eHealth Kerala

State Digital Health Mission

State Digital Health Mission

Performance and Utilization Factsheet

Executive Performance Dashboard,
Utilization Analytics & District Benchmarking

KOLLAM

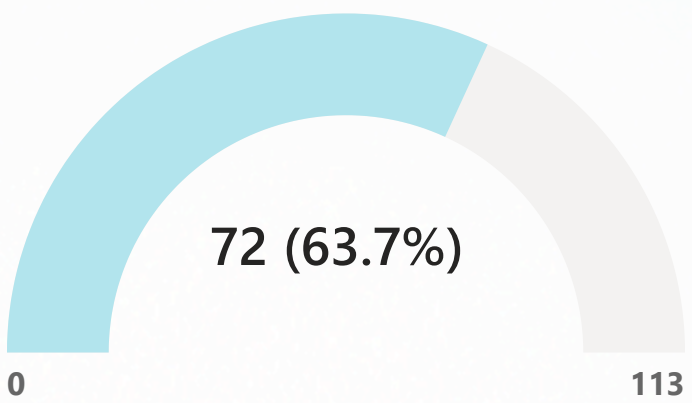
August 2026

Infrastructure & Coverage

eHealth Kerala
State Digital Health Mission

72
eHealth Institutions

eHealth Started



39
All Core Modules Available

33
** Reception Only

113
*Total Institutions

89
DHS

24
NHM

***Institutions with Active HMS Module Usage

40	39	38	37
Reception	Consultation	Pharmacy	Lab

* Only institutions under DHS and NHM are considered.

**Reception-only institutions are excluded from KPI and ranking calculations.

***Reception, Consultation, and Pharmacy modules are considered functional if monthly transaction count exceeds 500. Laboratory module is considered functional if monthly lab orders exceeds 100.

Hospital Type	Total Institutions	eHealth Started	All Modules Available	Reception Only
District Hospital	1	1		1
TH/THQH	9	9	1	8
BFHC/CHC	14	9	7	2
PHC/FHC	60	30	29	1
UPHC/UCHC	5	5	2	3
UHWC	19	17		17
Speciality Hospital	2	1		1
Public Health Laboratory	1	0		
Others	2	0		
District Total	**113**	**72**	**39**	**33**

District Performance Rankings

eHealth Kerala
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Primary Level Institutions

Rank	Districts	Overall Score
1	WAYANAD	64.80
2	IDUKKI	62.26
3	PATHANAMTHITTA	60.80
4	ALAPPUZHA	59.18
5	KOLLAM	57.14
6	THRISSUR	54.88
7	PALAKKAD	54.72
8	ERNAKULAM	52.02
9	KOTTAYAM	51.76
10	KASARAGOD	49.68
11	MALAPPURAM	48.90
12	KOZHIKODE	48.66
13	KANNUR	47.72
14	THIRUVANANTHAPURAM	42.79

Secondary Level Institutions

Rank	Districts	Overall Score
1	WAYANAD	48.02
2	THRISSUR	24.68
3	KOTTAYAM	23.41
4	KASARAGOD	22.92
5	PALAKKAD	19.84
6	ALAPPUZHA	18.71
7	KOZHIKODE	17.36
8	THIRUVANANTHAPURAM	16.22
9	KOLLAM	14.62
10	ERNAKULAM	12.89
11	KANNUR	12.78
12	MALAPPURAM	9.58
13	PATHANAMTHITTA	6.37

- Primary care institutions
  - PHC/FHC, BFHC/CHC, UHWC , UHC/UPHC /UCHC
- Secondary care institutions
  - DH , GH , TH ,THQH
- Rank Calculation Formulas:
  - UHID Visits% = UHID Visits / Total Visits
  - Consultation % = Doctor Consultations / OP Visits
  - Pharmacy % = Pharmacy Prescriptions / OP Visits
  - Lab Order by Doctors % = Lab Order by Doctor / Total Lab Orders
  - Online Appointment % = Online Appointments / OP Visits
  - Scan&Book % = Scan&Book Count / OP Visits
  - Primary Score = 0.25(UHID) + 0.25(Consultation) + 0.25(Pharmacy) + 0.15(Online) + 0.10(Scan&Book)
  - Secondary Score= 0.25(UHID) + 0.25(Consultation) + 0.20(Pharmacy) + 0.10(Lab) + 0.10(Online) + 0.10(Scan&Book)
- Note: Districts without fully operational eligible institutions (i.e., institutions functioning only with Reception Module or VPN-based limited services) are excluded from KPI calculation and ranking analysis.

Core Operational KPIs
Primary Vs Secondary Care Institutions

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KPI	Primary Institutions	Secondary Institutions
UHID Visits	64.83%	30.52%
Consultation	87.62%	23.02%
Pharmacy Prescription	76.05%	3.66%
Lab Order by Doctors	65.53%	1.29%
Online Appointments	0.07%	3.70%
Scan N Book	0.00%	0.02%

Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
CHC KALAKKODU	4918	80%	8.63	98%	-0.33	84%	5.66
CHC OACHIRA	6230	56%	3.05	75%	6.04	70%	5.90
CHC SOORANAD NORTH	5428	52%	-0.01	49%	-29.43	44%	-23.74
FHC ALAPPAD	2233	59%	-0.03	93%	0.64	80%	1.60
FHC AZHEEKKAL	3369	50%	0.06	94%	-0.96	69%	7.50
FHC CHATHANNOOR	6056	60%	2.43	55%	13.54	38%	8.89
FHC CHAVARA	3101	57%	1.00	80%	-2.94	69%	4.30
FHC ELAMPALLOOR	3446	48%	1.06	90%	2.59	82%	2.84
FHC EZHUKONE	2537	86%	-0.49	100%	0.91	92%	2.06
FHC EZHUKONE PAVITHRESWARAM	1444	84%	-0.58	100%	0.72	91%	5.25
FHC ITTIVA	3649	86%	0.44	99%	0.43	92%	0.16
FHC KALLADA EAST	2807	58%	3.06	99%	0.53	87%	3.34
FHC KARAVALUR	2451	60%	4.43	72%	-22.61	70%	-19.26
FHC KULASEKHARAPURAM	2563	81%	2.25	97%	5.06	86%	8.55
FHC MADATHARA	4921	50%	2.19	76%	2.15	46%	-1.77
FHC MANCODE CHITHARA	3993	77%	-0.71	99%	0.56	75%	-3.38
FHC MAYYANAD	7573	50%	1.07	86%	-0.66	80%	-0.09
FHC MELILA	2314	79%	-4.38	100%	0.48	90%	-5.13
FHC NEDUVATHOOR	2467	50%	2.17	99%	0.14	93%	2.30
FHC PERINAD	3130	68%	3.12	94%	-1.48	79%	2.36
FHC PERUMON	3608	66%	1.89	99%	-0.43	91%	0.39
FHC PIRAVANTHOOR	2091	60%	7.82	95%	-1.34	85%	-5.89
FHC POOYAPPALLY	3468	69%	-0.13	89%	2.34	82%	1.35
FHC SAKTHIKULANGARA	2890	61%	4.93	99%	1.45	92%	4.39
FHC SREENARAYANAPURAM	2933	77%	-1.55	97%	3.93	86%	6.00

