

# e-Health Monthly Performance Report THRISSUR

September 2024

### 1. eHealth Kerala - Vital Statistics

| Hospital Type               | Live Institutions |
|-----------------------------|-------------------|
| Family Health Centre        | 56                |
| Urban Primary Health Centre | 7                 |
| Community Health Centre     | 4                 |
| General Hospital            | 1                 |
| Medical College Hospital    | 1                 |
| Taluk Headquarters Hospital | 1                 |
| Taluk Hospital              | 1                 |
| Total                       | 71                |



September 2024

#### 2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

- 1. Number of institutions where the reception module has started.
- 2. Percentage of UHID Visits.
- 3. Percentage of Doctor Consultations.
- 4. Percentage of Pharmacy Prescriptions by doctors.
- 5. Percentage of lab orders through doctors.
- 6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, September 2024, along with the previous two months, is provided in the table below.

| District           | July | August | September |  |
|--------------------|------|--------|-----------|--|
| IDUKKI             | 2    | 3      | 1         |  |
| WAYANAD            | 1    | 1      | 2         |  |
| PALAKKAD           | 3    | 2      | 3         |  |
| ALAPPUZHA          | 5    | 4      | 4         |  |
| THRISSUR           | 4    | 4      | 4         |  |
| MALAPPURAM         | 4    | 4      | 5         |  |
| KOLLAM             | 6    | 6      | 6         |  |
| KOTTAYAM           | 6    | 6      | 6         |  |
| KOZHIKODE          | 8    | 8      | 7         |  |
| PATHANAMTHITTA     | 7    | 7      | 8         |  |
| KANNUR             | 4    | 5      | 9         |  |
| THIRUVANANTHAPURAM | 9    | 9      | 10        |  |
| KASARAGOD          | 10   | 10     | 11        |  |
| ERNAKULAM          | 11   | 11     | 12        |  |



Best performing Average performing Low performing



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# 3. eHealth - Institution Level Ranking (except Medical Colleges)

|                                         | Rank |
|-----------------------------------------|------|
| FAMILY HEALTH CENTRE ARTHAT             | 1    |
| FAMILY HEALTH CENTRE EDAVILANGU         | 1    |
| FAMILY HEALTH CENTRE ENGANDIYUR         | 1    |
| FAMILY HEALTH CENTRE THAIKKAD           | 2    |
| URBAN FAMILY HEALTH CENTRE V R PURAM    | 2    |
| URBAN PRIMARY HEALTH CENTRE ANAPUZHA    | 3    |
| FAMILY HEALTH CENTRE POOMANGALAM        | 4    |
| FAMILY HEALTH CENTRE CHAMAKKALA         | 5    |
| FAMILY HEALTH CENTRE KARALAM            | 5    |
| FAMILY HEALTH CENTRE KUZHOOR            | 5    |
| FAMILY HEALTH CENTRE DESAMANGALAM       | 6    |
| FAMILY HEALTH CENTRE METHALA            | 6    |
| FAMILY HEALTH CENTRE NALUKETTU          | 6    |
| FAMILY HEALTH CENTRE VELOOKKARA         | 6    |
| FAMILY HEALTH CENTRE KONDAZHY           | 7    |
| FAMILY HEALTH CENTRE NATTIKA            | 7    |
| FAMILY HEALTH CENTRE VENKITANGU         | 7    |
| FAMILY HEALTH CENTRE VILVATTOM          | 7    |
| FAMILY HEALTH CENTRE KAIPAMANGALAM      | 8    |
| FAMILY HEALTH CENTRE KOOLIMUTTOM        | 8    |
| FAMILY HEALTH CENTRE PANJAL             | 8    |
| FAMILY HEALTH CENTRE VELUR              | 8    |
| FAMILY HEALTH CENTRE VETTILAPPARA       | 8    |
| FAMILY HEALTH CENTRE MADAVANA           | 9    |
| FAMILY HEALTH CENTRE MANALOOR           | 9    |
| FAMILY HEALTH CENTRE NENMANIKKARA       | 9    |
| FAMILY HEALTH CENTRE POOMALA            | 9    |
| FAMILY HEALTH CENTRE POYYA              | 9    |
| FAMILY HEALTH CENTRE AYYANTHOLE         | 10   |
| FAMILY HEALTH CENTRE MAMBRA             | 10   |
| FAMILY HEALTH CENTRE PARIYARAM THRISSUR | 10   |
| FAMILY HEALTH CENTRE THALIKULAM         | 10   |
| FAMILY HEALTH CENTRE VANIYAMAPARA       | 10   |
| URBAN FAMILY HEALTH CENTRE GURUVAYOOR   | 10   |
| FAMILY HEALTH CENTRE THRIKKUR           | 11   |
| FAMILY HEALTH CENTRE ALOOR              | 12   |
| FAMILY HEALTH CENTRE PUNNAYUR           | 12   |
| URBAN FAMILY HEALTH CENTRE PORKALANGAD  | 12   |

