

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	29
Taluk Headquarters Hospital	5
Urban Primary Health Centre	5
Taluk Hospital	4
Community Health Centre	2
District Hospital	1
Medical College Hospital	1
Specialty Hospital - Women Children	1
Total	48

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Number of institutions where the reception module is currently using.
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders through doctors.
6.

Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, September 2025, along with the previous two months, is provided in the table below.

District	July	August	September
IDUKKI	1	1	1
WAYANAD	2	2	2
PALAKKAD	3	3	3
KASARAGOD	9	8	4
KOZHIKODE	6	7	4
MALAPPURAM	7	6	4
ALAPPUZHA	5	5	5
THRISSUR	4	4	5
THIRUVANANTHAPURAM	9	9	6
PATHANAMTHITTA	10	11	7
KOLLAM	9	10	8
KOTTAYAM	8	9	8
ERNAKULAM	11	12	9
KANNUR	10	9	10

- Best performing
- Average performing
- Low performing

NB: Please note that institutions started via VPN are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	1
FAMILY HEALTH CENTRE SREENARAYANAPURAM	1
FAMILY HEALTH CENTRE EZHUKONE	2
FAMILY HEALTH CENTRE MELILA	2
FAMILY HEALTH CENTRE KALLADA EAST	3
FAMILY HEALTH CENTRE KULASEKHARAPURAM	4
FAMILY HEALTH CENTRE KARAVALLUR	5
FAMILY HEALTH CENTRE THAZHAVA	5
FAMILY HEALTH CENTRE THEKKUMBHAGAM	5
FAMILY HEALTH CENTRE UMMANNOOR	5
FAMILY HEALTH CENTRE VELIAM	5
FAMILY HEALTH CENTRE PERUMON	6
URBAN PRIMARY HEALTH CENTRE ULIAKOVIL	6
FAMILY HEALTH CENTRE SAKTHIKULANGARA	7
FAMILY HEALTH CENTRE VILAKKUDY	7
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	8
FAMILY HEALTH CENTRE WEST KALLADA	8
FAMILY HEALTH CENTRE ELAMPALLOOR	8
FAMILY HEALTH CENTRE PERINAD	8
FAMILY HEALTH CENTRE CHAVARA	9
FAMILY HEALTH CENTRE NEDUVATHOOR	9
FAMILY HEALTH CENTRE POOYAPPALLY	9
FAMILY HEALTH CENTRE PIRAVANTHOOR	10
FAMILY HEALTH CENTRE CHATHANNOOR	11
FAMILY HEALTH CENTRE THENMALA	11
FAMILY HEALTH CENTRE MANCODE CHITHARA	12
FAMILY HEALTH CENTRE MADATHARA	13
GOVERNMENT MEDICAL COLLEGE KOLLAM	14
TALUK HEADQUARTERS HOSPITAL PUNALUR	15
URBAN PRIMARY HEALTH CENTRE KARUNAGAPPALLY	16
FAMILY HEALTH CENTRE AZHEKKAL	17
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	18
FAMILY HEALTH CENTRE ALAPPAD	19
FAMILY HEALTH CENTRE VALLIKKAVU	19

