

### 1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	57
Community Health Centre	17
Urban Primary Health Centre	7
Medical College Hospital	4
Primary Health Centre	4
Taluk Hospital	4
District Hospital	2
General Hospital	2
Taluk Headquarters Hospital	2
District TB Centre	1
Empanelled Diagnostic Centre	1
Government Dispensary	1
Public Health Laboratory	1
Specialty Hospital	1
Specialty Hospital - Mental Health	1
Specialty Hospital - Pulmonary Medicine	1
Specialty Hospital - Women Children	1
<b>Total</b>	<b>107</b>

## 2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Number of institutions where the reception module is currently using.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2024, along with the previous two months, is provided in the table below.

District	September	October	November
WAYANAD	2	1	1
IDUKKI	1	3	2
PALAKKAD	3	2	2
THRISSUR	4	4	3
MALAPPURAM	5	4	4
ALAPPUZHA	4	4	5
KOLLAM	6	5	6
KOTTAYAM	6	7	7
KOZHIKODE	7	7	7
PATHANAMTHITTA	8	6	7
KANNUR	9	8	8
THIRUVANANTHAPURAM	10	8	8
KASARAGOD	11	9	9
ERNAKULAM	12	10	10

- Best performing
- Average performing
- Low performing

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE VEERANAKAVU	1
FAMILY HEALTH CENTRE KALLIKKAD NEW	2
FAMILY HEALTH CENTRE MADAVOOR	3
FAMILY HEALTH CENTRE PERUMPAZHUTHOOR	3
FAMILY HEALTH CENTRE POOZHANAD	3
FAMILY HEALTH CENTRE PULIMATH	3
FAMILY HEALTH CENTRE ANAD	4
FAMILY HEALTH CENTRE ANAKUDY	4
FAMILY HEALTH CENTRE CHEMBOOR	4
PRIMARY HEALTH CENTRE VELLAYANI	4
URBAN PRIMARY HEALTH CENTRE MAMBAZHAKKARA	4
FAMILY HEALTH CENTRE KOLLAYIL	5
FAMILY HEALTH CENTRE MALAYADI	5
FAMILY HEALTH CENTRE PANA VOOR	5
FAMILY HEALTH CENTRE THONIPARA	5
FAMILY HEALTH CENTRE CHERUNNIYOOR	6
FAMILY HEALTH CENTRE KOTTUKAL	6
FAMILY HEALTH CENTRE MUKKOLA	6
FAMILY HEALTH CENTRE THOLICODE	6
FAMILY HEALTH CENTRE AMACHAL NEW	7
FAMILY HEALTH CENTRE KUTTICAL	7
FAMILY HEALTH CENTRE POZHIOOR	7
FAMILY HEALTH CENTRE ARUVIKKARA	8
FAMILY HEALTH CENTRE KUNNATHUKAL	8
URBAN PRIMARY HEALTH CENTRE CHALAI	8
DISTRICT TB CENTRE THIRUVANANTHAPURAM	9
FAMILY HEALTH CENTRE EDAVA	9
FAMILY HEALTH CENTRE KADAKAMPALLY	9
FAMILY HEALTH CENTRE KARAKULAM	9
FAMILY HEALTH CENTRE MARANALLOOR	9
FAMILY HEALTH CENTRE PARANIYAM	9
FAMILY HEALTH CENTRE PARASUVAIKKAL PARASALA	9
URBAN PRIMARY HEALTH CENTRE POOVATHOOR	9
COASTAL SPECIALITY HOSPITAL VALIYATHURA	10
COMMUNITY HEALTH CENTRE IRANIMUTTOM	10

