

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	30
Urban Health Wellness Centre	17
Block Family Health Centre	4
General Hospital	4
Taluk Headquarters Hospital	3
Urban Primary Health Centre	3
Community Health Centre	2
Medical College Hospital	2
District TB Centre	1
Primary Health Centre	1
Specialty Hospital	1
Total	68

2. Highlights



1. An increase in UHID Visit% was observed in November, with the percentage rising from 47% to 51%.

2. The percentage of lab orders placed by doctors increased by 1% in November, rising from 28% to 29%.

3. Pharmacy prescriptions remained unchanged in November compared to the previous month.

4. The district ranked 5th in the district-wise percentage of online appointments taken up for OP visits, with nearly 1.1%.

5. Family Health Centre Meenachil has secured the top position in the eHealth institution-level ranking.



1. Kottayam (KTM) district ranks 8th overall in eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.

2. CHC Erumely records the lowest UHID percentage among institutions.

3. CHC Erumely has the lowest consultation %,FHC Karukachal has the lowest Pharmacy prescriptions% and GH Kanjirappally has the lowest Lab Orders by Doctors %.

4. OP consultation reduced from 57% to 55% in November, marking a 2% decline.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently using (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE MEENACHIL	1
FAMILY HEALTH CENTRE VAZHOOR	1
FAMILY HEALTH CENTRE KURUPPANTHARA	2
FAMILY HEALTH CENTRE MOONNILAVU	2
FAMILY HEALTH CENTRE BRAHMAMANGALAM	3
FAMILY HEALTH CENTRE MARAVANTHURUTHU	3
FAMILY HEALTH CENTRE UDAYANAPURAM	3
FAMILY HEALTH CENTRE VELIYANNOOR	3
IIIIIIIIIIIIIIIIIIII FAMILY HEALTH CENTRE VELLOOR IIIIIIIIIIIIIIIIIIII NQAS ACCREDITED	3
FAMILY HEALTH CENTRE KADUTHURUTHY	4
FAMILY HEALTH CENTRE KALLARA	4
FAMILY HEALTH CENTRE MUTHOLY	4
FAMILY HEALTH CENTRE PAIPPAD	4
FAMILY HEALTH CENTRE PARAMPUZHA	4
FAMILY HEALTH CENTRE THOTTACKAD	4
COMMUNITY HEALTH CENTRE PAIKA	5
FAMILY HEALTH CENTRE MANARCAD	5
FAMILY HEALTH CENTRE POONJAR	5
URBAN PRIMARY HEALTH CENTRE PERUNNA	5
FAMILY HEALTH CENTRE MADAPPALLY	6
FAMILY HEALTH CENTRE PANACHIKKADU	6
FAMILY HEALTH CENTRE MARANGATTUPALLY	7
COMMUNITY HEALTH CENTRE ARUNOOTTIMANGALAM	8
FAMILY HEALTH CENTRE NATTAKOM	8
FAMILY HEALTH CENTRE ONAMTHURUTH	8
COMMUNITY HEALTH CENTRE RAMAPURAM	9
FAMILY HEALTH CENTRE VELLAVOOR	10
FAMILY HEALTH CENTRE ERATTUPETTA	11
PRIMARY HEALTH CENTRE KOZHUVANAL	11
DISTRICT TB CENTRE KOTTAYAM	12
FAMILY HEALTH CENTRE VIZHIKKATHODU	12
FAMILY HEALTH CENTRE MUNDANKUNNU	13
KM MANI MEMORIAL GOVT GENERAL HOSPITAL PALA	13
COMMUNITY HEALTH CENTRE ERUMELY	14
GENERAL HOSPITAL KANJIRAPALLY	15
TALUK HEADQUARTERS HOSPITAL PAMPADY	16

Hospital	Rank
FAMILY HEALTH CENTRE MEENADOM	22
COMMUNITY HEALTH CENTRE KUMARAKOM	21
URBAN PRIMARY HEALTH CENTRE PERUMBAIKADU	20
FAMILY HEALTH CENTRE KARUKACHAL	19
GENERAL HOSPITAL KOTTAYAM	19
COMMUNITY HEALTH CENTRE KOODALLOOR	18
COMMUNITY HEALTH CENTRE MUNDAKAYAM	17
TALUK HEADQUARTERS HOSPITAL PAMPADY	16
GENERAL HOSPITAL KANJIRAPALLY	15
COMMUNITY HEALTH CENTRE ERUMELY	14
FAMILY HEALTH CENTRE MUNDANKUNNU	13
KM MANI MEMORIAL GOVT GENERAL HOSPITAL PALA	13
DISTRICT TB CENTRE KOTTAYAM	12
FAMILY HEALTH CENTRE VIZHIKKATHODU	12
FAMILY HEALTH CENTRE ERATTUPETTA	11
PRIMARY HEALTH CENTRE KOZHUVAL	11
FAMILY HEALTH CENTRE VELLAVOOR	10
COMMUNITY HEALTH CENTRE RAMAPURAM	9
COMMUNITY HEALTH CENTRE ARUNOOTTIMANGALAM	8
FAMILY HEALTH CENTRE NATTAKOM	8
FAMILY HEALTH CENTRE ONAMTHURUTH	8
FAMILY HEALTH CENTRE MARANGATTUPALLY	7
FAMILY HEALTH CENTRE MADAPPALLY	6
FAMILY HEALTH CENTRE PANACHIKKADU	6
COMMUNITY HEALTH CENTRE PAIKA	5
FAMILY HEALTH CENTRE MANARCAD	5
FAMILY HEALTH CENTRE POONJAR	5
URBAN PRIMARY HEALTH CENTRE PERUNNA	5
FAMILY HEALTH CENTRE KADUTHURUTHY	4
FAMILY HEALTH CENTRE KALLARA	4
FAMILY HEALTH CENTRE MUTHOLY	4
FAMILY HEALTH CENTRE PAIPPAD	4
FAMILY HEALTH CENTRE PARAMPUZHA	4
FAMILY HEALTH CENTRE THOTTACKAD	4
FAMILY HEALTH CENTRE BRAHMAMANGALAM	3
FAMILY HEALTH CENTRE MARAVANTHURUTHU	3

