1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	30
Urban Health Wellness Centre	14
Community Health Centre	6
Taluk Headquarters Hospital	5
Urban Primary Health Centre	5
Taluk Hospital	4
Block Family Health Centre	2
District Hospital	1
Medical College Hospital	1
Specialty Hospital - Women Children	1
Total	**69**

2. Highlights

1. UHID visits % remained unchanged compared to the previous month.
2. The percentage of lab orders placed by doctors increased by 3% during December, rising from 32% to 35%.
3. The percentage of Pharmacy Prescriptions increased by 1% during December, rising from 55% to 56%.
4. .The district ranked 5th position in the district-wise percentage of online appointments taken up for OP visits, with nearly 1.12%.
5. Family Health Centre West Kallada has secured the top position in the eHealth institution-level ranking.

1. Kollam (KLM) district ranks 6th overall in eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.
2. The OP consultation percentage dropped, with the rate declining from 68.1% to 67.6%.
3. CHC Sooranad North records the lowest UHID percentage among institutions.
4. THQH Punalur has the lowest consultation %, Pharmacy prescriptions% and Lab Orders by Doctors %.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.
These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	4	3	3
THRISSUR	3	4	4
MALAPPURAM	3	4	5
PALAKKAD	4	5	5
KASARAGOD	6	8	6
KOLLAM	7	6	6
KOZHIKODE	5	6	6
THIRUVANANTHAPURAM	7	7	6
KANNUR	8	9	7
KOTTAYAM	7	8	7
PATHANAMTHITTA	7	8	7
ERNAKULAM	8	10	8

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE WEST KALLADA	1
FAMILY HEALTH CENTRE EZHUKONE	1
FAMILY HEALTH CENTRE MELILA	1
FAMILY HEALTH CENTRE SREENARAYANAPURAM	1
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	2
FAMILY HEALTH CENTRE VILAKKUDY	3
FAMILY HEALTH CENTRE KARAVALUR	4
FAMILY HEALTH CENTRE MANCODE CHITHARA	4
FAMILY HEALTH CENTRE VELIYAM	4
FAMILY HEALTH CENTRE KULASEKHARAPURAM	5
FAMILY HEALTH CENTRE UMMANNOOR	5
URBAN PRIMARY HEALTH CENTRE ULIYAKOVIL	5
COMMUNITY HEALTH CENTRE NEDUMANCAVU	6
FAMILY HEALTH CENTRE POOYAPPALLY	6
FAMILY HEALTH CENTRE THAZHAVA	6
FAMILY HEALTH CENTRE ALAPPAD	7
FAMILY HEALTH CENTRE PIRAVANTHOOR	7
FAMILY HEALTH CENTRE SAKTHIKULANGARA	7
FAMILY HEALTH CENTRE VALLIKKAVU	7
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	8
FAMILY HEALTH CENTRE AZHEEKKAL	8
FAMILY HEALTH CENTRE ELAMPALLOOR	8
FAMILY HEALTH CENTRE ITTIVA	8
FAMILY HEALTH CENTRE NEDUVATHOOR	8
FAMILY HEALTH CENTRE PERINAD	8
FAMILY HEALTH CENTRE THALAVOOR	8
FAMILY HEALTH CENTRE THEKKUMBHAGAM	8
COMMUNITY HEALTH CENTRE KALAKKODU	9
FAMILY HEALTH CENTRE CHAVARA	10
FAMILY HEALTH CENTRE KALLADA EAST	10
FAMILY HEALTH CENTRE THENMALA	11
FAMILY HEALTH CENTRE CHATHANNOOR	12
FAMILY HEALTH CENTRE MADATHARA	13
TALUK HEADQUARTERS HOSPITAL PUNALUR	14
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	15
COMMUNITY HEALTH CENTRE SOORANAD NORTH	16
COMMUNITY HEALTH CENTRE OACHIRA	17
FAMILY HEALTH CENTRE PERUMON	17

