

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	55
Urban Health Wellness Centre	22
Urban Primary Health Centre	19
Community Health Centre	18
Primary Health Centre	10
Block Family Health Centre	5
Medical College Hospital	4
Taluk Headquarters Hospital	4
Taluk Hospital	3
District Hospital	2
General Hospital	2
Specialty Hospital	2
District TB Centre	1
Empanelled Diagnostic Centre	1
Government Dispensary	1
Public Health Laboratory	1
Specialty Hospital - Child Development	1
Specialty Hospital - Pulmonary Medicine	1
Specialty Hospital - Women Children	1
Total	153

2. Highlights



1. An increase in OP consultation was observed in December, with the percentage rising from 50.6% to 51.5%.

2. UHID visits increased by 1% during November, rising from 43% to 44%.

3. The percentage of lab orders placed by doctors increased by 1% in December, rising from 22% to 23%.

4. Pharmacy prescriptions increased by 1% during the month of November.

5. Thiruvananthapuram district tops the district-wise count of online appointments taken.

6. Family Health Centre Perumpazhuthoor has secured the top position in the eHealth institution-level ranking.

7. The district ranked third in the district-wise percentage of online appointments taken up for OP visits, with nearly 1.57%.



1. Thiruvananthapuram (TVM) district ranks 6th overall in eHealth service delivery among all DHS and NMH institutions, excluding institutions that offer only Reception/Advance Appointment services.

2. Mental Health Centre Peroorkada records the lowest UHID percentage among institutions.

3. CHC Poovar has the lowest consultation percentage.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

District	October	November	December
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	4	3	3
THRISSUR	3	4	4
MALAPPURAM	3	4	5
PALAKKAD	4	5	5
KASARAGOD	6	8	6
KOLLAM	7	6	6
KOZHIKODE	5	6	6
THIRUVANANTHAPURAM	7	7	6
KANNUR	8	9	7
KOTTAYAM	7	8	7
PATHANAMTHITTA	7	8	7
ERNAKULAM	8	10	8

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE PERUMPAZHUTHOOR	1
FAMILY HEALTH CENTRE POOZHANAD	1
FAMILY HEALTH CENTRE VEERANAKAVU	1
FAMILY HEALTH CENTRE AMBOORI	2
FAMILY HEALTH CENTRE CHEMBOOR	2
URBAN PRIMARY HEALTH CENTRE CHALAI	2
FAMILY HEALTH CENTRE KALLIKKAD NEW	3
FAMILY HEALTH CENTRE KOLLAYIL	3
FAMILY HEALTH CENTRE MADAVOOR	3
FAMILY HEALTH CENTRE PANA VOOR	3
FAMILY HEALTH CENTRE PARANIYAM	3
FAMILY HEALTH CENTRE UZHAMALAKKAL	3
FAMILY HEALTH CENTRE AMACHAL NEW	4
FAMILY HEALTH CENTRE KUTTICHAL	4
URBAN PRIMARY HEALTH CENTRE VATTIYOORKAVU	4
FAMILY HEALTH CENTRE ANAKUDY	5
FAMILY HEALTH CENTRE BALARAMAPURAM	5
FAMILY HEALTH CENTRE PULIMATH	5
PRIMARY HEALTH CENTRE VELLAYANI	5
URBAN PRIMARY HEALTH CENTRE MAMBAZHAKKARA	5
URBAN PRIMARY HEALTH CENTRE THRIKKANNAPURAM	5
FAMILY HEALTH CENTRE KARAKULAM	6
FAMILY HEALTH CENTRE THOLICODE	6
FAMILY HEALTH CENTRE THONIPARA	6
FAMILY HEALTH CENTRE VILAVOORKKAL	6
COMMUNITY HEALTH CENTRE VELLARADA	7
FAMILY HEALTH CENTRE ARUVIKKARA	7
FAMILY HEALTH CENTRE KOTTUKAL	7
PRIMARY HEALTH CENTRE AZHOOR	7
COMMUNITY HEALTH CENTRE ANDOORKONAM	8
FAMILY HEALTH CENTRE EDAVA	8
FAMILY HEALTH CENTRE KADAKAMPALLY	8
FAMILY HEALTH CENTRE KUNNATHUKAL	8
FAMILY HEALTH CENTRE MUKKOLA	8
FAMILY HEALTH CENTRE VAMANAPURAM	8
FAMILY HEALTH CENTRE VEMBAYAM	8

