

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	54
Urban Primary Health Centre	14
Urban Health Wellness Centre	11
Taluk Hospital	6
Taluk Headquarters Hospital	5
Community Health Centre	3
General Hospital	2
District Hospital	1
Medical College Hospital	1
Primary Health Centre	1
Public Health Laboratory	1
Specialty Hospital	1
Specialty Hospital - Women Children	1
Urban Community Health Centre	1
Total	102

2. Highlights



1. An increase in OP consultation was observed in November, with the percentage rising from 45% to 48%.
2. UHID visits increased by 1% during November, rising from 35% to 36%.
3. The percentage of lab orders placed by doctors increased by 2% in November, rising from 18% to 20%.
4. Pharmacy prescriptions increased by 4% during the month of November, rising from 28% to 32%.
5. Family Health Centre Cheruvattoor has secured the top position in the eHealth institution-level ranking.



1. In November, Ernakulam(EKM) district dropped from 8th to 10th position in overall eHealth service delivery among all DHS and NHM institutions, excluding those that offer only Reception and Advance Appointment services.
2. FHC Kuttampuzha records the lowest UHID percentage among institutions.
3. FHC Mazhuvannoor has the lowest consultation %
4. THQH Thripunithura has the lowest Pharmacy prescriptions% and FHC Kottappady has the lowest Lab Orders by Doctors %.
5. The district ranked 8th position in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.77%.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently using (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE CHERUVATTOOR	1
FAMILY HEALTH CENTRE EROOR	2
FAMILY HEALTH CENTRE MUNAMBAM	3
FAMILY HEALTH CENTRE ELANJI	4
FAMILY HEALTH CENTRE PARAKADAVU	4
FAMILY HEALTH CENTRE KAKKANAD	5
FAMILY HEALTH CENTRE PALAKUZHA	5
FAMILY HEALTH CENTRE THURAVOOR	5
FHC KADAVOOR	5
FAMILY HEALTH CENTRE CHOWARA	6
FAMILY HEALTH CENTRE MULAVUKAD	6
URBAN PRIMARY HEALTH CENTRE KADAVANTHRA	6
COMMUNITY HEALTH CENTRE RAMAMANGALAM	7
FAMILY HEALTH CENTER ELOOR	7
FAMILY HEALTH CENTRE KUNNUKARA	7
FAMILY HEALTH CENTRE THIRUMARADY	8
URBAN PRIMARY HEALTH CENTRE MANGATTUMUKKU	8
FAMILY HEALTH CENTRE AYYAMPUZHA	9
FAMILY HEALTH CENTRE BINANIPURAM	9
FAMILY HEALTH CENTRE MANEED	9
FAMILY HEALTH CENTRE POTHANICAD	9
FAMILY HEALTH CENTRE RAYAMANGALAM	9
FAMILY HEALTH CENTRE MUDAKUZHA	10
URBAN PRIMARY HEALTH CENTRE Tripunithura	10
FAMILY HEALTH CENTRE MANJAPRA	11
FAMILY HEALTH CENTRE OKKAL	11
FAMILY HEALTH CENTRE PINDIMANA	11
FAMILY HEALTH CENTRE THIRUVANIYOOR	11
FAMILY HEALTH CENTRE VAZHAKULAM	11
FAMILY HEALTH CENTRE AVOLY	12
FAMILY HEALTH CENTRE MALAYATTOR	12
FAMILY HEALTH CENTRE PAIPRA	12
FAMILY HEALTH CENTRE CHITTATTUKARA	13
URBAN PRIMARY HEALTH CENTRE EDAKOCHI	13
FAMILY HEALTH CENTRE KARUMALLOR	14
URBAN PRIMARY HEALTH CENTRE THAMMANAM	14