Hospital	Rank
CHILD DEVELOPMENT CENTRE	33
COMMUNITY HEALTH CENTRE VELLANAD	33
FAMILY HEALTH CENTRE UZHAMALAKKAL	33
FAMILY HEALTH CENTRE VELI	33
MENTAL HEALTH CENTRE PEROORKADA	33
COMMUNITY HEALTH CENTRE ANCHUTHENGU	32
INTEGRATED FAMILY HEALTH CENTRE PANGAPPARA	31
TALUK HEADQUARTERS HOSPITAL CHIRAYINKEEZH	30
TALUK HOSPITAL ATTINGAL	30
TALUK HOSPITAL FORT THIRUVANANTHAPURAM	30
DISTRICT HOSPITAL NEDUMANGAD	29
COMMUNITY HEALTH CENTRE KANYAKULANGARA	28
SECRETARIAT HEALTH CENTRE THIRUVANANTHAPURAM	28
COMMUNITY HEALTH CENTRE KALLARA	27
COMMUNITY HEALTH CENTRE POOVAR	27
GENERAL HOSPITAL THIRUVANANTHAPURAM	27
WOMEN AND CHILDREN HOSPITAL THYCAUD	27
DISTRICT MODEL HOSPITAL PEROORKADA	26
TALUK HOSPITAL NEMOM	26
TALUK HOSPITAL VITHURA	26
CHEST DISEASES HOSPITAL PULAYANARKOTTAH	25
COMMUNITY HEALTH CENTRE VILAPPIL	25
TALUK HEADQUARTERS HOSPITAL VARKALA	24
FAMILY HEALTH CENTRE PULLAMPARA	23
GENERAL HOSPITAL NEYYATTINKARA	23
COMMUNITY HEALTH CENTRE PUTHENTHOPE	22
FAMILY HEALTH CENTRE MANGALAPURAM	22
FAMILY HEALTH CENTRE KATTAKADA	21
FAMILY HEALTH CENTRE PERINGAMMALA	20
FAMILY HEALTH CENTRE PUTHUKURICHY	20
URBAN HEALTH CENTRE MANNANTHALA	20
FAMILY HEALTH CENTRE MUDAKKAL	19
FAMILY HEALTH CENTRE VETTOOR	19
URBAN PRIMARY HEALTH CENTRE	19

## 3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

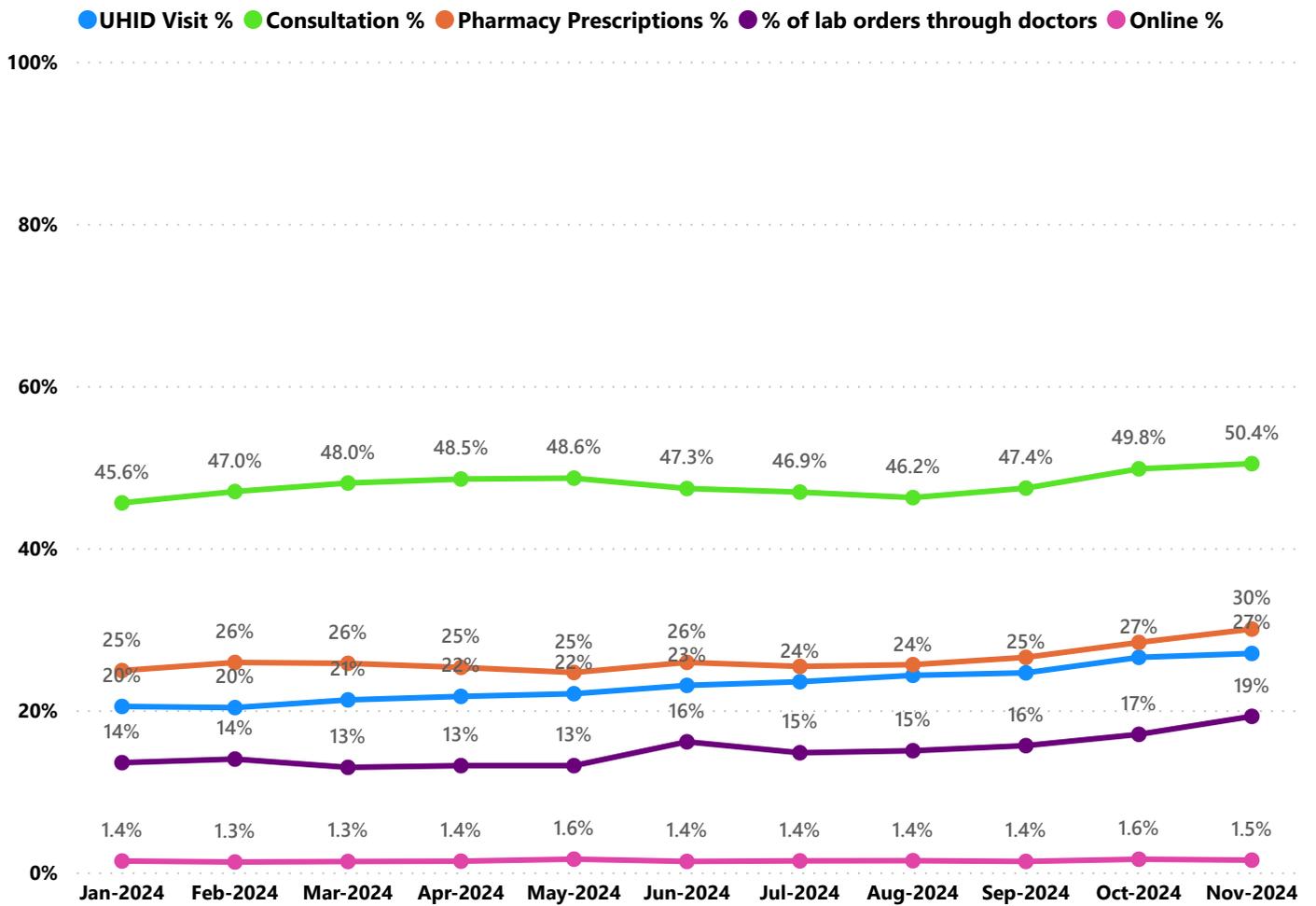
District	Institution Count	Institutions with Reception	% of institutions with Reception
IDUKKI	22	22	100.00%
KOLLAM	31	31	100.00%
THRISSUR	71	71	100.00%
KANNUR	43	42	97.67%
KOZHIKODE	61	59	96.72%
MALAPPURAM	57	55	96.49%
KASARAGOD	24	23	95.83%
WAYANAD	23	22	95.65%
PATHANAMTHITTA	20	19	95.00%
ERNAKULAM	73	69	94.52%
ALAPPUZHA	35	33	94.29%
THIRUVANANTHAPURAM	101	94	93.07%
PALAKKAD	45	41	91.11%
KOTTAYAM	35	31	88.57%