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

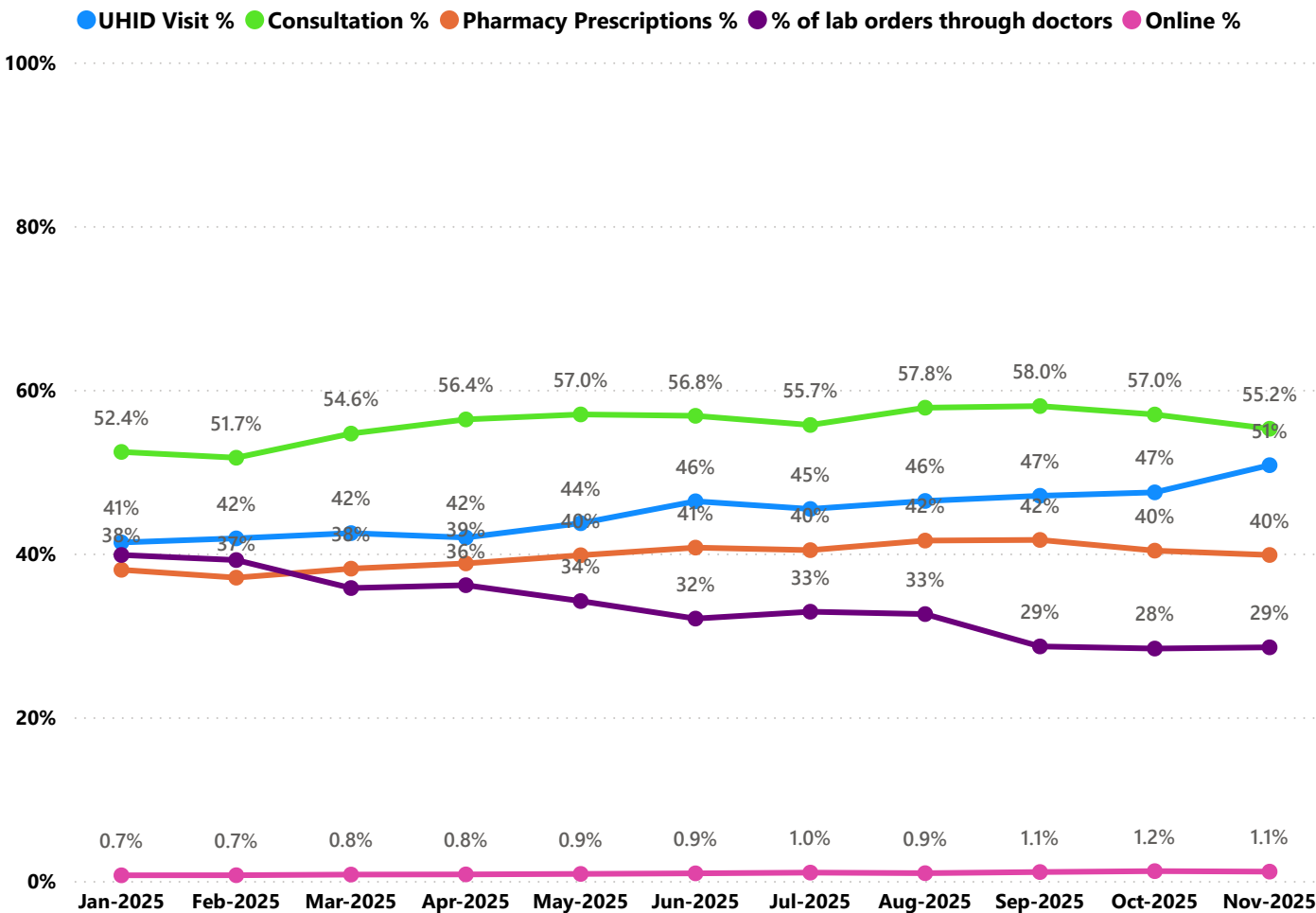
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

