

# e-Health Monthly Performance Report PALAKKAD

**November 2024** 

#### 1. eHealth Kerala - Vital Statistics

| Hospital Type                      | Live Institutions ▼ |
|------------------------------------|---------------------|
| Family Health Centre               | 40                  |
| <b>Urban Primary Health Centre</b> | 2                   |
| Community Health Centre            | 1                   |
| District Hospital                  | 1                   |
| Medical College Hospital           | 1                   |
| Taluk Headquarters Hospital        | 1                   |
| Total                              | 46                  |
|                                    |                     |
|                                    |                     |
|                                    |                     |



**November 2024** 



The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

- 1. Number of institutions where the reception module is currently using.
- 2. Percentage of UHID Visits.
- 3. Percentage of Doctor Consultations.
- 4. Percentage of Pharmacy Prescriptions by doctors.
- 5. Percentage of lab orders through doctors.
- 6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2024, along with the previous two months, is provided in the table below.

| District           | September October |    | November |  |
|--------------------|-------------------|----|----------|--|
| WAYANAD            | 2                 | 1  | 1        |  |
| IDUKKI             | 1                 | 3  | 2        |  |
| PALAKKAD           | 3                 | 2  | 2        |  |
| THRISSUR           | 4                 | 4  | 3        |  |
| MALAPPURAM         | 5                 | 4  | 4        |  |
| ALAPPUZHA          | 4                 | 4  | 5        |  |
| KOLLAM             | 6                 | 5  | 6        |  |
| KOTTAYAM           | 6                 | 7  | 7        |  |
| KOZHIKODE          | 7                 | 7  | 7        |  |
| PATHANAMTHITTA     | 8                 | 6  | 7        |  |
| KANNUR             | 9                 | 8  | 8        |  |
| THIRUVANANTHAPURAM | 10                | 8  | 8        |  |
| KASARAGOD          | 11                | 9  | 9        |  |
| ERNAKULAM          | 12                | 10 | 10       |  |



Best performing Average performing Low performing



**November 2024** 



| Hospital                                 | Rank |
|--|------|
| Family Health Centre Kavassery           | 1    |
| Family Health Centre Keralassery         | 1    |
| Family Health Centre Kizhakkencherry     | 2    |
| family Health Centre Kuthanur            | 2    |
| Family Health Centre Ozhalapathy         | 2    |
| FAMILY HEALTH CENTRE MANNUR              | 3    |
| Family Health Centre Vaniyamkulam        | 3    |
| Family Health Centre Kumbidi             | 4    |
| Family Health Centre Kunissery           | 4    |
| FAMILY HEALTH CENTRE MANKARA             | 4    |
| Family Health Centre Pallippuram         | 4    |
| Family Health Centre Mathur              | 5    |
| FAMILY HEALTH CENTRE NELLAYA             | 5    |
| Family Health Centre Peringottukurissi   | 5    |
| Family Health Centre Peruvemba           | 5    |
| Family Health Centre Puduppariyaram      | 5    |
| FAMILY HEALTH CENTRE VANDAZHY            | 5    |
| FAMILY HEALTH CENTRE VANNAMADA           | 5    |
| Urban Primary Health Centre Diara Street | 5    |
| Family Health Centre Adakkaputhur        | 6    |
| Family Health Centre Anakkatty           | 6    |
| Family Health Centre Kumaranellur        | 6    |
| Family Health Centre Parali              | 6    |
| Family Health Centre Chalavara           | 7    |
| Family Health Centre Kappoor             | 7    |
| Family Health Centre Pookkottukavu       | 7    |
| Community Health Centre Nanniode         | 8    |
| Family Health Centre Sreekrishnapuram    | 8    |
| Urban Primary Health Centre Kulappully   | 8    |
| Family Health Centre Kalladikode         | 9    |
| Family Health Centre Kanjirapuzha        | 9    |
| Family Health Centre Karakurissi         | 9    |
| Family Health Centre Puthucode           | 9    |
| Family Health Centre Kollengode          | 10   |
| Family Health Centre Vadavannur          | 11   |
| Family Health Centre Vellinezhi          | 11   |
| FAMILY HEALTH CENTRE AYALUR              | 12   |
| Family Health Centre Elambulassery       | 13   |

