1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	20
Primary Health Centre	1
Taluk Headquarters Hospital	1
Urban Primary Health Centre	1
Total	**23**

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.
These parameters include:

1. Number of institutions where the reception module is currently using.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, January 2024, along with the previous two months, is provided in the table below.

District	November	December	January
IDUKKI	2	1	1
WAYANAD	1	1	1
PALAKKAD	2	2	2
ALAPPUZHA	5	5	3
THRISSUR	3	3	3
MALAPPURAM	4	4	4
KOLLAM	6	6	5
KOZHIKODE	7	6	6
KASARAGOD	9	8	7
PATHANAMTHITTA	7	7	7
KANNUR	8	7	8
KOTTAYAM	7	6	8
THIRUVANANTHAPURAM	8	9	9
ERNAKULAM	10	10	10

- Best performing
- Average performing
- Low performing

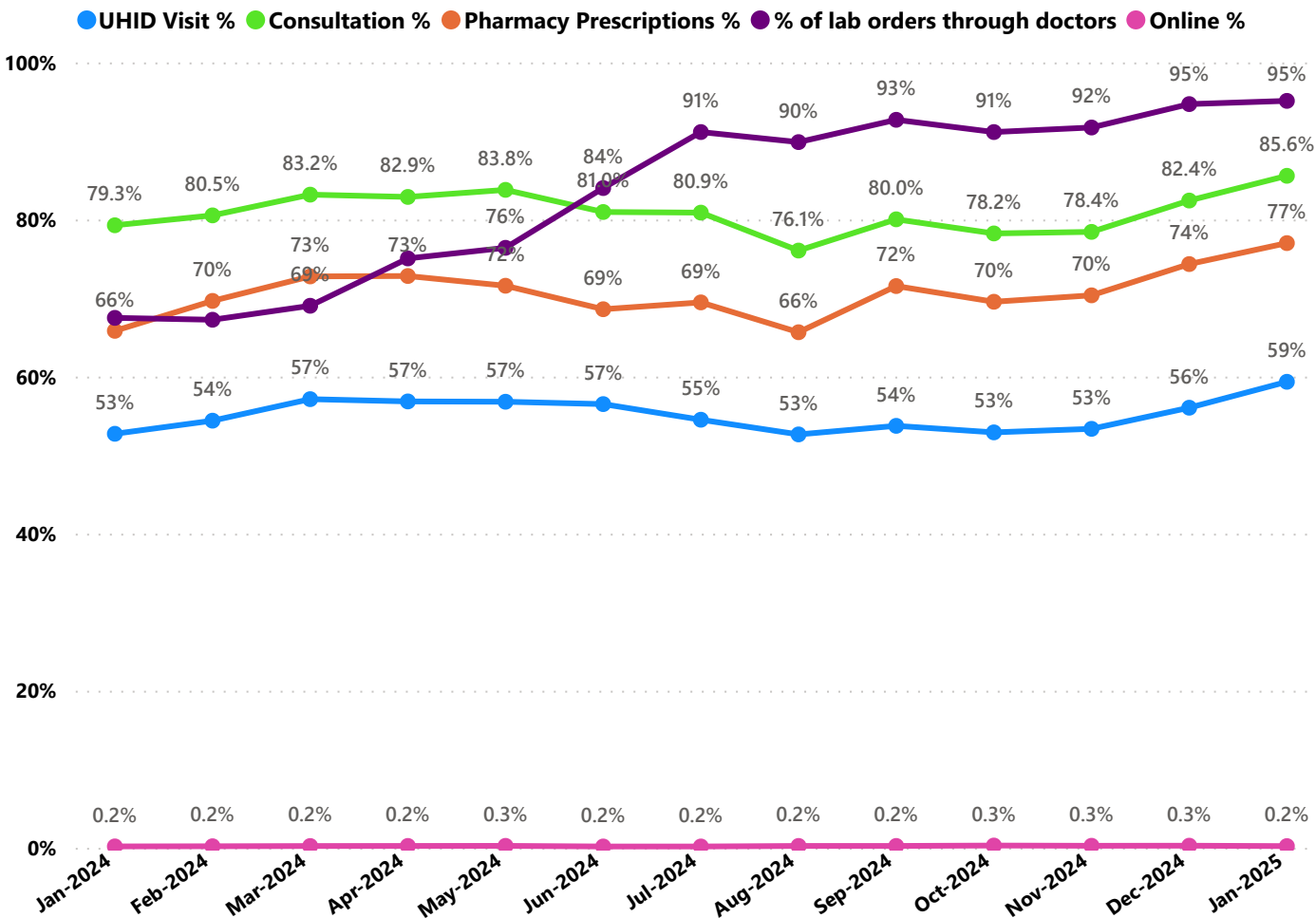## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE KODIKULAM	1
FAMILY HEALTH CENTRE KUDAYATHUR	1
FAMILY HEALTH CENTRE ALAKODE	2
FAMILY HEALTH CENTRE ARAKULAM	2
FAMILY HEALTH CENTRE ELAMDESOM	2
FAMILY HEALTH CENTRE KARIMANNOOR	2
FAMILY HEALTH CENTRE KARIMKUNNAM	2
FAMILY HEALTH CENTRE KUMARAMANGALAM	2
FAMILY HEALTH CENTRE MUTTOM	2
FAMILY HEALTH CENTRE BISON VALLEY	3
FAMILY HEALTH CENTRE KAMAKSHY	3
FAMILY HEALTH CENTRE KANCHIYAR	3
FAMILY HEALTH CENTRE MARIYAPURAM	3
FAMILY HEALTH CENTRE VATTAVADA	3
FAMILY HEALTH CENTRE KONNATHADY	4
FAMILY HEALTH CENTRE RAJAKUMARY	4
FAMILY HEALTH CENTRE KARUNAPURAM	5
FAMILY HEALTH CENTRE KUMILY	5
FAMILY HEALTH CENTRE PERUVANTHANAM	5
FAMILY HEALTH CENTRE UDUMBANCHOLA	5
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	6
PRIMARY HEALTH CENTRE MANKULAM	7
TALUK HEADQUARTERS HOSPITAL NEDUMKANDAM	8