Note: Change % shows the absolute difference between the current month percentage and the previous month percentage.

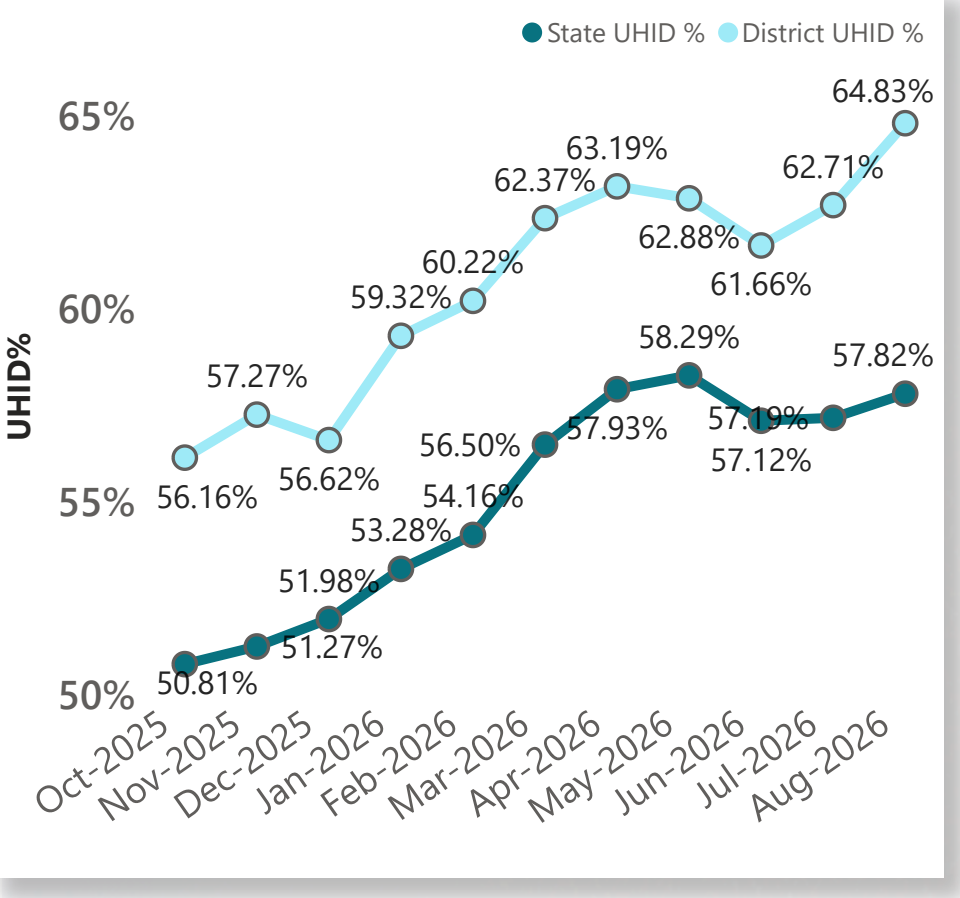
Core Operational KPIs:
Primary and Secondary Care Institutions