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	99	83.19%
ERNAKULAM	89	70	78.65%
MALAPPURAM	87	68	78.16%
THRISSUR	81	68	83.95%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	49	80.33%
KANNUR	60	44	73.33%
ALAPPUZHA	55	43	78.18%
KOLLAM	52	36	69.23%
KOTTAYAM	45	38	84.44%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using
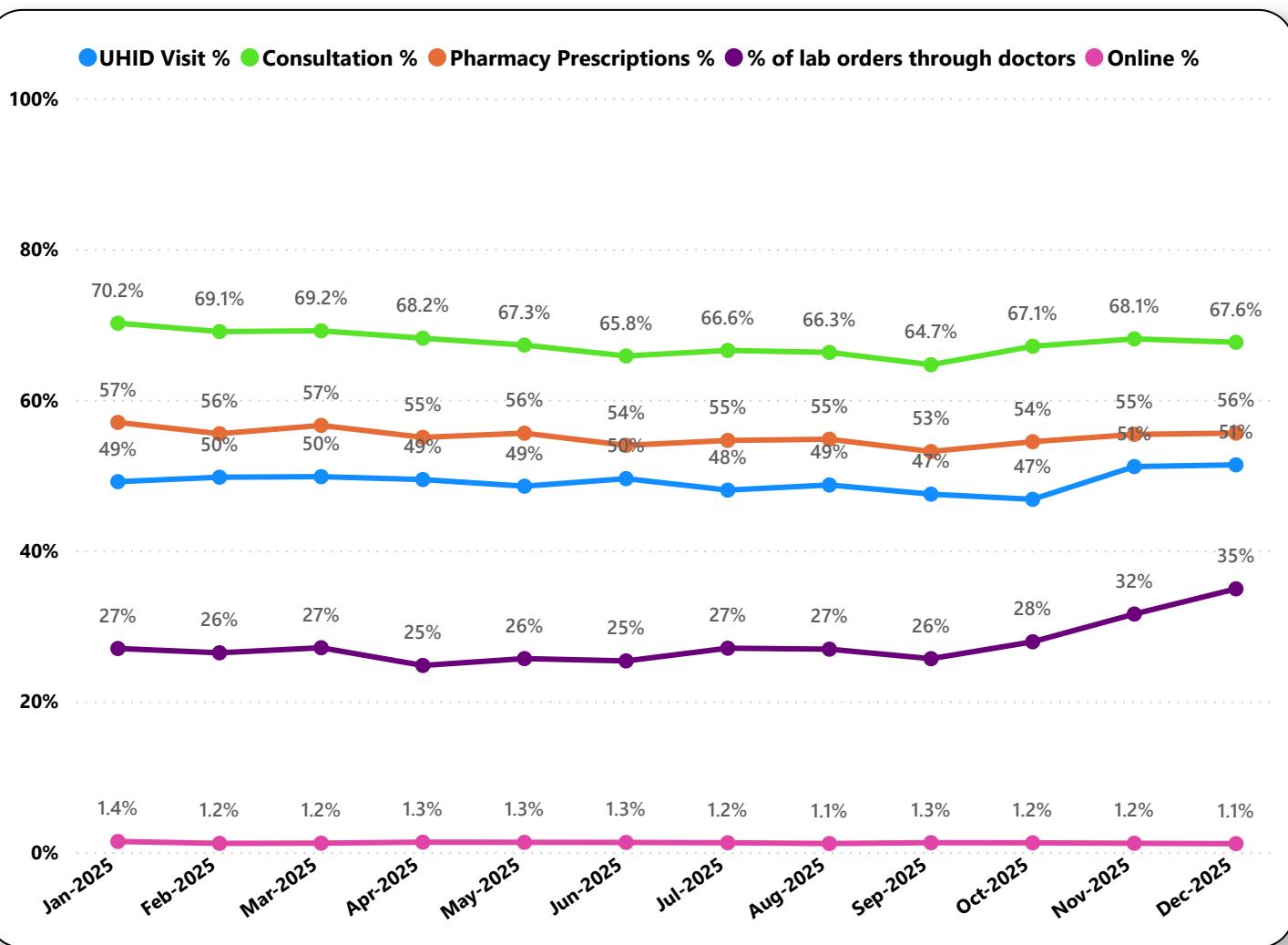
Hospital Name
COMMUNITY HEALTH CENTRE OACHIRA
FAMILY HEALTH CENTRE PERUMON

