

1. eHealth Kerala - Vital Statistics

| Hospital Type               | Live Institutions |
|-----------------------------|-------------------|
| Family Health Centre        | 22                |
| Taluk Headquarters Hospital | 4                 |
| General Hospital            | 2                 |
| Urban Primary Health Centre | 2                 |
| District Hospital           | 1                 |
| Medical College Hospital    | 1                 |
| Total                       | 32                |

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1.

Number of institutions where the reception module is currently using.
2.

Percentage of UHID Visits.
3.

Percentage of Doctor Consultations.
4.

Percentage of Pharmacy Prescriptions by doctors.
5.

Percentage of lab orders through doctors.
6.

Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, September 2025, along with the previous two months, is provided in the table below.

| District           | July | August | September |
|--------------------|------|--------|-----------|
| IDUKKI             | 1    | 1      | 1         |
| WAYANAD            | 2    | 2      | 2         |
| PALAKKAD           | 3    | 3      | 3         |
| KASARAGOD          | 9    | 8      | 4         |
| KOZHIKODE          | 6    | 7      | 4         |
| MALAPPURAM         | 7    | 6      | 4         |
| ALAPPUZHA          | 5    | 5      | 5         |
| THRISSUR           | 4    | 4      | 5         |
| THIRUVANANTHAPURAM | 9    | 9      | 6         |
| PATHANAMTHITTA     | 10   | 11     | 7         |
| KOLLAM             | 9    | 10     | 8         |
| KOTTAYAM           | 8    | 9      | 8         |
| ERNAKULAM          | 11   | 12     | 9         |
| KANNUR             | 10   | 9      | 10        |

- Best performing
- Average performing
- Low performing

**NB:** Please note that institutions started via VPN are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital                              | Rank |
|---------------------------------------|------|
| FAMILY HEALTH CENTRE KOIPURAM         | 1    |
| FAMILY HEALTH CENTRE MEZHUVELI        | 1    |
| FAMILY HEALTH CENTRE OTHERA           | 1    |
| URBAN FAMILY HEALTH CENTRE THIRUVALLA | 1    |
| FAMILY HEALTH CENTRE EZHAMKULAM       | 2    |
| FAMILY HEALTH CENTRE THANNITHODE      | 2    |
| FAMILY HEALTH CENTRE KOTTANGAL        | 3    |
| FAMILY HEALTH CENTRE CHANDANAPPALLY   | 4    |
| FAMILY HEALTH CENTRE CHENNEERKARA     | 4    |
| FAMILY HEALTH CENTRE PALLICKAL        | 4    |
| FAMILY HEALTH CENTRE VADASSERIKKARA   | 4    |
| FAMILY HEALTH CENTRE PANDALAM         | 5    |
| FAMILY HEALTH CENTRE NARANAMMOOZHY    | 6    |
| FAMILY HEALTH CENTRE ANICADU          | 7    |
| Family Health Centre Nedumpuram       | 7    |
| FAMILY HEALTH CENTRE VECHOOCHIRA      | 8    |
| FAMILY HEALTH CENTRE NIRANAM          | 9    |
| FAMILY HEALTH CENTRE CHITTAR          | 10   |
| FAMILY HEALTH CENTRE KADAMMANITTA     | 11   |
| FAMILY HEALTH CENTRE KULANADA         | 12   |
| GOVERNMENT MEDICAL COLLEGE KONNI      | 13   |
| FAMILY HEALTH CENTRE SEETHATHODE      | 14   |
| GENERAL HOSPITAL PATHANAMTHITTA       | 14   |

