

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	30
Urban Health Wellness Centre	17
Block Family Health Centre	4
General Hospital	4
Taluk Headquarters Hospital	3
Urban Primary Health Centre	3
Community Health Centre	2
Medical College Hospital	2
District TB Centre	1
Primary Health Centre	1
Specialty Hospital	1
Total	68

2. Highlights



1. UHID Visit% remained unchanged in December compared to the previous month.

2. The OP consultation increased from 55.4% to 57.8% in December.

3. The percentage of lab orders placed by doctors increased by 4% in December, rising from 28% to 32%.

4. The percentage of Pharmacy Prescription placed by doctors increased by 4% in December, rising from 40% to 43%.

5. The district ranked 4th in the district-wise percentage of online appointments taken up for OP visits, with nearly 1.23%.

6. Family Health Centre Meenachil has secured the top position in the eHealth institution-level ranking.



1. Kottayam (KTM) district ranks 7th overall in eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.

2. CHC Koodalloor records the lowest UHID percentage among institutions.

3. GH Kottayam has the lowest consultation %

4. GH Kanjirappally has the lowest Pharmacy prescriptions% and Lab Orders by Doctors %.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	4	3	3
THRISSUR	3	4	4
MALAPPURAM	3	4	5
PALAKKAD	4	5	5
KASARAGOD	6	8	6
KOLLAM	7	6	6
KOZHIKODE	5	6	6
THIRUVANANTHAPURAM	7	7	6
KANNUR	8	9	7
KOTTAYAM	7	8	7
PATHANAMTHITTA	7	8	7
ERNAKULAM	8	10	8

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE MEENACHIL	1
FAMILY HEALTH CENTRE MOONNILAVU	2
FAMILY HEALTH CENTRE KURUPPANTHARA	3
FAMILY HEALTH CENTRE AYMANAM	4
FAMILY HEALTH CENTRE BRAHMAMANGALAM	4
FAMILY HEALTH CENTRE MARAVANTHURUTHU	4
FAMILY HEALTH CENTRE THOTTACKAD	4
FAMILY HEALTH CENTRE VELIYANNOOR	4
FAMILY HEALTH CENTRE VELLOOR	4
FAMILY HEALTH CENTRE KALLARA	5
FAMILY HEALTH CENTRE PAIPPAD	5
FAMILY HEALTH CENTRE PARAMPUZHA	5
FAMILY HEALTH CENTRE UDAYANAPURAM	5
COMMUNITY HEALTH CENTRE PAIKA	6
FAMILY HEALTH CENTRE MANARCAD	6
FAMILY HEALTH CENTRE MUTHOLY	6
URBAN PRIMARY HEALTH CENTRE PERUNNA	6
FAMILY HEALTH CENTRE KADUTHURUTHY	7
FAMILY HEALTH CENTRE POONJAR	7
FAMILY HEALTH CENTRE PANACHIKKADU	8
FAMILY HEALTH CENTRE VIZHIKKATHODU	9
FAMILY HEALTH CENTRE ARUNOOTTIMANGALAM	10
FAMILY HEALTH CENTRE ONAMTHURUTH	10
FAMILY HEALTH CENTRE VAZHOOR	10
COMMUNITY HEALTH CENTRE RAMAPURAM	11
FAMILY HEALTH CENTRE MARANGATTUPALLY	11
FAMILY HEALTH CENTRE ERATTUPETTA	12
FAMILY HEALTH CENTRE NATTAKOM	12
PRIMARY HEALTH CENTRE KOZHUVANAL	13
DISTRICT TB CENTRE KOTTAYAM	14
KM MANI MEMORIAL GOVT GENERAL HOSPITAL PALA	15
FAMILY HEALTH CENTRE MUNDANKUNNU	16
GENERAL HOSPITAL KANJIRAPALLY	17
COMMUNITY HEALTH CENTRE KODDALLOOR	18
TALUK HEADQUARTERS HOSPITAL PAMPADY	18
FAMILY HEALTH CENTRE KARUKACHAL	19
GENERAL HOSPITAL KOTTAYAM	20

