

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	31
Urban Health Wellness Centre	15
Urban Primary Health Centre	6
Community Health Centre	4
Taluk Headquarters Hospital	4
District Hospital	2
Primary Health Centre	2
Taluk Hospital	2
District TB Centre	1
General Hospital	1
Medical College Hospital	1
Specialty Hospital - Women Children	1
Total	70

2. Highlights



1. An increase in OP consultation was observed in November, with the percentage rising from 68% to 71%.

2. Alappuzha (ALP) district ranks 3rd overall in eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.

3. UHID visits increased by 2% during November, rising from 49% to 51%.

4. The percentage of lab orders placed by doctors increased by 1% in November, rising from 49% to 50%.

5. Pharmacy prescriptions increased by 2% during the month of November, rising from 60% to 62%..

6. Family Health Centre Purakkad has secured the top position in the eHealth institution-level ranking.



1. PHC Eramalikkara records the lowest UHID percentage among institutions.

2. DH Mavelikkara has the lowest consultation %,Pharmacy prescriptions% and Lab Orders by Doctors %.

3. The district ranked 12th position in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.17%.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently using (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE PURAKKAD	1
FAMILY HEALTH CENTRE THOTTAPPALLY	1
FAMILY HEALTH CENTRE VETTAKKAL	1
FAMILY HEALTH CENTRE KARTHIKAPPALLY	2
FAMILY HEALTH CENTRE ARATTUPUZHA	3
FAMILY HEALTH CENTRE KANDALLOOR	3
FAMILY HEALTH CENTRE PUNNAPRA NORTH	3
FAMILY HEALTH CENTRE BHARANIKAVU	4
FAMILY HEALTH CENTRE CHERUTHANA	4
FAMILY HEALTH CENTRE CHETTIKULANGARA	4
FAMILY HEALTH CENTRE VEEYAPURAM	4
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	5
FAMILY HEALTH CENTRE KADAMPOOR	5
FAMILY HEALTH CENTRE KANJIKUZH	5
FAMILY HEALTH CENTRE PALAMEL	5
FAMILY HEALTH CENTRE PALLITHODU	5
COMMUNITY HEALTH CENTRE MUTHUKULAM	6
FAMILY HEALTH CENTRE CHERIYANAD	6
FAMILY HEALTH CENTRE NOORANAD	6
FAMILY HEALTH CENTRE PALLIPURAM	6
FAMILY HEALTH CENTRE PANAVALLY	6
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	6
FAMILY HEALTH CENTRE DEVIKULANGARA	7
FAMILY HEALTH CENTRE THAMARAKULAM	7
PRIMARY HEALTH CENTRE MULAKUZH	7
FAMILY HEALTH CENTRE MARARIKULAM NORTH	8
FAMILY HEALTH CENTRE PERUMBALAM	8
FAMILY HEALTH CENTRE KALAVOOR	9
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	9
FAMILY HEALTH CENTRE CHERTHALA SOUTH	10
FAMILY HEALTH CENTRE VAYALAR	10
COMMUNITY HEALTH CENTRE CHUNAKKARA	11
PRIMARY HEALTH CENTRE ERAMALLIKKARA	12
TALUK HOSPITAL THURAVOOR	12
FAMILY HEALTH CENTRE EZHUPUNNA	13
DISTRICT TB CENTRE ALAPPUZHA	14

Hospital	Rank
FAMILY HEALTH CENTRE AROOR	17
DISTRICT HOSPITAL MAVELIKARA	16
WOMEN AND CHILDREN HOSPITAL ALAPPUZHA	15
DISTRICT TB CENTRE ALAPPUZHA	14
FAMILY HEALTH CENTRE EZHUPUNNA	13
PRIMARY HEALTH CENTRE ERAMALLIKKARA	12
TALUK HOSPITAL THURAVOOR	12
COMMUNITY HEALTH CENTRE CHUNAKKARA	11
FAMILY HEALTH CENTRE CHERTHALA SOUTH	10
FAMILY HEALTH CENTRE VAYALAR	10
FAMILY HEALTH CENTRE KALAVOOR	9
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	9
FAMILY HEALTH CENTRE MARARIKULAM NORTH	8
FAMILY HEALTH CENTRE PERUMBALAM	8
FAMILY HEALTH CENTRE DEVIKULANGARA	7
FAMILY HEALTH CENTRE THAMARAKULAM	7
PRIMARY HEALTH CENTRE MULAKUZH	7
COMMUNITY HEALTH CENTRE MUTHUKULAM	6
FAMILY HEALTH CENTRE CHERIYANAD	6
FAMILY HEALTH CENTRE NOORANAD	6
FAMILY HEALTH CENTRE PALLIPURAM	6
FAMILY HEALTH CENTRE PANAVALLY	6
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	6
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	5
FAMILY HEALTH CENTRE KADAMPOOR	5
FAMILY HEALTH CENTRE KANJIKUZH	5
FAMILY HEALTH CENTRE PALAMEL	5
FAMILY HEALTH CENTRE PALLITHODU	5
FAMILY HEALTH CENTRE BHARANIKAVU	4
FAMILY HEALTH CENTRE CHERUTHANA	4
FAMILY HEALTH CENTRE CHETTIKULANGARA	4
FAMILY HEALTH CENTRE VEEYAPURAM	4
FAMILY HEALTH CENTRE ARATTUPUZHA	3
FAMILY HEALTH CENTRE KANDALLOOR	3
FAMILY HEALTH CENTRE PUNNAPRA NORTH	3
FAMILY HEALTH CENTRE KARTHIKAPPALLY	2