| Hospital                               | <b>Rank</b> ▼ |
|----------------------------------------|---------------|
| FAMILY HEALTH CENTRE VATANAPPALLY      | 29            |
| COMMUNITY HEALTH CENTRE CHERPU         | 28            |
| FAMILY HEALTH CENTRE THIRUVILWAMALA    | 28            |
| GENERAL HOSPITAL THRISSUR              | 28            |
| FAMILY HEALTH CENTRE KADANGODE         | 27            |
| FAMILY HEALTH CENTRE VALLACHIRA        | 26            |
| FAMILY HEALTH CENTRE VELLANIKKARA      | 26            |
| URBAN FAMILY HEALTH CENTRE PARAVATTANI | 25            |
| FAMILY HEALTH CENTRE PATTIKKAD         | 24            |
| FAMILY HEALTH CENTRE POOKODE           | 24            |
| FAMILY HEALTH CENTRE P.VEMBELLUR       | 23            |
| FAMILY HEALTH CENTRE MADAKATHARA       | 22            |
| FAMILY HEALTH CENTRE PAMBOOR           | 22            |
| TALUK HOSPITAL PUDUKAD                 | 22            |
| FAMILY HEALTH CENTRE MUNDUR            | 21            |
| FAMILY HEALTH CENTRE VARANDARAPPILLY   | 20            |
| FAMILY HEALTH CENTRE KODAKARA          | 19            |
| COMMUNITY HEALTH CENTRE MULLASSERY     | 18            |
| FAMILY HEALTH CENTRE MULLURKARA        | 18            |
| FAMILY HEALTH CENTRE PORKULAM          | 18            |
| COMMUNITY HEALTH CENTRE PAZHANJI       | 17            |
| TALUK HEADQUARTERS HOSPITAL CHAVAKKAD  | 16            |
| FAMILY HEALTH CENTRE ADAT              | 15            |
| FAMILY HEALTH CENTRE KAKKAD            | 15            |
| FAMILY HEALTH CENTRE PARALAM           | 15            |
| FAMILY HEALTH CENTRE VALLATHOL NAGAR   | 15            |
| FAMILY HEALTH CENTRE MELOOR            | 14            |
| FAMILY HEALTH CENTRE NADATHARA         | 14            |
| FAMILY HEALTH CENTRE THEKKUMKARA       | 14            |
| FAMILY HEALTH CENTRE ELANAD            | 13            |
| URBAN FAMILY HEALTH CENTRE GOSAYIKUNNU | 13            |
| FAMILY HEALTH CENTRE ALOOR             | 12            |
| FAMILY HEALTH CENTRE PUNNAYUR          | 12            |
| URBAN FAMILY HEALTH CENTRE PORKALANGAD | 12            |
| URBAN PRIMARY HEALTH CENTRE KACHERY    | 12            |
| FAMILY HEALTH CENTRE THRIKKUR          | 11            |
| FAMILY HEALTH CENTRE AYYANTHOLE        | 10            |
| FAMILY HEALTH CENTRE MAMBRA            | 10            |
|                                        |               |



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Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District           | Institution Count | Institutions with<br>Reception | % of institutions with Reception |
|--------------------|-------------------|--------------------------------|----------------------------------|
| IDUKKI             | 20                | 20                             | 100.00%                          |
| KOLLAM             | 31                | 31                             | 100.00%                          |
| KOTTAYAM           | 31                | 31                             | 100.00%                          |
| PATHANAMTHITTA     | 19                | 19                             | 100.00%                          |
| PALAKKAD           | 44                | 43                             | 97.73%                           |
| KANNUR             | 42                | 41                             | 97.62%                           |
| THRISSUR           | 70                | 68                             | 97.14%                           |
| MALAPPURAM         | 53                | 51                             | 96.23%                           |
| KOZHIKODE          | 56                | 53                             | 94.64%                           |
| THIRUVANANTHAPURAM | 100               | 96                             | 94.00%                           |
| ALAPPUZHA          | 31                | 29                             | 93.55%                           |
| ERNAKULAM          | 73                | 67                             | 91.78%                           |
| KASARAGOD          | 23                | 21                             | 91.30%                           |
| WAYANAD            | 19                | 17                             | 89.47%                           |

