

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	60
Urban Health Wellness Centre	18
Urban Primary Health Centre	7
Community Health Centre	4
Taluk Headquarters Hospital	3
Taluk Hospital	3
General Hospital	2
Block Family Health Centre	1
District Hospital	1
Medical College Hospital	1
Primary Health Centre	1
Total	101

2. Highlights



1. UHID visits increased by 1% during November, rising from 46 to 47%

2. An increase in OP consultation was observed in November, with the percentage rising from 71.1% to 75.7%.

3. The percentage of lab orders placed by doctors increased by 2% in November, rising from 43% to 45%.

4. Pharmacy prescriptions increased by 4% during the month of November

5. The district at 5th position in the district-wise count of online appointments taken .The district ranked 6th in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.91%.

6. Family Health Centre Arthat has secured the top position in the eHealth institution-level ranking.



1. In November, Thrissur district dropped from 3rd to 4th position in overall eHealth service delivery among all DHS and NHM institutions, excluding those that offer only Reception and Advance Appointment services

2. General Hospital Thrissur records the lowest UHID percentage ,Pharmacy prescriptions% and Lab Orders by Doctors % among institutions.

3. FHC Madakathara has the lowest consultation %.

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently using (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, November 2025, along with the previous two months, is provided in the table below.

District	September	October	November
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	5	4	3
MALAPPURAM	4	3	4
THRISSUR	5	3	4
PALAKKAD	3	4	5
KOLLAM	8	7	6
KOZHIKODE	4	5	6
THIRUVANANTHAPURAM	6	7	7
KASARAGOD	4	6	8
KOTTAYAM	8	7	8
PATHANAMTHITTA	7	7	8
KANNUR	10	8	9
ERNAKULAM	9	8	10

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE ARTHAT	1
FAMILY HEALTH CENTRE ENGANDIYUR	1
FAMILY HEALTH CENTRE THAIKKAD	1
FAMILY HEALTH CENTRE EDAVILANGU	2
FAMILY HEALTH CENTRE POOMANGALAM	3
FAMILY HEALTH CENTRE CHAMAKKALA	4
FAMILY HEALTH CENTRE KUZHOOR	4
FAMILY HEALTH CENTRE METHALA	4
FAMILY HEALTH CENTRE KOOLIMUTTOM	5
FAMILY HEALTH CENTRE POOKODE	5
BLOCK FAMILY HEALTH CENTRE VATANAPPALLY	6
FAMILY HEALTH CENTRE DESAMANGALAM	6
FAMILY HEALTH CENTRE KAIPAMANGALAM	6
FAMILY HEALTH CENTRE KARALAM	6
FAMILY HEALTH CENTRE NATTIKA	6
FAMILY HEALTH CENTRE THALIKULAM	6
FAMILY HEALTH CENTRE VELOOKKARA	6
URBAN PRIMARY HEALTH CENTRE ANAPUZHA	6
FAMILY HEALTH CENTRE NALUKETTU	7
FAMILY HEALTH CENTRE PANJAL	7
FAMILY HEALTH CENTRE PARALAM	7
FAMILY HEALTH CENTRE POYYA	7
URBAN FAMILY HEALTH CENTRE V R PURAM	7
FAMILY HEALTH CENTRE ELANAD	8
FAMILY HEALTH CENTRE KONDZHY	8
FAMILY HEALTH CENTRE PUNNAYUR	8
FAMILY HEALTH CENTRE VELUR	8
URBAN PRIMARY HEALTH CENTRE KACHERY	8
FAMILY HEALTH CENTRE AYYANTHOLE	9
FAMILY HEALTH CENTRE MADAVANA	9
FAMILY HEALTH CENTRE PARIYARAM THRISSUR	9
FAMILY HEALTH CENTRE VENKITANGU	9
FAMILY HEALTH CENTRE VILVATTOM	9
COMMUNITY HEALTH CENTRE MULLASSERY	10
FAMILY HEALTH CENTRE MANALLOOR	10
URBAN FAMILY HEALTH CENTRE PORKALANGAD	10
FAMILY HEALTH CENTRE NENMANIKKARA	11
FAMILY HEALTH CENTRE POOMALA	11

