

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	33
Urban Health Wellness Centre	15
Urban Primary Health Centre	6
Taluk Headquarters Hospital	4
Community Health Centre	3
District Hospital	2
Primary Health Centre	2
Taluk Hospital	2
Block Family Health Centre	1
District TB Centre	1
General Hospital	1
Medical College Hospital	1
Specialty Hospital - Women Children	1
Total	72

2. Highlights



1. An increase in OP consultation was observed in December, with the percentage rising from 72% to 73.2%.
2. Alappuzha (ALP) district ranks 3rd overall in eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.
3. UHID visits increased by 1% during December, rising from 51% to 52%.
4. The percentage of lab orders placed by doctors increased by 2% in December, rising from 51% to 53%.
5. Pharmacy prescriptions increased by 1% during the month of December, rising from 64% to 65%.
6. Family Health Centre Purakkad has secured the top position in the eHealth institution-level ranking.



1. FHC Kodamthuruth records the lowest UHID percentage among institutions.
2. CHC Kurathikad has the lowest consultation %,Pharmacy prescriptions%
3. FHC Cherthala South has the lowest Lab Orders by Doctors %.
4. The district ranked 11th position in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.17%.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	4	3	3
THRISSUR	3	4	4
MALAPPURAM	3	4	5
PALAKKAD	4	5	5
KASARAGOD	6	8	6
KOLLAM	7	6	6
KOZHIKODE	5	6	6
THIRUVANANTHAPURAM	7	7	6
KANNUR	8	9	7
KOTTAYAM	7	8	7
PATHANAMTHITTA	7	8	7
ERNAKULAM	8	10	8

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE PURAKKAD	1
FAMILY HEALTH CENTRE THOTTAPPALLY	1
FAMILY HEALTH CENTRE KARTHIKAPPALLY	2
FAMILY HEALTH CENTRE PALAMEL	3
FAMILY HEALTH CENTRE PUNNAPRA NORTH	3
FAMILY HEALTH CENTRE VETTAKKAL	3
FAMILY HEALTH CENTRE ARATTUPUZHA	4
FAMILY HEALTH CENTRE KANDALLOOR	4
FAMILY HEALTH CENTRE VEEYAPURAM	4
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	5
FAMILY HEALTH CENTRE AROOR	5
FAMILY HEALTH CENTRE BHARANIKAVU	5
FAMILY HEALTH CENTRE CHERIYANAD	5
FAMILY HEALTH CENTRE CHERUTHANA	5
FAMILY HEALTH CENTRE CHETTIKULANGARA	5
FAMILY HEALTH CENTRE KADAMPOOR	5
FAMILY HEALTH CENTRE KANJIKUZH	5
FAMILY HEALTH CENTRE NOORANAD	5
FAMILY HEALTH CENTRE PALLITHODU	5
FAMILY HEALTH CENTRE PANAVALLY	5
PRIMARY HEALTH CENTRE MULAKUZH	5
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	5
COMMUNITY HEALTH CENTRE MUTHUKULAM	6
FAMILY HEALTH CENTRE DEVIKULANGARA	6
FAMILY HEALTH CENTRE PALLIPURAM	6
FAMILY HEALTH CENTRE PERUMBALAM	6
FAMILY HEALTH CENTRE THAMARAKULAM	7
FAMILY HEALTH CENTRE VALLIKUNNAM	7
FAMILY HEALTH CENTRE MARARIKULAM NORTH	8
FAMILY HEALTH CENTRE KRISHNAPURAM	9
PRIMARY HEALTH CENTRE ERAMALLIKKARA	9
FAMILY HEALTH CENTRE KALAVOOR	10
FAMILY HEALTH CENTRE VAYALAR	10
COMMUNITY HEALTH CENTRE CHUNAKKARA	11
FAMILY HEALTH CENTRE CHERTHALA SOUTH	12
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	12

