

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	23
Taluk Headquarters Hospital	4
Urban Health Wellness Centre	3
General Hospital	2
Urban Primary Health Centre	2
Block Family Health Centre	1
District Hospital	1
Medical College Hospital	1
Total	37

2. Highlights



1. OP consultation remained unchanged in November compared to the previous month.

2. UHID visits remained unchanged in November compared to the previous month.

3. The percentage of lab orders placed by doctors increased by 2% in November, rising from 21% to 23%.

4. Pharmacy prescriptions remained unchanged in November compared to the previous month.

5. Family Health Centre Koipuram has secured the top position in the eHealth institution-level ranking.



1. Pathanamthitta (PTA) district ranks 8th overall in eHealth service delivery among all DHS and NHM institutions, excluding institutions that offer only Reception/Advance Appointment services.

2. General Hospital Pathanamthitta records the lowest UHID percentage among institutions.

3. FHC Kulanada has the lowest consultation %,Pharmacy prescriptions% and FHC Chenneerkara has the lowest Lab Orders by Doctors %.

4. Pathanamthitta district is in 10th position district-wise count of online appointments taken .The district ranked 7th in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.9%.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently using (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

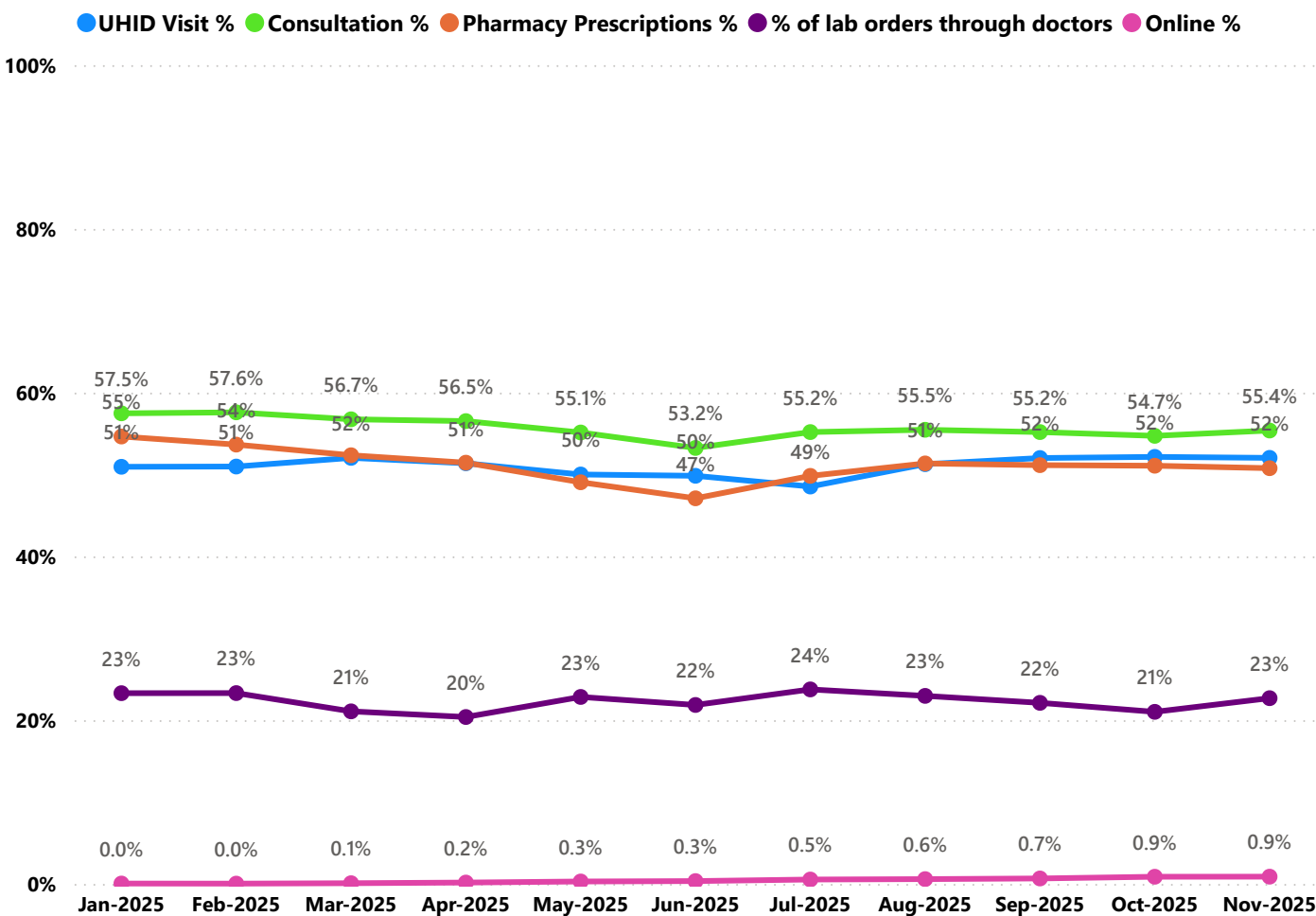
Hospital	Rank
FAMILY HEALTH CENTRE KOIPURAM	1
FAMILY HEALTH CENTRE EZHAMKULAM	2
FAMILY HEALTH CENTRE KOTTANGAL	2
FAMILY HEALTH CENTRE MEZHUVELI	2
FAMILY HEALTH CENTRE VADASSERIKKARA	2
FAMILY HEALTH CENTRE OTHERA	3
FAMILY HEALTH CENTRE THANNITHODE	3
URBAN FAMILY HEALTH CENTRE THIRUVALLA	3
FAMILY HEALTH CENTRE CHANDANAPPALLY	4
FAMILY HEALTH CENTRE PALLICKAL	4
FAMILY HEALTH CENTRE ANICADU	5
Family Health Centre Nedumpuram	5
FAMILY HEALTH CENTRE SEETHATHODE	5
FAMILY HEALTH CENTRE CHENNEERKARA	6
FAMILY HEALTH CENTRE NARANAMMOOZHY	6
FAMILY HEALTH CENTRE PANDALAM	6
FAMILY HEALTH CENTRE NIRANAM	7
FAMILY HEALTH CENTRE VECHOOCHIRA	7
FAMILY HEALTH CENTRE CHITTAR	8
FAMILY HEALTH CENTRE KULANADA	9
FAMILY HEALTH CENTRE KADAMMANITTA	10
FAMILY HEALTH CENTRE VALLANA	11
GENERAL HOSPITAL PATHANAMTHITTA	12

