



eHealth Kerala

State Digital Health Mission

State Digital Health Mission

Performance and Utilization Factsheet

Executive Performance Dashboard, Utilization Analytics & District Benchmarking

KOLLAM

April 2026



Infrastructure & Coverage

113

* Total Institutions

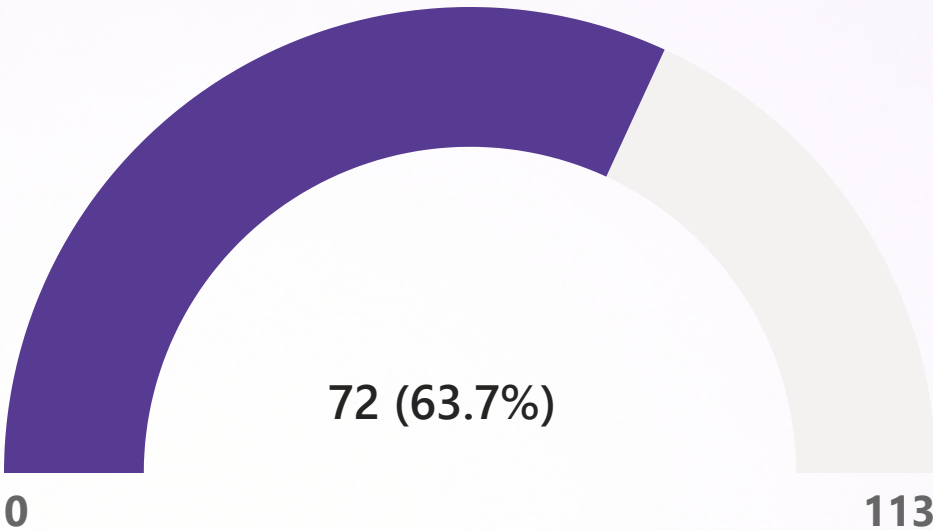
89

DHS

24

NHM

eHealth Started



38

All Core Modules Available

34

*** Reception Only

**Institutions with Active HMS Module Usage

37

Reception

35

Consultation

35

Pharmacy

35

Lab

* Only institutions under DHS and NHM are considered.

**Reception, Consultation, and Pharmacy modules are considered functional if monthly transaction count exceeds 500. Laboratory module is considered functional if monthly lab orders exceeds 100.

***Reception-only institutions are excluded from KPI and ranking calculations.

Hospital Type	Total Instns	eHealth Started	All Mod. Avail.	Recep. Only
District Hospital	1	1		1
TH/THQH	9	9	1	8
BFHC/CHC	14	9	6	3
PHC/FHC	60	30	29	1
UPHC/UHC	5	5	2	3
UHCW	19	17		17
Speciality Hospital	2	1		1
Public Health Laboratory	1	0		
Others	2	0		
State Total	113	72	38	34

District Performance Rankings

Primary Level Institutions

Rank ▲	Districts	Overall Score
1	WAYANAD	63.99
2	IDUKKI	63.71
3	PATHANAMTHITTA	61.82
4	ALAPPUZHA	59.23
5	PALAKKAD	55.57
6	KOTTAYAM	55.15
7	KOLLAM	54.83
8	THRISSUR	54.45
9	MALAPPURAM	49.35
10	KOZHIKODE	49.33
11	ERNAKULAM	49.24
12	KASARAGOD	49.21
13	KANNUR	48.62
14	THIRUVANANTHAPURAM	43.60

Secondary Level Institutions

Rank ▲	Districts	Overall Score
1	WAYANAD	44.60
2	THRISSUR	25.79
3	KASARAGOD	23.90
4	KOTTAYAM	23.27
5	PALAKKAD	21.67
6	KOZHIKODE	19.35
7	KOLLAM	16.61
8	ALAPPUZHA	16.34
9	THIRUVANANTHAPURAM	14.86
10	ERNAKULAM	14.15
11	MALAPPURAM	10.07
12	KANNUR	9.48
13	PATHANAMTHITTA	6.56

Primary care institutions

- PHC/FHC
- BFHC/CHC
- UHWC
- UHC/UPHC /UCHC

Secondary care institutions

- DH
- GH
- TH
- THQH

Note: Districts without fully operational eligible institutions (i.e., institutions functioning only with Reception Module or VPN-based limited services) are excluded from KPI calculation and ranking analysis.

1. UHID % = UHID Visits / Total Visits × 100
2. Consultation % = Doctor Consultations / OP Visits × 100
3. Pharmacy % = Pharmacy Prescriptions / OP Visits × 100
4. Doctor Lab % = Doctor Lab Orders / Total Lab Usage × 100
5. Online Appointment % = Online Appointments / OP Visits × 100
6. Scan&Book % = Scan&Book Count / OP Visits × 100

Primary Score = 0.25(UHID) + 0.25(Consultation) + 0.25(Pharmacy) + 0.15(Online) + 0.10(ScanBook)

Secondary Score = 0.25(UHID) + 0.25(Consultation) + 0.20(Pharmacy) + 0.10(Lab) + 0.10(Online) + 0.10(ScanBook)

