

1. eHealth Kerala - Vital Statistics

| Hospital Type               | Live Institutions |
|-----------------------------|-------------------|
| Family Health Centre        | 28                |
| Urban Primary Health Centre | 2                 |
| Medical College Hospital    | 1                 |
| Taluk Headquarters Hospital | 1                 |
| Total                       | 32                |

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Number of institutions where the reception module is currently using.
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders through doctors.
6.

Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, January 2024, along with the previous two months, is provided in the table below.

| District           | November | December | January |
|--------------------|----------|----------|---------|
| IDUKKI             | 2        | 1        | 1       |
| WAYANAD            | 1        | 1        | 1       |
| PALAKKAD           | 2        | 2        | 2       |
| ALAPPUZHA          | 5        | 5        | 3       |
| THRISSUR           | 3        | 3        | 3       |
| MALAPPURAM         | 4        | 4        | 4       |
| KOLLAM             | 6        | 6        | 5       |
| KOZHIKODE          | 7        | 6        | 6       |
| KASARAGOD          | 9        | 8        | 7       |
| PATHANAMTHITTA     | 7        | 7        | 7       |
| KANNUR             | 8        | 7        | 8       |
| KOTTAYAM           | 7        | 6        | 8       |
| THIRUVANANTHAPURAM | 8        | 9        | 9       |
| ERNAKULAM          | 10       | 10       | 10      |

- Best performing
- Average performing
- Low performing

3. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital   | Rank |
|--|------|
| FAMILY HEALTH CENTRE EZHUKONE                    | 1    |
| FAMILY HEALTH CENTRE MELILA                      | 1    |
| FAMILY HEALTH CENTRE SREENARAYANAPURAM           | 1    |
| FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM     | 2    |
| URBAN PRIMARY HEALTH CENTRE ULIAKOVIL            | 2    |
| FAMILY HEALTH CENTRE WEST KALLADA                | 3    |
| FAMILY HEALTH CENTRE KALLADA EAST                | 4    |
| FAMILY HEALTH CENTRE VELIAM                      | 4    |
| FAMILY HEALTH CENTRE KARAVALLUR                  | 5    |
| FAMILY HEALTH CENTRE THAZHAVA                    | 5    |
| FAMILY HEALTH CENTRE UMMANNOOR                   | 5    |
| FAMILY HEALTH CENTRE ALAPPAD                     | 6    |
| FAMILY HEALTH CENTRE VILAKKUDY                   | 6    |
| FAMILY HEALTH CENTRE AZHEKKAL                    | 7    |
| FAMILY HEALTH CENTRE KULASEKHARAPURAM            | 7    |
| FAMILY HEALTH CENTRE PERUMON                     | 7    |
| FAMILY HEALTH CENTRE THEKKUMBHAGAM               | 7    |
| FAMILY HEALTH CENTRE ELAMPALLOOR                 | 8    |
| FAMILY HEALTH CENTRE NEDUVATHOOR                 | 8    |
| FAMILY HEALTH CENTRE SAKTHIKULANGARA             | 8    |
| C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD | 9    |
| FAMILY HEALTH CENTRE PERINAD                     | 9    |
| FAMILY HEALTH CENTRE CHAVARA                     | 10   |
| FAMILY HEALTH CENTRE POOYAPPALLY                 | 10   |
| FAMILY HEALTH CENTRE MANCODE CHITHARA            | 11   |
| FAMILY HEALTH CENTRE THENMALA                    | 11   |
| FAMILY HEALTH CENTRE CHATHANNOOR                 | 12   |
| FAMILY HEALTH CENTRE VALLIKKAVU                  | 12   |
| URBAN PRIMARY HEALTH CENTRE MUNDAKKAL            | 12   |
| FAMILY HEALTH CENTRE PIRAVANTHOOR                | 13   |
| TALUK HEADQUARTERS HOSPITAL PUNALUR              | 14   |