**Hospital Name** 

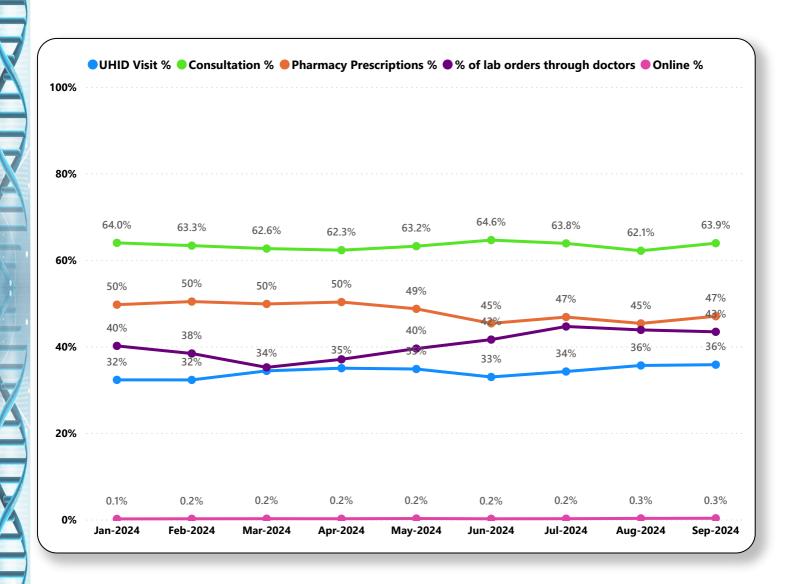
FAMILY HEALTH CENTRE VATANAPPALLY
FAMILY HEALTH CENTRE KADANGODE

Institutions where the reception module is either not started or not using



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### 3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) \*100
- Consultation % is calculated as (Doctor Consultation / OP Visits ) \*100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits ) \*100
- Lab % is calculated as ( Lab orders given by doctors/Total Lab Orders ) \*100
- ullet Online % is calculated as ( Online appointments via web portal/Total OP Visits ) \*100



