

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	54
Urban Health Wellness Centre	16
Urban Primary Health Centre	14
Taluk Hospital	6
Taluk Headquarters Hospital	5
Community Health Centre	4
General Hospital	2
District Hospital	1
Medical College Hospital	1
Primary Health Centre	1
Public Health Laboratory	1
Specialty Hospital	1
Specialty Hospital - Women Children	1
Urban Community Health Centre	1
Total	108

2. Highlights



1. An increase in OP consultation was observed in December, with the percentage rising from 48% to 49.5%.
2. UHID visits increased by 2% during December, rising from 36% to 38%.
3. The percentage of lab orders placed by doctors remained unchanged compared to the previous month.
4. Pharmacy prescriptions increased by 2% during the month of December, rising from 32% to 34%.
5. Family Health Centre Cheruvattoor has secured the top position in the eHealth institution-level ranking.



1. In December, Ernakulam(EKM) district is at 8th position in overall eHealth service delivery among all DHS and NHM institutions, excluding those that offer only Reception and Advance Appointment services.
2. FHC Kuttampuzha records the lowest UHID percentage among institutions.
3. GH Ernakulam has the lowest consultation % and Pharmacy prescriptions%
4. FHC Punnekkad has the lowest Lab Orders by Doctors %.
5. The district ranked 8th position in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.80%.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)

2. Percentage of UHID Visits.

3. Percentage of Doctor Consultations.

4. Percentage of Pharmacy Prescriptions by doctors.

5. Percentage of lab orders by doctors.

6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	4	3	3
THRISSUR	3	4	4
MALAPPURAM	3	4	5
PALAKKAD	4	5	5
KASARAGOD	6	8	6
KOLLAM	7	6	6
KOZHIKODE	5	6	6
THIRUVANANTHAPURAM	7	7	6
KANNUR	8	9	7
KOTTAYAM	7	8	7
PATHANAMTHITTA	7	8	7
ERNAKULAM	8	10	8

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE CHERUVATTOOR	1
FAMILY HEALTH CENTRE EROOR	2
FAMILY HEALTH CENTRE CHOWARA	3
FAMILY HEALTH CENTRE ELANJI	3
FAMILY HEALTH CENTRE MUNAMBAM	3
FAMILY HEALTH CENTRE PARAKADAVU	3
FAMILY HEALTH CENTRE THURAVOOR	3
FHC KADAVOOR	4
FAMILY HEALTH CENTRE PALAKUZHA	5
COMMUNITY HEALTH CENTRE RAMAMANGALAM	6
FAMILY HEALTH CENTRE KAKKANAD	6
FAMILY HEALTH CENTRE MULAVUKAD	6
FAMILY HEALTH CENTRE PINDIMANA	6
FAMILY HEALTH CENTER ELOOR	7
FAMILY HEALTH CENTRE KUNNUKARA	7
FAMILY HEALTH CENTRE PAIPRA	7
FAMILY HEALTH CENTRE RAYAMANGALAM	8
URBAN PRIMARY HEALTH CENTRE MANGATTUMUKKU	8
FAMILY HEALTH CENTRE AYYAMPUZHA	9
FAMILY HEALTH CENTRE BINANIPURAM	9
FAMILY HEALTH CENTRE MANEED	9
FAMILY HEALTH CENTRE THIRUVANIYOOR	9
URBAN PRIMARY HEALTH CENTRE KADAVANTHRA	9
FAMILY HEALTH CENTRE ALANGAD	10
FAMILY HEALTH CENTRE OKKAL	10
FAMILY HEALTH CENTRE VAZHAKULAM	10
FAMILY HEALTH CENTRE EDATHALA	11
FAMILY HEALTH CENTRE MANJAPRA	11
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	12
FAMILY HEALTH CENTRE AVOLY	13
FAMILY HEALTH CENTRE KUMARAPURAM	13
FAMILY HEALTH CENTRE MALAYATTOR	13
FAMILY HEALTH CENTRE KARUMALLOR	14
FAMILY HEALTH CENTRE KODANADU	14
FAMILY HEALTH CENTRE MANJALLOOR	14
FAMILY HEALTH CENTRE MUDAKUZHA	14