Core Operational KPIs: Primary Vs Secondary Institutions



KPI	Primary Institutions		Secondary Institutions	
UHID Visits		63.19%		32.57%
Consultation		84.12%		27.79%
Pharmacy Prescription		71.97%		3.86%
Lab Ordered by Doctors		63.77%		2.34%
Online		0.06%		5.13%
Scan N Book		0.00%		0.01%

Current Performance and Monthly Change

Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
CHC KALAKKODU	4920	60%	9.57	98%	1.62	78%	-1.18
CHC OACHIRA	5305	38%	2.68	1%	0.69	1%	0.62
CHC SOORANAD NORTH	4518	52%	2.23	51%	12.38	38%	7.70
FHC ALAPPAD	2205	61%	1.18	91%	-3.61	79%	0.41
FHC AZHEEKAL	2545	50%	-1.42	99%	0.69	68%	3.94
FHC CHATHANNOOR	5208	62%	0.93	58%	-2.64	48%	18.61
FHC CHAVARA	3355	59%	0.57	81%	-3.04	61%	3.62
FHC ELAMPALLOOR	3705	51%	0.45	89%	-0.92	84%	-1.79
FHC EZHUKONE	2259	87%	1.97	100%	0.27	89%	-4.60
FHC EZHUKONE PAVITHRESWARAM	1259	86%	3.32	99%	-1.32	85%	-1.67
FHC ITTIVA	3650	83%	1.26	99%	-1.41	93%	-4.73
FHC KALLADA EAST	2850	60%	-1.44	99%	-0.43	85%	-1.60
FHC KARAVALLUR	2932	54%	-1.18	88%	-1.59	82%	-0.76
FHC KULASEKHARAPURAM	2899	74%	-1.57	96%	0.90	81%	-1.88
FHC MADATHARA	4722	47%	-0.23	76%	-12.33	47%	-10.20
FHC MANCODE CHITHARA	4463	79%	0.20	99%	-0.36	83%	-0.20
FHC MAYYANAD	7805	54%	-0.05	84%	4.62	76%	3.34
FHC MELILA	1901	81%	4.23	100%	-0.33	93%	1.03
FHC NEDUVATHOOR	2496	47%	-0.27	98%	-0.54	86%	-6.17
FHC PERINAD	3033	65%	2.33	97%	-2.15	81%	-1.46

Note: Change % shows the absolute difference between the current month percentage and the previous month percentage.

