

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	20
Urban Health Wellness Centre	4
Taluk Headquarters Hospital	3
District Hospital	1
Medical College Hospital	1
Primary Health Centre	1
Taluk Hospital	1
Urban Primary Health Centre	1
Total	32

2. Highlights



1. Idukki (IDK) district remains top in the overall eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.

2. UHID Visit remained unchanged in December compared to the previous month.

3. Pharmacy Prescription % remained unchanged in December compared to the previous month.

4. The percentage of Lab Ordered placed by doctors increased from 90% to 91%.

5. Family Health Centre Bison Valley has secured the top position in the eHealth institution-level ranking.



1. OP consultation% reduced from 98.2% to 97.4% in December

2. FHC Kamakshy records the lowest UHID percentage among institutions.

3. FHC Kumily has the lowest percentage of Lab Orders by Doctors.

4. The district ranked 13th in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.07%.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	4	3	3
THRISSUR	3	4	4
MALAPPURAM	3	4	5
PALAKKAD	4	5	5
KASARAGOD	6	8	6
KOLLAM	7	6	6
KOZHIKODE	5	6	6
THIRUVANANTHAPURAM	7	7	6
KANNUR	8	9	7
KOTTAYAM	7	8	7
PATHANAMTHITTA	7	8	7
ERNAKULAM	8	10	8

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE BISON VALLEY	1
FAMILY HEALTH CENTRE KODIKULAM	1
FAMILY HEALTH CENTRE KARIMANNOOR	2
FAMILY HEALTH CENTRE KUDAYATHUR	2
FAMILY HEALTH CENTRE VATTAVADA	2
FAMILY HEALTH CENTRE ALAKODE	3
FAMILY HEALTH CENTRE ARAKULAM	3
FAMILY HEALTH CENTRE ELAMDESOM	3
FAMILY HEALTH CENTRE KARIMKUNNAM	3
FAMILY HEALTH CENTRE KARUNAPURAM	3
FAMILY HEALTH CENTRE KUMARAMANGALAM	3
FAMILY HEALTH CENTRE MUTTOM	3
FAMILY HEALTH CENTRE MARIYAPURAM	4
FAMILY HEALTH CENTRE PERUVANTHANAM	4
PRIMARY HEALTH CENTRE MANKULAM	4
FAMILY HEALTH CENTRE KAMAKSHY	5
FAMILY HEALTH CENTRE KANCHIYAR	5
FAMILY HEALTH CENTRE KUMILY	5
FAMILY HEALTH CENTRE RAJAKUMARY	5
FAMILY HEALTH CENTRE UDUMBANCHOLA	5
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	5
FAMILY HEALTH CENTRE KONNATHADY	6

