

### 1. eHealth Kerala - Vital Statistics

| Hospital Type                | Live Institutions |
|------------------------------|-------------------|
| Family Health Centre         | 17                |
| Urban Health Wellness Centre | 8                 |
| Primary Health Centre        | 6                 |
| Community Health Centre      | 5                 |
| Taluk Headquarters Hospital  | 2                 |
| Urban Primary Health Centre  | 2                 |
| General Hospital             | 1                 |
| Medical College Hospital     | 1                 |
| <b>Total</b>                 | <b>42</b>         |

### 2. Highlights



1. Wayanad (WYD) district remains 2nd in the overall eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.
2. An increase in the percentage of UHID Visits, with rising from 61% to 62%.
3. An increase in the percentage of OP Consultation, with rising from 96.2% to 97%.
4. An increase in the percentage of Lab ordered by doctors, with rising from 67% to 68%.
5. An increase in the percentage of Pharmacy Prescription, with rising from 72% to 75%.
6. Family Health Centre Kottathara has secured the top position in the eHealth institution-level ranking.

1. The district has the least position in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.06%.
2. Government GH Kalpetta records the lowest UHID percentage ,Consultation % and Pharmacy prescriptions%.
3. PHC Mullankolly has the lowest Lab Orders by Doctors %.

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## 2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, December 2025, along with the previous two months, is provided in the table below.

| District           | October | November | December |
|--------------------|---------|----------|----------|
| IDUKKI             | 1       | 1        | 1        |
| WAYANAD            | 2       | 2        | 2        |
| ALAPPUZHA          | 4       | 3        | 3        |
| THRISSUR           | 3       | 4        | 4        |
| MALAPPURAM         | 3       | 4        | 5        |
| PALAKKAD           | 4       | 5        | 5        |
| KASARAGOD          | 6       | 8        | 6        |
| KOLLAM             | 7       | 6        | 6        |
| KOZHIKODE          | 5       | 6        | 6        |
| THIRUVANANTHAPURAM | 7       | 7        | 6        |
| KANNUR             | 8       | 9        | 7        |
| KOTTAYAM           | 7       | 8        | 7        |
| PATHANAMTHITTA     | 7       | 8        | 7        |
| ERNAKULAM          | 8       | 10       | 8        |

 Best performing  
 Average performing  
 Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

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## 3. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital  | Rank |
|---|------|
| FAMILY HEALTH CENTRE KOTTATHARA                                   | 1    |
| FAMILY HEALTH CENTRE POZHUTHANA                                   | 1    |
| FAMILY HEALTH CENTRE PADINJARATHARA                               | 2    |
| FAMILY HEALTH CENTRE POOTHADI                                     | 2    |
| FAMILY HEALTH CENTRE THONDERNAD                                   | 2    |
| FAMILY HEALTH CENTRE VARADOOR                                     | 2    |
| FAMILY HEALTH CENTRE VENGAPALLY                                   | 2    |
| URBAN HEALTH AND WELLNESS CENTRE PAYYAMPALLY                      | 2    |
| URBAN PRIMARY HEALTH CENTRE MUNDERI                               | 2    |
| COMMUNITY HEALTH CENTRE PANAMARAM                                 | 3    |
| COMMUNITY HEALTH CENTRE THARIODE                                  | 3    |
| FAMILY HEALTH CENTER NOOLPUZHA                                    | 3    |
| FAMILY HEALTH CENTRE APPAPARA                                     | 3    |
| FAMILY HEALTH CENTRE BEGUR  | 3    |
| FAMILY HEALTH CENTRE CHEERAL                                      | 3    |
| FAMILY HEALTH CENTRE CHETHALAYAM                                  | 3    |
| FAMILY HEALTH CENTRE CHULLIODE                                    | 3    |
| FAMILY HEALTH CENTRE EDAVAKA                                      | 3    |
| FAMILY HEALTH CENTRE VAZHAVATTA                                   | 3    |
| PRIMARY HEALTH CENTRE KAPPUKUNNU                                  | 3    |
| FAMILY HEALTH CENTRE VELLAMUNDA                                   | 4    |
| FAMILY HEALTH CENTRE AMBALAVAYAL                                  | 5    |
| FAMILY HEALTH CENTRE MEPPADY                                      | 6    |
| PRIMARY HEALTH CENTRE MULLANKOLLY                                 | 7    |
| M S PADMAIAH GOWDER MEMORIAL GOVERNMENT GENERAL HOSPITAL KALPETTA | 8    |