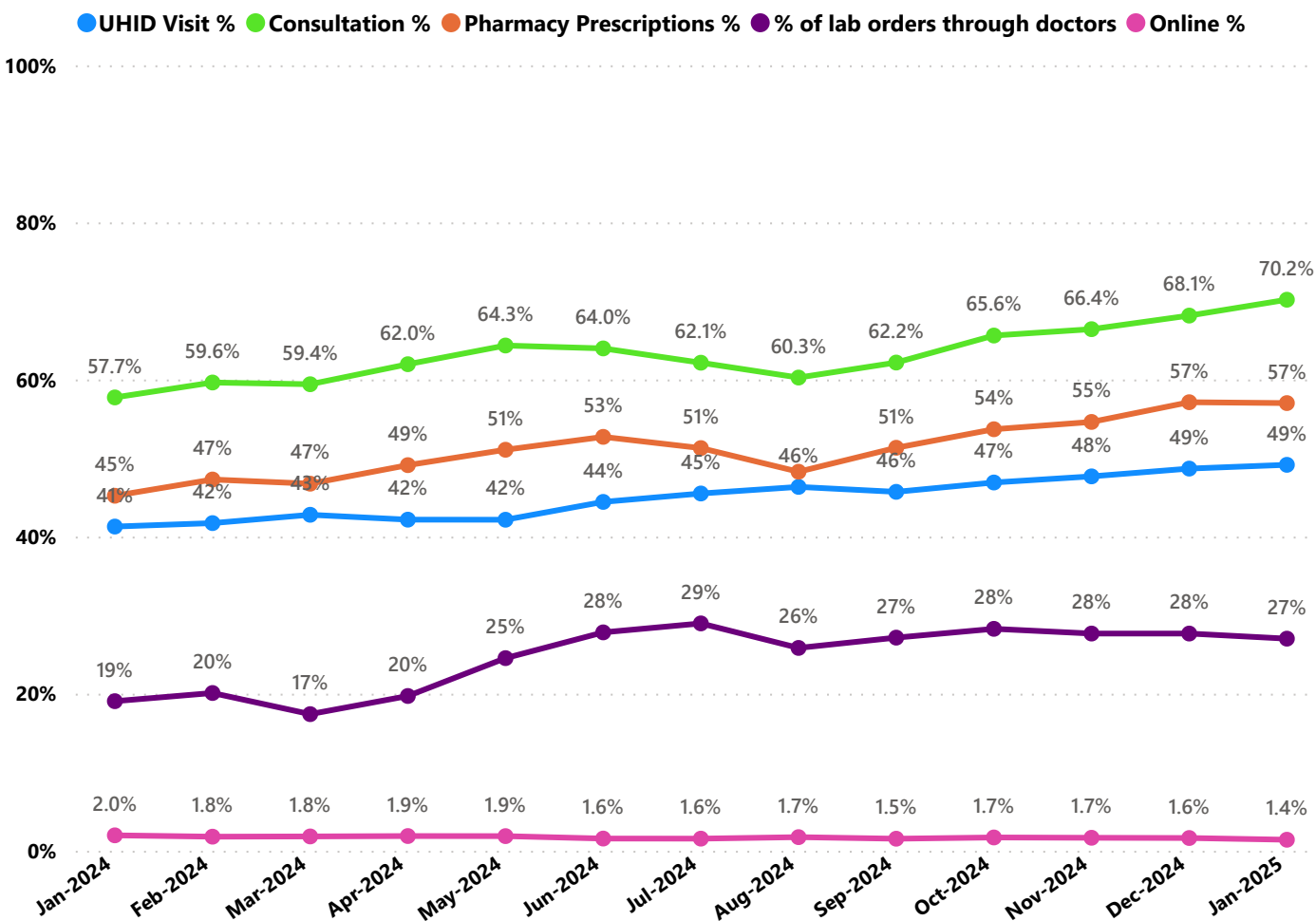
3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District           | Institution Count | Institutions with Reception | % of institutions with Reception |
|--------------------|-------------------|-----------------------------|----------------------------------|
| ALAPPUZHA          | 35                | 35                          | 100.00%                          |
| IDUKKI             | 23                | 23                          | 100.00%                          |
| KASARAGOD          | 24                | 24                          | 100.00%                          |
| KOLLAM             | 31                | 31                          | 100.00%                          |
| THRISSUR           | 71                | 71                          | 100.00%                          |
| KOZHIKODE          | 61                | 59                          | 96.72%                           |
| MALAPPURAM         | 59                | 57                          | 96.61%                           |
| ERNAKULAM          | 73                | 70                          | 95.89%                           |
| KANNUR             | 45                | 43                          | 95.56%                           |
| PALAKKAD           | 46                | 43                          | 93.48%                           |
| THIRUVANANTHAPURAM | 101               | 94                          | 93.07%                           |
| WAYANAD            | 26                | 24                          | 92.31%                           |
| PATHANAMTHITTA     | 20                | 18                          | 90.00%                           |
| KOTTAYAM           | 39                | 32                          | 82.05%                           |



