

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	30
Urban Health Wellness Centre	11
Urban Primary Health Centre	6
Community Health Centre	4
Taluk Headquarters Hospital	4
District Hospital	2
Primary Health Centre	2
Taluk Hospital	2
District TB Centre	1
General Hospital	1
Medical College Hospital	1
Specialty Hospital - Women Children	1
Total	65

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Percentage of institutions where the reception module is currently using (except institution started with VPN)
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders by doctors.
6.

Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, October 2025, along with the previous two months, is provided in the table below.

District	August	September	October
IDUKKI	1	1	1
WAYANAD	2	2	2
MALAPPURAM	6	4	3
THRISSUR	4	5	3
ALAPPUZHA	5	5	4
PALAKKAD	3	3	4
KOZHIKODE	7	4	5
KASARAGOD	8	4	6
KOLLAM	10	8	7
KOTTAYAM	9	8	7
PATHANAMTHITTA	11	7	7
THIRUVANANTHAPURAM	9	6	7
ERNAKULAM	12	9	8
KANNUR	9	10	8

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE PURAKKAD	1
FAMILY HEALTH CENTRE THOTTAPPALLY	1
FAMILY HEALTH CENTRE KARTHIKAPPALLY	2
FAMILY HEALTH CENTRE VETTAKKAL	2
FAMILY HEALTH CENTRE PUNNAPRA NORTH	3
FAMILY HEALTH CENTRE ARATTUPUZHA	4
FAMILY HEALTH CENTRE BHARANIKAVU	4
FAMILY HEALTH CENTRE CHERUTHANA	4
FAMILY HEALTH CENTRE KADAMPOOR	4
FAMILY HEALTH CENTRE PALAMEL	4
FAMILY HEALTH CENTRE VEEYAPURAM	4
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	5
FAMILY HEALTH CENTRE CHETTIKULANGARA	5
FAMILY HEALTH CENTRE DEVIKULANGARA	5
FAMILY HEALTH CENTRE PALLITHODU	5
COMMUNITY HEALTH CENTRE MUTHUKULAM	6
FAMILY HEALTH CENTRE KANDALLOOR	6
FAMILY HEALTH CENTRE KANJIKUZH	6
FAMILY HEALTH CENTRE PALLIPURAM	6
FAMILY HEALTH CENTRE PERUMBALAM	6
FAMILY HEALTH CENTRE CHERIYANAD	7
FAMILY HEALTH CENTRE MARARIKULAM NORTH	7
FAMILY HEALTH CENTRE PANAVALLY	7
FAMILY HEALTH CENTRE THAMARAKULAM	8
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	8
FAMILY HEALTH CENTRE NOORANAD	9
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	9
DISTRICT TB CENTRE ALAPPUZHA	10
PRIMARY HEALTH CENTRE MULAKUZH	10
FAMILY HEALTH CENTRE CHERTHALA SOUTH	11
FAMILY HEALTH CENTRE KALAVOOR	11
FAMILY HEALTH CENTRE VAYALAR	11
FAMILY HEALTH CENTRE EZHUPUNNA	12
TALUK HOSPITAL THURAVOOR	13
COMMUNITY HEALTH CENTRE CHUNAKKARA	14
WOMEN AND CHILDREN HOSPITAL ALAPPUZHA	15