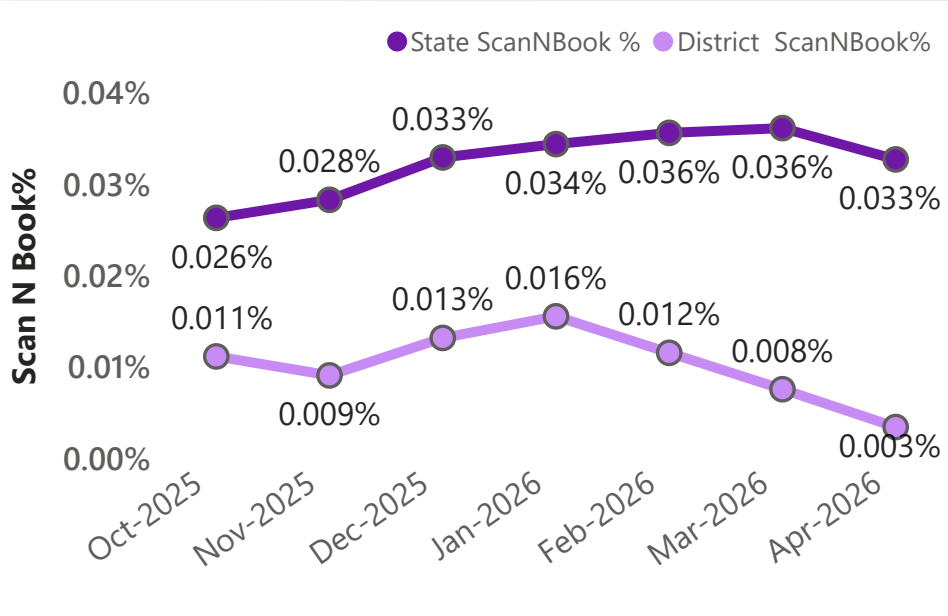
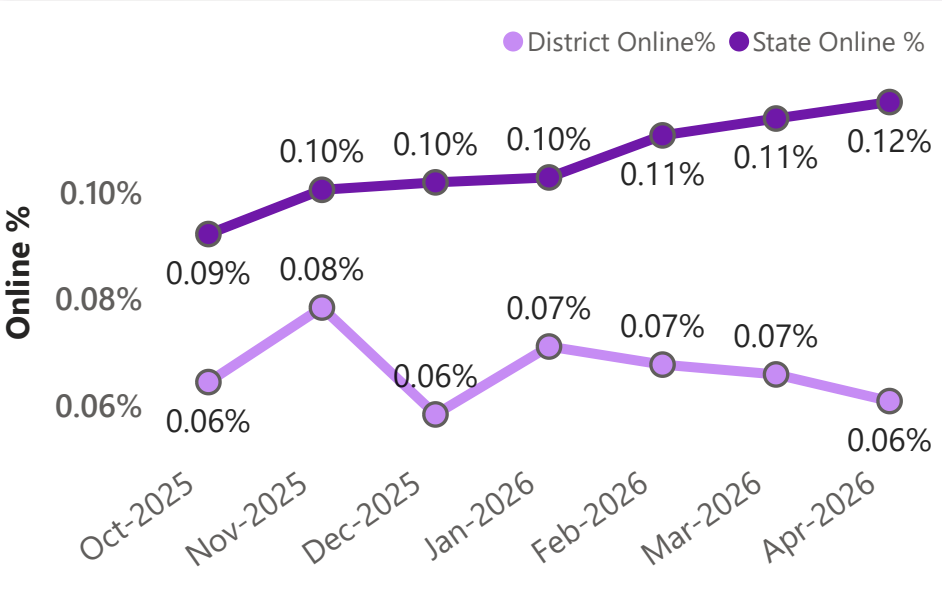
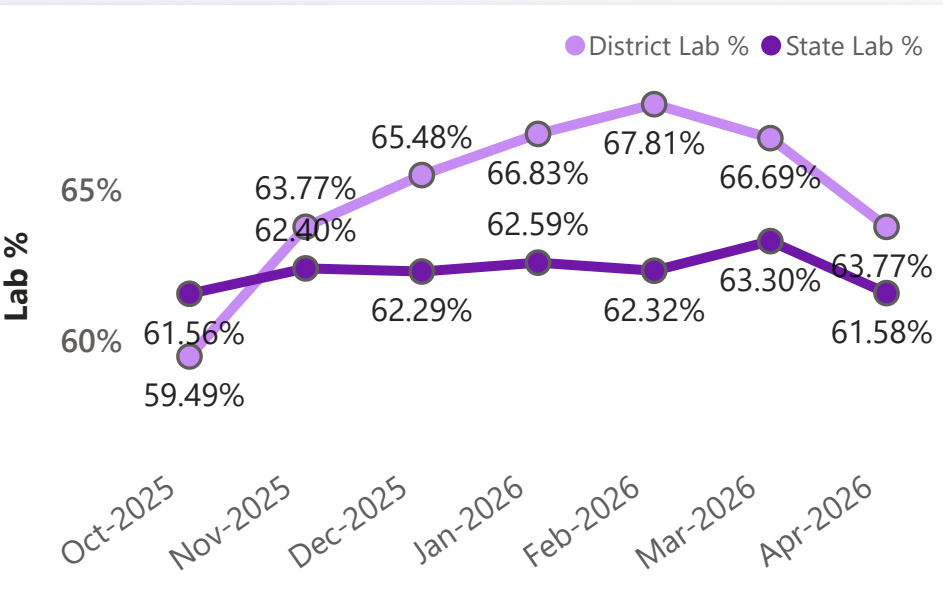
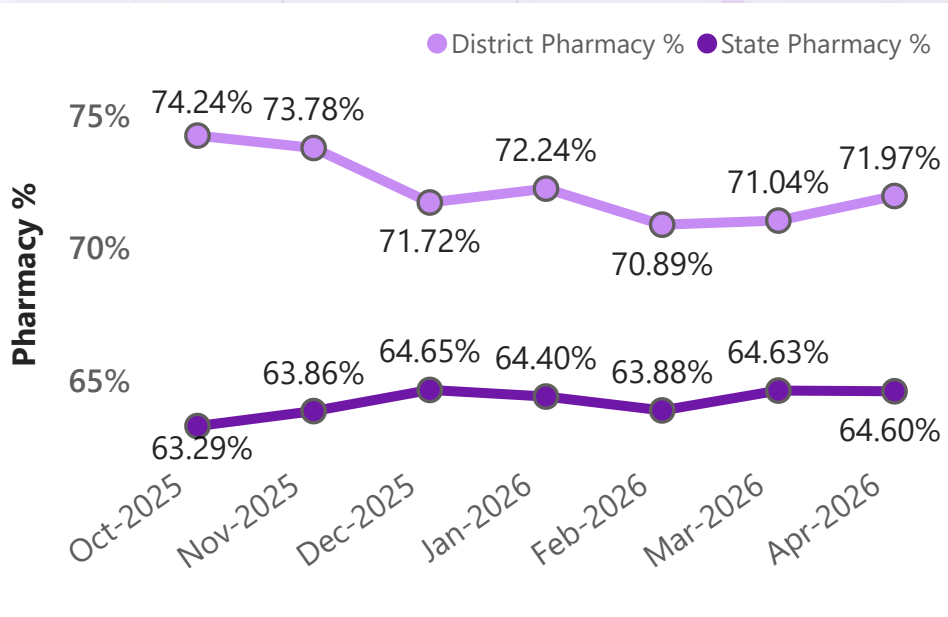
