1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	29
Taluk Headquarters Hospital	5
Urban Primary Health Centre	5
Taluk Hospital	4
Community Health Centre	1
District Hospital	1
Medical College Hospital	1
Specialty Hospital - Women Children	1
Total	**47**

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Number of institutions where the reception module is currently using.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, August 2025, along with the previous two months, is provided in the table below.

District	June	July	August
ERNAKULAM	10	11	12
PATHANAMTHITTA	9	10	11
KOLLAM	7	9	10
KANNUR	9	10	9
KOTTAYAM	8	8	9
THIRUVANANTHAPURAM	8	9	9
KASARAGOD	10	9	8
KOZHIKODE	6	6	7
MALAPPURAM	7	7	6
ALAPPUZHA	5	5	5
THRISSUR	4	4	4
PALAKKAD	3	3	3
WAYANAD	2	2	2
IDUKKI	1	1	1

Best performing
Average performing
Low performing

NB: Please note that institutions started via VPN are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE EZHUKONE	1
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	2
FAMILY HEALTH CENTRE SREENARAYANAPURAM	2
FAMILY HEALTH CENTRE MELILA	3
FAMILY HEALTH CENTRE PERUMON	4
FAMILY HEALTH CENTRE KARAVALUR	5
FAMILY HEALTH CENTRE KULASEKHARAPURAM	5
FAMILY HEALTH CENTRE SAKTHIKULANGARA	5
FAMILY HEALTH CENTRE THEKKUMBHAGAM	5
FAMILY HEALTH CENTRE VELIYAM	5
FAMILY HEALTH CENTRE VILAKKUDY	5
FAMILY HEALTH CENTRE THAZHAVA	6
FAMILY HEALTH CENTRE UMMANNOOR	6
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	7
FAMILY HEALTH CENTRE WEST KALLADA	8
FAMILY HEALTH CENTRE ELAMPALLOOR	8
FAMILY HEALTH CENTRE NEDUVATHOOR	8
URBAN PRIMARY HEALTH CENTRE ULIYAKOVIL	8
FAMILY HEALTH CENTRE POOYAPPALLY	9
FAMILY HEALTH CENTRE CHATHANNOOR	10
FAMILY HEALTH CENTRE PERINAD	10
FAMILY HEALTH CENTRE PIRAVANTHOOR	10
FAMILY HEALTH CENTRE CHAVARA	11
FAMILY HEALTH CENTRE THENMALA	11
FAMILY HEALTH CENTRE KALLADA EAST	12
FAMILY HEALTH CENTRE MADATHARA	13
FAMILY HEALTH CENTRE MANCODE CHITHARA	14
TALUK HEADQUARTERS HOSPITAL PUNALUR	15
URBAN PRIMARY HEALTH CENTRE KARUNAGAPPALLY	16
FAMILY HEALTH CENTRE VALLIKKAVU	17
FAMILY HEALTH CENTRE AZHEEKKAL	18
URBAN PRIMARY HEALTH CENTRE PUNALUR	19
FAMILY HEALTH CENTRE ALAPPAD	20
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	20