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE NARANAMMOOZHY	87.06%	99.90%	94.29%	0.00%
FAMILY HEALTH CENTRE KADAMMANITTA	58.82%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE VALLANA	39.63%	0.00%	0.00%	0.00%
GENERAL HOSPITAL PATHANAMTHITTA	22.94%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE CHENNEERKARA	64.13%	97.25%	90.06%	20.86%
FAMILY HEALTH CENTRE ANICADU	85.52%	80.86%	78.71%	40.15%
FAMILY HEALTH CENTRE VECHOOCHIRA	56.78%	86.98%	83.75%	41.15%
Family Health Centre Nedumpuram	66.85%	98.18%	89.70%	41.30%
FAMILY HEALTH CENTRE NIRANAM	61.52%	87.26%	75.22%	43.84%
FAMILY HEALTH CENTRE PALLICKAL	74.02%	99.94%	93.74%	45.60%
FAMILY HEALTH CENTRE CHITTAR	69.36%	70.73%	52.23%	45.80%
FAMILY HEALTH CENTRE PANDALAM	52.41%	93.15%	87.27%	48.72%
FAMILY HEALTH CENTRE VADASSERIKKARA	85.58%	98.86%	91.13%	62.01%
FAMILY HEALTH CENTRE THANNITHODE	83.82%	91.83%	84.65%	69.19%
FAMILY HEALTH CENTRE KOTTANGAL	87.28%	98.21%	90.20%	69.87%
FAMILY HEALTH CENTRE OTHERA	62.52%	99.37%	90.86%	70.30%
FAMILY HEALTH CENTRE MEZHUVELI	77.58%	99.74%	100.00%	72.82%
FAMILY HEALTH CENTRE EZHAMKULAM	71.50%	99.54%	92.89%	73.72%
FAMILY HEALTH CENTRE KULANADA	56.08%	3.03%	1.99%	75.00%
FAMILY HEALTH CENTRE SEETHATHODE	44.32%	90.36%	76.11%	78.26%
FAMILY HEALTH CENTRE CHANDANAPPALLY	59.94%	98.14%	89.21%	80.00%
FAMILY HEALTH CENTRE KOIPURAM	64.88%	99.90%	91.00%	92.31%
URBAN FAMILY HEALTH CENTRE THIRUVALLA	59.81%	95.93%	86.25%	97.92%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