Hospital	Rank
FAMILY HEALTH CENTRE CHELLANAM	35
FAMILY HEALTH CENTRE KOONAMMAVU	34
FAMILY HEALTH CENTRE THIRUVANKULAM	33
FAMILY HEALTH CENTRE EDAVANAKKAD	32
FAMILY HEALTH CENTRE KUTTAMPUZHA	31
WOMEN AND CHILDREN HOSPITAL MATTANCHERRY	31
FAMILY HEALTH CENTRE GOTHURUTH	30
REGIONAL PUBLIC HEALTH LABORATORY ERNAKULAM	30
FAMILY HEALTH CENTRE CHERANELLOORE	29
FAMILY HEALTH CENTRE EDAPPALLY	29
TALUK HEADQUARTERS HOSPITAL THIRUPUNITHURA	29
FAMILY HEALTH CENTRE MAZHUVANNOOR	28
FAMILY HEALTH CENTRE NETTOOR	28
GENERAL HOSPITAL ERNAKULAM	28
FAMILY HEALTH CENTRE NAYARAMBALM	27
URBAN PRIMARY HEALTH CENTRE MOOLAMKUZHY	27
TALUK HOSPITAL PALLURUTHY	26
COMMUNITY HEALTH CENTRE POOTHOTTA	25
FHC PANANGAD	24
TALUK HEADQUARTERS HOSPITAL KOTHAMANGALAM	23
COMMUNITY HEALTH CENTRE CHENGAMANAD	22
TALUK HEADQUARTERS HOSPITAL FORT KOCHI	21
DISTRICT HOSPITAL ALUVA	20
FAMILY HEALTH CENTRE EDATHALA	19
FAMILY HEALTH CENTRE PUNNEKKAD	19
FAMILY HEALTH CENTRE KEEZHMAAD	18
FAMILY HEALTH CENTRE KUMARAPURAM	17
FAMILY HEALTH CENTRE NERIYAMANGALAM	17
FAMILY HEALTH CENTRE UDAYAMPEROOR	17
FAMILY HEALTH CENTRE KOTTAPPADY	16
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	16
FAMILY HEALTH CENTRE ALANGAD	15
FAMILY HEALTH CENTRE AYYAMPILLY	15
FAMILY HEALTH CENTRE KODANADU	15

3.1 eHealth Performance - Reception Module

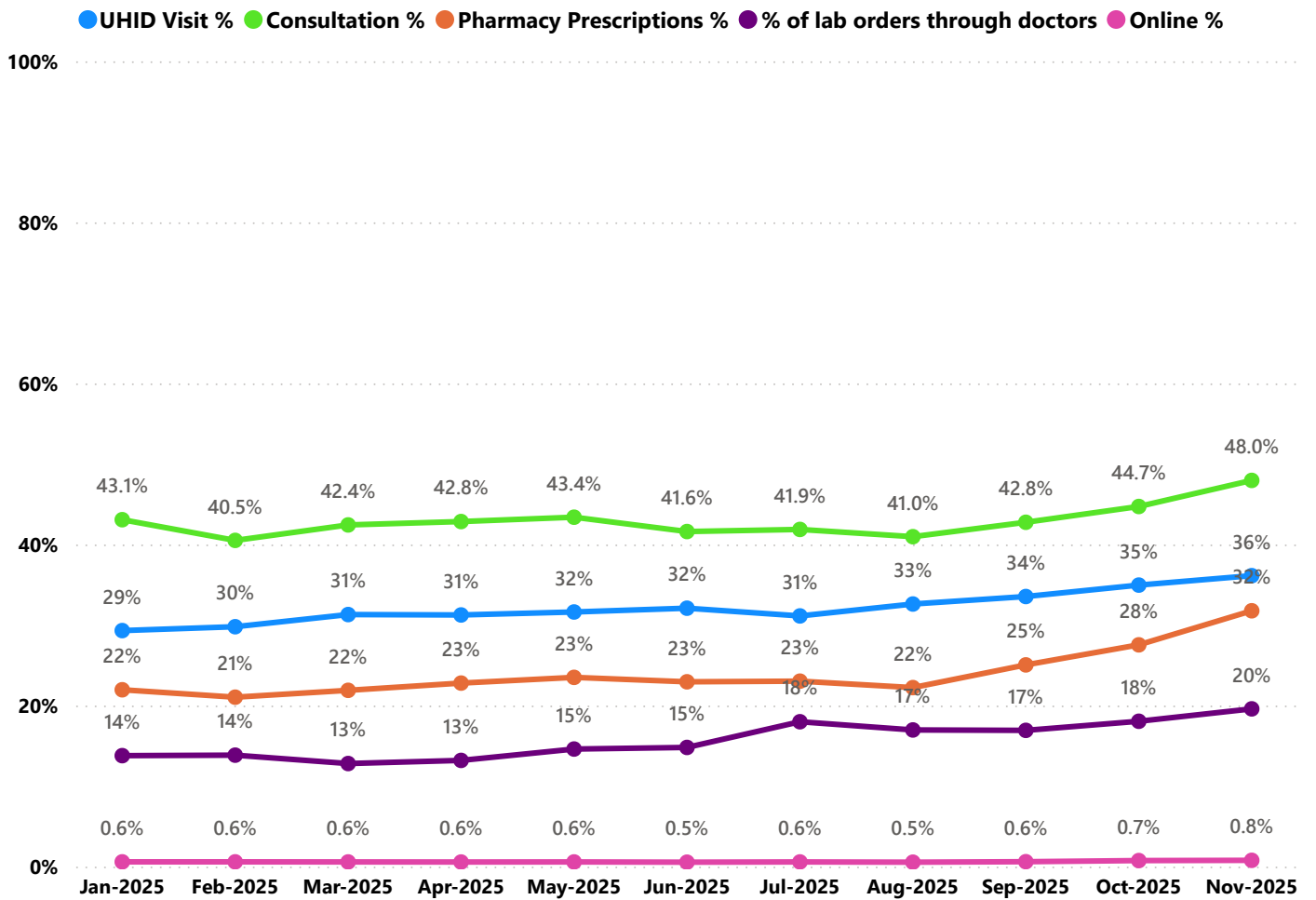
Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name
FAMILY HEALTH CENTRE CHELLANAM
FAMILY HEALTH CENTRE EDAVANAKKAD
FAMILY HEALTH CENTRE KOONAMMAVU
FAMILY HEALTH CENTRE THIRUVANKULAM