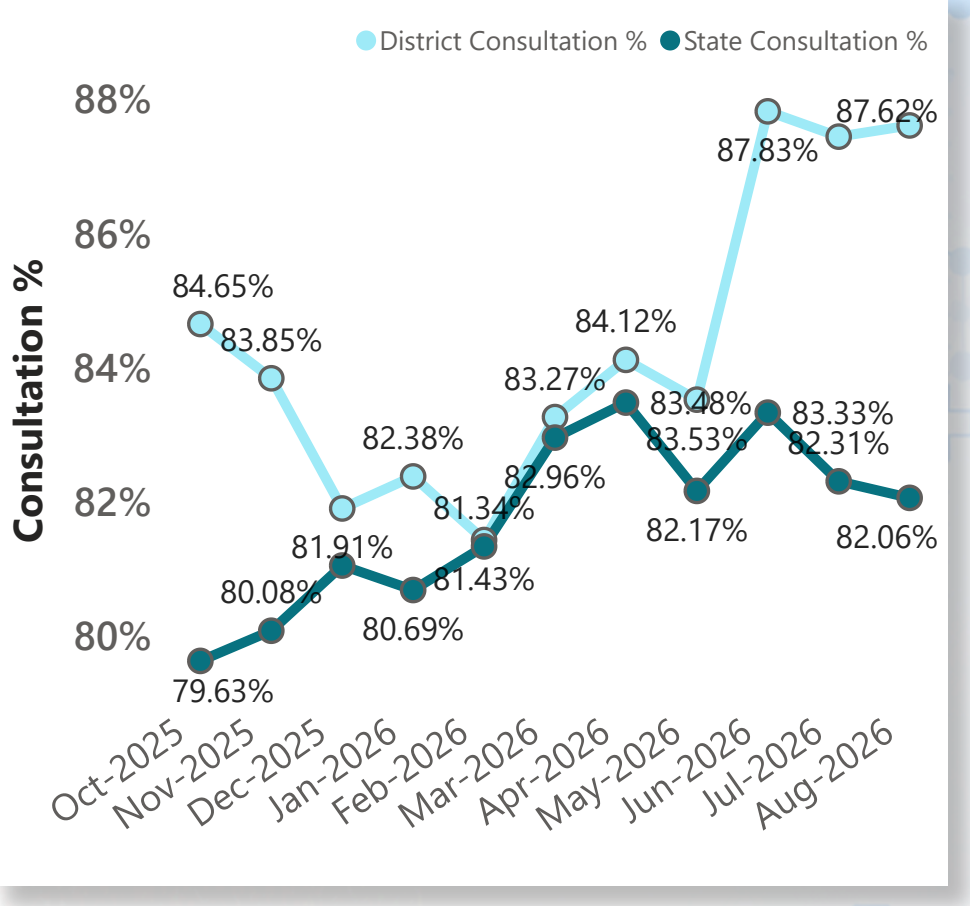
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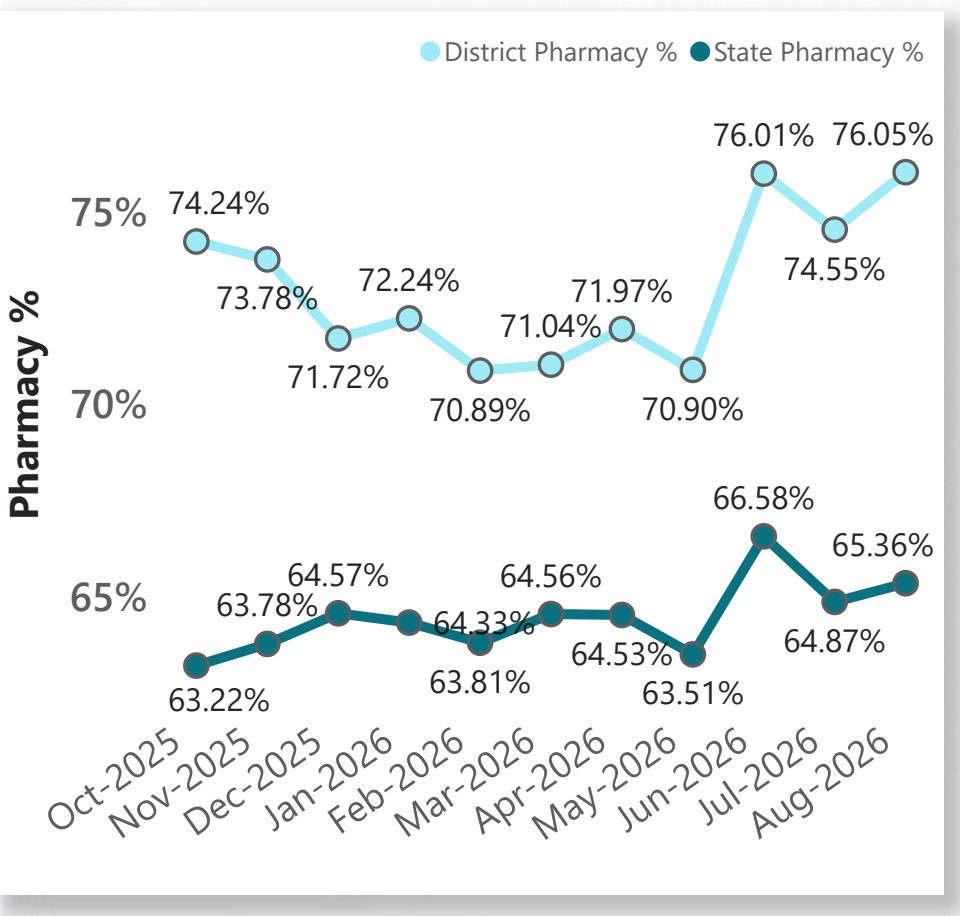
Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
FHC THALAVOOR	2228	67%	-2.19	92%	0.56	87%	0.55
FHC THAZHAVA	4822	54%	4.40	99%	-0.18	87%	1.28
FHC THEKKUMBHAGAM	5489	60%	2.91	87%	3.94	74%	9.15
FHC THENMALA	3456	77%	2.39	92%	10.39	81%	5.41
FHC UMMANNOOR	2639	90%	-0.99	91%	0.76	86%	0.70
FHC VALLIKKAVU	2214	78%	-1.02	95%	-3.51	81%	-0.34
FHC VELIYAM	1950	79%	2.24	92%	-4.67	70%	-12.71
FHC VILAKKUDY	3719	74%	1.39	88%	-1.01	84%	-0.14
FHC WEST KALLADA	2037	92%	0.97	99%	1.09	87%	7.96
NEDUMANCAVU CHC	6119	57%	-0.19	99%	-0.38	84%	2.69
THQH PUNALUR	50099	31%	-0.21	23%	-5.02	4%	-0.80
UHWC ARUMPUNNA	609	14%	-1.37	0%	0.00	0%	0.00
UPHC MUNDAKKAL	1912	69%	6.74	77%	6.77	63%	11.15
UPHC ULIYAKOVIL	2112	88%	1.79	93%	-0.20	75%	-1.42