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception ▼
ALAPPUZHA	35	35	100.00%
IDUKKI	23	23	100.00%
KASARAGOD	24	24	100.00%
KOLLAM	31	31	100.00%
THRISSUR	71	71	100.00%
KOZHIKODE	61	59	96.72%
MALAPPURAM	59	57	96.61%
ERNAKULAM	73	70	95.89%
KANNUR	45	43	95.56%
PALAKKAD	46	43	93.48%
THIRUVANANTHAPURAM	101	94	93.07%
WAYANAD	26	24	92.31%
PATHANAMTHITTA	20	18	90.00%
KOTTAYAM	39	32	82.05%

3.2 e-Health Performance Trend

Legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**
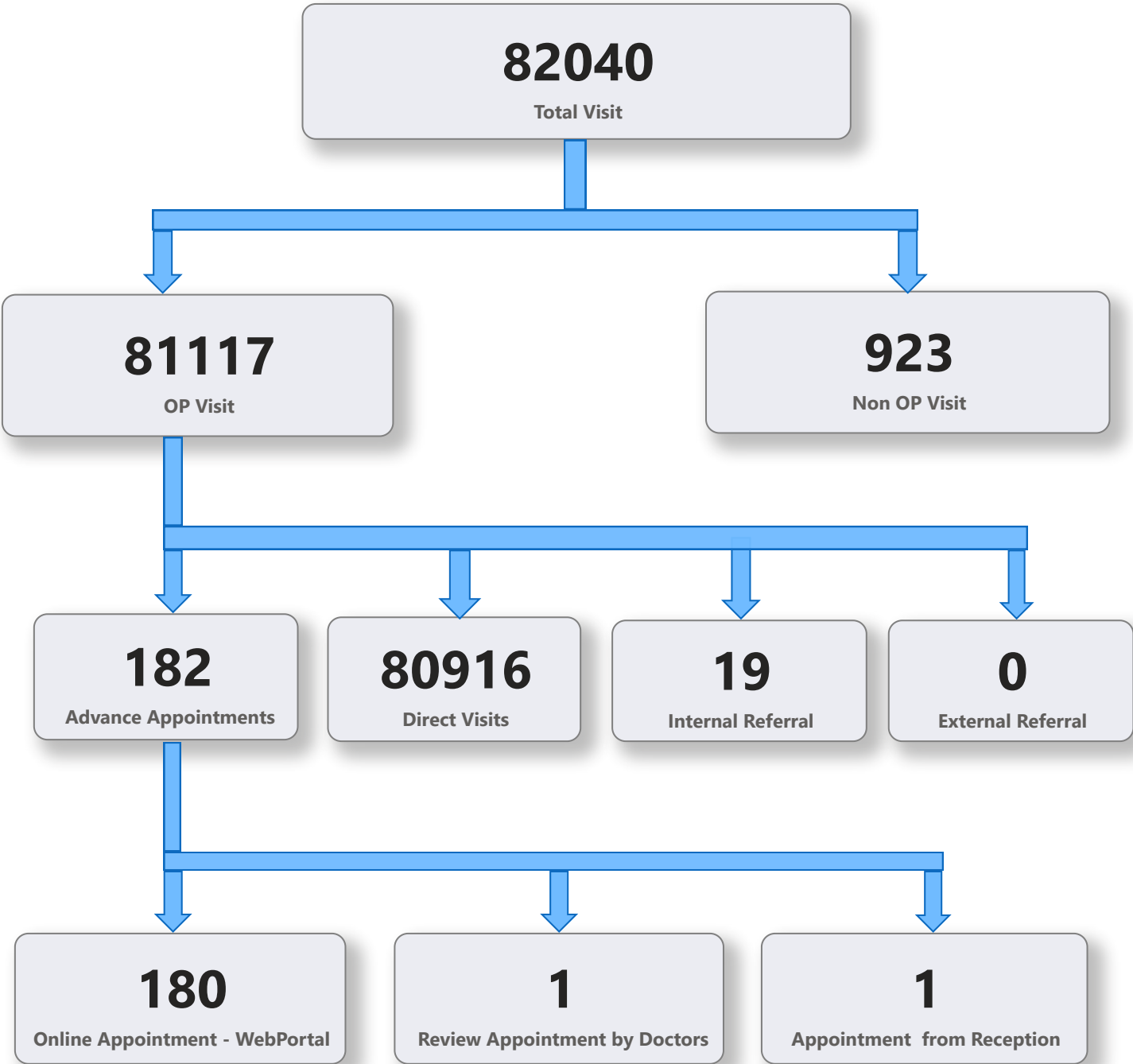
3.3 e-Health Performance Indicators

