

### 1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	23
Urban Health Wellness Centre	8
Taluk Headquarters Hospital	4
General Hospital	2
Urban Primary Health Centre	2
Block Family Health Centre	1
District Hospital	1
Medical College Hospital	1
<b>Total</b>	<b>42</b>

### 2. Highlights



1. The percentage of OP Consultation increased rising from 56.6% to 61.4%.
2. The percentage of UHID Visits increased by 1% in December, rising from 52% to 53%.
3. The percentage of lab orders placed by doctors increased by 4% in December, rising from 23% to 27%.
4. The percentage of Pharmacy prescriptions increased by 4% in December, rising from 52% to 56%.
5. Family Health Centre Kottangal has secured the top position in the eHealth institution-level ranking.

1. Pathanamthitta (PTA) district ranks 7th overall in eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.
2. General Hospital Pathanamthitta records the lowest UHID percentage among institutions.
3. FHC Chittar has the lowest consultation %, Pharmacy prescriptions% Lab Orders by Doctors %.
4. The district ranked 9th in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.78%.

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## 2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	4	3	3
THRISSUR	3	4	4
MALAPPURAM	3	4	5
PALAKKAD	4	5	5
KASARAGOD	6	8	6
KOLLAM	7	6	6
KOZHIKODE	5	6	6
THIRUVANANTHAPURAM	7	7	6
KANNUR	8	9	7
KOTTAYAM	7	8	7
PATHANAMTHITTA	7	8	7
ERNAKULAM	8	10	8

 Best performing  
 Average performing  
 Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

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## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE KOTTANGAL	1
FAMILY HEALTH CENTRE VADASSERIKKARA	1
FAMILY HEALTH CENTRE EZHAMKULAM	2
FAMILY HEALTH CENTRE MEZHUVELI	2
FAMILY HEALTH CENTRE OTHERA	2
FAMILY HEALTH CENTRE THANNITHODE	2
URBAN FAMILY HEALTH CENTRE THIRUVALLA	2
FAMILY HEALTH CENTRE KOIPURAM	3
FAMILY HEALTH CENTRE CHANDANAPPALLY	4
FAMILY HEALTH CENTRE PALICKAL	5
FAMILY HEALTH CENTRE SEETHATHODE	5
FAMILY HEALTH CENTRE ANICADU	6
FAMILY HEALTH CENTRE PANDALAM	6
Family Health Centre Nedumpuram	7
FAMILY HEALTH CENTRE CHENNEERKARA	8
FAMILY HEALTH CENTRE NARANAMMOOZHY	8
FAMILY HEALTH CENTRE VALLANA	8
FAMILY HEALTH CENTRE VECHOOCHIRA	9
FAMILY HEALTH CENTRE NIRANAM	10
FAMILY HEALTH CENTRE KULANADA	11
FAMILY HEALTH CENTRE CHITTAR	12
FAMILY HEALTH CENTRE KADAMMANITTA	13
GENERAL HOSPITAL PATHANAMTHITTA	14