eHealth Kerala
State Digital Health Mission

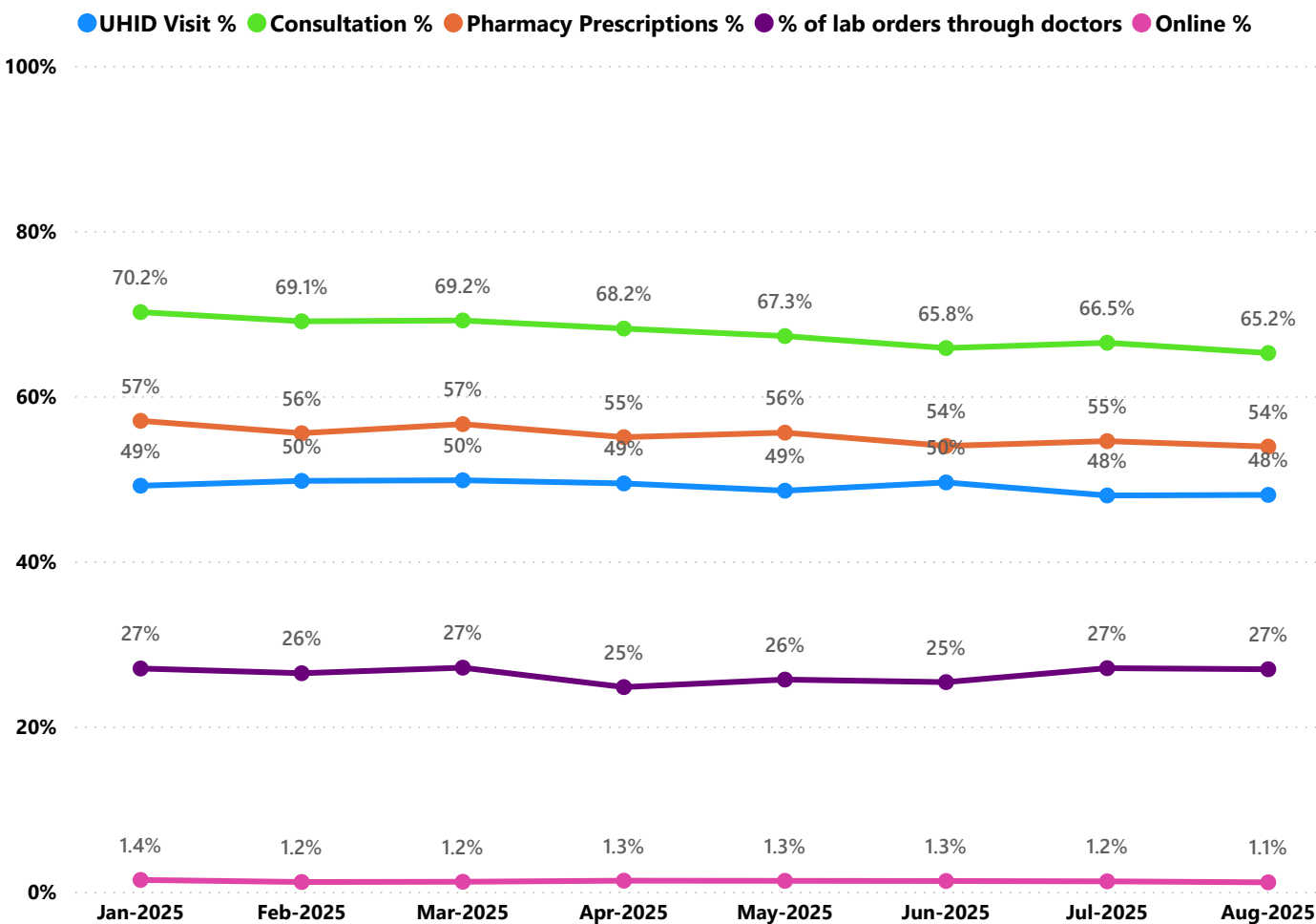## 3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
KOZHIKODE	66	60	90.91%
WAYANAD	31	27	87.10%
THRISSUR	77	67	87.01%
THIRUVANANTHAPURAM	117	101	86.32%
IDUKKI	27	22	81.48%
KOTTAYAM	43	35	81.40%
ERNAKULAM	87	70	80.46%
PATHANAMTHITTA	30	24	80.00%
PALAKKAD	57	43	75.44%
KASARAGOD	31	23	74.19%
ALAPPUZHA	50	37	74.00%
MALAPPURAM	84	61	72.62%
KANNUR	56	40	71.43%
KOLLAM	46	29	63.04%

Institutions where the reception module is either not started or not using

Hospital Name
URBAN PRIMARY HEALTH CENTRE PUNALUR
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL
FAMILY HEALTH CENTRE VALLIKKAVU
FAMILY HEALTH CENTRE AZHEEKKAL
FAMILY HEALTH CENTRE ALAPPAD