Hospital	Rank
FAMILY HEALTH CENTER ANDATHODE	31
FAMILY HEALTH CENTRE VALLATHOL NAGAR	31
FAMILY HEALTH CENTRE VANIYAMAPARA	31
FAMILY HEALTH CENTRE VETTELAPPARA	31
FAMILY HEALTH CENTRE KADANGODE	30
FAMILY HEALTH CENTRE ALOOR	29
COMMUNITY HEALTH CENTRE CHERPU	28
GENERAL HOSPITAL THRISSUR	27
FAMILY HEALTH CENTRE MADAKATHARA	26
URBAN FAMILY HEALTH CENTRE PARAVATTANI	25
FAMILY HEALTH CENTRE PATTIKKAD	24
TALUK HOSPITAL PUDUKAD	23
FAMILY HEALTH CENTRE KODAKARA	22
FAMILY HEALTH CENTRE VELLANIKKARA	21
FAMILY HEALTH CENTRE PAMBOOR	20
FAMILY HEALTH CENTRE NADATHARA	19
FAMILY HEALTH CENTRE VALLACHIRA	18
URBAN FAMILY HEALTH CENTRE GOSAYIKUNNU	17
FAMILY HEALTH CENTRE ADAT	16
TALUK HEADQUARTERS HOSPITAL CHAVAKKAD	16
URBAN FAMILY HEALTH CENTRE GURUVAYOOR	16
COMMUNITY HEALTH CENTRE PAZHANJI	15
FAMILY HEALTH CENTRE MULLURKARA	15
FAMILY HEALTH CENTRE MELOOR	14
FAMILY HEALTH CENTRE THIRUVILWAMALA	14
FAMILY HEALTH CENTRE MUNDUR	13
FAMILY HEALTH CENTRE P.VEMBELLUR	13
FAMILY HEALTH CENTRE PORKULAM	13
FAMILY HEALTH CENTRE KAKKAD	12
FAMILY HEALTH CENTRE MAMBRA	12
FAMILY HEALTH CENTRE PARAPPUKKARA	12
FAMILY HEALTH CENTRE THEKKUMKARA	12
FAMILY HEALTH CENTRE NENMANIKKARA	11
FAMILY HEALTH CENTRE POOMALA	11
FAMILY HEALTH CENTRE THRIKKUR	11
FAMILY HEALTH CENTRE VARANDARAPPILLY	11
COMMUNITY HEALTH CENTRE MULLASSERY	10
FAMILY HEALTH CENTRE MANALLOOR	10