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| Hospital                                | UHID Visit % | Consultation % | Pharmacy<br>Prescriptions % | % of Lab Orders given by Doctors |
|-----------------------------------------|--------------|----------------|-----------------------------|----------------------------------|
| FAMILY HEALTH CENTRE ARTHAT             | 81.14%       | 99.88%         | 93.66%                      | 95.33%                           |
| FAMILY HEALTH CENTRE EDAVILANGU         | 83.73%       | 99.22%         | 90.02%                      | 97.18%                           |
| FAMILY HEALTH CENTRE ENGANDIYUR         | 89.77%       | 99.73%         | 97.00%                      | 100.00%                          |
| FAMILY HEALTH CENTRE THAIKKAD           | 93.16%       | 99.90%         | 90.89%                      | 76.40%                           |
| URBAN FAMILY HEALTH CENTRE V R PURAM    | 76.25%       | 98.20%         | 90.56%                      | 100.00%                          |
| URBAN PRIMARY HEALTH CENTRE ANAPUZHA    | 76.04%       | 99.96%         | 89.44%                      | 97.19%                           |
| FAMILY HEALTH CENTRE POOMANGALAM        | 78.55%       | 99.15%         | 90.76%                      | 78.38%                           |
| FAMILY HEALTH CENTRE CHAMAKKALA         | 60.37%       | 94.42%         | 89.78%                      | 83.26%                           |
| FAMILY HEALTH CENTRE KARALAM            | 65.56%       | 98.73%         | 90.89%                      | 77.40%                           |
| FAMILY HEALTH CENTRE KUZHOOR            | 47.81%       | 98.32%         | 91.71%                      | 100.00%                          |
| FAMILY HEALTH CENTRE DESAMANGALAM       | 46.90%       | 99.77%         | 89.04%                      | 91.98%                           |
| FAMILY HEALTH CENTRE METHALA            | 42.45%       | 96.76%         | 91.26%                      | 88.32%                           |
| FAMILY HEALTH CENTRE NALUKETTU          | 60.53%       | 93.94%         | 88.94%                      | 71.60%                           |
| FAMILY HEALTH CENTRE VELOOKKARA         | 60.96%       | 97.36%         | 93.71%                      | 65.46%                           |
| FAMILY HEALTH CENTRE KONDAZHY           | 22.23%       | 99.91%         | 92.46%                      | 100.00%                          |
| FAMILY HEALTH CENTRE NATTIKA            | 53.65%       | 97.85%         | 87.79%                      | 70.22%                           |
| FAMILY HEALTH CENTRE VENKITANGU         | 63.54%       | 99.34%         | 90.92%                      | 58.36%                           |
| FAMILY HEALTH CENTRE VILVATTOM          | 38.16%       | 99.60%         | 100.00%                     | 87.81%                           |
| FAMILY HEALTH CENTRE KAIPAMANGALAM      | 59.18%       | 99.22%         | 79.74%                      | 75.90%                           |
| FAMILY HEALTH CENTRE KOOLIMUTTOM        | 45.81%       | 94.14%         | 89.80%                      | 76.68%                           |
| FAMILY HEALTH CENTRE PANJAL             | 62.00%       | 97.20%         | 89.29%                      | 52.40%                           |
| FAMILY HEALTH CENTRE VELUR              | 13.28%       | 99.86%         | 90.11%                      | 98.41%                           |
| FAMILY HEALTH CENTRE VETTILAPPARA       | 44.12%       | 97.03%         | 86.80%                      | 80.00%                           |
| FAMILY HEALTH CENTRE MADAVANA           | 46.04%       | 91.31%         | 87.71%                      | 65.22%                           |
| FAMILY HEALTH CENTRE MANALOOR           | 56.97%       | 99.35%         | 84.54%                      | 50.20%                           |
| FAMILY HEALTH CENTRE NENMANIKKARA       | 58.30%       | 99.39%         | 86.37%                      | 58.96%                           |
| FAMILY HEALTH CENTRE POOMALA            | 55.70%       | 98.89%         | 82.25%                      | 50.83%                           |
| FAMILY HEALTH CENTRE POYYA              | 47.34%       | 97.42%         | 87.66%                      | 68.54%                           |
| FAMILY HEALTH CENTRE AYYANTHOLE         | 44.44%       | 98.13%         | 79.88%                      | 64.54%                           |
| FAMILY HEALTH CENTRE MAMBRA             | 30.30%       | 98.55%         | 90.26%                      | 52.10%                           |
| FAMILY HEALTH CENTRE PARIYARAM THRISSUR | 34.30%       | 95.47%         | 84.98%                      | 66.67%                           |
| FAMILY HEALTH CENTRE THALIKULAM         | 47.95%       | 98.78%         | 80.88%                      | 52.80%                           |
| FAMILY HEALTH CENTRE VANIYAMAPARA       | 20.98%       | 97.13%         | 67.36%                      | 100.00%                          |
| URBAN FAMILY HEALTH CENTRE GURUVAYOOR   | 59.36%       | 90.41%         | 76.32%                      | 56.94%                           |
| FAMILY HEALTH CENTRE THRIKKUR           | 24.94%       | 99.77%         | 83.42%                      | 63.55%                           |
| FAMILY HEALTH CENTRE ALOOR              | 40.17%       | 89.88%         | 81.72%                      | 45.82%                           |
| FAMILY HEALTH CENTRE PUNNAYUR           | 38.19%       | 99.11%         | 84.53%                      | 47.17%                           |
| URBAN FAMILY HEALTH CENTRE PORKALANGAD  | 74.54%       | 94.15%         | 71.82%                      | 14.29%                           |
| URBAN PRIMARY HEALTH CENTRE KACHERY     | 63.93%       | 81.53%         | 78.93%                      | 38.82%                           |
| FAMILY HEALTH CENTRE ELANAD             | 47.69%       | 77.83%         | 92.92%                      | 37.50%                           |
| URBAN FAMILY HEALTH CENTRE GOSAYIKUNNU  | 52.93%       | 84.32%         | 74.45%                      | 31.83%                           |
| FAMILY HEALTH CENTRE MELOOR             | 69.19%       | 75.60%         | 57.17%                      | 44.57%                           |
| FAMILY HEALTH CENTRE NADATHARA          | 39.52%       | 82.04%         | 73.46%                      | 50.00%                           |
|                                         |              |                |                             |                                  |