3.2 e-Health Performance Trend

Legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025	Jul-2025	Aug-2025
Consultation %	70.2%	69.1%	69.2%	68.2%	67.3%	65.8%	66.5%	65.2%
Pharmacy Prescriptions %	57%	56%	57%	55%	56%	54%	55%	54%
UHID Visit %	49%	50%	50%	49%	49%	50%	48%	48%
% of lab orders through doctors	27%	26%	27%	25%	26%	25%	27%	27%
Online %	1.4%	1.2%	1.2%	1.3%	1.3%	1.3%	1.2%	1.1%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE VALLIKKAVU	100.00%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE UMMANNOOR	90.11%	83.76%	80.26%	39.66%
FAMILY HEALTH CENTRE WEST KALLADA	89.34%	98.19%	88.16%	18.57%
URBAN PRIMARY HEALTH CENTRE ULIYAKOVIL	84.82%	79.37%	69.82%	55.20%
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	83.54%	99.79%	87.71%	94.44%
FAMILY HEALTH CENTRE EZHUKONE	80.29%	99.70%	90.14%	94.61%
FAMILY HEALTH CENTRE SREENARAYANAPURAM	76.38%	98.41%	96.51%	96.95%
FAMILY HEALTH CENTRE THENMALA	75.63%	83.21%	78.57%	16.83%
FAMILY HEALTH CENTRE VELIYAM	74.29%	99.80%	80.27%	57.19%
FAMILY HEALTH CENTRE MANCODE CHITHARA	72.21%	57.63%	35.81%	21.23%
FAMILY HEALTH CENTRE PERUMON	70.12%	99.51%	90.15%	56.89%
FAMILY HEALTH CENTRE MELILA	69.84%	99.32%	95.86%	100.00%
FAMILY HEALTH CENTRE KULASEKHARAPURAM	68.57%	85.50%	82.73%	71.02%
FAMILY HEALTH CENTRE POOYAPPALLY	66.30%	87.00%	81.51%	38.81%
FAMILY HEALTH CENTRE VILAKKUDY	61.77%	88.88%	75.56%	89.43%
FAMILY HEALTH CENTRE SAKTHIKULANGARA	60.94%	99.87%	91.03%	53.56%
FAMILY HEALTH CENTRE THEKKUMBHAGAM	57.73%	91.97%	83.74%	70.81%
FAMILY HEALTH CENTRE CHATHANNOOR	57.48%	58.97%	55.12%	97.53%
FAMILY HEALTH CENTRE CHAVARA	55.90%	82.86%	61.39%	46.73%
FAMILY HEALTH CENTRE KALLADA EAST	52.45%	98.67%	89.51%	0.00%
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	51.56%	81.10%	75.09%	72.15%
FAMILY HEALTH CENTRE PERINAD	51.47%	91.85%	64.45%	46.90%
FAMILY HEALTH CENTRE ELAMPALLOOR	49.16%	85.03%	83.33%	64.02%
FAMILY HEALTH CENTRE THAZHAVA	48.10%	98.68%	89.13%	72.76%
FAMILY HEALTH CENTRE KARAVALUR	43.52%	88.51%	83.78%	94.94%
FAMILY HEALTH CENTRE MADATHARA	42.43%	82.56%	55.48%	31.89%
FAMILY HEALTH CENTRE PIRAVANTHOOR	39.33%	95.23%	93.03%	33.80%
FAMILY HEALTH CENTRE NEDUVATHOOR	39.14%	91.74%	87.14%	65.81%
FAMILY HEALTH CENTRE AZHEEKKAL	37.50%	18.75%	18.75%	0.00%
URBAN PRIMARY HEALTH CENTRE PUNALUR	23.77%	0.00%	0.00%	0.00%
TALUK HEADQUARTERS HOSPITAL PUNALUR	23.63%	21.07%	5.76%	3.74%
URBAN PRIMARY HEALTH CENTRE KARUNAGAPPALLY	4.16%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE ALAPPAD	0.00%	0.00%	0.00%	0.00%
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	0.00%	0.00%	0.00%	0.00%