Hospital	Rank
COMMUNITY HEALTH CENTRE MUNDAKAYAM	24
COMMUNITY HEALTH CENTRE KUMARAKOM	23
FAMILY HEALTH CENTRE MEENADOM	22
FAMILY HEALTH CENTRE VELLAVOOR	22
COMMUNITY HEALTH CENTRE ERUMELY	21
GENERAL HOSPITAL KOTTAYAM	20
FAMILY HEALTH CENTRE KARUKACHAL	19
COMMUNITY HEALTH CENTRE KODDALLOOR	18
TALUK HEADQUARTERS HOSPITAL PAMPADY	18
GENERAL HOSPITAL KANJIRAPALLY	17
FAMILY HEALTH CENTRE MUNDANKUNNU	16
KM MANI MEMORIAL GOVT GENERAL HOSPITAL PALA	15
DISTRICT TB CENTRE KOTTAYAM	14
PRIMARY HEALTH CENTRE KOZHUVANAL	13
FAMILY HEALTH CENTRE ERATTUPETTA	12
FAMILY HEALTH CENTRE NATTAKOM	12
COMMUNITY HEALTH CENTRE RAMAPURAM	11
FAMILY HEALTH CENTRE MARANGATTUPALLY	11
FAMILY HEALTH CENTRE ARUNOOTTIMANGALAM	10
FAMILY HEALTH CENTRE ONAMTHURUTH	10
FAMILY HEALTH CENTRE VAZHOOR	10
FAMILY HEALTH CENTRE VIZHIKKATHODU	9
FAMILY HEALTH CENTRE PANACHIKKADU	8
FAMILY HEALTH CENTRE KADUTHURUTHY	7
FAMILY HEALTH CENTRE POONJAR	7
COMMUNITY HEALTH CENTRE PAIKA	6
FAMILY HEALTH CENTRE MANARCAD	6
FAMILY HEALTH CENTRE MUTHOLY	6
URBAN PRIMARY HEALTH CENTRE PERUNNA	6
FAMILY HEALTH CENTRE KALLARA	5
FAMILY HEALTH CENTRE PAIPPAD	5
FAMILY HEALTH CENTRE PARAMPUZHA	5
FAMILY HEALTH CENTRE UDAYANAPURAM	5
FAMILY HEALTH CENTRE AYMANAM	4
FAMILY HEALTH CENTRE BRAHMAMANGALAM	4
FAMILY HEALTH CENTRE MARAVANTHURUTHU	4
FAMILY HEALTH CENTRE THOTTACKAD	4

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

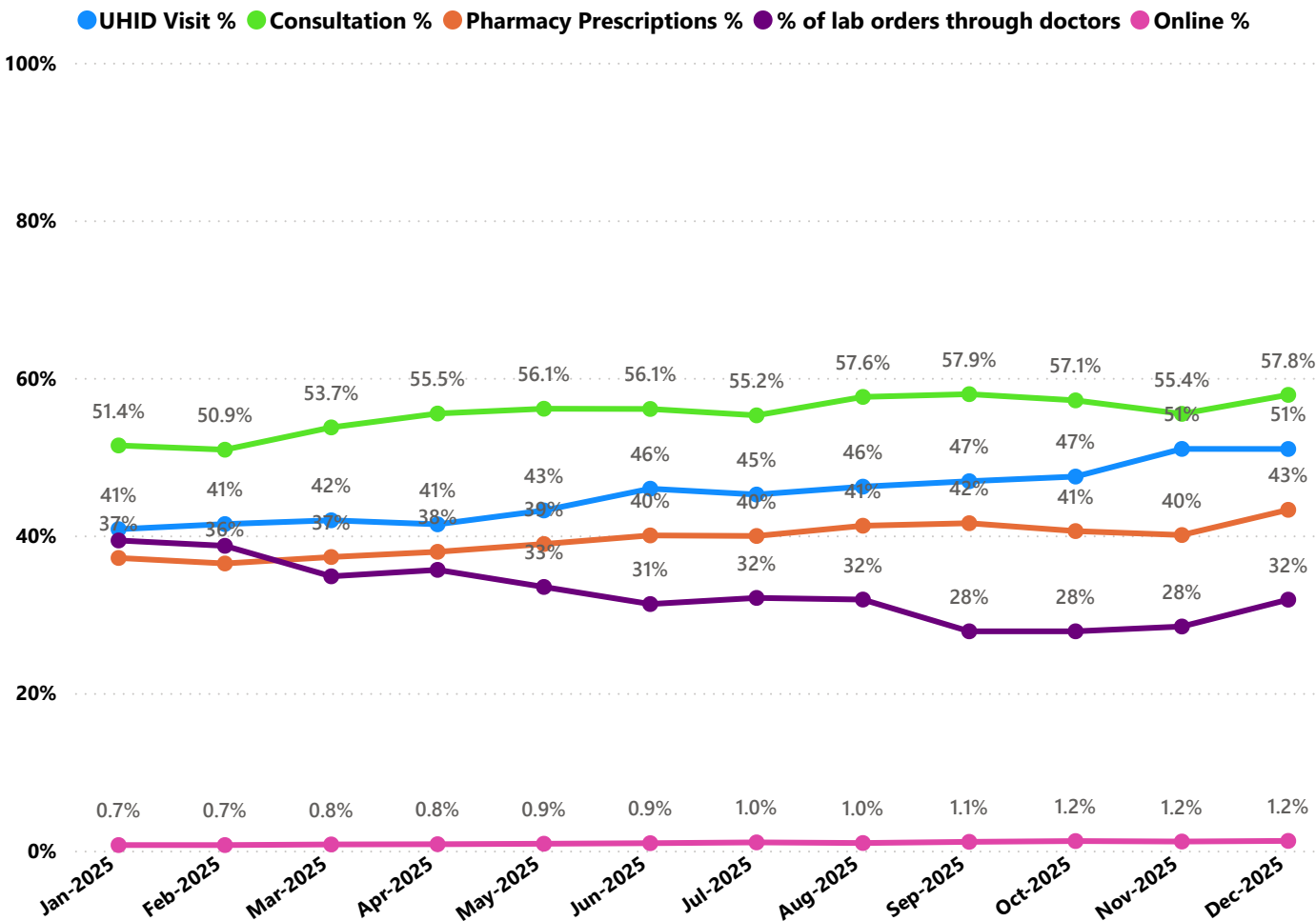
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	99	83.19%
ERNAKULAM	89	70	78.65%
MALAPPURAM	87	68	78.16%
THRISSUR	81	68	83.95%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	49	80.33%
KANNUR	60	44	73.33%
ALAPPUZHA	55	43	78.18%
KOLLAM	52	36	69.23%
KOTTAYAM	45	38	84.44%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

