

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	45
Urban Health Wellness Centre	12
Taluk Headquarters Hospital	6
Urban Primary Health Centre	4
Community Health Centre	2
Block Family Health Centre	1
District Hospital	1
Medical College Hospital	1
Primary Health Centre	1
Specialty Hospital - Women Children	1
Taluk Hospital	1
Total	75

2. Highlights



1. An increase in OP consultation was observed in December, with the percentage rising from 70.3% to 71.6%.

2. In December, Palakkad(PKD) district is at 5th position in overall eHealth service delivery among all DHS and NHM institutions, excluding those that offer only Reception and Advance Appointment services.

3. An increase in UHID Visit % was observed in December, with the percentage rising from 56% to 57%.

4. The percentage of Pharmacy remained unchanged compared to the previous month.

5. Palakkad district ranks the 2nd position in district-wise count of online appointments taken .

6. The district is in the 2nd position in the district-wise percentage of online appointments taken up for OP visits, with nearly 1.92%.

7. Family Health Centre Kavassery has secured the top position in the eHealth institution-level ranking.



1. Attapady Tribal Taluk Speciality Hospital records the lowest UHID percentage among institutions.

2. DH Palakkad has the lowest consultation %.

3. FHC Pallassana has the lowest Pharmacy prescriptions% and DH Palakkad has the lowest percentage of Lab Orders by Doctors.

4. The percentage of lab orders placed by doctors reduced from 42% to 41% in December, marking a 1% decline.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	4	3	3
THRISSUR	3	4	4
MALAPPURAM	3	4	5
PALAKKAD	4	5	5
KASARAGOD	6	8	6
KOLLAM	7	6	6
KOZHIKODE	5	6	6
THIRUVANANTHAPURAM	7	7	6
KANNUR	8	9	7
KOTTAYAM	7	8	7
PATHANAMTHITTA	7	8	7
ERNAKULAM	8	10	8

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
Family Health Centre Kavassery	1
Family Health Centre Kizhakkencherry	1
Family Health Centre Keralassery	2
family Health Centre Kuthanur	2
Family Health Centre Anakkatty	3
FAMILY HEALTH CENTRE AYALUR	3
Family Health Centre Kanjirapuzha	3
FAMILY HEALTH CENTRE MANNUR	3
Family Health Centre Ozhalapathy	3
Family Health Centre Vaniyamkulam	3
FAMILY HEALTH CENTRE MANKARA	4
Family Health Centre Mathur	4
FAMILY HEALTH CENTRE MUNDUR PALAKKAD	4
Family Health Centre Pallippuram	4
FAMILY HEALTH CENTRE VANDAZHY	4
Family Health Centre Vellinezhi	4
Family Health Centre Kalladikode	5
Family Health Centre Kannambra	5
Family Health Centre Kunissery	5
FAMILY HEALTH CENTRE NELLAYA	5
Family Health Centre Parali	5
Family Health Centre Peruvemba	5
Community Health Centre Nanniode	6
Family Health Centre Adakkaputhur	6
Family Health Centre Chalavara	6
Family Health Centre Marutharode	6
FAMILY HEALTH CENTRE VANNAMADA	6
Family Health Centre Kappoor	7
Family Health Centre Karakurissi	7
Family Health Centre Kumaranellur	7
Family Health Centre Kumbidi	8
Family Health Centre Sreekrishnapuram	8
Family Health Centre Vadavannur	8
Family Health Centre Puduppariyaram	9
Family Health Centre Kollengode	10
Family Health Centre Pookkottukavu	10
Family Health Centre Puthucode	10
Block Family Health Centre Konqad	11