| Hospital  | <b>Rank</b> ▼ |
|---|---------------|
| Family Health Centre Kottopadam                 | 20            |
| Family Health Centre Pattithara                 | 19            |
| Family Health Centre Pudur                      | 18            |
| DISTRICT HOSPITAL PALAKKAD                      | 17            |
| ATTAPPADY TRIBAL TALUK SPECIALITY HOSPITAL      | 16            |
| FAMILY HEALTH CENTRE MUTHALAMADA                | 15            |
| Family Health Centre Pallassana                 | 14            |
| Family Health Centre Elambulassery              | 13            |
| FAMILY HEALTH CENTRE AYALUR                     | 12            |
| Family Health Centre Vadavannur                 | 11            |
| Family Health Centre Vellinezhi                 | 11            |
| Family Health Centre Kollengode                 | 10            |
| Family Health Centre Kalladikode                | 9             |
| Family Health Centre Kanjirapuzha               | 9             |
| Family Health Centre Karakurissi                | 9             |
| Family Health Centre Puthucode                  | 9             |
| Community Health Centre Nanniode                | 8             |
| Family Health Centre Sreekrishnapuram           | 8             |
| Urban Primary Health Centre Kulappully          | 8             |
| Family Health Centre Chalavara                  | 7             |
| Family Health Centre Kappoor                    | 7             |
| Family Health Centre Pookkottukavu              | 7             |
| Family Health Centre Adakkaputhur               | 6             |
| Family Health Centre Anakkatty                  | 6             |
| Family Health Centre Kumaranellur               | 6             |
| Family Health Centre Parali                     | 6             |
| Family Health Centre Mathur                     | 5             |
| FAMILY HEALTH CENTRE NELLAYA                    | 5             |
| Family Health Centre Peringottukurissi          | 5             |
| Family Health Centre Peruvemba                  | 5             |
| Family Health Centre Puduppariyaram             | 5             |
| FAMILY HEALTH CENTRE VANDAZHY                   | 5             |
| FAMILY HEALTH CENTRE VANNAMADA                  | 5             |
| <b>Urban Primary Health Centre Diara Street</b> | 5             |
| Family Health Centre Kumbidi                    | 4             |
| Family Health Centre Kunissery                  | 4             |
| FAMILY HEALTH CENTRE MANKARA                    | 4             |
| Family Health Centre Pallippuram                | 4             |



**November 2024** 



Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District           | Institution Count | Institutions with<br>Reception | % of institutions with Reception |
|--------------------|-------------------|--------------------------------|----------------------------------|
| IDUKKI             | 22                | 22                             | 100.00%                          |
| KOLLAM             | 31                | 31                             | 100.00%                          |
| THRISSUR           | 71                | 71                             | 100.00%                          |
| KANNUR             | 43                | 42                             | 97.67%                           |
| KOZHIKODE          | 61                | 59                             | 96.72%                           |
| MALAPPURAM         | 57                | 55                             | 96.49%                           |
| KASARAGOD          | 24                | 23                             | 95.83%                           |
| WAYANAD            | 23                | 22                             | 95.65%                           |
| PATHANAMTHITTA     | 20                | 19                             | 95.00%                           |
| ERNAKULAM          | 73                | 69                             | 94.52%                           |
| ALAPPUZHA          | 35                | 33                             | 94.29%                           |
| THIRUVANANTHAPURAM | 101               | 94                             | 93.07%                           |
| PALAKKAD           | 45                | 41                             | 91.11%                           |
| КОТТАУАМ           | 35                | 31                             | 88.57%                           |

**Hospital Name** 

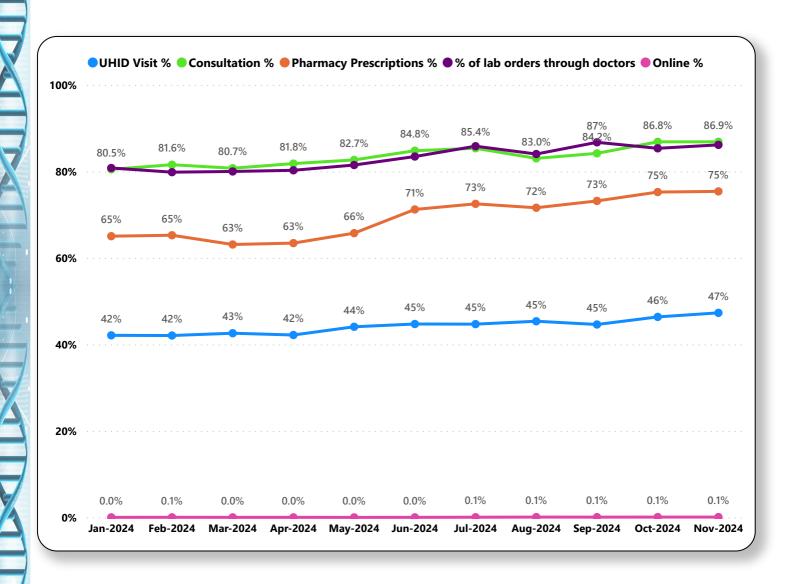
Family Health Centre Pudur
Family Health Centre Pattithara
Family Health Centre Kottopadam
DISTRICT HOSPITAL PALAKKAD