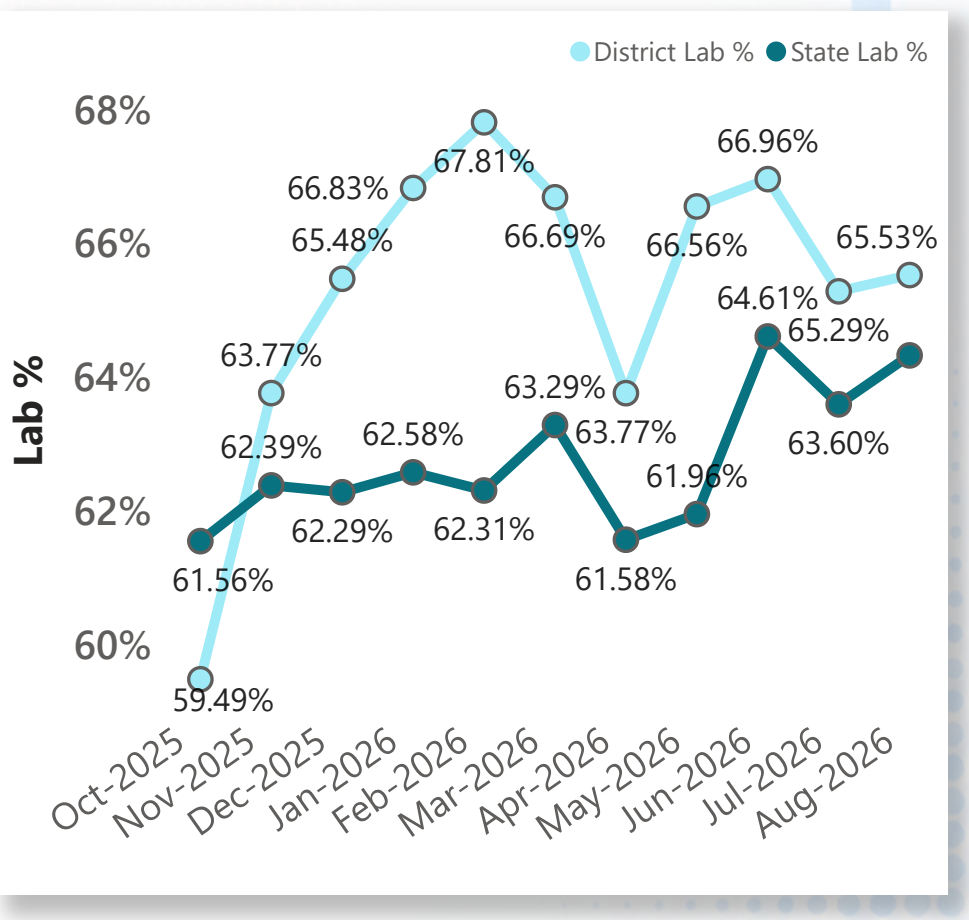
Trends of Core KPIs in Primary Care Institutions
District vs State

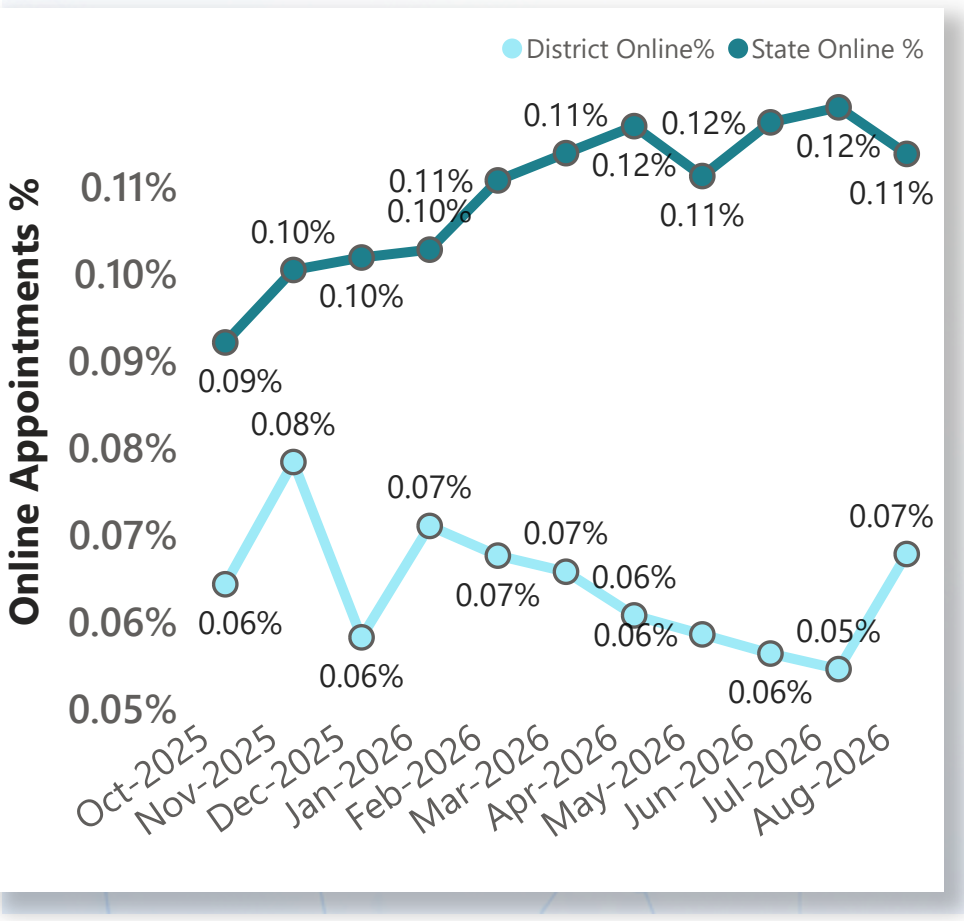
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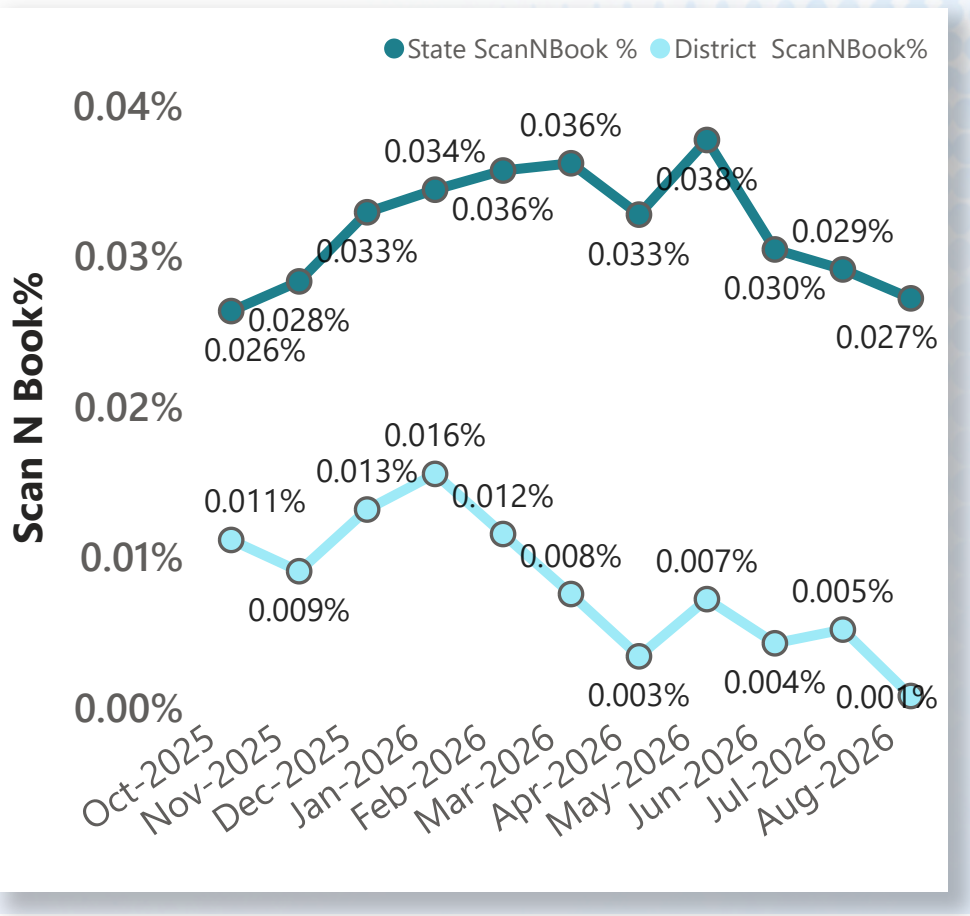