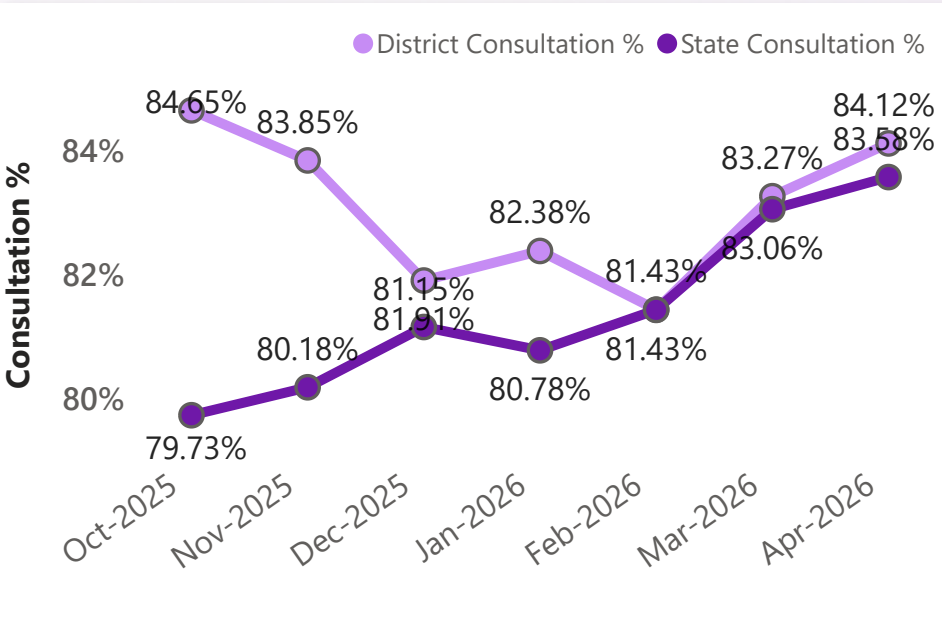
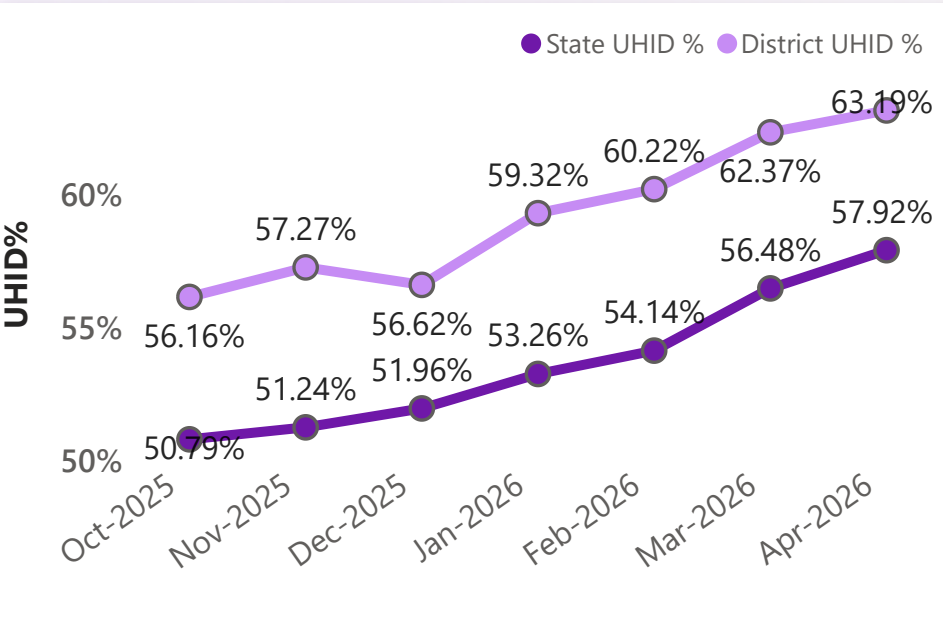
Core Operational KPIs:Primary and Secondary Institutions