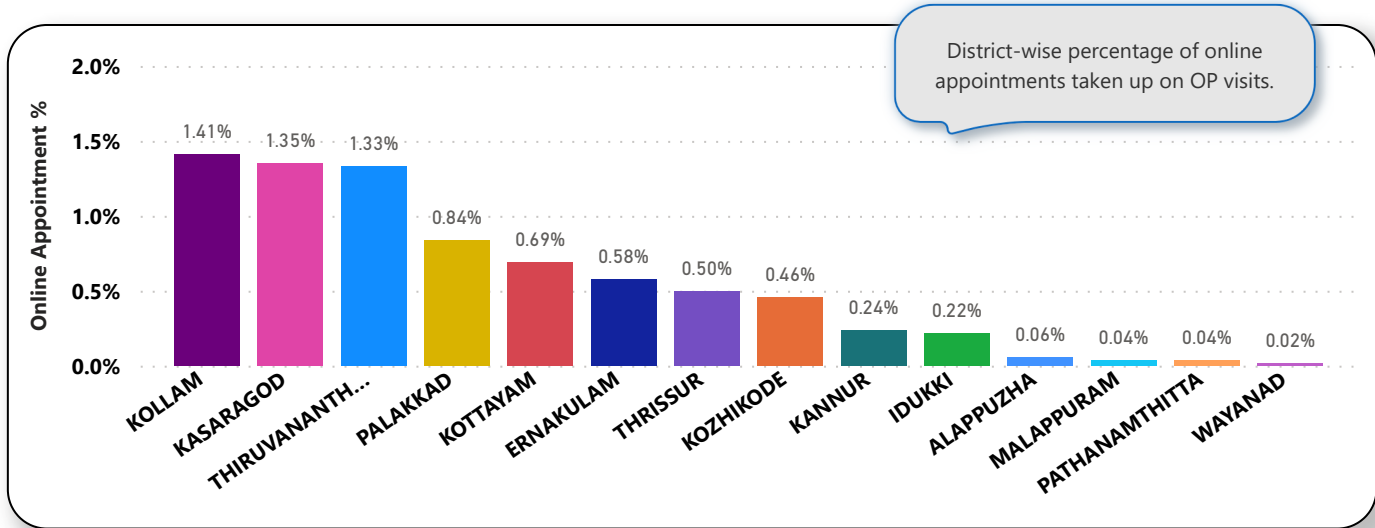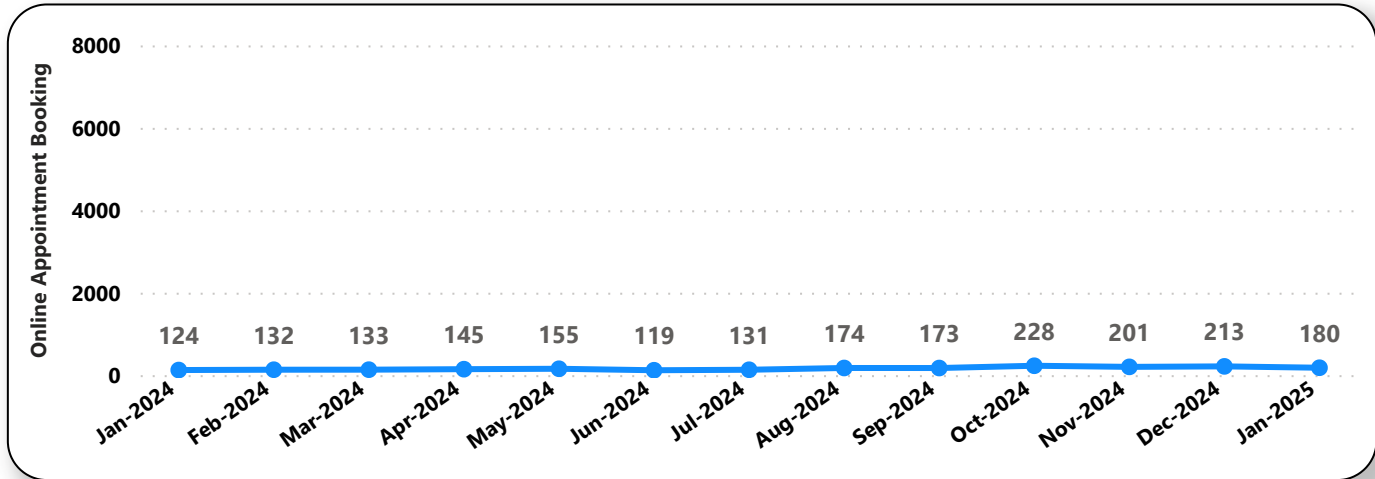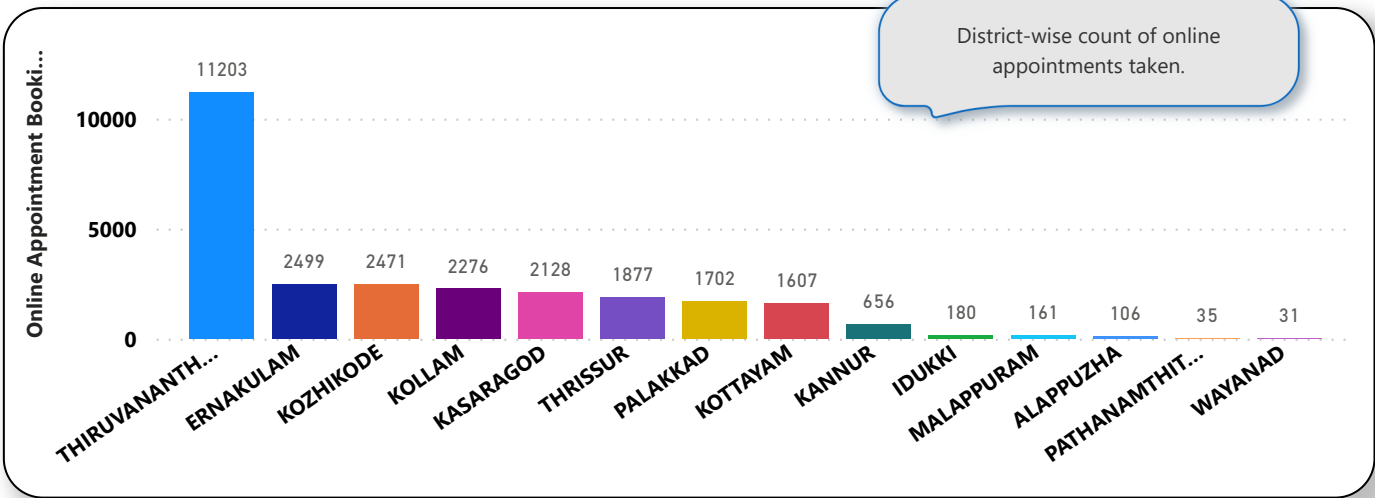| Hospital	UHID Visit % ▾	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KUDAYATHUR	81.79%	99.42%	89.03%	100.00%
FAMILY HEALTH CENTRE ALAKODE	79.45%	99.87%	87.37%	93.95%
FAMILY HEALTH CENTRE MUTTOM	76.64%	99.42%	88.00%	92.65%
FAMILY HEALTH CENTRE ARAKULAM	76.44%	99.56%	88.81%	100.00%
FAMILY HEALTH CENTRE KARUNAPURAM	76.03%	81.59%	68.67%	98.87%
FAMILY HEALTH CENTRE KUMARAMANGALAM	73.69%	99.82%	86.98%	100.00%
FAMILY HEALTH CENTRE KODIKULAM	73.52%	99.13%	91.06%	99.55%
FAMILY HEALTH CENTRE ELAMDESOM	73.28%	99.41%	89.48%	97.51%
FAMILY HEALTH CENTRE KARIMANNOOR	69.82%	98.91%	90.84%	92.56%
FAMILY HEALTH CENTRE KARIMKUNNAM	68.17%	99.39%	90.57%	98.17%