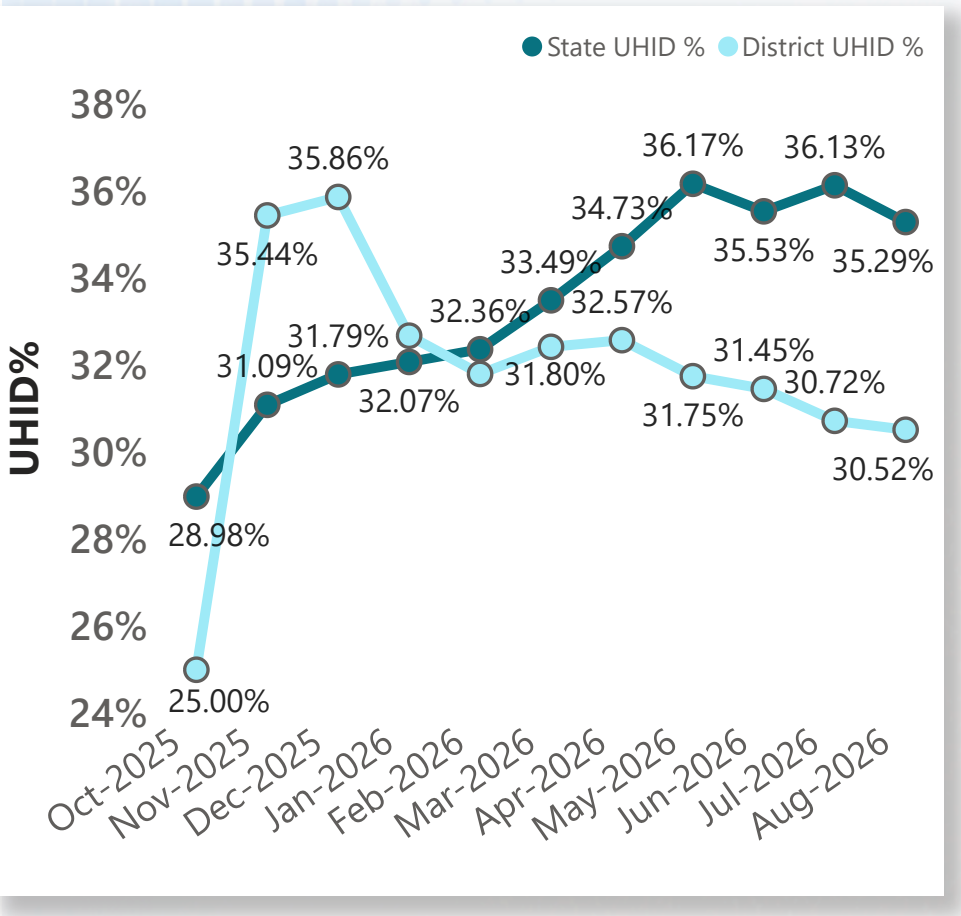


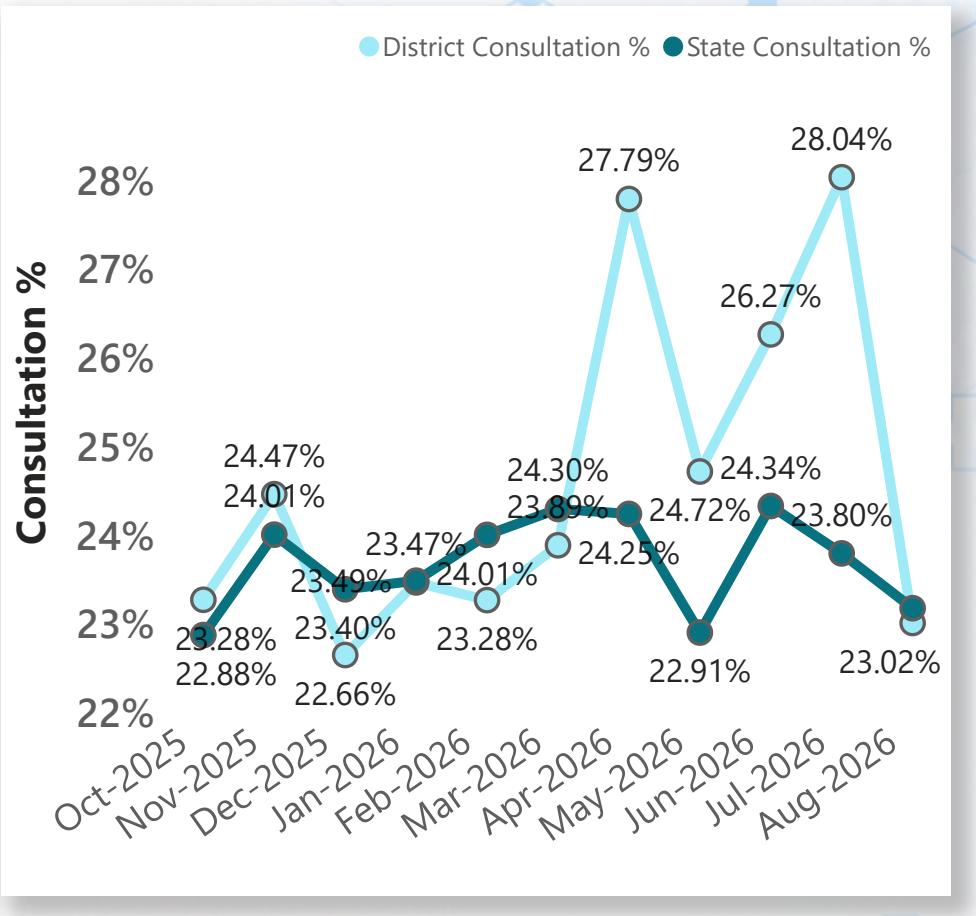


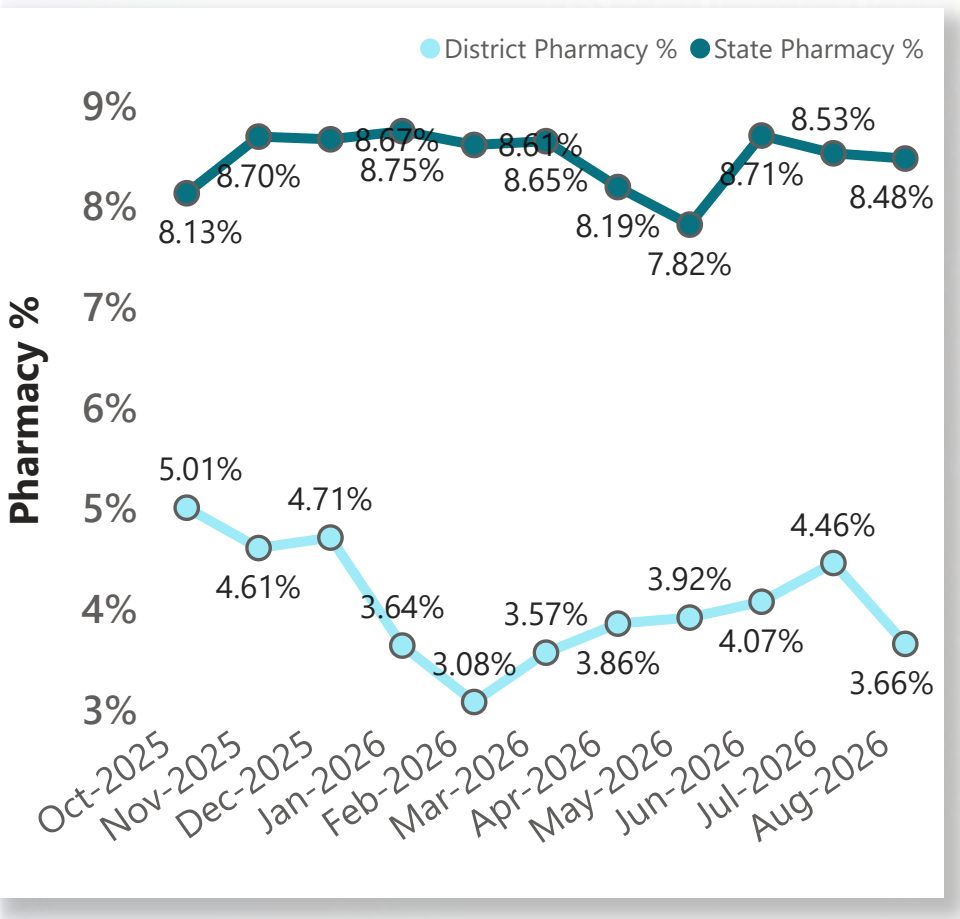