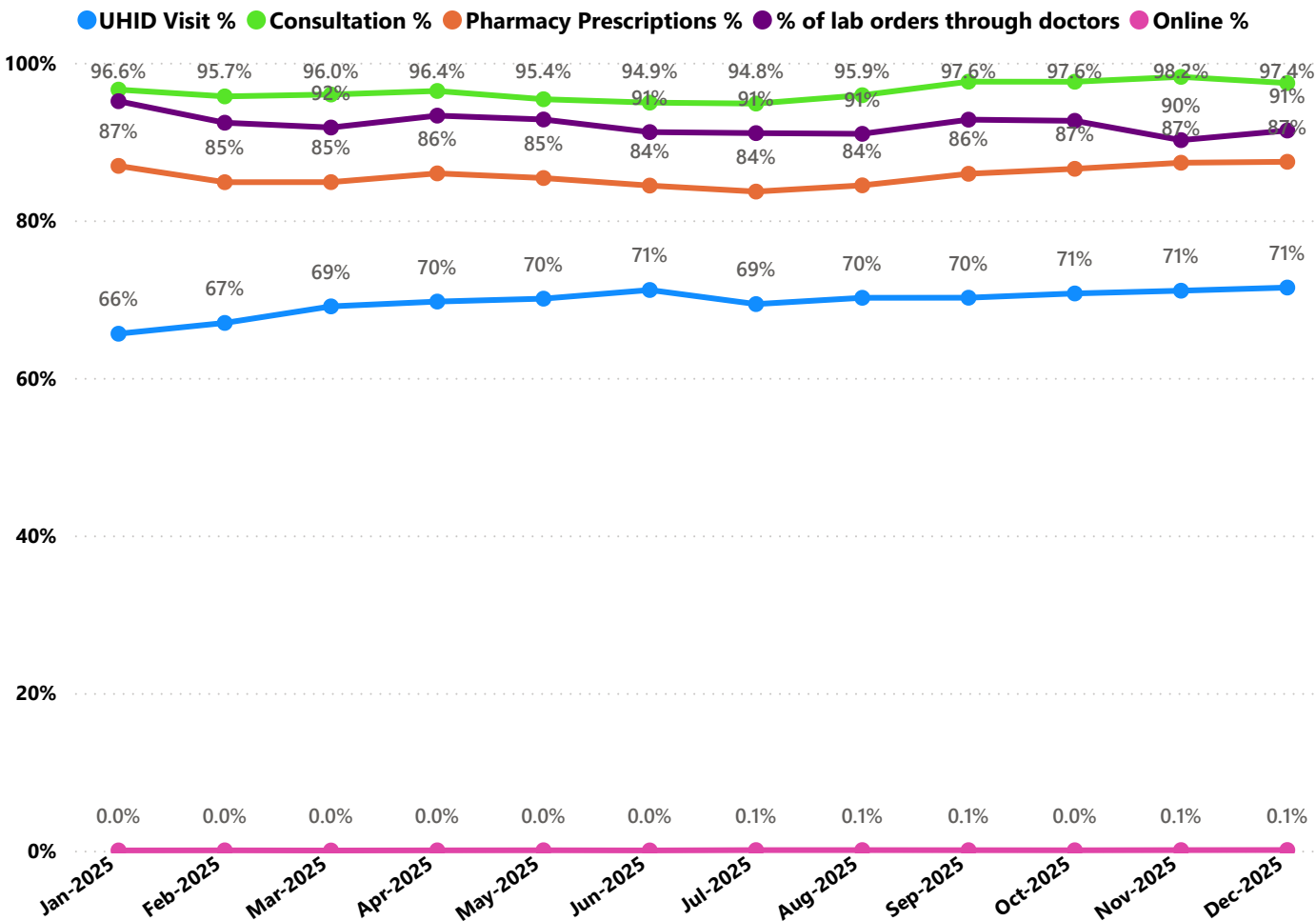


3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	99	83.19%
ERNAKULAM	89	70	78.65%
MALAPPURAM	87	68	78.16%
THRISSUR	81	68	83.95%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	49	80.33%
KANNUR	60	44	73.33%
ALAPPUZHA	55	43	78.18%
KOLLAM	52	36	69.23%
KOTTAYAM	45	38	84.44%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	22	81.48%

3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KARIMANNOOR	86.64%	99.94%	92.53%	85.89%
FAMILY HEALTH CENTRE KUDAYATHUR	85.75%	97.48%	87.67%	96.88%
FAMILY HEALTH CENTRE KODIKULAM	84.79%	99.65%	91.51%	100.00%
FAMILY HEALTH CENTRE ARAKULAM	84.07%	98.85%	85.29%	85.80%
FAMILY HEALTH CENTRE ALAKODE	82.22%	99.94%	86.54%	86.24%
FAMILY HEALTH CENTRE BISON VALLEY	81.05%	98.67%	100.00%	100.00%
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	79.90%	87.90%	73.62%	98.51%
FAMILY HEALTH CENTRE KARUNAPURAM	79.42%	98.34%	82.57%	96.16%
FAMILY HEALTH CENTRE MUTTOM	78.80%	98.60%	85.78%	90.50%
FAMILY HEALTH CENTRE VATTAVADA	78.60%	98.13%	95.83%	90.79%
FAMILY HEALTH CENTRE PERUVANTHANAM	75.85%	88.45%	85.42%	100.00%
FAMILY HEALTH CENTRE ELAMDESOM	74.31%	99.77%	88.71%	96.10%
FAMILY HEALTH CENTRE KUMARAMANGALAM	72.54%	99.88%	89.93%	100.00%
FAMILY HEALTH CENTRE KONNATHADY	69.55%	85.30%	67.19%	97.30%
FAMILY HEALTH CENTRE MARIYAPURAM	67.73%	94.59%	89.06%	98.33%
FAMILY HEALTH CENTRE KARIMKUNNAM	67.14%	99.39%	93.87%	100.00%
PRIMARY HEALTH CENTRE MANKULAM	62.68%	99.77%	88.86%	100.00%
FAMILY HEALTH CENTRE KANCHIYAR	62.11%	99.51%	85.67%	87.22%
FAMILY HEALTH CENTRE RAJAKUMARY	58.36%	96.59%	85.40%	94.90%
FAMILY HEALTH CENTRE UDUMBANCHOLA	55.74%	97.28%	94.09%	85.88%
FAMILY HEALTH CENTRE KUMILY	51.82%	99.17%	90.18%	84.61%
FAMILY HEALTH CENTRE KAMAKSHY	51.09%	94.47%	84.47%	100.00%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	34	34
ERNAKULAM	33	32	32
KOLLAM	30	26	26
ALAPPUZHA	27	27	27
THRISSUR	27	23	23
KOTTAYAM	24	24	24
PALAKKAD	22	21	21
KANNUR	21	15	15
KOZHIKODE	18	17	17
PATHANAMTHITTA	18	18	18
WAYANAD	16	16	16
KASARAGOD	13	13	13
IDUKKI	9	8	8
Total	340	318	318

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	91 (89%)	81 (79%)	82 (80%)
ERNAKULAM	73	70 (96%)	59 (81%)	55 (75%)	53 (73%)
THRISSUR	73	68 (93%)	66 (90%)	64 (88%)	63 (86%)
MALAPPURAM	70	68 (97%)	67 (96%)	59 (84%)	56 (80%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	56 (82%)
PALAKKAD	52	49 (94%)	46 (88%)	42 (81%)	40 (77%)
KANNUR	48	44 (92%)	40 (83%)	36 (75%)	35 (73%)
ALAPPUZHA	44	43 (98%)	42 (95%)	41 (93%)	38 (86%)
KOTTAYAM	42	38 (90%)	37 (88%)	32 (76%)	29 (69%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	21 (81%)	19 (73%)	18 (69%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	23 (92%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	20 (87%)
IDUKKI	22	22 (100%)	22 (100%)	22 (100%)	21 (95%)
Total	706	678 (96%)	630 (89%)	585 (83%)	566 (80%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.





5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
IDUKKI	22	22	22	16	19
PATHANAMTHITTA	23	21	21	18	18
KASARAGOD	25	21	22	18	17
WAYANAD	25	25	25	22	23
KOLLAM	36	34	35	35	32
KOTTAYAM	38	37	34	29	25
ALAPPUZHA	43	42	43	33	33
KANNUR	44	40	37	31	32
PALAKKAD	49	46	43	39	39
KOZHIKODE	68	59	55	59	51
MALAPPURAM	68	67	61	37	52
THRISSUR	68	66	65	59	63
ERNAKULAM	70	59	55	45	50
THIRUVANANTHAPURAM	99	91	86	80	81
Total	678	630	604	521	535



6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

