

1. eHealth Kerala - Vital Statistics

| Hospital Type | Live Institutions |
|-------------------------------------|-------------------|
| Family Health Centre | 33 |
| Urban Health Wellness Centre | 15 |
| Urban Primary Health Centre | 6 |
| Taluk Headquarters Hospital | 4 |
| Community Health Centre | 3 |
| District Hospital | 2 |
| Primary Health Centre | 2 |
| Taluk Hospital | 2 |
| Block Family Health Centre | 1 |
| District TB Centre | 1 |
| General Hospital | 1 |
| Medical College Hospital | 1 |
| Specialty Hospital - Women Children | 1 |
| Total | 72 |

2. Highlights



1. An increase in OP consultation was observed in December, with the percentage rising from 72% to 73.2%.
2. Alappuzha (ALP) district ranks 3rd overall in eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.
3. UHID visits increased by 1% during December, rising from 51% to 52%.
4. The percentage of lab orders placed by doctors increased by 2% in December, rising from 51% to 53%.
5. Pharmacy prescriptions increased by 1% during the month of December, rising from 64% to 65%.
6. Family Health Centre Purakkad has secured the top position in the eHealth institution-level ranking.

1. FHC Kodamthuruth records the lowest UHID percentage among institutions.
2. CHC Kurathikad has the lowest consultation %, Pharmacy prescriptions%
3. FHC Cherthala South has the lowest Lab Orders by Doctors %.
4. The district ranked 11th position in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.17%.

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2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

| District | October | November | December |
|--------------------|---------|----------|----------|
| IDUKKI | 1 | 1 | 1 |
| WAYANAD | 2 | 2 | 2 |
| ALAPPUZHA | 4 | 3 | 3 |
| THRISSUR | 3 | 4 | 4 |
| MALAPPURAM | 3 | 4 | 5 |
| PALAKKAD | 4 | 5 | 5 |
| KASARAGOD | 6 | 8 | 6 |
| KOLLAM | 7 | 6 | 6 |
| KOZHIKODE | 5 | 6 | 6 |
| THIRUVANANTHAPURAM | 7 | 7 | 6 |
| KANNUR | 8 | 9 | 7 |
| KOTTAYAM | 7 | 8 | 7 |
| PATHANAMTHITTA | 7 | 8 | 7 |
| ERNAKULAM | 8 | 10 | 8 |



NB: Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.



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3. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital | Rank |
|--|------|
| FAMILY HEALTH CENTRE PURAKKAD | 1 |
| FAMILY HEALTH CENTRE THOTTAPPALLY | 1 |
| FAMILY HEALTH CENTRE KARTHIKAPPALLY | 2 |
| FAMILY HEALTH CENTRE PALAMEL | 3 |
| FAMILY HEALTH CENTRE PUNNAPRA NORTH | 3 |
| FAMILY HEALTH CENTRE VETTAKKAL | 3 |
| FAMILY HEALTH CENTRE ARATTUPUZHA | 4 |
| FAMILY HEALTH CENTRE KANDALLOOR | 4 |
| FAMILY HEALTH CENTRE VEEYAPURAM | 4 |
| COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA | 5 |
| FAMILY HEALTH CENTRE AROOR | 5 |
| FAMILY HEALTH CENTRE BHARANIKAVU | 5 |
| FAMILY HEALTH CENTRE CHERIYANAD | 5 |
| FAMILY HEALTH CENTRE CHERUTHANA | 5 |
| FAMILY HEALTH CENTRE CHETTIKULANGARA | 5 |
| FAMILY HEALTH CENTRE KADAMPOOR | 5 |
| FAMILY HEALTH CENTRE KANJIKUZHY | 5 |
| FAMILY HEALTH CENTRE NOORANAD | 5 |
| FAMILY HEALTH CENTRE PALLITHODU | 5 |
| FAMILY HEALTH CENTRE PANAVALLY | 5 |
| PRIMARY HEALTH CENTRE MULAKUZHA | 5 |
| URBAN PRIMARY HEALTH CENTRE CHERAVALLY | 5 |
| COMMUNITY HEALTH CENTRE MUTHUKULAM | 6 |
| FAMILY HEALTH CENTRE DEVIKULANGARA | 6 |
| FAMILY HEALTH CENTRE PALLIPURAM | 6 |
| FAMILY HEALTH CENTRE PERUMBALAM | 6 |
| FAMILY HEALTH CENTRE THAMARAKULAM | 7 |
| FAMILY HEALTH CENTRE VALLIKUNNAM | 7 |
| FAMILY HEALTH CENTRE MARARIKULAM NORTH | 8 |
| FAMILY HEALTH CENTRE KRISHNAPURAM | 9 |
| PRIMARY HEALTH CENTRE ERA MALLIKKARA | 9 |
| FAMILY HEALTH CENTRE KALAVOOR | 10 |
| FAMILY HEALTH CENTRE VAYALAR | 10 |
| COMMUNITY HEALTH CENTRE CHUNAKKARA | 11 |
| FAMILY HEALTH CENTRE CHERTHALA SOUTH | 12 |
| URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU | 12 |