Hospital	Rank
DISTRICT HOSPITAL MAVELIKARA	20
WOMEN AND CHILDREN HOSPITAL ALAPPUZHA	19
COMMUNITY HEALTH CENTRE KURATHIKAD	18
FAMILY HEALTH CENTRE EZHUPUNNA	17
DISTRICT TB CENTRE ALAPPUZHA	16
FAMILY HEALTH CENTRE CHENNITHALA	15
FAMILY HEALTH CENTRE KODAMTHURUTH	14
TALUK HOSPITAL THURAVOOR	13
FAMILY HEALTH CENTRE CHERTHALA SOUTH	12
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	12
COMMUNITY HEALTH CENTRE CHUNAKKARA	11
FAMILY HEALTH CENTRE KALAVOOR	10
FAMILY HEALTH CENTRE VAYALAR	10
FAMILY HEALTH CENTRE KRISHNAPURAM	9
PRIMARY HEALTH CENTRE ERAMALLIKKARA	9
FAMILY HEALTH CENTRE MARARIKULAM NORTH	8
FAMILY HEALTH CENTRE THAMARAKULAM	7
FAMILY HEALTH CENTRE VALLIKUNNAM	7
COMMUNITY HEALTH CENTRE MUTHUKULAM	6
FAMILY HEALTH CENTRE DEVIKULANGARA	6
FAMILY HEALTH CENTRE PALLIPURAM	6
FAMILY HEALTH CENTRE PERUMBALAM	6
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	5
FAMILY HEALTH CENTRE AROOR	5
FAMILY HEALTH CENTRE BHARANIKAVU	5
FAMILY HEALTH CENTRE CHERIYANAD	5
FAMILY HEALTH CENTRE CHERUTHANA	5
FAMILY HEALTH CENTRE CHETTIKULANGARA	5
FAMILY HEALTH CENTRE KADAMPOOR	5
FAMILY HEALTH CENTRE KANJIKUZH	5
FAMILY HEALTH CENTRE NOORANAD	5
FAMILY HEALTH CENTRE PALLITHODU	5
FAMILY HEALTH CENTRE PANAVALLY	5
PRIMARY HEALTH CENTRE MULAKUZH	5
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	5
FAMILY HEALTH CENTRE ARATTUPUZHA	4

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

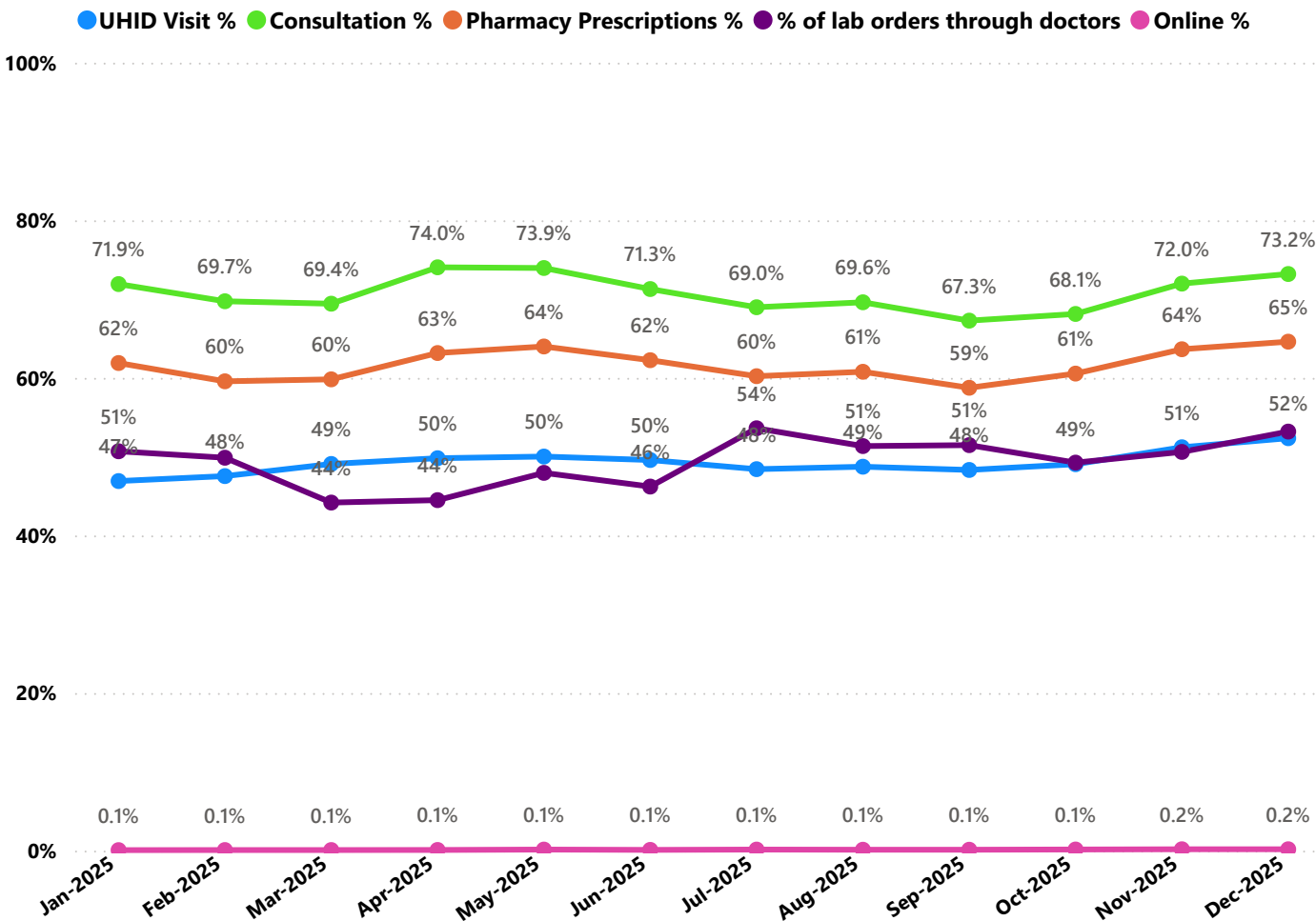
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	99	83.19%
ERNAKULAM	89	70	78.65%
MALAPPURAM	87	68	78.16%
THRISSUR	81	68	83.95%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	49	80.33%
KANNUR	60	44	73.33%
ALAPPUZHA	55	43	78.18%
KOLLAM	52	36	69.23%
KOTTAYAM	45	38	84.44%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

