1. eHealth Kerala - Vital Statistics

Hospital Type ▾	Live Institutions
Family Health Centre	20
Urban Health Wellness Centre	4
Taluk Headquarters Hospital	3
District Hospital	1
Medical College Hospital	1
Primary Health Centre	1
Taluk Hospital	1
Urban Primary Health Centre	1
Total	**32**

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.
These parameters include:
1. Percentage of institutions where the reception module is currently using (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, October 2025, along with the previous two months, is provided in the table below.

District	August	September	October
IDUKKI	1	1	1
WAYANAD	2	2	2
MALAPPURAM	6	4	3
THRISSUR	4	5	3
ALAPPUZHA	5	5	4
PALAKKAD	3	3	4
KOZHIKODE	7	4	5
KASARAGOD	8	4	6
KOLLAM	10	8	7
KOTTAYAM	9	8	7
PATHANAMTHITTA	11	7	7
THIRUVANANTHAPURAM	9	6	7
ERNAKULAM	12	9	8
KANNUR	9	10	8

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started)are not considered in the rank and usage calculations.

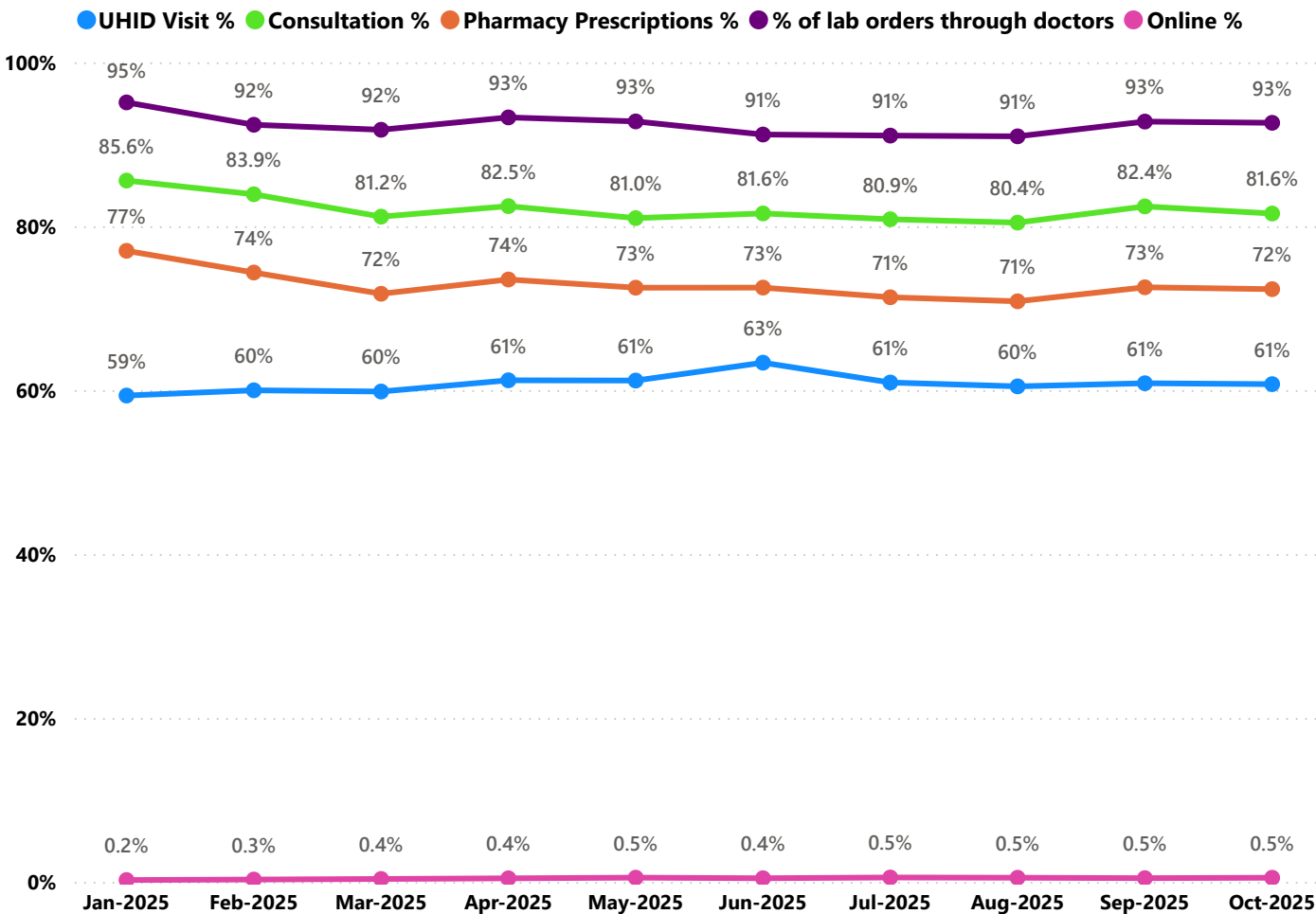## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE KUDAYATHUR	1
FAMILY HEALTH CENTRE ARAKULAM	2
FAMILY HEALTH CENTRE BISON VALLEY	2
FAMILY HEALTH CENTRE KARIMANNOOR	2
FAMILY HEALTH CENTRE KODIKULAM	2
FAMILY HEALTH CENTRE PERUVANTHANAM	2
FAMILY HEALTH CENTRE ALAKODE	3
FAMILY HEALTH CENTRE ELAMDESOM	3
FAMILY HEALTH CENTRE KARIMKUNNAM	3
FAMILY HEALTH CENTRE MARIYAPURAM	3
FAMILY HEALTH CENTRE KARUNAPURAM	4
FAMILY HEALTH CENTRE KUMARAMANGALAM	4
FAMILY HEALTH CENTRE MUTTOM	4
FAMILY HEALTH CENTRE VATTAVADA	4
PRIMARY HEALTH CENTRE MANKULAM	4
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	4
FAMILY HEALTH CENTRE KAMAKSHY	5
FAMILY HEALTH CENTRE KANCHIYAR	5
FAMILY HEALTH CENTRE KONNATHADY	5
FAMILY HEALTH CENTRE RAJAKUMARY	5
FAMILY HEALTH CENTRE UDUMBANCHOLA	5
FAMILY HEALTH CENTRE KUMILY	6
TALUK HEADQUARTERS HOSPITAL NEDUMKANDAM	7