3.2 e-Health Performance Trend



- UHID Visit % is calculated as $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE MUNAMBAM	93.03%	92.97%	87.26%	61.12%
FAMILY HEALTH CENTRE CHERUVATTOOR	91.41%	99.94%	92.03%	89.97%
FAMILY HEALTH CENTRE KUNNUKARA	80.12%	89.66%	94.34%	28.75%
FAMILY HEALTH CENTRE PINDIMANA	78.74%	72.83%	35.49%	69.71%
FAMILY HEALTH CENTRE PARAKADAVU	78.24%	92.09%	86.45%	63.55%
FAMILY HEALTH CENTRE THURAVOOR	75.38%	88.92%	83.29%	69.45%
FAMILY HEALTH CENTRE PALAKUZHA	74.79%	95.26%	88.16%	59.95%
FHC KADAVOOR	74.00%	97.33%	89.47%	53.15%
FAMILY HEALTH CENTRE CHOWARA	68.52%	93.83%	72.03%	64.97%
FAMILY HEALTH CENTRE EROOR	66.48%	99.98%	92.92%	97.86%
FAMILY HEALTH CENTRE ELANJI	66.26%	90.06%	87.64%	73.25%
FAMILY HEALTH CENTRE AVOLY	65.43%	99.19%	52.67%	21.77%
FAMILY HEALTH CENTRE THIRUMARADY	65.07%	99.74%	26.13%	100.00%
FAMILY HEALTH CENTRE MULAVUKAD	64.73%	99.49%	90.42%	44.51%
FAMILY HEALTH CENTRE MANJAPRA	60.58%	81.61%	57.78%	42.67%
URBAN PRIMARY HEALTH CENTRE KADAVANTHRA	57.07%	85.79%	71.84%	85.13%
FAMILY HEALTH CENTRE MANEED	57.02%	89.12%	83.68%	48.43%
FAMILY HEALTH CENTER ELOOR	55.35%	96.78%	70.96%	63.55%
COMMUNITY HEALTH CENTRE RAMAMANGALAM	55.25%	92.92%	69.07%	73.55%
FAMILY HEALTH CENTRE MUDAKUZHA	52.26%	74.94%	62.55%	63.94%
FAMILY HEALTH CENTRE PUNNEKKAD	50.68%	59.44%	32.37%	0.00%
URBAN PRIMARY HEALTH CENTRE THAMMANAM	50.26%	69.10%	58.95%	42.80%
FAMILY HEALTH CENTRE AYYAMPILLY	49.51%	80.68%	53.15%	24.93%
FAMILY HEALTH CENTRE NERIYAMANGALAM	46.56%	78.92%	42.12%	11.71%
FAMILY HEALTH CENTRE KEEZHMAID	45.35%	87.79%	31.81%	7.26%
TALUK HEADQUARTERS HOSPITAL KOTHAMANGALAM	44.98%	57.07%	7.16%	9.13%
FAMILY HEALTH CENTRE KAKKANAD	43.04%	99.70%	87.06%	89.10%
FAMILY HEALTH CENTRE VALAKOM	41.58%	90.04%	42.01%	24.76%
FAMILY HEALTH CENTRE CHITTATTUKARA	41.55%	63.34%	28.17%	100.00%
FAMILY HEALTH CENTRE NAYARAMBALM	41.09%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE THIRUVANIYOOR	40.83%	75.20%	71.36%	58.58%
FAMILY HEALTH CENTRE EDATHALA	40.19%	93.39%	9.08%	0.00%
URBAN PRIMARY HEALTH CENTRE Tripunithura	38.89%	84.32%	43.32%	100.00%
FAMILY HEALTH CENTRE POTHANICAD	38.88%	91.58%	47.38%	100.00%
FAMILY HEALTH CENTRE MALAYATTOR	37.69%	70.59%	55.89%	76.36%
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	36.60%	79.94%	64.00%	26.81%
FAMILY HEALTH CENTRE MAZHUVANNOOR	36.49%	0.17%	0.00%	0.00%
FAMILY HEALTH CENTRE UDAYAMPEROOR	34.67%	91.67%	37.41%	14.52%
FHC PANANGAD	34.43%	33.16%	22.06%	0.00%
COMMUNITY HEALTH CENTRE POOTHOTTA	33.88%	14.75%	13.17%	14.87%
FAMILY HEALTH CENTRE KOTTAPPADY	33.18%	87.03%	74.52%	5.42%
GENERAL HOSPITAL ERNAKULAM	32.13%	5.25%	0.00%	0.00%