Hospital Name

- URBAN HEALTH CENTRE MANNANTHALA
- MENTAL HEALTH CENTRE PEROORKADA
- INTEGRATED FAMILY HEALTH CENTRE PANGAPPARA
- FAMILY HEALTH CENTRE VELI
- FAMILY HEALTH CENTRE UZHAMALAKKAL
- COMMUNITY HEALTH CENTRE VELLANAD
- COMMUNITY HEALTH CENTRE ANCHUTHENGU

Institutions where the reception module is either not started or not using

## 3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE ANAKUDY	95.90%	95.25%	87.57%	35.41%
INTEGRATED FAMILY HEALTH CENTRE PANGAPPARA	90.91%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE PULIMATH	82.44%	93.92%	91.45%	45.99%
FAMILY HEALTH CENTRE PERUMPAZHUTHOOR	74.65%	95.33%	78.42%	76.48%
FAMILY HEALTH CENTRE KOTTUKAL	72.91%	99.86%	88.91%	38.42%
URBAN HEALTH CENTRE MANNANTHALA	72.21%	39.19%	33.73%	100.00%
FAMILY HEALTH CENTRE VEERANAKAVU	71.96%	96.33%	99.74%	91.96%
FAMILY HEALTH CENTRE PULLAMPARA	71.39%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE PARASUVAIKKAL PARASALA	66.43%	97.39%	91.79%	0.00%
FAMILY HEALTH CENTRE PERINGAMMALA	62.75%	59.28%	1.98%	12.56%
FAMILY HEALTH CENTRE POOZHANAD	62.44%	99.82%	89.58%	70.62%
FAMILY HEALTH CENTRE MALAYADI	61.41%	97.70%	83.28%	57.27%
FAMILY HEALTH CENTRE THONIPARA	60.88%	95.17%	85.03%	51.28%
FAMILY HEALTH CENTRE MARANALLOOR	59.72%	98.38%	80.13%	25.20%
FAMILY HEALTH CENTRE KOLLAYIL	58.92%	99.56%	90.95%	53.43%
FAMILY HEALTH CENTRE KARAVARAM	58.30%	67.07%	56.88%	14.56%
FAMILY HEALTH CENTRE KALLIKKAD NEW	56.45%	99.56%	87.82%	90.11%
FAMILY HEALTH CENTRE AMACHAL NEW	56.03%	100.00%	78.38%	57.00%
FAMILY HEALTH CENTRE PANAVOOR	54.68%	95.66%	92.02%	54.20%
COMMUNITY HEALTH CENTRE ARYANAD	53.88%	69.04%	12.90%	29.94%
FAMILY HEALTH CENTRE THOLICODE	52.63%	97.70%	74.22%	66.18%
COMMUNITY HEALTH CENTRE VENPAKAL	51.58%	83.09%	54.18%	24.52%
FAMILY HEALTH CENTRE ARUVIKKARA	50.93%	95.66%	69.76%	57.83%
FAMILY HEALTH CENTRE CHEMBOOR	50.87%	99.76%	81.38%	71.38%
FAMILY HEALTH CENTRE AMBOORI	50.39%	76.65%	66.51%	19.05%
COMMUNITY HEALTH CENTRE ANCHUTHENGU	50.00%	0.00%	0.00%	0.00%
COMMUNITY HEALTH CENTRE PALLICKAL	48.52%	85.39%	73.22%	42.88%
URBAN PRIMARY HEALTH CENTRE CHALAI	46.73%	88.89%	48.04%	100.00%
FAMILY HEALTH CENTRE ANAD	46.40%	94.41%	89.42%	86.39%
FAMILY HEALTH CENTRE KUTTICAL	44.26%	99.44%	83.80%	57.14%
FAMILY HEALTH CENTRE KILIMANOOR	44.09%	98.13%	76.89%	0.32%
PRIMARY HEALTH CENTRE KALLIYOOR	43.52%	81.75%	66.81%	53.81%
FAMILY HEALTH CENTRE KUNNATHUKAL	42.47%	99.17%	89.74%	45.13%
FAMILY HEALTH CENTRE CHERUNNIYOOR	42.41%	80.45%	62.49%	100.00%
PRIMARY HEALTH CENTRE VELLAYANI	42.14%	99.81%	85.65%	80.23%
COMMUNITY HEALTH CENTRE VILAPPIL	41.48%	13.20%	4.77%	5.92%
FAMILY HEALTH CENTRE MUKKOLA	40.86%	95.65%	87.82%	65.36%
FAMILY HEALTH CENTRE MADAVOOR	40.81%	96.22%	87.69%	100.00%
FAMILY HEALTH CENTRE VAMANAPURAM	40.75%	90.54%	57.76%	59.48%
FAMILY HEALTH CENTRE EDAVA	40.38%	93.06%	86.64%	33.23%
FAMILY HEALTH CENTRE CHEMMARUTHY	40.08%	71.82%	33.77%	0.51%
FAMILY HEALTH CENTRE VETTOOR	40.04%	58.94%	19.99%	39.37%
COMMUNITY HEALTH CENTRE VELLARADA	39.74%	72.12%	50.67%	89.53%