3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

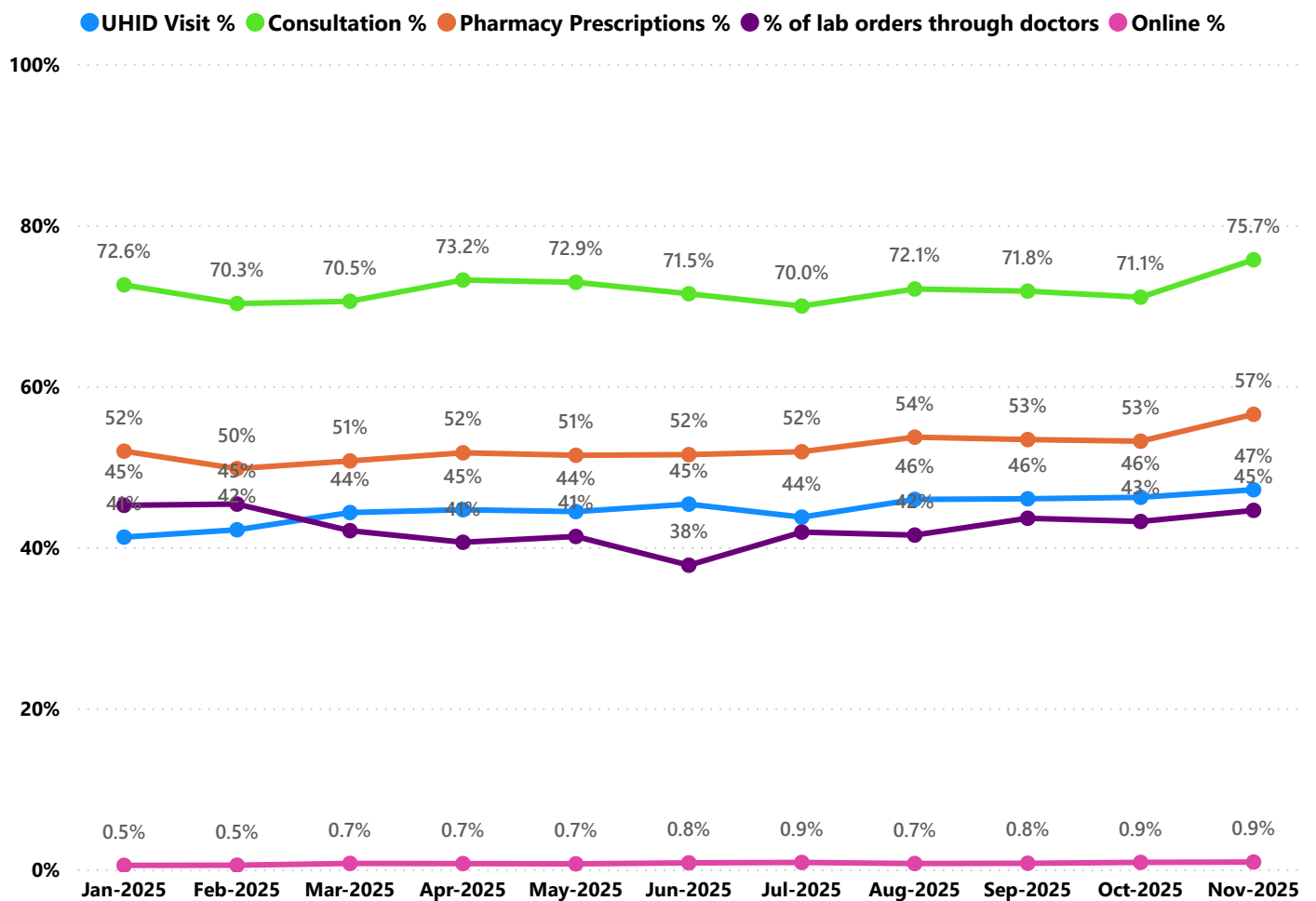
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	119	97	81.51%
ERNAKULAM	88	69	78.41%
MALAPPURAM	87	68	78.16%
THRISSUR	81	66	81.48%
KOZHIKODE	80	71	88.75%
PALAKKAD	61	48	78.69%
KANNUR	60	46	76.67%
ALAPPUZHA	54	38	70.37%
KOLLAM	50	37	74.00%
KOTTAYAM	45	41	91.11%
KASARAGOD	35	24	68.57%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	32	25	78.12%
IDUKKI	27	22	81.48%

Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTER ANDATHODE
FAMILY HEALTH CENTRE ALOOR
FAMILY HEALTH CENTRE KADANGODE
FAMILY HEALTH CENTRE VALLATHOL NAGAR
FAMILY HEALTH CENTRE VANIYAMAPARA
FAMILY HEALTH CENTRE VETILAPPARA

