

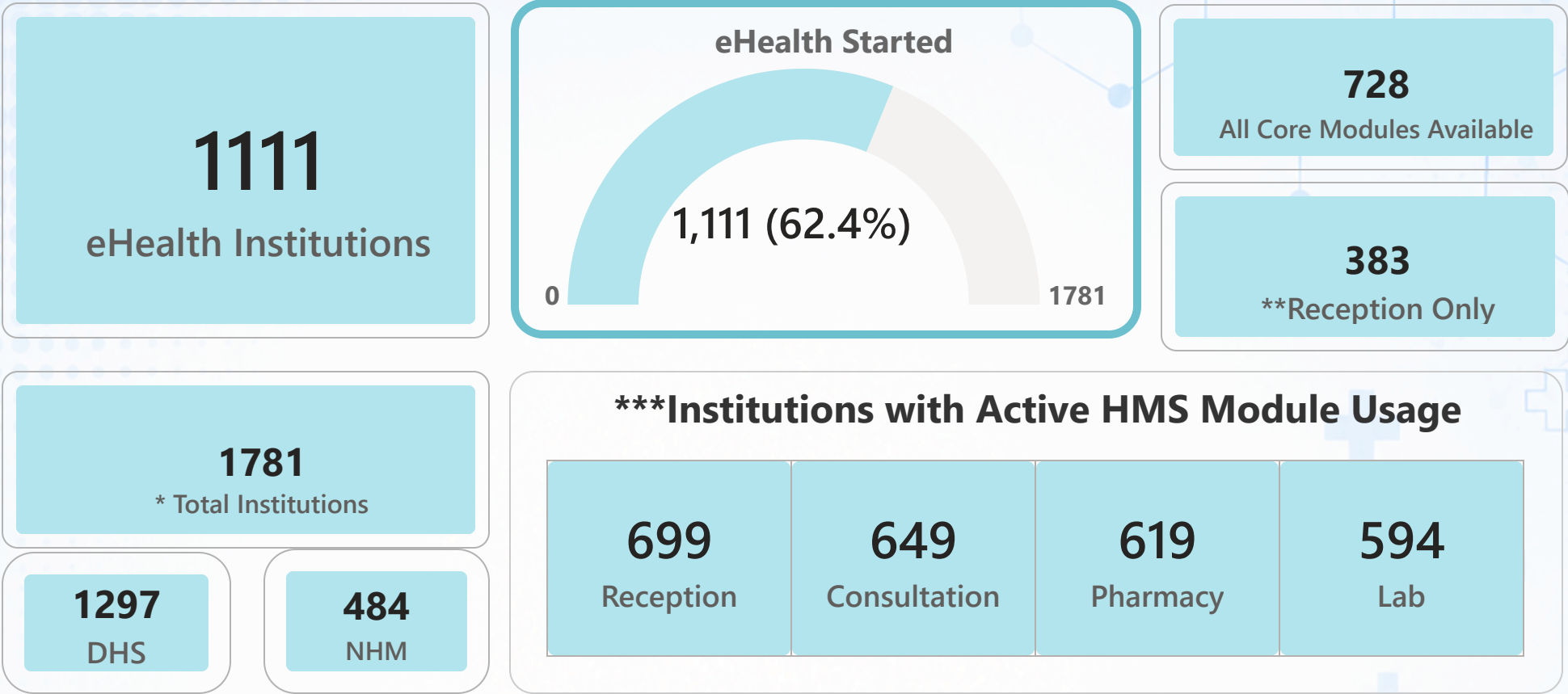
**eHealth Kerala**

State Digital Health Mission

# State Digital Health Mission Performance & Utilization Factsheet

Executive Performance Dashboard,  
Utilization Analytics & District Benchmarking

August 2026



\* Only institutions under DHS and NHM are considered.

\*\* Reception-only institutions are excluded from KPI and ranking calculations

\*\*\*Reception, Consultation, and Pharmacy modules are considered functional if monthly transaction count exceeds 500. Laboratory module is considered functional if monthly lab orders exceeds 100.

| Hospital Type            | Total Institutions | eHealth Started | All Modules Available | Reception Only |
|--------------------------|--------------------|-----------------|-----------------------|----------------|
| General Hospital         | 17                 | 17              | 12                    | 5              |
| District Hospital        | 16                 | 16              | 9                     | 7              |
| TH/THQH                  | 88                 | 88              | 24                    | 64             |
| BFHC/CHC                 | 208                | 109             | 75                    | 34             |
| PHC/FHC                  | 867                | 573             | 538                   | 35             |
| UPHC/UCHC                | 104                | 101             | 49                    | 52             |
| UHC                      | 380                | 180             | 1                     | 179            |
| Speciality Hospital      | 19                 | 12              | 8                     | 4              |
| Public Health Laboratory | 10                 | 4               | 4                     |                |
| Others                   | 72                 | 11              | 8                     | 3              |
| State Total              | 1781               | 1111            | 728                   | 383            |

| Districts          | Total Institutions | eHealth Started | All Modules Available | Reception Only |
|--------------------|--------------------|-----------------|-----------------------|----------------|
| THIRUVANANTHAPURAM | 197                | 152             | 106                   | 46             |
| KOLLAM             | 113                | 72              | 39                    | 33             |
| PATHANAMTHITTA     | 77                 | 43              | 23                    | 20             |
| ALAPPUZHA          | 121                | 71              | 44                    | 27             |
| KOTTAYAM           | 105                | 68              | 44                    | 24             |
| IDUKKI             | 70                 | 35              | 25                    | 10             |
| ERNAKULAM          | 199                | 120             | 73                    | 47             |
| THRISSUR           | 152                | 114             | 75                    | 39             |
| PALAKKAD           | 142                | 77              | 54                    | 23             |
| MALAPPURAM         | 182                | 112             | 71                    | 41             |
| KOZHIKODE          | 148                | 88              | 68                    | 20             |
| WAYANAD            | 55                 | 43              | 26                    | 17             |
| KANNUR             | 148                | 75              | 54                    | 21             |
| KASARAGOD          | 72                 | 41              | 26                    | 15             |
| Total              | 1781               | 1111            | 728                   | 383            |