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KUTTAMPUZHA	4.30%	0.00%	0.00%	0.00%
WOMEN AND CHILDREN HOSPITAL MATTANCHERRY	4.67%	0.00%	0.00%	0.00%
DISTRICT HOSPITAL ALUVA	13.49%	26.18%	8.92%	100.00%
COMMUNITY HEALTH CENTRE CHENGAMANAD	13.77%	19.22%	19.15%	75.08%
TALUK HEADQUARTERS HOSPITAL FORT KOCHI	13.88%	18.08%	9.63%	94.00%
FAMILY HEALTH CENTRE GOTHURUTH	14.09%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE KARUMALLOR	15.25%	96.94%	77.82%	34.00%
FAMILY HEALTH CENTRE NETTOOR	16.01%	20.52%	0.00%	0.00%
TALUK HOSPITAL PALLURUTHY	18.52%	21.30%	16.13%	15.17%
FAMILY HEALTH CENTRE ALANGAD	18.79%	62.76%	49.89%	85.38%
FAMILY HEALTH CENTRE PAIPRA	19.41%	79.01%	58.19%	100.00%
REGIONAL PUBLIC HEALTH LABORATORY ERNAKULAM	19.70%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE KODANADU	20.30%	81.95%	8.24%	100.00%
TALUK HEADQUARTERS HOSPITAL THRIPIUNITHURA	20.99%	9.07%	4.08%	0.00%
FAMILY HEALTH CENTRE EDAPPALLY	21.08%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE AYYAMPUZHA	22.73%	96.29%	87.58%	62.54%
FAMILY HEALTH CENTRE BINANIPURAM	22.89%	99.91%	89.83%	66.43%
URBAN PRIMARY HEALTH CENTRE EDAKOCHI	25.03%	68.81%	50.06%	89.47%
FAMILY HEALTH CENTRE CHERANELLOORE	25.74%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE KUMARAPURAM	26.92%	62.01%	56.22%	31.25%
URBAN PRIMARY HEALTH CENTRE MOOLAMKUZHY	27.08%	10.19%	7.46%	18.75%
FAMILY HEALTH CENTRE MANJALLOOR	27.58%	90.60%	58.01%	35.57%
FAMILY HEALTH CENTRE VAZHAKULAM	27.64%	87.26%	85.23%	57.31%
URBAN PRIMARY HEALTH CENTRE KALAMASSERY	28.36%	62.55%	57.36%	63.28%
FAMILY HEALTH CENTRE RAYAMANGALAM	29.03%	96.20%	57.27%	99.66%
URBAN PRIMARY HEALTH CENTRE MANGATTUMUKKU	29.69%	87.16%	74.84%	100.00%
FAMILY HEALTH CENTRE OKKAL	30.00%	98.91%	35.37%	100.00%
GENERAL HOSPITAL ERNAKULAM	32.13%	5.25%	0.00%	0.00%
FAMILY HEALTH CENTRE KOTTAPPADY	33.18%	87.03%	74.52%	5.42%
COMMUNITY HEALTH CENTRE POOTHOTTA	33.88%	14.75%	13.17%	14.87%
FHC PANANGAD	34.43%	33.16%	22.06%	0.00%
FAMILY HEALTH CENTRE UDAYAMPEROOR	34.67%	91.67%	37.41%	14.52%
FAMILY HEALTH CENTRE MAZHUVANNOOR	36.49%	0.17%	0.00%	0.00%
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	36.60%	79.94%	64.00%	26.81%
FAMILY HEALTH CENTRE MALAYATTOR	37.69%	70.59%	55.89%	76.36%
FAMILY HEALTH CENTRE POTHANICAD	38.88%	91.58%	47.38%	100.00%
URBAN PRIMARY HEALTH CENTRE Tripunithura	38.89%	84.32%	43.32%	100.00%
FAMILY HEALTH CENTRE EDATHALA	40.19%	93.39%	9.08%	0.00%
FAMILY HEALTH CENTRE THIRUVANIYOOR	40.83%	75.20%	71.36%	58.58%
FAMILY HEALTH CENTRE NAYARAMBALM	41.09%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE CHITTATTUKARA	41.55%	63.34%	28.17%	100.00%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

