e-Health Monthly Performance Report
KASARAGOD

eHealth Kerala
State Digital Health Mission

October 2024

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	18
Urban Primary Health Centre	2
District Hospital	1
General Hospital	1
Specialty Hospital - Women Children	1
Total	**23**

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2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.
These parameters include:

1. Number of institutions where the reception module is currently using.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, October 2024, along with the previous two months, is provided in the table below.

District	August	September	October
WAYANAD	1	2	1
PALAKKAD	2	3	2
IDUKKI	3	1	3
ALAPPUZHA	4	4	4
MALAPPURAM	4	5	4
THRISSUR	4	4	4
KOLLAM	6	6	5
PATHANAMTHITTA	7	8	6
KOTTAYAM	6	6	7
KOZHIKODE	8	7	7
KANNUR	5	9	8
THIRUVANANTHAPURAM	9	10	8
KASARAGOD	10	11	9
ERNAKULAM	11	12	10

Best performing
Average performing
Low performing

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE ENNAPPARA	1
FAMILY HEALTH CENTRE KUMBADAJE	1
FAMILY HEALTH CENTRE BELLUR	2
FAMILY HEALTH CENTRE NARKILAKKAD	3
FAMILY HEALTH CENTRE PALLIKKARE	3
FAMILY HEALTH CENTRE MADIKAI	4
FAMILY HEALTH CENTRE UDUMBANTHALA	5
FAMILY HEALTH CENTRE VALIYAPARAMABA	5
URBAN PRIMARY HEALTH CENTRE NILESHWARAM	5
URBAN PRIMARY HEALTH CENTRE PULLIKUNNU	5
FAMILY HEALTH CENTRE ANANDASRAM	6
WOMEN AND CHILDREN GOVERMENT HOSPITAL KANHANGAD	6
FAMILY HEALTH CENTRE AJANUR	7
FAMILY HEALTH CENTRE KARINDALAM	8
FAMILY HEALTH CENTRE UDMA	8
DISTRICT HOSPITAL KANHANGAD	9
FAMILY HEALTH CENTRE KAYYUR	9
FAMILY HEALTH CENTRE CHATTANCHAL	10
FAMILY HEALTH CENTRE MOGRALPUTHUR	11
FAMILY HEALTH CENTRE MULLERIYA	12
FAMILY HEALTH CENTRE PERLA	13
GENERAL HOSPITAL KASARAGOD	14
FAMILY HEALTH CENTRE PANATHUR	15