## 3.3 e-Health Performance Indicators

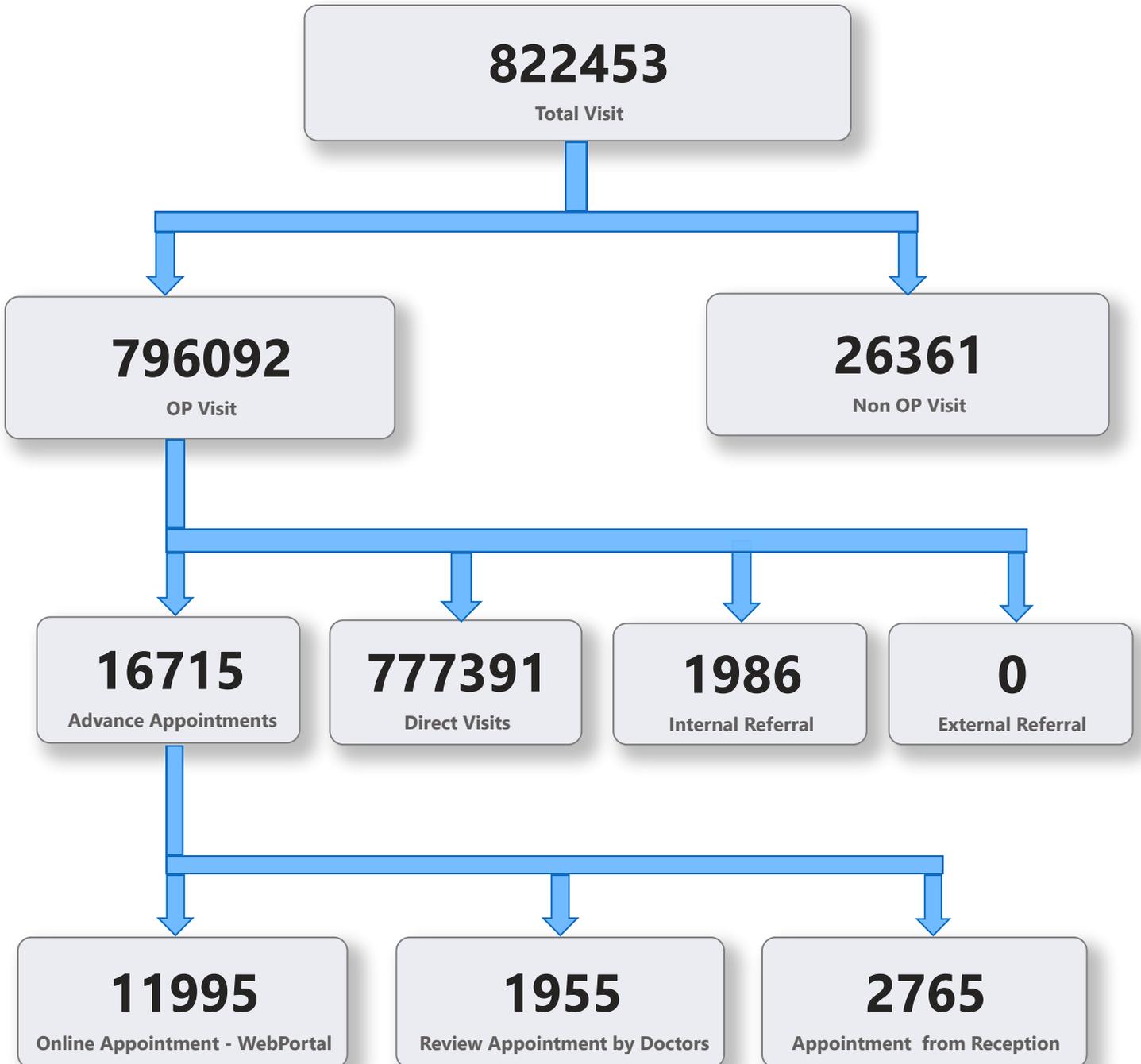
Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
COMMUNITY HEALTH CENTRE VELLANAD	0.00%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE UZHAMALAKKAL	0.00%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE VELI	0.00%	0.00%	0.00%	0.00%
MENTAL HEALTH CENTRE PEROORKADA	0.00%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE POONTHURA	0.63%	64.48%	25.26%	100.00%
FAMILY HEALTH CENTRE PUTHUKURICHY	1.57%	80.70%	42.34%	0.00%
FAMILY HEALTH CENTRE VILAVOORKKAL	2.83%	91.52%	43.65%	30.10%
TALUK HOSPITAL ATTINGAL	5.57%	0.00%	0.00%	0.00%
TALUK HOSPITAL FORT THIRUVANANTHAPURAM	5.77%	0.00%	0.00%	0.00%
COASTAL SPECIALITY HOSPITAL VALIYATHURA	6.14%	94.67%	57.42%	100.00%
CHILD DEVELOPMENT CENTRE	6.51%	0.00%	0.00%	0.00%
URBAN PRIMARY HEALTH CENTRE VATTIYOORKAVU	8.03%	27.56%	27.36%	100.00%
TALUK HEADQUARTERS HOSPITAL CHIRAYINKEEZH	8.20%	0.55%	0.00%	0.00%
FAMILY HEALTH CENTRE JAGATHY	9.37%	92.73%	83.62%	51.52%
PRIMARY HEALTH CENTRE BHARATHANNOOR	9.40%	50.97%	0.03%	100.00%
COMMUNITY HEALTH CENTRE IRANIMUTTOM	10.15%	97.42%	74.27%	61.21%
DISTRICT HOSPITAL NEDUMANGAD	10.33%	6.27%	0.00%	0.00%
TALUK HOSPITAL NEMOM	10.65%	28.54%	16.77%	3.27%
COMMUNITY HEALTH CENTRE PUTHENTHOPE	10.98%	59.37%	19.33%	10.85%
WOMEN AND CHILDREN HOSPITAL THYCAUD	11.86%	26.24%	0.01%	0.66%
URBAN PRIMARY HEALTH CENTRE THRIKKANNAPURAM	11.91%	64.05%	49.21%	35.38%