| Hospital | Rank |
|--|------|
| DISTRICT HOSPITAL MABELIKARA | 20 |
| WOMEN AND CHILDREN HOSPITAL ALAPPUZHA | 19 |
| COMMUNITY HEALTH CENTRE KURATHIKAD | 18 |
| FAMILY HEALTH CENTRE EZHUPUNNA | 17 |
| DISTRICT TB CENTRE ALAPPUZHA | 16 |
| FAMILY HEALTH CENTRE CHENNITHALA | 15 |
| FAMILY HEALTH CENTRE KODAMTHURUTH | 14 |
| TALUK HOSPITAL THURAVOOR | 13 |
| FAMILY HEALTH CENTRE CHERTHALA SOUTH | 12 |
| URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU | 12 |
| COMMUNITY HEALTH CENTRE CHUNAKKARA | 11 |
| FAMILY HEALTH CENTRE KALAVOOR | 10 |
| FAMILY HEALTH CENTRE VAYALAR | 10 |
| FAMILY HEALTH CENTRE KRISHNAPURAM | 9 |
| PRIMARY HEALTH CENTRE ERA MALLIKKARA | 9 |
| FAMILY HEALTH CENTRE MARARIKULAM NORTH | 8 |
| FAMILY HEALTH CENTRE THAMARAKULAM | 7 |
| FAMILY HEALTH CENTRE VALLIKUNNAM | 7 |
| COMMUNITY HEALTH CENTRE MUTHUKULAM | 6 |
| FAMILY HEALTH CENTRE DEVIKULANGARA | 6 |
| FAMILY HEALTH CENTRE PALLIPURAM | 6 |
| FAMILY HEALTH CENTRE PERUMBALAM | 6 |
| COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA | 5 |
| FAMILY HEALTH CENTRE AROOR | 5 |
| FAMILY HEALTH CENTRE BHARANIKAVU | 5 |
| FAMILY HEALTH CENTRE CHERIYANAD | 5 |
| FAMILY HEALTH CENTRE CHERUTHANA | 5 |
| FAMILY HEALTH CENTRE CHETTIKULANGARA | 5 |
| FAMILY HEALTH CENTRE KADAMPOOR | 5 |
| FAMILY HEALTH CENTRE KANJIKUZHY | 5 |
| FAMILY HEALTH CENTRE NOORANAD | 5 |
| FAMILY HEALTH CENTRE PALLITHODU | 5 |
| FAMILY HEALTH CENTRE PANAVALLY | 5 |
| PRIMARY HEALTH CENTRE MULAKUZHA | 5 |
| URBAN PRIMARY HEALTH CENTRE CHERAVALLY | 5 |
| FAMILY HEALTH CENTRE ARATTUPUZHA | 4 |