Institutions where the reception module is either not started or not using



**November 2024** 

#### 3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) \*100
- Consultation % is calculated as (Doctor Consultation / OP Visits ) \*100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) \*100
- Lab % is calculated as ( Lab orders given by doctors/Total Lab Orders ) \*100
- Online % is calculated as ( Online appointments via web portal/Total OP Visits ) \*100



**November 2024** 



| Hospital  | UHID Visit % | Consultation % | Pharmacy<br>Prescriptions % | % of Lab Orders<br>given by Doctors |
|---|--------------|----------------|-----------------------------|-------------------------------------|
| Family Health Centre Kavassery                  | 91.81%       | 98.75%         | 89.56%                      | 93.81%                              |
| Family Health Centre Keralassery                | 88.45%       | 96.70%         | 90.45%                      | 97.30%                              |
| Family Health Centre Kizhakkencherry            | 79.76%       | 98.98%         | 91.17%                      | 94.77%                              |
| family Health Centre Kuthanur                   | 79.34%       | 98.47%         | 91.08%                      | 93.96%                              |
| Family Health Centre Ozhalapathy                | 72.57%       | 99.97%         | 90.48%                      | 97.93%                              |
| FAMILY HEALTH CENTRE MANNUR                     | 84.78%       | 98.78%         | 88.11%                      | 84.62%                              |
| Family Health Centre Vaniyamkulam               | 69.95%       | 99.78%         | 91.97%                      | 97.91%                              |
| Family Health Centre Kumbidi                    | 52.44%       | 99.68%         | 92.12%                      | 100.00%                             |
| Family Health Centre Kunissery                  | 60.80%       | 98.34%         | 83.05%                      | 90.15%                              |
| FAMILY HEALTH CENTRE MANKARA                    | 61.78%       | 97.35%         | 92.67%                      | 80.77%                              |
| Family Health Centre Pallippuram                | 72.69%       | 94.33%         | 88.29%                      | 84.85%                              |
| Family Health Centre Mathur                     | 56.84%       | 98.75%         | 80.24%                      | 100.00%                             |
| FAMILY HEALTH CENTRE NELLAYA                    | 48.87%       | 96.90%         | 90.58%                      | 90.50%                              |
| Family Health Centre Peringottukurissi          | 64.93%       | 90.13%         | 81.69%                      | 89.57%                              |
| Family Health Centre Peruvemba                  | 53.18%       | 97.87%         | 89.53%                      | 97.71%                              |
| Family Health Centre Puduppariyaram             | 63.90%       | 95.42%         | 86.45%                      | 88.14%                              |
| FAMILY HEALTH CENTRE VANDAZHy                   | 58.88%       | 97.56%         | 88.61%                      | 98.47%                              |
| FAMILY HEALTH CENTRE VANNAMADA                  | 48.41%       | 98.99%         | 90.12%                      | 91.72%                              |
| <b>Urban Primary Health Centre Diara Street</b> | 54.42%       | 95.61%         | 84.80%                      | 91.99%                              |
| Family Health Centre Adakkaputhur               | 31.12%       | 99.82%         | 92.17%                      | 97.19%                              |
| Family Health Centre Anakkatty                  | 67.13%       | 89.95%         | 78.03%                      | 93.81%                              |
| Family Health Centre Kumaranellur               | 58.81%       | 87.00%         | 82.32%                      | 90.31%                              |
| Family Health Centre Parali                     | 49.07%       | 91.02%         | 87.11%                      | 91.37%                              |
| Family Health Centre Chalavara                  | 38.48%       | 97.96%         | 85.44%                      | 100.00%                             |
| Family Health Centre Kappoor                    | 33.16%       | 96.13%         | 88.98%                      | 91.26%                              |
| Family Health Centre Pookkottukavu              | 31.01%       | 99.61%         | 93.44%                      | 87.70%                              |
| <b>Community Health Centre Nanniode</b>         | 49.29%       | 88.46%         | 80.85%                      | 84.12%                              |
| Family Health Centre Sreekrishnapuram           | 28.34%       | 97.87%         | 84.97%                      | 93.61%                              |
| <b>Urban Primary Health Centre Kulappully</b>   | 70.63%       | 99.23%         | 86.69%                      | 45.41%                              |
| Family Health Centre Kalladikode                | 5.33%        | 99.38%         | 91.63%                      | 100.00%                             |
| Family Health Centre Kanjirapuzha               | 54.03%       | 86.83%         | 83.46%                      | 61.40%                              |
| Family Health Centre Karakurissi                | 5.54%        | 98.79%         | 93.50%                      | 99.07%                              |
| Family Health Centre Puthucode                  | 56.43%       | 81.44%         | 71.32%                      | 77.94%                              |
| Family Health Centre Kollengode                 | 17.01%       | 92.28%         | 88.65%                      | 68.55%                              |
| Family Health Centre Vadavannur                 | 35.88%       | 86.93%         | 55.00%                      | 73.78%                              |
| Family Health Centre Vellinezhi                 | 45.85%       | 96.43%         | 70.97%                      | 37.58%                              |
| FAMILY HEALTH CENTRE AYALUR                     | 65.99%       | 96.03%         | 0.00%                       | 66.58%                              |
| Family Health Centre Elambulassery              | 12.99%       | 88.67%         | 86.21%                      | 22.08%                              |
| Family Health Centre Pallassana                 | 10.80%       | 85.61%         | 0.00%                       | 100.00%                             |
| FAMILY HEALTH CENTRE MUTHALAMADA                | 17.23%       | 0.00%          | 0.00%                       | 0.00%                               |
| ATTAPPADY TRIBAL TALUK SPECIALITY HOSPITAL      | 7.63%        | 6.24%          | 0.01%                       | 0.00%                               |
| DISTRICT HOSPITAL PALAKKAD                      | 69.57%       | 0.00%          | 0.00%                       | 0.00%                               |
| Family Health Centre Pudur                      | 50.00%       | 0.00%          | 0.00%                       | 0.00%                               |
| Family Health Centre Pattithara                 | 18.64%       | 0.00%          | 0.00%                       | 0.00%                               |
| Family Health Centre Kottopadam                 | 0.00%        | 0.00%          | 0.00%                       | 0.00%                               |