3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit ) \*100
- Consultation % is calculated as (Doctor Consultation / OP Visits ) \*100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits ) \*100
- Lab % is calculated as ( Lab orders given by doctors/Total Lab Orders ) \*100
- Online % is calculated as ( Online appointments via web portal/Total OP Visits ) \*100

3.3 e-Health Performance Indicators

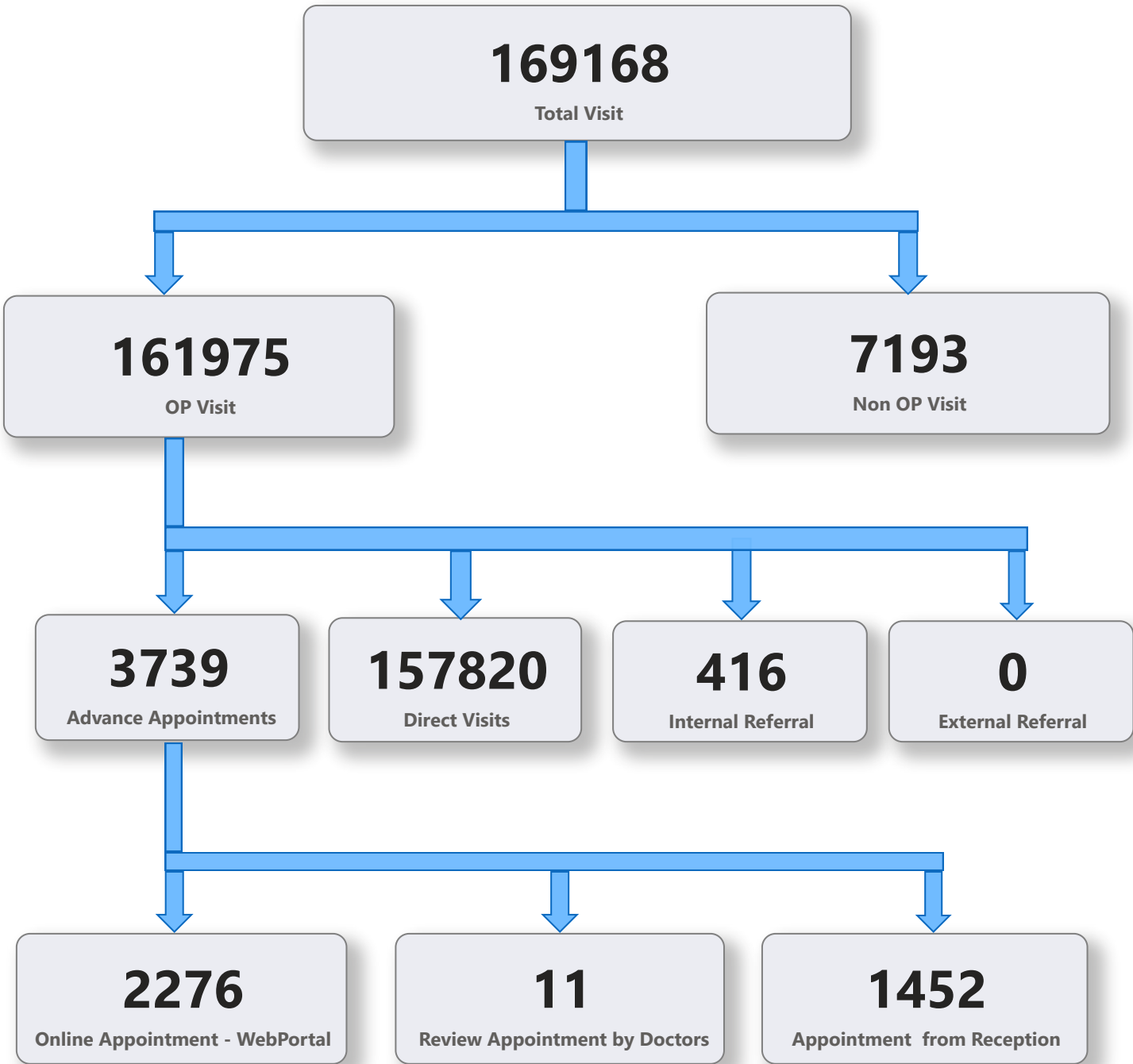
| Hospital   | UHID Visit % | Consultation % | Pharmacy Prescriptions % | % of Lab Orders given by Doctors |
|--|--------------|----------------|--------------------------|----------------------------------|
| FAMILY HEALTH CENTRE UMMANNOOR                   | 91.09%       | 86.66%         | 81.61%                   | 50.07%                           |
| URBAN PRIMARY HEALTH CENTRE ULİYAKOVIL           | 86.52%       | 92.96%         | 81.64%                   | 80.05%                           |
| FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM     | 81.12%       | 99.66%         | 88.04%                   | 83.95%                           |
| FAMILY HEALTH CENTRE THENMALA                    | 79.81%       | 78.72%         | 75.25%                   | 15.59%                           |
| FAMILY HEALTH CENTRE SREENARAYANAPURAM           | 76.90%       | 99.68%         | 100.00%                  | 97.32%                           |
| FAMILY HEALTH CENTRE MELILA                      | 75.32%       | 99.47%         | 93.02%                   | 100.00%                          |
| FAMILY HEALTH CENTRE EZHUKONE                    | 74.02%       | 98.05%         | 90.37%                   | 93.54%                           |
| FAMILY HEALTH CENTRE VELIYAM                     | 73.59%       | 99.39%         | 81.86%                   | 70.83%                           |
| FAMILY HEALTH CENTRE PERUMON                     | 73.27%       | 97.97%         | 89.54%                   | 46.48%                           |
| FAMILY HEALTH CENTRE MANCODE CHITHARA            | 71.24%       | 74.70%         | 61.11%                   | 28.59%                           |
| FAMILY HEALTH CENTRE WEST KALLADA                | 70.31%       | 96.79%         | 85.37%                   | 89.80%                           |
| FAMILY HEALTH CENTRE KULASEKHARAPURAM            | 65.69%       | 87.73%         | 84.65%                   | 67.36%                           |
| FAMILY HEALTH CENTRE ALAPPAD                     | 63.91%       | 95.12%         | 83.86%                   | 69.34%                           |