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3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District | Institution Count | Institutions with Reception | % of institutions with Reception |
|--------------------|-------------------|-----------------------------|----------------------------------|
| THIRUVANANTHAPURAM | 119 | 99 | 83.19% |
| ERNAKULAM | 89 | 70 | 78.65% |
| MALAPPURAM | 87 | 68 | 78.16% |
| THRISSUR | 81 | 68 | 83.95% |
| KOZHIKODE | 80 | 68 | 85.00% |
| PALAKKAD | 61 | 49 | 80.33% |
| KANNUR | 60 | 44 | 73.33% |
| ALAPPUZHA | 55 | 43 | 78.18% |
| KOLLAM | 52 | 36 | 69.23% |
| KOTTAYAM | 45 | 38 | 84.44% |
| KASARAGOD | 35 | 25 | 71.43% |
| WAYANAD | 33 | 25 | 75.76% |
| PATHANAMTHITTA | 32 | 23 | 71.88% |
| IDUKKI | 27 | 22 | 81.48% |

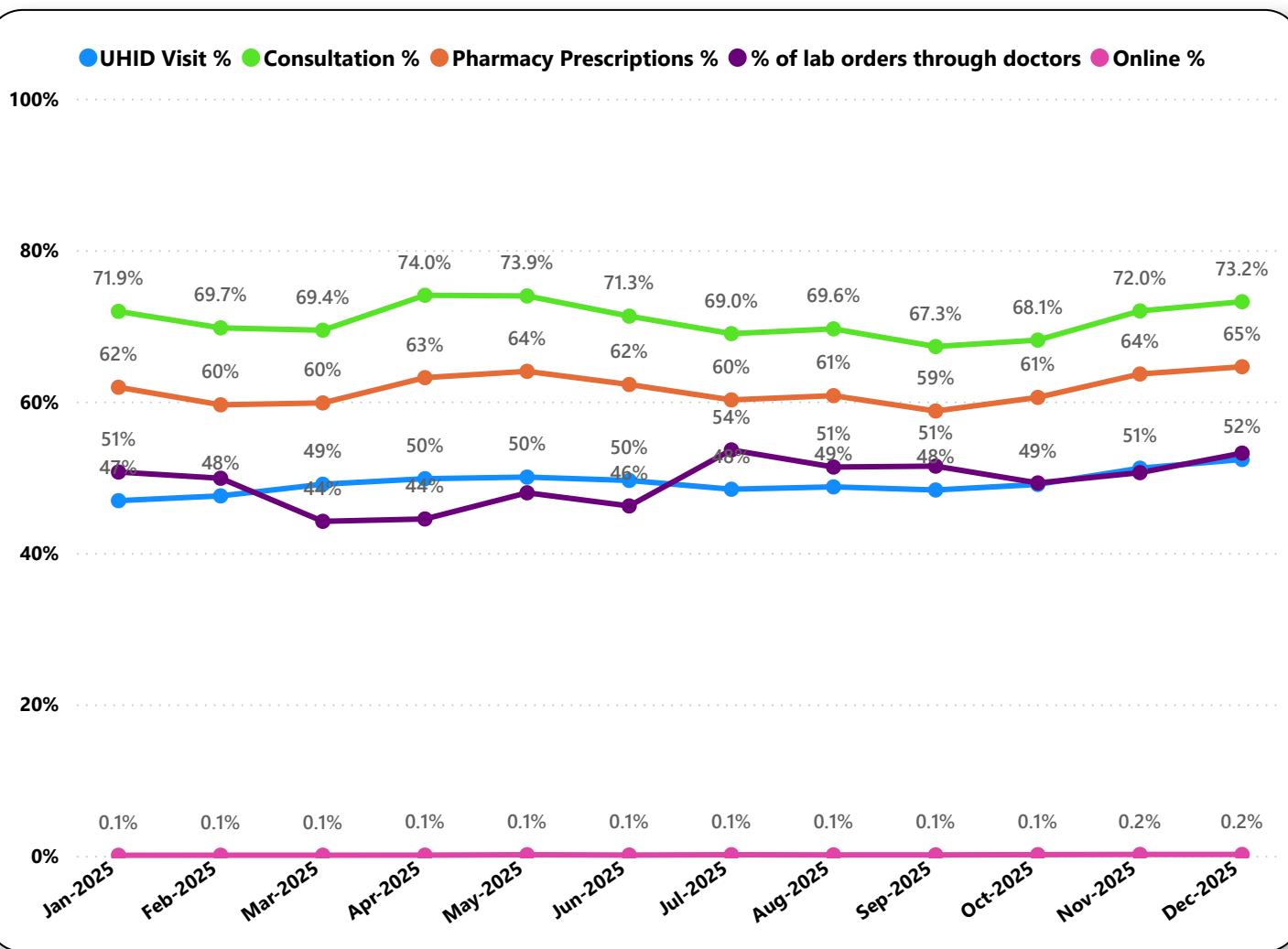
Institutions where the reception module is either not started or not using

