

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	45
Taluk Headquarters Hospital	6
Urban Health Wellness Centre	6
Urban Primary Health Centre	4
Community Health Centre	2
Block Family Health Centre	1
District Hospital	1
Medical College Hospital	1
Primary Health Centre	1
Specialty Hospital - Women Children	1
Taluk Hospital	1
Total	69

2. Highlights



1. An increase in OP consultation was observed in November, with the percentage rising from 66% to 70%.
2. UHID Visits remained unchanged in November compared to the previous month..
3. Palakkad district ranks the 2nd position in district-wise count of online appointments taken .
4. The district is in the 1st position in the district-wise percentage of online appointments taken up for OP visits, with nearly 2.01%.
5. Family Health Centre Kavassery has secured the top position in the eHealth institution-level ranking.



1. In November, Palakkad(PKD) district dropped from 4th to 5th position in overall eHealth service delivery among all DHS and NHM institutions, excluding those that offer only Reception and Advance Appointment services.
2. FHC Muthalamada records the lowest UHID percentage among institutions.
3. DH Palakkad has the lowest consultation %.
4. CHC Kadampazhipuram has the lowest Pharmacy prescriptions% and FHC Elambulassery has the lowest percentage of Lab Orders by Doctors.
5. The percentage of lab orders placed by doctors reduced from 43% to 42% in November, marking a 1% decline.
6. The percentage of Pharmacy reduced from 59% to 58% in November, marking a 1% decline.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently using (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
Family Health Centre Kavassery	1
Family Health Centre Anakatty	2
Family Health Centre Keralassery	2
family Health Centre Kuthanur	2
Family Health Centre Ozhalapathy	2
Family Health Centre Kizhakkencherry	3
FAMILY HEALTH CENTRE AYALUR	4
Family Health Centre Kanjirapuzha	4
FAMILY HEALTH CENTRE MANNUR	4
Family Health Centre Pallippuram	4
FAMILY HEALTH CENTRE VANDAZHY	4
Family Health Centre Vaniyamkulam	4
Family Health Centre Kalladikode	5
Family Health Centre Kannambra	5
Family Health Centre Kumaranellur	5
FAMILY HEALTH CENTRE MANKARA	5
Family Health Centre Mathur	5
Family Health Centre Kunissery	6
FAMILY HEALTH CENTRE NELLAYA	6
Family Health Centre Parali	6
Family Health Centre Peruvemba	6
FAMILY HEALTH CENTRE VANNAMADA	6
Family Health Centre Vellinezhi	6
Community Health Centre Nanniode	7
Family Health Centre Adakkaputhur	7
Family Health Centre Chalavara	7
Family Health Centre Kappoor	8
Family Health Centre Karakurissi	8
Family Health Centre Kumbidi	8
Family Health Centre Marutharode	8
Family Health Centre Pookkottukavu	9
Family Health Centre Puduppariyaram	9
Family Health Centre Sreekrishnapuram	9
Family Health Centre Vadavannur	9
Urban Primary Health Centre Kulappully	9
Family Health Centre Kollengode	10
Family Health Centre Puthucode	10
Block Family Health Centre Konqad	11

Hospital	Rank
Family Health Centre Kottopadam	22
Family Health Centre Pattithara	21
FAMILY HEALTH CENTRE ONGALLUR	20
Family Health Centre Pudur	20
Family Health Centre Akathethara	19
ATTAPPADY TRIBAL TALUK SPECIALITY HOSPITAL	18
DISTRICT HOSPITAL PALAKKAD	17
COMMUNITY HEALTH CENTRE KADAMPAZHUPURAM	16
Family Health Centre Elambulassery	16
FAMILY HEALTH CENTRE MUTHALAMADA	15
Family Health Centre Peringottukurissi	14
Family Health Centre Pallassana	13
Urban Primary Health Centre Diara Street	12
Block Family Health Centre Kongad	11
FAMILY HEALTH CENTRE MUNDUR PALAKKAD	11
Family Health Centre Kollengode	10
Family Health Centre Puthucode	10
Family Health Centre Pookkottukavu	9
Family Health Centre Puduppariyaram	9
Family Health Centre Sreekrishnapuram	9
Family Health Centre Vadavannur	9
Urban Primary Health Centre Kulappully	9
Family Health Centre Kappoor	8
Family Health Centre Karakurissi	8
Family Health Centre Kumbidi	8
Family Health Centre Marutharode	8
Community Health Centre Nanniode	7
Family Health Centre Adakkaputhur	7
Family Health Centre Chalavara	7
Family Health Centre Kunissery	6
FAMILY HEALTH CENTRE NELLAYA	6
Family Health Centre Parali	6
Family Health Centre Peruvemba	6
FAMILY HEALTH CENTRE VANNAMADA	6
Family Health Centre Vellinezhi	6
Family Health Centre Kalladikode	5
Family Health Centre Kannambra	5