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.
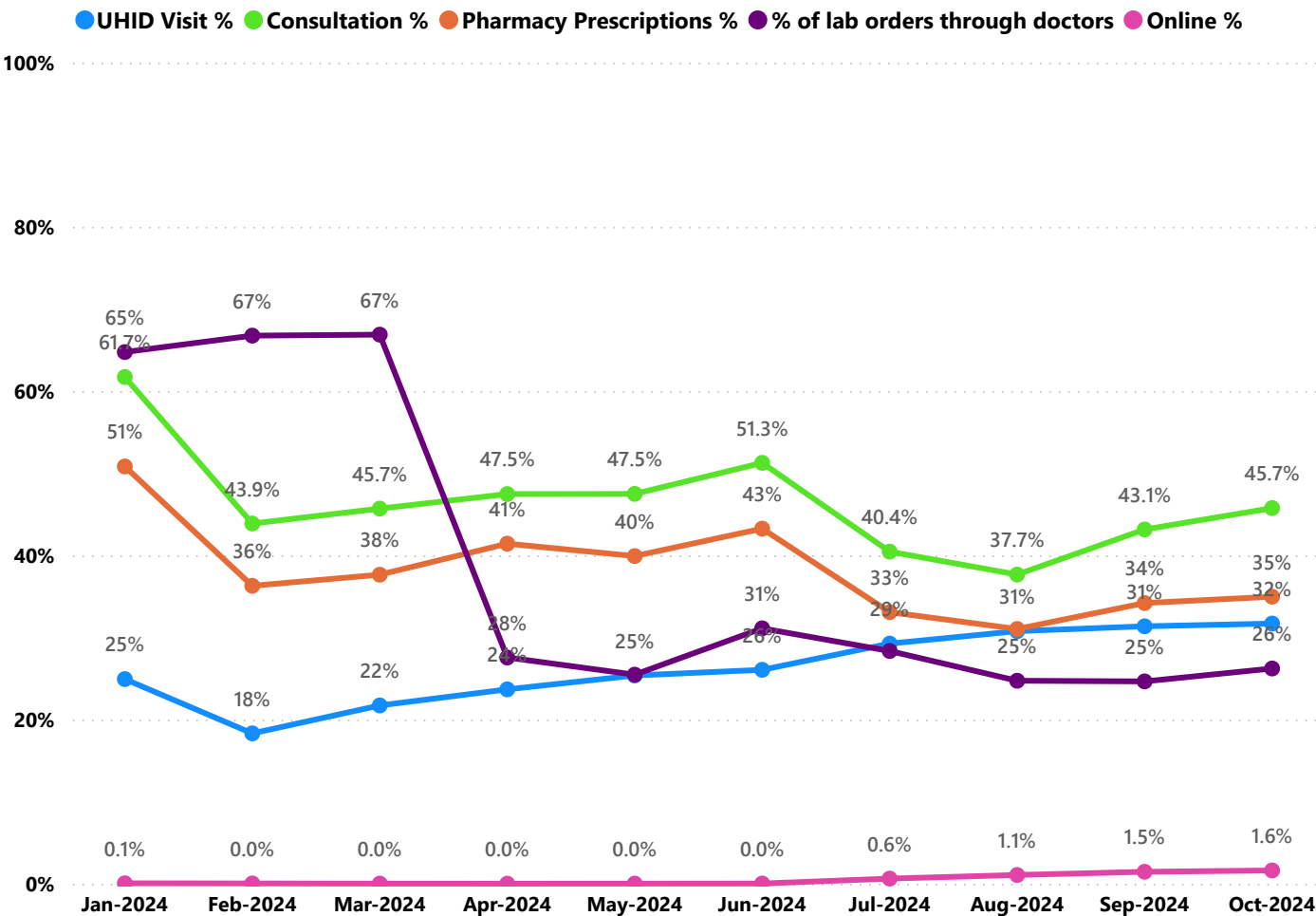
District	Institution Count	Institutions with Reception	% of institutions with Reception ▼
KOLLAM	31	31	100.00%
KOTTAYAM	31	31	100.00%
THRISSUR	71	70	98.59%
MALAPPURAM	56	55	98.21%
KASARAGOD	23	22	95.65%
KANNUR	43	41	95.35%
PATHANAMTHITTA	20	19	95.00%
ERNAKULAM	73	69	94.52%
KOZHIKODE	61	57	93.44%
PALAKKAD	45	42	93.33%
THIRUVANANTHAPURAM	101	93	92.08%
ALAPPUZHA	33	30	90.91%
IDUKKI	22	20	90.91%
WAYANAD	23	19	82.61%

Institutions where the reception module is either not started or not using

Hospital Name ▼
FAMILY HEALTH CENTRE PANATHUR

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3.2 e-Health Performance Trend

Legend: ●UHID Visit % ●Consultation % ●Pharmacy Prescriptions % ●% of lab orders through doctors ●Online %

Month	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of lab orders through doctors	Online %
Jan-2024	25%	61.7%	51%	65%	0.1%
Feb-2024	18%	43.9%	36%	67%	0.0%
Mar-2024	22%	45.7%	38%	67%	0.0%
Apr-2024	25%	47.5%	41%	26% / 28%	0.0%
May-2024	25%	47.5%	40%	25%	0.0%
Jun-2024	31%	51.3%	43%	28%	0.0%
Jul-2024	33%	40.4%	29%	28%	0.6%
Aug-2024	25%	37.7%	31%	25%	1.1%
Sep-2024	25%	43.1%	31% / 34%	25%	1.5%
Oct-2024	26%	45.7%	32% / 35%	26%	1.6%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**