# District Performance Rankings



eHealth Kerala  
State Digital Health Mission

## Primary Care Institutions

| ▲ Rank | Districts          | Overall Score |       |
|--------|--------------------|---------------|-------|
| 1      | WAYANAD            | <div></div>   | 64.80 |
| 2      | IDUKKI             | <div></div>   | 62.26 |
| 3      | PATHANAMTHITTA     | <div></div>   | 60.80 |
| 4      | ALAPPUZHA          | <div></div>   | 59.18 |
| 5      | KOLLAM             | <div></div>   | 57.14 |
| 6      | THRISSUR           | <div></div>   | 54.88 |
| 7      | PALAKKAD           | <div></div>   | 54.72 |
| 8      | ERNAKULAM          | <div></div>   | 52.02 |
| 9      | KOTTAYAM           | <div></div>   | 51.76 |
| 10     | KASARAGOD          | <div></div>   | 49.68 |
| 11     | MALAPPURAM         | <div></div>   | 48.90 |
| 12     | KOZHIKODE          | <div></div>   | 48.66 |
| 13     | KANNUR             | <div></div>   | 47.72 |
| 14     | THIRUVANANTHAPURAM | <div></div>   | 42.79 |

## Secondary Care Institutions

| ▲ Rank | Districts          | Overall Score |       |
|--------|--------------------|---------------|-------|
| 1      | WAYANAD            | <div></div>   | 48.02 |
| 2      | THRISSUR           | <div></div>   | 24.68 |
| 3      | KOTTAYAM           | <div></div>   | 23.41 |
| 4      | KASARAGOD          | <div></div>   | 22.92 |
| 5      | PALAKKAD           | <div></div>   | 19.84 |
| 6      | ALAPPUZHA          | <div></div>   | 18.71 |
| 7      | KOZHIKODE          | <div></div>   | 17.36 |
| 8      | THIRUVANANTHAPURAM | <div></div>   | 16.22 |
| 9      | KOLLAM             | <div></div>   | 14.62 |
| 10     | ERNAKULAM          | <div></div>   | 12.89 |
| 11     | KANNUR             | <div></div>   | 12.78 |
| 12     | MALAPPURAM         | <div></div>   | 9.58  |
| 13     | PATHANAMTHITTA     | <div></div>   | 6.37  |

- Primary care institutions
  - PHC/FHC, BFHC/CHC, UHWC, UHC/UPHC /UCHC
- Secondary care institutions
  - DH, GH, TH,THQH
- Rank Calculation Formulas:
  - $UHID\ Visits\% = UHID\ Visits / Total\ Visits$
  - $Consultation\ \% = Doctor\ Consultations / OP\ Visits$
  - $Pharmacy\ \% = Pharmacy\ Prescriptions / OP\ Visits$
  - $Lab\ Order\ by\ Doctors\ \% = Lab\ Order\ by\ Doctors / Total\ Lab\ Orders$
  - $Online\ Appointment\ \% = Online\ Appointments / OP\ Visits$
  - $Scan\&\ Book\ \% = Scan\&\ Book\ Count / OP\ Visits$
  - $Primary\ Score = 0.25(UHID) + 0.25(Consultation) + 0.25(Pharmacy) + 0.15(Online) + 0.10(Scan\&\ Book)$
  - $Secondary\ Score = 0.25(UHID) + 0.25(Consultation) + 0.20(Pharmacy) + 0.10(Lab) + 0.10(Online) + 0.10(Scan\&\ Book)$
- **Note:** Districts without fully operational eligible institutions (i.e., institutions functioning only with Reception Module or VPN-based limited services) are excluded from KPI calculation and ranking analysis.

# Core Operational KPIs

## Primary Vs Secondary Care Institutions



| KPI                   | Primary Care Institutions |        | Secondary Care Institutions |        |
|-----------------------|---------------------------|--------|-----------------------------|--------|
| UHID Visits           | <div></div>               | 57.82% | <div></div>                 | 35.29% |
| Consultation          | <div></div>               | 82.06% | <div></div>                 | 23.18% |
| Pharmacy Prescription | <div></div>               | 65.36% | <div></div>                 | 8.48%  |
| Lab Order by Doctors  | <div></div>               | 64.33% | <div></div>                 | 5.75%  |
| Online Appointments   |                           | 0.11%  | <div></div>                 | 2.47%  |
| Scan N Book           |                           | 0.03%  |                             | 0.06%  |