Hospital Name

DISTRICT TB CENTRE ALAPPUZHA

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3.2 e-Health Performance Trend



- **UHID Visit %** is calculated as $(\text{UHID Visits} / \text{Total Visit}) * 100$
- **Consultation %** is calculated as $(\text{Doctor Consultation} / \text{OP Visits}) * 100$
- **Pharmacy %** is calculated as $(\text{Pharmacy Prescriptions} / \text{Total OP Visits}) * 100$
- **Lab %** is calculated as $(\text{Lab orders given by doctors} / \text{Total Lab Orders}) * 100$
- **Online %** is calculated as $(\text{Online appointments via web portal} / \text{Total OP Visits}) * 100$

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3.3 e-Health Performance Indicators

| Hospital | UHID Visit % | Consultation % | Pharmacy orders by doctors % | % of Lab Orders given by Doctors |
|--|--------------|----------------|------------------------------|----------------------------------|
| FAMILY HEALTH CENTRE PURAKKAD | 100.00% | 99.36% | 99.36% | 100.00% |
| FAMILY HEALTH CENTRE THOTTAPPALLY | 100.00% | 100.00% | 100.00% | 100.00% |
| FAMILY HEALTH CENTRE VETTAKKAL | 89.22% | 98.02% | 92.15% | 89.91% |
| FAMILY HEALTH CENTRE KARTHIKAPPALLY | 84.93% | 99.01% | 92.89% | 95.28% |
| FAMILY HEALTH CENTRE PERUMBALAM | 81.47% | 79.46% | 73.67% | 98.85% |
| FAMILY HEALTH CENTRE PALAMEL | 81.12% | 99.04% | 89.90% | 92.15% |
| FAMILY HEALTH CENTRE CHERIYANAD | 77.42% | 95.28% | 90.31% | 71.46% |
| URBAN PRIMARY HEALTH CENTRE CHERAVALLY | 77.15% | 95.05% | 79.14% | 100.00% |
| FAMILY HEALTH CENTRE PUNNAPRA NORTH | 76.91% | 99.28% | 93.38% | 100.00% |
| FAMILY HEALTH CENTRE VALLIKUNNAM | 76.88% | 87.90% | 90.58% | 66.08% |
| FAMILY HEALTH CENTRE KADAMPOOR | 76.75% | 95.18% | 75.38% | 100.00% |
| FAMILY HEALTH CENTRE CHETTIKULANGARA | 73.37% | 91.24% | 71.57% | 100.00% |
| FAMILY HEALTH CENTRE THAMARAKULAM | 71.95% | 96.89% | 83.86% | 61.02% |
| URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU | 71.23% | 50.27% | 49.78% | 67.61% |