TALUK HEADQUARTERS HOSPITAL VARKALA	12.41%	57.88%	0.00%	4.09%
FAMILY HEALTH CENTRE THONNAKKAL	13.44%	97.79%	83.29%	33.31%
PRIMARY HEALTH CENTRE AZHOOR	14.86%	58.04%	51.33%	81.49%
DISTRICT TB CENTRE THIRUVANANTHAPURAM	15.40%	97.04%	53.65%	100.00%
FAMILY HEALTH CENTRE VEMBAYAM	16.13%	98.27%	72.73%	41.58%
FAMILY HEALTH CENTRE VATTIYOORKAVU	16.52%	82.74%	86.07%	62.80%
DISTRICT MODEL HOSPITAL PEROORKADA	16.74%	29.88%	12.00%	0.92%
FAMILY HEALTH CENTRE KADAKAMPALLY	18.34%	99.32%	86.49%	67.45%
FAMILY HEALTH CENTRE PERUMATHURA	19.28%	92.30%	77.21%	68.16%
FAMILY HEALTH CENTRE CHENKAL	20.04%	96.88%	87.84%	49.84%
FAMILY HEALTH CENTRE MANGALAPURAM	20.56%	47.67%	28.16%	3.99%
COMMUNITY HEALTH CENTRE KANYAKULANGARA	21.23%	2.47%	1.23%	1.27%
COMMUNITY HEALTH CENTRE ANDOORKONAM	21.64%	98.29%	68.05%	59.68%
GENERAL HOSPITAL THIRUVANANTHAPURAM	22.09%	14.29%	3.54%	1.39%
FAMILY HEALTH CENTRE MANICKAL	22.16%	95.29%	74.45%	42.00%
COMMUNITY HEALTH CENTRE PERUMKADAVILA	23.30%	94.37%	64.84%	61.70%
URBAN PRIMARY HEALTH CENTRE MUTTADA	24.48%	93.68%	57.66%	42.38%
COMMUNITY HEALTH CENTRE KESAVAPURAM	25.87%	80.44%	28.68%	50.93%
SECRETARIAT HEALTH CENTRE THIRUVANANTHAPURAM	26.17%	9.53%	7.63%	0.00%
FAMILY HEALTH CENTRE POZHIIYOOR	26.63%	99.48%	88.63%	71.94%
FAMILY HEALTH CENTRE PARANIYAM	26.88%	98.20%	49.73%	96.24%
URBAN PRIMARY HEALTH CENTRE POOVATHOOR	27.40%	79.41%	68.60%	100.00%