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# 4. Status of Modules Usage in Hospitals

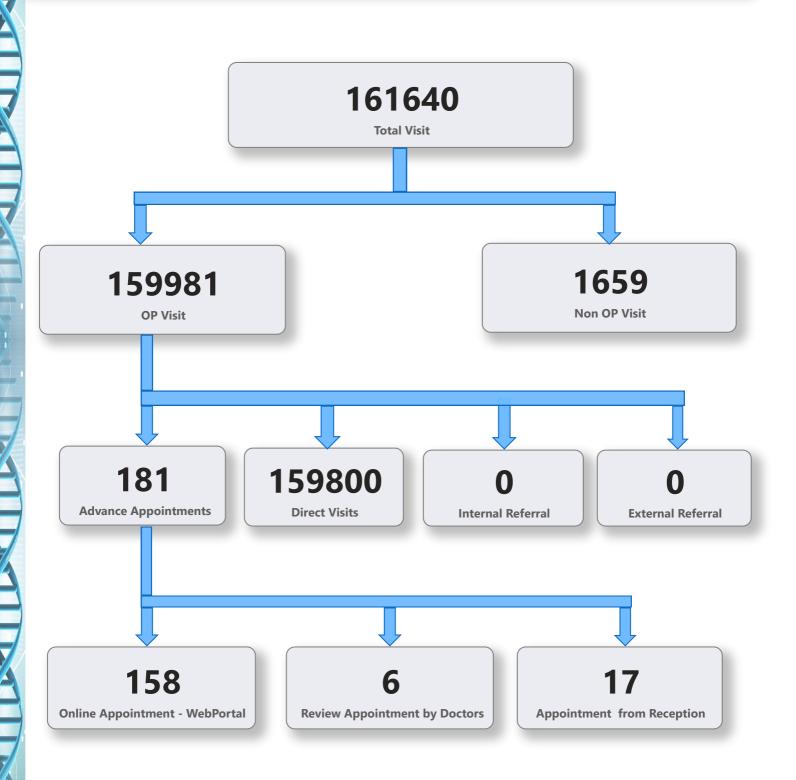
District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

