1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	17
Primary Health Centre	6
Community Health Centre	3
Taluk Headquarters Hospital	2
Urban Primary Health Centre	2
General Hospital	1
Medical College Hospital	1
Urban Health Wellness Centre	1
Total	**33**

2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.
These parameters include:

1. Number of institutions where the reception module is currently using.
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders through doctors.
6. Number of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, September 2025, along with the previous two months, is provided in the table below.

District	July	August	September
IDUKKI	1	1	1
WAYANAD	2	2	2
PALAKKAD	3	3	3
KASARAGOD	9	8	4
KOZHIKODE	6	7	4
MALAPPURAM	7	6	4
ALAPPUZHA	5	5	5
THRISSUR	4	4	5
THIRUVANANTHAPURAM	9	9	6
PATHANAMTHITTA	10	11	7
KOLLAM	9	10	8
KOTTAYAM	8	9	8
ERNAKULAM	11	12	9
KANNUR	10	9	10

- Best performing
- Average performing
- Low performing

NB: Please note that institutions started via VPN are not considered in the rank and usage calculations.

3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTER NOOLPUZHA	1
FAMILY HEALTH CENTRE CHETHALAYAM	1
FAMILY HEALTH CENTRE POOTHADI	1
FAMILY HEALTH CENTRE POZHUTHANA	1
FAMILY HEALTH CENTRE THONDERNAD	1
FAMILY HEALTH CENTRE VARADOOR	1
FAMILY HEALTH CENTRE VENGAPALLY	1
COMMUNITY HEALTH CENTRE THARIODE	2
FAMILY HEALTH CENTRE AMBALAVAYAL	2
FAMILY HEALTH CENTRE CHULLIODE	2
FAMILY HEALTH CENTRE KOTTATHARA	2
FAMILY HEALTH CENTRE PADINJARATHARA	2
PRIMARY HEALTH CENTRE KAPPUKUNNU	2
URBAN PRIMARY HEALTH CENTRE MUNDERI	2
FAMILY HEALTH CENTRE APPAPARA	3
FAMILY HEALTH CENTRE BEGUR	3
FAMILY HEALTH CENTRE EDAVAKA	4
FAMILY HEALTH CENTRE VAZHAVATTA	4
COMMUNITY HEALTH CENTRE PANAMARAM	5
FAMILY HEALTH CENTRE CHEERAL	5
FAMILY HEALTH CENTRE MEPPADY	5
FAMILY HEALTH CENTRE VELLAMUNDA	5
URBAN HEALTH AND WELLNESS CENTRE PAYYAMPALLY	6
PRIMARY HEALTH CENTRE MULLANKOLLY	7
M S PADMAIAH GOWDER MEMORIAL GOVERNMENT GENERAL HOSPITAL KALPETTA	8
FAMILY HEALTH CENTRE KURUKKANMOOLA	9
GOVERNMENT MEDICAL COLLEGE HOSPITAL WAYANAD	10

e-Health Monthly Performance Report
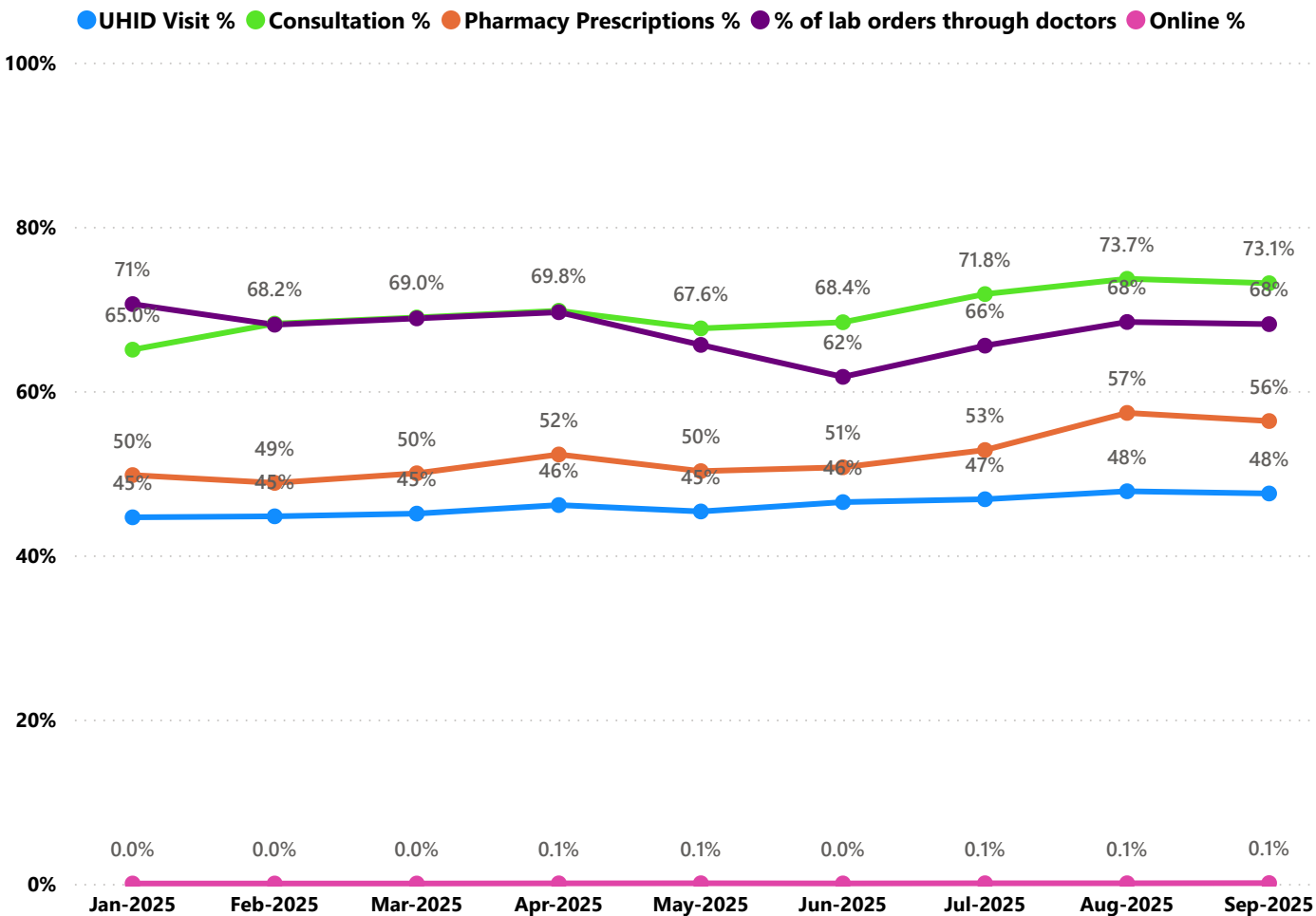
September 2025

