| Hospital	Rank
FAMILY HEALTH CENTRE KARUKACHAL	23
PRIMARY HEALTH CENTRE KOZHUVANAL	22
FAMILY HEALTH CENTRE MUNDANKUNNU	21
COMMUNITY HEALTH CENTRE KUMARAKOM	20
GENERAL HOSPITAL KANJIRAPALLY	19
GENERAL HOSPITAL KOTTAYAM	18
TALUK HEADQUARTERS HOSPITAL PAMPADY	17
COMMUNITY HEALTH CENTRE MUNDAKAYAM	16
KM MANI MEMORIAL GOVT GENERAL HOSPITAL PALA	15
FAMILY HEALTH CENTRE MEENADOM	14
COMMUNITY HEALTH CENTRE RAMAPURAM	13
URBAN PRIMARY HEALTH CENTRE PERUNNA	12
FAMILY HEALTH CENTRE ERATTUPETTA	11
FAMILY HEALTH CENTRE VELLOOR	11
FAMILY HEALTH CENTRE THOTTACKAD	10
FAMILY HEALTH CENTRE PANACHIKKADU	9
FAMILY HEALTH CENTRE VELIYANNOOR	8
FAMILY HEALTH CENTRE KADUTHURUTHY	7
FAMILY HEALTH CENTRE MADAPPALLY	7
FAMILY HEALTH CENTRE MARANGATTUPALLY	7
FAMILY HEALTH CENTRE NATTAKOM	7
FAMILY HEALTH CENTRE POONJAR	7
FAMILY HEALTH CENTRE PAIPPAD	6
FAMILY HEALTH CENTRE PARAMPUZHA	6
FAMILY HEALTH CENTRE BRAHMAMANGALAM	5
FAMILY HEALTH CENTRE MANARCAD	5
FAMILY HEALTH CENTRE MARAVANTHURUTHU	5
FAMILY HEALTH CENTRE KURUPPANTHARA	4
FAMILY HEALTH CENTRE MEENACHIL	4
FAMILY HEALTH CENTRE UDAYANAPURAM	4
FAMILY HEALTH CENTRE VELLAVOOR	4
FAMILY HEALTH CENTRE MUTHOLY	3
FAMILY HEALTH CENTRE MOONNILAVU	2
FAMILY HEALTH CENTRE KALLARA	1
FAMILY HEALTH CENTRE VAZHOOR	1

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception ▼
IDUKKI	22	22	100.00%
KOLLAM	31	31	100.00%
THRISSUR	71	71	100.00%
KANNUR	43	42	97.67%
KOZHIKODE	61	59	96.72%
MALAPPURAM	57	55	96.49%
KASARAGOD	24	23	95.83%
WAYANAD	23	22	95.65%
PATHANAMTHITTA	20	19	95.00%
ERNAKULAM	73	69	94.52%
ALAPPUZHA	35	33	94.29%
THIRUVANANTHAPURAM	101	94	93.07%
PALAKKAD	45	41	91.11%
KOTTAYAM	35	31	88.57%

Institutions where the reception module is either not started or not using

Hospital Name ▼
PRIMARY HEALTH CENTRE KOZHUVANAL
FAMILY HEALTH CENTRE MUNDANKUNNU
FAMILY HEALTH CENTRE KARUKACHAL
COMMUNITY HEALTH CENTRE KUMARAKOM

