eHealth Kerala
State Digital Health Mission

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	21
Taluk Headquarters Hospital	4
Urban Health Wellness Centre	4
Community Health Centre	3
Urban Primary Health Centre	3
District Hospital	1
General Hospital	1
Specialty Hospital - Women Children	1
Taluk Hospital	1
Total	**39**

2. Highlights

1. The percentage of UHID Visits increased by 2% in December, rising from 48% to 50%.
2. The percentage of lab orders placed by doctors increased by 3% in December, rising from 42% to 45%.
3. Pharmacy prescriptions % increased by 3% in December, rising from 38% to 41%.
4. The percentage of OP Consultation increased from 64.4% to 66.6%.
5. The district ranked 1st position in the district-wise percentage of online appointments taken up for OP visits, with nearly 1.93%.
6. Family Health Centre Ennappara has secured the top position in the eHealth institution-level ranking.

1. In December, Kasaragod district ranked 6th position in overall eHealth service delivery among all DHS and NHM institutions, excluding those that offer only Reception and Advance Appointment services
2. FHC Mogralputhur records the lowest UHID percentage among institutions.
3. FHC Perla has the lowest consultation % and Lab Orders by Doctors %.
4. FHC Udma has the lowest Pharmacy prescriptions% .

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.
These parameters include:
1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	4	3	3
THRISSUR	3	4	4
MALAPPURAM	3	4	5
PALAKKAD	4	5	5
KASARAGOD	6	8	6
KOLLAM	7	6	6
KOZHIKODE	5	6	6
THIRUVANANTHAPURAM	7	7	6
KANNUR	8	9	7
KOTTAYAM	7	8	7
PATHANAMTHITTA	7	8	7
ERNAKULAM	8	10	8

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE ENNAPPARA	1
FAMILY HEALTH CENTRE ANANDASRAM	2
FAMILY HEALTH CENTRE KUMBADAJE	2
FAMILY HEALTH CENTRE NARKILAKKAD	2
BLOCK FAMILY HEALTH CENTRE CHERUVATHUR	3
FAMILY HEALTH CENTRE BELLUR	3
FAMILY HEALTH CENTRE UDUMBANTHALA	3
FAMILY HEALTH CENTRE MADIKAI	4
FAMILY HEALTH CENTRE OLAT	4
FAMILY HEALTH CENTRE AJANUR	5
FAMILY HEALTH CENTRE CHATTANCHAL	6
FAMILY HEALTH CENTRE KAYYUR	6
URBAN PRIMARY HEALTH CENTRE PULLIKUNNU	6
WOMEN AND CHILDREN GOVERMENT HOSPITAL KANHANGAD	7
FAMILY HEALTH CENTRE KARINDALAM	8
FAMILY HEALTH CENTRE PALLIKKARE	9
DISTRICT HOSPITAL KANHANGAD	10
FAMILY HEALTH CENTRE VALIYAPARAMABA	10
FAMILY HEALTH CENTRE MULLERIYA	11
FAMILY HEALTH CENTRE UDMA	11
FAMILY HEALTH CENTRE MOGRALPUTHUR	12
GENERAL HOSPITAL KASARAGOD	13
FAMILY HEALTH CENTRE MOUCODE	14
FAMILY HEALTH CENTRE PANATHUR	15
FAMILY HEALTH CENTRE PERLA	15
URBAN PRIMARY HEALTH CENTRE NILESHWARAM	16

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3.1 eHealth Performance - Reception Module

> Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

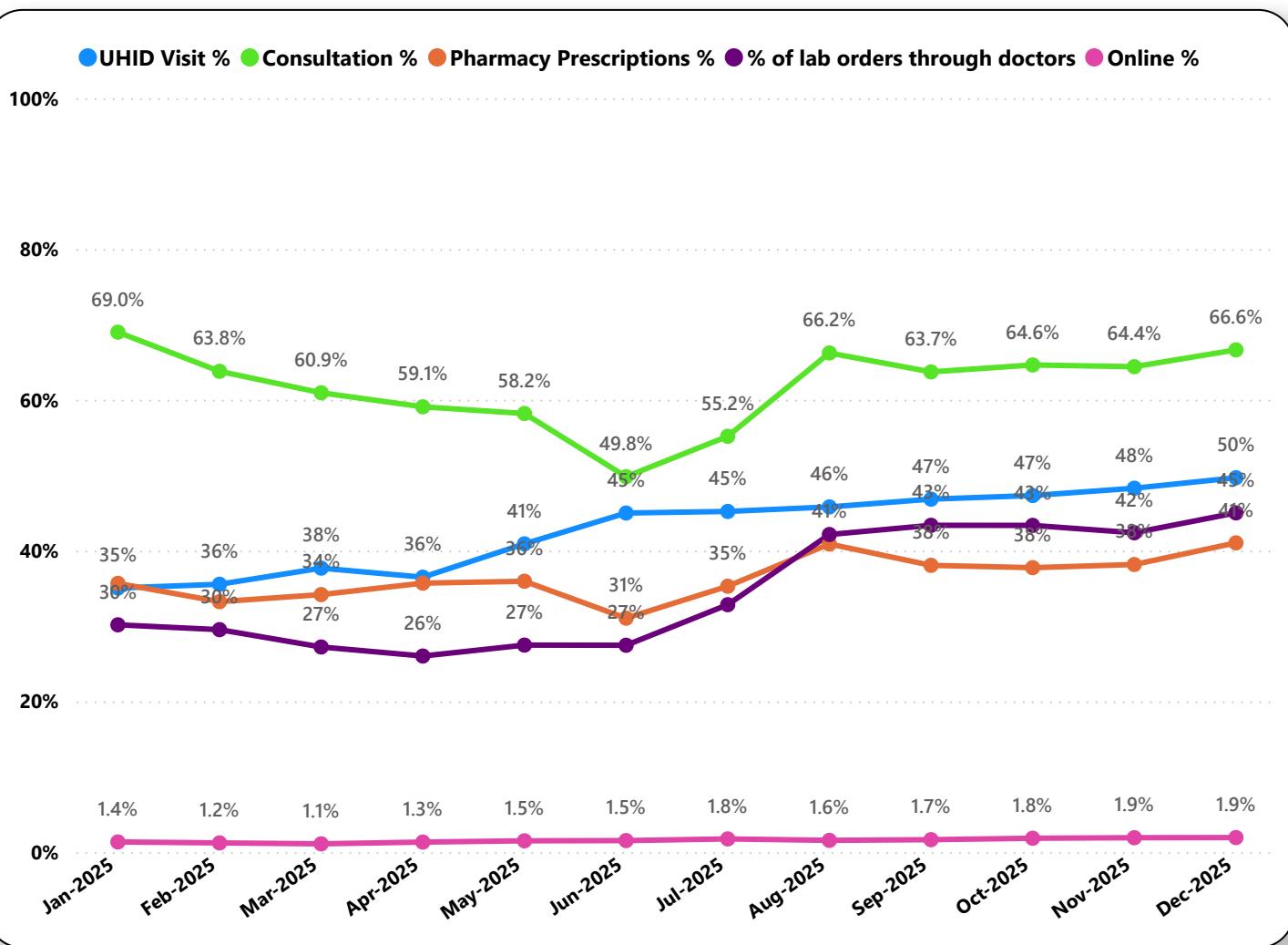| District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	99	83.19%
ERNAKULAM	89	70	78.65%
MALAPPURAM	87	68	78.16%
THRISSUR	81	68	83.95%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	49	80.33%
KANNUR	60	44	73.33%
ALAPPUZHA	55	43	78.18%
KOLLAM	52	36	69.23%
KOTTAYAM	45	38	84.44%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	22	81.48%

> Institutions where the reception module is either not started or not using

Hospital Name
URBAN PRIMARY HEALTH CENTRE NILESHWARAM

3.2 e-Health Performance Trend

Legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

Month	Consultation %	UHID Visit %	Pharmacy Prescriptions %	% of lab orders	Online %
Jan-2025	69.0%	35%	36%	30%	1.4%
Feb-2025	63.8%	36%	30%	30%	1.2%
Mar-2025	60.9%	38%	34%	27%	1.1%
Apr-2025	59.1%	36%	36%	26%	1.3%
May-2025	58.2%	41%	36%	27%	1.5%
Jun-2025	49.8% / 45%	41%	31%	27%	1.5%
Jul-2025	55.2%	45%	35%	31%	1.8%
Aug-2025	66.2%	46%	41%	43%	1.6%
Sep-2025	63.7%	47% / 43%	38%	38%	1.7%
Oct-2025	64.6%	47% / 43%	38%	38%	1.8%
Nov-2025	64.4%	48% / 42%	38%	38%	1.9%
Dec-2025	66.6%	50%	41%	41%	1.9%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE ENNAPPARA	86.63%	99.70%	92.22%	98.74%
FAMILY HEALTH CENTRE MADIKAI	85.36%	93.80%	45.17%	100.00%
FAMILY HEALTH CENTRE BELLUR	83.39%	96.00%	81.97%	79.76%
FAMILY HEALTH CENTRE ANANDASRAM	79.85%	93.05%	91.92%	94.85%
BLOCK FAMILY HEALTH CENTRE CHERUVATHUR	79.72%	99.61%	81.56%	88.61%
FAMILY HEALTH CENTRE KUMBADAJE	77.79%	98.64%	92.20%	100.00%
FAMILY HEALTH CENTRE NARKILAKKAD	76.80%	97.75%	92.94%	99.54%
FAMILY HEALTH CENTRE OLAT	73.88%	99.58%	88.68%	66.38%
FAMILY HEALTH CENTRE KARINDALAM	71.32%	84.32%	42.30%	31.73%
FAMILY HEALTH CENTRE KAYYUR	64.95%	97.17%	72.67%	53.18%
FAMILY HEALTH CENTRE AJANUR	58.62%	99.88%	88.31%	76.92%
FAMILY HEALTH CENTRE UDUMBANTHALA	58.53%	99.90%	94.20%	94.81%
URBAN PRIMARY HEALTH CENTRE PULLIKUNNU	56.31%	95.65%	77.56%	61.49%
FAMILY HEALTH CENTRE MOUCODE	46.49%	0.00%	0.00%	0.00%
DISTRICT HOSPITAL KANHANGAD	44.42%	54.36%	11.90%	100.00%
FAMILY HEALTH CENTRE CHATTANCHAL	39.69%	99.00%	67.42%	98.56%
GENERAL HOSPITAL KASARAGOD	39.12%	39.16%	17.07%	13.44%
FAMILY HEALTH CENTRE UDMA	38.82%	69.27%	5.51%	100.00%
FAMILY HEALTH CENTRE VALIYAPARAMABA	33.98%	69.10%	54.29%	57.89%
FAMILY HEALTH CENTRE MULLERIYA	33.48%	48.55%	25.83%	100.00%
FAMILY HEALTH CENTRE PANATHUR	32.78%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE PALLIKKARE	31.17%	90.61%	66.78%	23.44%
WOMEN AND CHILDREN GOVERMENT HOSPITAL KANHANGAD	27.24%	98.84%	85.58%	71.74%
FAMILY HEALTH CENTRE PERLA	22.31%	16.24%	6.23%	3.42%
FAMILY HEALTH CENTRE MOGRALPUTHUR	22.10%	16.76%	10.44%	100.00%

Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	34	34
ERNAKULAM	33	32	32
KOLLAM	30	26	26
ALAPPUZHA	27	27	27
THRISSUR	27	23	23
KOTTAYAM	24	24	24
PALAKKAD	22	21	21
KANNUR	21	15	15
KOZHIKODE	18	17	17
PATHANAMTHITTA	18	18	18
WAYANAD	16	16	16
KASARAGOD	13	13	13
IDUKKI	9	8	8
Total	340	318	318

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	91 (89%)	81 (79%)	82 (80%)
ERNAKULAM	73	70 (96%)	59 (81%)	55 (75%)	53 (73%)
THRISSUR	73	68 (93%)	66 (90%)	64 (88%)	63 (86%)
MALAPPURAM	70	68 (97%)	67 (96%)	59 (84%)	56 (80%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	56 (82%)
PALAKKAD	52	49 (94%)	46 (88%)	42 (81%)	40 (77%)
KANNUR	48	44 (92%)	40 (83%)	36 (75%)	35 (73%)
ALAPPUZHA	44	43 (98%)	42 (95%)	41 (93%)	38 (86%)
KOTTAYAM	42	38 (90%)	37 (88%)	32 (76%)	29 (69%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	21 (81%)	19 (73%)	18 (69%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	23 (92%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	20 (87%)
IDUKKI	22	22 (100%)	22 (100%)	22 (100%)	21 (95%)
Total	706	678 (96%)	630 (89%)	585 (83%)	566 (80%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.

5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Reception Started ▲	Consultation Started	Pharmacy Started	Lab Started	Billing Started
IDUKKI	22	22	22	19	16
PATHANAMTHITTA	23	21	21	18	18
KASARAGOD	25	21	22	17	18
WAYANAD	25	25	25	23	22
KOLLAM	36	34	35	32	35
KOTTAYAM	38	37	34	25	29
ALAPPUZHA	43	42	43	33	33
KANNUR	44	40	37	32	31
PALAKKAD	49	46	43	39	39
KOZHIKODE	68	59	55	51	59
MALAPPURAM	68	67	61	52	37
THRISSUR	68	66	65	63	59
ERNAKULAM	70	59	55	50	45
THIRUVANANTHAPURAM	99	91	86	81	80
Total	678	630	604	535	521

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6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

Online Appointment Booki...

District	Count
THIRUVANANTH...	13104
PALAKKAD	4711
KOZHIKODE	3911
ERNAKULAM	3651
KOTTAYAM	3245
THRISSUR	3157
KASARAGOD	3010
KOLLAM	2123
KANNUR	1909
PATHANAMTHIT...	722
MALAPPURAM	604
ALAPPUZHA	372
WAYANAD	84
IDUKKI	48

Online Appointment Booking

Month	Value
Jan-2025	2128
Feb-2025	1611
Mar-2025	1306
Apr-2025	1653
May-2025	1857
Jun-2025	1903
Jul-2025	2659
Aug-2025	2401
Sep-2025	2438
Oct-2025	2770
Nov-2025	2753
Dec-2025	3010

District-wise percentage of online appointments taken up on OP visits.

Online Appointment %

District	Percentage
KASARAGOD	1.93%
PALAKKAD	1.92%
THIRUVANANTH...	1.57%
KOTTAYAM	1.23%
KOLLAM	1.12%
THRISSUR	0.85%
KANNUR	0.82%
ERNAKULAM	0.80%
PATHANAMTHITTA	0.78%
KOZHIKODE	0.68%
ALAPPUZHA	0.17%
MALAPPURAM	0.11%
IDUKKI	0.07%
WAYANAD	0.06%