3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE ARTHAT	94.22%	99.82%	99.95%	92.45%
FAMILY HEALTH CENTRE ENGANDIYUR	93.91%	99.89%	96.43%	100.00%
FAMILY HEALTH CENTRE THAIKKAD	92.84%	99.80%	96.39%	100.00%
FAMILY HEALTH CENTRE EDAVILANGU	84.91%	99.20%	91.14%	95.67%
FAMILY HEALTH CENTRE POOMANGALAM	83.76%	99.72%	89.11%	95.13%
URBAN PRIMARY HEALTH CENTRE ANAPUZHA	79.17%	99.32%	73.37%	88.89%
URBAN FAMILY HEALTH CENTRE PORKALANGAD	77.99%	89.40%	74.19%	55.47%
FAMILY HEALTH CENTRE CHAMAKKALA	77.70%	94.88%	90.23%	81.20%
FAMILY HEALTH CENTRE P.VEMBellur	75.07%	83.33%	70.89%	24.16%
FAMILY HEALTH CENTRE KAIPAMANGALAM	74.17%	97.87%	83.96%	70.36%
FAMILY HEALTH CENTRE KOOLIMUTTOM	71.94%	95.11%	89.71%	84.64%
FAMILY HEALTH CENTRE VENKITANGU	70.96%	99.85%	89.26%	46.95%
FAMILY HEALTH CENTRE MELOOR	70.42%	83.29%	57.79%	34.42%
FAMILY HEALTH CENTRE PANJAL	69.63%	97.52%	93.00%	60.40%
FAMILY HEALTH CENTRE NALUKETTU	69.60%	91.30%	86.65%	70.89%
FAMILY HEALTH CENTRE KARALAM	69.50%	98.65%	87.21%	81.27%
URBAN FAMILY HEALTH CENTRE V R PURAM	68.48%	99.71%	74.07%	82.89%
FAMILY HEALTH CENTRE VELOOKKARA	68.10%	95.60%	91.73%	72.97%
FAMILY HEALTH CENTRE AYYANTHOLE	67.83%	98.53%	79.76%	65.86%
FAMILY HEALTH CENTRE PORKULAM	67.80%	94.63%	70.85%	28.11%
TALUK HEADQUARTERS HOSPITAL CHAVAKKAD	66.52%	64.31%	25.09%	78.98%
FAMILY HEALTH CENTRE MANALLOOR	65.16%	99.78%	83.00%	47.04%
FAMILY HEALTH CENTRE POOKODE	64.34%	99.44%	86.03%	93.72%
COMMUNITY HEALTH CENTRE PAZHANJI	62.27%	97.55%	0.00%	78.56%
FAMILY HEALTH CENTRE KUZHOOR	61.43%	96.52%	90.22%	100.00%
FAMILY HEALTH CENTRE NATTIKA	61.30%	99.70%	87.05%	83.94%
FAMILY HEALTH CENTRE THALIKULAM	61.03%	99.49%	81.89%	83.03%
URBAN FAMILY HEALTH CENTRE GURUVAYOOR	60.88%	81.26%	58.09%	24.40%
FAMILY HEALTH CENTRE METHALA	60.45%	99.79%	100.00%	100.00%
FAMILY HEALTH CENTRE MADAKATHARA	60.26%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE MADAVANA	59.34%	99.27%	88.40%	62.68%
FAMILY HEALTH CENTRE POYYA	59.20%	99.52%	86.89%	83.01%
BLOCK FAMILY HEALTH CENTRE VATANAPPALLY	59.07%	98.97%	82.63%	100.00%
FAMILY HEALTH CENTRE POOMALA	58.33%	98.01%	86.84%	46.89%
FAMILY HEALTH CENTRE NENMANIKKARA	58.32%	99.83%	88.55%	42.50%
FAMILY HEALTH CENTRE VALLACHIRA	55.78%	47.87%	54.51%	57.49%
FAMILY HEALTH CENTRE ADAT	54.78%	88.59%	83.40%	0.00%
FAMILY HEALTH CENTRE ELANAD	54.35%	93.42%	91.96%	64.13%
FAMILY HEALTH CENTRE DESAMANGALAM	54.34%	99.87%	90.77%	87.98%
FAMILY HEALTH CENTRE PARIYARAM THRISSUR	53.80%	83.64%	77.57%	85.12%
FAMILY HEALTH CENTRE PARAPPUKKARA	53.45%	90.35%	85.06%	33.80%
URBAN PRIMARY HEALTH CENTRE KACHERY	52.89%	89.15%	76.86%	100.00%