Hospital	Rank
COMMUNITY HEALTH CENTRE ANCHUTHENGU	35
FAMILY HEALTH CENTRE MANICKAL	34
INTEGRATED FAMILY HEALTH CENTRE PANGAPPARA	33
MENTAL HEALTH CENTRE PEROORKADA	32
TALUK HOSPITAL FORT THIRUVANANTHAPURAM	32
FAMILY HEALTH CENTRE VELI	31
PRIMARY HEALTH CENTRE OTTOOR	31
TALUK HEADQUARTERS HOSPITAL CHIRAYINKEEZH	31
COMMUNITY HEALTH CENTRE KANYAKULANGARA	30
DISTRICT HOSPITAL NEDUMANGAD	30
GENERAL HOSPITAL THIRUVANANTHAPURAM	30
SECRETARIAT HEALTH CENTRE THIRUVANANTHAPURAM	30
COMMUNITY HEALTH CENTRE POOVAR	29
COMMUNITY HEALTH CENTRE VILAPPIL	28
COMMUNITY HEALTH CENTRE PUTHENTHOPE	27
DISTRICT MODEL HOSPITAL PEROORKADA	27
TALUK HOSPITAL NEMOM	27
TALUK HOSPITAL VITHURA	27
TALUK HEADQUARTERS HOSPITAL VARKALA	26
WOMEN AND CHILDREN HOSPITAL THYCAUD	26
CHEST DISEASES HOSPITAL PULAYANARKOTTAH	25
COMMUNITY HEALTH CENTRE PULLUVILA	25
GENERAL HOSPITAL NEYYATTINKARA	25
COMMUNITY HEALTH CENTRE VELLANAD	24
COMMUNITY HEALTH CENTRE KALLARA	23
FAMILY HEALTH CENTRE KEEZHATTINGAL	23
FAMILY HEALTH CENTRE PERINGAMMALA	22
COMMUNITY HEALTH CENTRE ARYANAD	21
COMMUNITY HEALTH CENTRE KESAVAPURAM	21
FAMILY HEALTH CENTRE MUDAKKAL	21
PRIMARY HEALTH CENTRE BHARATHANNOOR	21
FAMILY HEALTH CENTRE KARODE	20
FAMILY HEALTH CENTRE KATTAKADA	20
DISTRICT TB CENTRE THIRUVANANTHAPURAM	19
FAMILY HEALTH CENTRE POONTHURA	19



3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

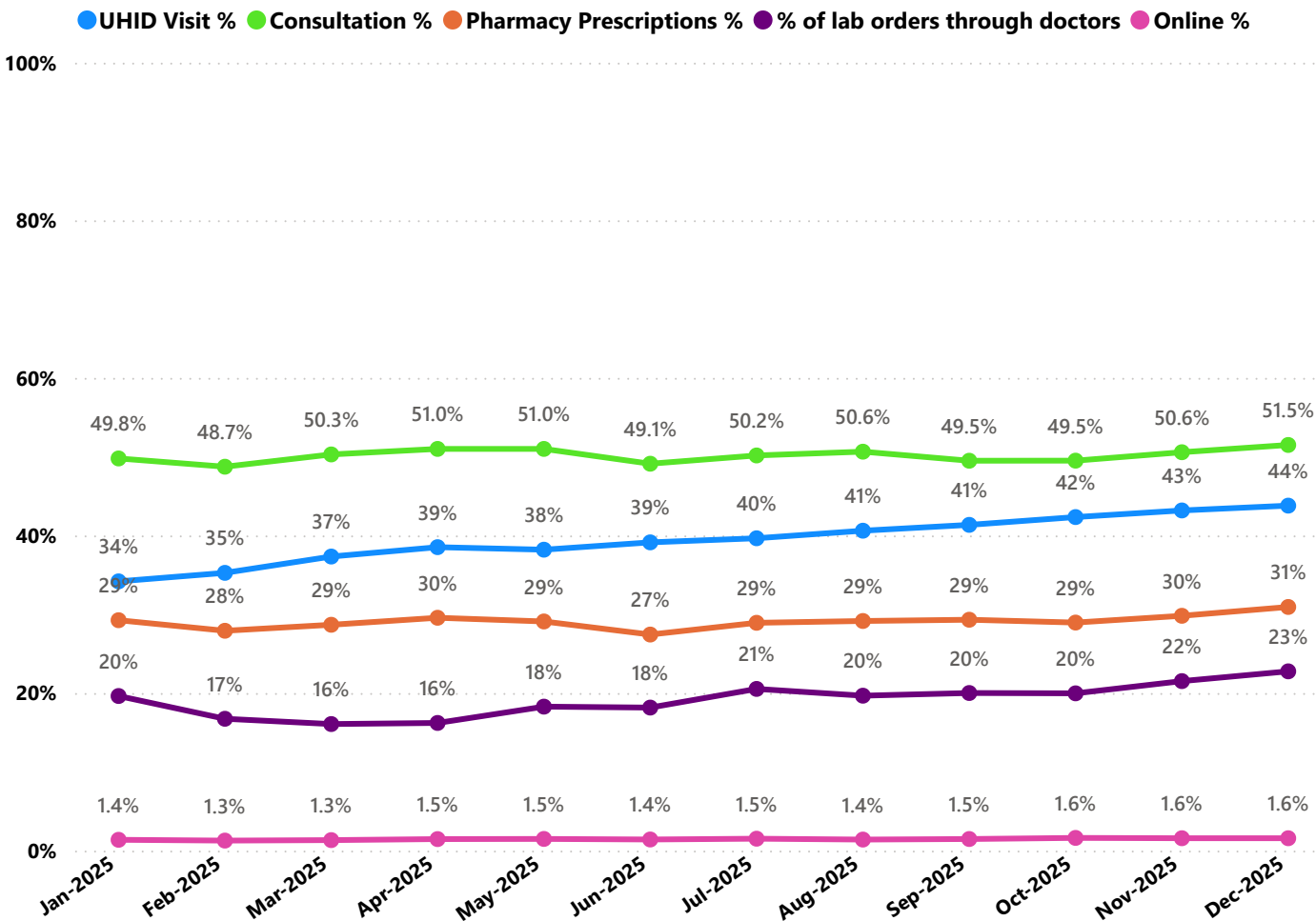
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	99	83.19%
ERNAKULAM	89	70	78.65%
MALAPPURAM	87	68	78.16%
THRISSUR	81	68	83.95%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	49	80.33%
KANNUR	60	44	73.33%
ALAPPUZHA	55	43	78.18%
KOLLAM	52	36	69.23%
KOTTAYAM	45	38	84.44%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