COMMUNITY HEALTH CENTRE KUMARAKOM
COMMUNITY HEALTH CENTRE MUNDAKAYAM
FAMILY HEALTH CENTRE MEENADOM
FAMILY HEALTH CENTRE VELLAVOOR

3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) *100
- Consultation % is calculated as (Doctor Consultation / OP Visits) *100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100
- Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100
- Online % is calculated as (Online appointments via web portal/Total OP Visits) *100

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE VAZHOOR	99.76%	99.15%	96.97%	1.96%
FAMILY HEALTH CENTRE MEENACHIL	90.60%	99.29%	100.00%	100.00%
FAMILY HEALTH CENTRE MANARCAD	84.93%	99.76%	94.24%	55.84%
FAMILY HEALTH CENTRE KALLARA	84.16%	99.05%	97.67%	65.91%
FAMILY HEALTH CENTRE MOONNILAVU	83.81%	99.72%	98.92%	100.00%
FAMILY HEALTH CENTRE POONJAR	82.99%	98.78%	89.25%	56.44%
FAMILY HEALTH CENTRE AYMANAM	81.15%	97.99%	98.98%	77.37%
FAMILY HEALTH CENTRE KURUPPANTHARA	79.44%	99.87%	92.98%	93.75%
FAMILY HEALTH CENTRE PANACHIKKADU	77.03%	88.08%	100.00%	57.84%
FAMILY HEALTH CENTRE BRAHMAMANGALAM	76.94%	99.82%	99.90%	84.52%
FAMILY HEALTH CENTRE MARAVANTHURUTHU	72.44%	96.23%	87.16%	100.00%
FAMILY HEALTH CENTRE KADUTHURUTHY	71.18%	95.58%	89.06%	66.67%
FAMILY HEALTH CENTRE THOTTACKAD	68.84%	94.74%	92.38%	90.94%
KM MANI MEMORIAL GOVT GENERAL HOSPITAL PALA	68.24%	48.75%	23.47%	11.61%
FAMILY HEALTH CENTRE MUTHOLY	65.85%	97.50%	99.93%	73.18%
FAMILY HEALTH CENTRE VELLOOR	64.13%	99.11%	93.72%	95.10%
FAMILY HEALTH CENTRE VELIYANNOOR	63.69%	99.66%	100.00%	100.00%
FAMILY HEALTH CENTRE UDAYANAPURAM	58.48%	99.60%	94.80%	96.93%
COMMUNITY HEALTH CENTRE PAIKA	58.29%	97.38%	82.86%	100.00%
PRIMARY HEALTH CENTRE KOZHUVAL	57.17%	83.27%	72.56%	26.34%
FAMILY HEALTH CENTRE MARANGATTUPALLY	56.02%	97.73%	100.00%	37.88%
FAMILY HEALTH CENTRE NATTAKOM	55.93%	96.11%	69.62%	59.47%
FAMILY HEALTH CENTRE ARUNOOTTIMANGALAM	54.93%	96.81%	84.21%	50.10%
FAMILY HEALTH CENTRE PAIPPAD	53.50%	98.15%	100.00%	99.49%
DISTRICT TB CENTRE KOTTAYAM	53.32%	79.49%	32.49%	45.59%
FAMILY HEALTH CENTRE PARAMPUZHA	50.18%	99.25%	100.00%	99.85%
URBAN PRIMARY HEALTH CENTRE PERUNNA	46.40%	99.33%	94.60%	100.00%
FAMILY HEALTH CENTRE KARUKACHAL	45.71%	19.56%	1.42%	0.00%