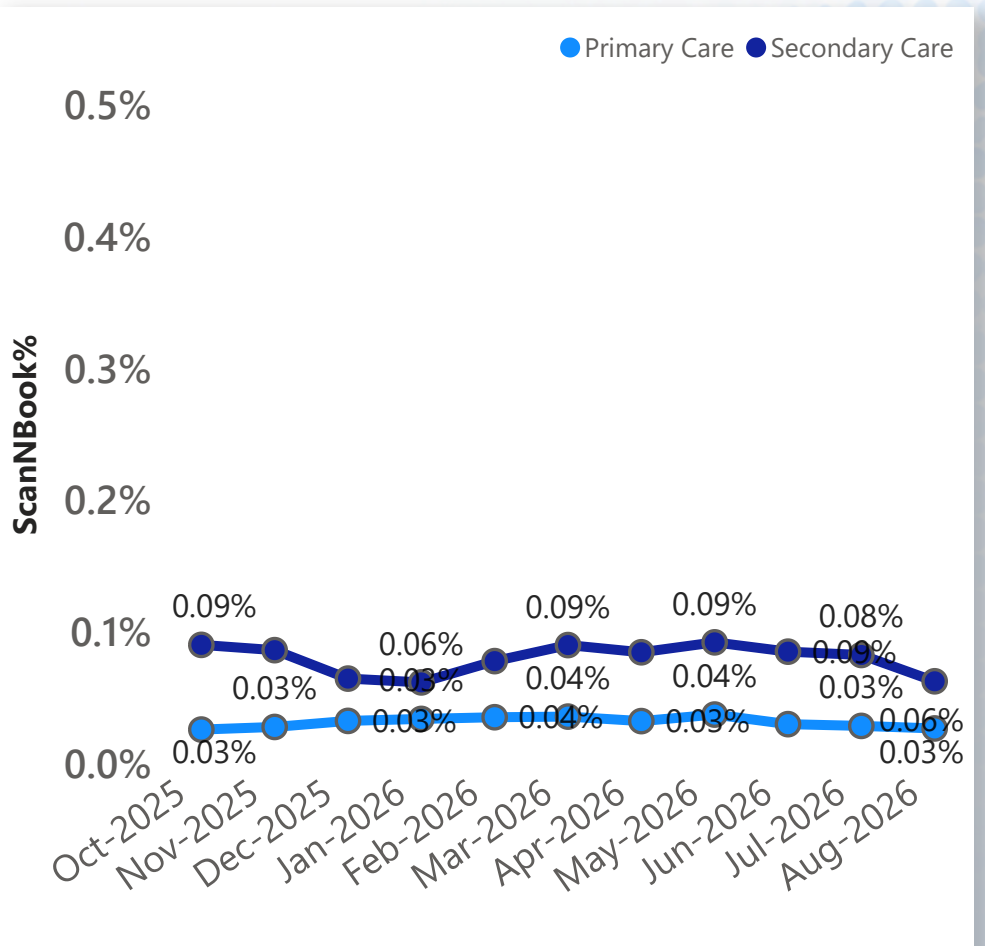
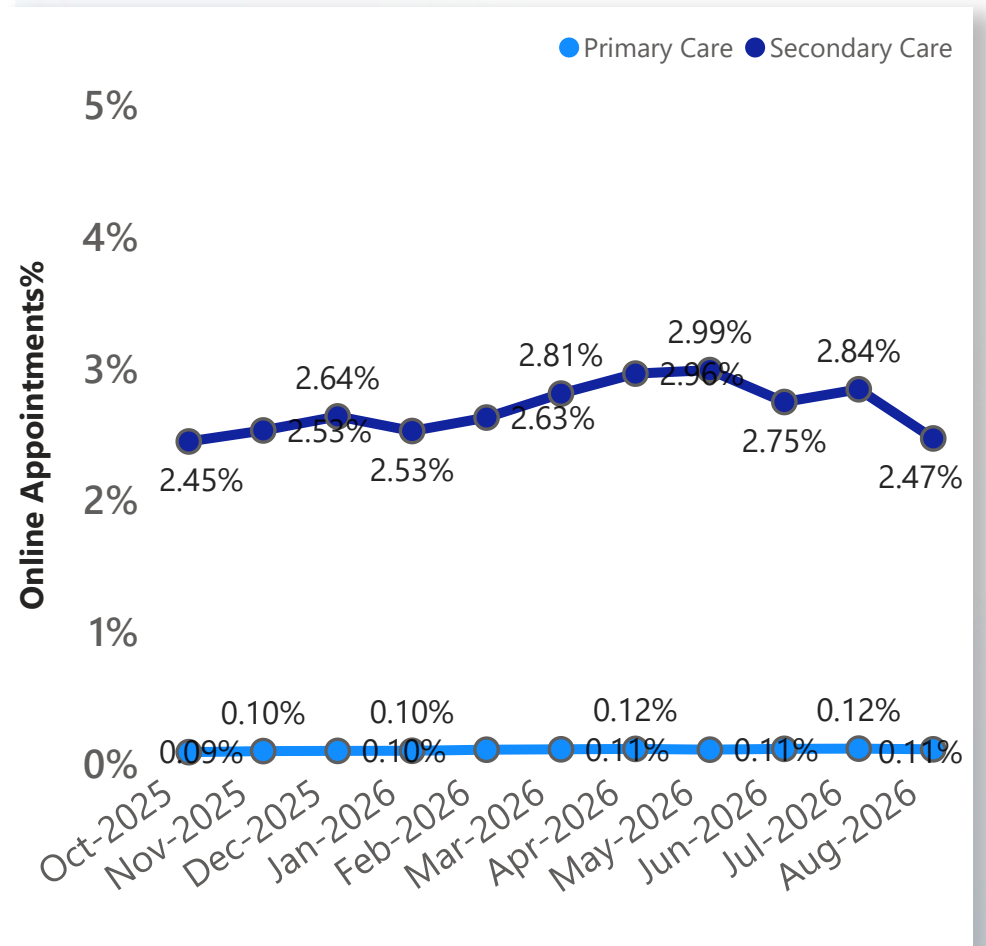
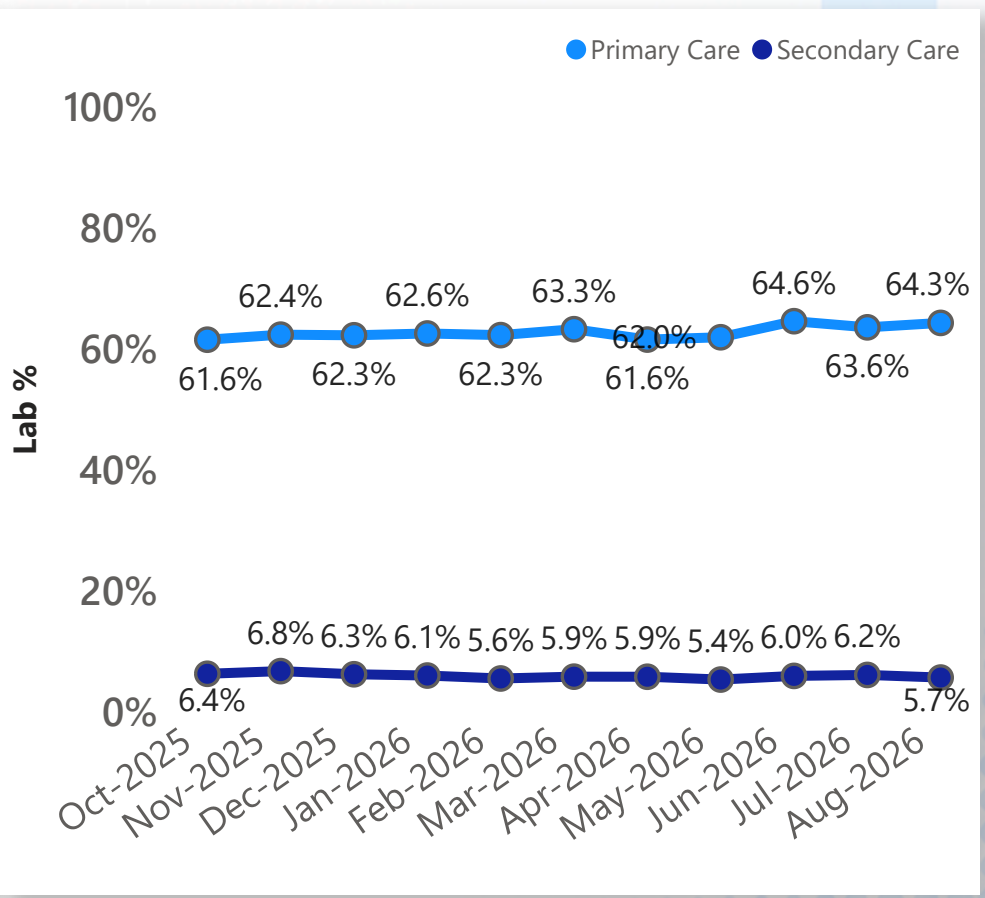
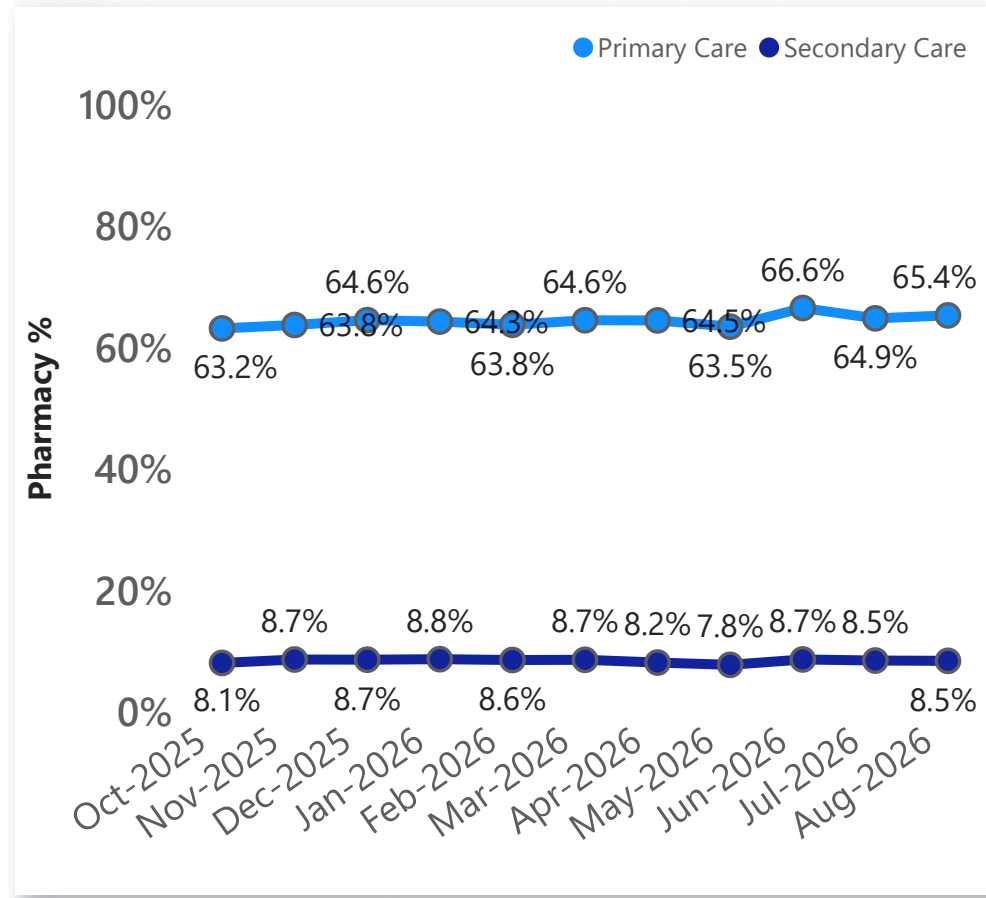
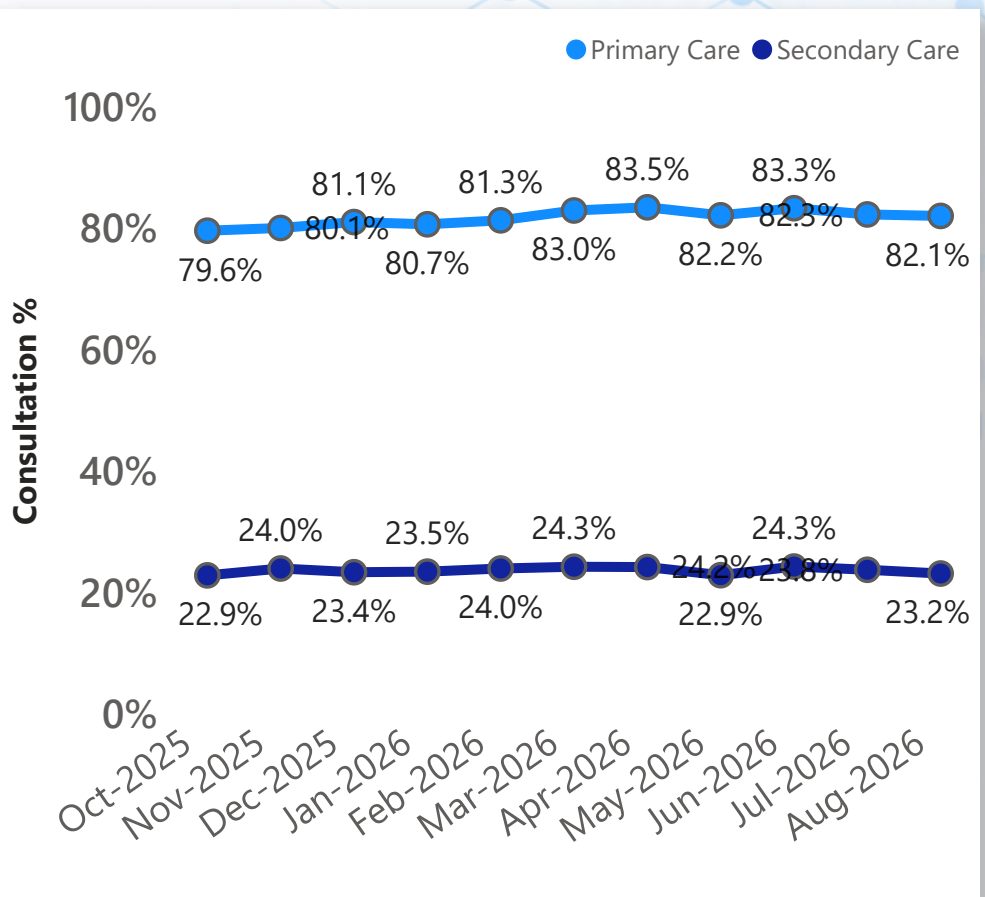
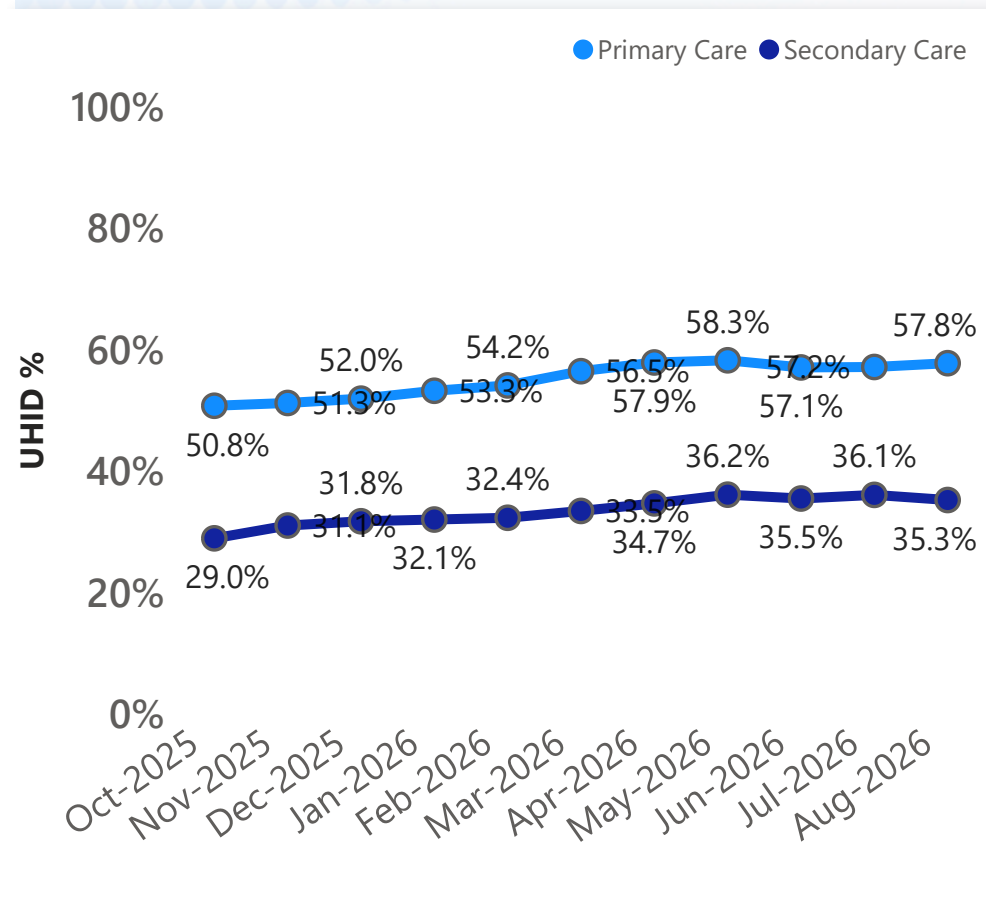
| Primary Care Institutions |        |                  |                |                  |           |                  |
|---------------------------|--------|------------------|----------------|------------------|-----------|------------------|
| Districts                 | UHID % | Change %         | Consultation % | Change %         | Pharmacy% | Change %         |
| TVM                       | 55%    | <div>0.83</div>  | 70%            | <div>0.98</div>  | 46%       | <div>0.09</div>  |