3.2 e-Health Performance Trend

Legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

Month	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of lab orders through doctors	Online %
Jan-2024	26%	60.5%	52%	65%	0.0%
Feb-2024	26%	62.8%	54%	69%	0.0%
Mar-2024	28%	63.1%	53%	63.1%	0.0%
Apr-2024	29%	70.9%	54%	39%	0.1%
May-2024	27%	64.3%	42%	47%	0.2%
Jun-2024	27%	56.6%	43%	47%	0.2%
Jul-2024	32%	58.5%	44%	53%	0.2%
Aug-2024	36%	55.5%	40%	49%	0.3%
Sep-2024	36%	56.1%	41%	52%	0.4%
Oct-2024	38%	55.0%	38%	44%	0.5%
Nov-2024	39%	57.0%	47%	47%	0.6%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**
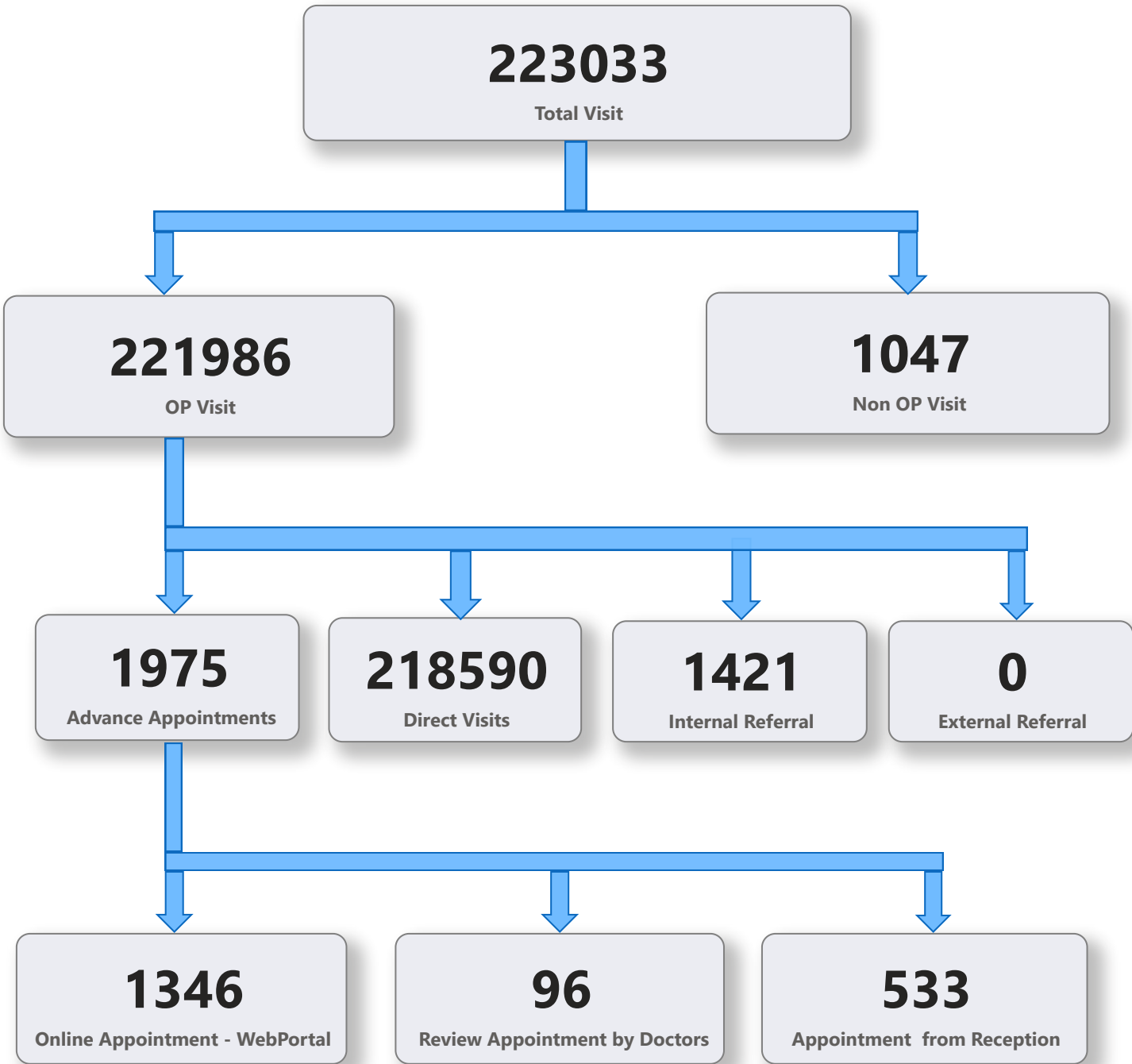
3.3 e-Health Performance Indicators