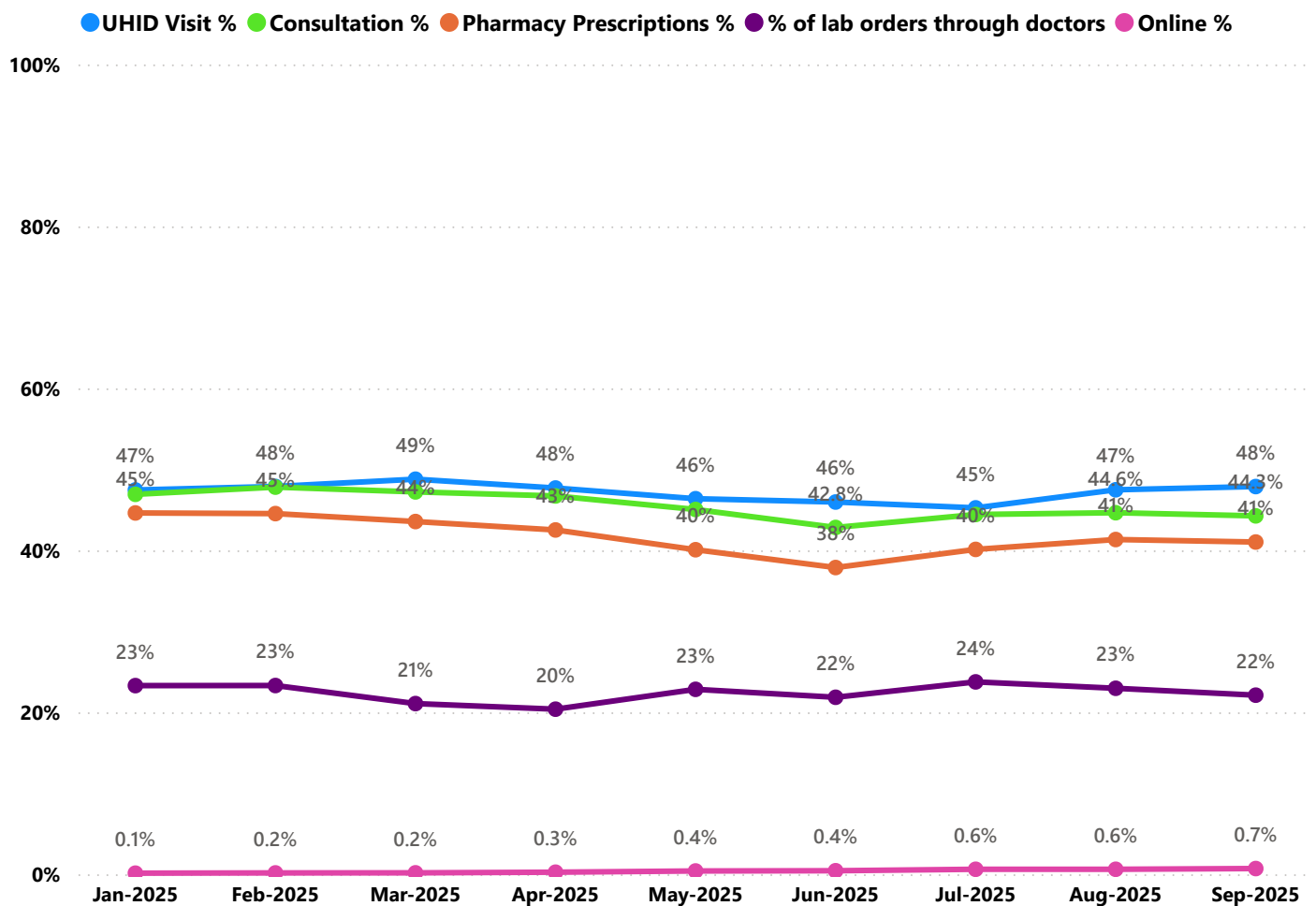
3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

| District           | Institution Count | Institutions with Reception | % of institutions with Reception |
|--------------------|-------------------|-----------------------------|----------------------------------|
| KOZHIKODE          | 68                | 66                          | 97.06%                           |
| KOTTAYAM           | 43                | 37                          | 86.05%                           |
| THIRUVANANTHAPURAM | 117               | 100                         | 85.47%                           |
| IDUKKI             | 27                | 23                          | 85.19%                           |
| THRISSUR           | 78                | 66                          | 84.62%                           |
| WAYANAD            | 32                | 27                          | 84.38%                           |
| ERNAKULAM          | 88                | 71                          | 80.68%                           |
| PALAKKAD           | 59                | 46                          | 77.97%                           |
| MALAPPURAM         | 85                | 66                          | 77.65%                           |
| PATHANAMTHITTA     | 31                | 23                          | 74.19%                           |
| KANNUR             | 57                | 42                          | 73.68%                           |
| ALAPPUZHA          | 51                | 36                          | 70.59%                           |
| KASARAGOD          | 34                | 24                          | 70.59%                           |
| KOLLAM             | 47                | 30                          | 63.83%                           |