| KLM                       | 65%    | <div>2.12</div>  | 88%            | <div>0.17</div>  | 76%       | <div>1.50</div>  |
| PTA                       | 72%    | <div>2.00</div>  | 90%            | <div>-0.29</div> | 81%       | <div>1.29</div>  |
| ALP                       | 67%    | <div>0.78</div>  | 91%            | <div>0.23</div>  | 78%       | <div>-0.41</div> |
| KTM                       | 63%    | <div>0.77</div>  | 80%            | <div>-5.31</div> | 64%       | <div>-2.59</div> |
| IDK                       | 72%    | <div>1.03</div>  | 95%            | <div>-0.92</div> | 83%       | <div>0.61</div>  |
| EKM                       | 59%    | <div>2.29</div>  | 81%            | <div>1.10</div>  | 68%       | <div>1.11</div>  |
| TSR                       | 62%    | <div>0.96</div>  | 87%            | <div>0.19</div>  | 70%       | <div>0.79</div>  |
| PKD                       | 58%    | <div>0.79</div>  | 86%            | <div>-3.82</div> | 74%       | <div>-0.12</div> |
| MLP                       | 44%    | <div>-0.10</div> | 88%            | <div>1.90</div>  | 64%       | <div>0.82</div>  |
| KKD                       | 58%    | <div>0.43</div>  | 75%            | <div>-1.05</div> | 62%       | <div>1.83</div>  |
| WYD                       | 75%    | <div>-0.28</div> | 98%            | <div>-0.18</div> | 86%       | <div>1.30</div>  |
| KNR                       | 48%    | <div>-0.77</div> | 78%            | <div>-6.52</div> | 65%       | <div>-5.13</div> |
| KSD                       | 60%    | <div>1.64</div>  | 79%            | <div>1.97</div>  | 60%       | <div>2.16</div>  |