3.1 eHealth Performance - Reception Module

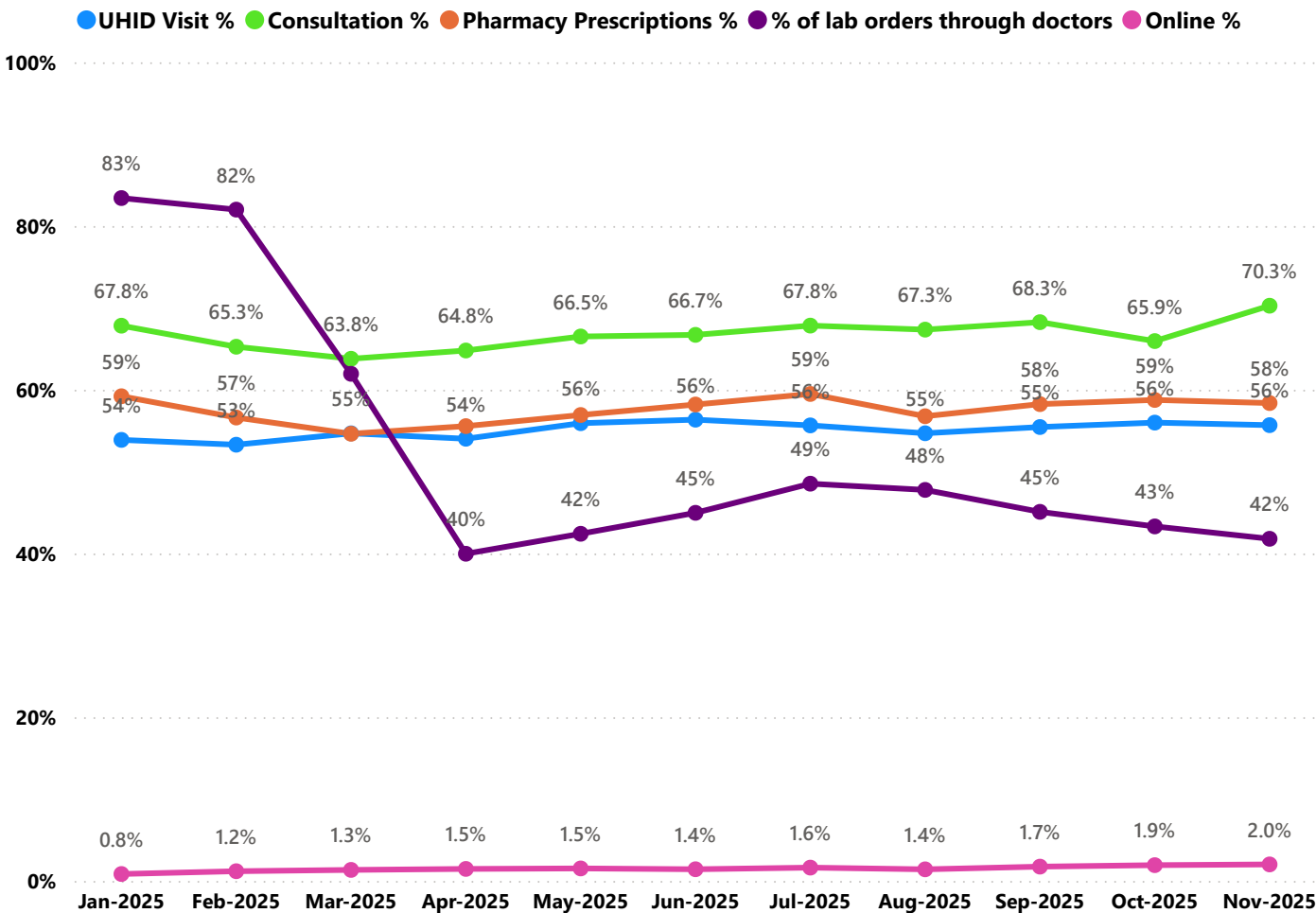
Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name
Family Health Centre Kottopadam
FAMILY HEALTH CENTRE ONGALLUR
Family Health Centre Pattithara
Family Health Centre Pudur

3.2 e-Health Performance Trend



- UHID Visit % is calculated as (UHID Visits / Total Visit) *100
- Consultation % is calculated as (Doctor Consultation / OP Visits) *100
- Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100
- Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100
- Online % is calculated as (Online appointments via web portal/Total OP Visits) *100