DISTRICT TB CENTRE ALAPPUZHA

3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) *100
- Consultation % is calculated as (Doctor Consultation / OP Visits) *100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100
- Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100
- Online % is calculated as (Online appointments via web portal/Total OP Visits) *100

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE PURAKKAD	100.00%	99.36%	99.36%	100.00%
FAMILY HEALTH CENTRE THOTTAPPALLY	100.00%	100.00%	100.00%	100.00%
FAMILY HEALTH CENTRE VETTAKKAL	89.22%	98.02%	92.15%	89.91%
FAMILY HEALTH CENTRE KARTHIKAPPALLY	84.93%	99.01%	92.89%	95.28%
FAMILY HEALTH CENTRE PERUMBALAM	81.47%	79.46%	73.67%	98.85%
FAMILY HEALTH CENTRE PALAMEL	81.12%	99.04%	89.90%	92.15%
FAMILY HEALTH CENTRE CHERIYANAD	77.42%	95.28%	90.31%	71.46%
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	77.15%	95.05%	79.14%	100.00%
FAMILY HEALTH CENTRE PUNNAPRA NORTH	76.91%	99.28%	93.38%	100.00%
FAMILY HEALTH CENTRE VALLIKUNNAM	76.88%	87.90%	90.58%	66.08%
FAMILY HEALTH CENTRE KADAMPOOR	76.75%	95.18%	75.38%	100.00%
FAMILY HEALTH CENTRE CHETTIKULANGARA	73.37%	91.24%	71.57%	100.00%
FAMILY HEALTH CENTRE THAMARAKULAM	71.95%	96.89%	83.86%	61.02%
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	71.23%	50.27%	49.78%	67.61%
FAMILY HEALTH CENTRE ARATTUPUZHA	70.09%	99.50%	89.07%	95.56%
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	69.72%	98.93%	88.14%	95.05%
FAMILY HEALTH CENTRE PANAVALLY	69.48%	93.34%	91.36%	88.21%
FAMILY HEALTH CENTRE AROOR	69.25%	98.72%	85.23%	100.00%
FAMILY HEALTH CENTRE DEVIKULANGARA	68.44%	97.90%	91.12%	78.02%
FAMILY HEALTH CENTRE CHERUTHANA	68.34%	96.48%	89.73%	100.00%
PRIMARY HEALTH CENTRE MULAKUZHA	68.13%	99.95%	80.27%	100.00%
FAMILY HEALTH CENTRE KANDALLOOR	68.05%	96.90%	92.24%	91.18%
FAMILY HEALTH CENTRE KANJIKUZH	67.86%	99.39%	89.17%	93.95%
FAMILY HEALTH CENTRE PALLIPURAM	66.89%	94.99%	84.97%	81.31%
FAMILY HEALTH CENTRE VEEYAPURAM	63.58%	98.48%	91.35%	100.00%
FAMILY HEALTH CENTRE MARARIKULAM NORTH	62.42%	93.50%	87.63%	68.37%
FAMILY HEALTH CENTRE BHARANIKAVU	59.95%	99.92%	97.13%	100.00%
COMMUNITY HEALTH CENTRE MUTHUKULAM	54.50%	99.47%	87.10%	100.00%
FAMILY HEALTH CENTRE NOORANAD	53.92%	95.75%	90.29%	92.59%
FAMILY HEALTH CENTRE PALLITHODU	50.39%	99.92%	91.05%	97.00%
FAMILY HEALTH CENTRE CHERTHALA SOUTH	47.42%	95.72%	87.15%	13.04%
COMMUNITY HEALTH CENTRE CHUNAKKARA	46.73%	79.97%	76.26%	55.92%
PRIMARY HEALTH CENTRE ERAMALLIKKARA	41.45%	79.03%	69.96%	91.74%
FAMILY HEALTH CENTRE EZHUPUNNA	40.78%	56.80%	55.65%	21.12%
FAMILY HEALTH CENTRE VAYALAR	40.63%	87.70%	74.89%	56.53%
FAMILY HEALTH CENTRE KALAVOOR	37.22%	76.62%	51.10%	100.00%
COMMUNITY HEALTH CENTRE KURATHIKAD	32.11%	0.14%	0.07%	100.00%
TALUK HOSPITAL THURAVOOR	31.59%	75.39%	62.53%	50.92%
FAMILY HEALTH CENTRE CHENNITHALA	28.44%	58.01%	31.19%	100.00%
FAMILY HEALTH CENTRE KRISHNAPURAM	25.95%	85.18%	77.34%	100.00%
WOMEN AND CHILDREN HOSPITAL ALAPPUZHA	22.47%	30.22%	19.96%	43.34%