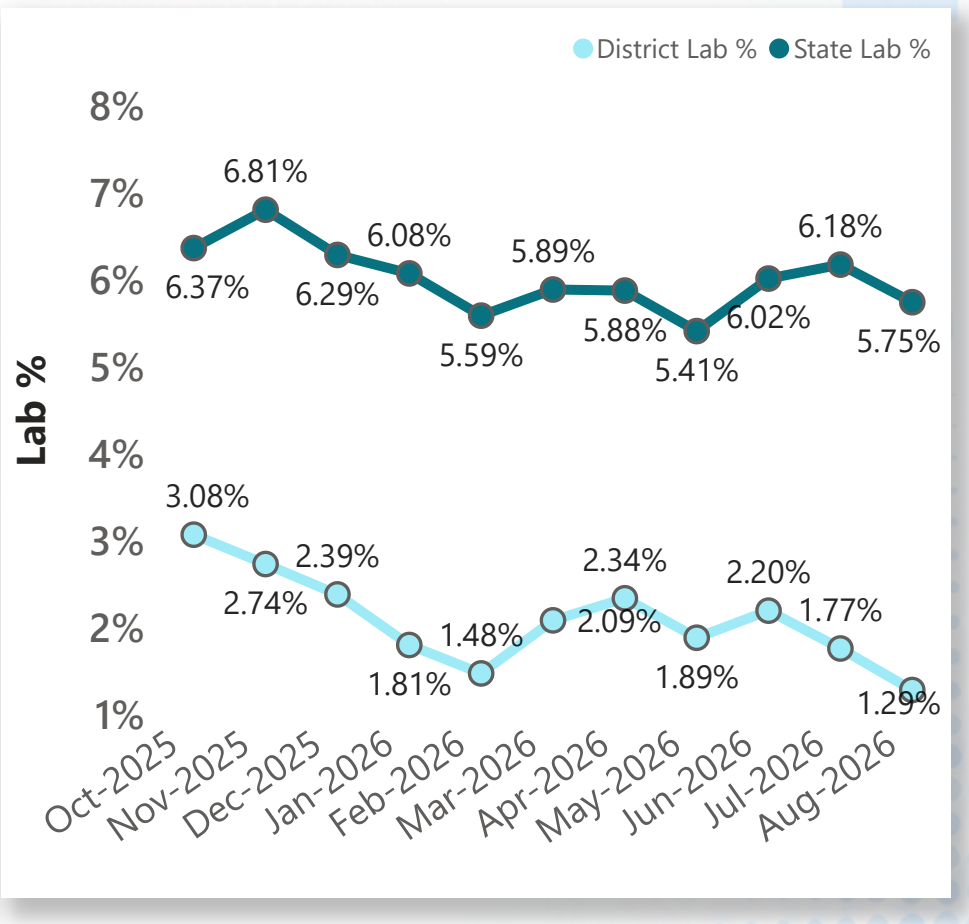
Trends of Core KPIs in Secondary Institutions
District vs State