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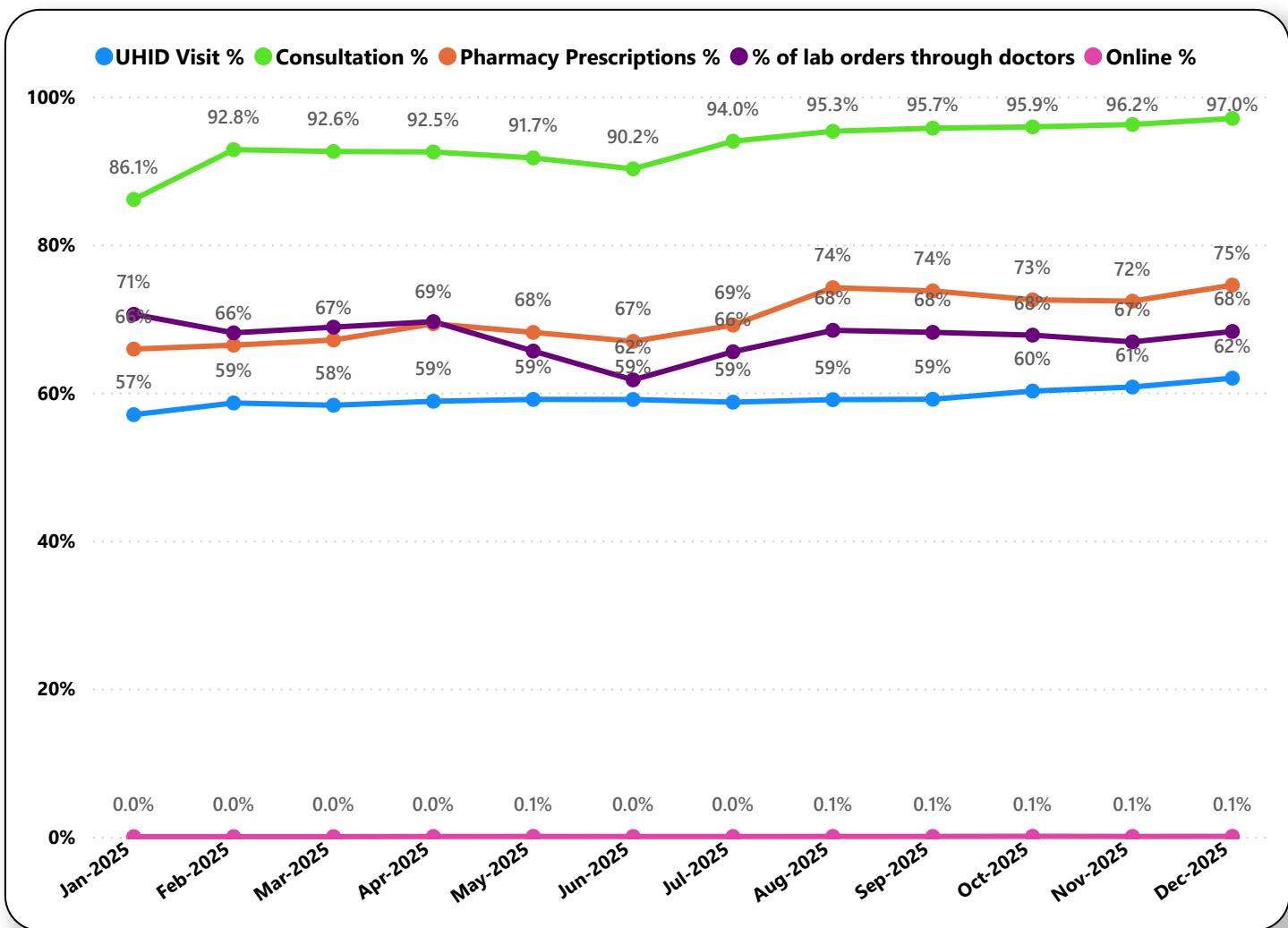
## 3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District           | Institution Count | Institutions with Reception | % of institutions with Reception |
|--------------------|-------------------|-----------------------------|----------------------------------|
| THIRUVANANTHAPURAM | 119               | 99                          | 83.19%                           |
| ERNAKULAM          | 89                | 70                          | 78.65%                           |
| MALAPPURAM         | 87                | 68                          | 78.16%                           |
| THRISSUR           | 81                | 68                          | 83.95%                           |
| KOZHIKODE          | 80                | 68                          | 85.00%                           |
| PALAKKAD           | 61                | 49                          | 80.33%                           |
| KANNUR             | 60                | 44                          | 73.33%                           |
| ALAPPUZHA          | 55                | 43                          | 78.18%                           |
| KOLLAM             | 52                | 36                          | 69.23%                           |
| KOTTAYAM           | 45                | 38                          | 84.44%                           |
| KASARAGOD          | 35                | 25                          | 71.43%                           |
| WAYANAD            | 33                | 25                          | 75.76%                           |
| PATHANAMTHITTA     | 32                | 23                          | 71.88%                           |
| IDUKKI             | 27                | 22                          | 81.48%                           |