| Secondary Care Institutions |        |                  |                |                  |           |                  |
|-----------------------------|--------|------------------|----------------|------------------|-----------|------------------|
| Districts                   | UHID % | Change %         | Consultation % | Change %         | Pharmacy% | Change %         |
| TVM                         | 39%    | <div>0.21</div>  | 21%            | <div>0.74</div>  | 4%        | <div>-0.07</div> |
| KLM                         | 31%    | <div>-0.20</div> | 23%            | <div>-5.02</div> | 4%        | <div>-0.80</div> |
| PTA                         | 25%    | <div>-0.61</div> | 0%             | <div>0.00</div>  | 0%        | <div>0.00</div>  |
| ALP                         | 28%    | <div>-1.01</div> | 26%            | <div>0.85</div>  | 19%       | <div>1.61</div>  |
| KTM                         | 51%    | <div>-0.07</div> | 29%            | <div>-0.34</div> | 11%       | <div>0.03</div>  |
| EKM                         | 33%    | <div>-0.36</div> | 14%            | <div>-1.72</div> | 3%        | <div>-1.21</div> |
| TSR                         | 37%    | <div>-3.75</div> | 41%            | <div>3.41</div>  | 15%       | <div>2.08</div>  |
| PKD                         | 55%    | <div>0.58</div>  | 14%            | <div>-1.64</div> | 7%        | <div>-1.65</div> |
| MLP                         | 11%    | <div>0.29</div>  | 17%            | <div>-1.09</div> | 10%       | <div>-0.44</div> |
| KKD                         | 39%    | <div>-2.99</div> | 19%            | <div>-2.29</div> | 11%       | <div>-0.96</div> |
| WYD                         | 62%    | <div>-2.81</div> | 90%            | <div>-2.21</div> | 34%       | <div>-0.16</div> |
| KNR                         | 22%    | <div>-0.82</div> | 22%            | <div>0.16</div>  | 5%        | <div>1.32</div>  |
| KSD                         | 40%    | <div>-1.03</div> | 35%            | <div>-4.46</div> | 14%       | <div>-0.69</div> |