- COMMUNITY HEALTH CENTRE ANCHUTHENGU
- FAMILY HEALTH CENTRE MANICKAL
- INTEGRATED FAMILY HEALTH CENTRE PANGAPPARA

3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit ) \*100
- Consultation % is calculated as (Doctor Consultation / OP Visits ) \*100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits ) \*100
- Lab % is calculated as ( Lab orders given by doctors/Total Lab Orders ) \*100
- Online % is calculated as ( Online appointments via web portal/Total OP Visits ) \*100

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE ANAKUDY	96.63%	97.86%	89.97%	31.08%
FAMILY HEALTH CENTRE PERUMPAZHUTHOOR	87.03%	94.31%	76.49%	91.01%
FAMILY HEALTH CENTRE PULLAMPARA	86.42%	47.48%	34.21%	41.22%
FAMILY HEALTH CENTRE PULIMATH	83.51%	90.38%	87.84%	44.31%
FAMILY HEALTH CENTRE KOLLAYIL	82.15%	98.64%	85.00%	68.74%
URBAN PRIMARY HEALTH CENTRE MAMBAZHAKKARA	76.94%	79.28%	65.47%	98.77%
FAMILY HEALTH CENTRE VEMBAYAM	76.79%	99.74%	89.51%	22.62%
FAMILY HEALTH CENTRE VEERANAKAVU	74.15%	95.89%	99.74%	89.71%
FAMILY HEALTH CENTRE PARASUVAIKKAL PARASALA	70.97%	98.39%	91.18%	0.00%
FAMILY HEALTH CENTRE KOTTUKAL	70.66%	99.92%	86.76%	37.24%
URBAN HEALTH CENTRE MANNANTHALA	69.64%	93.25%	81.00%	0.00%
FAMILY HEALTH CENTRE THONIPARA	68.70%	95.11%	84.75%	50.85%
FAMILY HEALTH CENTRE BALARAMAPURAM	68.63%	98.40%	67.51%	83.08%
FAMILY HEALTH CENTRE VILAVOORKKAL	66.78%	97.17%	81.97%	56.23%
FAMILY HEALTH CENTRE MARANALLOOR	66.32%	93.39%	82.94%	25.97%
FAMILY HEALTH CENTRE KALLIKKAD NEW	65.91%	99.65%	92.73%	73.55%
FAMILY HEALTH CENTRE PERINGAMMALA	65.34%	56.31%	7.59%	5.97%
FAMILY HEALTH CENTRE CHERUNNIYOOR	65.12%	56.02%	49.72%	100.00%
URBAN PRIMARY HEALTH CENTRE CHALAI	64.34%	98.79%	85.35%	100.00%
FAMILY HEALTH CENTRE AMBOORI	64.31%	90.34%	81.24%	96.35%
FAMILY HEALTH CENTRE MALAYADI	63.94%	98.15%	68.91%	31.70%
FAMILY HEALTH CENTRE CHEMMARUTHY	63.45%	84.01%	50.22%	10.62%
URBAN PRIMARY HEALTH CENTRE THRIKKANNAPURAM	63.29%	86.14%	69.78%	99.22%
FAMILY HEALTH CENTRE EDAVA	63.23%	92.58%	89.68%	30.30%
FAMILY HEALTH CENTRE UZHAMALAKKAL	63.03%	85.43%	83.27%	95.27%
FAMILY HEALTH CENTRE POOZHANAD	62.71%	99.78%	90.75%	95.65%
PRIMARY HEALTH CENTRE AZHOOR	62.50%	76.80%	75.05%	77.78%
FAMILY HEALTH CENTRE CHEMBOOR	62.38%	99.68%	80.70%	91.77%
FAMILY HEALTH CENTRE THOLICODE	62.24%	90.40%	79.71%	65.68%
FAMILY HEALTH CENTRE ARUVIKKARA	61.85%	98.68%	64.19%	64.53%
FAMILY HEALTH CENTRE PANAVOOR	61.39%	94.28%	87.43%	80.39%
URBAN PRIMARY HEALTH CENTRE POOVATHOOR	61.01%	57.41%	49.32%	100.00%
URBAN PRIMARY HEALTH CENTRE VATTIYOORKAVU	60.67%	82.67%	79.92%	100.00%
FAMILY HEALTH CENTRE KARAVARAM	59.33%	93.62%	68.73%	35.33%
COMMUNITY HEALTH CENTRE PALLICKAL	59.00%	88.17%	56.06%	50.72%
FAMILY HEALTH CENTRE AMACHAL NEW	58.77%	99.98%	77.14%	90.67%
FAMILY HEALTH CENTRE MADAVOOR	58.48%	98.43%	85.11%	100.00%
FAMILY HEALTH CENTRE VETTOOR	58.45%	45.69%	16.46%	51.91%
FAMILY HEALTH CENTRE KUTTICHAL	58.03%	98.92%	82.67%	87.07%
COMMUNITY HEALTH CENTRE ARYANAD	57.22%	32.27%	15.69%	38.77%
FAMILY HEALTH CENTRE CHENKAL	57.13%	77.57%	67.60%	0.00%