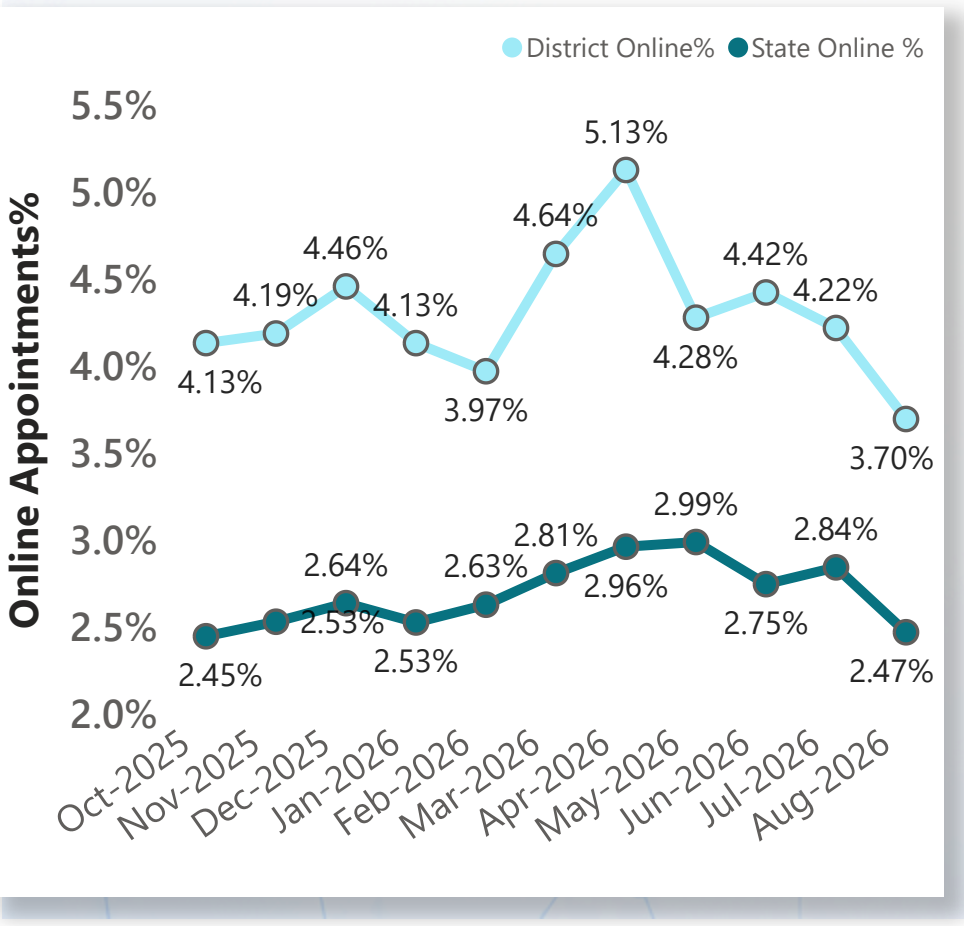
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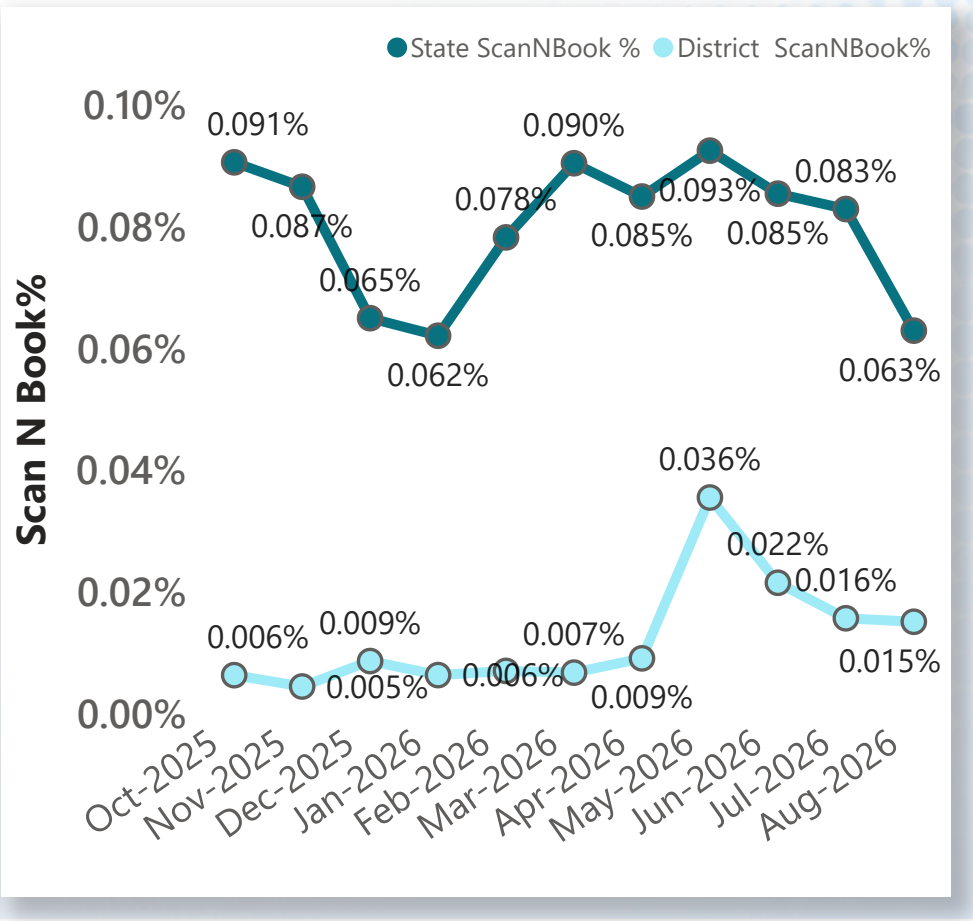












