

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	21
Taluk Headquarters Hospital	4
Urban Health Wellness Centre	4
Community Health Centre	3
Urban Primary Health Centre	3
District Hospital	1
General Hospital	1
Specialty Hospital - Women Children	1
Taluk Hospital	1
Total	39

**2. Highlights**



1. UHID Visits % remains unchanged in November compared to the previous month.
2. The percentage of lab orders placed by doctors increased by 2% in November, rising from 20% to 22%.
3. Pharmacy prescriptions % remains unchanged in November compared to the previous month.
4. The district ranked 2nd position in the district-wise percentage of online appointments taken up for OP visits, with nearly 1.9%.
5. Family Health Centre Ennappara has secured the top position in the eHealth institution-level ranking.



1. In November, Kasaragod district dropped from 6th to 8th position in overall eHealth service delivery among all DHS and NHM institutions, excluding those that offer only Reception and Advance Appointment services
2. FHC Perla records the lowest UHID percentage among institutions.
3. FHC Perla has the lowest consultation %, Pharmacy prescriptions% and Lab Orders by Doctors %.
4. OP consultation reduced from 64% to 62% in November, marking a 2% decline.
5. The percentage of lab orders placed by doctors decreased by 1% in November, dropped from 43% to 42%.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently using (except institution started with VPN)

2. Percentage of UHID Visits.

3. Percentage of Doctor Consultations.

4. Percentage of Pharmacy Prescriptions by doctors.

5. Percentage of lab orders by doctors.

6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE ENNAPPARA	1
FAMILY HEALTH CENTRE ANANDASRAM	2
FAMILY HEALTH CENTRE KUMBADAJE	2
FAMILY HEALTH CENTRE NARKILAKKAD	2
BLOCK FAMILY HEALTH CENTRE CHERUVATHUR	3
FAMILY HEALTH CENTRE BELLUR	3
FAMILY HEALTH CENTRE OLAT	4
FAMILY HEALTH CENTRE UDUMBANTHALA	4
URBAN PRIMARY HEALTH CENTRE PULLIKUNNU	5
FAMILY HEALTH CENTRE CHATTANCHAL	6
WOMEN AND CHILDREN GOVERMENT HOSPITAL KANHANGAD	7
FAMILY HEALTH CENTRE KAYYUR	8
FAMILY HEALTH CENTRE MADIKAI	9
FAMILY HEALTH CENTRE KARINDALAM	10
FAMILY HEALTH CENTRE MULLERIYA	10
DISTRICT HOSPITAL KANHANGAD	11
FAMILY HEALTH CENTRE UDMA	11
FAMILY HEALTH CENTRE MOGRALPUTHUR	12
FAMILY HEALTH CENTRE PALLIKKARE	13
GENERAL HOSPITAL KASARAGOD	14
block family HEALTH CENTRE MULIYAR	15
FAMILY HEALTH CENTRE MOUCODE	16
FAMILY HEALTH CENTRE PANATHUR	17
FAMILY HEALTH CENTRE PERLA	17
FAMILY HEALTH CENTRE AJANUR	18
FAMILY HEALTH CENTRE VALIYAPARAMABA	19
URBAN PRIMARY HEALTH CENTRE NILESHWARAM	19