Non - eHealth Institutions Started

Hospital Name	Advance Appointment/Reception
COMMUNITY HEALTH CENTRE VELINALLOOR	5418
URBAN PRIMARY HEALTH CENTRE VAADI	805
URBAN PRIMARY HEALTH CENTRE PUNALUR	223
TALUK HEADQUARTERS HOSPITAL KOTTARAKKARA	124
A A RAHIM MEMORIAL DISTRICT HOSPITAL KOLLAM	93
TALUK HEADQUARTERS HOSPITAL KARUNAGAPPALLY	59
TALUK HEAD QUARTERS HOSPITAL PATHANAPURAM	56
WOMEN AND CHILDREN HOSPITAL KOLLAM VICTORIA	48
TALUK HOSPITAL KADAKKAL	30
TALUK HEADQUARTERS HOSPITAL SASTHAMKOTTA	5
TALUK HOSPITAL NEENDAKARA	4
TALUK HOSPITAL RAMA RAO MEMORIAL NEDUNGOLAM	3
TALUK HOSPITAL KUNDARA	0
Total	6868

4. Status of Modules Usage in Hospitals

> District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	105	101 (96%)	90 (86%)	77 (73%)	78 (74%)
ERNAKULAM	80	70 (88%)	56 (70%)	40 (50%)	42 (53%)
MALAPPURAM	77	61 (79%)	59 (77%)	52 (68%)	42 (55%)
THRISSUR	71	67 (94%)	65 (92%)	62 (87%)	61 (86%)
KOZHIKODE	63	60 (95%)	54 (86%)	52 (83%)	53 (84%)
PALAKKAD	47	43 (91%)	41 (87%)	37 (79%)	37 (79%)
KANNUR	46	40 (87%)	35 (76%)	32 (70%)	29 (63%)
ALAPPUZHA	38	37 (97%)	36 (95%)	35 (92%)	34 (89%)
KOTTAYAM	38	35 (92%)	34 (89%)	32 (84%)	29 (76%)
KOLLAM	34	29 (85%)	28 (82%)	28 (82%)	26 (76%)
WAYANAD	28	27 (96%)	24 (86%)	23 (82%)	23 (82%)
KASARAGOD	26	23 (88%)	21 (81%)	19 (73%)	17 (65%)
PATHANAMTHITTA	24	24 (100%)	17 (71%)	17 (71%)	17 (71%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	19 (83%)
Total	**700**	**639 (91%)**	**581 (83%)**	**527 (75%)**	**507 (72%)**

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

District	Online Appointment Bookings
THIRUVANANTH…	10746
KOZHIKODE	3228
THRISSUR	2634
KASARAGOD	2401
ERNAKULAM	2395
KOTTAYAM	2330
KOLLAM	1656
KANNUR	1095
PATHANAMTHIT…	475
IDUKKI	408
MALAPPURAM	289
PALAKKAD	280
ALAPPUZHA	191
WAYANAD	74

Month	Online Appointment Booking
Jan-2025	2276
Feb-2025	1634
Mar-2025	1738
Apr-2025	1909
May-2025	1984
Jun-2025	1848
Jul-2025	1922
Aug-2025	1656

District-wise percentage of online appointments taken up on OP visits.

District	Online Appointment %
KASARAGOD	1.45%
THIRUVANANTH…	1.38%
KOLLAM	1.12%
KOTTAYAM	0.94%
THRISSUR	0.73%
KOZHIKODE	0.57%
PATHANAMTHITTA	0.56%
ERNAKULAM	0.54%
KANNUR	0.51%
IDUKKI	0.50%
PALAKKAD	0.16%
ALAPPUZHA	0.11%
MALAPPURAM	0.06%
WAYANAD	0.04%