COMMUNITY HEALTH CENTRE KUMARAKOM
FAMILY HEALTH CENTRE MEENADOM

3.2 e-Health Performance Trend



- UHID Visit % is calculated as $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
COMMUNITY HEALTH CENTRE KOODALLOOR	19.03%	46.88%	3.62%	0.00%
FAMILY HEALTH CENTRE KARUKACHAL	30.50%	14.56%	0.12%	0.00%
URBAN PRIMARY HEALTH CENTRE PERUMBAIKADU	24.00%	0.00%	0.00%	0.00%
GENERAL HOSPITAL KANJIRAPALLY	53.01%	34.70%	0.83%	2.04%
TALUK HEADQUARTERS HOSPITAL PAMPADY	31.29%	31.17%	12.41%	2.79%
GENERAL HOSPITAL KOTTAYAM	38.44%	18.89%	8.06%	6.13%
KM MANI MEMORIAL GOVT GENERAL HOSPITAL PALA	65.75%	46.63%	23.97%	11.48%
FAMILY HEALTH CENTRE ERATTUPETTA	41.31%	95.67%	69.78%	16.25%
FAMILY HEALTH CENTRE MUNDANKUNNU	29.04%	98.39%	12.65%	19.85%
PRIMARY HEALTH CENTRE KOZHUVANAL	60.87%	68.09%	59.22%	31.40%
COMMUNITY HEALTH CENTRE MUNDAKAYAM	31.10%	4.34%	1.81%	31.58%
COMMUNITY HEALTH CENTRE RAMAPURAM	40.62%	97.23%	76.75%	35.64%
FAMILY HEALTH CENTRE VELLAVOOR	90.90%	50.77%	48.50%	41.75%
FAMILY HEALTH CENTRE PANACHIKKADU	78.35%	94.18%	99.79%	46.34%
COMMUNITY HEALTH CENTRE ARUNOOTTIMANGALAM	45.50%	99.04%	84.32%	53.59%
FAMILY HEALTH CENTRE MARANGATTUPALLY	56.20%	97.62%	97.27%	54.13%
FAMILY HEALTH CENTRE MANARCAD	85.47%	99.41%	94.17%	55.23%
FAMILY HEALTH CENTRE POONJAR	82.02%	98.81%	89.63%	60.06%
FAMILY HEALTH CENTRE KALLARA	84.47%	98.27%	95.65%	68.21%
FAMILY HEALTH CENTRE NATTAKOM	57.83%	95.88%	69.34%	68.61%
DISTRICT TB CENTRE KOTTAYAM	43.20%	40.22%	15.38%	69.70%
FAMILY HEALTH CENTRE MADAPPALLY	67.68%	93.83%	74.92%	73.00%
FAMILY HEALTH CENTRE KADUTHURUTHY	71.25%	99.83%	92.05%	73.01%
FAMILY HEALTH CENTRE ONAMTHURUTH	27.26%	94.24%	86.12%	78.38%
FAMILY HEALTH CENTRE BRAHMAMANGALAM	76.22%	100.00%	100.00%	83.31%
FAMILY HEALTH CENTRE THOTTACKAD	69.47%	99.10%	97.92%	84.17%
COMMUNITY HEALTH CENTRE ERUMELEY	16.79%	0.34%	0.35%	85.71%
FAMILY HEALTH CENTRE KURUPPANTHARA	80.52%	99.67%	94.07%	94.44%
FAMILY HEALTH CENTRE VIZHIKKATHODU	19.26%	36.97%	26.88%	96.92%
FAMILY HEALTH CENTRE UDAYANAPURAM	61.88%	99.90%	95.88%	98.28%
FAMILY HEALTH CENTRE PARAMPUZHA	52.56%	99.13%	100.00%	99.00%
FAMILY HEALTH CENTRE MEENACHIL	91.53%	98.69%	100.00%	100.00%
FAMILY HEALTH CENTRE VAZHOOR	99.97%	99.07%	97.24%	100.00%
FAMILY HEALTH CENTRE MOONNILAVU	82.52%	99.41%	98.34%	100.00%
FAMILY HEALTH CENTRE MARAVANTHURUTHU	73.73%	97.56%	85.56%	100.00%
FAMILY HEALTH CENTRE VELIYANNOOR	65.15%	99.49%	100.00%	100.00%
IIIIIIIIIIIIIIIIIIII FAMILY HEALTH CENTRE VELLOOR IIIIIIIIIIIIIIIIIIII NQAS ACCREDITED	64.17%	98.21%	94.80%	100.00%
FAMILY HEALTH CENTRE MUTHOLY	65.32%	93.61%	87.30%	100.00%
FAMILY HEALTH CENTRE PAIPPAD	52.89%	98.75%	100.00%	100.00%
COMMUNITY HEALTH CENTRE PAIKA	56.94%	97.71%	82.44%	100.00%
URBAN PRIMARY HEALTH CENTRE PERUNNA	49.96%	98.34%	91.68%	100.00%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

