

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	57
Urban Health Wellness Centre	14
Urban Primary Health Centre	14
Block Family Health Centre	7
Community Health Centre	4
Taluk Headquarters Hospital	4
District Hospital	3
Taluk Hospital	3
District TB Centre	1
Medical College Hospital	1
Public Health Laboratory	1
Specialty Hospital - Women Children	1
Total	110

## 2. Highlights



1. An increase in OP consultation was observed in November, with the percentage rising from 71% to 73%.
2. UHID visits increased by 1% during November, rising from 29% to 30%.
3. Pharmacy prescriptions increased by 2% during the month of November, rising from 51% to 53%.
4. Family Health Centre Ponmala has secured the top position in the eHealth institution-level ranking.



1. In November, Malappuram(MLP) district dropped from 3rd to 4th position in overall eHealth service delivery among all DHS and NHM institutions, excluding those that offer only Reception and Advance Appointment services
2. Block FHC Maranchery records the lowest UHID percentage among institutions.
3. DH Tirur has the lowest consultation %.
4. CHC Omanoor has the lowest Pharmacy prescriptions% and Lab Orders by Doctors %.
5. The district ranked 13th in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.11%.
6. The percentage of lab orders placed by doctors reduced from 60% to 59% in November, marking a 1% decline.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently using (except institution started with VPN)

2. Percentage of UHID Visits.

3. Percentage of Doctor Consultations.

4. Percentage of Pharmacy Prescriptions by doctors.

5. Percentage of lab orders by doctors.

6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE PONMALA	1
FAMILY HEALTH CENTRE AMARAMBALAM	2
FAMILY HEALTH CENTRE MOORKKANAD	2
FAMILY HEALTH CENTRE PULIKKAL	2
FAMILY HEALTH CENTRE THIRUNAVAYA	2
FAMILY HEALTH CENTRE CHOKKAD	3
FAMILY HEALTH CENTRE MOONNIYUR	3
FAMILY HEALTH CENTRE VAZHAYOOR	3
FAMILY HEALTH CENTRE ATHANIKKAL	4
FAMILY HEALTH CENTRE CHERUKAVU	4
FAMILY HEALTH CENTRE PARAPPANANGADI	4
FAMILY HEALTH CENTRE A R NAGAR	5
FAMILY HEALTH CENTRE CHELEMBRA	5
FAMILY HEALTH CENTRE PANDIKKAD	5
FAMILY HEALTH CENTRE PORUR	5
FAMILY HEALTH CENTRE THENHIPALAM	6
BLOCK FAMILY HEALTH CENTRE THIRUVALI	7
FAMILY HEALTH CENTRE KARULAI	7
FAMILY HEALTH CENTRE NANNAMBRA	7
FAMILY HEALTH CENTRE VAZHIKKADAVU	7
FAMILY HEALTH CENTRE EDAPATTA	8
FAMILY HEALTH CENTRE KALADI	8
FAMILY HEALTH CENTRE KOTTAKKAL	8
FAMILY HEALTH CENTRE MORAYUR	8
FAMILY HEALTH CENTRE MUTHUVALLUR VILAYIL	8
FAMILY HEALTH CENTRE THANALUR	8
FAMILY HEALTH CENTRE KOOTTAYI	9
FAMILY HEALTH CENTRE THAZHEKKODE	9
FAMILY HEALTH CENTRE THRIKKALANGODE	9
FAMILY HEALTH CENTRE TRIPPANACHI	9
FAMILY HEALTH CENTRE CHEMMALASSERY	10
FAMILY HEALTH CENTRE ELAMKULAM	10
FAMILY HEALTH CENTRE KUZHIMANNA	10
URBAN PRIMARY HEALTH CENTRE NILAMBUR	10
URBAN PRIMARY HEALTH CENTRE PERINTHALMANNA	10
FAMILY HEALTH CENTRE MARAKKARA	11
FAMILY HEALTH CENTRE POTHUKAL	11