3.3 e-Health Performance Indicators

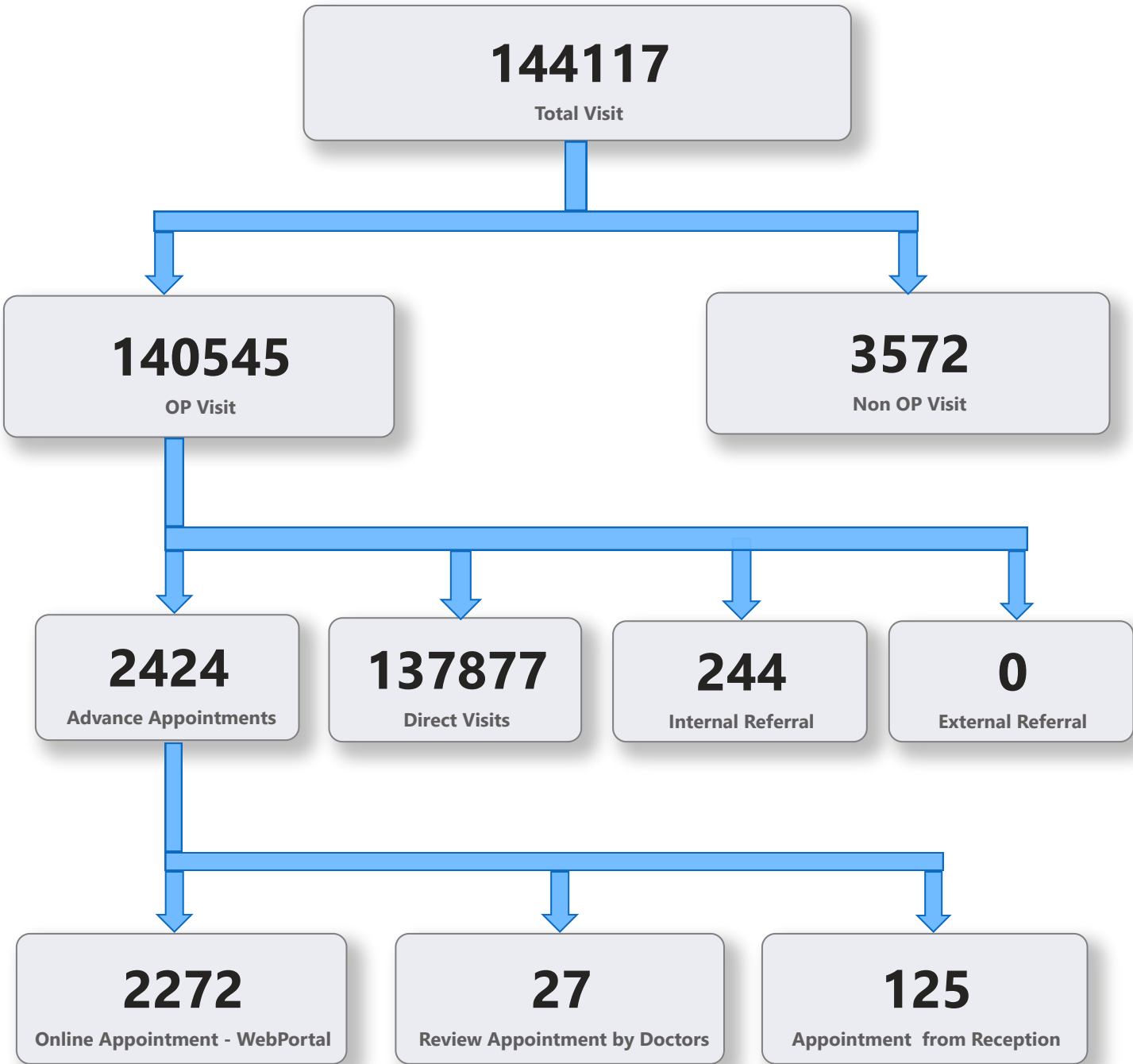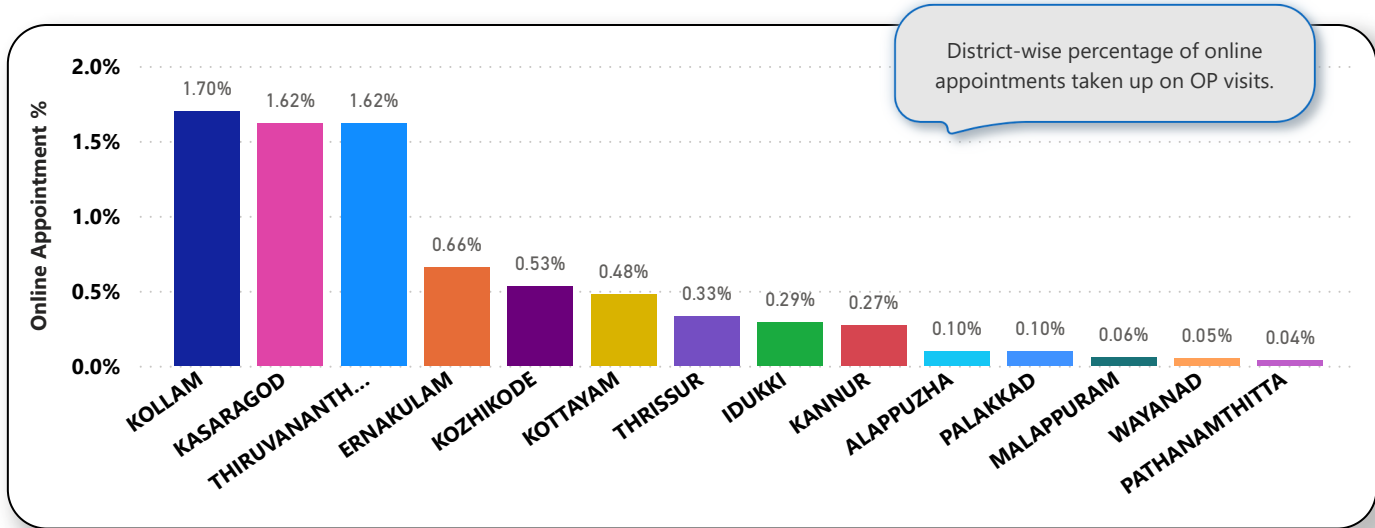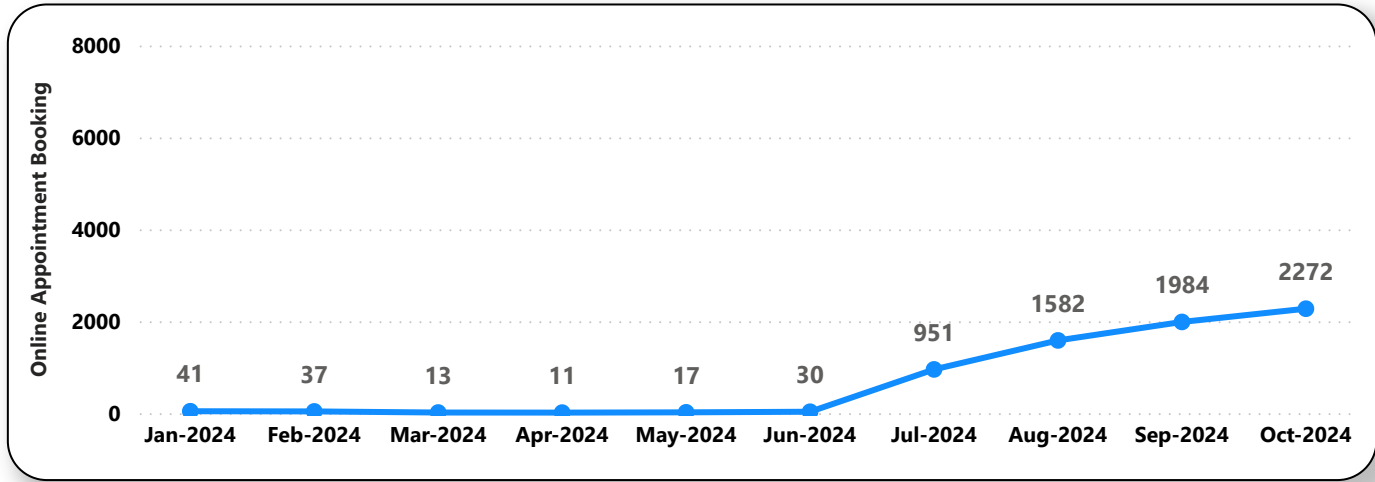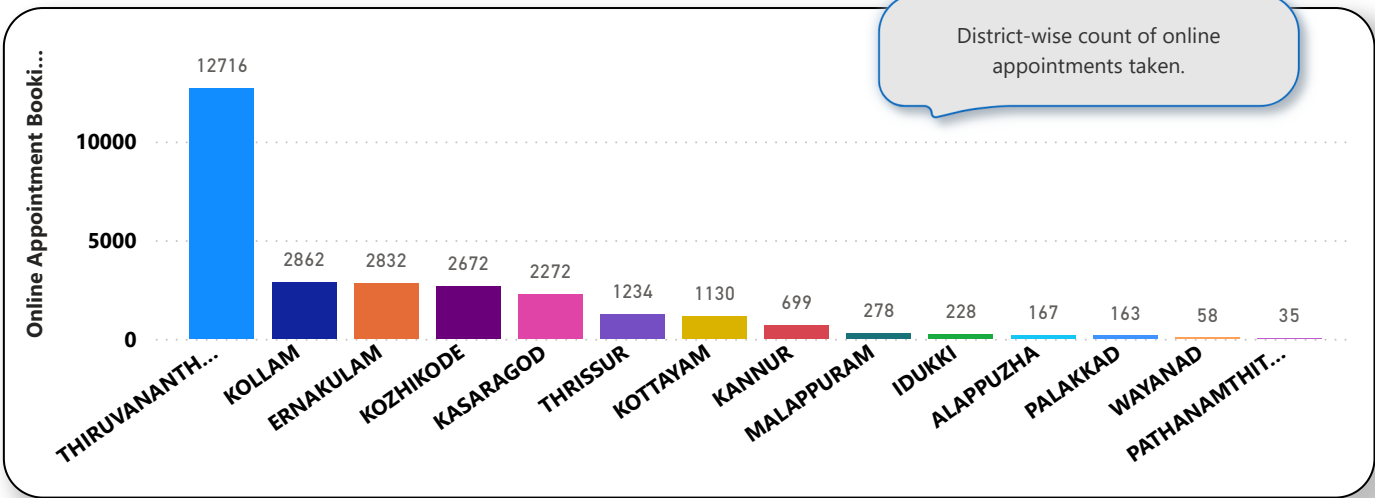| Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE ENNAPPARA	79.66%	90.96%	87.93%	99.24%
FAMILY HEALTH CENTRE KUMBADAJE	64.67%	98.20%	94.07%	100.00%
FAMILY HEALTH CENTRE BELLUR	87.15%	84.20%	71.73%	88.45%
FAMILY HEALTH CENTRE NARKILAKKAD	64.33%	72.55%	72.31%	100.00%
FAMILY HEALTH CENTRE PALLIKKARE	24.91%	94.97%	91.88%	100.00%