Hospital	Rank
FAMILY HEALTH CENTRE CHELLANAM	32
FAMILY HEALTH CENTRE KOONAMMAVU	31
URBAN PRIMARY HEALTH CENTRE Tripunithura	30
FAMILY HEALTH CENTRE KUTTAMPUZHA	29
WOMEN AND CHILDREN HOSPITAL MATTANCHERRY	29
FAMILY HEALTH CENTRE GOTHURUTH	28
FAMILY HEALTH CENTRE CHERANELLOORE	27
FAMILY HEALTH CENTRE EDAPPALLY	27
FAMILY HEALTH CENTRE THIRUVANKULAM	27
REGIONAL PUBLIC HEALTH LABORATORY ERNAKULAM	27
TALUK HEADQUARTERS HOSPITAL THIRUPNITHURA	27
FAMILY HEALTH CENTRE MAZHUVANNOOR	26
FAMILY HEALTH CENTRE NETTOOR	26
GENERAL HOSPITAL ERNAKULAM	26
FAMILY HEALTH CENTRE NAYARAMBALM	25
FAMILY HEALTH CENTRE EDAVANAKKAD	24
TALUK HOSPITAL PALLURUTHY	24
URBAN PRIMARY HEALTH CENTRE KALAMASSERY	24
FHC PANANGAD	23
COMMUNITY HEALTH CENTRE CHENGAMANAD	22
COMMUNITY HEALTH CENTRE POOTHOTTA	22
TALUK HEADQUARTERS HOSPITAL KOTHAMANGALAM	21
DISTRICT HOSPITAL ALUVA	20
FAMILY HEALTH CENTRE CHITTATTUKARA	20