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KODAMTHURUTH	19.56%	62.93%	40.57%	100.00%
DISTRICT HOSPITAL MAVELIKARA	22.41%	7.00%	1.52%	0.00%
WOMEN AND CHILDREN HOSPITAL ALAPPUZHA	22.47%	30.22%	19.96%	43.34%
FAMILY HEALTH CENTRE KRISHNAPURAM	25.95%	85.18%	77.34%	100.00%
FAMILY HEALTH CENTRE CHENNITHALA	28.44%	58.01%	31.19%	100.00%
TALUK HOSPITAL THURAVOOR	31.59%	75.39%	62.53%	50.92%
COMMUNITY HEALTH CENTRE KURATHIKAD	32.11%	0.14%	0.07%	100.00%
FAMILY HEALTH CENTRE KALAVOOR	37.22%	76.62%	51.10%	100.00%
FAMILY HEALTH CENTRE VAYALAR	40.63%	87.70%	74.89%	56.53%
FAMILY HEALTH CENTRE EZHUPUNNA	40.78%	56.80%	55.65%	21.12%
PRIMARY HEALTH CENTRE ERAMALLIKKARA	41.45%	79.03%	69.96%	91.74%
COMMUNITY HEALTH CENTRE CHUNAKKARA	46.73%	79.97%	76.26%	55.92%
FAMILY HEALTH CENTRE CHERTHALA SOUTH	47.42%	95.72%	87.15%	13.04%
FAMILY HEALTH CENTRE PALLITHODU	50.39%	99.92%	91.05%	97.00%
FAMILY HEALTH CENTRE NOORANAD	53.92%	95.75%	90.29%	92.59%
COMMUNITY HEALTH CENTRE MUTHUKULAM	54.50%	99.47%	87.10%	100.00%
FAMILY HEALTH CENTRE BHARANIKAVU	59.95%	99.92%	97.13%	100.00%
FAMILY HEALTH CENTRE MARARIKULAM NORTH	62.42%	93.50%	87.63%	68.37%
FAMILY HEALTH CENTRE VEEYAPURAM	63.58%	98.48%	91.35%	100.00%
FAMILY HEALTH CENTRE PALLIPURAM	66.89%	94.99%	84.97%	81.31%
FAMILY HEALTH CENTRE KANJIKUZH	67.86%	99.39%	89.17%	93.95%
FAMILY HEALTH CENTRE KANDALLOOR	68.05%	96.90%	92.24%	91.18%
PRIMARY HEALTH CENTRE MULAKUZH	68.13%	99.95%	80.27%	100.00%
FAMILY HEALTH CENTRE CHERUTHANA	68.34%	96.48%	89.73%	100.00%
FAMILY HEALTH CENTRE DEVIKULANGARA	68.44%	97.90%	91.12%	78.02%
FAMILY HEALTH CENTRE AROOR	69.25%	98.72%	85.23%	100.00%
FAMILY HEALTH CENTRE PANAVALLY	69.48%	93.34%	91.36%	88.21%
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	69.72%	98.93%	88.14%	95.05%
FAMILY HEALTH CENTRE ARATTUPUZHA	70.09%	99.50%	89.07%	95.56%
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	71.23%	50.27%	49.78%	67.61%
FAMILY HEALTH CENTRE THAMARAKULAM	71.95%	96.89%	83.86%	61.02%
FAMILY HEALTH CENTRE CHETTIKULANGARA	73.37%	91.24%	71.57%	100.00%
FAMILY HEALTH CENTRE KADAMPOOR	76.75%	95.18%	75.38%	100.00%
FAMILY HEALTH CENTRE VALLIKUNNAM	76.88%	87.90%	90.58%	66.08%
FAMILY HEALTH CENTRE PUNNAPRA NORTH	76.91%	99.28%	93.38%	100.00%
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	77.15%	95.05%	79.14%	100.00%
FAMILY HEALTH CENTRE CHERIYANAD	77.42%	95.28%	90.31%	71.46%
FAMILY HEALTH CENTRE PALAMEL	81.12%	99.04%	89.90%	92.15%
FAMILY HEALTH CENTRE PERUMBALAM	81.47%	79.46%	73.67%	98.85%
FAMILY HEALTH CENTRE KARTHIKAPPALLY	84.93%	99.01%	92.89%	95.28%
FAMILY HEALTH CENTRE VETTAKKAL	89.22%	98.02%	92.15%	89.91%
FAMILY HEALTH CENTRE PURAKKAD	100.00%	99.36%	99.36%	100.00%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	34	34
ERNAKULAM	33	32	32
KOLLAM	30	26	26
ALAPPUZHA	27	27	27
THRISSUR	27	23	23
KOTTAYAM	24	24	24
PALAKKAD	22	21	21
KANNUR	21	15	15
KOZHIKODE	18	17	17
PATHANAMTHITTA	18	18	18
WAYANAD	16	16	16
KASARAGOD	13	13	13
IDUKKI	9	8	8
Total	340	318	318