## 3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
MENTAL HEALTH CENTRE PEROORKADA	2.15%	19.90%	0.00%	0.00%
FAMILY HEALTH CENTRE POONTHURA	14.67%	58.30%	4.66%	100.00%
TALUK HOSPITAL FORT THIRUVANANTHAPURAM	19.77%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE VELI	20.12%	0.00%	0.00%	0.00%
COASTAL SPECIALITY HOSPITAL VALIYATHURA	20.65%	82.64%	35.20%	40.71%
DISTRICT HOSPITAL NEDUMANGAD	22.18%	10.24%	0.00%	0.00%
TALUK HEADQUARTERS HOSPITAL CHIRAYINKEEZH	23.04%	0.00%	0.00%	0.00%
PRIMARY HEALTH CENTRE BHARATHANNOOR	23.53%	12.48%	0.00%	100.00%
COMMUNITY HEALTH CENTRE PUTHENTHOPE	24.48%	32.35%	15.90%	0.12%
TALUK HOSPITAL NEMOM	26.18%	24.09%	14.03%	10.50%
PRIMARY HEALTH CENTRE OTTOOR	27.96%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE PUTHUKURICHY	28.51%	91.11%	58.43%	35.57%
FAMILY HEALTH CENTRE JAGATHY	29.98%	99.10%	84.78%	50.89%
COMMUNITY HEALTH CENTRE IRANIMUTTOM	30.70%	74.20%	51.78%	25.05%
TALUK HEADQUARTERS HOSPITAL VARKALA	30.86%	43.55%	0.00%	2.07%
COMMUNITY HEALTH CENTRE VELLANAD	31.91%	33.56%	18.76%	26.14%
FAMILY HEALTH CENTRE KADAKAMPALLY	33.06%	99.72%	88.63%	68.71%
DISTRICT MODEL HOSPITAL PEROORKADA	33.59%	28.08%	11.39%	0.19%
COMMUNITY HEALTH CENTRE KANYAKULANGARA	33.95%	7.82%	3.31%	3.99%
DISTRICT TB CENTRE THIRUVANANTHAPURAM	34.24%	92.26%	34.38%	0.00%
COMMUNITY HEALTH CENTRE PULLUVILA	34.45%	23.05%	18.00%	20.26%
FAMILY HEALTH CENTRE THONNAKKAL	34.62%	98.55%	83.79%	59.20%
SECRETARIAT HEALTH CENTRE THIRUVANANTHAPURAM	36.61%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE PERUMATHURA	37.67%	88.90%	68.93%	48.54%
GENERAL HOSPITAL THIRUVANANTHAPURAM	37.92%	8.76%	2.53%	0.16%
COMMUNITY HEALTH CENTRE KESAVAPURAM	38.26%	60.44%	10.93%	28.10%
WOMEN AND CHILDREN HOSPITAL THYCAUD	38.86%	43.93%	2.54%	5.95%
FAMILY HEALTH CENTRE MANGALAPURAM	41.83%	94.18%	66.01%	26.55%
COMMUNITY HEALTH CENTRE MANAMBOOR	42.67%	50.92%	43.67%	100.00%
COMMUNITY HEALTH CENTRE POOVAR	43.32%	1.21%	0.50%	0.28%
COMMUNITY HEALTH CENTRE VILAPPIL	44.64%	10.75%	3.97%	5.41%
FAMILY HEALTH CENTRE PALLICHAL	45.44%	58.09%	46.59%	30.34%
FAMILY HEALTH CENTRE VATTIYOORKAVU	45.88%	89.26%	78.21%	53.81%