| FAMILY HEALTH CENTRE POOYAPPALLY                 | 60.35%       | 91.13%         | 61.18%                   | 35.11%                           |
| FAMILY HEALTH CENTRE THEKKUMBHAGAM               | 60.00%       | 91.51%         | 86.56%                   | 67.62%                           |
| URBAN PRIMARY HEALTH CENTRE MUNDAKKAL            | 58.42%       | 69.98%         | 51.07%                   | 45.48%                           |
| FAMILY HEALTH CENTRE AZHEKKAL                    | 58.08%       | 99.87%         | 74.38%                   | 79.48%                           |
| FAMILY HEALTH CENTRE SAKTHIKULANGARA             | 57.72%       | 99.90%         | 90.64%                   | 30.84%                           |
| FAMILY HEALTH CENTRE KALLADA EAST                | 55.79%       | 92.95%         | 85.58%                   | 100.00%                          |
| FAMILY HEALTH CENTRE VILAKKUDY                   | 54.00%       | 84.92%         | 78.75%                   | 94.12%                           |
| FAMILY HEALTH CENTRE CHATHANNOOR                 | 53.88%       | 52.89%         | 42.21%                   | 62.11%                           |
| FAMILY HEALTH CENTRE KARAVALLUR                  | 53.13%       | 84.78%         | 80.51%                   | 91.41%                           |
| C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD | 52.60%       | 84.68%         | 70.59%                   | 51.90%                           |
| FAMILY HEALTH CENTRE THAZHAVA                    | 51.59%       | 99.56%         | 92.32%                   | 73.39%                           |
| FAMILY HEALTH CENTRE CHAVARA                     | 48.82%       | 95.13%         | 75.24%                   | 45.61%                           |
| FAMILY HEALTH CENTRE ELAMPALLOOR                 | 47.82%       | 85.84%         | 82.15%                   | 62.06%                           |
| FAMILY HEALTH CENTRE PERINAD                     | 45.84%       | 97.47%         | 85.73%                   | 48.62%                           |
| FAMILY HEALTH CENTRE PIRAVANTHOOR                | 41.53%       | 62.15%         | 53.52%                   | 23.77%                           |
| FAMILY HEALTH CENTRE VALLIKKAVU                  | 38.53%       | 83.20%         | 62.06%                   | 38.90%                           |
| FAMILY HEALTH CENTRE NEDUVATHOOR                 | 27.43%       | 95.20%         | 85.36%                   | 77.64%                           |
| TALUK HEADQUARTERS HOSPITAL PUNALUR              | 23.83%       | 26.62%         | 8.15%                    | 4.65%                            |