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	66.28%	88.40%	79.45%	81.82%
FAMILY HEALTH CENTRE KONNATHADY	66.05%	93.65%	78.17%	100.00%
FAMILY HEALTH CENTRE BISON VALLEY	65.47%	99.09%	86.56%	100.00%
FAMILY HEALTH CENTRE PERUVANTHANAM	65.16%	88.65%	79.95%	100.00%
FAMILY HEALTH CENTRE KANCHIYAR	62.33%	93.09%	92.57%	81.97%
FAMILY HEALTH CENTRE MARIYAPURAM	61.24%	92.08%	88.39%	100.00%
FAMILY HEALTH CENTRE RAJAKUMARY	58.77%	98.54%	86.11%	97.01%
FAMILY HEALTH CENTRE VATTAVADA	53.69%	95.29%	92.26%	100.00%
FAMILY HEALTH CENTRE KUMILY	51.94%	98.01%	87.02%	89.88%
FAMILY HEALTH CENTRE KAMAKSHY	51.50%	96.36%	97.19%	96.55%
FAMILY HEALTH CENTRE UDUMBANCHOLA	51.24%	93.29%	76.70%	97.38%
PRIMARY HEALTH CENTRE MANKULAM	23.46%	99.16%	88.64%	100.00%
TALUK HEADQUARTERS HOSPITAL NEDUMKANDAM	10.09%	0.00%	0.00%	0.00%