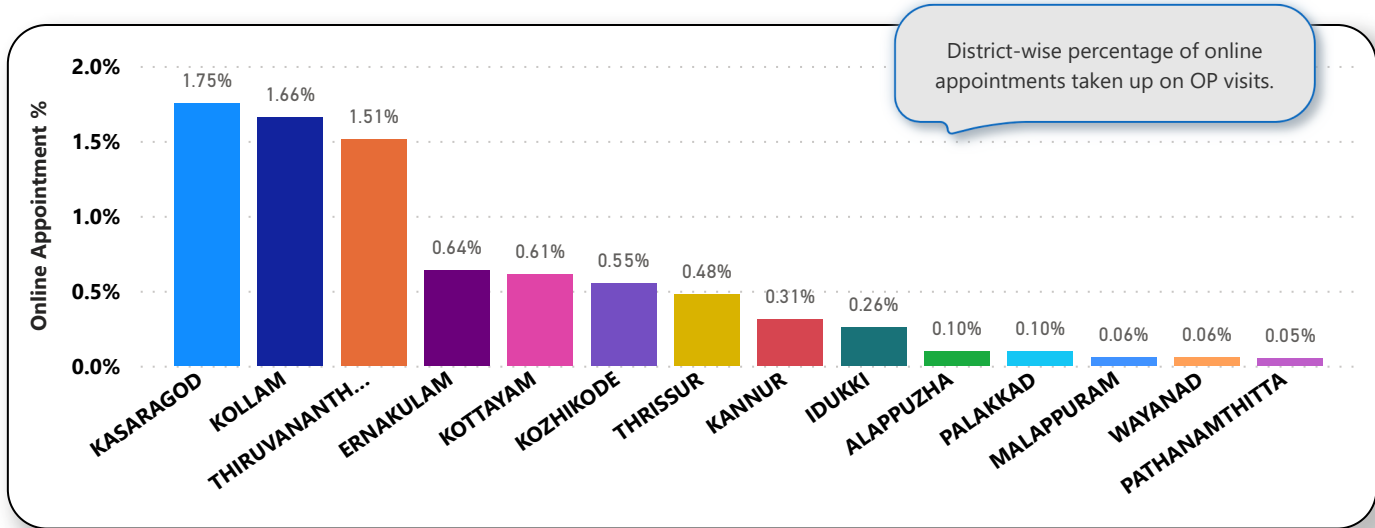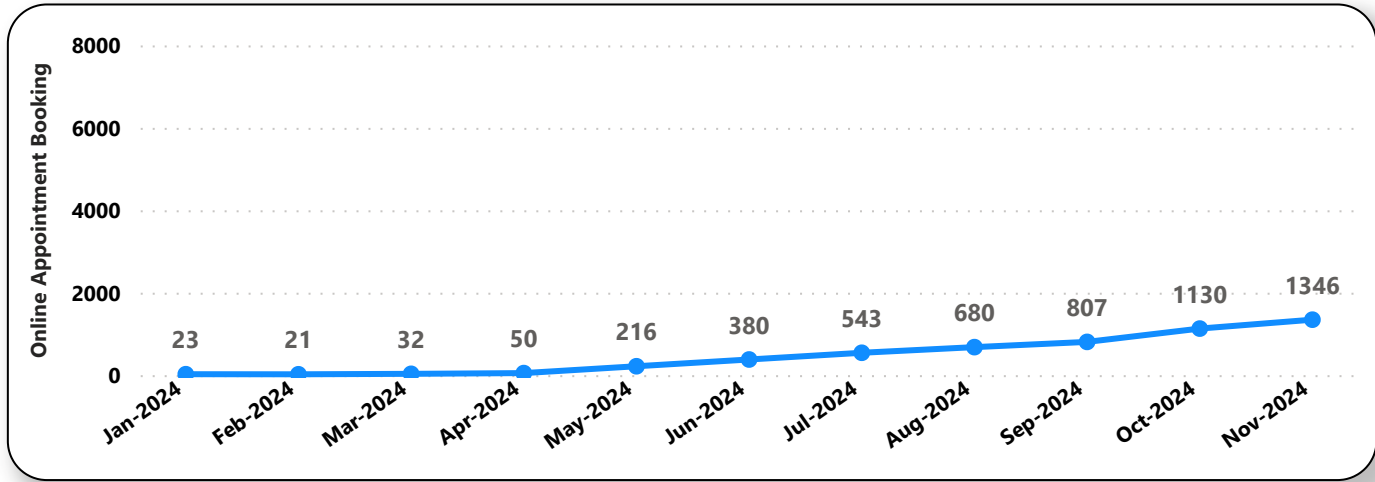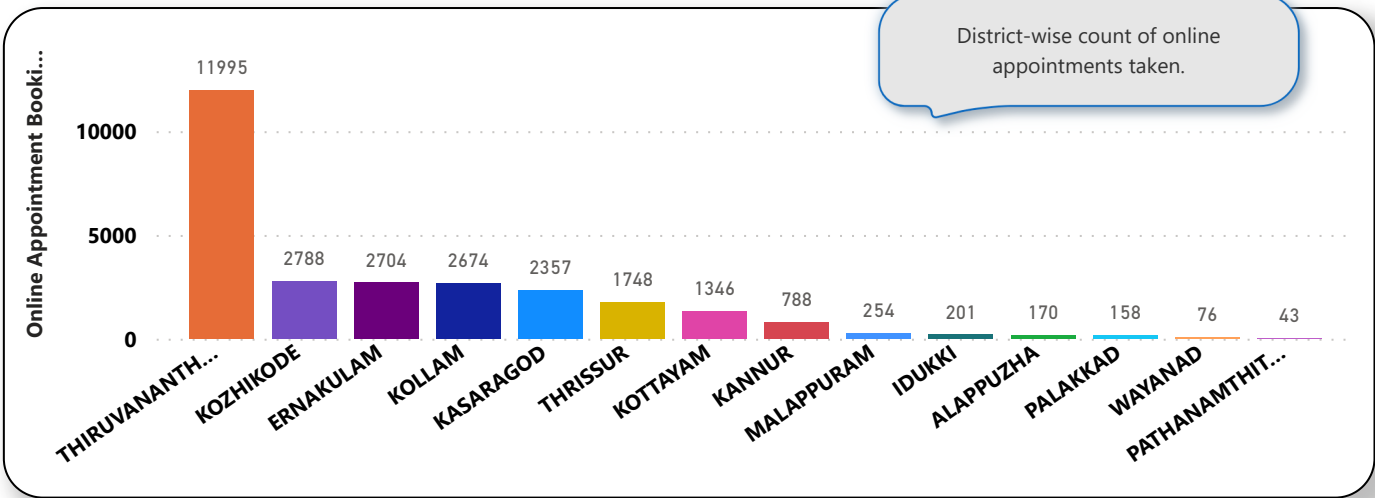| Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KALLARA	94.03%	99.83%	100.00%	96.51%
FAMILY HEALTH CENTRE VAZHOOR	99.74%	99.81%	98.15%	99.55%
FAMILY HEALTH CENTRE MOONNILAVU	87.56%	99.72%	100.00%	100.00%
FAMILY HEALTH CENTRE MUTHOLY	73.23%	91.44%	92.12%	100.00%
FAMILY HEALTH CENTRE KURUPPANTHARA	69.21%	99.78%	93.82%	92.10%
FAMILY HEALTH CENTRE MEENACHIL	87.78%	98.79%	97.69%	74.06%
FAMILY HEALTH CENTRE UDAYANAPURAM	65.28%	99.88%	100.00%	100.00%
FAMILY HEALTH CENTRE VELLAVOOR	90.14%	99.28%	100.00%	69.89%
FAMILY HEALTH CENTRE BRAHMAMANGALAM	69.88%	99.71%	100.00%	87.00%
FAMILY HEALTH CENTRE MANARCAD	66.97%	99.57%	93.16%	82.21%
FAMILY HEALTH CENTRE MARAVANTHURUTHU	68.34%	95.67%	87.46%	100.00%
FAMILY HEALTH CENTRE PAIPPAD	48.68%	99.90%	100.00%	100.00%
FAMILY HEALTH CENTRE PARAMPUZHA	48.66%	94.96%	100.00%	100.00%
FAMILY HEALTH CENTRE KADUTHURUTHY	66.28%	96.51%	92.70%	69.27%
FAMILY HEALTH CENTRE MADAPPALLY	65.28%	99.59%	77.24%	82.30%
FAMILY HEALTH CENTRE MARANGATTUPALLY	52.79%	97.03%	96.00%	70.92%