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	118	95	80.51%
ERNAKULAM	88	70	79.55%
MALAPPURAM	85	67	78.82%
THRISSUR	81	66	81.48%
KOZHIKODE	79	71	89.87%
KANNUR	59	43	72.88%
PALAKKAD	59	45	76.27%
ALAPPUZHA	53	39	73.58%
KOLLAM	49	33	67.35%
KOTTAYAM	46	38	82.61%
KASARAGOD	35	25	71.43%
WAYANAD	33	27	81.82%
PATHANAMTHITTA	31	23	74.19%
IDUKKI	27	23	85.19%

3.2 e-Health Performance Trend

Legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025	Jul-2025	Aug-2025	Sep-2025	Oct-2025
% of lab orders through doctors	95%	92%	92%	93%	93%	91%	91%	91%	93%	93%
Consultation %	85.6%	83.9%	81.2%	82.5%	81.0%	81.6%	80.9%	80.4%	82.4%	81.6%
Pharmacy Prescriptions %	77%	74%	72%	74%	73%	73%	71%	71%	73%	72%
UHID Visit %	59%	60%	60%	61%	61%	63%	61%	60%	61%	61%
Online %	0.2%	0.3%	0.4%	0.4%	0.5%	0.4%	0.5%	0.5%	0.5%	0.5%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**

3.3 e-Health Performance Indicators

Hospital	UHID Visit % ▾	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KARIMANNOOR	85.31%	99.84%	89.98%	92.14%
FAMILY HEALTH CENTRE ARAKULAM	82.66%	99.93%	87.17%	91.32%
FAMILY HEALTH CENTRE KUDAYATHUR	82.51%	99.81%	90.77%	92.19%
FAMILY HEALTH CENTRE ALAKODE	82.29%	99.81%	87.59%	85.53%
FAMILY HEALTH CENTRE KODIKULAM	80.89%	99.86%	87.81%	100.00%
FAMILY HEALTH CENTRE BISON VALLEY	78.45%	96.78%	97.81%	100.00%
FAMILY HEALTH CENTRE MUTTOM	78.42%	95.48%	82.89%	89.80%
FAMILY HEALTH CENTRE KARUNAPURAM	75.42%	94.02%	77.50%	98.12%
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	75.38%	93.20%	77.22%	99.09%
FAMILY HEALTH CENTRE PERUVANTHANAM	74.12%	92.22%	91.98%	100.00%
FAMILY HEALTH CENTRE ELAMDESOM	72.83%	99.74%	86.96%	96.65%
FAMILY HEALTH CENTRE KARIMKUNNAM	69.34%	99.07%	91.13%	100.00%
FAMILY HEALTH CENTRE KUMARAMANGALAM	67.92%	99.85%	87.57%	100.00%
FAMILY HEALTH CENTRE KONNATHADY	67.27%	90.39%	71.85%	97.83%
PRIMARY HEALTH CENTRE MANKULAM	66.67%	98.88%	88.73%	100.00%
FAMILY HEALTH CENTRE VATTAVADA	66.59%	98.57%	92.50%	83.05%
FAMILY HEALTH CENTRE KANCHIYAR	64.59%	99.94%	87.50%	88.45%
FAMILY HEALTH CENTRE MARIYAPURAM	63.70%	95.42%	91.05%	100.00%
FAMILY HEALTH CENTRE RAJAKUMARY	57.52%	99.42%	85.55%	94.12%
FAMILY HEALTH CENTRE UDUMBANCHOLA	54.26%	96.81%	85.35%	94.55%
FAMILY HEALTH CENTRE KAMAKSHY	52.73%	92.71%	84.59%	98.73%
FAMILY HEALTH CENTRE KUMILY	52.09%	97.70%	86.08%	84.74%
TALUK HEADQUARTERS HOSPITAL NEDUMKANDAM	9.31%	0.00%	0.00%	0.00%