3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

3.3 e-Health Performance Indicators

| Hospital                              | UHID Visit % | Consultation % | Pharmacy Prescriptions % | % of Lab Orders given by Doctors |
|---------------------------------------|--------------|----------------|--------------------------|----------------------------------|
| FAMILY HEALTH CENTRE ANICADU          | 87.75%       | 74.13%         | 77.38%                   | 36.92%                           |
| FAMILY HEALTH CENTRE KOTTANGAL        | 87.20%       | 99.08%         | 90.59%                   | 42.61%                           |
| FAMILY HEALTH CENTRE VADASSERIKKARA   | 86.66%       | 98.33%         | 89.42%                   | 49.66%                           |
| FAMILY HEALTH CENTRE NARANAMMOOZHY    | 85.18%       | 99.85%         | 94.52%                   | 0.00%                            |
| FAMILY HEALTH CENTRE THANNITHODE      | 83.65%       | 92.11%         | 85.43%                   | 69.31%                           |
| FAMILY HEALTH CENTRE MEZHUVELI        | 78.56%       | 96.92%         | 100.00%                  | 74.95%                           |
| FAMILY HEALTH CENTRE PALLICKAL        | 75.66%       | 99.95%         | 93.46%                   | 46.38%                           |
| FAMILY HEALTH CENTRE EZHAMKULAM       | 70.63%       | 99.71%         | 91.12%                   | 68.26%                           |
| FAMILY HEALTH CENTRE CHITTAR          | 68.91%       | 59.52%         | 54.05%                   | 37.69%                           |
| FAMILY HEALTH CENTRE KOIPURAM         | 66.59%       | 99.80%         | 91.76%                   | 85.49%                           |
| FAMILY HEALTH CENTRE KADAMMANITTA     | 64.04%       | 0.00%          | 0.00%                    | 0.00%                            |
| FAMILY HEALTH CENTRE CHENNEERKARA     | 63.73%       | 95.42%         | 88.61%                   | 63.37%                           |
| FAMILY HEALTH CENTRE OTHERA           | 63.34%       | 98.35%         | 91.78%                   | 84.43%                           |
| FAMILY HEALTH CENTRE NIRANAM          | 62.17%       | 73.20%         | 67.79%                   | 48.47%                           |
| FAMILY HEALTH CENTRE VECHOOCHIRA      | 61.93%       | 85.36%         | 82.21%                   | 29.91%                           |
| FAMILY HEALTH CENTRE CHANDANAPPALLY   | 60.26%       | 99.37%         | 89.12%                   | 66.96%                           |
| URBAN FAMILY HEALTH CENTRE THIRUVALLA | 60.06%       | 96.32%         | 87.93%                   | 98.71%                           |
| Family Health Centre Nedumpuram       | 57.84%       | 96.84%         | 85.88%                   | 32.99%                           |
| FAMILY HEALTH CENTRE PANDALAM         | 53.21%       | 98.11%         | 88.37%                   | 62.99%                           |
| FAMILY HEALTH CENTRE KULANADA         | 45.02%       | 8.05%          | 5.16%                    | 0.00%                            |
| GOVERNMENT MEDICAL COLLEGE KONNI      | 30.79%       | 0.00%          | 0.00%                    | 0.00%                            |
| FAMILY HEALTH CENTRE SEETHATHODE      | 27.53%       | 2.74%          | 2.69%                    | 4.12%                            |
| GENERAL HOSPITAL PATHANAMTHITTA       | 21.67%       | 0.00%          | 0.00%                    | 0.00%                            |

Non - eHealth Institutions Started

| Hospital Name                             | Advance Appointment/Reception |
|---|-------------------------------|
| DISTRICT HOSPITAL KOZHENCHERRY            | 27535                         |
| FAMILY HEALTH CENTRE CHERUKOLE            | 348                           |
| FAMILY HEALTH CENTRE OMALLOOR             | 2145                          |
| GENERAL HOSPITAL ADOOR                    | 10                            |
| TALUK HEAD QUARTERS HOSPITAL KONNI        | 9                             |
| TALUK HEAD QUARTERS HOSPITAL MALLAPPALLY  | 1                             |
| Taluk Head Quarters Hospital Thiruvalla   | 3                             |
| TALUK HEADQUARTERS HOSPITAL M C C M RANNI | 0                             |
| URBAN FAMILY HEALTH CENTRE KUMBAZHA       | 3680                          |
| Total                                     | 33731                         |

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District           | Live Institutions | Reception | Consultation | Pharmacy  | Lab       |
|--------------------|-------------------|-----------|--------------|-----------|-----------|
| THIRUVANANTHAPURAM | 105               | 100 (95%) | 92 (88%)     | 77 (73%)  | 83 (79%)  |
| ERNAKULAM          | 73                | 71 (97%)  | 58 (79%)     | 46 (63%)  | 46 (63%)  |
| THRISSUR           | 71                | 66 (93%)  | 64 (90%)     | 62 (87%)  | 62 (87%)  |
| MALAPPURAM         | 68                | 66 (97%)  | 62 (91%)     | 54 (79%)  | 51 (75%)  |
| KOZHIKODE          | 66                | 66 (100%) | 60 (91%)     | 55 (83%)  | 55 (83%)  |
| PALAKKAD           | 49                | 46 (94%)  | 41 (84%)     | 38 (78%)  | 39 (80%)  |
| KANNUR             | 44                | 42 (95%)  | 35 (80%)     | 31 (70%)  | 29 (66%)  |
| KOTTAYAM           | 39                | 37 (95%)  | 36 (92%)     | 31 (79%)  | 31 (79%)  |
| ALAPPUZHA          | 37                | 36 (97%)  | 36 (97%)     | 34 (92%)  | 33 (89%)  |
| KOLLAM             | 32                | 30 (94%)  | 29 (91%)     | 29 (91%)  | 27 (84%)  |
| WAYANAD            | 27                | 27 (100%) | 25 (93%)     | 24 (89%)  | 24 (89%)  |
| KASARAGOD          | 24                | 24 (100%) | 22 (92%)     | 20 (83%)  | 18 (75%)  |
| IDUKKI             | 23                | 23 (100%) | 22 (96%)     | 22 (96%)  | 20 (87%)  |
| PATHANAMTHITTA     | 23                | 23 (100%) | 18 (78%)     | 18 (78%)  | 19 (83%)  |
| Total              | 681               | 657 (96%) | 600 (88%)    | 541 (79%) | 537 (79%) |

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