FAMILY HEALTH CENTRE NATTAKOM	53.30%	94.50%	73.44%	100.00%
FAMILY HEALTH CENTRE POONJAR	64.37%	99.25%	86.54%	72.36%
FAMILY HEALTH CENTRE VELIYANNOOR	62.96%	99.75%	98.10%	60.00%
FAMILY HEALTH CENTRE PANACHIKKADU	75.63%	94.74%	89.76%	48.78%
FAMILY HEALTH CENTRE THOTTACKAD	48.64%	99.07%	83.81%	57.55%
FAMILY HEALTH CENTRE ERATTUPETTA	36.41%	99.25%	65.43%	75.83%
FAMILY HEALTH CENTRE VELLOOR	57.60%	64.36%	57.15%	94.00%
URBAN PRIMARY HEALTH CENTRE PERUNNA	43.18%	98.35%	95.27%	0.00%
COMMUNITY HEALTH CENTRE RAMAPURAM	36.76%	99.78%	48.94%	54.21%
FAMILY HEALTH CENTRE MEENADOM	58.71%	42.75%	41.84%	26.06%
KM MANI MEMORIAL GOVT GENERAL HOSPITAL PALA	34.48%	46.48%	20.18%	25.74%
COMMUNITY HEALTH CENTRE MUNDAKAYAM	16.64%	8.08%	6.68%	100.00%
TALUK HEADQUARTERS HOSPITAL PAMPADY	27.39%	43.03%	18.78%	19.80%
GENERAL HOSPITAL KOTTAYAM	22.63%	12.28%	4.25%	39.08%
GENERAL HOSPITAL KANJIRAPALLY	19.17%	44.97%	3.24%	5.34%
COMMUNITY HEALTH CENTRE KUMARAKOM	14.29%	3.70%	3.70%	100.00%
FAMILY HEALTH CENTRE MUNDANKUNNU	33.33%	0.00%	0.00%	0.00%
PRIMARY HEALTH CENTRE KOZHUVANAL	23.08%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE KARUKACHAL	0.00%	0.00%	0.00%	0.00%