Hospital	Rank
Family Health Centre Kottopadam	23
Family Health Centre Pudur	23
Family Health Centre Pattithara	22
ATTAPPADY TRIBAL TALUK SPECIALITY HOSPITAL	21
FAMILY HEALTH CENTRE ONGALLUR	21
Family Health Centre Akathethara	20
DISTRICT HOSPITAL PALAKKAD	19
COMMUNITY HEALTH CENTRE KADAMPAZHUPURAM	18
FAMILY HEALTH CENTRE MUTHALAMADA	17
Family Health Centre Elambulassery	16
Family Health Centre Peringottukurissi	15
Family Health Centre Pallassana	14
Urban Primary Health Centre Diara Street	13
Urban Primary Health Centre Kulappully	12
Block Family Health Centre Kongad	11
Family Health Centre Kollengode	10
Family Health Centre Pookkottukavu	10
Family Health Centre Puthucode	10
Family Health Centre Puduppariyaram	9
Family Health Centre Kumbidi	8
Family Health Centre Sreekrishnapuram	8
Family Health Centre Vadavannur	8
Family Health Centre Kappoor	7
Family Health Centre Karakurissi	7
Family Health Centre Kumaranellur	7
Community Health Centre Nanniode	6
Family Health Centre Adakkaputhur	6
Family Health Centre Chalavara	6
Family Health Centre Marutharode	6
FAMILY HEALTH CENTRE VANNAMADA	6
Family Health Centre Kalladikode	5
Family Health Centre Kannambra	5
Family Health Centre Kunissery	5
FAMILY HEALTH CENTRE NELLAYA	5
Family Health Centre Parali	5
Family Health Centre Peruvemba	5
FAMILY HEALTH CENTRE MANKARA	4

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

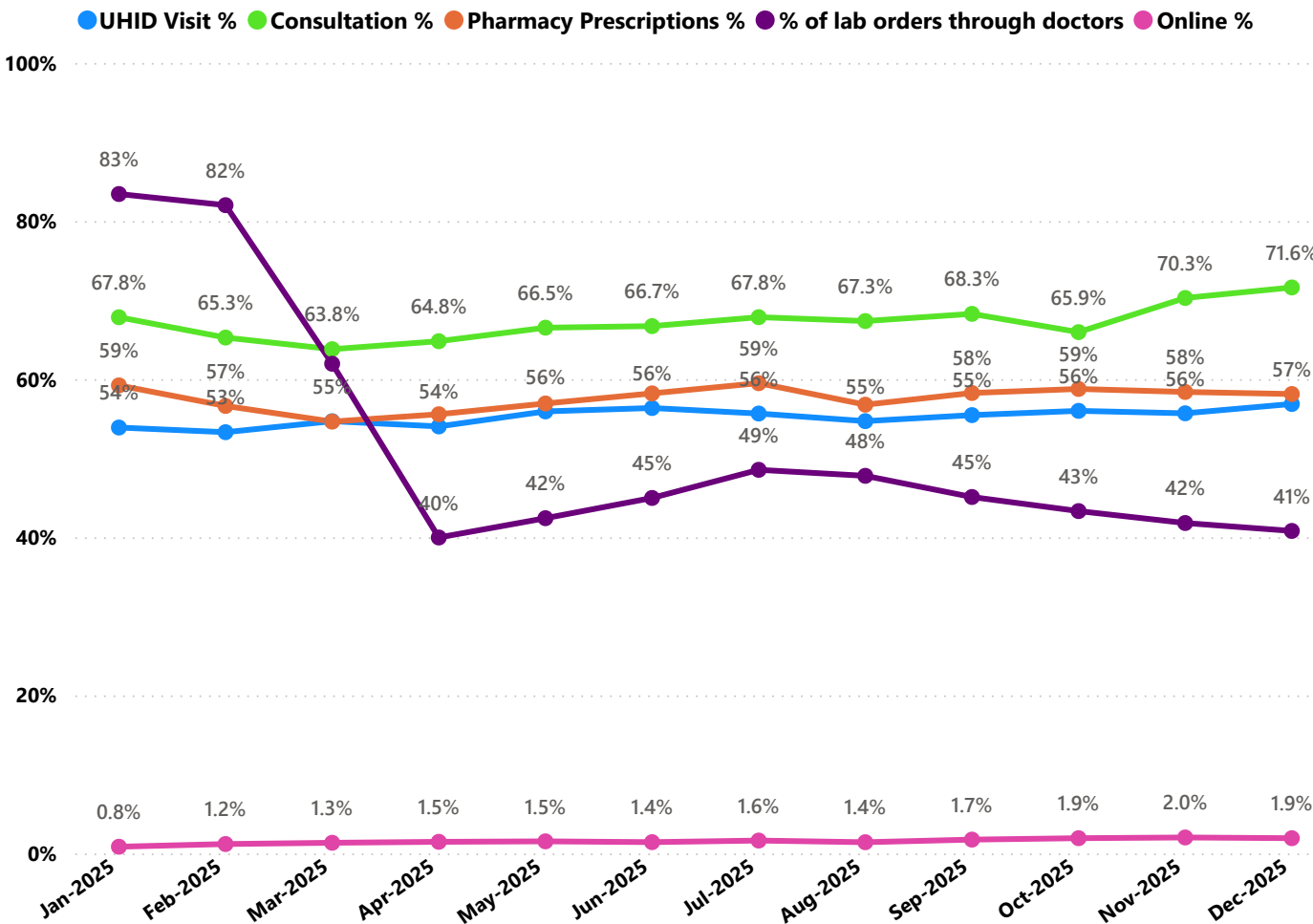
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	99	83.19%
ERNAKULAM	89	70	78.65%
MALAPPURAM	87	68	78.16%
THRISSUR	81	68	83.95%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	49	80.33%
KANNUR	60	44	73.33%
ALAPPUZHA	55	43	78.18%
KOLLAM	52	36	69.23%
KOTTAYAM	45	38	84.44%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

