

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	30
Urban Health Wellness Centre	10
Taluk Headquarters Hospital	5
Urban Primary Health Centre	5
Community Health Centre	4
Taluk Hospital	4
Block Family Health Centre	1
District Hospital	1
Medical College Hospital	1
Specialty Hospital - Women Children	1
Total	62

2. Highlights



1. An increase in OP consultation was observed in November, with the percentage rising from 66% to 67%.

2. UHID visits increased by 4% during November, rising from 46% to 50%.

3. The percentage of lab orders placed by doctors increased by 4% during November, rising from 28% to 32%.

4. The percentage of Pharmacy Prescriptions remained unchanged in November compared to the previous month.

5. .The district ranked 4th position in the district-wise percentage of online appointments taken up for OP visits, with nearly 1.15%.

6. Family Health Centre West Kallada has secured the top position in the eHealth institution-level ranking.



1. Kollam (KLM) district ranks 6th overall in eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.

2. UPHC Karunagapally records the lowest UHID percentage among institutions.

3. FHC Chathannoor has the lowest consultation %.

4. THQH Punalur has the lowest Pharmacy prescriptions% and Lab Orders by Doctors %.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently using (except institution started with VPN)

2. Percentage of UHID Visits.

3. Percentage of Doctor Consultations.

4. Percentage of Pharmacy Prescriptions by doctors.

5. Percentage of lab orders by doctors.

6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE WEST KALLADA	1
FAMILY HEALTH CENTRE MELILA	2
FAMILY HEALTH CENTRE SREENARAYANAPURAM	2
FAMILY HEALTH CENTRE EZHUKONE	3
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	3
FAMILY HEALTH CENTRE THEKKUMBHAGAM	4
FAMILY HEALTH CENTRE VELIYAM	4
FAMILY HEALTH CENTRE VILAKKUDY	4
FAMILY HEALTH CENTRE KARAVALLUR	5
FAMILY HEALTH CENTRE KULASEKHARAPURAM	5
FAMILY HEALTH CENTRE MANCODE CHITHARA	5
FAMILY HEALTH CENTRE POOYAPPALLY	5
URBAN PRIMARY HEALTH CENTRE ULIAKOVIL	5
FAMILY HEALTH CENTRE ALAPPAD	6
FAMILY HEALTH CENTRE THAZHAVA	6
FAMILY HEALTH CENTRE UMMANNOOR	6
FAMILY HEALTH CENTRE PERINAD	7
FAMILY HEALTH CENTRE SAKTHIKULANGARA	7
COMMUNITY HEALTH CENTRE NEDUMANCAVU	8
FAMILY HEALTH CENTRE ELAMPALLOOR	8
FAMILY HEALTH CENTRE NEDUVATHOOR	8
FAMILY HEALTH CENTRE PIRAVANTHOOR	8
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	9
FAMILY HEALTH CENTRE AZHEKKAL	9
FAMILY HEALTH CENTRE THALAVOOR	9
FAMILY HEALTH CENTRE VALLIKKAVU	10
FAMILY HEALTH CENTRE KALLADA EAST	11
FAMILY HEALTH CENTRE CHAVARA	12
COMMUNITY HEALTH CENTRE KALAKKODU	13
FAMILY HEALTH CENTRE THENMALA	13
FAMILY HEALTH CENTRE CHATHANNOOR	14
FAMILY HEALTH CENTRE MADATHARA	14
TALUK HEADQUARTERS HOSPITAL PUNALUR	15
URBAN PRIMARY HEALTH CENTRE MUNDACKAL	16
COMMUNITY HEALTH CENTRE SOORANAD NORTH	17
URBAN PRIMARY HEALTH CENTRE KARUNAGAPPALLY	18