GENERAL HOSPITAL KANJIRAPALLY	42.74%	30.94%	0.54%	1.70%
FAMILY HEALTH CENTRE ERATTUPETTA	41.19%	97.32%	74.79%	58.74%
COMMUNITY HEALTH CENTRE RAMAPURAM	40.93%	99.13%	81.61%	53.70%
GENERAL HOSPITAL KOTTAYAM	39.90%	17.23%	7.19%	6.88%
TALUK HEADQUARTERS HOSPITAL PAMPADY	31.81%	25.89%	11.86%	2.39%
FAMILY HEALTH CENTRE ONAMTHURUTH	29.06%	98.37%	89.47%	81.08%
FAMILY HEALTH CENTRE MUNDANKUNNU	28.30%	95.41%	6.71%	8.78%
FAMILY HEALTH CENTRE VIZHIKKATHODU	26.89%	99.86%	81.27%	100.00%
COMMUNITY HEALTH CENTRE ERUMELY	21.65%	0.00%	0.00%	0.00%
COMMUNITY HEALTH CENTRE KODALLOOR	20.47%	49.62%	9.06%	3.88%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	34	34
ERNAKULAM	33	32	32
KOLLAM	30	26	26
ALAPPUZHA	27	27	27
THRISSUR	27	23	23
KOTTAYAM	24	24	24
PALAKKAD	22	21	21
KANNUR	21	15	15
KOZHIKODE	18	17	17
PATHANAMTHITTA	18	18	18
WAYANAD	16	16	16
KASARAGOD	13	13	13
IDUKKI	9	8	8
Total	340	318	318

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	91 (89%)	81 (79%)	82 (80%)
ERNAKULAM	73	70 (96%)	59 (81%)	55 (75%)	53 (73%)
THRISSUR	73	68 (93%)	66 (90%)	64 (88%)	63 (86%)
MALAPPURAM	70	68 (97%)	67 (96%)	59 (84%)	56 (80%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	56 (82%)
PALAKKAD	52	49 (94%)	46 (88%)	42 (81%)	40 (77%)
KANNUR	48	44 (92%)	40 (83%)	36 (75%)	35 (73%)
ALAPPUZHA	44	43 (98%)	42 (95%)	41 (93%)	38 (86%)
KOTTAYAM	42	38 (90%)	37 (88%)	32 (76%)	29 (69%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	21 (81%)	19 (73%)	18 (69%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	23 (92%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	20 (87%)
IDUKKI	22	22 (100%)	22 (100%)	22 (100%)	21 (95%)
Total	706	678 (96%)	630 (89%)	585 (83%)	566 (80%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Reception Started	Consultation Started	Pharmacy Started	Lab Started	Billing Started
IDUKKI	22	22	22	19	16
PATHANAMTHITTA	23	21	21	18	18
KASARAGOD	25	21	22	17	18
WAYANAD	25	25	25	23	22
KOLLAM	36	34	35	32	35
KOTTAYAM	38	37	34	25	29
ALAPPUZHA	43	42	43	33	33
KANNUR	44	40	37	32	31
PALAKKAD	49	46	43	39	39
KOZHIKODE	68	59	55	51	59
MALAPPURAM	68	67	61	52	37
THRISSUR	68	66	65	63	59
ERNAKULAM	70	59	55	50	45
THIRUVANANTHAPURAM	99	91	86	81	80
Total	678	630	604	535	521

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