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## 3.2 e-Health Performance Trend



- **UHID Visit %** is calculated as  $(\text{UHID Visits} / \text{Total Visit}) * 100$
- **Consultation %** is calculated as  $(\text{Doctor Consultation} / \text{OP Visits}) * 100$
- **Pharmacy %** is calculated as  $(\text{Pharmacy Prescriptions} / \text{Total OP Visits}) * 100$
- **Lab %** is calculated as  $(\text{Lab orders given by doctors} / \text{Total Lab Orders}) * 100$
- **Online %** is calculated as  $(\text{Online appointments via web portal} / \text{Total OP Visits}) * 100$

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## 3.3 e-Health Performance Indicators

| Hospital  | UHID Visit % | Consultation % | Pharmacy orders by doctors % | % of Lab Orders given by Doctors |
|---|--------------|----------------|------------------------------|----------------------------------|
| PRIMARY HEALTH CENTRE MULLANKOLLY                                 | 86.18%       | 99.55%         | 34.50%                       | 29.66%                           |
| FAMILY HEALTH CENTER NOOLPUZHA                                    | 86.09%       | 98.04%         | 80.10%                       | 79.54%                           |
| FAMILY HEALTH CENTRE POZHUTHANA                                   | 80.03%       | 99.76%         | 92.75%                       | 87.33%                           |
| FAMILY HEALTH CENTRE POOTHADI                                     | 78.79%       | 99.55%         | 86.59%                       | 94.21%                           |
| FAMILY HEALTH CENTRE CHEERAL                                      | 78.52%       | 97.55%         | 85.71%                       | 81.51%                           |
| FAMILY HEALTH CENTRE VENGAPALLY                                   | 78.20%       | 99.84%         | 92.05%                       | 89.88%                           |
| FAMILY HEALTH CENTRE VARADOOR                                     | 77.79%       | 99.86%         | 88.75%                       | 98.55%                           |
| FAMILY HEALTH CENTRE CHETHALAYAM                                  | 76.33%       | 99.25%         | 86.79%                       | 88.09%                           |
| FAMILY HEALTH CENTRE PADINJARATHARA                               | 76.16%       | 99.61%         | 97.97%                       | 85.28%                           |
| PRIMARY HEALTH CENTRE KAPPUKUNNU                                  | 75.46%       | 97.66%         | 93.33%                       | 70.60%                           |
| FAMILY HEALTH CENTRE KOTTATHARA                                   | 73.87%       | 99.25%         | 92.88%                       | 100.00%                          |
| COMMUNITY HEALTH CENTRE THARIODE                                  | 71.05%       | 96.61%         | 87.39%                       | 87.33%                           |
| URBAN HEALTH AND WELLNESS CENTRE PAYYAMPALLY                      | 66.67%       | 98.56%         | 95.35%                       | 100.00%                          |
| FAMILY HEALTH CENTRE THONDERNAD                                   | 66.65%       | 99.62%         | 93.15%                       | 94.15%                           |
| URBAN PRIMARY HEALTH CENTRE MUNDERI                               | 65.72%       | 97.56%         | 91.21%                       | 96.87%                           |
| FAMILY HEALTH CENTRE BEGUR  | 65.16%       | 98.91%         | 87.36%                       | 97.55%                           |
| FAMILY HEALTH CENTRE MEPPADY                                      | 64.95%       | 95.64%         | 63.81%                       | 68.49%                           |
| COMMUNITY HEALTH CENTRE PANAMARAM                                 | 64.22%       | 98.34%         | 83.47%                       | 99.20%                           |
| FAMILY HEALTH CENTRE CHULLIODE                                    | 63.84%       | 98.93%         | 91.47%                       | 87.10%                           |
| FAMILY HEALTH CENTRE EDAVAKA                                      | 63.48%       | 99.63%         | 90.83%                       | 81.84%                           |
| FAMILY HEALTH CENTRE VAZHAVATTA                                   | 62.58%       | 97.55%         | 89.43%                       | 93.37%                           |
| FAMILY HEALTH CENTRE APPAPARA                                     | 61.97%       | 99.87%         | 87.76%                       | 98.19%                           |
| FAMILY HEALTH CENTRE AMBALAVAYAL                                  | 59.93%       | 98.63%         | 88.93%                       | 81.19%                           |
| FAMILY HEALTH CENTRE VELLAMUNDA                                   | 57.13%       | 99.56%         | 90.88%                       | 80.15%                           |
| M S PADMAIAH GOWDER MEMORIAL GOVERNMENT GENERAL HOSPITAL KALPETTA | 37.12%       | 91.56%         | 33.38%                       | 32.02%                           |