| FAMILY HEALTH CENTRE ARATTUPUZHA | 70.09% | 99.50% | 89.07% | 95.56% |
| COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA | 69.72% | 98.93% | 88.14% | 95.05% |
| FAMILY HEALTH CENTRE PANAVALLY | 69.48% | 93.34% | 91.36% | 88.21% |
| FAMILY HEALTH CENTRE AROOR | 69.25% | 98.72% | 85.23% | 100.00% |
| FAMILY HEALTH CENTRE DEVIKULANGARA | 68.44% | 97.90% | 91.12% | 78.02% |
| FAMILY HEALTH CENTRE CHERUTHANA | 68.34% | 96.48% | 89.73% | 100.00% |
| PRIMARY HEALTH CENTRE MULAKUZHA | 68.13% | 99.95% | 80.27% | 100.00% |
| FAMILY HEALTH CENTRE KANDALLOOR | 68.05% | 96.90% | 92.24% | 91.18% |
| FAMILY HEALTH CENTRE KANJIKUZHY | 67.86% | 99.39% | 89.17% | 93.95% |
| FAMILY HEALTH CENTRE PALLIPURAM | 66.89% | 94.99% | 84.97% | 81.31% |
| FAMILY HEALTH CENTRE VEYAPURAM | 63.58% | 98.48% | 91.35% | 100.00% |
| FAMILY HEALTH CENTRE MARARIKULAM NORTH | 62.42% | 93.50% | 87.63% | 68.37% |
| FAMILY HEALTH CENTRE BHARANIKAVU | 59.95% | 99.92% | 97.13% | 100.00% |
| COMMUNITY HEALTH CENTRE MUTHUKULAM | 54.50% | 99.47% | 87.10% | 100.00% |
| FAMILY HEALTH CENTRE NOORANAD | 53.92% | 95.75% | 90.29% | 92.59% |
| FAMILY HEALTH CENTRE PALLITHODU | 50.39% | 99.92% | 91.05% | 97.00% |
| FAMILY HEALTH CENTRE CHERTHALA SOUTH | 47.42% | 95.72% | 87.15% | 13.04% |
| COMMUNITY HEALTH CENTRE CHUNAKKARA | 46.73% | 79.97% | 76.26% | 55.92% |
| PRIMARY HEALTH CENTRE ERAMALLIKKARA | 41.45% | 79.03% | 69.96% | 91.74% |
| FAMILY HEALTH CENTRE EZHUPUNNA | 40.78% | 56.80% | 55.65% | 21.12% |
| FAMILY HEALTH CENTRE VAYALAR | 40.63% | 87.70% | 74.89% | 56.53% |
| FAMILY HEALTH CENTRE KALAVOOR | 37.22% | 76.62% | 51.10% | 100.00% |
| COMMUNITY HEALTH CENTRE KURATHIKAD | 32.11% | 0.14% | 0.07% | 100.00% |
| TALUK HOSPITAL THURAVOOR | 31.59% | 75.39% | 62.53% | 50.92% |
| FAMILY HEALTH CENTRE CHENNITHALA | 28.44% | 58.01% | 31.19% | 100.00% |
| FAMILY HEALTH CENTRE KRISHNAPURAM | 25.95% | 85.18% | 77.34% | 100.00% |
| WOMEN AND CHILDREN HOSPITAL ALAPPUZHA | 22.47% | 30.22% | 19.96% | 43.34% |