3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

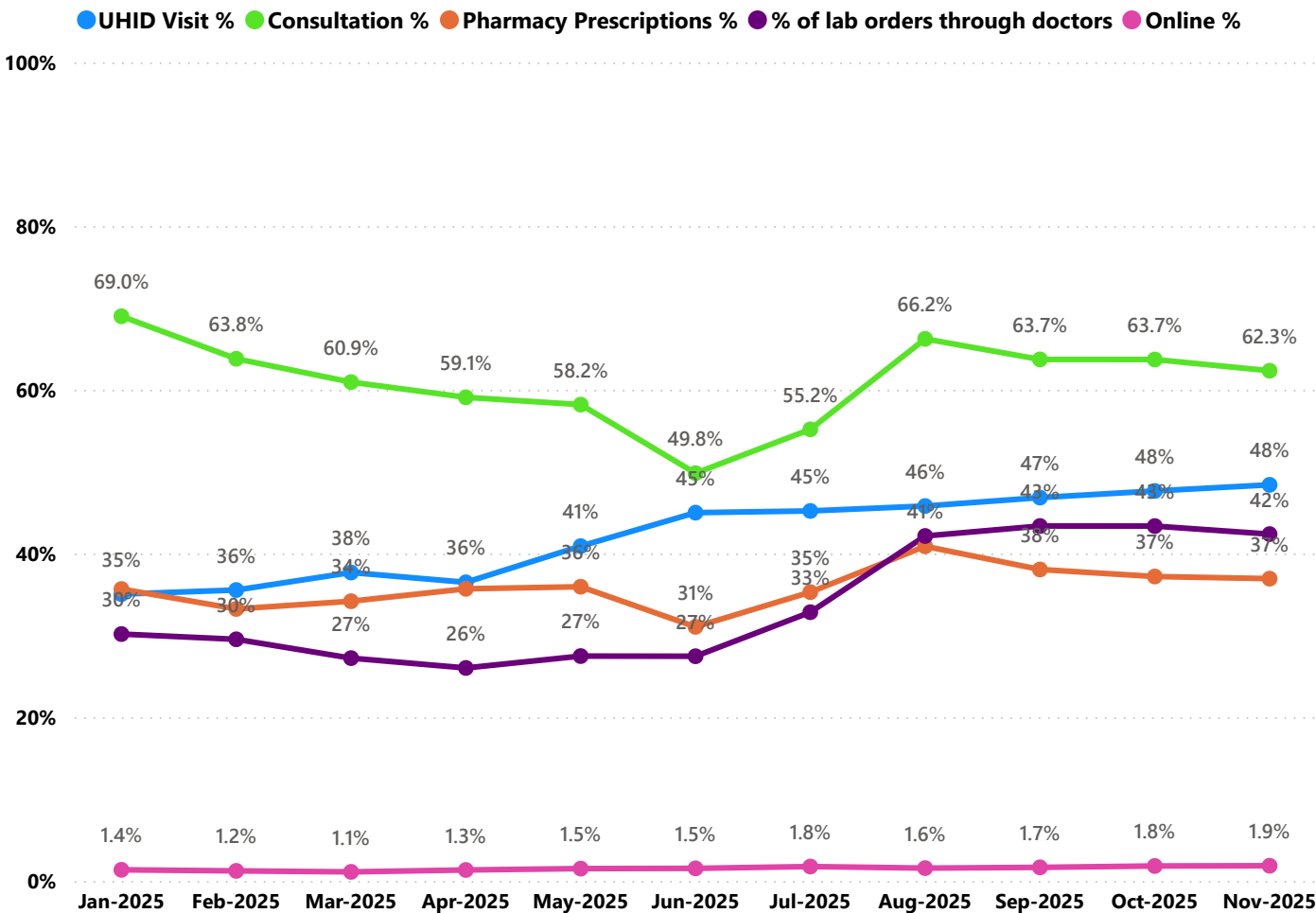
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE AJANUR
FAMILY HEALTH CENTRE VALIYAPARAMABA
URBAN PRIMARY HEALTH CENTRE NILESHWARAM

3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit ) \*100
- Consultation % is calculated as (Doctor Consultation / OP Visits ) \*100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits ) \*100
- Lab % is calculated as ( Lab orders given by doctors/Total Lab Orders ) \*100
- Online % is calculated as ( Online appointments via web portal/Total OP Visits ) \*100

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE ENNAPPARA	89.04%	99.21%	90.15%	98.96%
FAMILY HEALTH CENTRE BELLUR	85.42%	94.50%	81.05%	81.69%
FAMILY HEALTH CENTRE MADIKAI	83.63%	58.36%	10.67%	99.03%
BLOCK FAMILY HEALTH CENTRE CHERUVATHUR	79.73%	95.27%	83.70%	91.66%
FAMILY HEALTH CENTRE ANANDASRAM	79.00%	95.51%	93.36%	96.72%
FAMILY HEALTH CENTRE KUMBADAJE	75.74%	100.00%	93.27%	100.00%
FAMILY HEALTH CENTRE NARKILAKKAD	74.70%	97.32%	93.79%	100.00%
FAMILY HEALTH CENTRE KARINDALAM	71.36%	74.64%	33.91%	39.02%
FAMILY HEALTH CENTRE OLAT	70.72%	99.48%	84.73%	62.45%
FAMILY HEALTH CENTRE KAYYUR	63.29%	94.70%	71.55%	34.11%
URBAN PRIMARY HEALTH CENTRE PULLIKUNNU	55.59%	94.09%	76.18%	77.78%
FAMILY HEALTH CENTRE UDUMBANTHALA	51.84%	99.93%	92.39%	77.50%
block family HEALTH CENTRE MULIYAR	51.79%	0.00%	0.00%	0.00%
DISTRICT HOSPITAL KANHANGAD	43.95%	53.60%	13.62%	100.00%
FAMILY HEALTH CENTRE MOUCODE	43.18%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE UDMA	37.25%	72.56%	6.59%	100.00%
GENERAL HOSPITAL KASARAGOD	36.60%	39.92%	18.79%	13.08%
FAMILY HEALTH CENTRE MULLERIYA	36.00%	70.15%	14.86%	100.00%
FAMILY HEALTH CENTRE CHATTANCHAL	35.13%	96.34%	67.15%	98.02%
FAMILY HEALTH CENTRE PANATHUR	33.13%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE PALLIKKARE	32.54%	75.25%	44.59%	7.80%
WOMEN AND CHILDREN GOVERMENT HOSPITAL KANHANGAD	27.41%	98.92%	84.52%	76.84%
FAMILY HEALTH CENTRE MOGRALPUTHUR	22.77%	30.72%	15.81%	100.00%
FAMILY HEALTH CENTRE PERLA	22.06%	15.26%	3.75%	2.08%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.





5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