URBAN PRIMARY HEALTH CENTRE MOOLAMKUZHY	20
FAMILY HEALTH CENTRE AYYAMPILLY	19
FAMILY HEALTH CENTRE KEEZHMAAD	19
FAMILY HEALTH CENTRE NERIYAMANGALAM	19
TALUK HEADQUARTERS HOSPITAL FORT KOCHI	19
FAMILY HEALTH CENTRE POTHANICAD	18
FAMILY HEALTH CENTRE UDAYAMPEROOR	18
FAMILY HEALTH CENTRE PUNNEKKAD	17
URBAN PRIMARY HEALTH CENTRE EDAKOCHI	16
FAMILY HEALTH CENTRE KOTTAPPADY	15

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

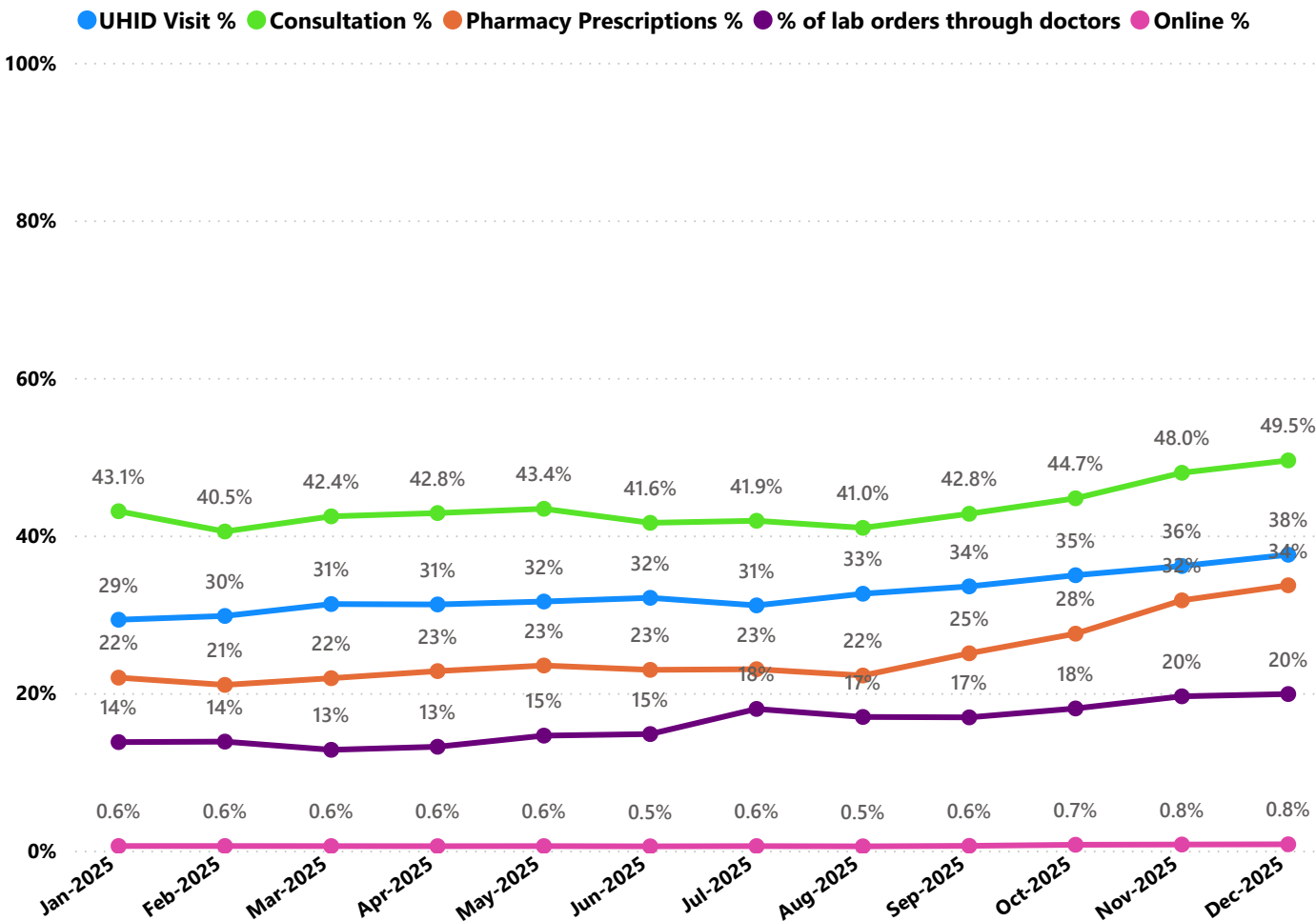
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	99	83.19%
ERNAKULAM	89	70	78.65%
MALAPPURAM	87	68	78.16%
THRISSUR	81	68	83.95%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	49	80.33%
KANNUR	60	44	73.33%
ALAPPUZHA	55	43	78.18%
KOLLAM	52	36	69.23%
KOTTAYAM	45	38	84.44%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE CHELLANAM
FAMILY HEALTH CENTRE KOONAMMAVU
URBAN PRIMARY HEALTH CENTRE Tripunithura