Note: Change % shows the absolute difference between the current month percentage and the previous month percentage.

# Temporal Trends of KPI's

## Primary vs Secondary Care Institutions



| District | Institutions     | UHID %  |
|----------|------------------|---------|
| ALP      | FHC PURAKKAD     | 100.00% |
| ALP      | FHC THOTTAPPALLY | 100.00% |
| KTM      | FHC VAZHOOR      | 99.87%  |
| KKD      | FHC KAKKODI      | 99.49%  |
| TSR      | THAIKKAD FHC     | 99.15%  |
| TVM      | FHC ANAKUDY      | 97.04%  |
| TSR      | FHC ORUMANYUR    | 96.26%  |
| TSR      | FHC ARTHAT       | 95.97%  |
| PKD      | FHC KAVASSERY    | 94.68%  |
| KNR      | FHC MALAPPATTAM  | 94.63%  |

| District | Institutions               | Consultation% |
|----------|----------------------------|---------------|
| TSR      | FHC ARTHAT                 | 100.00%       |
| MLP      | FHC CHELEMBRA              | 100.00%       |
| WYD      | FHC CHETHALAYAM            | 100.00%       |
| EKM      | FHC EROOR                  | 100.00%       |
| KLM      | FHC EZHUKONE               | 100.00%       |
| KSD      | FHC KUMBADAJE              | 100.00%       |
| MLP      | FHC MOORKKANAD             | 100.00%       |
| EKM      | FHC MULAVUKAD              | 100.00%       |
| KNR      | FHC PUTHIYANGADI FISHERIES | 100.00%       |
| ALP      | FHC THOTTAPPALLY           | 100.00%       |
| WYD      | FHC VELLAMUNDA             | 99.98%        |

| District | Institutions     | Pharmacy% |
|----------|------------------|-----------|
| ALP      | FHC THOTTAPPALLY | 100%      |
| TSR      | FHC ARTHAT       | 99%       |
| KSD      | FHC KUMBADAJE    | 99%       |
| MLP      | FHC THIRUNAVAYA  | 99%       |
| EKM      | FHC MULAVUKAD    | 99%       |
| ALP      | FHC PURAKKAD     | 98%       |
| TSR      | ANDATHODE FHC    | 96%       |
| EKM      | FHC EROOR        | 96%       |
| EKM      | FHC OKKAL        | 96%       |
| KKD      | FHC KAKKUR       | 96%       |
| TSR      | THAIKKAD FHC     | 96%       |

**Note :** Institutions with at least 500 total visits during the reporting period are included .

| District | Institutions         | Uhid%  |
|----------|----------------------|--------|
| KTM      | GH PALA              | 80.42% |
| KKD      | DH VADAKARA          | 72.01% |
| TSR      | CHAVAKKAD THQH       | 67.30% |
| PKD      | DH PALAKKAD          | 64.14% |
| WYD      | GH KALPETTA          | 62.02% |
| KTM      | GH KANJIRAPALLY      | 52.47% |
| TVM      | GH NEYYATTINKARA TVM | 51.37% |

| District | Institutions                            | Consultation% |
|----------|-----------------------------------------|---------------|
| KSD      | WCH KANHANGAD                           | 95.92%        |
| WYD      | GH KALPETTA                             | 89.99%        |
| TVM      | COASTAL SPECIALITY HOSPITAL VALIYATHURA | 84.57%        |
| TSR      | TH PUDUKAD                              | 81.76%        |
| ALP      | TH THURAVOOR                            | 61.28%        |
| EKM      | THQH KOTHAMANGALAM                      | 60.02%        |
| KNR      | EKNM G WCH MANGATTUPARAMBA              | 56.10%        |

| District | Institutions                            | Pharmacy% |
|----------|-----------------------------------------|-----------|
| KSD      | WCH KANHANGAD                           | 81%       |
| ALP      | TH THURAVOOR                            | 48%       |
| KKD      | KUTTIADI TH                             | 43%       |
| TVM      | COASTAL SPECIALITY HOSPITAL VALIYATHURA | 38%       |
| WYD      | GH KALPETTA                             | 34%       |
| TSR      | TH PUDUKAD                              | 29%       |
| KTM      | GH PALA                                 | 25%       |

| District | Institutions         | Online% |
|----------|----------------------|---------|
| PKD      | DH PALAKKAD          | 8.85%   |
| TVM      | GH TRIVANDRUM        | 7.74%   |
| TVM      | GH NEYYATTINKARA TVM | 6.12%   |
| KTM      | GH PALA              | 5.41%   |
| TSR      | THRISSUR GH          | 5.23%   |
| KSD      | DH KANHANGAD         | 4.23%   |
| KTM      | GH KOTTAYAM          | 3.95%   |