3.1 eHealth Performance - Reception Module

> Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception ▼
KOZHIKODE	68	66	97.06%
KOTTAYAM	43	37	86.05%
THIRUVANANTHAPURAM	117	100	85.47%
IDUKKI	27	23	85.19%
THRISSUR	78	66	84.62%
WAYANAD	32	27	84.38%
ERNAKULAM	88	71	80.68%
PALAKKAD	59	46	77.97%
MALAPPURAM	85	66	77.65%
PATHANAMTHITTA	31	23	74.19%
KANNUR	57	42	73.68%
ALAPPUZHA	51	36	70.59%
KASARAGOD	34	24	70.59%
KOLLAM	47	30	63.83%

3.2 e-Health Performance Trend

Legend: ● UHID Visit % ● Consultation % ● Pharmacy Prescriptions % ● % of lab orders through doctors ● Online %

Month	Consultation %	% of lab orders through doctors	Pharmacy Prescriptions %	UHID Visit %	Online %
Jan-2025	65.0%	71%	50%	45%	0.0%
Feb-2025	68.2%	68.2%	49%	45%	0.0%
Mar-2025	69.0%	69.0%	50%	45%	0.0%
Apr-2025	69.8%	69.8%	52%	46%	0.1%
May-2025	67.6%	67.6%	50%	45%	0.1%
Jun-2025	68.4%	62%	51%	46%	0.0%
Jul-2025	71.8%	66%	53%	47%	0.1%
Aug-2025	73.7%	68%	57%	48%	0.1%
Sep-2025	73.1%	68%	56%	48%	0.1%

- **UHID Visit % is calculated as (UHID Visits / Total Visit) *100**

- **Consultation % is calculated as (Doctor Consultation / OP Visits) *100**

- **Pharmacy % is calculated as (Pharmacy Prescriptions/ Total OP Visits) *100**

- **Lab % is calculated as (Lab orders given by doctors/Total Lab Orders) *100**

- **Online % is calculated as (Online appointments via web portal/Total OP Visits) *100**