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

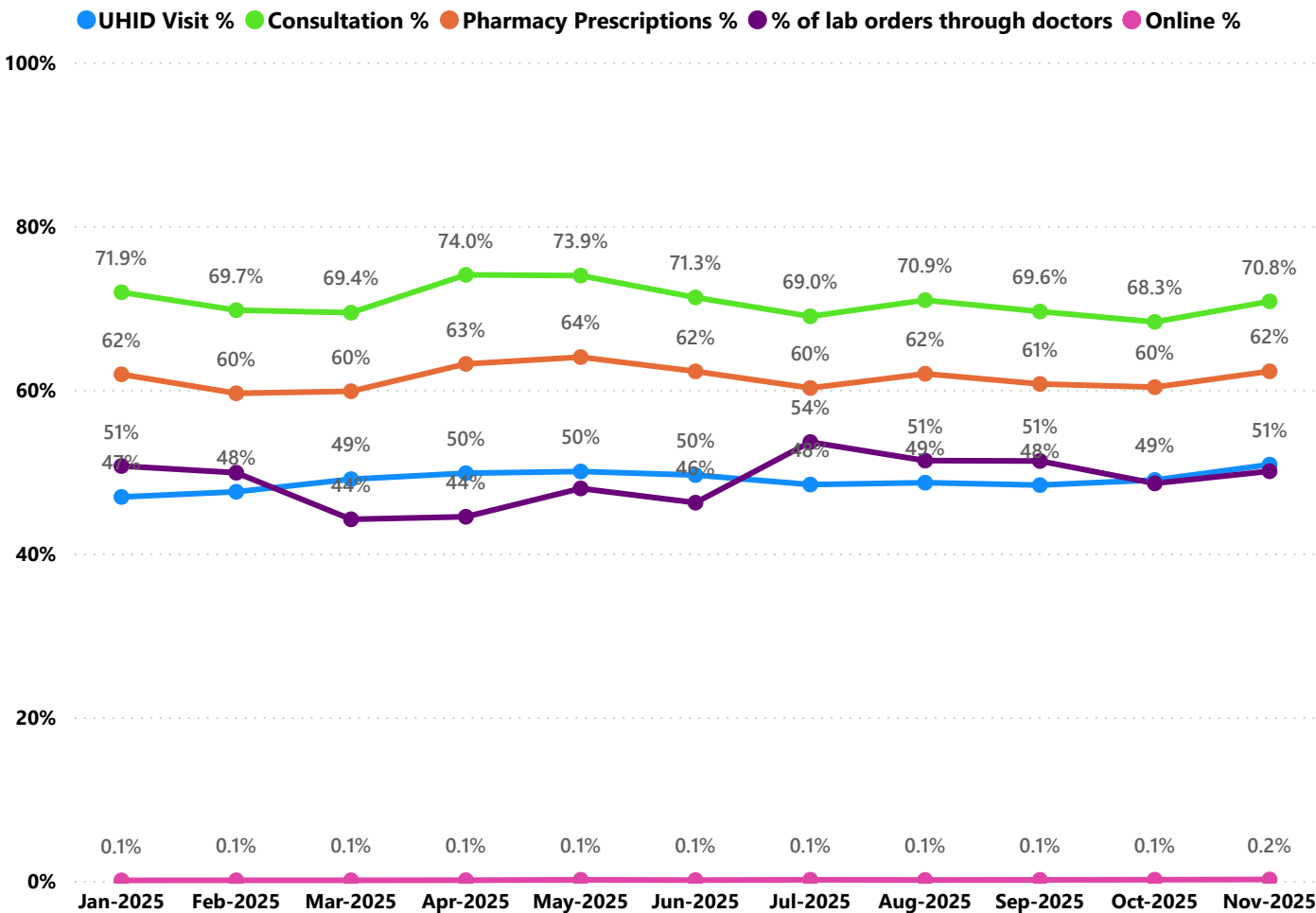
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