Family Health Centre Kottopadam
Family Health Centre Pattithara
Family Health Centre Pudur

3.2 e-Health Performance Trend



- UHID Visit % is calculated as $(UHID\ Visits / Total\ Visit) \times 100$
- Consultation % is calculated as $(Doctor\ Consultation / OP\ Visits) \times 100$
- Pharmacy % is calculated as $(Pharmacy\ Prescriptions / Total\ OP\ Visits) \times 100$
- Lab % is calculated as $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) \times 100$
- Online % is calculated as $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) \times 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
Family Health Centre Anakkatty	99.82%	85.30%	70.97%	97.26%
Family Health Centre Kavassery	94.33%	100.00%	89.77%	96.85%
FAMILY HEALTH CENTRE MANNUR	86.62%	99.61%	84.68%	85.90%
Family Health Centre Keralassery	86.15%	97.00%	86.33%	90.62%
Block Family Health Centre Kongad	85.25%	99.16%	83.03%	0.00%
FAMILY HEALTH CENTRE MUNDUR PALAKKAD	83.82%	92.05%	67.25%	98.51%
family Health Centre Kuthanur	83.24%	99.41%	89.26%	96.61%
Family Health Centre Ozhalapathy	82.54%	98.38%	83.99%	89.77%
Family Health Centre Kanjirapuzha	81.84%	92.83%	86.08%	88.45%
Family Health Centre Kizhakkencherry	80.82%	94.21%	90.34%	96.69%
Family Health Centre Kannambra	79.87%	94.23%	90.38%	66.38%
Community Health Centre Nanniode	79.85%	80.79%	73.38%	80.54%
Family Health Centre Vaniyamkulam	71.88%	99.32%	87.56%	99.65%
FAMILY HEALTH CENTRE AYALUR	71.36%	99.64%	90.21%	85.05%
Family Health Centre Pallippuram	70.72%	89.53%	87.11%	100.00%
Family Health Centre Mathur	69.40%	99.97%	84.40%	99.42%
Family Health Centre Puduppariyaram	69.35%	94.99%	81.13%	42.56%
Family Health Centre Peringottukurissi	67.16%	27.93%	17.00%	94.37%
Urban Primary Health Centre Kulappully	66.82%	93.54%	81.08%	6.90%
DISTRICT HOSPITAL PALAKKAD	66.16%	7.79%	6.61%	6.11%
FAMILY HEALTH CENTRE MANKARA	64.44%	98.90%	91.99%	89.20%
FAMILY HEALTH CENTRE VANDAZHY	62.09%	92.90%	86.57%	96.17%
Urban Primary Health Centre Diara Street	60.96%	81.44%	63.69%	11.69%
Family Health Centre Parali	60.80%	93.83%	86.78%	84.41%
Family Health Centre Kunissery	60.60%	96.94%	83.73%	84.69%
Family Health Centre Marutharode	59.22%	92.54%	77.51%	97.61%
Family Health Centre Peruvemba	58.23%	97.02%	85.63%	96.76%
Family Health Centre Akathethara	57.41%	0.00%	0.00%	0.00%
Family Health Centre Kumaranellur	57.37%	88.79%	84.90%	86.73%
Family Health Centre Kalladikode	56.10%	97.38%	86.90%	100.00%
Family Health Centre Puthucode	55.16%	82.35%	75.87%	64.25%
Family Health Centre Kumbidi	53.58%	99.14%	87.26%	64.58%
Family Health Centre Vellinezhi	50.44%	98.56%	91.06%	97.75%
FAMILY HEALTH CENTRE VANNAMADA	49.35%	97.62%	84.49%	93.24%
FAMILY HEALTH CENTRE NELLAYA	48.40%	97.16%	91.14%	91.78%
FAMILY HEALTH CENTRE ONGALLUR	42.07%	0.00%	0.00%	0.00%
Family Health Centre Chalavara	41.57%	98.08%	87.05%	97.32%
Family Health Centre Vadavannur	39.57%	92.22%	85.09%	83.52%
Family Health Centre Adakkaputhur	39.09%	99.89%	91.65%	96.78%
Family Health Centre Kappoor	37.37%	95.96%	89.52%	100.00%
Family Health Centre Pookkottukavu	35.87%	98.65%	88.07%	69.82%
Family Health Centre Sreekrishnapuram	34.08%	99.75%	87.55%	86.18%