Hospital	Rank
FAMILY HEALTH CENTRE AROOR	19
DISTRICT HOSPITAL MAVELIKARA	18
URBAN HEALTH AND WELLNESS CENTRE VALIAMARAM	17
PRIMARY HEALTH CENTRE ERAMALLIKKARA	16
WOMEN AND CHILDREN HOSPITAL ALAPPUZHA	15
COMMUNITY HEALTH CENTRE CHUNAKKARA	14
TALUK HOSPITAL THURAVOOR	13
FAMILY HEALTH CENTRE EZHUPUNNA	12
FAMILY HEALTH CENTRE CHERTHALA SOUTH	11
FAMILY HEALTH CENTRE KALAVOOR	11
FAMILY HEALTH CENTRE VAYALAR	11
DISTRICT TB CENTRE ALAPPUZHA	10
PRIMARY HEALTH CENTRE MULAKUZH	10
FAMILY HEALTH CENTRE NOORANAD	9
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	9
FAMILY HEALTH CENTRE THAMARAKULAM	8
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	8
FAMILY HEALTH CENTRE CHERIYANAD	7
FAMILY HEALTH CENTRE MARARIKULAM NORTH	7
FAMILY HEALTH CENTRE PANAVALLY	7
COMMUNITY HEALTH CENTRE MUTHUKULAM	6
FAMILY HEALTH CENTRE KANDALLOOR	6
FAMILY HEALTH CENTRE KANJIKUZH	6
FAMILY HEALTH CENTRE PALLIPURAM	6
FAMILY HEALTH CENTRE PERUMBALAM	6
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	5
FAMILY HEALTH CENTRE CHETTIKULANGARA	5
FAMILY HEALTH CENTRE DEVIKULANGARA	5
FAMILY HEALTH CENTRE PALLITHODU	5
FAMILY HEALTH CENTRE ARATTUPUZHA	4
FAMILY HEALTH CENTRE BHARANIKAVU	4
FAMILY HEALTH CENTRE CHERUTHANA	4
FAMILY HEALTH CENTRE KADAMPOOR	4
FAMILY HEALTH CENTRE PALAMEL	4
FAMILY HEALTH CENTRE VEEYAPURAM	4
FAMILY HEALTH CENTRE PUNNAPRA NORTH	3

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	118	95	80.51%
ERNAKULAM	88	70	79.55%
MALAPPURAM	85	67	78.82%
THRISSUR	81	66	81.48%
KOZHIKODE	79	71	89.87%
KANNUR	59	43	72.88%
PALAKKAD	59	45	76.27%
ALAPPUZHA	53	39	73.58%
KOLLAM	49	33	67.35%
KOTTAYAM	46	38	82.61%
KASARAGOD	35	25	71.43%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	31	23	74.19%
IDUKKI	27	23	85.19%

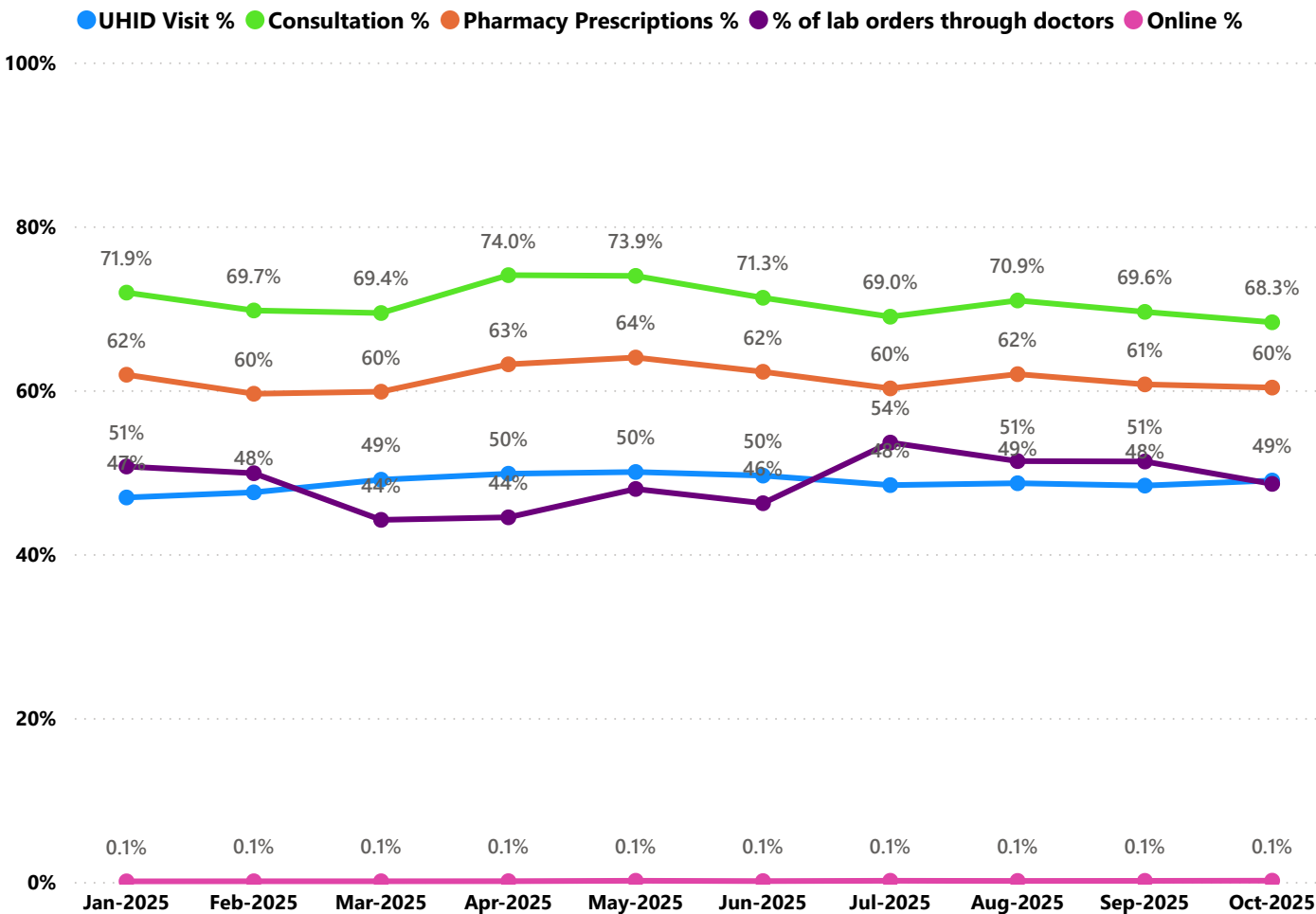
Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE AROOR