DISTRICT TB CENTRE ALAPPUZHA
FAMILY HEALTH CENTRE AROOR

3.2 e-Health Performance Trend



- UHID Visit % is calculated as $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE PURAKKAD	100.00%	98.47%	98.47%	100.00%
FAMILY HEALTH CENTRE THOTTAPPALLY	100.00%	100.00%	100.00%	100.00%
FAMILY HEALTH CENTRE VETTAKKAL	90.31%	98.73%	95.46%	90.57%
FAMILY HEALTH CENTRE KARTHIKAPPALLY	83.28%	98.55%	91.63%	99.29%
FAMILY HEALTH CENTRE PERUMBALAM	80.65%	62.97%	59.23%	97.01%
FAMILY HEALTH CENTRE PALAMEL	78.25%	99.58%	89.87%	84.36%
FAMILY HEALTH CENTRE PUNNAPRA NORTH	77.82%	99.38%	93.91%	100.00%
FAMILY HEALTH CENTRE CHERIYANAD	75.56%	95.13%	90.26%	67.32%
FAMILY HEALTH CENTRE KADAMPOOR	73.73%	98.08%	76.72%	98.70%
FAMILY HEALTH CENTRE THAMARAKULAM	73.45%	93.66%	81.11%	64.19%
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	71.75%	89.43%	77.44%	100.00%
FAMILY HEALTH CENTRE KANDALLOOR	71.06%	97.28%	93.87%	91.17%
FAMILY HEALTH CENTRE CHETTIKULANGARA	70.79%	99.27%	86.25%	100.00%
FAMILY HEALTH CENTRE ARATTUPUZHA	70.70%	99.19%	90.22%	95.76%
FAMILY HEALTH CENTRE CHERUTHANA	69.67%	97.03%	92.79%	100.00%
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	69.40%	66.95%	65.92%	81.16%
FAMILY HEALTH CENTRE PANAVALLY	69.09%	93.68%	90.27%	76.65%
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	67.88%	99.59%	87.95%	97.58%
FAMILY HEALTH CENTRE DEVIKULANGARA	66.87%	95.80%	88.33%	78.37%
FAMILY HEALTH CENTRE PALLIPURAM	66.14%	93.19%	85.94%	83.52%
FAMILY HEALTH CENTRE KANJIKUZH	65.47%	99.46%	89.71%	92.96%
FAMILY HEALTH CENTRE VEEYAPURAM	64.36%	96.94%	90.24%	100.00%
FAMILY HEALTH CENTRE BHARANIKAVU	63.94%	99.91%	95.65%	100.00%
FAMILY HEALTH CENTRE MARARIKULAM NORTH	60.00%	97.73%	89.93%	63.81%
PRIMARY HEALTH CENTRE MULAKUZH	56.80%	99.15%	75.13%	100.00%
COMMUNITY HEALTH CENTRE MUTHUKULAM	52.80%	99.29%	86.42%	100.00%
FAMILY HEALTH CENTRE PALLITHODU	52.35%	99.83%	91.66%	98.67%
FAMILY HEALTH CENTRE NOORANAD	51.91%	95.18%	89.11%	93.97%
FAMILY HEALTH CENTRE CHERTHALA SOUTH	49.59%	98.23%	90.30%	34.80%
COMMUNITY HEALTH CENTRE CHUNAKKARA	49.58%	55.96%	52.51%	89.32%
FAMILY HEALTH CENTRE VAYALAR	41.13%	90.38%	77.46%	59.28%
FAMILY HEALTH CENTRE EZHUPUNNA	39.79%	56.02%	54.45%	26.91%
FAMILY HEALTH CENTRE KALAVOOR	36.03%	92.68%	55.98%	100.00%
TALUK HOSPITAL THURAVOOR	30.50%	69.11%	57.42%	45.86%
WOMEN AND CHILDREN HOSPITAL ALAPPUZH	21.76%	31.67%	22.01%	36.66%
DISTRICT HOSPITAL MAVELIKARA	21.68%	7.06%	1.50%	0.04%
PRIMARY HEALTH CENTRE ERAMALLIKKARA	16.48%	80.93%	65.30%	31.18%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