Top Institutions-Primary Care

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Institutions	UHID%
FHC WEST KALLADA	92%
FHC UMMANNOOR	90%
UPHC ULIYAKOVIL	88%
FHC EZHUKONE	86%
FHC ITTIVA	86%
FHC EZHUKONE PAVITHRESWARAM	84%
FHC KULASEKHARAPURAM	81%
CHC KALAKKODU	80%
FHC VELIYAM	79%
FHC MELILA	79%

Institutions	Consultation%
FHC EZHUKONE	100%
FHC EZHUKONE PAVITHRESWARAM	100%
FHC MELILA	100%
FHC PERUMON	99%
FHC SAKTHIKULANGARA	99%
FHC NEDUVATHOOR	99%
FHC MANCODE CHITHARA	99%
FHC ITTIVA	99%
FHC WEST KALLADA	99%
FHC THAZHAVA	99%

Institutions	Pharmacy%
FHC NEDUVATHOOR	93%
FHC ITTIVA	92%
FHC EZHUKONE	92%
FHC SAKTHIKULANGARA	92%
FHC PERUMON	91%
FHC EZHUKONE PAVITHRESWARAM	91%
FHC MELILA	90%
FHC THAZHAVA	87%
FHC KALLADA EAST	87%
FHC WEST KALLADA	87%

Note : Institutions with at least 500 total visits during the reporting period are included .

Top Institutions-Secondary Care

Institutions	UHID %
THQH PUNALUR	31%

Institutions	Pharmacy %
THQH PUNALUR	4%

Institutions	Consultation %
THQH PUNALUR	23%

Institutions	Online %
THQH PUNALUR	3.696%

Note : Institutions with at least 500 total visits during the reporting period are included .

Public Health Survey Statistics

eHealth Kerala
State Digital Health Mission

HOUSES

6,56,080
Houses Enrolled

410,723 (63%)
Survey Completed

MEMBERS

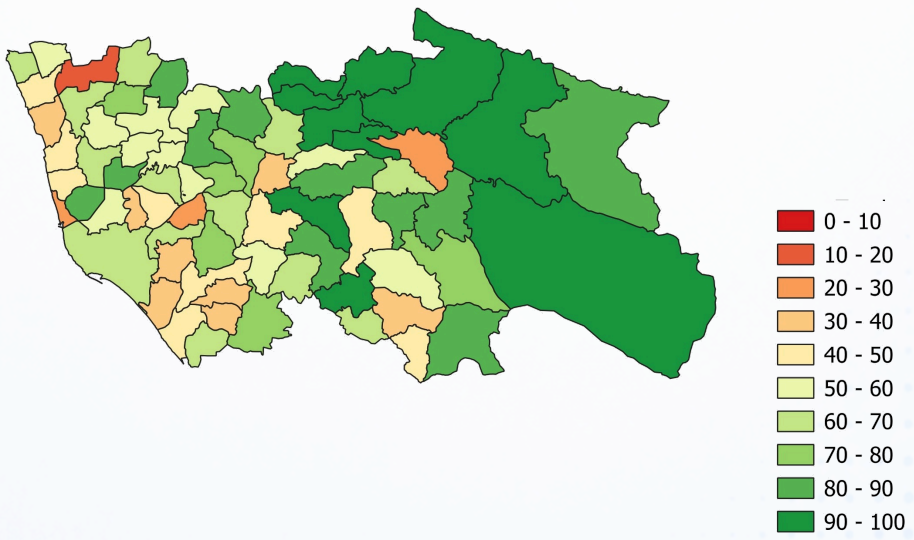
20,70,647
Members Enrolled

986,887 (48%)
Survey Completed

3,10,773
Families Grouped

Health Block	Houses Completed
HEALTH BLOCK PATHANAPURAM	47,292 (99%)
HEALTH BLOCK KULATHUPUZHA	17,524 (96%)
HEALTH BLOCK KULAKKADA	41,370 (79%)
HEALTH BLOCK THEKKUMBHAGAM	12,343 (74%)
HEALTH BLOCK VELINALLOOR	22,404 (71%)
HEALTH BLOCK SOORANAD NORTH	27,480 (67%)
HEALTH BLOCK NILAMEL	21,214 (66%)
HEALTH BLOCK THRIKKADAVOOR	26,367 (61%)
HEALTH BLOCK ANCHAL	33,066 (61%)
HEALTH BLOCK NEDUMANCAVU	26,751 (59%)
HEALTH BLOCK KALAKKODU	36,192 (54%)
HEALTH BLOCK OACHIRA	14,434 (54%)
HEALTH BLOCK KUNDARA	17,261 (53%)
HEALTH BLOCK PALATHARA	32,537 (48%)
HEALTH BLOCK MYNAGAPALLY	23,641 (47%)
HEALTH BLOCK CHAVARA	10,847 (39%)

House Survey Completion Status



Public Health Survey Statistics

eHealth Kerala
State Digital Health Mission

Health Block	Members Completed
HEALTH BLOCK PATHANAPURAM	101,198 (71%)
HEALTH BLOCK KULAKKADA	109,260 (68%)
HEALTH BLOCK THEKKUMBHAGAM	34,068 (66%)
HEALTH BLOCK VELINALLOOR	61,227 (61%)
HEALTH BLOCK NILAMEL	51,272 (53%)
HEALTH BLOCK SOORANAD NORTH	69,606 (53%)
HEALTH BLOCK THRIKKADAVOOR	68,062 (52%)
HEALTH BLOCK KULATHUPUZHA	26,588 (50%)
HEALTH BLOCK ANCHAL	84,499 (49%)
HEALTH BLOCK OACHIRA	41,336 (45%)
HEALTH BLOCK NEDUMANCAVU	65,386 (45%)
HEALTH BLOCK KALAKKODU	89,618 (43%)
HEALTH BLOCK KUNDARA	38,417 (38%)
HEALTH BLOCK MYNAGAPALLY	60,900 (36%)
HEALTH BLOCK CHAVARA	27,575 (31%)
HEALTH BLOCK PALATHARA	57,875 (26%)

Member Survey Completion Status