3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

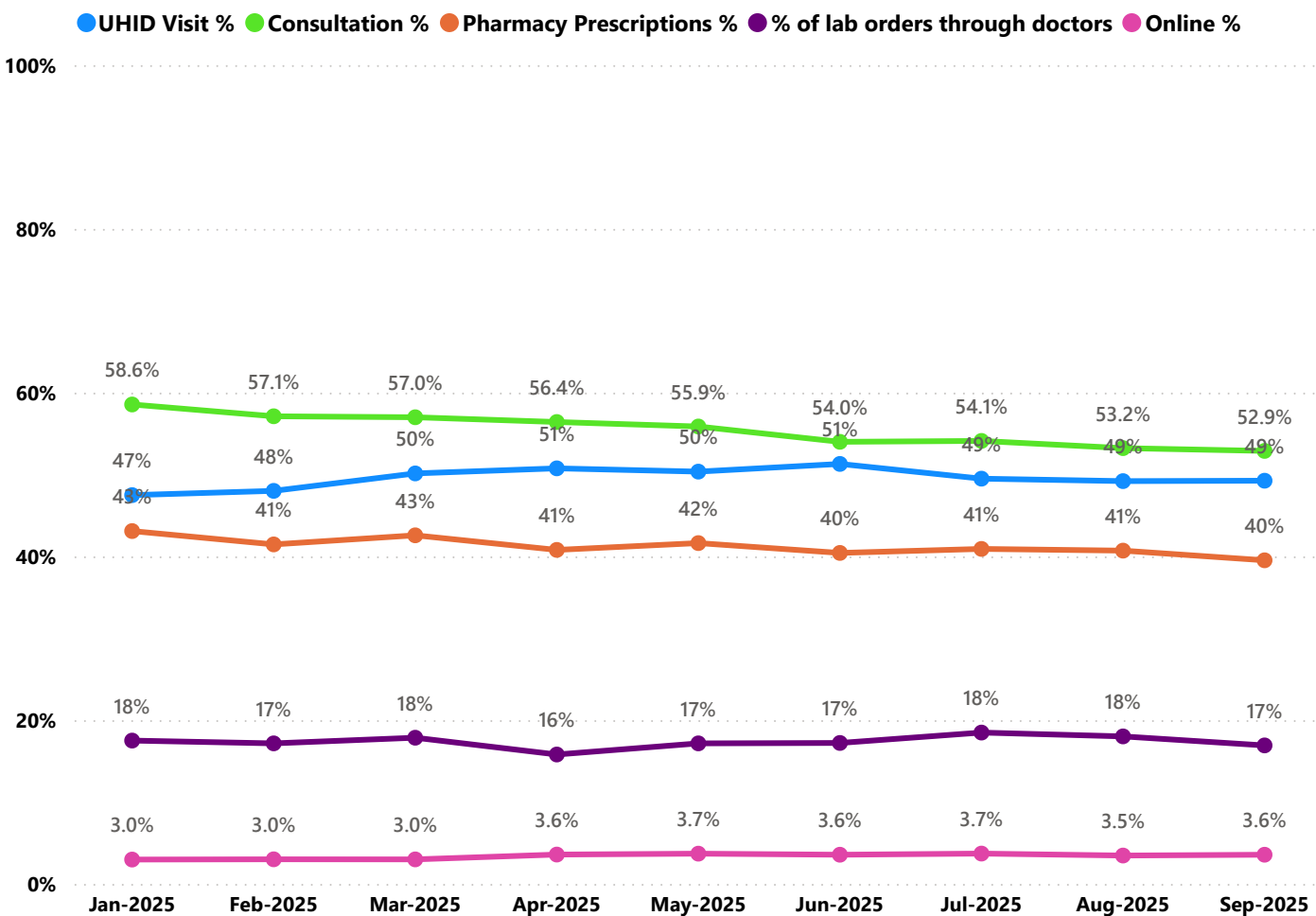
District	Institution Count	Institutions with Reception	% of institutions with Reception
KOZHIKODE	68	66	97.06%
KOTTAYAM	43	37	86.05%
THIRUVANANTHAPURAM	117	100	85.47%
IDUKKI	27	23	85.19%
THRISSUR	78	66	84.62%
WAYANAD	32	27	84.38%
ERNAKULAM	88	71	80.68%
PALAKKAD	59	46	77.97%
MALAPPURAM	85	66	77.65%
PATHANAMTHITTA	31	23	74.19%
KANNUR	57	42	73.68%
ALAPPUZHA	51	36	70.59%
KASARAGOD	34	24	70.59%
KOLLAM	47	30	63.83%

Institutions where the reception module is either not started or not using

Hospital Name

URBAN PRIMARY HEALTH CENTRE MUNDAKKAL
FAMILY HEALTH CENTRE VALLIKKAVU
FAMILY HEALTH CENTRE AZHEEKAL
FAMILY HEALTH CENTRE ALAPPAD

3.2 e-Health Performance Trend



- UHID Visit % is calculated as $(UHID\ Visits / Total\ Visit) \times 100$
- Consultation % is calculated as $(Doctor\ Consultation / OP\ Visits) \times 100$
- Pharmacy % is calculated as $(Pharmacy\ Prescriptions / Total\ OP\ Visits) \times 100$
- Lab % is calculated as $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) \times 100$
- Online % is calculated as $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) \times 100$