3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE PURAKKAD	100.00%	99.73%	99.73%	100.00%
FAMILY HEALTH CENTRE THOTTAPPALLY	100.00%	99.94%	100.00%	99.30%
FAMILY HEALTH CENTRE VETTAKKAL	88.56%	98.72%	96.11%	90.32%
FAMILY HEALTH CENTRE KARTHIKAPPALLY	81.84%	97.99%	93.61%	96.61%
FAMILY HEALTH CENTRE PERUMBALAM	80.51%	75.91%	70.86%	96.28%
FAMILY HEALTH CENTRE PUNNAPRA NORTH	77.69%	99.71%	92.65%	100.00%
FAMILY HEALTH CENTRE PALAMEL	76.00%	99.33%	90.90%	84.73%
FAMILY HEALTH CENTRE CHERIYANAD	75.06%	94.22%	89.38%	69.90%
FAMILY HEALTH CENTRE PANAVALLY	72.29%	94.52%	90.42%	59.18%
FAMILY HEALTH CENTRE THAMARAKULAM	71.04%	95.37%	84.01%	57.71%
FAMILY HEALTH CENTRE KADAMPOOR	70.40%	98.86%	83.51%	100.00%
URBAN PRIMARY HEALTH CENTRE MULLATHU VALAPPU	70.01%	77.61%	76.03%	82.91%
FAMILY HEALTH CENTRE CHERUTHANA	68.88%	97.58%	92.75%	100.00%
FAMILY HEALTH CENTRE KANDALLOOR	68.27%	94.77%	89.85%	81.49%
FAMILY HEALTH CENTRE ARATTUPUZHA	67.67%	99.12%	90.29%	93.55%
FAMILY HEALTH CENTRE PALLIPURAM	67.30%	96.06%	87.80%	85.15%
URBAN PRIMARY HEALTH CENTRE CHERAVALLY	66.64%	71.05%	60.70%	100.00%
COMMUNITY HEALTH CENTRE THRIKKUNNAPUZHA	64.13%	98.73%	88.73%	97.78%
FAMILY HEALTH CENTRE CHETTIKULANGARA	63.97%	98.70%	86.05%	100.00%
FAMILY HEALTH CENTRE KANJIKUZH	62.86%	99.89%	89.41%	88.68%
FAMILY HEALTH CENTRE BHARANIKAVU	62.24%	99.85%	93.05%	99.02%
FAMILY HEALTH CENTRE DEVIKULANGARA	61.26%	98.13%	91.54%	80.76%
FAMILY HEALTH CENTRE VEEYAPURAM	61.14%	98.87%	91.78%	100.00%
FAMILY HEALTH CENTRE MARARIKULAM NORTH	61.13%	96.75%	91.24%	69.18%
COMMUNITY HEALTH CENTRE MUTHUKULAM	52.76%	99.54%	87.11%	100.00%
FAMILY HEALTH CENTRE PALLITHODU	51.99%	99.86%	93.52%	97.50%
FAMILY HEALTH CENTRE NOORANAD	51.81%	75.53%	73.45%	92.19%
FAMILY HEALTH CENTRE CHERTHALA SOUTH	49.73%	99.29%	91.44%	32.08%
PRIMARY HEALTH CENTRE MULAKUZHA	48.36%	73.31%	62.44%	100.00%
COMMUNITY HEALTH CENTRE CHUNAKKARA	47.24%	20.92%	20.91%	100.00%
URBAN HEALTH AND WELLNESS CENTRE VALIYAMARAM	43.27%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE VAYALAR	43.14%	89.26%	74.39%	64.49%
FAMILY HEALTH CENTRE EZHUPUNNA	40.47%	64.80%	64.06%	34.64%
FAMILY HEALTH CENTRE KALAVOOR	34.52%	83.84%	51.03%	100.00%
TALUK HOSPITAL THURAVOOR	24.55%	71.46%	59.53%	45.70%
DISTRICT TB CENTRE ALAPPUZHA	23.72%	94.31%	65.50%	100.00%
WOMEN AND CHILDREN HOSPITAL ALAPPUZHA	21.24%	30.82%	19.92%	43.45%
DISTRICT HOSPITAL MAVELIKARA	21.18%	7.11%	1.66%	0.04%
PRIMARY HEALTH CENTRE ERAMALLIKKARA	11.66%	0.84%	0.48%	75.00%



Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	37	37	6
MALAPPURAM	29	24	11
ALAPPUZHA	24	23	6
THRISSUR	21	17	5
ERNAKULAM	20	17	4
KOLLAM	16	16	10
KANNUR	11	7	3
KASARAGOD	11	11	2
PALAKKAD	11	10	5
PATHANAMTHITTA	10	10	6
KOZHIKODE	9	9	3
WAYANAD	9	9	3
IDUKKI	8	8	3
KOTTAYAM	7	7	3
Total	223	205	70

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	95 (93%)	90 (88%)	79 (77%)	81 (79%)
ERNAKULAM	73	70 (96%)	58 (79%)	50 (68%)	47 (64%)
KOZHIKODE	73	71 (97%)	59 (81%)	55 (75%)	55 (75%)
THRISSUR	72	66 (92%)	63 (88%)	62 (86%)	62 (86%)
MALAPPURAM	69	67 (97%)	64 (93%)	56 (81%)	59 (86%)
PALAKKAD	51	45 (88%)	42 (82%)	42 (82%)	39 (76%)
KANNUR	49	43 (88%)	36 (73%)	32 (65%)	29 (59%)
KOTTAYAM	41	38 (93%)	36 (88%)	33 (80%)	30 (73%)
ALAPPUZHA	40	39 (98%)	36 (90%)	35 (88%)	32 (80%)
KOLLAM	36	33 (92%)	31 (86%)	31 (86%)	28 (78%)
KASARAGOD	27	25 (93%)	22 (81%)	19 (70%)	16 (59%)
WAYANAD	27	27 (100%)	25 (93%)	24 (89%)	23 (85%)
PATHANAMTHITTA	25	23 (92%)	19 (76%)	19 (76%)	21 (84%)
IDUKKI	23	23 (100%)	22 (96%)	22 (96%)	21 (91%)
Total	708	665 (94%)	603 (85%)	559 (79%)	543 (77%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.



5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception Started	OP Module Started	Pharmacy Started	Lab Started	Billing Started
THIRUVANANTHAPURAM	102	95	90	85	79	81
ERNAKULAM	73	70	58	55	42	39
KOZHIKODE	73	71	59	56	52	60
THRISSUR	72	66	63	62	62	58
MALAPPURAM	69	67	64	57	53	39
PALAKKAD	51	45	42	42	34	35
KANNUR	49	43	36	32	25	30
KOTTAYAM	41	38	36	33	25	26
ALAPPUZHA	40	39	36	36	31	21
KOLLAM	36	33	31	32	28	29
KASARAGOD	27	25	22	21	15	15
WAYANAD	27	27	25	25	23	22
PATHANAMTHITTA	25	23	19	19	19	21
IDUKKI	23	23	22	22	19	16
Total	708	665	603	577	507	492



## 6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