| District           | Live Institutions | Reception | Consultation | Pharmacy  | Lab       |
|--------------------|-------------------|-----------|--------------|-----------|-----------|
| THIRUVANANTHAPURAM | 102               | 94 (92%)  | 85 (83%)     | 77 (75%)  | 79 (77%)  |
| ERNAKULAM          | 73                | 69 (95%)  | 53 (73%)     | 43 (59%)  | 33 (45%)  |
| THRISSUR           | 71                | 71 (100%) | 69 (97%)     | 66 (93%)  | 62 (87%)  |
| KOZHIKODE          | 61                | 59 (97%)  | 55 (90%)     | 51 (84%)  | 52 (85%)  |
| MALAPPURAM         | 57                | 55 (96%)  | 52 (91%)     | 44 (77%)  | 44 (77%)  |
| PALAKKAD           | 45                | 41 (91%)  | 40 (89%)     | 37 (82%)  | 37 (82%)  |
| KANNUR             | 43                | 42 (98%)  | 38 (88%)     | 34 (79%)  | 32 (74%)  |
| ALAPPUZHA          | 35                | 33 (94%)  | 31 (89%)     | 31 (89%)  | 30 (86%)  |
| KOTTAYAM           | 35                | 31 (89%)  | 31 (89%)     | 31 (89%)  | 28 (80%)  |
| KOLLAM             | 31                | 31 (100%) | 31 (100%)    | 31 (100%) | 30 (97%)  |
| KASARAGOD          | 24                | 23 (96%)  | 21 (88%)     | 21 (88%)  | 17 (71%)  |
| WAYANAD            | 23                | 22 (96%)  | 19 (83%)     | 18 (78%)  | 17 (74%)  |
| IDUKKI             | 22                | 22 (100%) | 20 (91%)     | 20 (91%)  | 17 (77%)  |
| PATHANAMTHITTA     | 20                | 19 (95%)  | 18 (90%)     | 18 (90%)  | 16 (80%)  |
| Total              | 642               | 612 (95%) | 563 (88%)    | 522 (81%) | 494 (77%) |



**November 2024** 

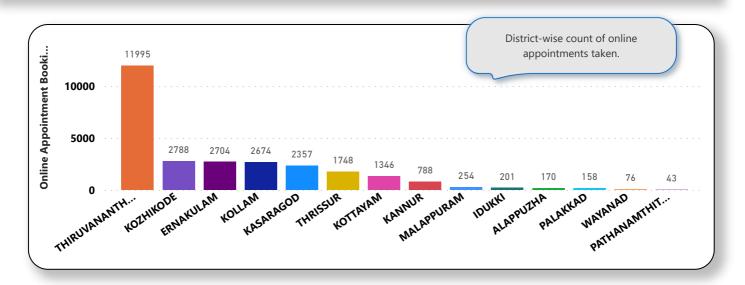
#### 5. Appointment Booking in Hospitals (except Medical Colleges)

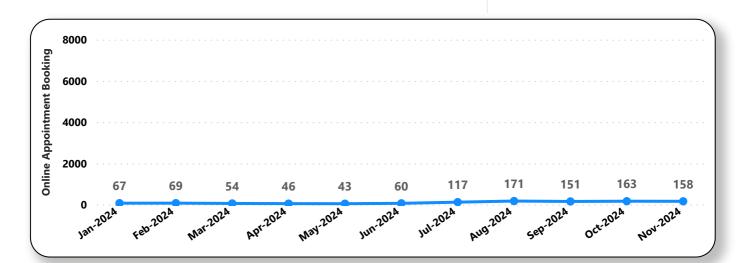


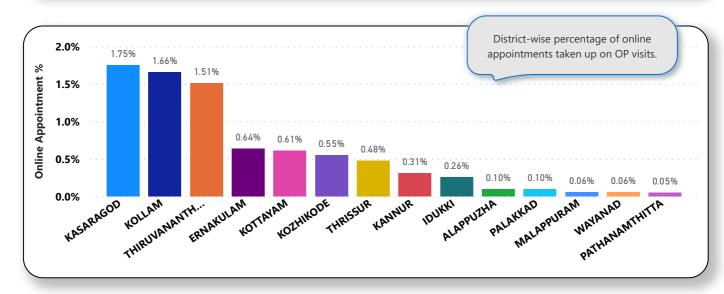


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## 5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)









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#### 6. eHealth Performance - Reach