eHealth Kerala
State Digital Health Mission

3.2 e-Health Performance Trend

Legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

Month	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025	Jul-2025	Aug-2025	Sep-2025	Oct-2025	Nov-2025	Dec-2025
Consultation %	70.2%	69.1%	69.2%	68.2%	67.3%	65.8%	66.6%	66.3%	64.7%	67.1%	68.1%	67.6%
Pharmacy Prescriptions %	57%	56%	57%	55%	56%	50%	55%	55%	53%	54%	55%	56%
UHID Visit %	49%	50%	50%	49%	49%	50%	48%	49%	47%	47%	51%	51%
% of lab orders through doctors	27%	26%	27%	25%	26%	25%	27%	27%	26%	28%	32%	35%
Online %	1.4%	1.2%	1.2%	1.3%	1.3%	1.3%	1.2%	1.1%	1.3%	1.2%	1.2%	1.1%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE UMMANNOOR	89.42%	92.39%	88.73%	48.08%
FAMILY HEALTH CENTRE WEST KALLADA	89.35%	94.56%	87.87%	90.07%
URBAN PRIMARY HEALTH CENTRE ULIYAKOVIL	85.60%	88.63%	77.22%	63.14%
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	80.99%	99.29%	86.88%	84.48%
FAMILY HEALTH CENTRE EZHUKONE	80.34%	99.93%	91.43%	85.78%
FAMILY HEALTH CENTRE MELILA	77.63%	99.84%	98.11%	100.00%
FAMILY HEALTH CENTRE SREENARAYANAPURAM	76.29%	98.66%	91.90%	94.38%
FAMILY HEALTH CENTRE THENMALA	76.22%	68.04%	66.15%	15.75%
FAMILY HEALTH CENTRE MANCODE CHITHARA	74.05%	99.48%	86.93%	63.89%
FAMILY HEALTH CENTRE VELIYAM	71.91%	98.05%	87.49%	62.74%
FAMILY HEALTH CENTRE KULASEKHARAPURAM	70.95%	85.94%	84.90%	67.97%
FAMILY HEALTH CENTRE VILAKKUDY	70.38%	93.51%	87.98%	85.17%
FAMILY HEALTH CENTRE POOYAPPALLY	67.97%	84.80%	82.67%	68.96%
FAMILY HEALTH CENTRE THEKKUMBHAGAM	60.34%	80.08%	68.77%	61.09%
FAMILY HEALTH CENTRE ALAPPAD	59.45%	90.59%	79.71%	69.40%
FAMILY HEALTH CENTRE PERINAD	59.41%	98.35%	80.51%	48.97%
FAMILY HEALTH CENTRE CHATHANNOOR	57.89%	25.22%	23.71%	100.00%
FAMILY HEALTH CENTRE SAKTHIKULANGARA	57.29%	99.69%	90.70%	47.51%
FAMILY HEALTH CENTRE ITTIVA	57.28%	87.10%	56.68%	84.94%
FAMILY HEALTH CENTRE THALAVOOR	55.56%	86.68%	77.78%	62.68%
FAMILY HEALTH CENTRE KALLADA EAST	55.50%	99.47%	88.70%	0.00%
FAMILY HEALTH CENTRE CHAVARA	54.68%	96.54%	70.67%	10.56%
FAMILY HEALTH CENTRE KARAVALUR	54.36%	89.18%	86.01%	96.20%
FAMILY HEALTH CENTRE VALLIKKAVU	52.70%	92.02%	81.18%	59.54%
FAMILY HEALTH CENTRE AZHEEKKAL	51.69%	85.74%	63.43%	78.80%
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	50.71%	84.35%	79.07%	62.44%
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	47.94%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE ELAMPALLOOR	47.69%	82.83%	80.90%	66.07%
FAMILY HEALTH CENTRE THAZHAVA	47.66%	98.70%	88.55%	72.45%
FAMILY HEALTH CENTRE PIRAVANTHOOR	46.47%	96.15%	91.68%	58.25%
FAMILY HEALTH CENTRE MADATHARA	43.02%	68.09%	45.18%	23.21%
COMMUNITY HEALTH CENTRE KALAKKODU	41.48%	90.14%	69.29%	64.46%
FAMILY HEALTH CENTRE NEDUVATHOOR	38.14%	98.00%	91.47%	52.13%
COMMUNITY HEALTH CENTRE NEDUMANCAVU	37.34%	92.87%	73.65%	94.79%
TALUK HEADQUARTERS HOSPITAL PUNALUR	35.86%	22.66%	4.71%	2.39%
COMMUNITY HEALTH CENTRE SOORANAD NORTH	24.32%	0.00%	0.00%	0.00%

Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	34	34
ERNAKULAM	33	32	32
KOLLAM	30	26	26
ALAPPUZHA	27	27	27
THRISSUR	27	23	23
KOTTAYAM	24	24	24
PALAKKAD	22	21	21
KANNUR	21	15	15
KOZHIKODE	18	17	17
PATHANAMTHITTA	18	18	18
WAYANAD	16	16	16
KASARAGOD	13	13	13
IDUKKI	9	8	8
Total	340	318	318

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	91 (89%)	81 (79%)	82 (80%)
ERNAKULAM	73	70 (96%)	59 (81%)	55 (75%)	53 (73%)
THRISSUR	73	68 (93%)	66 (90%)	64 (88%)	63 (86%)
MALAPPURAM	70	68 (97%)	67 (96%)	59 (84%)	56 (80%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	56 (82%)
PALAKKAD	52	49 (94%)	46 (88%)	42 (81%)	40 (77%)
KANNUR	48	44 (92%)	40 (83%)	36 (75%)	35 (73%)
ALAPPUZHA	44	43 (98%)	42 (95%)	41 (93%)	38 (86%)
KOTTAYAM	42	38 (90%)	37 (88%)	32 (76%)	29 (69%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	21 (81%)	19 (73%)	18 (69%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	23 (92%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	20 (87%)
IDUKKI	22	22 (100%)	22 (100%)	22 (100%)	21 (95%)
Total	706	678 (96%)	630 (89%)	585 (83%)	566 (80%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.

5. Status of Modules Usage in Hospitals

> District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Reception Started	Consultation Started	Pharmacy Started	Lab Started	Billing Started
IDUKKI	22	22	22	19	16
PATHANAMTHITTA	23	21	21	18	18
KASARAGOD	25	21	22	17	18
WAYANAD	25	25	25	23	22
KOLLAM	36	34	35	32	35
KOTTAYAM	38	37	34	25	29
ALAPPUZHA	43	42	43	33	33
KANNUR	44	40	37	32	31
PALAKKAD	49	46	43	39	39
KOZHIKODE	68	59	55	51	59
MALAPPURAM	68	67	61	52	37
THRISSUR	68	66	65	63	59
ERNAKULAM	70	59	55	50	45
THIRUVANANTHAPURAM	99	91	86	81	80
Total	678	630	604	535	521

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

Online Appointment Booking by district:
- THIRUVANANTH... — 13104
- PALAKKAD — 4711
- KOZHIKODE — 3911
- ERNAKULAM — 3651
- KOTTAYAM — 3245
- THRISSUR — 3157
- KASARAGOD — 3010
- KOLLAM — 2123
- KANNUR — 1909
- PATHANAMTHIT... — 722
- MALAPPURAM — 604
- ALAPPUZHA — 372
- WAYANAD — 84
- IDUKKI — 48

Online Appointment Booking monthly:
- Jan-2025 — 2276
- Feb-2025 — 1634
- Mar-2025 — 1738
- Apr-2025 — 1909
- May-2025 — 1984
- Jun-2025 — 1848
- Jul-2025 — 1922
- Aug-2025 — 1656
- Sep-2025 — 1827
- Oct-2025 — 2004
- Nov-2025 — 1929
- Dec-2025 — 2123

District-wise percentage of online appointments taken up on OP visits.

Online Appointment % by district:
- KASARAGOD — 1.93%
- PALAKKAD — 1.92%
- THIRUVANANTH... — 1.57%
- KOTTAYAM — 1.23%
- KOLLAM — 1.12%
- THRISSUR — 0.85%
- KANNUR — 0.82%
- ERNAKULAM — 0.80%
- PATHANAMTHITTA — 0.78%
- KOZHIKODE — 0.68%
- ALAPPUZHA — 0.17%
- MALAPPURAM — 0.11%
- IDUKKI — 0.07%
- WAYANAD — 0.06%