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	91 (89%)	81 (79%)	82 (80%)
ERNAKULAM	73	70 (96%)	59 (81%)	55 (75%)	53 (73%)
THRISSUR	73	68 (93%)	66 (90%)	64 (88%)	63 (86%)
MALAPPURAM	70	68 (97%)	67 (96%)	59 (84%)	56 (80%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	56 (82%)
PALAKKAD	52	49 (94%)	46 (88%)	42 (81%)	40 (77%)
KANNUR	48	44 (92%)	40 (83%)	36 (75%)	35 (73%)
ALAPPUZHA	44	43 (98%)	42 (95%)	41 (93%)	38 (86%)
KOTTAYAM	42	38 (90%)	37 (88%)	32 (76%)	29 (69%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	21 (81%)	19 (73%)	18 (69%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	23 (92%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	20 (87%)
IDUKKI	22	22 (100%)	22 (100%)	22 (100%)	21 (95%)
Total	706	678 (96%)	630 (89%)	585 (83%)	566 (80%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
IDUKKI	22	22	22	16	19
PATHANAMTHITTA	23	21	21	18	18
KASARAGOD	25	21	22	18	17
WAYANAD	25	25	25	22	23
KOLLAM	36	34	35	35	32
KOTTAYAM	38	37	34	29	25
ALAPPUZHA	43	42	43	33	33
KANNUR	44	40	37	31	32
PALAKKAD	49	46	43	39	39
KOZHIKODE	68	59	55	59	51
MALAPPURAM	68	67	61	37	52
THRISSUR	68	66	65	59	63
ERNAKULAM	70	59	55	45	50
THIRUVANANTHAPURAM	99	91	86	80	81
Total	678	630	604	521	535

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