4. Status of Modules Usage in Hospitals

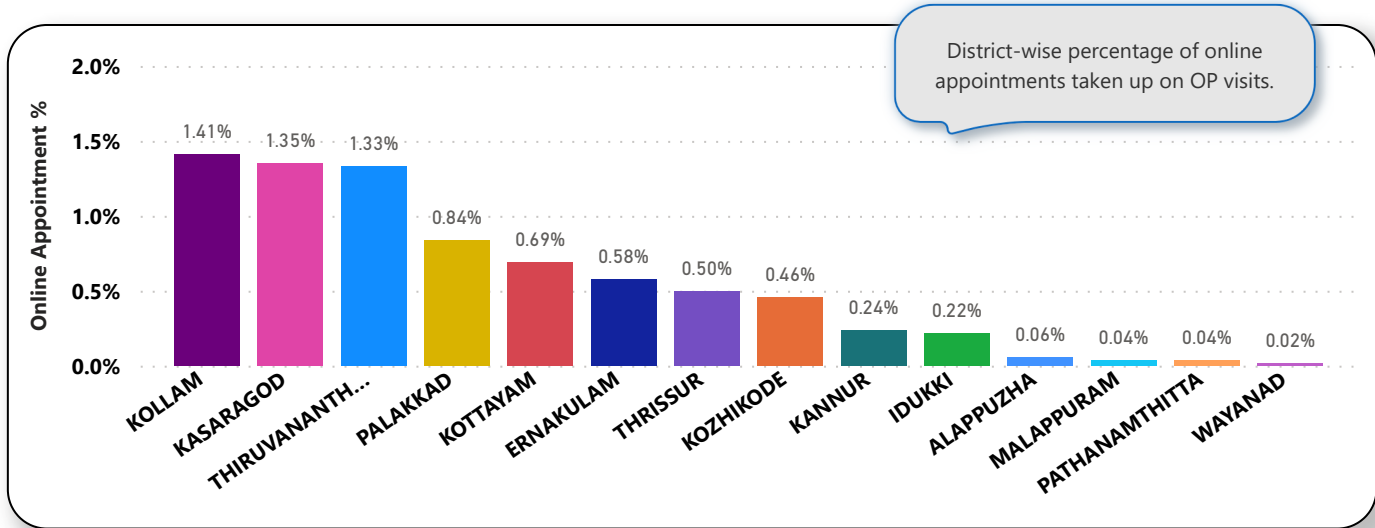
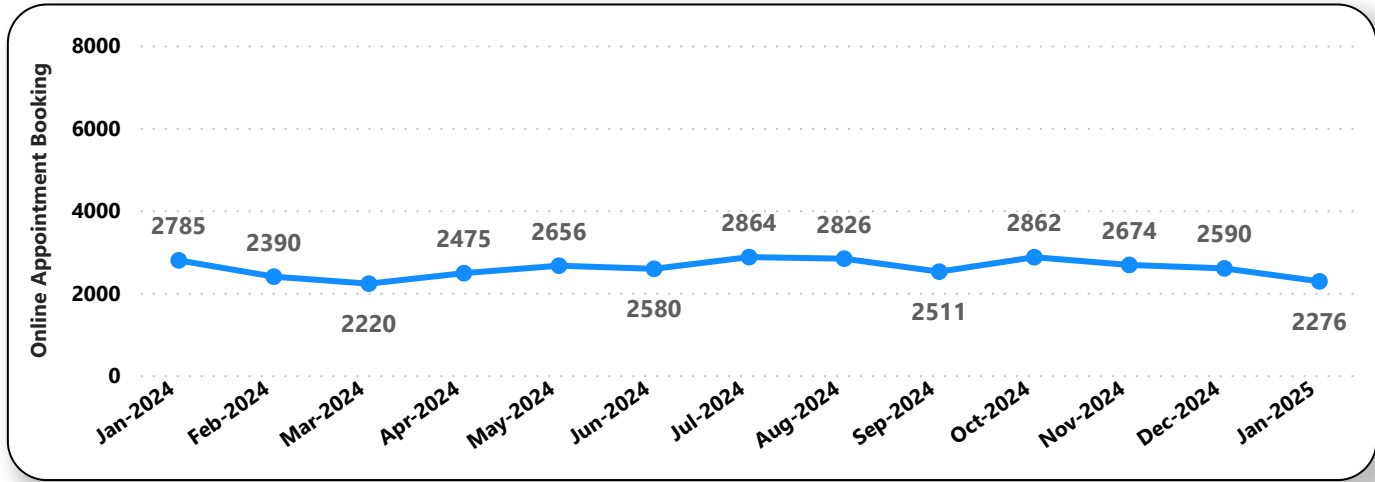
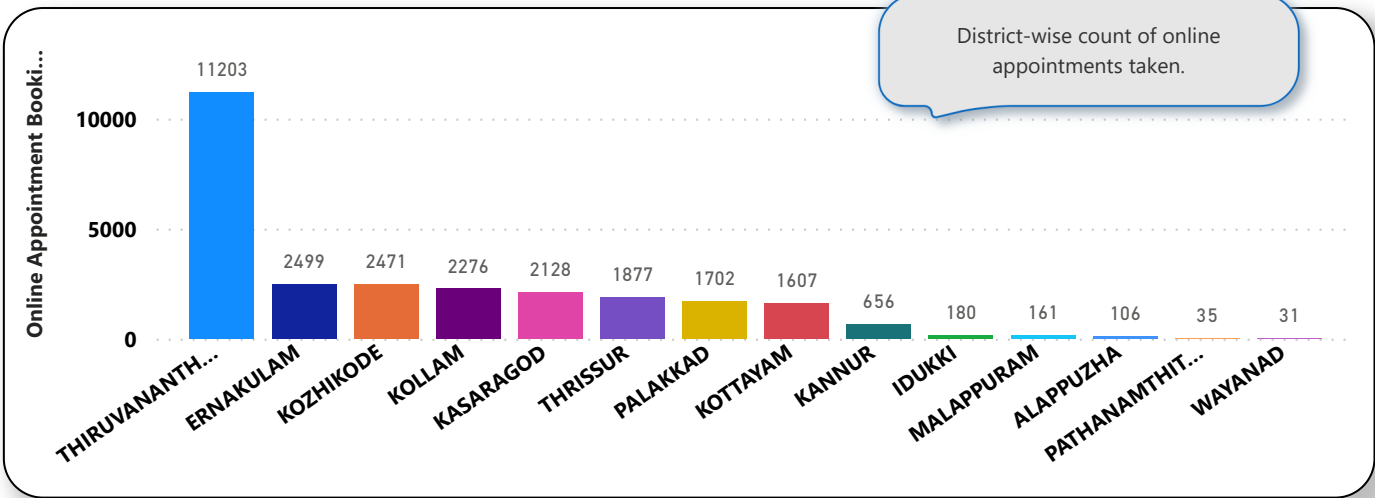
District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District           | Live Institutions | Reception | Consultation | Pharmacy  | Lab       |
|--------------------|-------------------|-----------|--------------|-----------|-----------|
| THIRUVANANTHAPURAM | 101               | 94 (93%)  | 87 (86%)     | 75 (74%)  | 79 (78%)  |
| ERNAKULAM          | 73                | 70 (96%)  | 57 (78%)     | 39 (53%)  | 35 (48%)  |
| THRISSUR           | 71                | 71 (100%) | 68 (96%)     | 66 (93%)  | 64 (90%)  |
| KOZHIKODE          | 61                | 59 (97%)  | 57 (93%)     | 53 (87%)  | 53 (87%)  |
| MALAPPURAM         | 59                | 57 (97%)  | 53 (90%)     | 50 (85%)  | 43 (73%)  |
| PALAKKAD           | 46                | 43 (93%)  | 41 (89%)     | 38 (83%)  | 39 (85%)  |
| KANNUR             | 45                | 43 (96%)  | 38 (84%)     | 35 (78%)  | 31 (69%)  |
| KOTTAYAM           | 39                | 32 (82%)  | 29 (74%)     | 29 (74%)  | 28 (72%)  |
| ALAPPUZHA          | 35                | 35 (100%) | 35 (100%)    | 35 (100%) | 33 (94%)  |
| KOLLAM             | 31                | 31 (100%) | 31 (100%)    | 31 (100%) | 29 (94%)  |
| WAYANAD            | 26                | 24 (92%)  | 22 (85%)     | 22 (85%)  | 20 (77%)  |
| KASARAGOD          | 24                | 24 (100%) | 24 (100%)    | 20 (83%)  | 18 (75%)  |
| IDUKKI             | 23                | 23 (100%) | 22 (96%)     | 22 (96%)  | 20 (87%)  |
| PATHANAMTHITTA     | 20                | 18 (90%)  | 17 (85%)     | 17 (85%)  | 16 (80%)  |
| Total              | 654               | 624 (95%) | 581 (89%)    | 532 (81%) | 508 (78%) |

5. Appointment Booking in Hospitals (except Medical Colleges)



5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)





6. eHealth Performance - Reach