Non - eHealth Institutions Started

District	VPN Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	37	37	6
MALAPPURAM	29	24	11
ALAPPUZHA	24	23	6
THRISSUR	21	17	5
ERNAKULAM	20	17	4
KOLLAM	16	16	10
KANNUR	11	7	3
KASARAGOD	11	11	2
PALAKKAD	11	10	5
PATHANAMTHITTA	10	10	6
KOZHIKODE	9	9	3
WAYANAD	9	9	3
IDUKKI	8	8	3
KOTTAYAM	7	7	3
Total	**223**	**205**	**70**

4. Status of Modules Usage in Hospitals

> District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	95 (93%)	90 (88%)	79 (77%)	81 (79%)
ERNAKULAM	73	70 (96%)	58 (79%)	50 (68%)	47 (64%)
KOZHIKODE	73	71 (97%)	59 (81%)	55 (75%)	55 (75%)
THRISSUR	72	66 (92%)	63 (88%)	62 (86%)	62 (86%)
MALAPPURAM	69	67 (97%)	64 (93%)	56 (81%)	59 (86%)
PALAKKAD	51	45 (88%)	42 (82%)	42 (82%)	39 (76%)
KANNUR	49	43 (88%)	36 (73%)	32 (65%)	29 (59%)
KOTTAYAM	41	38 (93%)	36 (88%)	33 (80%)	30 (73%)
ALAPPUZHA	40	39 (98%)	36 (90%)	35 (88%)	32 (80%)
KOLLAM	36	33 (92%)	31 (86%)	31 (86%)	28 (78%)
KASARAGOD	27	25 (93%)	22 (81%)	19 (70%)	16 (59%)
WAYANAD	27	27 (100%)	25 (93%)	24 (89%)	23 (85%)
PATHANAMTHITTA	25	23 (92%)	19 (76%)	19 (76%)	21 (84%)
IDUKKI	23	23 (100%)	22 (96%)	22 (96%)	21 (91%)
Total	708	665 (94%)	603 (85%)	559 (79%)	543 (77%)

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.

5. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception Started	OP Module Started	Pharmacy Started	Lab Started	Billing Started
THIRUVANANTHAPURAM	102	95	90	85	79	81
ERNAKULAM	73	70	58	55	42	39
KOZHIKODE	73	71	59	56	52	60
THRISSUR	72	66	63	62	62	58
MALAPPURAM	69	67	64	57	53	39
PALAKKAD	51	45	42	42	34	35
KANNUR	49	43	36	32	25	30
KOTTAYAM	41	38	36	33	25	26
ALAPPUZHA	40	39	36	36	31	21
KOLLAM	36	33	31	32	28	29
KASARAGOD	27	25	22	21	15	15
WAYANAD	27	27	25	25	23	22
PATHANAMTHITTA	25	23	19	19	19	21
IDUKKI	23	23	22	22	19	16
Total	708	665	603	577	507	492

6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

Online Appointment Booki... (Y-axis)

District	Count
THIRUVANANTH...	13015
PALAKKAD	4377
KOZHIKODE	3989
ERNAKULAM	3307
THRISSUR	3166
KOTTAYAM	3105
KASARAGOD	2770
KOLLAM	2004
KANNUR	1819
PATHANAMTHIT...	777
IDUKKI	412
MALAPPURAM	376
ALAPPUZHA	268
WAYANAD	97

Online Appointment Booking (Y-axis)

Month	Value
Jan-2025	180
Feb-2025	204
Mar-2025	267
Apr-2025	311
May-2025	381
Jun-2025	327
Jul-2025	465
Aug-2025	408
Sep-2025	368
Oct-2025	412

District-wise percentage of online appointments taken up on OP visits.

Online Appointment % (Y-axis)

District	Percentage
PALAKKAD	1.92%
KASARAGOD	1.82%
THIRUVANANTH...	1.62%
KOLLAM	1.21%
KOTTAYAM	1.19%
PATHANAMTHITTA	0.87%
THRISSUR	0.87%
KOZHIKODE	0.76%
ERNAKULAM	0.74%
KANNUR	0.64%
IDUKKI	0.50%
ALAPPUZHA	0.14%
MALAPPURAM	0.08%
WAYANAD	0.06%