Hospital	Rank
FAMILY HEALTH CENTRE ITTIVA	19
FAMILY HEALTH CENTRE PERUMON	19
URBAN PRIMARY HEALTH CENTRE KARUNAGAPPALLY	18
COMMUNITY HEALTH CENTRE SOORANAD NORTH	17
URBAN PRIMARY HEALTH CENTRE MUNDACKAL	16
TALUK HEADQUARTERS HOSPITAL PUNALUR	15
FAMILY HEALTH CENTRE CHATHANNOOR	14
FAMILY HEALTH CENTRE MADATHARA	14
COMMUNITY HEALTH CENTRE KALAKKODU	13
FAMILY HEALTH CENTRE THENMALA	13
FAMILY HEALTH CENTRE CHAVARA	12
FAMILY HEALTH CENTRE KALLADA EAST	11
FAMILY HEALTH CENTRE VALLIKKAVU	10
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	9
FAMILY HEALTH CENTRE AZHEKKAL	9
FAMILY HEALTH CENTRE THALAVOOR	9
COMMUNITY HEALTH CENTRE NEDUMANCAVU	8
FAMILY HEALTH CENTRE ELAMPALLOOR	8
FAMILY HEALTH CENTRE NEDUVATHOOR	8
FAMILY HEALTH CENTRE PIRAVANTHOOR	8
FAMILY HEALTH CENTRE PERINAD	7
FAMILY HEALTH CENTRE SAKTHIKULANGARA	7
FAMILY HEALTH CENTRE ALAPPAD	6
FAMILY HEALTH CENTRE THAZHAVA	6
FAMILY HEALTH CENTRE UMMANNOOR	6
FAMILY HEALTH CENTRE KARAVALLUR	5
FAMILY HEALTH CENTRE KULASEKHARAPURAM	5
FAMILY HEALTH CENTRE MANCODE CHITHARA	5
FAMILY HEALTH CENTRE POOYAPPALLY	5
URBAN PRIMARY HEALTH CENTRE ULIAKOVIL	5
FAMILY HEALTH CENTRE THEKKUMBHAGAM	4
FAMILY HEALTH CENTRE VELIYAM	4
FAMILY HEALTH CENTRE VILAKKUDY	4
FAMILY HEALTH CENTRE EZHUKONE	3
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	3



3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

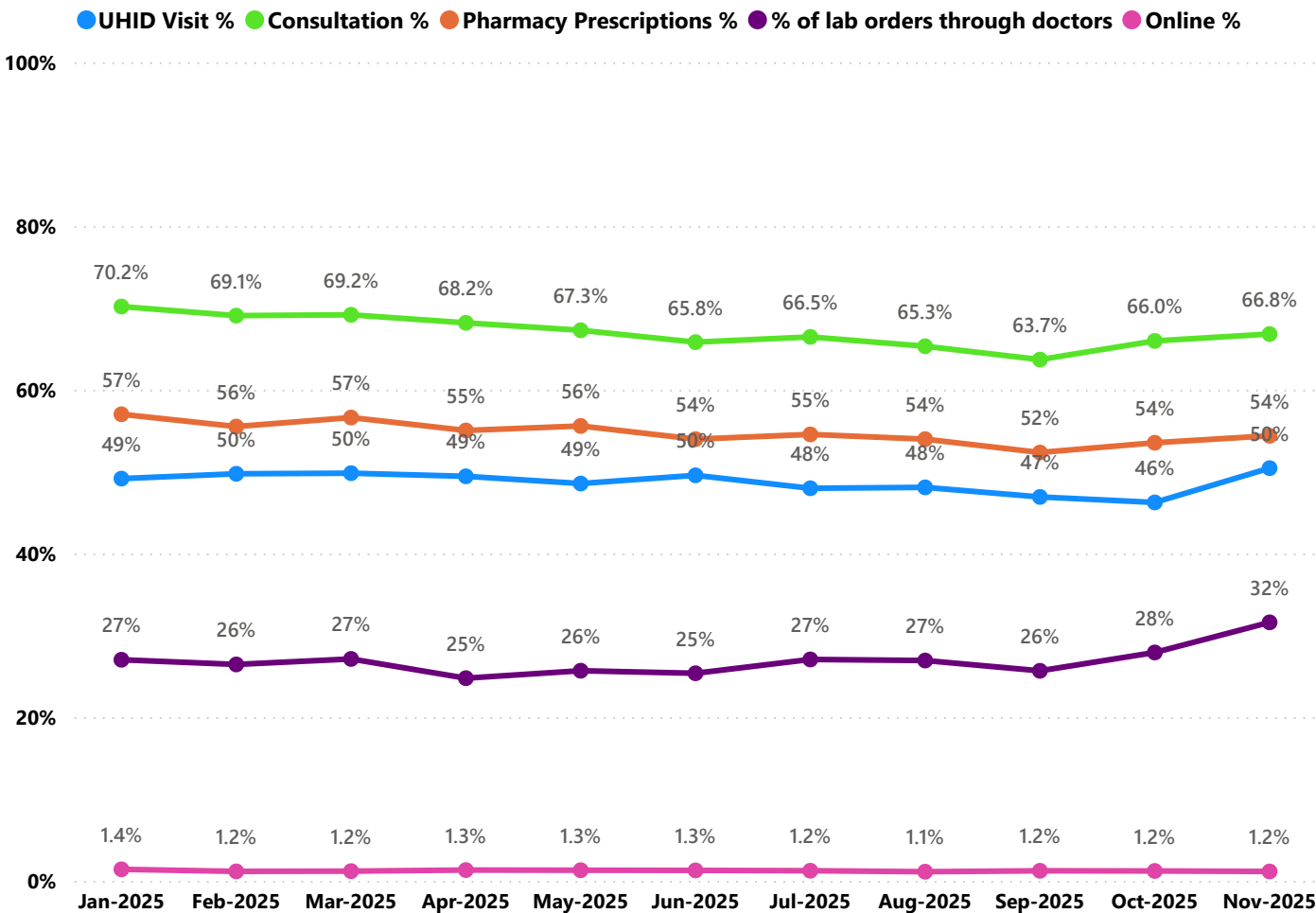
Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE ITTIVA