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE AZHEEKKAL	100.00%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE UMMANNOOR	91.45%	90.93%	85.35%	38.92%
FAMILY HEALTH CENTRE WEST KALLADA	89.09%	97.30%	88.65%	15.50%
URBAN PRIMARY HEALTH CENTRE ULIAKOVIL	86.46%	85.38%	71.36%	56.42%
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	82.40%	96.99%	83.39%	93.78%
FAMILY HEALTH CENTRE EZHUKONE	79.11%	99.10%	90.84%	86.38%
FAMILY HEALTH CENTRE THENMALA	76.93%	79.56%	76.01%	17.94%
FAMILY HEALTH CENTRE SREENARAYANAPURAM	76.42%	98.99%	95.43%	96.09%
FAMILY HEALTH CENTRE MANCODE CHITHARA	73.15%	72.55%	54.13%	18.90%
FAMILY HEALTH CENTRE VELIYAM	72.75%	98.57%	86.41%	54.57%
FAMILY HEALTH CENTRE KULASEKHARAPURAM	72.42%	87.34%	85.95%	72.91%
FAMILY HEALTH CENTRE MELILA	69.00%	99.70%	95.03%	99.67%
FAMILY HEALTH CENTRE PERUMON	67.91%	99.16%	90.72%	44.59%
FAMILY HEALTH CENTRE POOYAPPALLY	64.79%	88.09%	81.95%	39.63%
FAMILY HEALTH CENTRE VILAKKUDY	62.79%	88.86%	63.00%	75.71%
FAMILY HEALTH CENTRE THEKKUMBHAGAM	59.49%	94.44%	84.80%	71.51%
FAMILY HEALTH CENTRE SAKTHIKULANGARA	57.61%	99.47%	91.53%	41.62%
FAMILY HEALTH CENTRE CHATHANNOOR	55.69%	45.44%	42.98%	100.00%
FAMILY HEALTH CENTRE KALLADA EAST	55.45%	98.88%	90.60%	100.00%
FAMILY HEALTH CENTRE CHAVARA	54.19%	86.72%	61.81%	60.73%
GOVERNMENT MEDICAL COLLEGE KOLLAM	53.04%	19.76%	1.56%	1.35%
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	51.04%	83.62%	77.76%	62.73%
FAMILY HEALTH CENTRE PERINAD	49.84%	96.56%	80.25%	50.25%
FAMILY HEALTH CENTRE ELAMPALLOOR	49.77%	86.49%	83.37%	62.86%
FAMILY HEALTH CENTRE THAZHAVA	49.50%	99.71%	91.46%	74.75%
FAMILY HEALTH CENTRE KARAVALLUR	47.21%	88.64%	80.88%	92.11%
FAMILY HEALTH CENTRE MADATHARA	44.02%	71.22%	48.21%	15.22%
FAMILY HEALTH CENTRE NEDUVATHOOR	38.75%	92.12%	86.62%	53.93%
FAMILY HEALTH CENTRE PIRAVANTHOOR	36.03%	95.64%	90.68%	26.64%
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	30.00%	0.00%	0.00%	0.00%
TALUK HEADQUARTERS HOSPITAL PUNALUR	23.53%	21.11%	5.33%	3.65%
URBAN PRIMARY HEALTH CENTRE KARUNAGAPPALLY	7.92%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE ALAPPAD	0.00%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE VALLIKKAVU	0.00%	0.00%	0.00%	0.00%

Non - eHealth Institutions Started

Hospital Name	Advance Appointment/Reception
A A RAHIM MEMORIAL DISTRICT HOSPITAL KOLLAM	119
COMMUNITY HEALTH CENTRE VELINALLOOR	5193
TALUK HEAD QUARTERS HOSPITAL PATHANAPURAM	63
TALUK HEADQUARTERS HOSPITAL KARUNAGAPPALLY	60
TALUK HEADQUARTERS HOSPITAL KOTTARAKKARA	155
TALUK HEADQUARTERS HOSPITAL SASTHAMKOTTA	2
TALUK HOSPITAL KADAKKAL	49
TALUK HOSPITAL KUNDARA	0
TALUK HOSPITAL NEENDAKARA	0
TALUK HOSPITAL RAMA RAO MEMORIAL NEDUNGOLAM	5
URBAN PRIMARY HEALTH CENTRE PUNALUR	877
URBAN PRIMARY HEALTH CENTRE VAADI	972
WOMEN AND CHILDREN HOSPITAL KOLLAM VICTORIA	46
Total	7541

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	105	100 (95%)	92 (88%)	77 (73%)	83 (79%)
ERNAKULAM	73	71 (97%)	58 (79%)	46 (63%)	46 (63%)
THRISSUR	71	66 (93%)	64 (90%)	62 (87%)	62 (87%)
MALAPPURAM	68	66 (97%)	62 (91%)	54 (79%)	51 (75%)
KOZHIKODE	66	66 (100%)	60 (91%)	55 (83%)	55 (83%)
PALAKKAD	49	46 (94%)	41 (84%)	38 (78%)	39 (80%)
KANNUR	44	42 (95%)	35 (80%)	31 (70%)	29 (66%)
KOTTAYAM	39	37 (95%)	36 (92%)	31 (79%)	31 (79%)
ALAPPUZHA	37	36 (97%)	36 (97%)	34 (92%)	33 (89%)
KOLLAM	32	30 (94%)	29 (91%)	29 (91%)	27 (84%)
WAYANAD	27	27 (100%)	25 (93%)	24 (89%)	24 (89%)
KASARAGOD	24	24 (100%)	22 (92%)	20 (83%)	18 (75%)
IDUKKI	23	23 (100%)	22 (96%)	22 (96%)	20 (87%)
PATHANAMTHITTA	23	23 (100%)	18 (78%)	18 (78%)	19 (83%)
Total	681	657 (96%)	600 (88%)	541 (79%)	537 (79%)

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