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| Hospital ▼                              | UHID Visit % | Consultation % | Pharmacy<br>Prescriptions % | % of Lab Orders<br>given by Doctors |
|-----------------------------------------|--------------|----------------|-----------------------------|-------------------------------------|
| FAMILY HEALTH CENTRE VATANAPPALLY       | 0.00%        | 0.00%          | 0.00%                       | 0.00%                               |
| GENERAL HOSPITAL THRISSUR               | 1.21%        | 1.37%          | 0.00%                       | 0.00%                               |
| FAMILY HEALTH CENTRE THIRUVILWAMALA     | 7.04%        | 0.00%          | 0.00%                       | 0.00%                               |
| COMMUNITY HEALTH CENTRE CHERPU          | 2.52%        | 0.00%          | 0.00%                       | 0.00%                               |
| FAMILY HEALTH CENTRE KADANGODE          | 42.34%       | 63.06%         | 25.23%                      | 0.00%                               |
| FAMILY HEALTH CENTRE VELLANIKKARA       | 30.11%       | 6.18%          | 0.13%                       | 0.00%                               |
| FAMILY HEALTH CENTRE VALLACHIRA         | 18.16%       | 28.10%         | 3.79%                       | 4.42%                               |
| URBAN FAMILY HEALTH CENTRE PARAVATTANI  | 7.45%        | 31.19%         | 23.87%                      | 0.00%                               |
| FAMILY HEALTH CENTRE POOKODE            | 60.57%       | 4.68%          | 0.00%                       | 0.00%                               |
| FAMILY HEALTH CENTRE PATTIKKAD          | 25.16%       | 25.53%         | 22.72%                      | 0.00%                               |
| FAMILY HEALTH CENTRE P.VEMBELLUR        | 36.91%       | 32.93%         | 23.60%                      | 6.87%                               |
| TALUK HOSPITAL PUDUKAD                  | 11.38%       | 73.82%         | 38.38%                      | 18.53%                              |
| FAMILY HEALTH CENTRE PAMBOOR            | 21.17%       | 84.78%         | 20.28%                      | 0.00%                               |
| FAMILY HEALTH CENTRE MADAKATHARA        | 10.86%       | 70.62%         | 19.57%                      | 34.76%                              |
| FAMILY HEALTH CENTRE MUNDUR             | 22.04%       | 47.94%         | 47.83%                      | 49.70%                              |
| FAMILY HEALTH CENTRE VARANDARAPPILLY    | 30.03%       | 64.16%         | 30.86%                      | 38.60%                              |
| FAMILY HEALTH CENTRE KODAKARA           | 37.63%       | 66.92%         | 61.35%                      | 19.80%                              |
| FAMILY HEALTH CENTRE PORKULAM           | 71.75%       | 71.98%         | 37.23%                      | 8.15%                               |
| FAMILY HEALTH CENTRE MULLURKARA         | 12.81%       | 55.60%         | 28.19%                      | 100.00%                             |
| COMMUNITY HEALTH CENTRE MULLASSERY      | 43.19%       | 69.57%         | 0.00%                       | 79.61%                              |
| COMMUNITY HEALTH CENTRE PAZHANJI        | 54.76%       | 99.20%         | 0.01%                       | 45.37%                              |
| TALUK HEADQUARTERS HOSPITAL CHAVAKKAD   | 52.77%       | 63.05%         | 21.09%                      | 69.87%                              |
| FAMILY HEALTH CENTRE VALLATHOL NAGAR    | 32.27%       | 82.89%         | 76.59%                      | 27.23%                              |
| FAMILY HEALTH CENTRE PARALAM            | 34.38%       | 86.22%         | 73.01%                      | 21.51%                              |
| FAMILY HEALTH CENTRE KAKKAD             | 5.36%        | 97.68%         | 83.02%                      | 37.74%                              |
| FAMILY HEALTH CENTRE ADAT               | 55.60%       | 82.72%         | 78.75%                      | 0.00%                               |
| FAMILY HEALTH CENTRE THEKKUMKARA        | 36.89%       | 89.49%         | 81.44%                      | 34.55%                              |
| FAMILY HEALTH CENTRE NADATHARA          | 39.52%       | 82.04%         | 73.46%                      | 50.00%                              |
| FAMILY HEALTH CENTRE MELOOR             | 69.19%       | 75.60%         | 57.17%                      | 44.57%                              |
| URBAN FAMILY HEALTH CENTRE GOSAYIKUNNU  | 52.93%       | 84.32%         | 74.45%                      | 31.83%                              |
| FAMILY HEALTH CENTRE ELANAD             | 47.69%       | 77.83%         | 92.92%                      | 37.50%                              |
| URBAN PRIMARY HEALTH CENTRE KACHERY     | 63.93%       | 81.53%         | 78.93%                      | 38.82%                              |
| URBAN FAMILY HEALTH CENTRE PORKALANGAD  | 74.54%       | 94.15%         | 71.82%                      | 14.29%                              |
| FAMILY HEALTH CENTRE PUNNAYUR           | 38.19%       | 99.11%         | 84.53%                      | 47.17%                              |
| FAMILY HEALTH CENTRE ALOOR              | 40.17%       | 89.88%         | 81.72%                      | 45.82%                              |
| FAMILY HEALTH CENTRE THRIKKUR           | 24.94%       | 99.77%         | 83.42%                      | 63.55%                              |
| URBAN FAMILY HEALTH CENTRE GURUVAYOOR   | 59.36%       | 90.41%         | 76.32%                      | 56.94%                              |
| FAMILY HEALTH CENTRE VANIYAMAPARA       | 20.98%       | 97.13%         | 67.36%                      | 100.00%                             |
| FAMILY HEALTH CENTRE THALIKULAM         | 47.95%       | 98.78%         | 80.88%                      | 52.80%                              |
| FAMILY HEALTH CENTRE PARIYARAM THRISSUR | 34.30%       | 95.47%         | 84.98%                      | 66.67%                              |
| FAMILY HEALTH CENTRE MAMBRA             | 30.30%       | 98.55%         | 90.26%                      | 52.10%                              |
| FAMILY HEALTH CENTRE AYYANTHOLE         | 44.44%       | 98.13%         | 79.88%                      | 64.54%                              |
| FAMILY HEALTH CENTRE POYYA              | 47.34%       | 97.42%         | 87.66%                      | 68.54%                              |
| EAMILY LIEATTH CENTRE BOOMALA           | EE 700/      | 00 000/        | 02 250/                     | EN 030/                             |