FAMILY HEALTH CENTRE PERUMON

3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE UMMANNOOR	91.72%	85.17%	81.90%	35.31%
FAMILY HEALTH CENTRE WEST KALLADA	90.35%	96.97%	88.44%	94.35%
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	85.27%	98.96%	88.88%	89.06%
URBAN PRIMARY HEALTH CENTRE ULİYAKOVIL	85.25%	88.17%	74.51%	67.83%
FAMILY HEALTH CENTRE EZHUKONE	79.44%	99.48%	91.23%	88.42%
FAMILY HEALTH CENTRE SREENARAYANAPURAM	77.55%	99.38%	92.26%	90.09%
FAMILY HEALTH CENTRE THENMALA	76.60%	68.52%	64.81%	19.79%
FAMILY HEALTH CENTRE MANCODE CHITHARA	75.19%	99.07%	87.82%	55.23%
FAMILY HEALTH CENTRE MELILA	73.53%	99.58%	95.22%	100.00%
FAMILY HEALTH CENTRE VELIYAM	72.18%	97.06%	83.07%	62.30%
FAMILY HEALTH CENTRE POOYAPPALLY	70.51%	82.93%	80.55%	63.07%
FAMILY HEALTH CENTRE KULASEKHARAPURAM	69.30%	85.18%	82.82%	75.23%
FAMILY HEALTH CENTRE VILAKKUDY	68.73%	91.82%	81.54%	76.51%
FAMILY HEALTH CENTRE THEKKUMBHAGAM	61.03%	97.33%	84.10%	74.46%
FAMILY HEALTH CENTRE SAKTHIKULANGARA	58.96%	99.61%	88.34%	52.46%
FAMILY HEALTH CENTRE PERINAD	57.98%	99.67%	85.47%	58.63%
FAMILY HEALTH CENTRE ALAPPAD	56.79%	92.98%	82.52%	64.18%
FAMILY HEALTH CENTRE CHAVARA	54.55%	94.97%	69.73%	12.41%
FAMILY HEALTH CENTRE KALLADA EAST	54.28%	99.20%	90.60%	0.00%
FAMILY HEALTH CENTRE CHATHANNOOR	54.25%	21.20%	19.74%	100.00%
FAMILY HEALTH CENTRE AZHEEKAL	51.49%	95.65%	59.80%	67.42%
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	50.67%	79.97%	74.33%	61.06%
FAMILY HEALTH CENTRE PIRAVANTHOOR	49.18%	96.58%	92.91%	41.82%
FAMILY HEALTH CENTRE THAZHAVA	48.46%	97.13%	89.76%	78.68%
FAMILY HEALTH CENTRE THALAVOOR	48.20%	84.56%	80.42%	59.75%
FAMILY HEALTH CENTRE KARAVALLUR	48.06%	87.57%	85.64%	92.56%
FAMILY HEALTH CENTRE ELAMPALLOOR	47.98%	87.75%	84.44%	68.61%
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	46.84%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE VALLIKKAVU	45.69%	88.03%	77.82%	50.68%
FAMILY HEALTH CENTRE MADATHARA	43.97%	70.66%	44.78%	23.98%
COMMUNITY HEALTH CENTRE KALAKKODU	41.95%	41.27%	39.36%	100.00%
FAMILY HEALTH CENTRE NEDUVATHOOR	37.64%	96.67%	90.71%	57.35%
TALUK HEADQUARTERS HOSPITAL PUNALUR	35.44%	24.47%	4.61%	2.74%
COMMUNITY HEALTH CENTRE NEDUMANCAVU	30.34%	90.07%	68.49%	84.71%
COMMUNITY HEALTH CENTRE SOORANAD NORTH	22.94%	0.00%	0.00%	0.00%
URBAN PRIMARY HEALTH CENTRE KARUNAGAPPALLY	13.02%	0.00%	0.00%	0.00%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.





5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