Hospital	Rank
FAMILY HEALTH CENTRE ANGADIPPURAM	27
FAMILY HEALTH CENTRE VELIYANCODE	27
DISTRICT HOSPITAL TIRUR	26
FAMILY HEALTH CENTRE ATHAVANAD	26
TALUK HEAD QUARTERS HOSPITAL MALAPPURAM	26
COMMUNITY HEALTH CENTRE PURATHUR	25
BLOCK FAMILY HEALTH CENTRE VETOM	24
WOMEN AND CHILDRENS HOSPITAL PONNANI	23
COMMUNITY HEALTH CENTRE OMANOOR	22
FAMILY HEALTH CENTRE EDAYUR	22
TALUK HEAD QUARTERS HOSPITAL TIRURANGADI	22
BLOCK FAMILY HEALTH CENTRE VENGARA	21
FAMILY HEALTH CENTRE CHALIYAR	21
FAMILY HEALTH CENTRE OZHUR	21
BLOCK FAMILY HEALTH CENTRE MARANCHERY	20
FAMILY HEALTH CENTRE THUVVUR	20
FAMILY HEALTH CENTRE VATTAMKULAM	20
FAMILY HEALTH CENTRE POOVATHIKKAL	19
URBAN PRIMARY HEALTH CENTRE MANGALASSERY	18
FAMILY HEALTH CENTRE THALAKKAD	17
COMMUNITY HEALTH CENTRE KARUVARAKUNDU	16
FAMILY HEALTH CENTRE OORAKAM	16
URBAN PRIMARY HEALTH CENTRE BIYYAM	16
BLOCK FAMILY HEALTH CENTRE POOKKOTTUR	15
URBAN PRIMARY HEALTH CENTRE VETTEKODE	15
FAMILY HEALTH CENTRE ALAMKODE	14
FAMILY HEALTH CENTRE TRIPRANGODE	14
FAMILY HEALTH CENTRE PUZHAKKATTIRI	13
FAMILY HEALTH CENTRE MARANCHERY	12
FAMILY HEALTH CENTRE PALAPPETTY	12
FAMILY HEALTH CENTRE PANG	12
FAMILY HEALTH CENTRE VAZHAKKAD	12
FAMILY HEALTH CENTRE MARAKKARA	11
FAMILY HEALTH CENTRE POTHUKAL	11
FAMILY HEALTH CENTRE VALAVANNUR	11
FAMILY HEALTH CENTRE CHEMMALASSERY	10