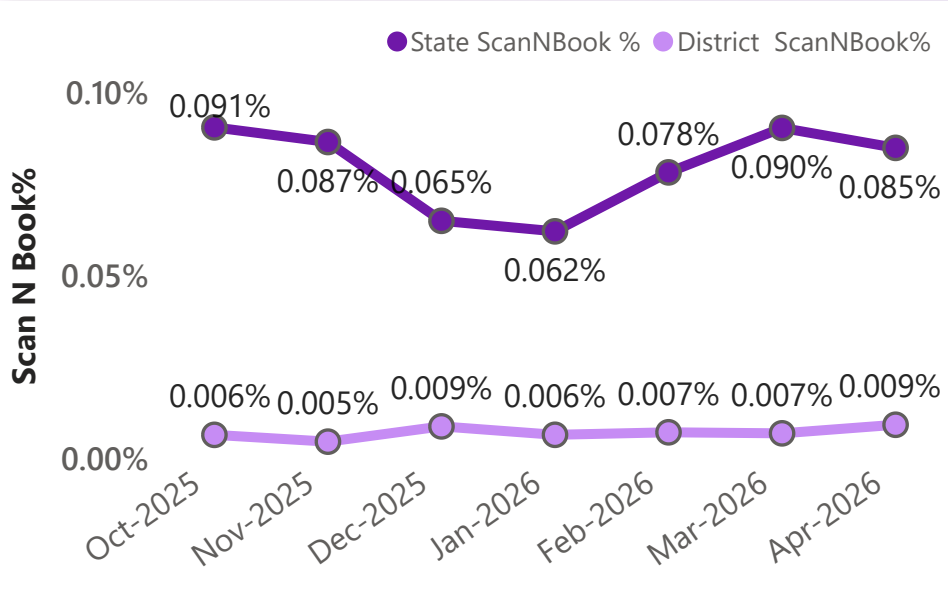
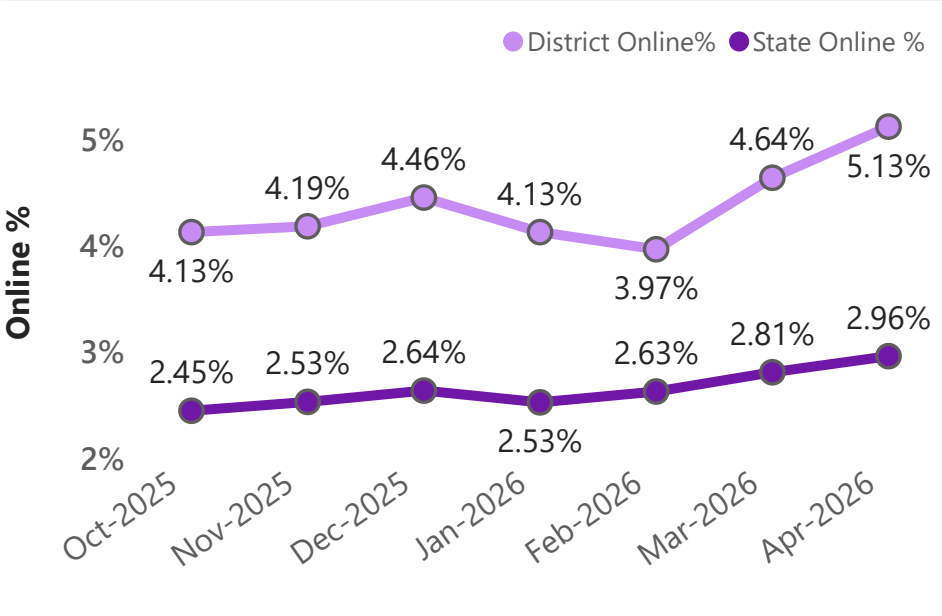
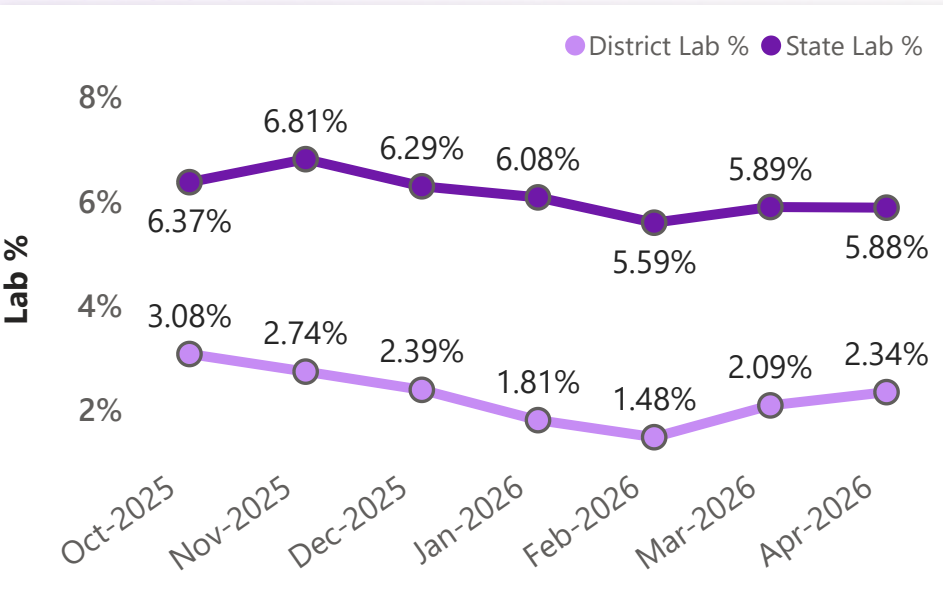
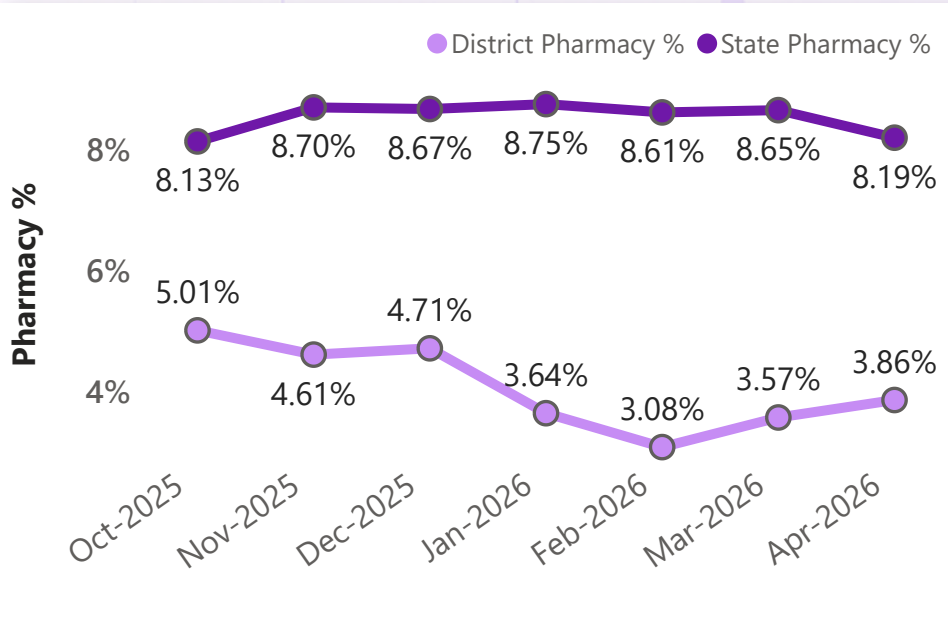
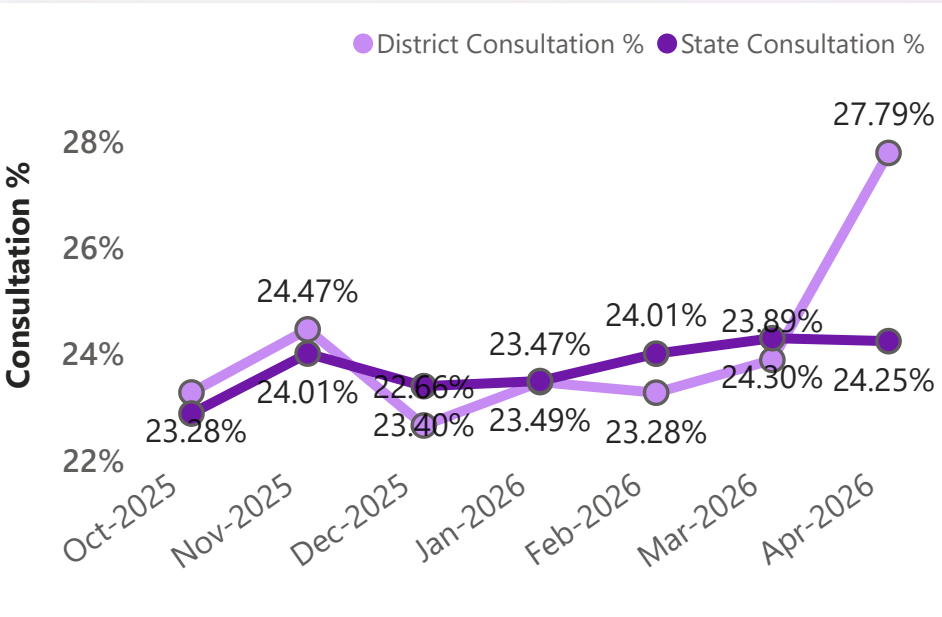
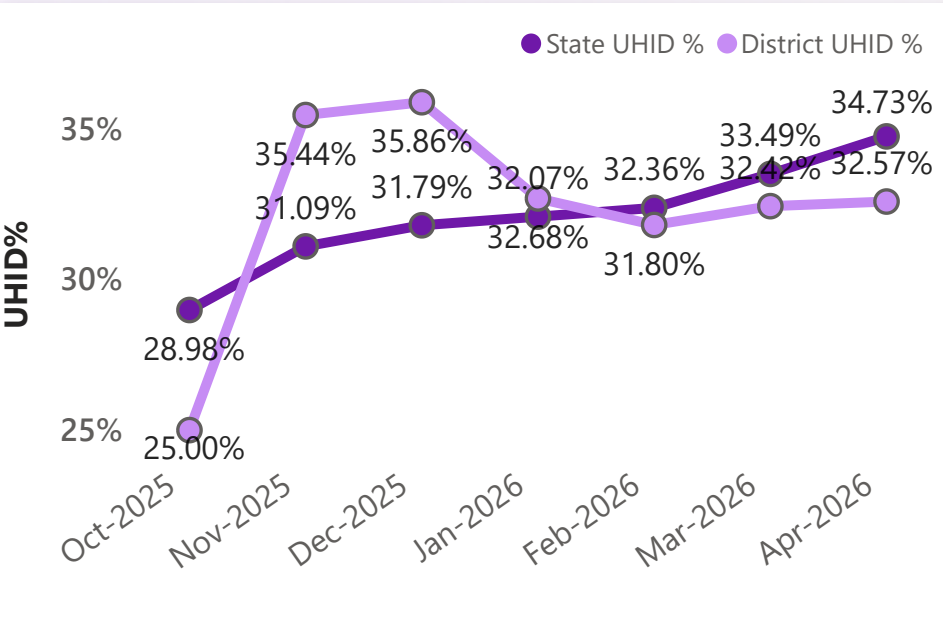
Current Performance and Monthly Change

Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
FHC PERUMON	0	0%	0.00	0%	0.00	0%	0.00
FHC PIRAVANTHOOR	2059	50%	1.22	95%	-2.70	91%	-1.40
FHC POOYAPPALLY	3058	73%	2.99	87%	2.02	83%	2.11
FHC SAKTHIKULANGARA	2551	59%	0.88	96%	3.17	88%	3.05
FHC SREENARAYANAPURAM	2988	78%	-0.03	94%	-2.57	77%	-5.42
FHC THALAVOOR	2307	69%	6.73	87%	-2.81	75%	-7.87
FHC THAZHAVA	5046	53%	-0.94	97%	0.14	85%	-2.70
FHC THEKKUMBHAGAM	5038	63%	1.38	82%	0.08	70%	2.26
FHC THENMALA	3286	80%	-0.27	83%	8.36	78%	6.73
FHC UMMANNOOR	815	92%	0.31	72%	-19.50	69%	-18.49
FHC VALLIKKAVU	1921	75%	-0.49	96%	5.04	79%	-2.21
FHC VELIYAM	2152	71%	-3.06	93%	-6.04	79%	-6.88
FHC VILAKKUDY	3885	77%	0.96	91%	2.55	85%	5.26
FHC WEST KALLADA	1861	93%	-0.42	99%	0.26	87%	-1.94
NEDUMANCAVU CHC	5771	55%	0.37	99%	0.89	81%	2.59
THQH PUNALUR	47833	33%	0.15	28%	3.90	4%	0.29
UPHC MUNDAKKAL	2030	59%	4.61	51%	51.41	36%	35.85
UPHC ULIAKOVIL	2557	87%	1.49	91%	-1.16	79%	-1.32