3.2 e-Health Performance Trend



- UHID Visit % is calculated as $(UHID\ Visits / Total\ Visit) \times 100$
- Consultation % is calculated as $(Doctor\ Consultation / OP\ Visits) \times 100$
- Pharmacy % is calculated as $(Pharmacy\ Prescriptions / Total\ OP\ Visits) \times 100$
- Lab % is calculated as $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) \times 100$
- Online % is calculated as $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) \times 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE CHERUVATTOOR	93.89%	99.97%	93.02%	91.10%
FAMILY HEALTH CENTRE MUNAMBAM	92.42%	94.51%	86.50%	50.58%
FAMILY HEALTH CENTRE CHOWARA	85.52%	94.83%	77.26%	78.00%
FAMILY HEALTH CENTRE PARAKADAVU	83.91%	92.06%	87.51%	62.45%
FAMILY HEALTH CENTRE KUNNUKARA	78.98%	89.76%	94.29%	35.39%
FAMILY HEALTH CENTRE PINDIMANA	77.86%	82.24%	66.00%	74.31%
FAMILY HEALTH CENTRE THURAVOOR	75.86%	92.77%	87.26%	77.49%
FAMILY HEALTH CENTRE PALAKUZHA	74.58%	95.16%	88.22%	54.62%
FHC KADAVOOR	72.55%	96.35%	92.56%	50.82%
FAMILY HEALTH CENTRE THIRUMARADY	67.13%	99.49%	33.12%	0.00%
FAMILY HEALTH CENTRE EROOR	65.33%	99.98%	94.80%	98.90%
FAMILY HEALTH CENTRE MULAVUKAD	64.76%	99.83%	92.09%	43.04%
FAMILY HEALTH CENTRE ELANJI	64.42%	93.86%	90.24%	76.07%
FAMILY HEALTH CENTRE AVOLY	61.36%	99.49%	47.35%	15.25%
URBAN PRIMARY HEALTH CENTRE KADAVANTHRA	58.88%	90.47%	77.09%	46.73%
COMMUNITY HEALTH CENTRE RAMAMANGALAM	57.79%	93.44%	70.80%	76.18%
FAMILY HEALTH CENTER ELOOR	57.69%	98.93%	72.90%	69.35%
FAMILY HEALTH CENTRE MANEED	56.79%	88.47%	81.90%	49.84%
FAMILY HEALTH CENTRE THIRUVANIYOOR	56.37%	79.56%	76.15%	63.74%
FAMILY HEALTH CENTRE MANJAPRA	55.11%	86.00%	67.32%	40.44%
FAMILY HEALTH CENTRE MUDAKUZHA	52.37%	63.16%	47.62%	46.95%
FAMILY HEALTH CENTRE PUNNEKKAD	50.49%	82.12%	36.98%	0.85%
FAMILY HEALTH CENTRE AYYAMPILLY	49.11%	66.86%	38.23%	8.14%
FAMILY HEALTH CENTRE CHITTATTUKARA	48.99%	53.83%	24.34%	13.01%
FAMILY HEALTH CENTRE KEEZHMAID	47.95%	75.56%	26.07%	4.23%
URBAN PRIMARY HEALTH CENTRE THAMMANAM	46.96%	60.80%	49.48%	46.67%
TALUK HEADQUARTERS HOSPITAL KOTHAMANGALAM	46.81%	54.99%	11.07%	13.56%
FAMILY HEALTH CENTRE NERIYAMANGALAM	46.46%	50.63%	32.37%	12.90%
FAMILY HEALTH CENTRE VALAKOM	42.65%	87.83%	45.25%	26.07%
FAMILY HEALTH CENTRE NAYARAMBALM	42.32%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE EDATHALA	40.20%	97.16%	51.07%	50.56%
FAMILY HEALTH CENTRE KAKKANAD	38.74%	99.49%	88.02%	80.04%
FAMILY HEALTH CENTRE POTHANICAD	37.52%	93.58%	26.47%	5.21%
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	36.88%	91.19%	70.89%	25.44%
FAMILY HEALTH CENTRE MALAYATTOR	36.71%	66.99%	50.64%	69.68%
FAMILY HEALTH CENTRE KOTTAPPADY	36.05%	86.11%	73.21%	3.73%
FHC PANANGAD	34.58%	29.29%	21.89%	0.00%
FAMILY HEALTH CENTRE RAYAMANGALAM	34.00%	99.15%	54.07%	93.76%
FAMILY HEALTH CENTRE MAZHUVANNOOR	33.65%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE EDAVANAKKAD	33.45%	21.37%	0.00%	0.00%
GENERAL HOSPITAL ERNAKULAM	33.11%	5.72%	0.27%	0.00%
FAMILY HEALTH CENTRE OKKAL	32.04%	99.34%	31.59%	100.00%