3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

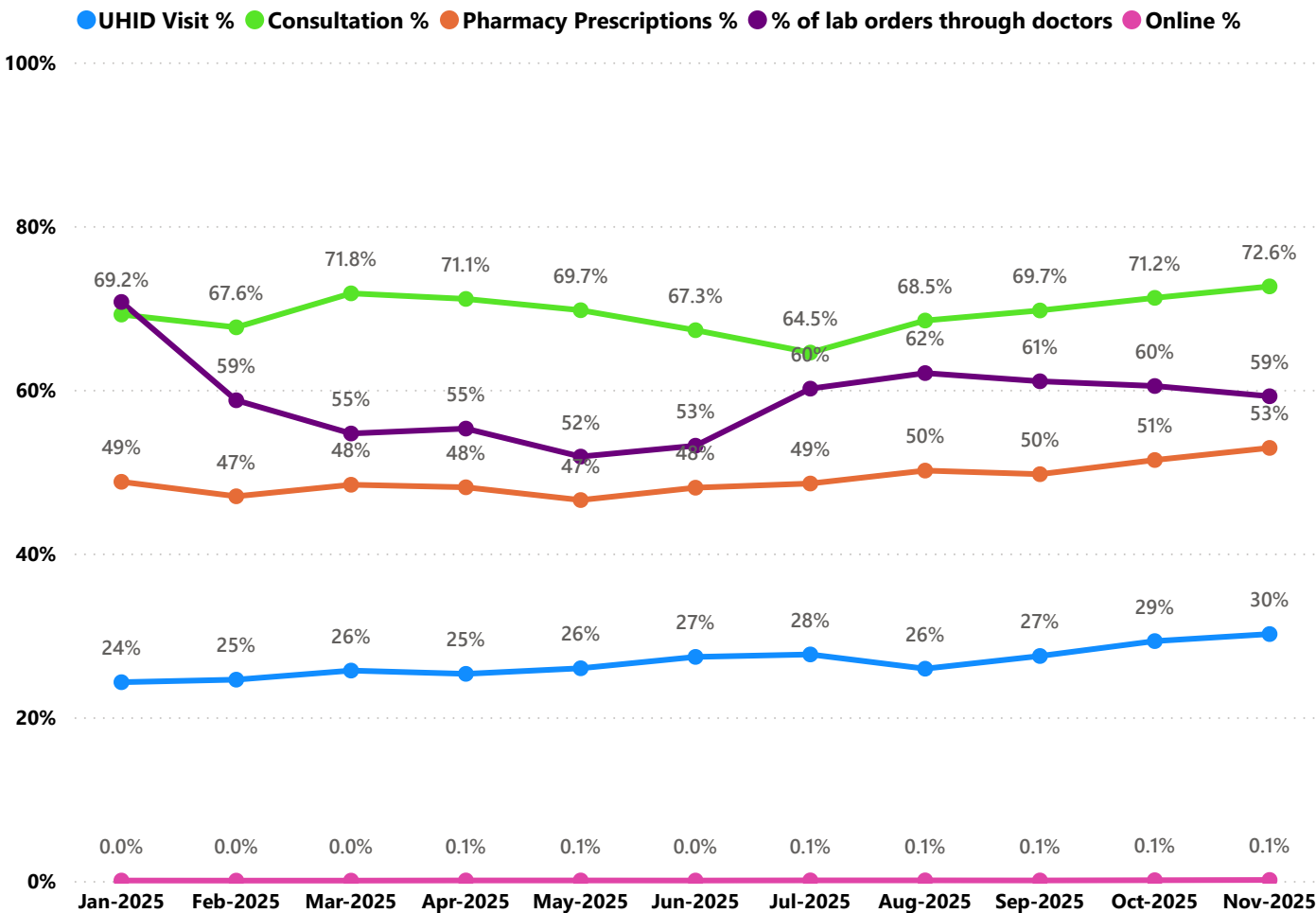
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE ANGADIPPURAM  
FAMILY HEALTH CENTRE VELIYANCODE