## 3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE MADAKATHARA	60.26%	0.00%	0.00%	0.00%
COMMUNITY HEALTH CENTRE CHERPU	18.36%	0.00%	0.00%	0.00%
GENERAL HOSPITAL THRISSUR	8.02%	30.40%	4.94%	1.79%
URBAN FAMILY HEALTH CENTRE PARAVATTANI	12.80%	35.62%	23.48%	11.68%
FAMILY HEALTH CENTRE PATTIKKAD	36.49%	46.87%	42.88%	0.00%
FAMILY HEALTH CENTRE VALLACHIRA	55.78%	47.87%	54.51%	57.49%
FAMILY HEALTH CENTRE KODAKARA	40.79%	56.17%	53.59%	3.45%
FAMILY HEALTH CENTRE VELLANIKKARA	48.11%	57.81%	44.45%	24.65%
TALUK HOSPITAL PUDUKAD	23.92%	59.50%	34.24%	36.01%
FAMILY HEALTH CENTRE NADATHARA	45.08%	62.41%	51.38%	35.21%
TALUK HEADQUARTERS HOSPITAL CHAVAKKAD	66.52%	64.31%	25.09%	78.98%
FAMILY HEALTH CENTRE PAMBOOR	30.12%	75.91%	38.78%	39.30%
URBAN FAMILY HEALTH CENTRE GURUVAYOOR	60.88%	81.26%	58.09%	24.40%
FAMILY HEALTH CENTRE MELOOR	70.42%	83.29%	57.79%	34.42%
FAMILY HEALTH CENTRE P.VEMPELLUR	75.07%	83.33%	70.89%	24.16%
FAMILY HEALTH CENTRE PARIYARAM THRISSUR	53.80%	83.64%	77.57%	85.12%
URBAN FAMILY HEALTH CENTRE GOSAYIKUNNU	52.89%	87.46%	74.88%	9.16%
FAMILY HEALTH CENTRE ADAT	54.78%	88.59%	83.40%	0.00%
URBAN PRIMARY HEALTH CENTRE KACHERY	52.89%	89.15%	76.86%	100.00%
URBAN FAMILY HEALTH CENTRE PORKALANGAD	77.99%	89.40%	74.19%	55.47%
FAMILY HEALTH CENTRE VARANDARAPPILLY	35.81%	90.05%	81.00%	67.08%
FAMILY HEALTH CENTRE PARAPPUKKARA	53.45%	90.35%	85.06%	33.80%
FAMILY HEALTH CENTRE NALUKETTU	69.60%	91.30%	86.65%	70.89%
FAMILY HEALTH CENTRE MULLURKARA	22.18%	91.76%	52.11%	64.58%
COMMUNITY HEALTH CENTRE MULLASSERY	49.57%	92.50%	65.14%	87.37%
FAMILY HEALTH CENTRE THIRUVILWAMALA	49.57%	93.21%	60.88%	46.60%
FAMILY HEALTH CENTRE ELANAD	54.35%	93.42%	91.96%	64.13%
FAMILY HEALTH CENTRE MUNDUR	37.15%	93.57%	84.83%	42.90%
FAMILY HEALTH CENTRE MAMBRA	40.64%	93.83%	88.74%	45.91%
FAMILY HEALTH CENTRE PARALAM	51.13%	94.06%	81.25%	89.57%
FAMILY HEALTH CENTRE PORKULAM	67.80%	94.63%	70.85%	28.11%
FAMILY HEALTH CENTRE CHAMAKKALA	77.70%	94.88%	90.23%	81.20%
FAMILY HEALTH CENTRE KOOLIMUTTOM	71.94%	95.11%	89.71%	84.64%
FAMILY HEALTH CENTRE VELOOKKARA	68.10%	95.60%	91.73%	72.97%
FAMILY HEALTH CENTRE KUZHOOR	61.43%	96.52%	90.22%	100.00%
FAMILY HEALTH CENTRE KAKKAD	42.47%	97.11%	88.42%	49.77%
FAMILY HEALTH CENTRE THEKKUMKARA	51.01%	97.50%	85.76%	33.33%
FAMILY HEALTH CENTRE PANJAL	69.63%	97.52%	93.00%	60.40%
COMMUNITY HEALTH CENTRE PAZHANJI	62.27%	97.55%	0.00%	78.56%
FAMILY HEALTH CENTRE KAIPAMANGALAM	74.17%	97.87%	83.96%	70.36%
FAMILY HEALTH CENTRE POOMALA	58.33%	98.01%	86.84%	46.89%
FAMILY HEALTH CENTRE AYYANTHOLE	67.83%	98.53%	79.76%	65.86%
FAMILY HEALTH CENTRE KARALAM	69.50%	98.65%	87.21%	81.27%





Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	44
MALAPPURAM	38	36	36
ALAPPUZHA	30	28	28
THRISSUR	28	26	26
ERNAKULAM	27	23	23
KOLLAM	23	21	21
KOTTAYAM	23	23	23
KANNUR	16	14	14
PALAKKAD	16	15	15
KOZHIKODE	13	13	13
PATHANAMTHITTA	13	13	13
KASARAGOD	12	11	11
WAYANAD	11	11	11
IDUKKI	8	7	7
Total	302	285	285



4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	97 (95%)	90 (88%)	80 (78%)	82 (80%)
ERNAKULAM	73	69 (95%)	60 (82%)	56 (77%)	53 (73%)
KOZHIKODE	73	71 (97%)	59 (81%)	54 (74%)	55 (75%)
THRISSUR	72	66 (92%)	64 (89%)	63 (88%)	64 (89%)
MALAPPURAM	70	68 (97%)	67 (96%)	60 (86%)	59 (84%)
PALAKKAD	52	48 (92%)	47 (90%)	43 (83%)	41 (79%)
KANNUR	50	46 (92%)	39 (78%)	32 (64%)	34 (68%)
KOTTAYAM	43	41 (95%)	37 (86%)	33 (77%)	31 (72%)
ALAPPUZHA	39	37 (95%)	37 (95%)	36 (92%)	33 (85%)
KOLLAM	38	36 (95%)	33 (87%)	33 (87%)	30 (79%)
KASARAGOD	27	24 (89%)	20 (74%)	17 (63%)	16 (59%)
WAYANAD	26	26 (100%)	24 (92%)	23 (88%)	23 (88%)
IDUKKI	23	22 (96%)	21 (91%)	21 (91%)	21 (91%)
PATHANAMTHITTA	23	23 (100%)	19 (83%)	19 (83%)	20 (87%)
Total	711	674 (95%)	617 (87%)	570 (80%)	562 (79%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules  
[Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception started	Consultation started	Pharmacy started	Billing started	Lab Started
IDUKKI	23	22	21	22	17	17
PATHANAMTHITTA	23	23	19	19	20	18
WAYANAD	26	26	24	24	23	22
KASARAGOD	27	24	20	21	15	15
KOLLAM	38	36	33	34	33	31
ALAPPUZHA	39	37	37	38	26	34
KOTTAYAM	43	41	37	36	28	24
KANNUR	50	46	39	34	33	29
PALAKKAD	52	48	47	43	40	35
MALAPPURAM	70	68	67	63	36	53
THRISSUR	72	66	64	63	62	64
ERNAKULAM	73	69	60	54	46	48
KOZHIKODE	73	71	59	55	58	51
THIRUVANANTHAPURAM	102	97	90	87	82	84
Total	711	674	617	593	519	525

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