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3.3 e-Health Performance Indicators

| Hospital | UHID Visit % | Consultation % | Pharmacy ordered by doctors % | % of Lab Orders given by Doctors |
|--|--------------|----------------|-------------------------------|----------------------------------|
| FAMILY HEALTH CENTRE KODAMTHURUTH | 19.56% | 62.93% | 40.57% | 100.00% |
| DISTRICT HOSPITAL Mavelikara | 22.41% | 7.00% | 1.52% | 0.00% |
| WOMEN AND CHILDREN HOSPITAL ALAPPUZHA | 22.47% | 30.22% | 19.96% | 43.34% |
| FAMILY HEALTH CENTRE KRISHNAPURAM | 25.95% | 85.18% | 77.34% | 100.00% |
| FAMILY HEALTH CENTRE CHENNITHALA | 28.44% | 58.01% | 31.19% | 100.00% |
| TALUK HOSPITAL THURAVOOR | 31.59% | 75.39% | 62.53% | 50.92% |
| COMMUNITY HEALTH CENTRE KURATHIKAD | 32.11% | 0.14% | 0.07% | 100.00% |
| FAMILY HEALTH CENTRE KALAVOOR | 37.22% | 76.62% | 51.10% | 100.00% |
| FAMILY HEALTH CENTRE VAYALAR | 40.63% | 87.70% | 74.89% | 56.53% |
| FAMILY HEALTH CENTRE EZHUPUNNA | 40.78% | 56.80% | 55.65% | 21.12% |
| PRIMARY HEALTH CENTRE ERAMALLIKKARA | 41.45% | 79.03% | 69.96% | 91.74% |
| COMMUNITY HEALTH CENTRE CHUNAKKARA | 46.73% | 79.97% | 76.26% | 55.92% |
| FAMILY HEALTH CENTRE CHERTHALA SOUTH | 47.42% | 95.72% | 87.15% | 13.04% |
| FAMILY HEALTH CENTRE PALLITHODU | 50.39% | 99.92% | 91.05% | 97.00% |
| FAMILY HEALTH CENTRE NOORANAD | 53.92% | 95.75% | 90.29% | 92.59% |
| COMMUNITY HEALTH CENTRE MUTHUKULAM | 54.50% | 99.47% | 87.10% | 100.00% |
| FAMILY HEALTH CENTRE BHARANIKAVU | 59.95% | 99.92% | 97.13% | 100.00% |
| FAMILY HEALTH CENTRE MARARIKULAM NORTH | 62.42% | 93.50% | 87.63% | 68.37% |
| FAMILY HEALTH CENTRE VEEYAPURAM | 63.58% | 98.48% | 91.35% | 100.00% |
| FAMILY HEALTH CENTRE PALLIPURAM | 66.89% | 94.99% | 84.97% | 81.31% |
| FAMILY HEALTH CENTRE KANJIKUZHY | 67.86% | 99.39% | 89.17% | 93.95% |
| FAMILY HEALTH CENTRE KANDALLOOR | 68.05% | 96.90% | 92.24% | 91.18% |
| PRIMARY HEALTH CENTRE MULAKUZHA | 68.13% | 99.95% | 80.27% | 100.00% |
| FAMILY HEALTH CENTRE CHERUTHANA | 68.34% | 96.48% | 89.73% | 100.00% |
| FAMILY HEALTH CENTRE DEVIKULANGARA | 68.44% | 97.90% | 91.12% | 78.02% |
| FAMILY HEALTH CENTRE AROOR | 69.25% | 98.72% | 85.23% | 100.00% |
| FAMILY HEALTH CENTRE PANAVALLY | 69.48% | 93.34% | 91.36% | 88.21% |
| COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA | 69.72% | 98.93% | 88.14% | 95.05% |
| FAMILY HEALTH CENTRE ARATTUPUZHA | 70.09% | 99.50% | 89.07% | 95.56% |
| URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU | 71.23% | 50.27% | 49.78% | 67.61% |
| FAMILY HEALTH CENTRE THAMARAKULAM | 71.95% | 96.89% | 83.86% | 61.02% |
| FAMILY HEALTH CENTRE CHETTIKULANGARA | 73.37% | 91.24% | 71.57% | 100.00% |
| FAMILY HEALTH CENTRE KADAMPOOR | 76.75% | 95.18% | 75.38% | 100.00% |
| FAMILY HEALTH CENTRE VALLIKUNNAM | 76.88% | 87.90% | 90.58% | 66.08% |
| FAMILY HEALTH CENTRE PUNNAPRA NORTH | 76.91% | 99.28% | 93.38% | 100.00% |
| URBAN PRIMARY HEALTH CENTRE CHERAVALLY | 77.15% | 95.05% | 79.14% | 100.00% |
| FAMILY HEALTH CENTRE CHERIYANAD | 77.42% | 95.28% | 90.31% | 71.46% |
| FAMILY HEALTH CENTRE PALAMEL | 81.12% | 99.04% | 89.90% | 92.15% |
| FAMILY HEALTH CENTRE PERUMBALAM | 81.47% | 79.46% | 73.67% | 98.85% |
| FAMILY HEALTH CENTRE KARTHIKAPPALLY | 84.93% | 99.01% | 92.89% | 95.28% |
| FAMILY HEALTH CENTRE VETTAKKAL | 89.22% | 98.02% | 92.15% | 89.91% |
| FAMILY HEALTH CENTRE PURAKKAD | 100.00% | 99.36% | 99.36% | 100.00% |