## 4. Status of Modules Usage in Hospitals

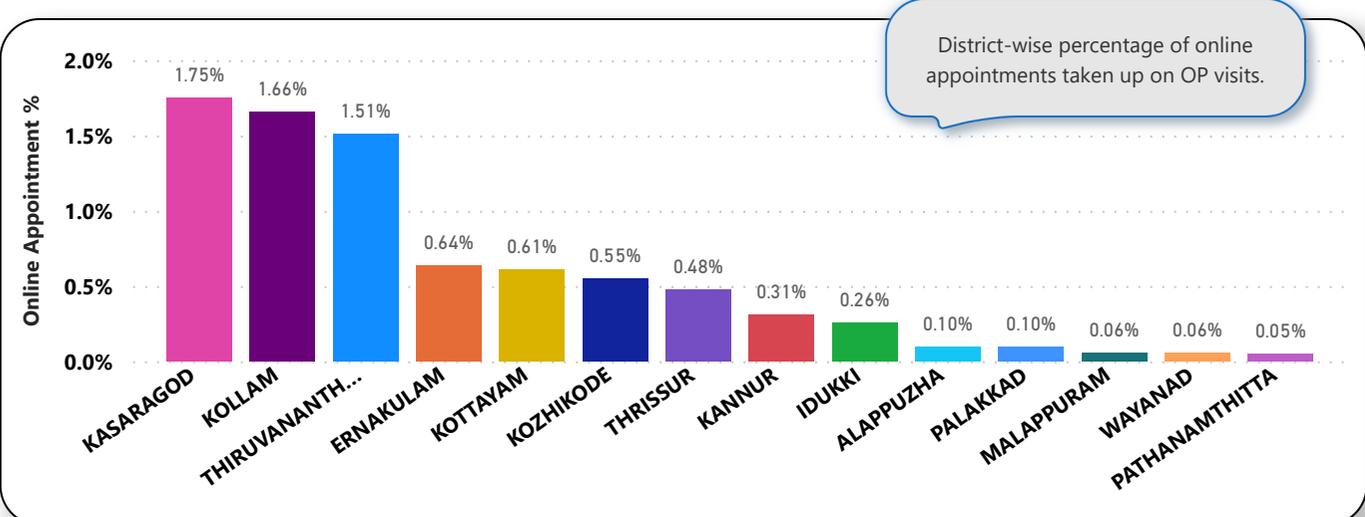
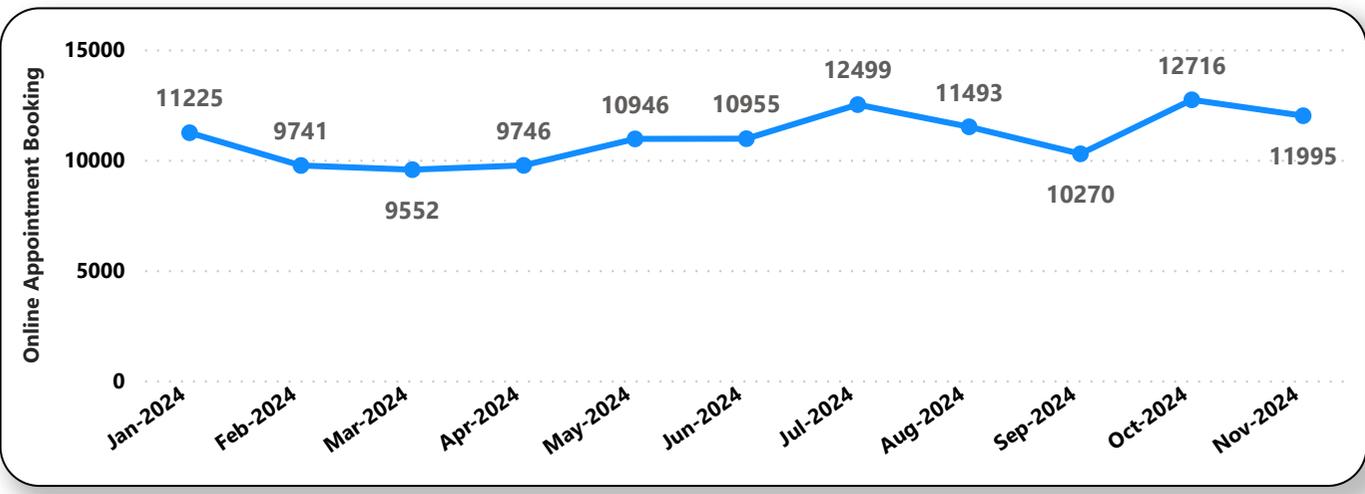
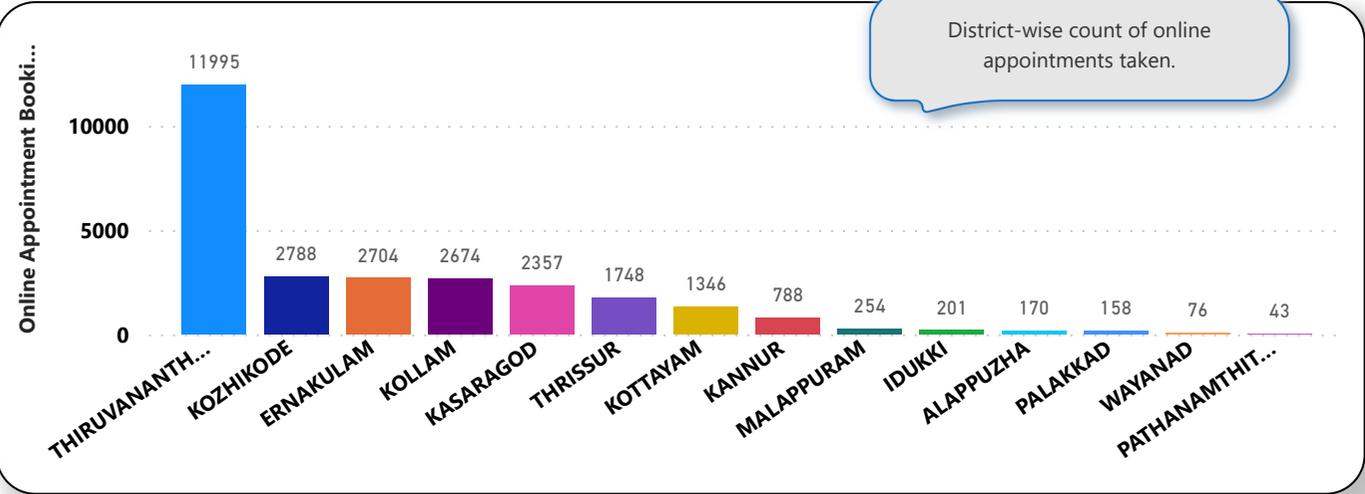
District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

District	Live Institutions	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	102	94 (92%)	85 (83%)	77 (75%)	79 (77%)
ERNAKULAM	73	69 (95%)	53 (73%)	43 (59%)	33 (45%)
THRISSUR	71	71 (100%)	69 (97%)	66 (93%)	62 (87%)
KOZHIKODE	61	59 (97%)	55 (90%)	51 (84%)	52 (85%)
MALAPPURAM	57	55 (96%)	52 (91%)	44 (77%)	44 (77%)
PALAKKAD	45	41 (91%)	40 (89%)	37 (82%)	37 (82%)
KANNUR	43	42 (98%)	38 (88%)	34 (79%)	32 (74%)
ALAPPUZHA	35	33 (94%)	31 (89%)	31 (89%)	30 (86%)
KOTTAYAM	35	31 (89%)	31 (89%)	31 (89%)	28 (80%)
KOLLAM	31	31 (100%)	31 (100%)	31 (100%)	30 (97%)
KASARAGOD	24	23 (96%)	21 (88%)	21 (88%)	17 (71%)
WAYANAD	23	22 (96%)	19 (83%)	18 (78%)	17 (74%)
IDUKKI	22	22 (100%)	20 (91%)	20 (91%)	17 (77%)
PATHANAMTHITTA	20	19 (95%)	18 (90%)	18 (90%)	16 (80%)
<b>Total</b>	<b>642</b>	<b>612 (95%)</b>	<b>563 (88%)</b>	<b>522 (81%)</b>	<b>494 (77%)</b>