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	101	94 (93%)	87 (86%)	75 (74%)	79 (78%)
ERNAKULAM	73	70 (96%)	57 (78%)	39 (53%)	35 (48%)
THRISSUR	71	71 (100%)	68 (96%)	66 (93%)	64 (90%)
KOZHIKODE	61	59 (97%)	57 (93%)	53 (87%)	53 (87%)
MALAPPURAM	59	57 (97%)	53 (90%)	50 (85%)	43 (73%)
PALAKKAD	46	43 (93%)	41 (89%)	38 (83%)	39 (85%)
KANNUR	45	43 (96%)	38 (84%)	35 (78%)	31 (69%)
KOTTAYAM	39	32 (82%)	29 (74%)	29 (74%)	28 (72%)
ALAPPUZHA	35	35 (100%)	35 (100%)	35 (100%)	33 (94%)
KOLLAM	31	31 (100%)	31 (100%)	31 (100%)	29 (94%)
WAYANAD	26	24 (92%)	22 (85%)	22 (85%)	20 (77%)
KASARAGOD	24	24 (100%)	24 (100%)	20 (83%)	18 (75%)
IDUKKI	23	23 (100%)	22 (96%)	22 (96%)	20 (87%)
PATHANAMTHITTA	20	18 (90%)	17 (85%)	17 (85%)	16 (80%)
Total	654	624 (95%)	581 (89%)	532 (81%)	508 (78%)