Trends of Core KPIs in Primary Institutions : District vs State



Trends of Core KPIs in Secondary Institutions : District vs State



Top Institutions-Primary

Institutions	UHD%
FHC WEST KALLADA	93%
FHC UMMANNOOR	92%
FHC EZHUKONE	87%
UPHC ULIAKOVIL	87%
FHC EZHUKONE PAVITHRESWARAM	86%
FHC ITTIVA	83%
FHC MELILA	81%
FHC THENMALA	80%
FHC MANCODE CHITHARA	79%
FHC SREENARAYANAPURAM	78%

Institutions	Consultation%
FHC EZHUKONE	100%
FHC MELILA	100%
NEDUMANCAVU CHC	99%
FHC AZHEEKAL	99%
FHC KALLADA EAST	99%
FHC WEST KALLADA	99%
FHC MANCODE CHITHARA	99%
FHC ITTIVA	99%
FHC EZHUKONE PAVITHRESWARAM	99%
FHC NEDUVATHOOR	98%

Institutions	Pharmacy%
FHC MELILA	93%
FHC ITTIVA	93%
FHC PIRAVANTHOOR	91%
FHC EZHUKONE	89%
FHC SAKTHIKULANGARA	88%
FHC WEST KALLADA	87%
FHC NEDUVATHOOR	86%
FHC KALLADA EAST	85%
FHC VILAKKUDY	85%
FHC EZHUKONE PAVITHRESWARAM	85%

Note : Only institutions with at least 500 total visits during the reporting period are included in the comparison.

Top Institutions-Secondary

Institutions	▼UHID %
THQH PUNALUR	33%

Institutions	▼Pharmacy %
THQH PUNALUR	4%

Institutions	▼Consultation %
THQH PUNALUR	28%

▲Institutions	Online %
THQH PUNALUR	5.127%

Note : Only institutions with at least 500 total visits during the reporting period are included in the comparison.