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## Non - eHealth Institutions Started

| District           | VPN Institutions | Reception Started | Advance Appointment Started |
|--------------------|------------------|-------------------|-----------------------------|
| THIRUVANANTHAPURAM | 44               | 44                | 44                          |
| MALAPPURAM         | 38               | 34                | 34                          |
| ERNAKULAM          | 33               | 32                | 32                          |
| KOLLAM             | 30               | 26                | 26                          |
| ALAPPUZHA          | 27               | 27                | 27                          |
| THRISSUR           | 27               | 23                | 23                          |
| KOTTAYAM           | 24               | 24                | 24                          |
| PALAKKAD           | 22               | 21                | 21                          |
| KANNUR             | 21               | 15                | 15                          |
| KOZHIKODE          | 18               | 17                | 17                          |
| PATHANAMTHITTA     | 18               | 18                | 18                          |
| WAYANAD            | 16               | 16                | 16                          |
| KASARAGOD          | 13               | 13                | 13                          |
| IDUKKI             | 9                | 8                 | 8                           |
| <b>Total</b>       | <b>340</b>       | <b>318</b>        | <b>318</b>                  |

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## 4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District           | Live Institutions | Reception        | Consultation     | Pharmacy ordered by doctors | Lab ordered by doctors |
|--------------------|-------------------|------------------|------------------|-----------------------------|------------------------|
| THIRUVANANTHAPURAM | 102               | 99 (97%)         | 91 (89%)         | 81 (79%)                    | 82 (80%)               |
| ERNAKULAM          | 73                | 70 (96%)         | 59 (81%)         | 55 (75%)                    | 53 (73%)               |
| THRISSUR           | 73                | 68 (93%)         | 66 (90%)         | 64 (88%)                    | 63 (86%)               |
| MALAPPURAM         | 70                | 68 (97%)         | 67 (96%)         | 59 (84%)                    | 56 (80%)               |
| KOZHIKODE          | 68                | 68 (100%)        | 59 (87%)         | 54 (79%)                    | 56 (82%)               |
| PALAKKAD           | 52                | 49 (94%)         | 46 (88%)         | 42 (81%)                    | 40 (77%)               |
| KANNUR             | 48                | 44 (92%)         | 40 (83%)         | 36 (75%)                    | 35 (73%)               |
| ALAPPUZHA          | 44                | 43 (98%)         | 42 (95%)         | 41 (93%)                    | 38 (86%)               |
| KOTTAYAM           | 42                | 38 (90%)         | 37 (88%)         | 32 (76%)                    | 29 (69%)               |
| KOLLAM             | 38                | 36 (95%)         | 34 (89%)         | 34 (89%)                    | 32 (84%)               |
| KASARAGOD          | 26                | 25 (96%)         | 21 (81%)         | 19 (73%)                    | 18 (69%)               |
| WAYANAD            | 25                | 25 (100%)        | 25 (100%)        | 25 (100%)                   | 23 (92%)               |
| PATHANAMTHITTA     | 23                | 23 (100%)        | 21 (91%)         | 21 (91%)                    | 20 (87%)               |
| IDUKKI             | 22                | 22 (100%)        | 22 (100%)        | 22 (100%)                   | 21 (95%)               |
| <b>Total</b>       | <b>706</b>        | <b>678 (96%)</b> | <b>630 (89%)</b> | <b>585 (83%)</b>            | <b>566 (80%)</b>       |

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.

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## 5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District           | Reception Started | Consultation Started | Pharmacy Started | Lab Started | Billing Started |
|--------------------|-------------------|----------------------|------------------|-------------|-----------------|
| IDUKKI             | 22                | 22                   | 22               | 19          | 16              |
| PATHANAMTHITTA     | 23                | 21                   | 21               | 18          | 18              |
| KASARAGOD          | 25                | 21                   | 22               | 17          | 18              |
| WAYANAD            | 25                | 25                   | 25               | 23          | 22              |
| KOLLAM             | 36                | 34                   | 35               | 32          | 35              |
| KOTTAYAM           | 38                | 37                   | 34               | 25          | 29              |
| ALAPPUZHA          | 43                | 42                   | 43               | 33          | 33              |
| KANNUR             | 44                | 40                   | 37               | 32          | 31              |
| PALAKKAD           | 49                | 46                   | 43               | 39          | 39              |
| KOZHIKODE          | 68                | 59                   | 55               | 51          | 59              |
| MALAPPURAM         | 68                | 67                   | 61               | 52          | 37              |
| THRISSUR           | 68                | 66                   | 65               | 63          | 59              |
| ERNAKULAM          | 70                | 59                   | 55               | 50          | 45              |
| THIRUVANANTHAPURAM | 99                | 91                   | 86               | 81          | 80              |
| <b>Total</b>       | <b>678</b>        | <b>630</b>           | <b>604</b>       | <b>535</b>  | <b>521</b>      |

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## 6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