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
ATTAPPADY TRIBAL TALUK SPECIALITY HOSPITAL	15.34%	24.57%	10.81%	8.56%
Family Health Centre Pallassana	16.96%	91.09%	0.03%	98.93%
FAMILY HEALTH CENTRE MUTHALAMADA	17.40%	25.06%	6.20%	100.00%
COMMUNITY HEALTH CENTRE KADAMPAZHUPURAM	21.15%	91.32%	0.57%	0.00%
Family Health Centre Karakurissi	22.30%	97.65%	90.82%	99.70%
Family Health Centre Elambulassery	26.46%	63.09%	62.17%	15.74%
Family Health Centre Kollengode	33.63%	92.05%	89.76%	66.57%
Family Health Centre Sreekrishnapuram	34.08%	99.75%	87.55%	86.18%
Family Health Centre Pookkottukavu	35.87%	98.65%	88.07%	69.82%
Family Health Centre Kappoor	37.37%	95.96%	89.52%	100.00%
Family Health Centre Adakkaputhur	39.09%	99.89%	91.65%	96.78%
Family Health Centre Vadavannur	39.57%	92.22%	85.09%	83.52%
Family Health Centre Chalavara	41.57%	98.08%	87.05%	97.32%
FAMILY HEALTH CENTRE ONGALLUR	42.07%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE NELLAYA	48.40%	97.16%	91.14%	91.78%
FAMILY HEALTH CENTRE VANNAMADA	49.35%	97.62%	84.49%	93.24%
Family Health Centre Vellinezhi	50.44%	98.56%	91.06%	97.75%
Family Health Centre Kumbidi	53.58%	99.14%	87.26%	64.58%
Family Health Centre Puthucode	55.16%	82.35%	75.87%	64.25%
Family Health Centre Kalladikode	56.10%	97.38%	86.90%	100.00%
Family Health Centre Kumaranellur	57.37%	88.79%	84.90%	86.73%
Family Health Centre Akathethara	57.41%	0.00%	0.00%	0.00%
Family Health Centre Peruvemba	58.23%	97.02%	85.63%	96.76%
Family Health Centre Marutharode	59.22%	92.54%	77.51%	97.61%
Family Health Centre Kunissery	60.60%	96.94%	83.73%	84.69%
Family Health Centre Parali	60.80%	93.83%	86.78%	84.41%
Urban Primary Health Centre Diara Street	60.96%	81.44%	63.69%	11.69%
FAMILY HEALTH CENTRE VANDAZHY	62.09%	92.90%	86.57%	96.17%
FAMILY HEALTH CENTRE MANKARA	64.44%	98.90%	91.99%	89.20%
DISTRICT HOSPITAL PALAKKAD	66.16%	7.79%	6.61%	6.11%
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Family Health Centre Peringottukurissi	67.16%	27.93%	17.00%	94.37%
Family Health Centre Pudukkottaiyaram	69.35%	94.99%	81.13%	42.56%
Family Health Centre Mathur	69.40%	99.97%	84.40%	99.42%
Family Health Centre Pallippuram	70.72%	89.53%	87.11%	100.00%
FAMILY HEALTH CENTRE AYALUR	71.36%	99.64%	90.21%	85.05%
Family Health Centre Vaniyamkulam	71.88%	99.32%	87.56%	99.65%
Community Health Centre Nannode	79.85%	80.79%	73.38%	80.54%
Family Health Centre Kannambra	79.87%	94.23%	90.38%	66.38%
Family Health Centre Kizhakkencherry	80.82%	94.21%	90.34%	96.69%
Family Health Centre Kanjirapuzha	81.84%	92.83%	86.08%	88.45%
Family Health Centre Ozhapathy	82.54%	98.38%	83.99%	89.77%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	34	34
ERNAKULAM	33	32	32
KOLLAM	30	26	26
ALAPPUZHA	27	27	27
THRISSUR	27	23	23
KOTTAYAM	24	24	24
PALAKKAD	22	21	21
KANNUR	21	15	15
KOZHIKODE	18	17	17
PATHANAMTHITTA	18	18	18
WAYANAD	16	16	16
KASARAGOD	13	13	13
IDUKKI	9	8	8
Total	340	318	318