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
Family Health Centre Anakkatty	99.16%	94.58%	88.45%	94.69%
Family Health Centre Kavassery	94.44%	100.00%	91.98%	95.57%
Family Health Centre Keralassery	88.82%	98.38%	90.82%	92.55%
FAMILY HEALTH CENTRE MANNUR	85.40%	99.80%	87.88%	87.36%
Family Health Centre Ozhalapathy	83.70%	98.29%	91.97%	96.07%
Block Family Health Centre Kongad	83.60%	98.60%	81.37%	0.00%
Family Health Centre Kizhakkencherry	82.91%	96.19%	89.71%	96.97%
Family Health Centre Kanjirapuzha	82.77%	95.03%	89.59%	82.26%
family Health Centre Kuthanur	82.08%	99.40%	91.48%	97.26%
FAMILY HEALTH CENTRE MUNDUR PALAKKAD	77.89%	93.91%	0.19%	94.74%
Family Health Centre Kannambra	77.84%	93.70%	91.13%	70.83%
Community Health Centre Nanniode	76.92%	84.26%	77.39%	80.63%
Family Health Centre Puduppariyaram	72.35%	95.92%	85.21%	48.61%
Family Health Centre Vaniyamkulam	71.42%	99.57%	88.47%	100.00%
Family Health Centre Pallippuram	71.15%	91.54%	88.73%	100.00%
FAMILY HEALTH CENTRE AYALUR	70.74%	99.59%	91.58%	83.57%
Family Health Centre Peringottukurissi	69.85%	29.31%	27.49%	79.67%
Family Health Centre Mathur	68.41%	99.96%	87.31%	100.00%
DISTRICT HOSPITAL PALAKKAD	66.70%	7.92%	6.44%	5.87%
FAMILY HEALTH CENTRE MANKARA	64.02%	97.78%	92.37%	89.90%
FAMILY HEALTH CENTRE VANDAZHY	62.32%	97.13%	92.79%	98.45%
Urban Primary Health Centre Diara Street	62.25%	80.75%	62.91%	10.24%
Family Health Centre Kunissery	61.83%	99.70%	87.53%	88.12%
Family Health Centre Parali	60.41%	94.31%	88.33%	82.29%
Urban Primary Health Centre Kulappully	59.92%	90.87%	75.48%	70.69%
Family Health Centre Peruvemba	58.56%	98.58%	87.54%	98.33%
Family Health Centre Kumaranellur	56.96%	92.96%	90.04%	95.72%
Family Health Centre Kalladikode	55.54%	99.78%	90.71%	100.00%
Family Health Centre Puthucode	54.80%	83.59%	76.12%	63.51%
Family Health Centre Vellinezhi	53.15%	99.06%	90.54%	83.60%
Family Health Centre Kumbidi	52.53%	98.91%	87.59%	74.32%
FAMILY HEALTH CENTRE VANNAMADA	51.73%	99.04%	88.60%	96.55%
Family Health Centre Marutharode	49.24%	89.92%	84.36%	95.91%
FAMILY HEALTH CENTRE NELLAYA	48.37%	97.19%	91.85%	90.49%
Family Health Centre Chalavara	40.65%	98.70%	86.79%	99.10%
Family Health Centre Vadavannur	39.98%	90.81%	84.77%	86.49%
Family Health Centre Adakkaputhur	38.94%	99.87%	92.39%	96.22%
Family Health Centre Kappoor	35.68%	97.46%	88.39%	100.00%
Family Health Centre Pookkottukavu	35.20%	99.70%	92.74%	74.07%
Family Health Centre Akathethara	34.98%	0.00%	0.00%	0.00%
Family Health Centre Kollengode	33.06%	92.05%	89.66%	61.71%
Family Health Centre Sreekrishnapuram	32.81%	98.65%	87.54%	80.66%

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE MUTHALAMADA	13.72%	23.77%	3.34%	100.00%
Family Health Centre Pallassana	16.83%	97.20%	6.79%	99.01%
ATTAPPADY TRIBAL TALUK SPECIALITY HOSPITAL	17.32%	28.56%	17.23%	12.32%
COMMUNITY HEALTH CENTRE KADAMPAZHUPURAM	20.31%	56.62%	0.01%	33.33%
Family Health Centre Karakurissi	21.55%	97.45%	91.86%	99.69%
Family Health Centre Elambulassery	25.29%	49.51%	48.61%	4.44%
Family Health Centre Sreekrishnapuram	32.81%	98.65%	87.54%	80.66%
Family Health Centre Kollengode	33.06%	92.05%	89.66%	61.71%
Family Health Centre Akathethara	34.98%	0.00%	0.00%	0.00%
Family Health Centre Pookkottukavu	35.20%	99.70%	92.74%	74.07%
Family Health Centre Kappoor	35.68%	97.46%	88.39%	100.00%
Family Health Centre Adakkaputhur	38.94%	99.87%	92.39%	96.22%
Family Health Centre Vadavannur	39.98%	90.81%	84.77%	86.49%
Family Health Centre Chalavara	40.65%	98.70%	86.79%	99.10%
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Family Health Centre Marutharode	49.24%	89.92%	84.36%	95.91%
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Family Health Centre Parali	60.41%	94.31%	88.33%	82.29%
Family Health Centre Kunissery	61.83%	99.70%	87.53%	88.12%
Urban Primary Health Centre Diara Street	62.25%	80.75%	62.91%	10.24%
FAMILY HEALTH CENTRE VANDAZHY	62.32%	97.13%	92.79%	98.45%
FAMILY HEALTH CENTRE MANKARA	64.02%	97.78%	92.37%	89.90%
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family Health Centre Kuthanur	82.08%	99.40%	91.48%	97.26%
Family Health Centre Kanjirapuzha	82.77%	95.03%	89.59%	82.26%
Family Health Centre Kizhakkencherry	82.91%	96.19%	89.71%	96.97%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