FAMILY HEALTH CENTRE MUDAKKAL	46.06%	72.42%	0.35%	19.20%
PRIMARY HEALTH CENTRE KALLIYOOR	46.14%	86.85%	80.06%	60.68%
FAMILY HEALTH CENTRE KULATHOOR	46.29%	78.96%	56.67%	67.12%
PRIMARY HEALTH CENTRE VELLAYANI	46.78%	98.11%	86.49%	83.04%
FAMILY HEALTH CENTRE KARAKULAM	46.97%	95.46%	64.16%	94.38%
FAMILY HEALTH CENTRE KEEZHATTINGAL	47.38%	43.25%	27.26%	4.27%
COMMUNITY HEALTH CENTRE PALODE	47.58%	61.10%	1.04%	100.00%
COMMUNITY HEALTH CENTRE PERUMKADAVILA	47.74%	95.37%	57.71%	44.16%
TALUK HOSPITAL VITHURA	48.11%	27.45%	9.11%	6.86%





Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	34	34
ERNAKULAM	33	32	32
KOLLAM	30	26	26
ALAPPUZHA	27	27	27
THRISSUR	27	23	23
KOTTAYAM	24	24	24
PALAKKAD	22	21	21
KANNUR	21	15	15
KOZHIKODE	18	17	17
PATHANAMTHITTA	18	18	18
WAYANAD	16	16	16
KASARAGOD	13	13	13
IDUKKI	9	8	8
Total	340	318	318



4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	91 (89%)	81 (79%)	82 (80%)
ERNAKULAM	73	70 (96%)	59 (81%)	55 (75%)	53 (73%)
THRISSUR	73	68 (93%)	66 (90%)	64 (88%)	63 (86%)
MALAPPURAM	70	68 (97%)	67 (96%)	59 (84%)	56 (80%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	56 (82%)
PALAKKAD	52	49 (94%)	46 (88%)	42 (81%)	40 (77%)
KANNUR	48	44 (92%)	40 (83%)	36 (75%)	35 (73%)
ALAPPUZHA	44	43 (98%)	42 (95%)	41 (93%)	38 (86%)
KOTTAYAM	42	38 (90%)	37 (88%)	32 (76%)	29 (69%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	21 (81%)	19 (73%)	18 (69%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	23 (92%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	20 (87%)
IDUKKI	22	22 (100%)	22 (100%)	22 (100%)	21 (95%)
Total	706	678 (96%)	630 (89%)	585 (83%)	566 (80%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
IDUKKI	22	22	22	16	19
PATHANAMTHITTA	23	21	21	18	18
KASARAGOD	25	21	22	18	17
WAYANAD	25	25	25	22	23
KOLLAM	36	34	35	35	32
KOTTAYAM	38	37	34	29	25
ALAPPUZHA	43	42	43	33	33
KANNUR	44	40	37	31	32
PALAKKAD	49	46	43	39	39
KOZHIKODE	68	59	55	59	51
MALAPPURAM	68	67	61	37	52
THRISSUR	68	66	65	59	63
ERNAKULAM	70	59	55	45	50
THIRUVANANTHAPURAM	99	91	86	80	81
Total	678	630	604	521	535

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