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# 4. Status of Modules Usage in Hospitals

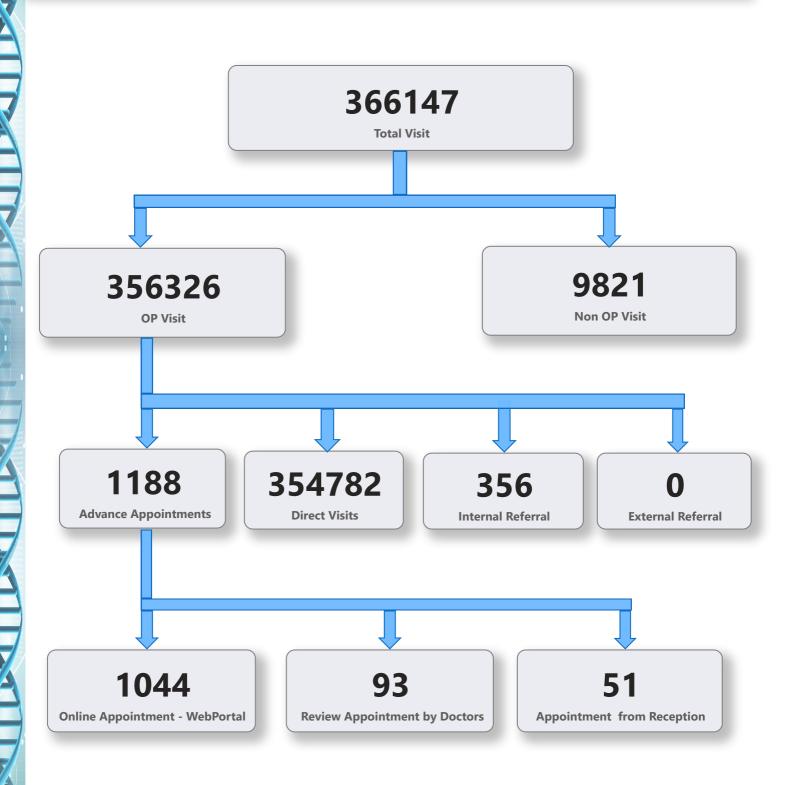
District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional. This list excludes Medical College Hospitals, CCRC and PH Labs.

