

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	20
Urban Health Wellness Centre	4
Taluk Headquarters Hospital	3
District Hospital	1
Medical College Hospital	1
Primary Health Centre	1
Taluk Hospital	1
Urban Primary Health Centre	1
Total	32

2. Highlights



1. Idukki (IDK) district remains top in the overall eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.

2. An increase in OP consultation was observed in November, with the percentage rising from 82% to 83%.

3. UHID Visit remained unchanged in November compared to the previous month.

4. Pharmacy prescriptions increased by 2% during the month of November, with the % rising from 72% to 74%.

5. Family Health Centre Bison Valley has secured the top position in the eHealth institution-level ranking.



1. Lab orders placed by doctors reduced from 93% to 90% in November, marking a 3% decline.

2. Taluk Headquarters Hospital Nedumkandam records the lowest UHID percentage among institutions.

3. FHC Kumily has the lowest percentage of Lab Orders by Doctors.

4. The district ranked 11th in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.47%%.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently using (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE BISON VALLEY	1
FAMILY HEALTH CENTRE KODIKULAM	1
FAMILY HEALTH CENTRE ARAKULAM	2
FAMILY HEALTH CENTRE KARIMKUNNAM	2
FAMILY HEALTH CENTRE KARUNAPURAM	2
FAMILY HEALTH CENTRE KUDAYATHUR	2
FAMILY HEALTH CENTRE ALAKODE	3
FAMILY HEALTH CENTRE ELAMDESOM	3
FAMILY HEALTH CENTRE KARIMANNOOR	3
FAMILY HEALTH CENTRE MUTTOM	3
FAMILY HEALTH CENTRE PERUVANTHANAM	3
PRIMARY HEALTH CENTRE MANKULAM	3
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	3
FAMILY HEALTH CENTRE KANCHIYAR	4
FAMILY HEALTH CENTRE KUMARAMANGALAM	4
FAMILY HEALTH CENTRE MARIYAPURAM	4
FAMILY HEALTH CENTRE KAMAKSHY	5
FAMILY HEALTH CENTRE KONNATHADY	5
FAMILY HEALTH CENTRE KUMILY	5
FAMILY HEALTH CENTRE UDUMBANCHOLA	5
FAMILY HEALTH CENTRE RAJAKUMARY	6
FAMILY HEALTH CENTRE VATTAVADA	7
TALUK HEADQUARTERS HOSPITAL NEDUMKANDAM	8

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

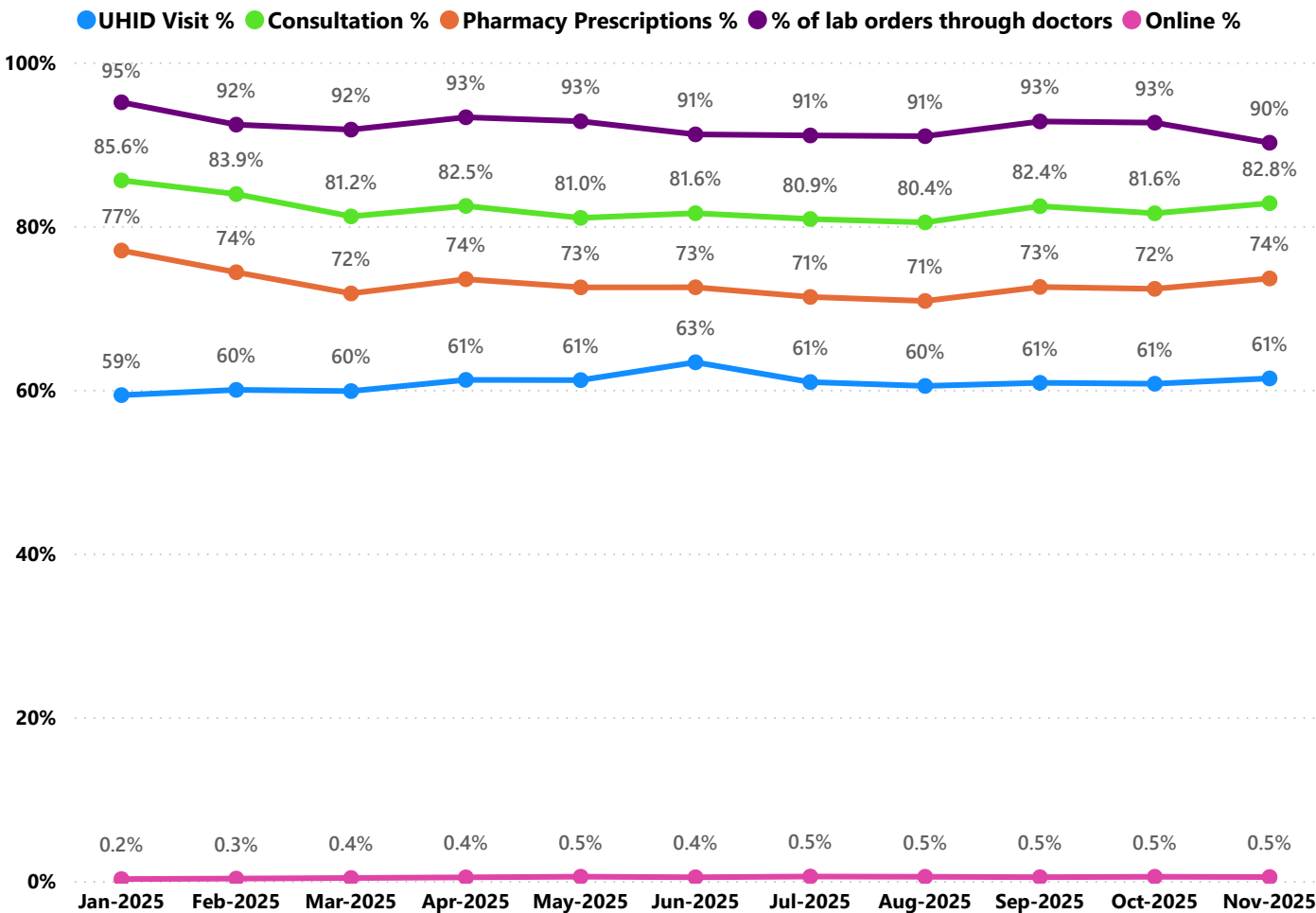
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE VATTAVADA