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	91 (89%)	81 (79%)	82 (80%)
ERNAKULAM	73	70 (96%)	59 (81%)	55 (75%)	53 (73%)
THRISSUR	73	68 (93%)	66 (90%)	64 (88%)	63 (86%)
MALAPPURAM	70	68 (97%)	67 (96%)	59 (84%)	56 (80%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	56 (82%)
PALAKKAD	52	49 (94%)	46 (88%)	42 (81%)	40 (77%)
KANNUR	48	44 (92%)	40 (83%)	36 (75%)	35 (73%)
ALAPPUZHA	44	43 (98%)	42 (95%)	41 (93%)	38 (86%)
KOTTAYAM	42	38 (90%)	37 (88%)	32 (76%)	29 (69%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	21 (81%)	19 (73%)	18 (69%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	23 (92%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	20 (87%)
IDUKKI	22	22 (100%)	22 (100%)	22 (100%)	21 (95%)
Total	706	678 (96%)	630 (89%)	585 (83%)	566 (80%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Reception Started	Consultation Started	Pharmacy Started	Lab Started	Billing Started
IDUKKI	22	22	22	19	16
PATHANAMTHITTA	23	21	21	18	18
KASARAGOD	25	21	22	17	18
WAYANAD	25	25	25	23	22
KOLLAM	36	34	35	32	35
KOTTAYAM	38	37	34	25	29
ALAPPUZHA	43	42	43	33	33
KANNUR	44	40	37	32	31
PALAKKAD	49	46	43	39	39
KOZHIKODE	68	59	55	51	59
MALAPPURAM	68	67	61	52	37
THRISSUR	68	66	65	63	59
ERNAKULAM	70	59	55	50	45
THIRUVANANTHAPURAM	99	91	86	81	80
Total	678	630	604	535	521

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