3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) \times 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) \times 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) \times 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) \times 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) \times 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE PONMALA	82.86%	99.73%	92.87%	90.62%
FAMILY HEALTH CENTRE ELAMKULAM	79.36%	90.18%	77.79%	31.65%
FAMILY HEALTH CENTRE THIRUNAVAYA	79.33%	99.90%	99.30%	93.76%
FAMILY HEALTH CENTRE AMARAMBALAM	77.85%	98.59%	93.68%	96.67%
FAMILY HEALTH CENTRE ATHANIKKAL	76.05%	95.41%	88.53%	82.74%
FAMILY HEALTH CENTRE CHERUKAVU	74.21%	99.48%	76.10%	99.63%
FAMILY HEALTH CENTRE CHELEMBRA	74.19%	99.92%	90.18%	69.86%
FAMILY HEALTH CENTRE MOORKKANAD	74.04%	99.66%	91.67%	100.00%
FAMILY HEALTH CENTRE PULIKKAL	71.69%	99.31%	94.47%	100.00%
BLOCK FAMILY HEALTH CENTRE THIRUVALI	70.49%	96.76%	88.67%	56.75%
FAMILY HEALTH CENTRE CHEMMALASSERY	70.33%	97.87%	14.33%	100.00%
FAMILY HEALTH CENTRE PORUR	69.54%	99.73%	90.75%	77.94%
FAMILY HEALTH CENTRE MOONNIYUR	66.22%	99.15%	92.93%	92.47%
FAMILY HEALTH CENTRE VAZHAYOOR	64.36%	94.70%	90.19%	100.00%
FAMILY HEALTH CENTRE TRIPPANACHI	64.33%	91.98%	87.16%	42.49%
FAMILY HEALTH CENTRE CHOKKAD	63.63%	99.93%	96.01%	100.00%
FAMILY HEALTH CENTRE PANDIKKAD	60.78%	94.43%	90.40%	70.50%
FAMILY HEALTH CENTRE THENHIPALAM	60.23%	99.31%	89.98%	76.47%
FAMILY HEALTH CENTRE PARAPPANANGADI	59.20%	99.06%	94.82%	98.97%
FAMILY HEALTH CENTRE MUTHUVALLUR VILAYIL	58.32%	96.89%	78.30%	75.61%
FAMILY HEALTH CENTRE MORAYUR	56.27%	99.83%	88.60%	69.94%
FAMILY HEALTH CENTRE CHALIYAR	54.72%	20.10%	17.79%	64.23%
FAMILY HEALTH CENTRE TRIPRANGODE	52.89%	90.28%	64.21%	25.33%
COMMUNITY HEALTH CENTRE KARUVARAKUNDU	52.67%	58.22%	14.72%	100.00%
FAMILY HEALTH CENTRE POTHUKAL	51.41%	99.97%	88.92%	31.50%
FAMILY HEALTH CENTRE A R NAGAR	49.21%	99.30%	92.53%	92.23%
FAMILY HEALTH CENTRE THANALUR	46.65%	96.82%	81.30%	77.30%
FAMILY HEALTH CENTRE KALADI	42.81%	99.62%	87.15%	78.81%
FAMILY HEALTH CENTRE THRIKKALANGODE	41.56%	93.89%	64.55%	86.84%
FAMILY HEALTH CENTRE KOOTTAYI	37.37%	94.10%	61.59%	100.00%
FAMILY HEALTH CENTRE NANNAMBRA	36.84%	99.66%	89.12%	96.59%
FAMILY HEALTH CENTRE VAZHAKKAD	36.16%	96.12%	79.91%	57.61%
FAMILY HEALTH CENTRE ALAMKODE	35.28%	95.20%	70.28%	39.06%
FAMILY HEALTH CENTRE VAZHIKKADAVU	34.95%	99.47%	94.25%	87.24%
URBAN PRIMARY HEALTH CENTRE NILAMBUR	32.20%	87.38%	63.33%	94.00%
FAMILY HEALTH CENTRE KARULAI	32.11%	98.49%	92.71%	86.36%
FAMILY HEALTH CENTRE EDAPATTA	31.78%	98.16%	77.16%	99.09%
FAMILY HEALTH CENTRE KOTTAKKAL	29.42%	98.64%	86.11%	100.00%
FAMILY HEALTH CENTRE EDAYUR	28.39%	33.21%	16.45%	46.15%
FAMILY HEALTH CENTRE THAZHEKKODE	26.99%	99.64%	88.92%	84.13%
TALUK HEAD QUARTERS HOSPITAL TIRURANGADI	26.07%	53.62%	35.38%	7.40%
FAMILY HEALTH CENTRE VATTAMKULAM	24.68%	99.96%	0.00%	58.17%