3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) *100
- Consultation % is calculated as (Doctor Consultation / OP Visits) *100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100
- Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100
- Online % is calculated as (Online appointments via web portal/Total OP Visits) *100

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KUDAYATHUR	84.76%	99.48%	89.49%	95.90%
FAMILY HEALTH CENTRE KARIMANNOOR	84.58%	99.76%	89.76%	89.67%
FAMILY HEALTH CENTRE ARAKULAM	84.56%	99.88%	88.98%	91.30%
FAMILY HEALTH CENTRE KARUNAPURAM	83.04%	97.96%	81.86%	97.83%
FAMILY HEALTH CENTRE KODIKULAM	82.58%	99.52%	90.11%	100.00%
FAMILY HEALTH CENTRE BISON VALLEY	82.33%	98.21%	99.25%	100.00%
FAMILY HEALTH CENTRE ALAKODE	81.37%	99.49%	88.25%	84.40%
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	80.69%	93.46%	74.97%	96.90%
FAMILY HEALTH CENTRE MUTTOM	77.77%	97.81%	84.43%	90.16%
FAMILY HEALTH CENTRE PERUVANTHANAM	74.61%	96.83%	89.52%	100.00%
FAMILY HEALTH CENTRE ELAMDESOM	74.33%	99.75%	87.82%	96.19%
FAMILY HEALTH CENTRE KUMARAMANGALAM	73.78%	98.06%	78.55%	99.26%
FAMILY HEALTH CENTRE KARIMKUNNAM	70.61%	99.63%	92.77%	98.73%
FAMILY HEALTH CENTRE KONNATHADY	67.57%	93.36%	73.29%	94.08%
PRIMARY HEALTH CENTRE MANKULAM	65.83%	99.12%	90.33%	100.00%
FAMILY HEALTH CENTRE MARIYAPURAM	64.20%	91.55%	85.53%	100.00%
FAMILY HEALTH CENTRE KANCHIYAR	60.94%	99.89%	86.65%	90.23%
FAMILY HEALTH CENTRE RAJAKUMARY	59.51%	98.57%	86.74%	89.39%
FAMILY HEALTH CENTRE UDUMBANCHOLA	57.12%	97.98%	95.91%	89.22%
FAMILY HEALTH CENTRE KAMAKSHY	52.12%	91.08%	82.16%	99.29%
FAMILY HEALTH CENTRE KUMILY	51.79%	99.45%	90.16%	80.14%
TALUK HEADQUARTERS HOSPITAL NEDUMKANDAM	8.92%	0.00%	0.00%	0.00%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