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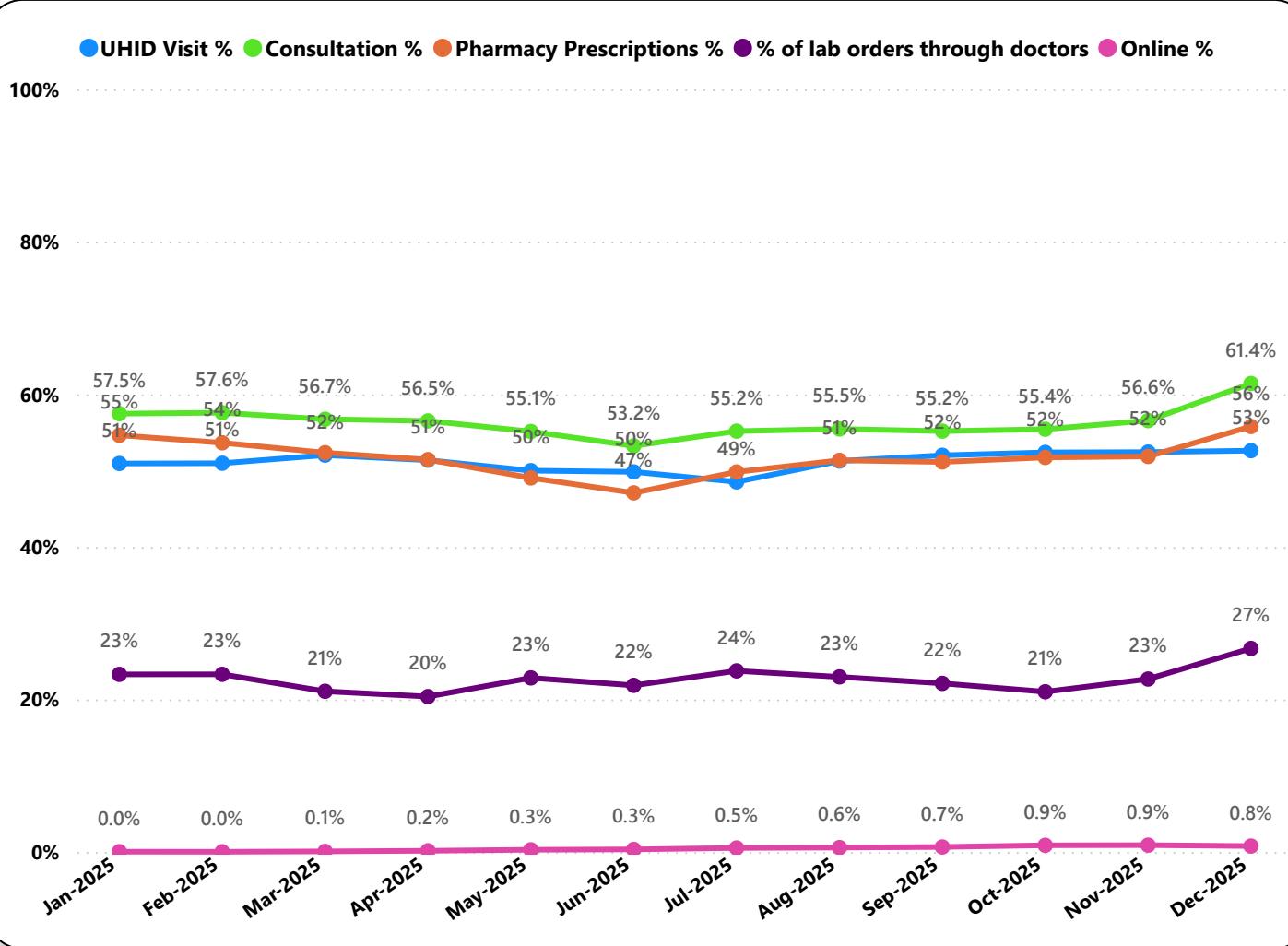
## 3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	99	83.19%
ERNAKULAM	89	70	78.65%
MALAPPURAM	87	68	78.16%
THRISSUR	81	68	83.95%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	49	80.33%
KANNUR	60	44	73.33%
ALAPPUZHA	55	43	78.18%
KOLLAM	52	36	69.23%
KOTTAYAM	45	38	84.44%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	22	81.48%

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## 3.2 e-Health Performance Trend



- **UHID Visit %** is calculated as  $(\text{UHID Visits} / \text{Total Visit}) * 100$
- **Consultation %** is calculated as  $(\text{Doctor Consultation} / \text{OP Visits}) * 100$
- **Pharmacy %** is calculated as  $(\text{Pharmacy Prescriptions} / \text{Total OP Visits}) * 100$
- **Lab %** is calculated as  $(\text{Lab orders given by doctors} / \text{Total Lab Orders}) * 100$
- **Online %** is calculated as  $(\text{Online appointments via web portal} / \text{Total OP Visits}) * 100$