3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy Prescriptions %	% of Lab Orders given by Doctors
PRIMARY HEALTH CENTRE MULLANKOLLY	90.05%	63.45%	16.29%	24.19%
FAMILY HEALTH CENTER NOOLPUZHA	84.42%	98.85%	83.83%	82.89%
FAMILY HEALTH CENTRE CHETHALAYAM	81.98%	99.51%	88.59%	89.51%
FAMILY HEALTH CENTRE POOTHADI	79.45%	99.94%	87.56%	95.27%
FAMILY HEALTH CENTRE CHEERAL	77.18%	90.70%	79.34%	60.45%
PRIMARY HEALTH CENTRE KAPPUKUNNU	76.77%	98.32%	88.64%	83.94%
FAMILY HEALTH CENTRE VENGAPALLY	75.85%	99.65%	91.34%	82.47%
FAMILY HEALTH CENTRE PADINJARATHARA	75.42%	99.33%	93.67%	75.52%
FAMILY HEALTH CENTRE POZHUTHANA	74.85%	99.57%	91.85%	82.94%
FAMILY HEALTH CENTRE VARADOOR	74.25%	99.84%	89.39%	96.90%
FAMILY HEALTH CENTRE KOTTATHARA	69.32%	99.30%	94.67%	89.33%
URBAN HEALTH AND WELLNESS CENTRE PAYYAMPALLY	64.74%	98.24%	96.22%	0.00%
URBAN PRIMARY HEALTH CENTRE MUNDERI	64.71%	95.54%	84.53%	98.38%
FAMILY HEALTH CENTRE THONDERNAD	64.40%	99.55%	91.24%	92.20%
COMMUNITY HEALTH CENTRE THARIODE	63.52%	94.11%	85.16%	90.11%
FAMILY HEALTH CENTRE AMBALAVAYAL	63.35%	99.06%	90.70%	84.11%
FAMILY HEALTH CENTRE MEPPADY	63.28%	99.27%	79.96%	77.79%
FAMILY HEALTH CENTRE CHULLIODE	60.79%	98.75%	93.87%	87.13%
FAMILY HEALTH CENTRE VAZHAVATTA	59.52%	95.96%	87.87%	88.95%
FAMILY HEALTH CENTRE APPAPARA	59.33%	96.99%	82.03%	100.00%
FAMILY HEALTH CENTRE VELLAMUNDA	58.25%	99.79%	86.11%	77.77%
FAMILY HEALTH CENTRE EDAVAKA	57.14%	98.98%	88.10%	88.86%
COMMUNITY HEALTH CENTRE PANAMARAM	55.46%	98.52%	86.39%	79.57%
FAMILY HEALTH CENTRE BEGUR	52.72%	99.37%	86.40%	93.93%
M S PADMAIAH GOWDER MEMORIAL GOVERNMENT GENERAL HOSPITAL KALPETTA	35.43%	87.84%	29.12%	34.63%
FAMILY HEALTH CENTRE KURUKKANMOOLA	30.34%	0.00%	0.00%	0.00%
GOVERNMENT MEDICAL COLLEGE HOSPITAL WAYANAD	8.38%	0.00%	0.00%	0.00%

Non - eHealth Institutions Started

Hospital Name ▲	Advance Appointment/Reception
COMMUNITY HEALTH CENTRE MEENANGADI	11021
FAMILY HEALTH CENTRE MOOPPAINAD	3668
FAMILY HEALTH CENTRE PAKKOM	1361
TALUK HEAD QUARTERS HOSPITAL SULTHAN BATHERY	107
TALUK HEAD QUARTERS HOSPITAL VYTHIRI	15532
URBAN PRIMARY HEALTH CENTRE VENGOOR	2084
Total	33773

4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions ▾	Reception	Consultation	Pharmacy	Lab
THIRUVANANTHAPURAM	105	100 (95%)	92 (88%)	77 (73%)	83 (79%)
ERNAKULAM	73	71 (97%)	58 (79%)	46 (63%)	46 (63%)
THRISSUR	71	66 (93%)	64 (90%)	62 (87%)	62 (87%)
MALAPPURAM	68	66 (97%)	62 (91%)	54 (79%)	51 (75%)
KOZHIKODE	66	66 (100%)	60 (91%)	55 (83%)	55 (83%)
PALAKKAD	49	46 (94%)	41 (84%)	38 (78%)	39 (80%)
KANNUR	44	42 (95%)	35 (80%)	31 (70%)	29 (66%)
KOTTAYAM	39	37 (95%)	36 (92%)	31 (79%)	31 (79%)
ALAPPUZHA	37	36 (97%)	36 (97%)	34 (92%)	33 (89%)
KOLLAM	32	30 (94%)	29 (91%)	29 (91%)	27 (84%)
WAYANAD	27	27 (100%)	25 (93%)	24 (89%)	24 (89%)
KASARAGOD	24	24 (100%)	22 (92%)	20 (83%)	18 (75%)
IDUKKI	23	23 (100%)	22 (96%)	22 (96%)	20 (87%)
PATHANAMTHITTA	23	23 (100%)	18 (78%)	18 (78%)	19 (83%)
Total	681	657 (96%)	600 (88%)	541 (79%)	537 (79%)

5. 1 Online Appointment Booking in Hospitals (except Medical Colleges)

District-wise count of online appointments taken.

District	Count
THIRUVANANTH...	25304
THRISSUR	9149
KOLLAM	7062
KOTTAYAM	6200
PALAKKAD	4600
KOZHIKODE	4509
ERNAKULAM	4162
KASARAGOD	2438
MALAPPURAM	1815
KANNUR	1400
ALAPPUZHA	1085
PATHANAMTHIT...	715
IDUKKI	368
WAYANAD	149

Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025	Jul-2025	Aug-2025	Sep-2025
53	48	47	77	87	65	115	125	149

District-wise percentage of online appointments taken up on OP visits.

District	Percentage
KOLLAM	3.56%
THIRUVANANTH...	2.72%
THRISSUR	2.00%
PALAKKAD	1.98%
KOTTAYAM	1.78%
KASARAGOD	1.65%
ERNAKULAM	0.86%
PATHANAMTHITTA	0.70%
KOZHIKODE	0.68%
IDUKKI	0.45%
KANNUR	0.44%
ALAPPUZHA	0.42%
MALAPPURAM	0.34%
WAYANAD	0.08%