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE ATHAVANAD	2.32%	0.00%	0.00%	0.00%
DISTRICT HOSPITAL TIRUR	1.13%	3.16%	1.28%	0.00%
TALUK HEAD QUARTERS HOSPITAL MALAPPURAM	0.24%	7.83%	0.69%	0.00%
COMMUNITY HEALTH CENTRE PURATHUR	14.86%	12.15%	0.90%	18.80%
FAMILY HEALTH CENTRE CHALIYAR	54.72%	20.10%	17.79%	64.23%
FAMILY HEALTH CENTRE EDAYUR	28.39%	33.21%	16.45%	46.15%
FAMILY HEALTH CENTRE THUVVUR	18.24%	46.88%	27.59%	100.00%
WOMEN AND CHILDRENS HOSPITAL PONNANI	3.48%	47.82%	40.62%	14.89%
FAMILY HEALTH CENTRE OZHUR	4.02%	48.03%	23.88%	89.02%
TALUK HEAD QUARTERS HOSPITAL TIRURANGADI	26.07%	53.62%	35.38%	7.40%
COMMUNITY HEALTH CENTRE KARUVARAKUNDU	52.67%	58.22%	14.72%	100.00%
URBAN PRIMARY HEALTH CENTRE BIYYAM	4.30%	64.80%	58.42%	98.86%
BLOCK FAMILY HEALTH CENTRE VETOM	3.38%	66.68%	0.00%	3.85%
BLOCK FAMILY HEALTH CENTRE VENGARA	9.53%	81.43%	40.37%	28.59%
BLOCK FAMILY HEALTH CENTRE MARANCHERY	0.02%	81.68%	39.04%	50.17%
FAMILY HEALTH CENTRE PUZHAKKATTIRI	0.76%	82.31%	61.84%	99.61%
URBAN PRIMARY HEALTH CENTRE VETTEKODE	17.01%	84.70%	73.14%	51.98%
URBAN PRIMARY HEALTH CENTRE MANGALASSERY	1.41%	85.23%	69.27%	49.47%
URBAN PRIMARY HEALTH CENTRE NILAMBUR	32.20%	87.38%	63.33%	94.00%
BLOCK FAMILY HEALTH CENTRE POOKKOTTUR	23.25%	88.93%	29.20%	100.00%
FAMILY HEALTH CENTRE ELAMKULAM	79.36%	90.18%	77.79%	31.65%
FAMILY HEALTH CENTRE TRIPRANGODE	52.89%	90.28%	64.21%	25.33%
FAMILY HEALTH CENTRE VALAVANNUR	11.32%	91.60%	84.59%	71.86%
FAMILY HEALTH CENTRE TRIPPANACHI	64.33%	91.98%	87.16%	42.49%
URBAN PRIMARY HEALTH CENTRE PERINTHALMANNA	17.20%	93.20%	74.98%	91.50%
FAMILY HEALTH CENTRE THRIKKALANGODE	41.56%	93.89%	64.55%	86.84%
FAMILY HEALTH CENTRE KOOTTAYI	37.37%	94.10%	61.59%	100.00%
FAMILY HEALTH CENTRE PANDIKKAD	60.78%	94.43%	90.40%	70.50%
FAMILY HEALTH CENTRE VAZHAYOOR	64.36%	94.70%	90.19%	100.00%
FAMILY HEALTH CENTRE ALAMKODE	35.28%	95.20%	70.28%	39.06%
FAMILY HEALTH CENTRE ATHANIKKAL	76.05%	95.41%	88.53%	82.74%
FAMILY HEALTH CENTRE PALAPPETTY	2.79%	95.63%	72.88%	83.61%
FAMILY HEALTH CENTRE VAZHAKKAD	36.16%	96.12%	79.91%	57.61%
FAMILY HEALTH CENTRE KUZHIMANNA	13.04%	96.47%	71.09%	97.39%
BLOCK FAMILY HEALTH CENTRE THIRUVALI	70.49%	96.76%	88.67%	56.75%
FAMILY HEALTH CENTRE THANALUR	46.65%	96.82%	81.30%	77.30%
FAMILY HEALTH CENTRE MUTHUVALLUR VILAYIL	58.32%	96.89%	78.30%	75.61%
FAMILY HEALTH CENTRE PANG	23.05%	97.18%	93.99%	47.75%
FAMILY HEALTH CENTRE OORAKAM	5.19%	97.41%	20.17%	97.20%
FAMILY HEALTH CENTRE MARANCHERY	8.92%	97.71%	76.09%	85.35%
FAMILY HEALTH CENTRE CHEMMALASSERY	70.33%	97.87%	14.33%	100.00%
COMMUNITY HEALTH CENTRE OMANOOR	16.95%	97.98%	0.02%	1.23%





Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285



4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