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Non - eHealth Institutions Started

| District | VPN Institutions | Reception Started | Advance Appointment Started |
|--------------------|------------------|-------------------|-----------------------------|
| THIRUVANANTHAPURAM | 44 | 44 | 44 |
| MALAPPURAM | 38 | 34 | 34 |
| ERNAKULAM | 33 | 32 | 32 |
| KOLLAM | 30 | 26 | 26 |
| ALAPPUZHA | 27 | 27 | 27 |
| THRISSUR | 27 | 23 | 23 |
| KOTTAYAM | 24 | 24 | 24 |
| PALAKKAD | 22 | 21 | 21 |
| KANNUR | 21 | 15 | 15 |
| KOZHIKODE | 18 | 17 | 17 |
| PATHANAMTHITTA | 18 | 18 | 18 |
| WAYANAD | 16 | 16 | 16 |
| KASARAGOD | 13 | 13 | 13 |
| IDUKKI | 9 | 8 | 8 |
| Total | 340 | 318 | 318 |

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4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District | Live Institutions | Reception | Consultation | Pharmacy ordered by doctors | Lab ordered by doctors |
|--------------------|-------------------|------------------|------------------|-----------------------------|------------------------|
| THIRUVANANTHAPURAM | 102 | 99 (97%) | 91 (89%) | 81 (79%) | 82 (80%) |
| ERNAKULAM | 73 | 70 (96%) | 59 (81%) | 55 (75%) | 53 (73%) |
| THRISSUR | 73 | 68 (93%) | 66 (90%) | 64 (88%) | 63 (86%) |
| MALAPPURAM | 70 | 68 (97%) | 67 (96%) | 59 (84%) | 56 (80%) |
| KOZHIKODE | 68 | 68 (100%) | 59 (87%) | 54 (79%) | 56 (82%) |
| PALAKKAD | 52 | 49 (94%) | 46 (88%) | 42 (81%) | 40 (77%) |
| KANNUR | 48 | 44 (92%) | 40 (83%) | 36 (75%) | 35 (73%) |
| ALAPPUZHA | 44 | 43 (98%) | 42 (95%) | 41 (93%) | 38 (86%) |
| KOTTAYAM | 42 | 38 (90%) | 37 (88%) | 32 (76%) | 29 (69%) |
| KOLLAM | 38 | 36 (95%) | 34 (89%) | 34 (89%) | 32 (84%) |
| KASARAGOD | 26 | 25 (96%) | 21 (81%) | 19 (73%) | 18 (69%) |
| WAYANAD | 25 | 25 (100%) | 25 (100%) | 25 (100%) | 23 (92%) |
| PATHANAMTHITTA | 23 | 23 (100%) | 21 (91%) | 21 (91%) | 20 (87%) |
| IDUKKI | 22 | 22 (100%) | 22 (100%) | 22 (100%) | 21 (95%) |
| Total | 706 | 678 (96%) | 630 (89%) | 585 (83%) | 566 (80%) |

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



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5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District | Reception Started | Consultation Started | Pharmacy Started | Billing Started | Lab Started |
|--------------------|-------------------|----------------------|------------------|-----------------|-------------|
| IDUKKI | 22 | 22 | 22 | 16 | 19 |
| PATHANAMTHITTA | 23 | 21 | 21 | 18 | 18 |
| KASARAGOD | 25 | 21 | 22 | 18 | 17 |
| WAYANAD | 25 | 25 | 25 | 22 | 23 |
| KOLLAM | 36 | 34 | 35 | 35 | 32 |
| KOTTAYAM | 38 | 37 | 34 | 29 | 25 |
| ALAPPUZHA | 43 | 42 | 43 | 33 | 33 |
| KANNUR | 44 | 40 | 37 | 31 | 32 |
| PALAKKAD | 49 | 46 | 43 | 39 | 39 |
| KOZHIKODE | 68 | 59 | 55 | 59 | 51 |
| MALAPPURAM | 68 | 67 | 61 | 37 | 52 |
| THRISSUR | 68 | 66 | 65 | 59 | 63 |
| ERNAKULAM | 70 | 59 | 55 | 45 | 50 |
| THIRUVANANTHAPURAM | 99 | 91 | 86 | 80 | 81 |
| Total | 678 | 630 | 604 | 521 | 535 |

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6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