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## 3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KOTTANGAL	87.81%	98.27%	90.89%	77.61%
FAMILY HEALTH CENTRE NARANAMMOOZHY	87.44%	98.85%	91.05%	0.00%
FAMILY HEALTH CENTRE ANICADU	86.49%	80.22%	82.55%	49.57%
FAMILY HEALTH CENTRE VADASSERIKKARA	85.61%	99.61%	94.14%	71.75%
FAMILY HEALTH CENTRE THANNITHODE	84.23%	86.06%	78.69%	91.84%
FAMILY HEALTH CENTRE MEZHUVELI	77.90%	99.86%	100.00%	75.42%
Family Health Centre Nedumpuram	75.04%	98.22%	88.53%	37.37%
FAMILY HEALTH CENTRE PALICKAL	71.44%	99.87%	93.13%	45.96%
FAMILY HEALTH CENTRE EZHAMKULAM	71.30%	99.96%	94.25%	71.32%
FAMILY HEALTH CENTRE CHITTAR	67.55%	68.76%	44.47%	10.79%
FAMILY HEALTH CENTRE KULANADA	65.48%	69.76%	57.60%	36.92%
FAMILY HEALTH CENTRE KOIPURAM	65.25%	99.65%	89.20%	89.01%
FAMILY HEALTH CENTRE CHENNEERKARA	63.06%	96.81%	89.40%	32.47%
FAMILY HEALTH CENTRE OTHERA	62.16%	99.50%	91.36%	80.19%
URBAN FAMILY HEALTH CENTRE THIRUVALLA	60.17%	97.17%	88.04%	98.25%
FAMILY HEALTH CENTRE CHANDANAPPALLY	60.05%	96.76%	88.76%	78.79%
FAMILY HEALTH CENTRE VECHOOCHIRA	59.20%	89.66%	86.67%	45.36%
FAMILY HEALTH CENTRE NIRANAM	57.79%	70.53%	60.10%	40.58%
FAMILY HEALTH CENTRE KADAMMANITTA	57.71%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE PANDALAM	52.89%	93.08%	89.50%	60.50%
FAMILY HEALTH CENTRE SEETHATHODE	44.13%	91.66%	81.12%	86.52%
FAMILY HEALTH CENTRE VALLANA	33.95%	87.23%	70.18%	82.47%
GENERAL HOSPITAL PATHANAMTHITTA	22.73%	0.00%	0.00%	0.00%

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## Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	34	34
ERNAKULAM	33	32	32
KOLLAM	30	26	26
ALAPPUZHA	27	27	27
THRISSUR	27	23	23
KOTTAYAM	24	24	24
PALAKKAD	22	21	21
KANNUR	21	15	15
KOZHIKODE	18	17	17
PATHANAMTHITTA	18	18	18
WAYANAD	16	16	16
KASARAGOD	13	13	13
IDUKKI	9	8	8
<b>Total</b>	<b>340</b>	<b>318</b>	<b>318</b>

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## 4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	91 (89%)	81 (79%)	82 (80%)
ERNAKULAM	73	70 (96%)	59 (81%)	55 (75%)	53 (73%)
THRISSUR	73	68 (93%)	66 (90%)	64 (88%)	63 (86%)
MALAPPURAM	70	68 (97%)	67 (96%)	59 (84%)	56 (80%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	56 (82%)
PALAKKAD	52	49 (94%)	46 (88%)	42 (81%)	40 (77%)
KANNUR	48	44 (92%)	40 (83%)	36 (75%)	35 (73%)
ALAPPUZHA	44	43 (98%)	42 (95%)	41 (93%)	38 (86%)
KOTTAYAM	42	38 (90%)	37 (88%)	32 (76%)	29 (69%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	21 (81%)	19 (73%)	18 (69%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	23 (92%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	20 (87%)
IDUKKI	22	22 (100%)	22 (100%)	22 (100%)	21 (95%)
<b>Total</b>	<b>706</b>	<b>678 (96%)</b>	<b>630 (89%)</b>	<b>585 (83%)</b>	<b>566 (80%)</b>

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



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## 5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Reception Started	Consultation Started	Pharmacy Started	Lab Started	Billing Started
IDUKKI	22	22	22	19	16
PATHANAMTHITTA	23	21	21	18	18
KASARAGOD	25	21	22	17	18
WAYANAD	25	25	25	23	22
KOLLAM	36	34	35	32	35
KOTTAYAM	38	37	34	25	29
ALAPPUZHA	43	42	43	33	33
KANNUR	44	40	37	32	31
PALAKKAD	49	46	43	39	39
KOZHIKODE	68	59	55	51	59
MALAPPURAM	68	67	61	52	37
THRISSUR	68	66	65	63	59
ERNAKULAM	70	59	55	50	45
THIRUVANANTHAPURAM	99	91	86	81	80
Total	678	630	604	535	521

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## 6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