**Note :** Institutions with at least 500 total visits during the reporting period are included .

# Public Health Survey Statistics

## HOUSES

71,51,567  
Houses Enrolled

3,701,681 (52%)  
Survey Completed

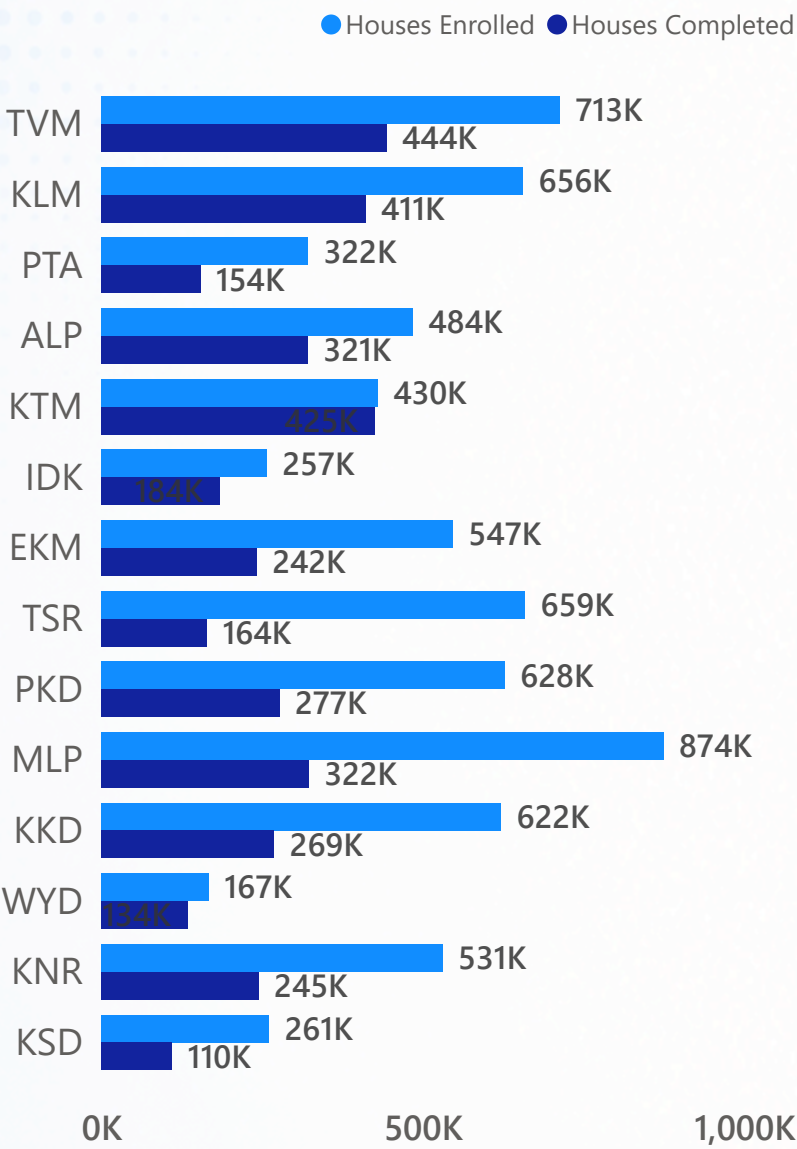
## MEMBERS

2,51,41,978  
Members Enrolled

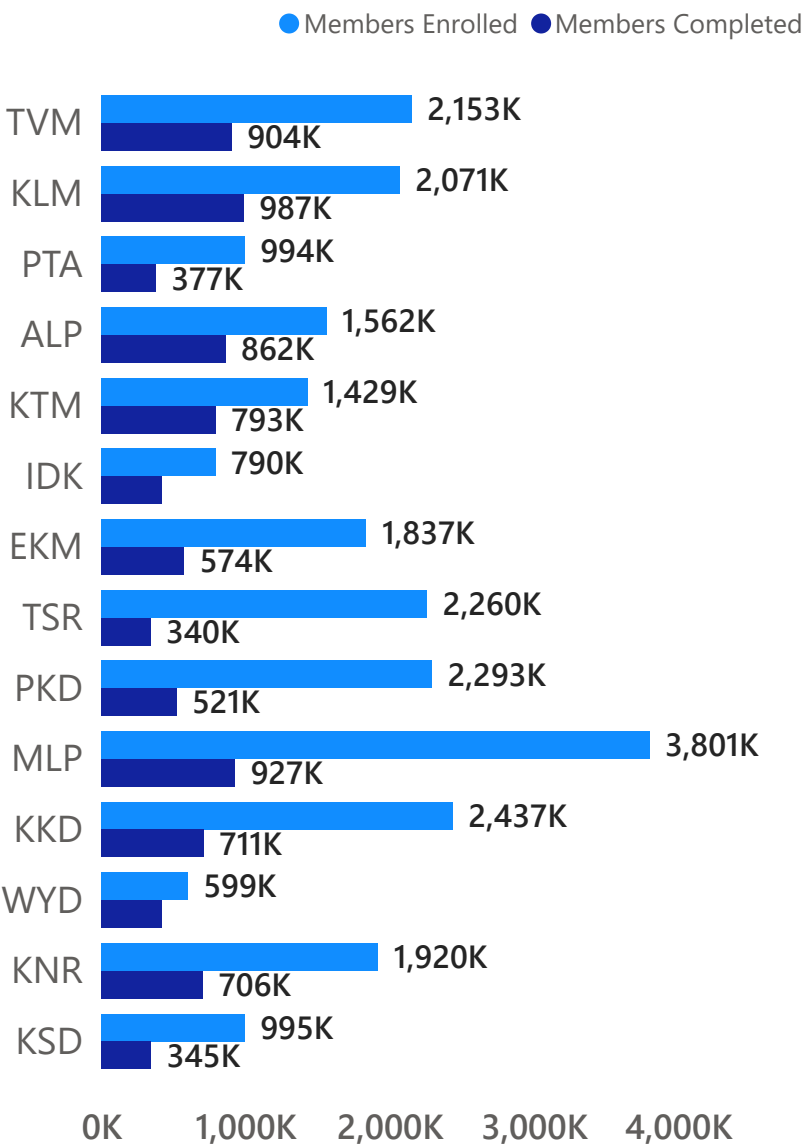
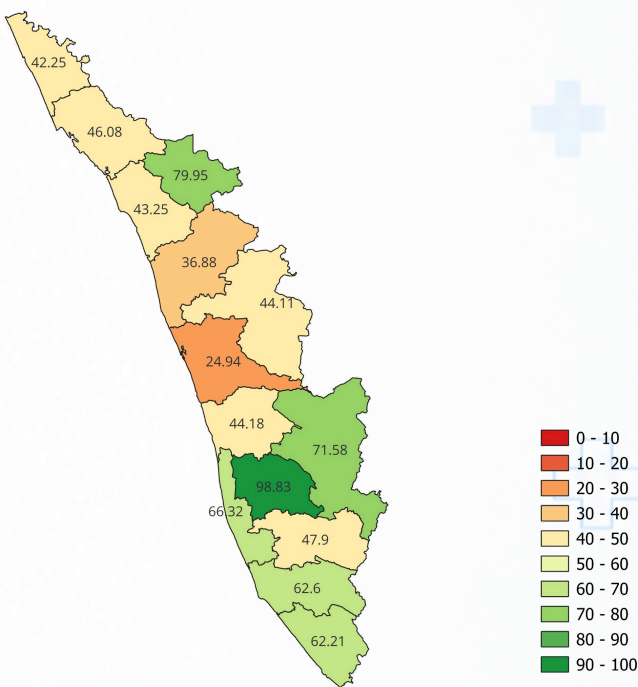
8,886,882 (35%)  
Survey Completed

25,38,729

Families Grouped



House Survey Completion Status



Member Survey Completion Status