Public Health Survey Statistics

HOUSES

6,39,278
Houses Enrolled

247,400 (39%)
Survey Completed

FAMILIES

2,34,604
Families Enrolled

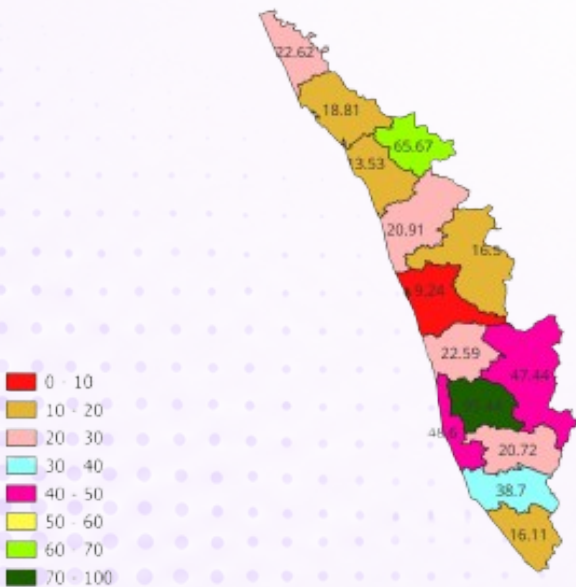
117,740 (50%)
Survey Completed

MEMBERS

20,84,991
Members Enrolled

607,195 (29%)
Survey Completed

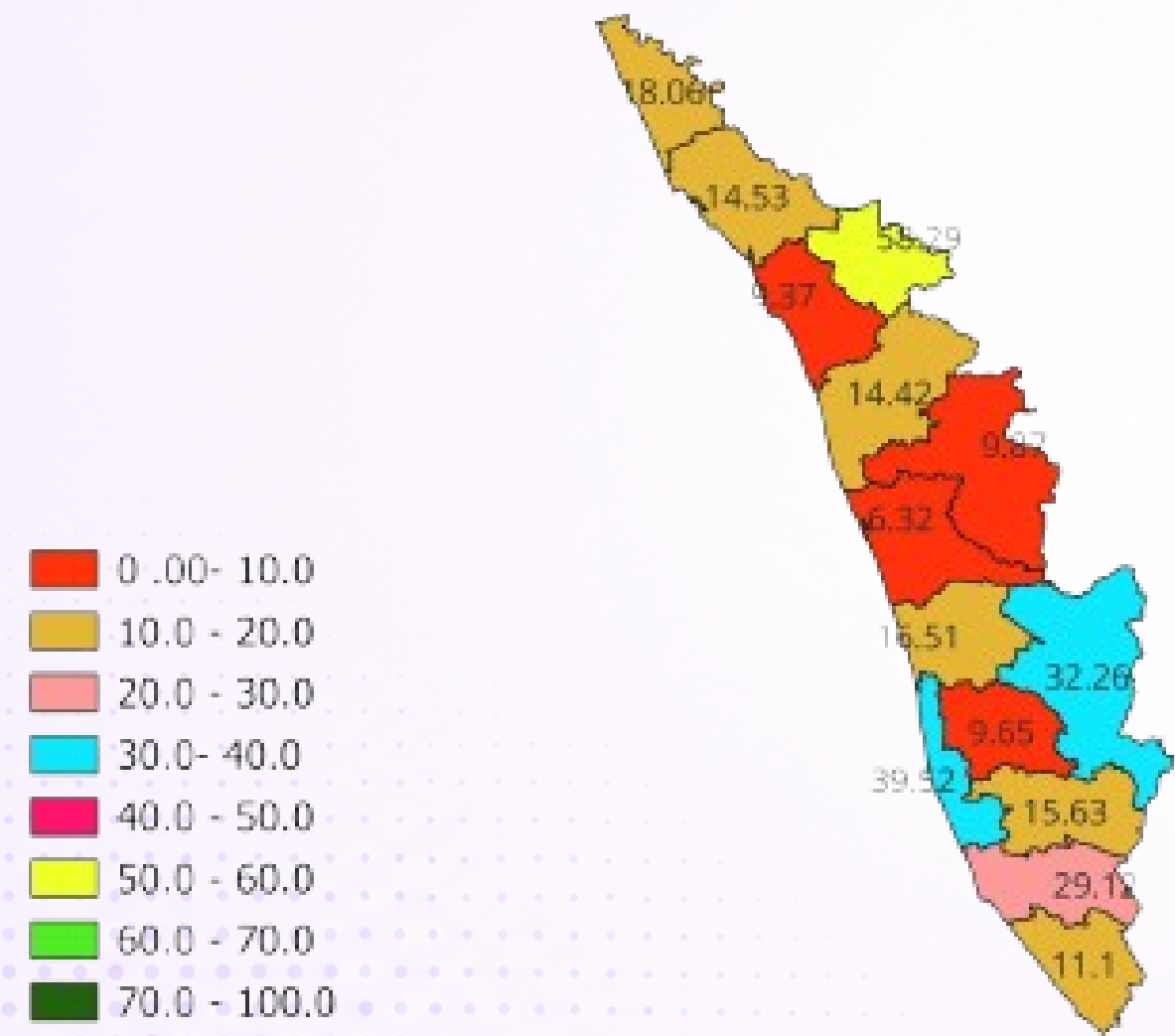
House Survey Completion Status



Health Block	Houses Completed
HEALTH BLOCK PATHANAPURAM	43,725 (92%)
HEALTH BLOCK KALAKKODU	23,069 (37%)
HEALTH BLOCK KULAKKADA	20,376 (40%)
HEALTH BLOCK NEDUMANCAVU	19,069 (42%)
HEALTH BLOCK SOORANAD NORTH	18,952 (46%)
HEALTH BLOCK ANCHAL	14,877 (27%)
HEALTH BLOCK PALATHARA	14,853 (23%)
HEALTH BLOCK VELINALLOOR	14,519 (47%)
HEALTH BLOCK KULATHUPUZHA	14,008 (76%)
HEALTH BLOCK MYNAGAPALLY	13,155 (26%)
HEALTH BLOCK NILAMEL	12,510 (39%)
HEALTH BLOCK THRIKKADAVOOR	11,293 (29%)
HEALTH BLOCK OACHIRA	8,423 (32%)
HEALTH BLOCK THEKKUMBHAGAM	7,353 (45%)
HEALTH BLOCK KUNDARA	6,522 (20%)
HEALTH BLOCK CHAVARA	4,696 (17%)

Public Health Survey Statistics

Member Survey Completion Status



Health Block	Members Completed
HEALTH BLOCK PATHANAPURAM	92,412 (64%)
HEALTH BLOCK KALAKKODU	60,775 (29%)
HEALTH BLOCK KULAKKADA	56,054 (35%)
HEALTH BLOCK SOORANAD NORTH	48,867 (37%)
HEALTH BLOCK NEDUMANCAVU	47,760 (33%)
HEALTH BLOCK VELINALLOOR	42,060 (42%)
HEALTH BLOCK ANCHAL	40,082 (22%)
HEALTH BLOCK MYNAGAPALLY	35,843 (21%)
HEALTH BLOCK NILAMEL	30,647 (31%)
HEALTH BLOCK THRIKKADAVOOR	30,066 (24%)
HEALTH BLOCK PALATHARA	29,432 (13%)
HEALTH BLOCK OACHIRA	25,278 (27%)
HEALTH BLOCK KULATHUPUZHA	20,419 (37%)
HEALTH BLOCK THEKKUMBHAGAM	19,320 (38%)
HEALTH BLOCK KUNDARA	15,210 (15%)
HEALTH BLOCK CHAVARA	12,970 (15%)