FAMILY HEALTH CENTRE MADIKAI	83.24%	92.77%	53.40%	69.66%
FAMILY HEALTH CENTRE UDUMBANTHALA	46.95%	98.94%	85.65%	69.15%
FAMILY HEALTH CENTRE VALIYAPARAMABA	31.12%	92.24%	85.47%	78.24%
URBAN PRIMARY HEALTH CENTRE NILESHWARAM	45.74%	89.43%	93.10%	68.94%
URBAN PRIMARY HEALTH CENTRE PULLIKUNNU	25.08%	91.15%	77.30%	100.00%
FAMILY HEALTH CENTRE ANANDASRAM	46.32%	89.85%	85.59%	65.06%
WOMEN AND CHILDREN GOVERMENT HOSPITAL KANHANGAD	21.50%	98.23%	86.70%	74.61%
FAMILY HEALTH CENTRE AJANUR	38.41%	66.54%	64.34%	67.41%
FAMILY HEALTH CENTRE KARINDALAM	66.14%	52.89%	50.73%	45.78%
FAMILY HEALTH CENTRE UDMA	28.77%	71.24%	25.60%	100.00%
DISTRICT HOSPITAL KANHANGAD	35.35%	22.87%	15.44%	100.00%
FAMILY HEALTH CENTRE KAYYUR	54.27%	42.57%	41.87%	20.91%
FAMILY HEALTH CENTRE CHATTANCHAL	16.79%	39.47%	25.25%	74.39%
FAMILY HEALTH CENTRE MOGRALPUTHUR	17.26%	27.33%	9.93%	100.00%
FAMILY HEALTH CENTRE MULLERIYA	30.16%	27.74%	23.76%	0.00%
FAMILY HEALTH CENTRE PERLA	32.21%	15.07%	13.76%	18.47%
GENERAL HOSPITAL KASARAGOD	9.44%	19.37%	7.85%	1.97%
FAMILY HEALTH CENTRE PANATHUR	0.00%	0.00%	0.00%	0.00%