| District           | Live Institutions | Reception | Consultation | Pharmacy  | Lab       |
|--------------------|-------------------|-----------|--------------|-----------|-----------|
| THIRUVANANTHAPURAM | 100               | 96 (96%)  | 86 (86%)     | 72 (72%)  | 77 (77%)  |
| ERNAKULAM          | 72                | 67 (93%)  | 46 (64%)     | 33 (46%)  | 27 (38%)  |
| THRISSUR           | 70                | 68 (97%)  | 65 (93%)     | 58 (83%)  | 61 (87%)  |
| KOZHIKODE          | 56                | 53 (95%)  | 47 (84%)     | 44 (79%)  | 44 (79%)  |
| MALAPPURAM         | 53                | 51 (96%)  | 48 (91%)     | 42 (79%)  | 44 (83%)  |
| PALAKKAD           | 44                | 43 (98%)  | 41 (93%)     | 37 (84%)  | 38 (86%)  |
| KANNUR             | 42                | 41 (98%)  | 36 (86%)     | 33 (79%)  | 27 (64%)  |
| ALAPPUZHA          | 31                | 29 (94%)  | 29 (94%)     | 29 (94%)  | 28 (90%)  |
| KOLLAM             | 31                | 31 (100%) | 31 (100%)    | 31 (100%) | 30 (97%)  |
| KOTTAYAM           | 31                | 31 (100%) | 31 (100%)    | 31 (100%) | 28 (90%)  |
| KASARAGOD          | 23                | 21 (91%)  | 19 (83%)     | 18 (78%)  | 15 (65%)  |
| IDUKKI             | 20                | 20 (100%) | 19 (95%)     | 19 (95%)  | 17 (85%)  |
| PATHANAMTHITTA     | 19                | 19 (100%) | 17 (89%)     | 17 (89%)  | 13 (68%)  |
| WAYANAD            | 19                | 17 (89%)  | 17 (89%)     | 17 (89%)  | 16 (84%)  |
| Total              | 611               | 587 (96%) | 532 (87%)    | 481 (79%) | 465 (76%) |



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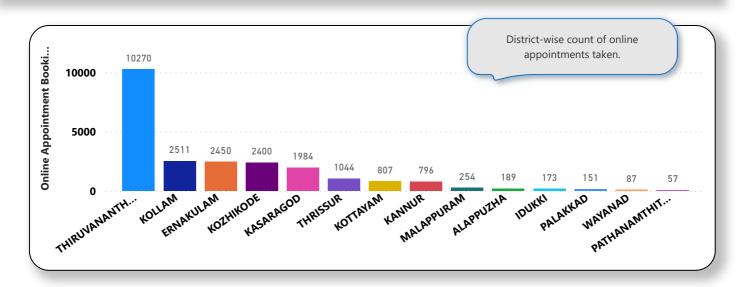
### 5. Appointment Booking in Hospitals (except Medical Colleges)

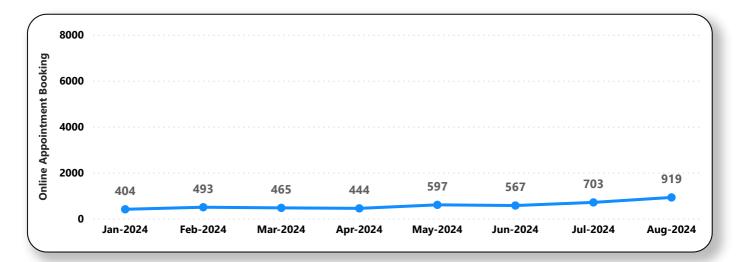


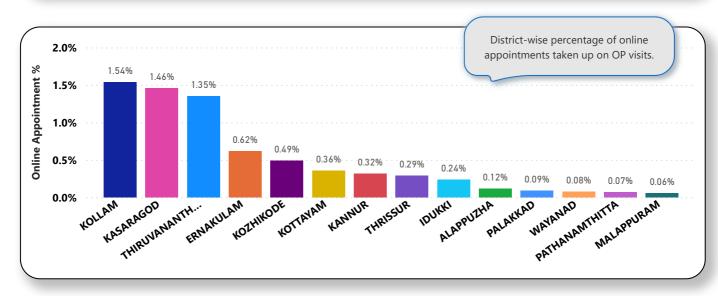


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### 5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)









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### 6. eHealth Performance - Reach