4. Status of Modules Usage in Hospitals

> District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

District	Live Institutions	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	102	94 (92%)	85 (83%)	77 (75%)	79 (77%)
ERNAKULAM	73	69 (95%)	53 (73%)	43 (59%)	33 (45%)
THRISSUR	71	71 (100%)	69 (97%)	66 (93%)	62 (87%)
KOZHIKODE	61	59 (97%)	55 (90%)	51 (84%)	52 (85%)
MALAPPURAM	57	55 (96%)	52 (91%)	44 (77%)	44 (77%)
PALAKKAD	45	41 (91%)	40 (89%)	37 (82%)	37 (82%)
KANNUR	43	42 (98%)	38 (88%)	34 (79%)	32 (74%)
ALAPPUZHA	35	33 (94%)	31 (89%)	31 (89%)	30 (86%)
KOTTAYAM	35	31 (89%)	31 (89%)	31 (89%)	28 (80%)
KOLLAM	31	31 (100%)	31 (100%)	31 (100%)	30 (97%)
KASARAGOD	24	23 (96%)	21 (88%)	21 (88%)	17 (71%)
WAYANAD	23	22 (96%)	19 (83%)	18 (78%)	17 (74%)
IDUKKI	22	22 (100%)	20 (91%)	20 (91%)	17 (77%)
PATHANAMTHITTA	20	19 (95%)	18 (90%)	18 (90%)	16 (80%)
Total	**642**	**612 (95%)**	**563 (88%)**	**522 (81%)**	**494 (77%)**

5. Appointment Booking in Hospitals (except Medical Colleges)

223033
Total Visit

221986
OP Visit

1047
Non OP Visit

1975
Advance Appointments

218590
Direct Visits

1421
Internal Referral

0
External Referral

1346
Online Appointment - WebPortal

96
Review Appointment by Doctors

533
Appointment from Reception

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

THIRUVANANTH... 11995
KOZHIKODE 2788
ERNAKULAM 2704
KOLLAM 2674
KASARAGOD 2357
THRISSUR 1748
KOTTAYAM 1346
KANNUR 788
MALAPPURAM 254
IDUKKI 201
ALAPPUZHA 170
PALAKKAD 158
WAYANAD 76
PATHANAMTHIT... 43

Jan-2024 23
Feb-2024 21
Mar-2024 32
Apr-2024 50
May-2024 216
Jun-2024 380
Jul-2024 543
Aug-2024 680
Sep-2024 807
Oct-2024 1130
Nov-2024 1346

District-wise percentage of online appointments taken up on OP visits.

KASARAGOD 1.75%
KOLLAM 1.66%
THIRUVANANTH... 1.51%
ERNAKULAM 0.64%
KOTTAYAM 0.61%
KOZHIKODE 0.55%
THRISSUR 0.48%
KANNUR 0.31%
IDUKKI 0.26%
ALAPPUZHA 0.10%
PALAKKAD 0.10%
MALAPPURAM 0.06%
WAYANAD 0.06%
PATHANAMTHITTA 0.05%

6. eHealth Performance - Reach

Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is (Number of UHID registered / Population) * 100 %.