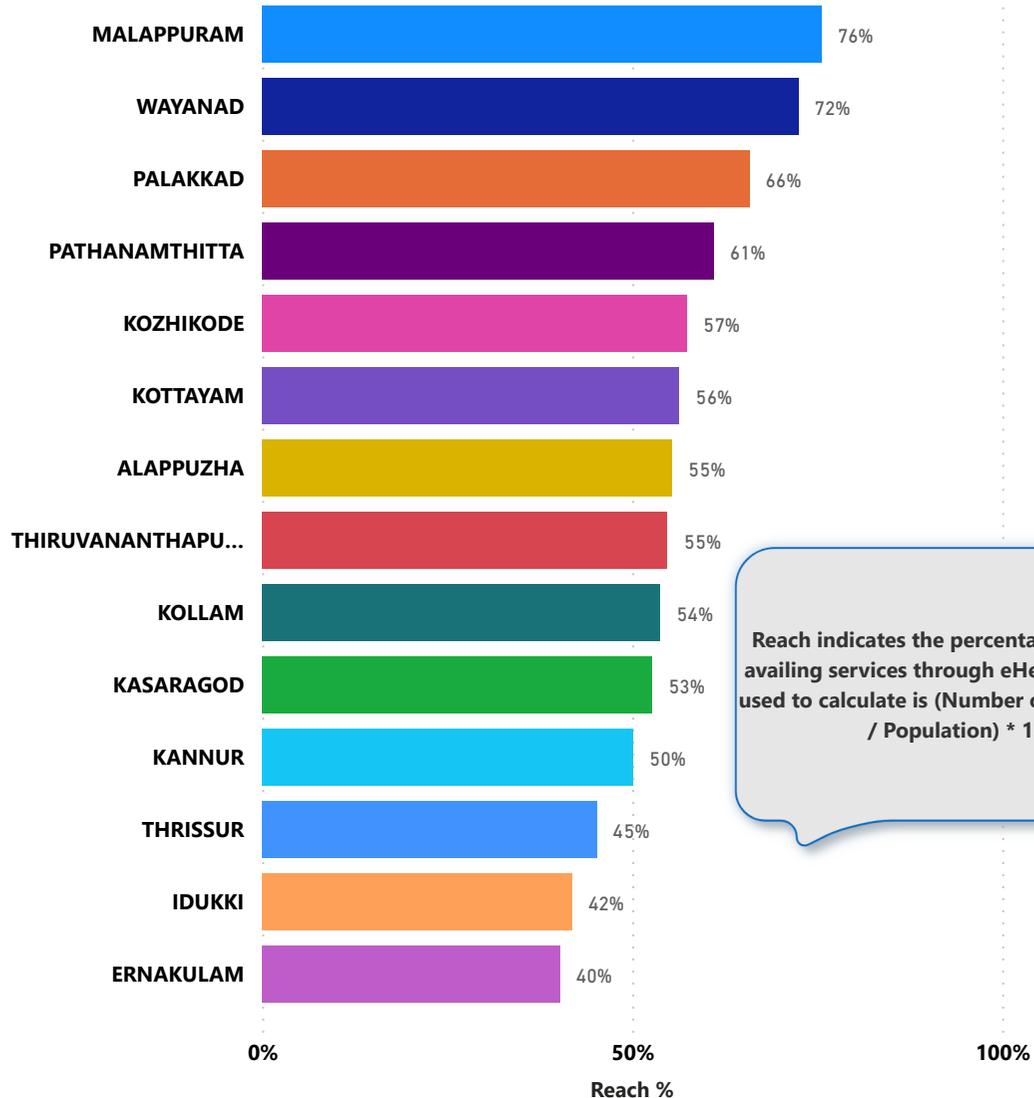
## 5. Appointment Booking in Hospitals (except Medical Colleges)



**5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)**



## 6. eHealth Performance - Reach



Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is  $(\text{Number of UHID registered} / \text{Population}) * 100 \%$ .