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

District	Live Institutions	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	100	95 (95%)	88 (88%)	76 (76%)	83 (83%)
ERNAKULAM	72	69 (96%)	49 (68%)	38 (53%)	29 (40%)
THRISSUR	71	70 (99%)	69 (97%)	64 (90%)	61 (86%)
KOZHIKODE	61	57 (93%)	51 (84%)	47 (77%)	45 (74%)
MALAPPURAM	56	55 (98%)	52 (93%)	43 (77%)	43 (77%)
PALAKKAD	45	42 (93%)	40 (89%)	37 (82%)	37 (82%)
KANNUR	43	41 (95%)	37 (86%)	32 (74%)	29 (67%)
ALAPPUZHA	33	30 (91%)	30 (91%)	30 (91%)	28 (85%)
KOLLAM	31	31 (100%)	31 (100%)	31 (100%)	30 (97%)
KOTTAYAM	31	31 (100%)	31 (100%)	31 (100%)	28 (90%)
KASARAGOD	23	22 (96%)	21 (91%)	20 (87%)	19 (83%)
WAYANAD	23	19 (83%)	17 (74%)	17 (74%)	15 (65%)
IDUKKI	22	20 (91%)	19 (86%)	19 (86%)	17 (77%)
PATHANAMTHITTA	20	19 (95%)	17 (85%)	17 (85%)	14 (70%)
Total	**631**	**601 (95%)**	**552 (87%)**	**502 (80%)**	**478 (76%)**

5. Appointment Booking in Hospitals (except Medical Colleges)

144117
Total Visit

140545
OP Visit

3572
Non OP Visit

2424
Advance Appointments

137877
Direct Visits

244
Internal Referral

0
External Referral

2272
Online Appointment - WebPortal

27
Review Appointment by Doctors

125
Appointment from Reception

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

District	Online Appointment Booking
THIRUVANANTH...	12716
KOLLAM	2862
ERNAKULAM	2832
KOZHIKODE	2672
KASARAGOD	2272
THRISSUR	1234
KOTTAYAM	1130
KANNUR	699
MALAPPURAM	278
IDUKKI	228
ALAPPUZHA	167
PALAKKAD	163
WAYANAD	58
PATHANAMTHITT...	35

Month	Online Appointment Booking
Jan-2024	41
Feb-2024	37
Mar-2024	13
Apr-2024	11
May-2024	17
Jun-2024	30
Jul-2024	951
Aug-2024	1582
Sep-2024	1984
Oct-2024	2272

District-wise percentage of online appointments taken up on OP visits.

District	Online Appointment %
KOLLAM	1.70%
KASARAGOD	1.62%
THIRUVANANTH...	1.62%
ERNAKULAM	0.66%
KOZHIKODE	0.53%
KOTTAYAM	0.48%
THRISSUR	0.33%
IDUKKI	0.29%
KANNUR	0.27%
ALAPPUZHA	0.10%
PALAKKAD	0.10%
MALAPPURAM	0.06%
WAYANAD	0.05%
PATHANAMTHITTA	0.04%

6. eHealth Performance - Reach

District	Reach %
MALAPPURAM	76%
WAYANAD	72%
PALAKKAD	66%
PATHANAMTHITTA	61%
KOZHIKODE	57%
KOTTAYAM	56%
ALAPPUZHA	55%
KOLLAM	54%
THIRUVANANTHAPU...	53%
KASARAGOD	53%
KANNUR	50%
THRISSUR	45%
IDUKKI	42%
ERNAKULAM	40%

Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is (Number of UHID registered / Population) * 100 %.

Reach %