5. Appointment Booking in Hospitals (except Medical Colleges)

82040
Total Visit

81117
OP Visit

923
Non OP Visit

182
Advance Appointments

80916
Direct Visits

19
Internal Referral

0
External Referral

180
Online Appointment - WebPortal

1
Review Appointment by Doctors

1
Appointment from Reception

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

Online Appointment Booking (count):
- THIRUVANANTH... — 11203
- ERNAKULAM — 2499
- KOZHIKODE — 2471
- KOLLAM — 2276
- KASARAGOD — 2128
- THRISSUR — 1877
- PALAKKAD — 1702
- KOTTAYAM — 1607
- KANNUR — 656
- IDUKKI — 180
- MALAPPURAM — 161
- ALAPPUZHA — 106
- PATHANAMTHITT... — 35
- WAYANAD — 31

Online Appointment Booking (monthly trend):
- Jan-2024 — 124
- Feb-2024 — 132
- Mar-2024 — 133
- Apr-2024 — 145
- May-2024 — 155
- Jun-2024 — 119
- Jul-2024 — 131
- Aug-2024 — 174
- Sep-2024 — 173
- Oct-2024 — 228
- Nov-2024 — 201
- Dec-2024 — 213
- Jan-2025 — 180

District-wise percentage of online appointments taken up on OP visits.

Online Appointment %:
- KOLLAM — 1.41%
- KASARAGOD — 1.35%
- THIRUVANANTH... — 1.33%
- PALAKKAD — 0.84%
- KOTTAYAM — 0.69%
- ERNAKULAM — 0.58%
- THRISSUR — 0.50%
- KOZHIKODE — 0.46%
- KANNUR — 0.24%
- IDUKKI — 0.22%
- ALAPPUZHA — 0.06%
- MALAPPURAM — 0.04%
- PATHANAMTHITTA — 0.04%
- WAYANAD — 0.02%

6. eHealth Performance - Reach

District	Reach %
THIRUVANANTHAPU...	94%
MALAPPURAM	87%
WAYANAD	86%
PATHANAMTHITTA	85%
PALAKKAD	80%
KASARAGOD	77%
KOTTAYAM	77%
ALAPPUZHA	76%
KANNUR	
KOZHIKODE	
IDUKKI	
THRISSUR	66%
ERNAKULAM	64%
KOLLAM	58%

Reach %

> Reach indicates the percentage of population availing services through eHealth. The formula used to calculate is (Number of UHID registered / Population) * 100 %.