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KUTTAMPUZHA	3.35%	0.00%	0.00%	0.00%
WOMEN AND CHILDREN HOSPITAL MATTANCHERRY	6.04%	0.00%	0.00%	0.00%
DISTRICT HOSPITAL ALUVA	14.26%	23.73%	9.31%	100.00%
TALUK HEADQUARTERS HOSPITAL FORT KOCHI	14.38%	20.78%	15.08%	95.59%
FAMILY HEALTH CENTRE GOTHURUTH	14.94%	0.00%	0.00%	0.00%
COMMUNITY HEALTH CENTRE CHENGAMANAD	15.66%	8.88%	8.75%	75.00%
FAMILY HEALTH CENTRE KARUMALLOR	15.98%	91.48%	74.42%	28.31%
FAMILY HEALTH CENTRE NETTOOR	17.95%	20.46%	1.06%	0.00%
TALUK HOSPITAL PALLURUTHY	18.06%	24.17%	18.95%	15.94%
FAMILY HEALTH CENTRE THIRUVANKULAM	20.10%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE ALANGAD	20.62%	75.69%	64.27%	100.00%
FAMILY HEALTH CENTRE KODANADU	21.83%	84.56%	9.14%	100.00%
URBAN PRIMARY HEALTH CENTRE MOOLAMKUZHY	22.30%	31.18%	25.48%	57.14%
FAMILY HEALTH CENTRE PAIPRA	22.44%	95.72%	75.74%	100.00%
TALUK HEADQUARTERS HOSPITAL THRIKUNITHUR	22.47%	8.39%	4.12%	0.00%
FAMILY HEALTH CENTRE EDAPPALLY	22.52%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE BINANIPURAM	23.64%	99.54%	89.36%	65.92%
REGIONAL PUBLIC HEALTH LABORATORY ERNAKULAM	23.88%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE CHERANELLOORE	25.14%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE AYYAMPUZHA	25.63%	98.68%	94.26%	57.54%
FAMILY HEALTH CENTRE MANJALLOOR	26.92%	92.52%	59.11%	37.15%
FAMILY HEALTH CENTRE VAZHAKULAM	27.41%	93.76%	86.08%	55.73%
URBAN PRIMARY HEALTH CENTRE MANGATTUMUKKU	27.95%	89.46%	76.33%	100.00%
URBAN PRIMARY HEALTH CENTRE EDAKOCHI	28.55%	79.63%	50.95%	37.65%
FAMILY HEALTH CENTRE KUMARAPURAM	30.52%	76.03%	66.88%	43.34%
COMMUNITY HEALTH CENTRE POOTHOTTA	31.65%	27.05%	25.53%	18.65%
FAMILY HEALTH CENTRE UDAYAMPEROOR	31.75%	98.76%	23.68%	3.57%
URBAN PRIMARY HEALTH CENTRE KALAMASSERY	32.00%	18.80%	17.21%	8.47%
FAMILY HEALTH CENTRE OKKAL	32.04%	99.34%	31.59%	100.00%
GENERAL HOSPITAL ERNAKULAM	33.11%	5.72%	0.27%	0.00%
FAMILY HEALTH CENTRE EDAVANAKKAD	33.45%	21.37%	0.00%	0.00%
FAMILY HEALTH CENTRE MAZHUVANNOOR	33.65%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE RAYAMANGALAM	34.00%	99.15%	54.07%	93.76%
FHC PANANGAD	34.58%	29.29%	21.89%	0.00%
FAMILY HEALTH CENTRE KOTTAPPADY	36.05%	86.11%	73.21%	3.73%
FAMILY HEALTH CENTRE MALAYATTOR	36.71%	66.99%	50.64%	69.68%
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	36.88%	91.19%	70.89%	25.44%
FAMILY HEALTH CENTRE POTHANICAD	37.52%	93.58%	26.47%	5.21%
FAMILY HEALTH CENTRE KAKKANAD	38.74%	99.49%	88.02%	80.04%
FAMILY HEALTH CENTRE EDATHALA	40.20%	97.16%	51.07%	50.56%
FAMILY HEALTH CENTRE NAYARAMBALM	42.32%	0.00%	0.00%	0.00%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	34	34
ERNAKULAM	33	32	32
KOLLAM	30	26	26
ALAPPUZHA	27	27	27
THRISSUR	27	23	23
KOTTAYAM	24	24	24
PALAKKAD	22	21	21
KANNUR	21	15	15
KOZHIKODE	18	17	17
PATHANAMTHITTA	18	18	18
WAYANAD	16	16	16
KASARAGOD	13	13	13
IDUKKI	9	8	8
Total	340	318	318

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	91 (89%)	81 (79%)	82 (80%)
THRISSUR	73	68 (93%)	66 (90%)	64 (88%)	63 (86%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	56 (82%)
MALAPPURAM	70	68 (97%)	67 (96%)	59 (84%)	56 (80%)
ERNAKULAM	73	70 (96%)	59 (81%)	55 (75%)	53 (73%)
PALAKKAD	52	49 (94%)	46 (88%)	42 (81%)	40 (77%)
ALAPPUZHA	44	43 (98%)	42 (95%)	41 (93%)	38 (86%)
KANNUR	48	44 (92%)	40 (83%)	36 (75%)	35 (73%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KOTTAYAM	42	38 (90%)	37 (88%)	32 (76%)	29 (69%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	23 (92%)
IDUKKI	22	22 (100%)	22 (100%)	22 (100%)	21 (95%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	20 (87%)
KASARAGOD	26	25 (96%)	21 (81%)	19 (73%)	18 (69%)
Total	706	678 (96%)	630 (89%)	585 (83%)	566 (80%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
IDUKKI	22	22	22	16	19
PATHANAMTHITTA	23	21	21	18	18
KASARAGOD	25	21	22	18	17
WAYANAD	25	25	25	22	23
KOLLAM	36	34	35	35	32
KOTTAYAM	38	37	34	29	25
ALAPPUZHA	43	42	43	33	33
KANNUR	44	40	37	31	32
PALAKKAD	49	46	43	39	39
KOZHIKODE	68	59	55	59	51
MALAPPURAM	68	67	61	37	52
THRISSUR	68	66	65	59	63
ERNAKULAM	70	59	55	45	50
THIRUVANANTHAPURAM	99	91	86	80	81
Total	678	630	604	521	535

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

